# **Public Document Pack**

# Summons to attend meeting of

# **Full Council**

**Budget** meeting



Date: Tuesday, 21 February 2017

**Time:** 2.00 pm

Venue: The Council Chamber - City Hall, College Green,

Bristol, BS1 5TR

# To: All Members of Council

Members of the public attending meetings or taking part in Public forum are advised that all Full Council are now filmed for live or subsequent broadcast via the council's <u>webcasting pages</u>. The whole of the meeting is filmed (except where there are confidential or exempt items) and the footage will be available for two years. If you ask a question or make a representation, then you are likely to be filmed and will be deemed to have given your consent to this. If you do not wish to be filmed you need to make yourself known to the webcasting staff. However, the Openness of Local Government Bodies Regulations 2014 now means that persons attending meetings may take photographs, film and audio record the proceedings and report on the meeting (Oral commentary is not permitted during the meeting as it would be disruptive). Members of the public should therefore be aware that they may be filmed by others attending and that is not within the council's control.

**Issued by:** Ian Hird, Democratic Services City Hall, PO Box 3167, Bristol, BS3 9FS

Tel: 0117 92 22384

E-mail: democratic.services@bristol.gov.uk

Date: Monday, 13 February 2017



# Agenda

# 1. Welcome and safety information

Members of the public intending to attend the meeting are asked to please note that, in the interests of health, safety and security, bags will be searched on entry to the building.

Please note: if the alarm sounds during the meeting, everyone should please

exit the building via the way they came in, via the main entrance lobby area, and then the front ramp. Please then assemble on the paved area in front of the building on College Green by the flag poles.

If the front entrance cannot be used, alternative exits are available via staircases 2 and 3 to the left and right of the Council Chamber. These exit to the rear of the building. The lifts are not to be used. Then please make your way to the assembly point at the front of the building.

Please do not return to the building until instructed to do so by the fire warden(s).

# 2. Apologies for absence

# 3. Minutes of previous meetings

a. To agree the minutes of the Extraordinary Full Council meeting held on (Pages 5 - 17)
17 January
2017 as a correct record.

b. To agree the minutes of the Full Council meeting held on 17 January 2017 as a correct record.

#### 4. Declarations of interest

To note any declarations of interest from the Mayor and councillors. They are asked to indicate the relevant agenda item, the nature of the interest and in particular whether it is a disclosable pecuniary interest. Any declaration of interest made at the meeting which is not on the register of interests should be notified to the Monitoring Officer for inclusion.

Note: at its meeting held on 27 January 2017, the Audit Committee



oversaw and granted a range of dispensations to the Mayor and councillors, to enable them to participate in discussion and vote on matters in relation to the civic budget and the setting of council tax.

# 5. Lord Mayor's business

# 6. Public petitions and written public statements

**Note:** Under the Council's constitution, there is no provision for public forum at the

Budget Council meeting. However, in consultation with the Mayor and other party group leaders, the Lord Mayor has determined that public petitions and written statements will be accepted for this meeting on the following basis:

1. The wording of all petitions and all written statements must be submitted

by the deadline of **5.00 pm on Thursday 16 February**. Questions are not permitted on this occasion. Petition details / written statements should be sent to: democratic.services@bristol.gov.uk

- 2. Petitions and statements for this meeting must be about the budget / reports included on this agenda.
- 3. Details of all petitions and statements submitted will be sent to the Lord Mayor, Mayor and all councillors as soon as possible after the above deadline.
- 4. At the meeting, the Lord Mayor will permit a brief opportunity for petitions to be presented at the start of the meeting, to allow petitioners to formally present their petitions and to confirm the final number of signatures. The Lord Mayor will ask Full Council to receive and formally note all petitions and written statements received. Please note there will not be an opportunity at the meeting for the oral presentation of any statements.

# 7. 2017-18 budget report

(Pages 18 - 604)

8. Appointment of Chief Executive and Head of Paid Service

Report to follow.



Signed

**Proper Officer** 

Monday, 13 February 2017

Agenda Item 3

# **Bristol City Council Minutes of the Extraordinary Full Council**

17 January 2017 at 2.00 pm



#### Present:

Jeff Lovell, Lord Mayor; Marvin Rees, Bristol Mayor

Councillors: Donald Alexander, Nicola Beech, Nicola Bowden-Jones, Harriet Bradley, Mark Brain, Charlie Bolton, Fabian Breckels, Tom Brook, Clare Campion-Smith, Tony Carey, Craig Cheney, Barry Clark, Jos Clark, Stephen Clarke, Harriet Clough, Eleanor Combley, Asher Craig, Chris Davies, Mike Davies, Carla Denyer, Kye Dudd, Richard Eddy, Jude English, Martin Fodor, Helen Godwin, Geoff Gollop, John Goulandris, Fi Hance, Margaret Hickman, Helen Holland, Gary Hopkins, Chris Jackson, Steve Jones, Tim Kent, Sultan Khan, Gill Kirk, Mike Langley, Brenda Massey, Olly Mead, Matt Melias, Anthony Negus, Paula O'Rourke, Steve Pearce, Celia Phipps, Ruth Pickersgill, Kevin Quartley, Liz Radford, Jo Sergeant, Paul Smith, Clive Stevens, Jerome Thomas, Mhairi Threlfall, Estella Tincknell, Jon Wellington, Mark Weston, Chris Windows and Mark Wright

Aldermen: N Barton, A Massey, J McLaren, B Price, W Payne, C Smith

# 1. Welcome and safety information

The Lord Mayor welcomed all attendees to the meeting, and made a safety announcement in relation to the fire/emergency evacuation procedure.

#### 2. Apologies for absence

Apologies for absence were received from Councillors Abraham, Alexander, Bradshaw, Hiscott, Johnson, Keen and Whittle.

#### 3. Declarations of interest

None.



# 4. Appointment of Honorary Alderwoman

The Full Council considered a report recommending that the title of Honorary Alderwoman of the City and County of Bristol be conferred upon former councillor Glenise Morgan.

The Lord Mayor moved the appointment of Glenise Morgan as an Honorary Alderwoman.

Councillor Campion-Smith seconded the nomination of Glenise Morgan.

The following councillors also spoke in relation to Glenise Morgan's nomination:
Councillor Gollop
Councillor Fodor
Councillor Massey

Upon being put to the vote, it was

#### **RESOLVED:**

That Glenise Morgan be appointed as an Honorary Alderwoman of the City and County of Bristol.

Glenise Morgan then received her badge and certificate from the Lord Mayor.

Glenise Morgan then addressed the Full Council.

The Lord Mayor then concluded the meeting, adding his congratulations to Glenise Morgan on the conferring of the title of Honorary Alderwoman.

Meeting ended at 2.18 pm	
CHAIR	

# **Bristol City Council Minutes of the Full Council**

17 January 2017 at 2.15 pm



#### Present:

Jeff Lovell, Lord Mayor; Marvin Rees, Bristol Mayor

Councillors: Donald Alexander, Nicola Beech, Nicola Bowden-Jones, Harriet Bradley, Mark Brain, Charlie Bolton, Fabian Breckels, Tom Brook, Clare Campion-Smith, Tony Carey, Craig Cheney, Barry Clark, Jos Clark, Stephen Clarke, Harriet Clough, Eleanor Combley, Asher Craig, Chris Davies, Mike Davies, Carla Denyer, Kye Dudd, Richard Eddy, Jude English, Martin Fodor, Helen Godwin, Geoff Gollop, John Goulandris, Fi Hance, Margaret Hickman, Helen Holland, Gary Hopkins, Chris Jackson, Hibaq Jama, Steve Jones, Tim Kent, Sultan Khan, Gill Kirk, Cleo Lake, Mike Langley, Brenda Massey, Olly Mead, Matt Melias, Anthony Negus, Paula O'Rourke, Steve Pearce, Celia Phipps, Ruth Pickersgill, Kevin Quartley, Liz Radford, Jo Sergeant, Paul Smith, Clive Stevens, Jerome Thomas, Mhairi Threlfall, Estella Tincknell, Jon Wellington, Mark Weston, Chris Windows and Mark Wright

Aldermen: N Barton, A Massey, J McLaren, B Price, W Payne, C Smith

#### 1. Welcome and safety information

The Lord Mayor welcomed all attendees to the meeting, and made a safety announcement in relation to the fire/emergency evacuation procedure.

#### 2. Apologies for absence

Apologies for absence were received from Councillors Abraham, Alexander, Bradshaw, Hiscott, Johnson, Keen, and Whittle.

# 3. Minutes of previous meeting

On the motion of the Lord Mayor, seconded by Councillor Jackson, it was



#### **RESOLVED:**

That the minutes of the meeting of the Full Council held on 13 December 2016 be confirmed as a correct record and signed by the Lord Mayor.

# 4. Declarations of interest

None.

# 5. Lord Mayor's business

# Alderman Marmaduke Alderson and former city councillor Rosemary Mellor

The Lord Mayor informed members of the recent deaths of Alderman Marmaduke Alderson and former city councillor Rosemary Mellor.

Councillor Eddy then addressed the Full Council, paying tribute to the aforementioned.

The Full Council then observed a minute's silence in memory of Alderman Marmaduke Alderson and former city councillor Rosemary Mellor.

#### **Chinese New Year**

The Lord Mayor informed members that in celebration of the forthcoming Chinese New Year, he had arranged for a performance to be given by members of the Voice of Peace Chinese Choir during the refreshment break at today's meeting.

# 6. Public forum (public petitions, statements and questions)

#### **Public petitions:**

The Full Council received and noted the following petitions:

Petition PP 01 – East Bristol pool Petition organiser – Lisa Murfin

Petition PP 02 – Revert to name Council House instead of City Hall Petition organiser – Paul Spilsbury

Petition PP 03 – Local Sustainability and Transformation Plan Petition organiser – Charlotte Paterson

#### **Public statements:**

The Full Council received and noted the following statements (which were also referred to the Mayor for his consideration/information):

- PS 01 Judith Brown Motion 1 Sustainability and Transformation Plan
- PS 02 David Redgewell Transport issues
- PS 03 Kaleb Debbage Proposed development of the former Sorting Office site at Cattle Market Road
- PS 04 Rob Telford Motion 2 Living rent
- PS 05 Tess Green Motion 2 Living rent
- PS 06 Eleanor Vowles Motion 2 Living rent
- PS 07 Mavis Zutshi Motion 1 Sustainability and Transformation Plan
- PS 08 Charlotte Paterson Sustainability and Transformation Plan
- PS 09 Edward Bowditch MetroBus south Bristol City Council
- PS 10 Christina Biggs Devolution / transport issues
- PS 11 Nic Connor Broomhill EPH

Within the time available, statements were presented by individuals present at the meeting.

# **Public questions:**

The Full Council noted that the following question had been submitted:

PQ 01 – Council tax payments

- submitted by Michael Owen

#### 7. Petitions notified by councillors

None submitted on this occasion.

# 8. Collection fund - estimated council tax and business rates surplus 2016-17

The Full Council considered a report seeking the determination of the estimated Collection Fund surplus as at 31 March 2017.



Councillor Cheney, Cabinet member for Finance, Governance and Performance moved the report and the recommendations set out therein.

Councillor Barry Clark seconded the report

Following debate, it was:

**RESOLVED** (35 members voting in favour, 9 against, and with 15 abstentions):

- 1. That an estimated surplus at 31 March 2017 on the Council Tax element of the Collection Fund of £4.604m be declared for 2016/17 and shared between this Council, the Police and Crime Commissioner for Avon and Somerset and the Avon Fire and Rescue Service in proportion to their 2016/17 precepts on the Collection Fund.
- 2. That an estimated surplus at 31 March 2017 on the Non-Domestic Rates (NDR) element of the Collection Fund of £13.173m be declared for 2016/17 and shared between this Council, the Secretary of State and Avon Fire and Rescue Service in proportion to current year demands (Bristol 49%, Secretary of State 50%, Avon Fire and Rescue Service 1%).
- 9. Removal of council tax discounts on discretionary unoccupied and unfurnished properties

The Full Council considered a report seeking approval of proposals regarding changes to existing council tax discretionary discounts.

Councillor Smith, Cabinet member for Homes and Communities moved the report and the recommendation set out therein.

Councillor Negus seconded the report.

Following debate, upon being put to the vote, it was

**RESOLVED** (57 members voting in favour, none against, and with 1 abstention):

That approval be given to the proposals for the removal of the discretionary 10% and 5% discount for unoccupied and unfurnished properties.

**ADJOURNMENT** – At this point the Lord Mayor advised that the Full Council meeting would adjourn for a 20 minute refreshment break.



# 10. Revised criteria for the appointment of Honorary Aldermen/women

The Full Council considered a report seeking approval of revised criteria for the appointment of Honorary Aldermen/women.

Councillor Mead, Chair of the Audit Committee moved the report and the recommendation set out therein.

Councillor Stevens, Vice-Chair of the Audit Committee seconded the report.

Following debate, it was

**RESOLVED** (54 members voting in favour, 1 against, and with 1 abstention):

That the following criteria be approved (as per paragraph 10 of the report) for the future appointment of Honorary Aldermen/women:

An individual will be eligible for nomination and appointment to the role of Honorary Alderman/woman provided that he/she is no longer a serving councillor with Bristol City Council and has provided eminent service to the Council throughout a long and distinguished period of public service by:

a. Serving for a minimum period of two electoral terms as a Bristol City councillor (i.e. having been elected twice as a councillor).

#### **AND**

- b. Holding a significant position of public responsibility with Bristol City Council, for a minimum period of one calendar year or one municipal year, as either:
- Lord Mayor;
- Elected Mayor;
- Deputy or Assistant Mayor;
- Leader of the Council;
- Executive Member;
- Any other position attracting the payment of a Special Responsibility Allowance under the Council's approved members allowance scheme (excluding attendance at the Appeals Committee).

OR

c. Long service as a Bristol City Councillor for an aggregate period of at least 10 years.



# 11. Corporate Parenting Panel annual report 2016

The Full Council considered the Corporate Parenting Panel's annual report 2016.

Councillor Campion-Smith, Cabinet member for People and Chair of the Corporate Parenting Panel moved the report and the recommendations set out therein.

Councillor Massey seconded the report.

Following debate, upon being put to the vote, it was

**RESOLVED** (55 members voting in favour, none against, and with 1 abstention):

- 1. That the Mayor and all Bristol City councillors, as Corporate Parents, support the actions identified to further promote good outcomes for children in care and care leavers in 2017.
- 2. That progress and the challenges be noted.
- 3. That the Mayor and councillors, in exercising the responsibilities of office, will take action to provide opportunities that support children in care and care leavers and promote the achievement of good outcomes.

# 12. Annual report from Youth Mayors and Youth Council

The Full Council considered the annual report from the Youth Mayors and Youth Council.

The Mayor introduced this item.

The Youth Mayors and members of the Youth Council in attendance then presented their report.

Following debate, it was

#### **RESOLVED:**

That the annual report and key points from the Youth Mayors' and Youth Council report be noted and acknowledged, these being:

- 1. A request for continued support for Bristol City Youth Council, Youth Mayors and the UK Youth Parliament.
- 2. That on one evening per month, Bristol City Youth Council be permitted to host other youth participation groups and youth forums at City Hall.
- 3. A request for support for the next youth council elections which will take place on 11 February 2017 and to encourage Bristol's schools and young people to get involved.



#### 13. Motions

# Motion 1 – Bristol Sustainability and Transformation Plan (STP) – protect our NHS and social care services

Councillor Kirk moved the following motion:

"Full Council notes that:

- 1. The government is dividing the NHS in England into 44 areas or 'footprints', each of which has a 'Sustainability and Transformation Plan' (STP).
- 2. Government requires these STPs to deliver collective cuts of at least £2.5bn nationally this year, and £22bn within the next five years, to wipe out the NHS' 'financial deficit' by implementing 'new models of care'.
- 3. The former head of NHS commissioning, Julia Simon, has denounced the STP process as 'shameful', 'mad', 'ridiculous' and the plans as full of lies [1].
- 4. Locally it is envisaged that there will be a cumulative funding gap of about £305 million by 2020-21 and that the STP will need to change service provision to eliminate it [2].
- 5. Demands for the area STPs have been imposed by NHS England, with short deadlines, and senior health staff and managers have been expected to pull complex plans together, without the time or resources to carry out proper consultation with clinical staff, councillors or the public. This has led to a lack of transparency, and loss of trust in a process that has been imposed top down. The documentation made publicly available has been lacking detail and though an initial report on the STP has been made to council scrutiny committees there has been insufficient clarity about the power of democratically elected councillors to adapt, amend or influence the plan and its implementation.
- 6. Although closer integration between health services and the local authority is in principle a sound idea likely to result in better outcomes for residents, it cannot be achieved whilst at the same time making the huge cuts demanded by central government. It will be impossible for the STP for the area to make these cuts without measures which will seriously impact on the health and welfare of the local population. Pressure on acute services will not be reduced unless councils get the extra investment in social care, public health and early interventions to prevent ill health.

This Council believes:

1. That the cuts demanded by central government of £305 million are unfeasible and that there is no safe way of implementing such reductions.



- 2. That the only way to provide adequate integrated health and social care is through adequate funding.
- 3. That central government should increase NHS funding to at least 10.1% of GDP, to match the average of other EU countries.
- 4. That the government must address the crisis in social care funding, to allow councils to provide the adult social care needed to keep people well in their own homes and reduce the unnecessary costs of keeping people in acute hospitals when they could be supported in the community.
- 5. The STP does not have democratic accountability. BCC will have no accountability for the STP as it is 'owned' by Health. We are named as a delivery partner but our only entitlement is to question and scrutinise. We are expected to participate in a cost cutting process that will negatively impact on the health and wellbeing of our citizens, with no democratic power to change it, to pass it or reject it. This disempowers democratically elected councillors and the public.
- 6. Although the authors of the local STP have tried to minimise the impact of these cuts, published the plan in full and opened it to democratic scrutiny, any consultation on the plan or on individual elements of the plan is essentially meaningless if there is no option to refuse the cuts. The only way to resist these cuts, which will seriously damage the health of the people of Bristol, is for the people of the City to learn what is being planned and to be able to respond vigorously.

Full Council resolves to ask the Mayor to:

- 1. Write to thank the BNSSG STP group for their efforts in trying to meet impossible demands.
- 2. Write to the relevant government Ministers to make them aware of this motion and of our opposition to their unreasonable funding cuts.
- 3. Write to the City's MPs asking for their support. Particularly in pressing for cross party talks to resolve long term issues of health and social care funding and in calling for an increase to NHS funding.
- 4. Empower the appropriate Scrutiny bodies (being the Health & Wellbeing Board, and People and Neighbourhoods Scrutiny in the case of Bristol) to identify the health impacts of changes outlined in the proposed plan, and to collaborate with neighbouring Councils by establishing a formal joint Scrutiny process to be set up as a matter of urgency.
- 5. Publicise likely impacts on key services and our opposition to these funding cuts to the people of Bristol and encourage them to make their views known and campaign against the national cuts to the NHS."
- [1] <a href="http://www.gponline.com/shameful-pace-stp-rollout-risks-financial-m%eltdown-warns-former-nhs-commissioningchief/article/1410546">http://www.gponline.com/shameful-pace-stp-rollout-risks-financial-m%eltdown-warns-former-nhs-commissioningchief/article/1410546</a>

See also <a href="http://www.nationalhealthexecutive.com/Health-Care-News/just-16-of-finance-directors-think-sustainable-stps-achievableby-2021">http://www.nationalhealthexecutive.com/Health-Care-News/just-16-of-finance-directors-think-sustainable-stps-achievableby-2021</a>



[2] https://www.bristolccg.nhs.uk/media/medialibrary/2016/11/bnssg stp 10-2016 M722a8w.pdf

Councillor Hance seconded the motion.

Following debate, upon being put to the vote, the motion was CARRIED (48 members voting in favour, 10 against, and with 1 abstention) and it was

#### **RESOLVED:**

#### **Full Council notes that:**

- 1. The government is dividing the NHS in England into 44 areas or 'footprints', each of which has a 'Sustainability and Transformation Plan' (STP).
- 2. Government requires these STPs to deliver collective cuts of at least £2.5bn nationally this year, and £22bn within the next five years, to wipe out the NHS' 'financial deficit' by implementing 'new models of care'.
- 3. The former head of NHS commissioning, Julia Simon, has denounced the STP process as 'shameful', 'mad', 'ridiculous' and the plans as full of lies [1].
- 4. Locally it is envisaged that there will be a cumulative funding gap of about £305 million by 2020-21 and that the STP will need to change service provision to eliminate it [2].
- 5. Demands for the area STPs have been imposed by NHS England, with short deadlines, and senior health staff and managers have been expected to pull complex plans together, without the time or resources to carry out proper consultation with clinical staff, councillors or the public. This has led to a lack of transparency, and loss of trust in a process that has been imposed top down. The documentation made publicly available has been lacking detail and though an initial report on the STP has been made to council scrutiny committees there has been insufficient clarity about the power of democratically elected councillors to adapt, amend or influence the plan and its implementation.
- 6. Although closer integration between health services and the local authority is in principle a sound idea likely to result in better outcomes for residents, it cannot be achieved whilst at the same time making the huge cuts demanded by central government. It will be impossible for the STP for the area to make these cuts without measures which will seriously impact on the health and welfare of the local population. Pressure on acute services will not be reduced unless councils get the extra investment in social care, public health and early interventions to prevent ill health.

#### This Council believes:



- 1. That the cuts demanded by central government of £305 million are unfeasible and that there is no safe way of implementing such reductions.
- 2. That the only way to provide adequate integrated health and social care is through adequate funding.
- 3. That central government should increase NHS funding to at least 10.1% of GDP, to match the average of other EU countries.
- 4. That the government must address the crisis in social care funding, to allow councils to provide the adult social care needed to keep people well in their own homes and reduce the unnecessary costs of keeping people in acute hospitals when they could be supported in the community.
- 5. The STP does not have democratic accountability. BCC will have no accountability for the STP as it is 'owned' by Health. We are named as a delivery partner but our only entitlement is to question and scrutinise. We are expected to participate in a cost cutting process that will negatively impact on the health and wellbeing of our citizens, with no democratic power to change it, to pass it or reject it. This disempowers democratically elected councillors and the public.
- 6. Although the authors of the local STP have tried to minimise the impact of these cuts, published the plan in full and opened it to democratic scrutiny, any consultation on the plan or on individual elements of the plan is essentially meaningless if there is no option to refuse the cuts. The only way to resist these cuts, which will seriously damage the health of the people of Bristol, is for the people of the City to learn what is being planned and to be able to respond vigorously.

Full Council resolves to ask the Mayor to:

- 1. Write to thank the BNSSG STP group for their efforts in trying to meet impossible demands.
- 2. Write to the relevant government Ministers to make them aware of this motion and of our opposition to their unreasonable funding cuts.
- 3. Write to the City's MPs asking for their support. Particularly in pressing for cross party talks to resolve long term issues of health and social care funding and in calling for an increase to NHS funding.
- 4. Empower the appropriate Scrutiny bodies (being the Health & Wellbeing Board, and People and Neighbourhoods Scrutiny in the case of Bristol) to identify the health impacts of changes outlined in the proposed plan, and to collaborate with neighbouring Councils by establishing a formal joint Scrutiny process to be set up as a matter of urgency.
- 5. Publicise likely impacts on key services and our opposition to these funding cuts to the people of Bristol and encourage them to make their views known and campaign against the national cuts to the NHS.

 $\begin{tabular}{ll} [1] $http://www.gponline.com/shameful-pace-stp-rollout-risks-financial-m\%eltdown-warns-former-nhs-commissioningchief/article/1410546 \\ \end{tabular}$ 

See also <a href="http://www.nationalhealthexecutive.com/Health-Care-News/just-16-of-finance-directors-think-sustainable-stps-achievableby-2021">http://www.nationalhealthexecutive.com/Health-Care-News/just-16-of-finance-directors-think-sustainable-stps-achievableby-2021</a>

[2] https://www.bristolccg.nhs.uk/media/medialibrary/2016/11/bnssg\_stp\_10-2016\_M722a8w.pdf

Meeting ended at 5.26 pm	
CHAIR	

# FULL COUNCIL BUDGET MEETING – 21 February 2017 Maximum time allowed is indicative and at the Lord Mayor's discretion

#### PROCEDURE TO BE FOLLOWED

1. The Mayor will introduce the report, summarise and move it. 20 mins
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- 2. The Cabinet Member for Finance, Governance and Performance will second the report.

  10 mins max
- 3. Each party group will be given the opportunity to respond to the budget proposals in order of size of group- one speaker to be nominated by each group.

□Labour	Group; ☐Conservative Group; ☐Green	Group; and □Liberal Democrat
Group		10 mins max each speaker

- 4. The Chair of OSM Board will then be given an opportunity to present comments on behalf of the Board.

  10 mins max
- 5. Each amendment will be moved, seconded, debated and voted on in the order shown in the agenda papers. Reasons for the proposed amendment will be clearly stated. The Mayor will respond to each amendment and sum up, before it is voted on.
   3 mins max for each speaker

(The vote on each amendment is carried on a simple majority of those voting)

Note: it is possible that some of the amendments may in effect relate to the same "budget" pot. To take account of this, and in line with the approach adopted at last year's budget meeting, it is suggested that it may be appropriate for the Lord Mayor to allow an element of flexibility in relation to the debate. Some members may wish to speak about a later amendment during the debate about an earlier amendment which relates to the same "budget" pot – as otherwise, the later amendment might not be reached at a later stage of the meeting (or may "fall" by default) if an earlier amendment (i.e. relating to the same budget "pot") is carried.

- 6. At this point, the Chief Financial Officer will confirm the position in terms of which budget amendments were carried under 5 above and the Lord Mayor (seconded by the Deputy Lord Mayor) will then move that Full Council note the Chief Financial Officer's statement as required under the Local Government Act 2003.
- 7. The Lord Mayor will then invite debate on the budget proposals as amended or not (i.e. the revenue and capital budget).

Members are asked to note in particular that during this debate (i.e. at this stage of the meeting), they should make any comments they may wish to raise in relation to any part of the budget recommendations.

- 8. The Mayor has until the end of the 28th February 2017 to consider the amendments and his response. He may
- a. accept the budget as now amended; or
- b. he may resubmit his original (unchanged) proposals, stating his reasons; or
- c. he may submit alternative proposals, stating his reasons.

Please note that if the Full Council meeting needs to reconvene it will do so on the **7th March at 12 noon**. If the Mayor decides to resubmit his original budget or alternative proposals, then Council will be reconvened.

If the Mayor decides to accept the amended budget, then he will indicate to the meeting and the Monitoring Officer accordingly. In these circumstances it will not be necessary to reconvene the Council meeting.

9. The Lord Mayor will then propose the recommendations (as amended or not) and these will be seconded by the Deputy Lord Mayor. Items for noting will be voted on en bloc but items for agreement will be voted on separately.

# To **NOTE**:

- a) Note the budget consultation process that was followed and feedback as outlined in Appendix 8.
- ii) Note the Cumulative Impact Assessment in Appendix 7.
- iii) Note that the consultation feedback and cumulative impact assessment has been taken into consideration and has informed the final budget proposals.
- iv) Note the proposals for reducing costs and generating income, underpinning the Council's budgets for 2017/18 and future years in Appendix 6 which amount to £62.2m.
- v) Note the budget consultation process that will be followed where required as per paragraph 23 of the report.
- vi) Note the comments of the Service Director Finance (s151 Officer) on the robustness of the Budget and adequacy of reserves as set out at paragraph 21 of the report.

To **AGREE** the recommendations (as amended or not) as set out in the report:

(The vote on each of the 5 recommendations is carried on a simple majority of those voting)

- a) The main budget recommendations see para (g)(j)(k) and (l) of the report (including reserves).
- b) The Use of £1m Council Reserves recommendations- recommendation (h).
- c) The Treasury Management recommendations recommendation (m).
- d) The calculations of the Council Tax base and Council tax bandings–recommendation (i) and (o).
- e) The Section 151 Officer delegation recommendation (n).

(In the event of a reconvened meeting on 7<sup>th</sup> March, the Council must take into account the reasoning put forward by the Mayor in considering his re-submitted budget and consider whether it wishes to approve an alternative budget to that now proposed. If an alternative budget is proposed it must be approved by a 2/3rds majority in order to be adopted.)

February 2017

# **Full Council**

21<sup>st</sup> February 2017



**Report of:** Denise Murray, Service Director Finance & S151 Officer

Title: 2017/2018 Budget Report

Ward: City Wide

**Member Presenting Report:** The Mayor and the Cabinet Member for Finance,

**Governance and Performance** 

# Recommendation

For Council to consider and approve the Mayor's 2017/18 Budget recommendations which include the various elements of the Revenue budget, Capital programme, Bristol City Council's Council Tax for 2017/18 and Adult Social Care Precept.

# 1. Statement from the Council's Chief Finance Officer (Section 151 Officer)

# Note the following:-

The Service Director, Finance, as the Council's Chief Finance Officer, will confirm to Council (as required by the Local Government Act 2003) that the spending plans identified in this Medium Term Financial Strategy and the council tax calculation for 2016/17 are robust estimates that:

- Direct resources towards the Mayor's ambitions in a way that is achievable
- Reflect the best estimate of pay and price increases available at this time
- Consider and recognise the major financial risks facing the Council
- Contain proposals for increased income or reduced expenditure that are achievable.

The Service Director Finance, as the Council's Chief Finance Officer, will also confirm that the level of Council reserves is sufficient to meet the known financial risks facing the Council over the medium term.

# 2. Mayor's budget Recommendations to Council

That the Mayor's budget proposals in respect of 2017/18 be approved as set out in this report subject to any amendments agreed at this meeting:-

# To note:

- a) The budget consultation process that was followed and feedback as outlined in Appendix 8.
- b) The Cumulative Impact Assessment in Appendix 7.
- c) That the consultation feedback and cumulative impact assessment has been taken into consideration and has informed the final budget proposals.
- d) The proposals for reducing costs and generating income, underpinning the Council's budgets for 2017/18 and future years in Appendix 6 which amount to £62.2m.
- e) The budget consultation process that will be followed where required as per paragraph 23 of this report.
- f) The comments of the Service Director Finance (s151 Officer) on the robustness of the Budget and adequacy of reserves as set out at paragraph 21.

#### To agree:

- g) The Council's net revenue budget for the year 2017/18 as £364.7m and Service expenditure allocations as set out in Appendix 1; subject to any budget amendments properly notified to and approved by Council in line with the Constitution.
- h) The use of up to a £1m (14%) of the risk reserve, to ensure a balanced budget in the event that any of the budget proposals contained within Appendix 6 are not progressed, following <u>supplementary</u> consultation. This will be until such a time that alternative proposals are identified by the relevant Directorate.
- i) The Bristol City Council levels of Council Tax of 4.99%; which includes 3% to support Adult Social Care and noting the precepts of the Police and Crime Commissioner for Avon and Somerset and Avon Fire Authority as set out at paragraph 2,9 & 11 of this report.
- j) The Council's capital budget (including the HRA) for the year 2017/18 as £213.5m Page 21

(see paragraph 13) and set the capital budget for each of the Council's directorates.

- k) Agree the Council's provisional capital budget (including the HRA) for the years 2018/19 2021/22 totalling £686.9m as set out in paragraph 13 and detailed in Appendix 2.
- I) The proposed total Schools budget of £244.1m for 2017/18 as set out in paragraph 17, which will be funded by the Dedicated Schools Grant.
- m) The proposed Treasury Management Strategy for 2017/18 in Appendix 4, incorporating the revised Minimum Revenue Provision policy and the prudential indicators and limits.

# **Delegation of authority**

n) The delegation of authority to the Service Director Finance after consultation with Cabinet Member for Finance, Governance and Performance and the Mayor, to make any necessary adjustments to the figures upon receipt of the final Local Government finance Settlement, due week commencing 20 February 2017.

# o) Statutory Calculations in respect of Council Tax

That it be noted that Council at their meeting on 13 December 2016 approved the Council Tax Base for 2017/18 as 124,083 for the whole Council area [Item T in the formula in Section 31B of the Local Government Finance Act 1992, as amended (the "Act")].

This calculates that the Council Tax requirement for the Council's own purposes for 2017/18 is £1,548.66

That the following amounts be calculated for the year 2017/18 in accordance with Sections 31 to 36 of the Local Government Act 1992 on the Mayor's recommended increase of 4.99%:

a)	£1,066,706,959	being the aggregate of the amounts which the Council estimates for the items set out in Section 31A(2) of the Act and itemised on page 3 of this Appendix.
b)	£874,544,580	being the aggregate of the amounts which the Council estimates for the items set out in Section 31A(3) of the Act.
c)	£192,162,379	being the amount by which the aggregate at 3(a) above exceeds the aggregate at 3(b) above, calculated by the Council, in accordance with Section 31A(4) of the Act, as its Council Tax Requirement for the year. (Item R in the formula in Section 31A(4) of the Act).
d)	£1,548.66	being the amount at 3(c) above (Item R), all divided by Item T (1(a) above), calculated by the Council, in accordance with Section 31B(1) of the Act, as the basic Page 22

# amount of its Council Tax for the year.

To note that the Avon and Somerset Police Authority and the Avon Fire Authority have issued precepts to the Council in accordance with Section 40 of the Local Government Finance Act 1992 for each category of dwellings in the Council's area as indicated in the table below.

That the Council, in accordance with Sections 30 and 36 of the Local Government Finance Act 1992, hereby sets the aggregate amounts shown in the tables below as the amounts of Council Tax for 2017/18 for each part of its area and for each of the categories of dwellings.

# Valuation Bands (£)

# **Bristol City Council**

Δ	B	C	D	F	F	G	Н
<i>/</i> \	ן ט	0	D	<b>L</b>	•	)	1 1
1,032.44	1,204.51	1,376.58	1,548.66	1,892.81	2,236.95	2,581.10	3,097.32

### Avon and Somerset Police and Crime Commissioner

Α	В	С	D	Е	F	G	Н
121.21	141.41	161.61	181.81	222.21	262.61	303.02	363.62

# Avon Fire Authority

Α	В	С	D	E	F	G	Н
46.19	53.88	61.58	69.28	84.68	100.07	115.47	138.56

# Aggregate of Council Tax Requirements

Α	В	С	D	Е	F	G	Н
1,199.84	1,399.80	1,599.77	1,799.75	2,199.70	2,599.64	2,999.59	3,599.50

The Council's basic amount of Council Tax for 2017/18 is not determined to be excessive in accordance with principles approved under section 52ZB of the Local Government Finance Act 1992.

# 3. List of Appendices

This report should be read alongside a series of appendices

• Appendix 1 - Detailed budge Rage 23 by directorate-service

- Appendix 2 Capital Programme 2017/18 2021/22
- Appendix 3 Budget Risks Matrix
- Appendix 4 Treasury Management Strategy

# Further detailed budget information

- Appendix 5 Revenue Investment & Rebasing Services
- Appendix 6 Specific savings proposals recommended for approval
- Appendix 7 Cumulative Impact Assessment
- Appendix 8 Budget consultation report
- Appendix 9 –Governance & Transformation Lifecycle
- Appendix 10 Questions & Responses from Civic Meetings to the Budget Proposals for 2017/18

# 4. Executive Summary

- 4.1. The Council is required to set an annual balanced budget presenting how its financial resources, are to be allocated and utilised; thus showing the Council's financial plan for the coming year with regard to statutory services as well as local key priorities and objectives. Whilst the Council like many other across the country remains subject to financial challenges in its funding, it has prioritised the revenue resources available to fund key services for example social care, waste & recycling and other external funds aligned to infrastructure for the benefit of its wide range of customers and to facilitate a sustainable future.
- 4.2. Overall the report recommends a net expenditure budget of £364.7m and incorporates; a package of changes that allows the Council to continue to deliver its key policies, as set out in the Corporate Strategy; including revenue investment and rebasing in priority areas of £44.2m to mitigate on going pressures, new provisions and initiatives.
- 4.3. This report outlines a balanced revenue budget for the period 2017/18 but in light of the 2016/17 forecast pressures this has only been achieved as a result of; additional resources available to the Council (for example collection fund surplus and technical accounting policy changes); a range of proposed service reductions and income generating options equating to £33.1m in 2017/18 and plans to deliver a further £29.1m of savings in future years.
- 4.4. Achieving the reported position for 2017/18 has required the tough decision to utilise the mechanism made available to Councils by the Government to levy Social Care Precepts of 3%, as a contribution towards the pressures the City faces in addressing Social Care demands and in addition increasing the Council Tax base by 1.99% to support the underlying position. The two combined uplifts equate to an overall 2017/18 Council Tax increase of 4.99%, generating an additional £9.1m resources to be met from Council Tax for services provided by the Council and result in an average household increase of £1.42p per week, based on Band D equivalents.
- 4.5. In addition to the above the position reported relies on £6.3m of one off resources (not sustainable long term and increasing the gap in 2018/19) to balance 2017/18.

- 4.6. From alternative funds available to the Council for capital expenditure on Infrastructure the Council is maintaining an ambitious approach to investing in the City. The proposed Capital Programme amounts to £213.5m in 2017/18 and includes major programme of works that begin to address the ambition to make Bristol a more equal, aspirational and resilient city where everyone can share in its success.
- 4.7. The proposals above all form the basis of the Council's final revenue and capital budget for 2017/18.

# 5. Financial Planning and Strategic Objectives

- 5.1. The Council is a large organisation managing the delivery of a vast range of businesses either directly or through/with others. Its core purpose is to improve the quality of life for residents and effective financial management is key to this. It is important that Members are aware of the major financial challenges and opportunities to enable them to make informed decisions.
- 5.2. Since 2011/12 the Council has faced year on year reductions in government grants, of which the Revenue Support Grant (RSG) was a significant source of income. Under current Government central funding proposals, the intention is to radically change the way local authorities are funded by moving to full business rate retention and phasing out the Revenue Support Grant by 2020. The council within the West of England Combined Authority (WECA) will be piloting 100% business rates retention from 2017/18 (see paragraphs 8 & 12 for more details).
- 5.3. It is important for the Council to also focus on facilitating economic growth and developing the approach for financial management that prepares for a new way of funding services. At the same time we face the uncertainties of Brexit and its impact on the City; and the need to respond to changing behaviours by improving quality and performance, managing demand of high cost services and becoming more business-like and targeted in our approach if we are to achieve better outcomes for all residents.
- 5.4. The Medium Term Financial Strategy (MTFS) agreed by council February 2014 as a 3 year financial framework to 2016/17 has come to an end and a rolling Medium Term Financial Plan (MTFP) annually refreshed is in development. The MTFP will outline a different approach to financial management with the aim of aligning delivery of the Mayor's key outcomes (described in the Corporate Strategy 2017/18 2021/22) with affordability. Considering the milestones that underpin the Corporate Strategy, current performance levels, the financial climate at both the local and national level, alongside available resources. This will assist in ensuring reducing resources are invested in activities that have the greatest impact on the delivery of priority outcomes. The MTFP will be presented to Council later in the financial year.
- 5.5. Over the last 6 years the Council has saved £170m but to be sustainable in the future the Council will need to continue to stop, change, reduce and in some cases, develop new services. The Council is required by law to set a balanced annual budget prior to the start of the financial year; however in light of the proposed changes to funding from Central Government, it is also important for the Council to set out its budget proposals for savings over a further three / five year period and provide a resource limit for 2017/18.

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- 5.6. This report details the revenue budget for the period 2017/18; propositions which sets the direction of travel in containing planned expenditure within resources forecasted to be available in the future; and given the long term nature of capital planning the Capital Programme for 2017/18 2021/22.
- 5.7. The objective is to provide a financial plan for 2017/18, which aligns to the policy framework in which financial stability can be achieved and sustained in the medium term to deliver the Council's priority outcomes.
- 5.8. The financial plan is based 8 strategic objectives:
  - i) To provide financial parameters within which budget and service planning should take place.
  - ii) To ensure the Council sets a balanced budget, this includes consideration of the revenue implications deriving from the programme of capital investments.
  - iii) To focus and re-focus the allocation of resources so that over time, priority areas receive additional resources.
  - iv) Ensuring services are defined on the basis of a clear alignment between priority and affordability.
  - v) To ensure the Council manages and monitors its financial resources effectively so that spending commitments do not exceed resources available in each service area.
  - vi) To plan the level of council tax (as low as possible) in line with levels that the Council regard as being necessary, acceptable and affordable to meet the Council's aims, objectives, policies and priorities whilst gradually reducing the Council's reliance on Central Government funding.
  - vii) To maintain balances at or above the minimum prudent level as determined by the Service Director Finance and in view of the long term position add to balances whenever the opportunity arises; and
  - viii)To ensure that the financial, operational and strategic risks faced by the authority are considered and the Council's long term financial health and viability remain sound.

# **Key Considerations**

- 5.9. The 2017/18 budget proposals need to be sustainable within the anticipated available resources; these are:
  - Central Government Grants
  - Retained Business Rates
  - Council Tax
  - Balances
- 5.10. The refreshed Corporate Strategy 2017-2022 which sets out our strategic direction, the current financial position and economic outlook provides the policy and financial framework upon which the annual revenue and capital budgets have been set. However in light of continuing government spending cuts, providing sustainable budgets beyond 2017/18 and the need to maintain a prudent level of balances remains a significant challenge facing the Council.
- 5.11. Corporate Strategy 2017 2022 outlining the vision and priorities for Bristol; can be accessed via the link below: Page 26

# Corporate Strategy 2017-2022

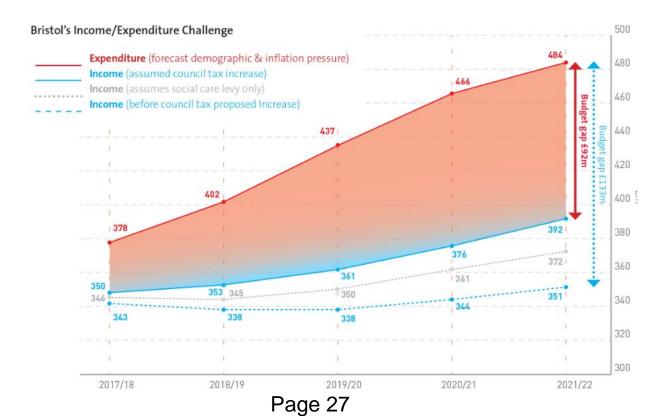
# 6. Revenue Budget position for 2016/17

- 6.1. This report is concerned mainly with the budget estimates for 2017/18 however; there are elements of the 2016/17 estimated outturn that will have an impact on the overall financial position.
- 6.2. The latest position, as at Period 8 (November 2016), is a forecast year end revenue overspend of circa £13m. In addition the indicative re- profiled expenditure plans for the capital programme indicates that the cost of financing the long and short term debt in 2016/17 is anticipated to be circa. £2m less than budgeted for within the General Fund. Further information regarding this forecast position will be set out in the Period 9 Monitoring Report which is to be considered by Cabinet at its meeting on the 7 March 2017.
- 6.3. We will continue to seek to reduce the in-year pressure however, if the Council does end the year as outlined above a, corresponding draw down of circa. £11m from earmarked reserves will be required. This position is reflected in the analysis of reserves and balances in subsequent sections of this report.

# 7. Revenue Budget Overview 2017/18

#### Context

7.1. In commencing 2017/18 Budget Setting the Council faced a financial gap of £28.3m (as per the MTFS agreed by Council February 2016).



7.2. The Council's Budget Requirement is £364.7m for 2017/18 and is summarised in the table below.

Summary of Funding Gap										
	Original									
	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22				
	£'000	£'000	£'000	£'000	£'000	£'000				
Base Revenue Budget	345,437	345,433	364,741	375,851	389,115	419,293				
Inflation & Central Adjustments		8,135	15,731	16,735	25,535	12,260				
Investment in Services	0	44,242	11,913	6,634	6,647	2,028				
Savings / Efficiencies	0	(33,068)	(16,534)	(10,105)	(2,003)	(488)				
Annual Budget Requirement	345,437	364,741	375,851	389,115	419,293	433,093				
Financed by:										
Total Funding	345,437	364,741	361,552	366,625	378,363	391,028				
Residual (Surplus) / Deficit	0	(0)	14,298	22,490	40,930	42,065				

- 7.3. The budget requirement reflects the cost of services for 2017/18, the impact of external cost pressures and the proposed service reductions and income generating options of £33.1m.
- 7.4. Under section 25 of the Local Government Act 2003 the Service Director Finance, is required to provide a view as to the robustness of the estimates made for the purpose of calculating the Council's budget. This statement is set out in paragraph 21. An explanation of the component parts of the table follows below:

# **Changes and Key Assumptions**

# 7.5. Base Budget

7.5.1. The Base budgets are by far the most significant element of the Council's budget, they are the mainstream budgets for services, are monitored monthly, reported to the Senior Leadership Team (SLT), Mayor and Cabinet. An incremental approach has been adopted and whilst not the most efficient mechanism, it is one that is easy to understand, apply consistently and enable the changes applied to the current year budgets to be easily visible.

# 7.6. Investment and Rebasing Services

- 7.6.1. Part of the Budget process each year looks at unavoidable pressures on services that will have an on-going financial impact, some of which are outside of the control of the service itself and cannot be immediately addressed by savings/efficiencies. Examples of these would be non-negotiable contractual changes, which have a direct impact on costs, legislative changes such as new functions / standards and organisation development.
- 7.6.2. There are other areas where the current budget is not adequate for the level of demand within the service, loss of grants or reduction in income is anticipated. Whilst these can be addressed it may not be possible to mitigate these changes immediately due to the need to revise commissioned activity or develop exit strategies.
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7.6.3. £44.2m has been invested in priority service areas to facilitate a rebasing of the budgets or award of growth for emerging pressures / new burdens. The key areas over £1m are summarised as follows:-

#### Neighbourhoods £2.9m

7.6.4. The above investment supports budget growth across a range of activities including: to offset the impact of the reduction in the DWP administration grant; housing benefit subsidy loss; the increasing use of temporary accommodation and the programme resource to start to meet the Mayor's manifesto commitment to build 2,000 homes a year by 2020, 800 of which will be affordable homes.

#### Place £9.2m

7.6.5. The proposed 2017/18 budget has been rebased to give a proper starting point for closing the budget gap. Service budgets with evidenced historical / ongoing budget pressures that cannot be contained have been allocated additional funds. This includes £7.7m investment in Corporate Property Services to improve the performance of the property portfolio. It involves the alignment of property asset plans with business strategies, ensuring efficiency in use of space and creating a portfolio of quality accommodation which is well maintained, serviced and affordable.

# People £17m

- 7.6.6. The above figure includes £8.6m significant ongoing pressure across social care which cannot be contained within the budget and have been allocated additional funds. This includes the investment of council tax precept at £5.5m, and £2m adult social care grant.
- 7.6.7. Follow central governments tapered reduction of the Education Services Grant (which supports the delivery of education support services to schools); we are reinvesting a significant portion back into the service to maintain key service levels. This requires an investment of £1.8m in 2017/18, with further investment in 2018/19.
- Investments also include £1.4m for the implementation of the National Living Wage associated to Adult Social Care as a significant proportion of contract costs are aligned to workers who receive pay at the minimum wage.
- Local authorities are now required to facilitate, monitor and support staying put arrangements for fostered young people until they reach the age of 21. As a result we will be investing £1.3m for extending the period of time where these families are financially supported.

#### Resources - £3.5m

7.6.8. The pressure above is attributed to the ICT service and relates to additional hardware, maintenance and development costs and ongoing pressures that have been reported through monthly Cabinet reports. This increased funding mitigates the main pressure whilst also setting a challenge to minimise costs to produce a balanced budget. 7.6.9. In addition to the re-baselining of 2017/18 budgets, growth and inflation awards has been examined and built into the base budget and Directorate spending limits are outlined in Appendix A. Should pressures emerge in-year Directorates will be challenged to explore alternative options for meeting the cost pressures faced within their existing resources or seek supplementary Cabinet approval prior to increasing the agreed spending limit.

#### 7.6.10. Central & Cross Directorate - £10.9m

- Learning & Development 'the right people in the right place at the right time' and then engaging, developing and retaining them is vital to the health and effectiveness of the council; £1.2m has been set aside for this purpose and improve capacity to effectively procure.
- General fund impact of Housing Revenue Account recharges £1.3m allowance for reduced general fund recharges for activities commissioned by HRA and £7.4m rebasing for the prior cross directorate change programme not delivered.
- 7.6.11. In additional to the above one off provisions have been set aside to support the delivery of the savings £5m and for cost of redundancies (£7.15m). These have not been added into core budgets but provided for in earmarked reserves for draw down.

# 7.7. Savings Proposals

- 7.7.1. A key priority of the Council's budget strategy is the delivery of savings through: improving our business efficiencies; changing how we fund and provide services by providing different amounts of funding to services, making small changes to what they do, or maybe providing the same thing in a different way; increasing our income generation by introducing or raising our charges and maximising the use of our assets and stopping doing something completely or reducing it significantly.
- 7.7.2. Over the last 6 years, significant savings have been required to meet revenue grant reductions arising from reductions in funding for local government as part of the ongoing austerity programme. Since 2010/11 £170m of savings have been identified, another £33.1m of savings are proposed in the 2017/18 budget, and £29.1m for future years. A summary of the savings are shown in the table below (full details of the savings recommended for approval are set out in Appendix 6).

Nature of Proposal	2017/18 £000's	2018/19 £000's	2019/20 £000's	2020/21 £000's	2021/22 £000's	Total £000's
Improving our Business Efficiency	(14,295)	(3,923)	(570)	(500)		(19,288)
Bristol Waste Company	(514)	(52)	346	(4)		(224)
Changing how we fund and provides servi	(9,947)	(6,342)	(9,007)	(58)	(58)	(25,413)
Increasing our Income	(1,886)	(1,366)	(264)	(850)	(242)	(4,608)
Reducing or Stopping Services	(6,426)	(4,851)	(610)	(591)	(188)	(12,666)
Total All Proposals	(33,068)	(16,534)	(10,105)	(2,003)	(488)	(62,199)
						·

- 7.7.3. Every service has been subject to a review and varying degrees of consultation and engagement has ensued. The recommendations emanating from this process will determine the future makeup of the functions delivered and services designed to dovetail into the council's future delivery model. The propositions are at different stages of development and this will need to be reflected in the assessment of reserves.
- 7.7.4. As outlined in the investment section above a fund has been established to provide project management, specialist support and gateway process designed to ensure that directorates are equipped and have the capacity to meet the demands of managing services whilst delivering complex service transformation.
- 7.7.5. A residual budget gap of some £42m remains in future years and the Senior Leadership team, Mayor and Cabinet welcome further ideas for income generation. You are invited to bring your innovative and entrepreneurial skills to the fore and share your ideas in a safe environment to enable a more commercial approach to be adopted in addressing the residual shortfall.

#### 7.8. Commercial Investments

- 7.8.1. The council has a range of commercial interests and is the single shareholder for a number of wholly owned companies. These businesses will be able to deliver services, whilst at the same time access a wider market to generate income from additional customers. As with many new ventures or company start-ups investment will be required and it is anticipated that from this investment the Council will benefit from the generation of profits, which following the pay-back period can be used as appropriate to support the Council's revenue budget position or deliver key priorities.
- 7.8.2. Where investments are made in 2017/18, this will be subject to the performance parameters agreed by the Shareholder and reported to the Shareholder Group quarterly. To ensure the investment is protected, commercial information that could impact on an individual company value will be managed sensitively. As a public authority it will be necessary to consider, the sensitivity of the information being requested at the time of the request and the nature of any harm that would be caused prior to disclosure.

# 8. Funding

#### 8.1. Local Government Finance Settlement

8.1.1. The parliamentary debate on the Final 2017/18 Local Government Finance Settlement will take place shortly after Parliament returns from recess on Monday 20 February and the date for publication of final settlement by the Department for Communities and Local Government is not yet known. The budget therefore will be set based on the provisional local government settlement and authority delegated to the Service Director Finance after consultation with Cabinet Member for Finance, Governance and Performance and the Mayor, to make the necessary adjustments following notification of the final settlement via a reserve adjustment.

# 8.2. Provisional Local Government Finance Settlement – Key changes

8.2.1. The Government announced the Provisional Local Government Finance Settlement for 2017/18 on 15th December 2016. The Local Government Finance Settlement determines how much grant central government will give to each local authority in the forthcoming financial year.

# 8.3. Core Spending Power

- 8.3.1. The 2015 Spending Review set out the expected available revenue for local government spending through to 2019/20. This was intended to provide local authorities with some certainty of the level of resources for the period 2016/17 through to 2019/20. The Government's calculation of core spending power derives from:
- i) The Settlement Funding Assessment (SFA) which represents the government's current approach to funding local authorities through Revenue Support Grant and retained Business Rates
- ii) Council tax income for 2017/18 to 2019/20, the figures have been estimated by applying each local authority's average annual growth in the council tax base between 2013/14 and 2016/17 throughout the period to 2019/20, assuming that local authorities increase their Band D council tax in line with the 2% referendum limit throughout the period to 2019-20
- iii) The potential additional council tax available from the adult social care levy flexibility. For 2017/18 to 2019/20, this has been estimated by assuming all eligible local authorities also continue to take up two per cent adult social care flexibility
- iv) Additional Better Care Funding from 2017/18 which represents £105m nationally, of which the Council's allocation is £340,000
- v) The 2017/18 Adult Social Care Grant £241m to be distributed according to the adult social care relative needs formula, of which the Council's allocation is £2m
- vi) Funding for the New Homes Bonus which has now reduced from 6 to 5 years for 2017/18 and with the introduction of a 4% baseline growth before any funding is allocated
- 8.3.2. From this the Government has provided the following exemplification of core spending power for Bristol City Council which indicates a reduction in spending power of 1.85% in 2017/18 and 1.26% over the Spending Review period:

	2016/17	2017/18	2018/19	2019/20
	£m	£m	£m	£m
Core Spending Power	345.9	339.5	343.7	352.7

8.3.3. The following table provides a more detailed breakdown of the Government's estimates of the Council's core spending power based on their assumptions:

	2016/17 £m	2017/18 £m	2018/19 £m	2019/20 £m
Revenue Support Grant	60.4	41.8	29.6	17.3
Business Rates	93.3	95.3	98.4	101.8
Council Tax	175.0	182.5	190.4	198.6
Council Tax – Social Care	3.4	7.2	11.4	16.0
Better Care Funding	0	0.3	6.2	11.6
Adult Social Care Grant	0	2.0	0	0
New Homes Bonus	13.7	10.3	7.7	7.4
Core Spending Power	345.9	339.5	343.7	352.7

#### 8.4. Adult Social Care Grant

8.4.1. The Provisional Local Government Finance Settlement 2017/18 included a new one-off "Adult Social Care" grant worth £240m nationally, to be funded from additional savings resulting from New Homes Bonus reforms not previously anticipated from the "Sharpening the Incentive: New Homes Bonus" consultation. Savings from the New Homes Bonus have been reallocated to support recognised national pressures facing Adult Social Care. This has been allocated based on relative needs formula and the ability to raise additional council tax through the precept, for Bristol City Council this amount is £2m, however this does not fully make up for what was lost under the reforms to the New Homes Bonus.

# 8.5. New Homes Bonus

- 8.5.1 The New Homes Bonus was introduced in 2011 to reward those authorities in delivering additional housing growth either through new build or bringing empty properties into use. Under this scheme each additional property attracted grant funding, based on the national average band D council tax rate, with an additional uplift for affordable housing. In the 2015 Autumn Statement the government announced its intention to amend the scheme, and this has been confirmed in the draft settlement agreement. Savings from the revised scheme have been used to finance the new Adult Social care Support Grant.
- 8.5.2 Under revised arrangements payments to Councils will be reduced from 6 years to 5 years for 2017/18 (which equates to a loss of grant of some £2.6m in 2017/18), and for 4 years after that. In addition a 0.4% baseline has been introduced so that authorities will need to attract growth above this to receive any new grant, which has led to a loss of a further £1.1m.
- 8.5.3 The table below sets out the impact of these changes for Bristol.

	2017/18
	£m
Previous MTFP assumption	13.8
Current budget	10.1
Difference	(3.7)

#### 8.6. Business Rates

- 8.6.1 In its 2016 budget the Government committed to piloting the early implementation of 100% business rates in a number of areas. This offer was available to those authorities with a ratified devolution deal. Following Cabinet approval in October 2016, Bristol along with South Gloucestershire and Bath and North East Somerset Council's made a successful application to the Secretary of State to form the West of England Pilot.
- 8.6.2 Pilot authorities will each retain 100% of locally raised business rates. In return they will forego Revenue Support Grant (RSG) and a number of other funding streams. Each authority's tariffs and top-ups will be adjusted to ensure cost neutrality.
- 8.6.3 These pilots have been created to help the Government understand how 100% business rate retention would work in practice. 100% business rate retention will be brought-in across England by the end of this parliament, most likely in 2020-21, but possibly a year earlier in 2019-20.
- 8.6.4 Under the arrangement in place to the end of 2016/17 Bristol City Council retained 49% of business rates collected with 1% going to the Fire Authority. The other 50% was returned to government alongside the same from all other collecting authorities. Government then used that money in its entirety to fund local government through Revenue Support Grant or other specific grants.
- 8.6.5 For the period of the pilot, the allocation of the business rates income from the 100% pilot to individual authorities would be on the basis of the amount of retained rates the authority would have achieved under the existing 50% scheme, and distribution of any remaining surplus based on the contribution from each authority.
- 8.6.6 There are two key benefits from the 100% business rate retention proposal. Firstly and growth in business rate income above the baseline will all be kept by the authorities rather than being shared with government and secondly because a levy would no longer be payable on the additional business rates received as would have happened under the existing scheme. The Council will however pay a higher tariff.
- 8.6.7 Since publication of the report to Cabinet in January the Government has issued its draft agreement for piloting business rates retention amongst the West of England authorities, and the business rate estimated income has been reassessed in light of finalisation of the Council's statutory business rate return. This has led to a reduction of £0.65m estimated income for 2917/18, primarily as a result of lower than anticipated growth in the Enterprise Areas and Enterprise Zone. The

amended estimate of £149.8m is still provisional pending publication of the final settlement.

# 9. Social Care Precept

- 9.1 In 2016/17 the Council had the flexibility to increase Council Tax by up to 4% (2% City Council's base element and 2% Social Care Precept) without holding a local referendum on the matter. In recognition of the increasing pressure on Adult Social Care services across the country the Government have increased this flexibility by a further 1% Social Care Precept, taking the maximum up to 5%.
- 9.2 Demand pressures are evident, in particular in relation to the demand for services such as Adult Social Care and this levy would increase the Council's funding by £5.5m in 2017/18, to be spent in support of Adult Social Care spending (average monthly cost per band D equivalent household of £3.74 for this element only).
- 9.3 The recommended budget within this report assumes the council will take up the previous and additional 1% flexibility in order to increase the resources available to fund Adult Social Care services in the city.

# 10. Collection Fund Surplus/(Deficit)

- 10.1 Bristol City Council is required by statute to maintain a Collection Fund separate from the General Fund of the Council. Income from Council Tax and Business Rates are fixed at the start of each financial year. Any variations from this are realised through the Collection Fund and are distributed in subsequent years. Following changes to council tax discounts and exemptions and localisation of business rates from 2013/14 there is now significantly greater volatility and risk in relation to collection fund income.
- 10.2 As previously reported to Council on 17 January 2017 overall there is an estimated surplus on the Collection Fund for the year ending 31 March 2017 of £17.8m. This is comprised of an estimated surplus of £4.6m for Council Tax and an estimated surplus of £13.2m for Non-Domestic Rates (NDR). Bristol City Council's share of the overall estimated surplus is £10.4m, comprised of an estimated surplus of £3.9m for Council Tax and an estimated surplus of £6.5m for NDR.
- 10.3 The Business Rate collection fund surplus of £13.2m (Council share £6.5m) for 2016/17 is based on current collection rates, the latest Valuation Office Rating List, notified changes and provision for appeals.
- 10.4 Of the estimated total 2016/17 surplus of £10.4m, it is proposed that £6.3m be utilised to support the 2017/18 budget and £4.1m be set aside to reserves in line with the reserves policy set out in paragraph 14 of the report. The surplus should be seen as a one-off resource as growth has already been factored into the base for 2017/18.

#### 11. Council Tax 2017/18

11.1 The referendum threshold for increasing the Council Tax has been increased to 5% to take account of the new flexibility regarding for Social Care Precept. The precept will

need to be identified separately and the S151 Officer will be expected to notify the Secretary of State of the amount intended to be raised and verify that the funding has been used for Adult Social Care.

### Calculation of the Council's Tax Base

11.2 At its meeting on 13 December 2016 the Council agreed Bristol City Council's Tax Base for the year 2017/18 as 124,083. This represents an increase of some 2.6% on the previous year's tax base (120,946).

# **Council Tax by Band**

- 11.3 It is recommended that the following amounts be submitted for agreement by Full Council for the year 2017/18:
  - a. £192,162,379 (2016/17 £178,402,606) being the sum to be met from council tax in 2017/18 for services provided by the Council;
  - b. Bristol City's Council's share of the council tax for the year 2017/18 for the services it provides for each category of dwelling shown as follows:-

2017/18 Council Tax	Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band G
	£	£	£	£	£	£	£	£
2017/18 Council Tax	1,032.44	1,204.51	1,376.58	1,548.66	1,892.81	2,236.95	2,581.10	3,097.32
2016/17 Council Tax	983.37	1147.27	1311.16	1475.06	1802.85	2130.64	2458.43	2950.12
Percentage Increase	4.99%	4.99%	4.99%	4.99%	4.99%	4.99%	4.99%	4.99%
Annual Increase	49.07	57.24	65.42	73.60	89.96	106.31	122.67	147.20
Monthly Increase	4.09	4.77	5.45	6.13	7.50	8.86	10.22	12.27
Weekly Increase	0.94	1.10	1.26	1.42	1.73	2.04	2.36	2.83

# 12. West of England Combined Authority

- 12.1 On 14th November the Cabinet delegated to the Chief Executive, in consultation with the Leader of the Council, authority to take all decisions, to make all necessary appointments, arrangements and provide written confirmation to the Secretary of State consenting to the making of the Order creating a West of England Combined Authority (WECA). Subsequently on the 12th January 2017, the Chief Executive provided such confirmation to the Secretary of State.
- 12.2 The order to establish the West of England an elected mayor and a combined authority was approved on the 7 February 2017. This will confer important new powers onto both the mayor and the combined authority paving the way for a more balanced economy and economic success across the gegion.

- 12.3 The key financial implications were set out in detail in the specific decision reports of 29th June 2016 and 14th November 2016. It is now anticipated that the WECA will meet on the 15th March 2017 to consider and set the Mayoral and WECA Budget 2017/18.
- 12.4 In anticipation of this, it is appropriate to include within the Council Budget reasonable financial provisions related to the financial arrangements for the WECA, in particular:
  - i) Capital Grant payments from the WECA to the Council in respect of Highways Maintenance, Highways Maintenance Efficiency funding and Transport Improvement funding (previously funded directly by the Department for Transport).
  - ii) Contributions to the WECA from the Council to meet the costs associated with transferring transport functions including concessionary fares, community transport and Provision of real time bus information.
  - iii) Appropriate commissioning payments from the WECA to the Council for delivery of transport activities to ensure continuity of service provision.
  - iv) Within the Business Rates Collection Fund to provide for an appropriate share of Business Rates (5%) to be allocated to the WECA in accordance with the 100% Business Rate Retention pilot to meet the costs of Highways Maintenance and Transport Improvement Grants.
  - 12.5 The above reflect the appropriate movement of funds in line with the devolution deal and initial consideration is being given of how the one-off implementations costs could be reimbursed by the WECA (up to £0.5m for each of the councils).
  - 12.6 In addition to the above, the Council will be working with the WECA to continue to identify further opportunities to deliver efficiencies and savings particularly relating to transport and infrastructure functions and collaborative working across the region.
  - 12.7 In order to avoid any potential for movements in Council reserves and balances arising from the relative risks of the WECA functions and responsibilities, it is anticipated that the WECA will seek to hold specific balances and reserves or drawdown unallocated gain share.

# 13. Capital Programme

- 13.1 The Council is playing a key role in investing in its community; that is providing facilities for local people to use as well as business premises that provide jobs and opportunities. Our longer term capital programme aspirations are significant, however we recognise that these investments are essential if we are to deliver revenue savings and transform our capacity to meet future needs.
- 13.2 The approach has been amended for 2017/18 to improve transparency and certainty on what is in the approved programme. The previous presentation of considering Tier 1, Tier 2 and Tier 3 programmes (of which only funding for Tier 1 was reflected in the medium term financial plan) has been replaced with one programme which the Mayor is putting forward for approval along with the estimated revenue implications of that proposed programme.

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- 13.3 Capital and revenue expenditure cannot be considered in isolation of each other. A larger and more ambitious capital programme on the one hand can facilitate more cost effective asset management, improving efficiency and the need to incur cost of maintenance, and can help deliver economic growth, but it means the Council will incur a higher level of fixed costs for the foreseeable future and impacts upon revenue resources available to fund day-to-day services. The programme set out will increase capital financing charges by an estimated £27m in 2021/22.
- 13.4 Prioritisation of the programme is therefore essential to ensure it remains within an affordable envelope and has involved broadly ranking new pressures and prior tier 2 and 3 schemes as essential, high priority, priority and desirable. The outcome of that exercise is reflected in the programme that is now recommended to Council. Going forward a renewed capital strategy will be developed, in parallel with the asset management strategy that will outline the approach to capital investment, ensuring that it is affordable, sustainable and prudent, and aligned to the Council's corporate priorities.
- 13.5 The Council must ensure sufficient funding is available to meet the requirements of the agreed projects within its Treasury Management Strategy which is regularly reviewed and updated to reflect projects as they are refined or become ready for delivery.
- 13.6 Table below summarises our current capital spending plans for the next five years that total £900.4m.

Capital Programme	2017/18 £000's	2018/19 £000's	2019/20 £000's	2020/21 £000's	2021/22 £000's	Total £000's
People Directorate	30,826	35,472	25,310	32,500	15,300	139,408
Place Directorate	107,202	72,109	106,631	73,875	60,857	420,674
Neighbourhoods Directorate (GF)	8,794	10,450	3,600	2,400	2,400	27,644
Resources Directorate	8,135	7,600	2,700	2,700	2,700	23,835
City Director & Corporate	17,558	14,075	17,213	10,000	10,000	68,846
Housing Revenue Account	41,000	47,000	44,000	44,000	44,000	220,000
Total	213,515	186,706	199,454	165,475	135,257	900,407

The detailed draft programme and its financing is set out in Appendix 2.

- 13.7 An idealistic model for public sector capital investment portfolio is one that provides an appropriate blend of investment to do the following:
  - undertake mandatory duties keeping the public safe and maintain its investment,
  - invest to grow the economy; and
  - invest to save by reducing costs that would be borne by the revenue account or generating external income.
- 13.8. Further consideration will be given to the appropriate blend of future schemes in the Medium Term Financial Plan.

# 14. Risk Management

- 14.1 This section of the report advises of any significant risks identified in the budget process, quantifying these wherever possible, and sets out the range of measures and provisions put in place to mitigate these.
- 14.2 General or unallocated reserves are held against the risk of unanticipated expenditure or reduced income arising in any particular year. In addition some specific/earmarked reserves are set aside to manage timing differences between the receipt of income and expenditure being incurred, in accordance with accounting rules.

# **Risks Analysis**

- 14.3 There will always be risks inherent in the budget process. What is important is that these are identified and mitigated / managed effectively. Key risks have been categories into one of three groups:
  - (i) Risks associated with the delivery of material revenue projects,
  - (ii) On-going risks; and
  - (iii) Emerging risks.

The most significant of these are summarised below:

# Risks associated with the delivery of material Revenue projects

- 14.4 The budget process makes assumptions about the **delivery of a range of propositions** some of which could be considered complex and the level of revenue savings that can be achieved in each year and a number of potential risks have been identified within this area:
  - Timing and profiling the ability to fully deliver both ongoing 2016/17 savings and proposals set out in the revenue budget for decision on 21 February 2017 in line with the profile
  - A small number will require further consultation, which if not efficiently managed could result in delays; and
  - The ability to deliver services within the refreshed baseline level of available resources.
  - 14.5 Given the level of savings targeted through transformational change and procurement, a robust process of actively tracking and reporting on savings delivery is recommended for 2017/18, Resources should be earmarked and available to support all Directorates in delivering complex savings. It is anticipated that project management skills & specialist resources will assist in ensuring optimum costs / benefit is realised. A possible governance approach is outlined in Section16 Transformation Governance of this report.
- 14.6 Saving propositions result in redundancy costs and pension strain for which there are no central provision. If not rectified this will resulting in costs needing to be contained at directorate level.
- 14.7 It is recommend that a fund is established to fund all redundancy costs within general fund services, that are directly attributed to reviews and savings programmes. This provision is one–off, and actual numbers are not yet determined, however given the

scale of the savings that will be necessary over the medium term it may need to be increased in future years.

# 14.8 On-going risks

- i) **Legal Claims** there is an increased risk of compensation claims arising as a result of specific events and emerging issues. It is necessary for BCC to ensure sufficiently resource to protect BCC position and appropriate advice / advisors accessible.
- ii) **Schools PFI Sinking Fund** requirement to establish a fund to ensure the ability to meet ongoing contractual liabilities to the term of the contract.
  - a. It will be necessary to work with Individual PFI Schools, wider School Community and Contractor to agree a sustainable long term solution.
- iii) **Capital Receipts** a further risk relates to the realisation of capital receipts in line with amounts recognised in the capital programme and the ability to deliver and afford the full programme if these do not materialise.

# **Emerging risks**

- 14.9 Major Projects risks of cost escalation, overspends requiring increase in capital financing costs and subsequent impact on general fund revenue budget.
- 14.10 Project health checks / stress tests recommended, with regular monitoring and reporting via internal assurance mechanisms.
- 14.11 Volatility of Business Rates Income Business rates pilot, 100% business rates retention; risk that growth projections are incorrect; don't fully capture the impact of the extended Enterprise Zone and new burdens that follow are not fully factored into the forecast.
- 14.12 Volatility of income for services funded in partnership; risk that the current economic climate fosters an approach of cost shunting across the various sectors and greater collaboration is required to ensure that a whole systems approach is adopted that delivers the best value for money for the public purse.
- 14.13 Change in the final local government settlement The budget has been set based on the provisional Local Government Finance settlement and estimates based on latest data sets for business rates. Should a variation occur in the final settlement these will need to be managed via a drawdown from reserve.
- 14.14 BREXIT Article 50; Potential for a 2<sup>nd</sup> shock wave or more gradual slow down during the period of uncertainty; potential to impact on inward investment, the Housing Market, Social care providers and procurement costs,
- 14.15 Proactive approach in mapping business flight risks, pinch points and consider incentives for businesses / discounts and explore options for de-risking housing developments.
- 14.16 There are a number of other risks that have been considered but are being kept under review and can be managed within the general fund balance an example of these

- would be Demand Management, Home to School Transport, Welfare Reforms, Council Tax Collection rates and winter pressures.
- 14.17 Appendix 3 shows the Budget Risk matrix, setting out how the risks identified in this report are managed. It is important to recognise, however, this list should not be seen as exhaustive due to the complexity of the Council's activities and the environment within which we operate.

### 15. Reserves and Balances

- 15.1 The Council holds a number of reserves as part of its approach to maintaining a sound financial position and to demonstrate that there are no material uncertainties about the Council as a going concern. The requirement for financial reserves is linked to legislation such as Local Government Act 1992 which requires Councils to "have regard" to the level of reserves needed to meet future expenditure when calculating a budget.
- 15.2 The application and use of reserves supports the achievement of service delivery and improvements and in addition can support any in year service budgetary pressures or budget pressures arising from Central Government's ongoing funding reductions. The Council's reserves policy is described below and reflects the guidance previously provided by the Audit Commission in respect of the appropriate level of strategic reserves:

# Strategic & General Reserve

- 15.3 The purpose of the Council's Strategic Reserve is to cover emergency events only such as unforeseen financial liabilities or natural disasters. This reserve will be maintained at a minimum level of between 5% and 6% of the council's net revenue budget.
- 15.4 The purpose of the councils General Reserve is to support one-off and limited ongoing revenue spending.
- 15.5 The combined balance on the Strategic and General Fund Reserve at 31 March 2016 was £20m. In taking account of the strategic, operational and financial risks facing the authority this reserve will be maintained at this level for 2017/18.

#### **Earmarked reserves**

- 15.6 The purpose of the Councils earmarked reserves is to meet identified spending commitments.
- 15.7 These reserves will only be used for the purpose for which they were created and will be reviewed periodically but as a minimum annually.
- 15.8 The opening balance on Earmarked Reserves at 1 April 2016 was £106m (representing circa 30% of the net budget requirement). Utilisation of £45.8m is planned during 2016/17, with a carry forward balance anticipated of £60.2m. The pressures on public finances currently and for the medium term are intense. Therefore,

- the ability to retain reserves long-term for unforeseen events and circumstances becomes not only difficult but something that requires careful consideration.
- 15.9 In accordance with the policy on reserves all forecasted balances at 31 March 2017 have been reviewed for their continuing need, alignment with council priorities and a risk assessment considering internal and external factors undertaken. The review identified a number of key areas of which specific one off reserves where required and the identification of a range of additional one—off funding sources e.g. Collection Fund surplus, as provided the opportunity to realign funds for priority investments and release £11m to mitigate the 2016/17 forecasted deficit.

Earmarked Reserve Summary	£000
Opening Balance	(105,976)
2016/17 Planned Draw Down	45,695
2016/17 Forecast Deficit	11,000
New Contribution	(21,433)
New Opening Balance	(70,714)
New Contribution Financed By:	
Minimum Revenue Provision	6,000
Capital Receipts	11,300
Collection Fund	4,133
Total	21,433

15.10 The table below summarises the movement and shows estimated earmarked reserves at 1 April 2017.

Indicative Oper			
		Sum of	Sum of New
	Sum of Revised	Movement and	Opening Balance
Reserve Type	Balance 01.04.16	Additions	17/18
Capital Investment	(21,358,987)	4,136,804	(17,222,183)
Finance	(15,280,609)	6,807,651	(8,472,958)
Ring-Fenced Reserves	(9,157,106)	250,000	(8,907,106)
Risk	(19,772,148)	13,658,605	(6,113,543)
Service	(11,895,941)	7,772,010	(4,123,931)
Transformation	(23,009,904)	20,044,817	(2,965,087)
Reserves < £500k	(5,501,273)	2,524,655	(2,976,618)
Future Council Support	-	(5,000,000)	(5,000,000)
Redundancy Reserve	-	(7,133,000)	(7,133,000)
Legal Reserve	-	(750,000)	(750,000)
Risk Reserve	-	(7,050,000)	(7,050,000)
Grand Total	(105,975,969)	35,261,542	(70,714,426)
Strategic & General Reserve	(20,000,000)		(20,000,000)
	(125,975,969)		(90,714,426)

- 15.11 The combined total of the reserves is anticipated to be £90.8m in 2017/18, with the Strategic & General balances in isolation representing 5.5% of the net budget requirement.
- 15.12 The levels of General and Earmarked reserves recommended in this report for the financial year 2017/18 are believed to be sufficient to meet all of the Council's obligations and have been based on a detailed risk assessment. The limits will be reviewed on an annual basis against prevailing risk assessments which consider both internal and external factors.

	Opening Balance 01.04.16	Opening Balance 01.04.17
	£000	£000
Budget Requirement	345,324	364,741
Total Strategic & General Reserve	(20,000)	(20,000)
Strategic & General Reserve	-5.8%	-5.5%
Total Earmarked Reserve	(105,976)	(70,714)
Earmarked Reserve	-30.7%	-19.4%

#### 16. **Transformation Governance, Assurance and Support 2017/18**

- 16.1 To ensure successful sustained transformation within the organisation robust governance and delivery framework is being put in place to enable timely decision making and provide delivery assurance.
- 16.2 The governance and delivery framework is based on some simple principles, namely:
  - enables fast, flexible decision making;
  - works to a single version of the truth to ensure accuracy;
  - visible & transparent;
  - ownership and accountability with services;
  - proportionate rigour;
  - maximising the implementation of best practice.
- The governance around the organisation's transformation has been designed to enable officers to make timely decisions, keep projects on track, highlight and act upon any risks and issues quickly to deliver solutions. It will constantly balance the need to provide thorough review points to ensure we are always getting best value for the City from the changes we are making, whilst looking to make swift decisions to ensure the momentum behind these initiatives is maintained and culminates in fast delivery.
- In practical terms the governance arrangements will consist of a number of new 16.4 forums connected with the existing well-established meeting structures to ensure no duplication, expedience of decision making and continual assurance. In terms of new forums, a Transformation Board and Transformation Executive will be put in place. Page 43

- 16.5 The Transformation Board will be where the main governance of change takes place, where major decisions to start, continue and/or stop, or close a transformation initiative will be made. It will be made up of senior officer representatives from across the organisation with the Chief Executive as Chair. Its main focus will be to:
  - hold and champion the cross-organisational view and impact of all transformation activities;
  - provide top-level support to overcome change or delivery problems;
  - hold each other to account;
  - track/monitor the financial position, savings and delivery requirements.
- 16.6 The Board will be fed by the most up to date, rich information/data available to ensure the right decisions are made within the required timeframe.
- 16.7 The Transformation Executive will be where the Mayor and Cabinet Member for Finance, Governance & Performance will be kept up to date with progress on delivering savings and change, and where appropriate, take the necessary decisions to keep activity moving forward.
- 16.8 On a more day to day delivery basis discussions and decisions relating to the development and management of projects will take place in existing management meetings called Directorate Leadership Teams, where Service Directors will take the lead on design and delivery, reporting into Strategic Directors. Here items will be identified for escalation to the Transformation Board as well as providing a forum for innovative ideas to be developed and talked through in more detail.
- 16.9 A Programme Management Office will undertake the role of ensuring that robust reporting principles and systems are in place to manage all transformational activity. Underpinning this is a strong project methodology, based on national and international best practice (Agile, PRINCE2, Green Book standards).
- 16.10 This methodology will, support the organisation and our people to manage delivery of change effectively and efficiently. A key element of this robust management will be tracking and reporting on essential project metrics such as financial alignment to business cases, delivery, project milestone plans, risks and outcomes. This information will be reported routinely, in an objective way, as part of an overarching governance structure. This will enable decisive action to secure and sustain the Council's part in the future direction of Bristol.
- 16.11 A visual outlining the indicative principles for governance and transformation lifecycle is attached at Appendix 9.

#### 17. Dedicated Schools Grant

17.1 On the 10 January 2017, the Bristol School's Forum approved the allocation of the Dedicated Schools Grant as summarised below:

	£'m
<b>Dedicated Schools Grant Settlement</b>	244.1
Funding allocated to schools through loca	I formula 238.0
Growth Fund Page 44	3.0

Provision for Business Rates increase	0.4
<b>Local Authority Retained Duties</b>	2.7

17.2 The Schools Forum has agreed to allocate £1.896m for Centrally Retained Elements. This is the same value as 2016/17 and covers admissions, prudential borrowing for school projects, central licences for schools, school forum costs and a contribution to Education Services management costs. In addition, they agreed to passport funding added to the Dedicated Schools Grant by central government for Retained Duties previously allocated to the Council via an element of the Education Services Grant. This is intended to fund the core statutory duties for all schools (academy and maintained schools). It is calculated at £15 per pupil and equates to £843k in 2017/18. In addition, an element of the Early Years block and High Needs bock are retained to contribute to Council capacity to provide relevant services.

#### 18. Public Health Grant

18.1 The body of the report will incorporate a small section on Public Health as follow: the Council's public health grant for 2017/18 has been confirmed at £33.3m, a reduction of 2.5% from its 2016/17 allocation. The service had anticipated this reduction and has planned to manage within its reducing financial resources. Further reductions of 2.6% per annum have been notionally allocated for 2018/19 and 2019/20 and the service is currently undertaking a thorough financial review to ensure that delivery is brought within this reducing budget envelope, reflecting key priorities. The Government is due to consult on options for fully funding local authorities public health spending for current public health duties from their retained business rates as part of the move to 100% rates retention. The ring-fence on public health spending will be maintained in 2017/18.

# 19. Housing Revenue Account

- 19.1 On the 30<sup>th</sup> January the Mayor approved the 2017/18 Housing Revenue Account budget within the context of the 30 year business plan. HRA self-financing, whereby the Council retains all rental income but must finance all capital and revenue costs associated with its stock, has been in effect since 2012. It was intended to facilitate greater assurance for sustainable long term planning and improved asset management.
- 19.2 However there have been a number of changes to government policy, which have impacted on planning assumptions, including a requirement to reduce rents by 1% per annum until 2020. The impact of this change in government policy has led to a significant loss on income to the HRA. This is because the business plan, in line with assumptions incorporated within the self-financing agreement, assumed a level of annual inflationary increase.
- 19.3 The Council has a duty to agree a balanced HRA budget for the next financial year, as well as a sustainable long term business plan, which takes account of capital investment needs in its stock and the revenue costs of managing and maintaining it. Although the account is ring-fenced, which means there can be no cross-subsidy between the revenue cost of services provided through the General Fund and the HRA, there are many services provided to both and paid for through recharges. There are therefore implications on some services of the need to reduce HRA costs to offset the

loss of rent income and other risks. The general fund impact on 2017/18 is £1.3m, which is reflected in this report.

# 20. Treasury Management Strategy

20.1 The Council's Treasury Management Strategy, Minimum Revenue Provision Policy, Investment Strategy and Prudential Indicators are set out in Appendix 4 and the Mayor and cabinet is asked to approve for onward referral to Full Council.

### 21. Financial assurance statement

- 21.1 The council must set a balanced budget each year. As the council's designated finance officer, I have a legal duty to report to Full Council in February 2017 on the robustness of the council's budget and the adequacy of reserves.
- 21.2 The council has sought to support the city through a prolonged period of reduction in public sector spending. With the financial pressures unlikely to ease in the years ahead, we are now looking forward to 2022 to set out our approach to adapting to budget reductions and delivering our services each year within the resource allocation.
- 21.3 My current assessment is that the council will achieve the tough budget limits for 2017/18, and that the proposals set out will provide a firm basis for the development of the budget for future years.
- 21.4 Reserves, whilst lower than previous, are adequate for the risks we face, but not sufficient to avoid making permanent cuts in services. I am also assured that, subject to the approval of the spending limits per service, a timely conclusion of the further consultation for those specific items requiring it; and identified programme support, this budget can be delivered.
- 21.5 It is important to note that in making these decisions there will have to be full consideration of all the relevant issues such as the Council's legal duties and contractual obligations.
- 21.6 The Council needs to be satisfied that it can continue to meet its statutory duties and the needs of vulnerable young people and adults. Proposals have been drawn up on the basis that Strategic Directors are satisfied that this will enable them to continue to meet their core statutory duties and the needs of the most vulnerable. In some cases further consultation may be required.
- 21.7 If the outcome of such further considerations were to present difficulties in adhering to the agreed Council budget, officers would bring further proposals to members for consideration.

# 22. Risk management / assessment:

Risk Management is outlined in Paragraph 13 and Appendix 3 – Budget Risk Matrix

# 23. Consultation and scrutiny input:

#### Internal consultation:

- 23.1 The Initial Budget Proposals have been reviewed and challenged by the Council's Scrutiny Commissions during December and early January and their comments fed into the overall budget process. In addition, a subsequent meeting is scheduled for Overview and Scrutiny Management Board on 19<sup>Th</sup> January 2017 to examine all saving propositions (including new propositions developed subsequent to the commencement of the consultation), to be taken forward into the budget process and the Capital Programme.
- 23.2 Appendix 10 is a collation of the questions, statements and answers raised in key Civic Meetings prior to Full Council regarding the budget proposals, brought together for ease of access and transparency. These meetings offered the opportunity for a great deal of valuable input from elected members, members of the public and representatives of groups and organisations and have formed part of the considerations of the Mayor and Cabinet in their recommendations for the Budget.

#### **External consultation**

- 23.3 The consultation on the council's draft Corporate Strategy and budget savings proposals was open for 12 weeks from 13th October 2016 until 5th January 2017. 1,259 individual responses were received via the survey and additional responses were received from organisations and individuals via email, suggestion boxes and at events and the final report summarising the result is attached at Appendix 8.
- 23.4 The saving ideas identified in the consultation were in the region of £51m and as a result of the consultation £7.2m of those savings have been withdrawn.

Brief Description	Illustrated Saving 2017/18 £000's	Illustrated Saving 2018/19 £000's	Illustrated Saving 2019/20 £000's	Illustrated Saving 2020/21 £000's	Illustrated Saving 2021/22 £000's	Total £000's
ICT System Rationalisation & Staffing Efficiencies	-286	-750	-1,250	-500		-2,786
Reorganise how school crossings are patrolled (Impact tapered)	-270	65				-205
Charge for advisory disabled bays and 'Keep Clear' markings	-34					-34
Removal of existing RPS free 30 minutes period in all RPS	-675					-675
Remove Companion Concessionary bus passes	-400					-400
Withdraw reimbursements to Community Transport operators for concessionary travel	-195					-195
Revise operating times for Concessionary Travel	-70					-70
Reducing funding to Key Art Providers (Impact tapered)		-310			190	-120
Reducing museum opening hours	-200					-200
Establish an Energy Infrastructure / Service company	420	-130	-840	-2,000		-2,550
Carers Support	-50		0			-50
Total Efficiencies /Consulted Upon and Not Recommended	-1,760	-1,125	-2,090	-2,500	190	-7,285

23.5 At the time of the consultation it was recognized that in total the ideas proposed would not close the budget gap and further propositions have been identified to be taken forward. Appendix 6 provides the comprehensive list of propositions for reducing costs and increasing income totaling £62. Page 47 ich £33.2m form part of the 2017/18

budget.

23.6 The council still needs to explore measures to deliver the remaining circa. £42m of savings which will be required in later years.

Consultation Principles for the New Proposals

23.7 The Mayor and the Cabinet are keen to listen to any new ideas and alternatives that can achieve a balanced budget and where it has been identified that further public consultation is required in relation to a new proposal or specific implementation of an existing proposition the opportunity will be provided to discuss with the city the details of exactly how the proposed savings could be made within the approved cash limits.

### 23.8 Principles:

- Where specific consultation is still considered necessary, Full Council will set the service cash limit but not make decisions on operation issues within the service budget
- Decision (and consultation) in respect of detailed operational proposals are a matter for Cabinet.
- Following Full Council, Cabinet will decide how best to allocate funds within the
  designated cash limits, when making decisions on specific proposals within Budget
  lines taking into consideration consultation responses and Equalities impact
  assessments where needed, and fully recognizing the constraints on any departure
  from the Council's budget/ financial plan.
- Services should ensure consultation is done at a formative stage, gives consultees enough time and information to respond properly, and that responses are taken into account.

# 24. Other options considered:

No other options are considered at the present time.

# 25. Public sector equality duties:

- 25.1 As part of this decision making process, the Public Sector Equality Duty Decision requires council staff and elected members to consider what will be the impact on people with protected characteristics, whether in the wider city or in our own organisation. We need to understand who will be affected, how will they be affected and where possible how to minimise unintended negative consequences by planning in mitigations from the start.
- 25.2 Relevance checks and Individual Equality Impact Assessments (EQIAs have been completed for those proposals contained in Appendix 6 where it is felt that proposed savings could have an adverse impact on a particular group or individuals. These are published alongside the draft budget proposals and the Cumulative Impact Assessment, based on the initial EQIAs, is detailed in Appendix 7
- 25.3 This report sets out the Mayors budget proposals for Full Council to set the budget. Some proposals will need further development for Cabinet to make a specific decision. The process for this is set out in the section on consultation on new proposals (Para

- 23.7). For these proposals a detailed relevance check and Equality Impact assessment will be undertaken if needed, to inform Cabinet when making that decision.
- 25.4 The cumulative impact assessment that has been prepared sets out for the Cabinet and Full Council the overall impact that they will need to take in consideration when setting the budget.

# 26. Environmental checklist / eco impact assessment

Not applicable.

# 27. Resource and legal implications:

#### **Finance**

a. Financial (revenue) implications:

Set out within the report.

# b. Financial (capital) implications:

Set out within the report.

### c. Legal implications:

It is the role of the Mayor to formulate a budget and the role of the Council to adopt that budget or, at this stage, object to the budget proposals giving reasons why. The Council must set the budget in accordance with the provisions of the Local Government Finance Act 1992 and approval of a balanced budget each year is a statutory responsibility of the Council.

The provisions of section 25, Local Government Act 2003 require that, when the Council is making the calculation of its budget requirement, it must have regard to the report of the chief finance (s.151) officer as to the robustness of the estimates made for the purposes of the calculations and the adequacy of the proposed financial reserves. It is essential, as a matter of prudence that the financial position continues to be closely monitored. In particular, members must satisfy themselves that sufficient mechanisms are in place to ensure both that savings are delivered and that new expenditure is contained within the available resources. Accordingly, any proposals put forward must identify the realistic measures and mechanisms to produce those savings.

Consultation has taken place in accordance with the Council's duties under section 65 of the Local Government Finance Act 1992. The responses provided are attached as appendix to this report.

It must be borne in mind that this is consultation on the budget proposals, not on the decision to take whatever decision is implied by the adoption of that budget. For example, the budget proposals may include a reduction in the budget provision for a particular service. That might imply that the service will reduce or even cease, but that is not the same as the actual decision to reduce the service or cease it, which would be taken at a later date by the Executive, in operating under that budget, and will more often than not require its own specific consultation process.

The consultation process, including the Council's consideration of the responses, is required to comply with the following overarching obligations (unless detailed statutory rules supplant these):

- 1. Consultation must be at a time when proposals are at a formative stage.
- 2. The proposer must give sufficient reasons for its proposals to allow consultees to understand them and respond to them properly.
- 3. Consulters must give sufficient time for responses to be made and considered.
- 4. Responses must be conscientiously taken into account in finalising the decision.

This is the same whether or not a public body was required to consult or chooses to do so. This is because all of those rules are aspects of an overriding requirement for 'fairness'. The process must be substantively fair and have the appearance of fairness. The setting of the budget and council tax by Members involves their consideration of choices.

When considering options, Members must bear in mind their fiduciary duty to the council taxpayers of Bristol. Members must have adequate evidence on which to base their decisions on the level of quality at which services should be provided.

Where a service is provided pursuant to a statutory duty, it would not be lawful to fail to discharge it properly or abandon it, and where there is discretion as to how it is to be discharged, that discretion should be exercised reasonably.

The report sets out the relevant considerations for Members to consider during their deliberations and Members are reminded of the need to ignore irrelevant considerations. Members have a duty to seek to ensure that the Council acts lawfully.

Members must not come to a decision which no reasonable authority could come to; balancing the nature, quality and level of services which they consider should be provided, against the costs of providing such services.

There is a particular requirement to take into consideration the Council's fiduciary duty and the public sector equality duty in coming to its decision.

The public sector equality duty is that a public authority must, in the exercise of its functions, have due regard to the need to:

- (1) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (2) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (3) foster good relations between persons who share a relevant protected characteristic and persons who do not share it

Any decision made in the exercise of any function is potentially open to challenge if the duty has been disregarded. The duty applies both to Full Council when setting the budget and to Cabinet when considering particular decisions.

Members are also individually reminded that Section 106 of the Local Government Finance Act 1992 applies to this meeting. Member Palgea 50 wo months or more in arrears with their

Council Tax must declare this to the meeting and must not vote on budget recommendations, as to do otherwise can be a criminal offence.

# Advice given by Shahzia Daya, Service Director Legal and Democratic Services Date: 13 February 2017

# d. Land / property implications:

A number of the propositions if approved will have direct property implications. These will be assessed on an individual basis and implications reflected within the specific Business cases and or Cabinet Reports.

Advice given by: Bob Baber - Asset Strategy Manager

Date: 13 February 2017

# e. Human resources implications:

A Section 188 notice was issued in August 2016. The s188 notice provided formal notification to Trade Unions that the scale of the potential workforce reduction is estimated to be up to 1000 employees.

An initial voluntary severance opportunity was implemented through to the end of September 2016. Following responses to applications 301 employees were approved for voluntary severance. The proposals contained within this report will result in further redundancies up to the level indicated in the s188.

We are seeking to avoid compulsory redundancies wherever possible. Full consultation with Trade Unions is continuing to be undertaken throughout this period of organisation change and restructures. At every stage we will seek to reach agreement with the recognised Trade Unions on how to mitigate the need to make any further compulsory redundancies.

If, after meaningful consultation and after mitigating actions have taken place, compulsory redundancies are unavoidable, employees will be given notice of dismissal in accordance with the Council's agreed policies.

Advice given by Sandra Farquharson – Interim Head of HR

Date: 13 February 2017

# 2017 Budget setting - Full Council Summary by Division (exc HRA)

2017/18 Budget - For Council Review						
Division	Base Budget 2017/18	Pay & Inflation	Virements	Growth	Savings	Proposed 2017/18 Budget
	£000	£000	£000	£000	£000	£000
People			(0.117)		(2.2.2)	
11 Strategic Commissioning & Commercial Relations	20,217	219	(2,115)	8	(2,013)	16,316
14 Care & Support - Adults	111,307	(378)	1,691	5,380	(6,049)	111,952
15 Care & Support – Children & Families	43,493	392	104	4,993	(1,016)	47,967
16 Education & Skills	6,006	26	332	700	(1,790)	5,274
17 Dedicated Schools Grant	202	0	0 (632)	0	0	0
18 Management - People		4	(632)	2,581	(4.200)	2,156
1A Early Intervention & Targeted Support People	24,919 206,144	282 <b>546</b>	144 (476)	3,388 <b>17,051</b>	(1,389) (12,257)	27,343 211,008
People	206,144	546	(476)	17,051	(12,257)	211,008
Resources						
21 ICT	8,662	162	602	3,559	(569)	12,416
22 Legal and Democratic Services	6,545	155	(118)	726	(658)	6,651
24 Finance	4,152	129	(0)	52	(377)	3,957
25 HR & Workplace	6,756	200	(539)	783	(1,320)	5,880
27 Change Programme	(7,434)	0	0	7,434	0	0
Resources	18,681	646	(56)	12,555	(2,923)	28,904
Neighbourhoods						
23 Citizen Services	12,446	393	388	2,380	(2,146)	13.461
31 Waste	27,345	(59)	(52)	70	(697)	26,607
33 Neighbourhoods & Communities	14,299	338	(119)	40	(2,312)	12,247
34 Public Health	29	0	(0)	0	0	29
35 Women's Commission	5	0	0	0	0	5
36 Public Health - General Fund	1,940	13	62	0	(143)	1,871
37 Housing Options	12,549	180	157	1,540	(1,224)	13,202
Neighbourhoods	68,613	865	436	4,031	(6,522)	67,423
				,	(-/- /	, -
Place	(7.404)	257	246	0.422	(4.540)	(2.024)
41 Property	(7,491) 271	257	316	8,432	(4,549)	(3,034)
42 Planning 43 Transport	12,698	135 356	0	4 0	(182)	9,031
44 Economy	5,455	163	(0) 479	125	(4,022) (287)	5,935
45 Economy - ABS Team	1,788	56	0	0	(475)	1,369
53 Energy	2,822	422	(378)	631	(19)	3,478
Place	15,543	1,389	417	9,191	(9,535)	17,006
riace	15,545	1,303	41/	9,191	(3,333)	17,000
City Director						
28 Policy, Strategy & Communications	3,189	81	(345)	7	(147)	2,785
51 Bristol Futures	1,546	30	0	0	(315)	1,262
54 Executive Office Division	2,145	42	23	16	0	2,225
City Director	6,880	153	(322)	23	(462)	6,272
Corporate Funding & Expenditure						
X2 Levies	1,119	0	0	0	0	1,119
X3 Corporate Expenditure	28,453	4,537	0	1,390	(1,370)	33,010
Corporate Funding & Expenditure	29,572	4,537	0	1,390	(1,370)	34,129
and the state of t	23,372	.,231		_,	(2,0)	J .,J
Bristol City Council Total	345,433	8,136	0	44,242	(33,069)	364,741
X8 Corporate Revenue Funding	(345,433)	(19,308)	0	0	0	(364,741)
-						
Bristol City Council Total	(345,433)	(19,308)	0	0	0	(364,741)

Division: Strategic Commissioning & Commercial Relations

# Services provided by Strategic Commissioning & Commercial Relations

Practice lead for commissioning and procurement for the Council. Commissioning, contract management and QA for commissioned adults services and some children social care services. Shareholder and client support for companies the council owns.

2017 /18   and other adjustments   £000	Sumn	nary by Service						
Service   Base Budget 2017 / 18   and other adjustments					2017 / 1	8 Budget		
111     Joint Commissioning (Adults)     909     22     231     0     (315)     8       112     Joint Commissioning (Children)     3,930     7     205     0     0     4,1       115     Contracts & Quality     14,470     176     (2,278)     8     (1,627)     10,7       117     Service Director- Sp&C     908     13     (273)     0     (71)     5	Service			and other	Virements	Growth	Savings	Proposed 2017 / 18 Budget
112         Joint Commissioning (Children)         3,930         7         205         0         0         4,1           115         Contracts & Quality         14,470         176         (2,278)         8         (1,627)         10,7           117         Service Director- Sp&C         908         13         (273)         0         (71)         5			£000	£000	£000	£000	£000	£000
112       Joint Commissioning (Children)       3,930       7       205       0       0       4,1         115       Contracts & Quality       14,470       176       (2,278)       8       (1,627)       10,7         117       Service Director- Sp&C       908       13       (273)       0       (71)       5								
115     Contracts & Quality     14,470     176     (2,278)     8     (1,627)     10,7       117     Service Director- Sp&C     908     13     (273)     0     (71)     5	111	Joint Commissioning (Adults)	909	22	231	0	(315)	848
117 Service Director- Sp&C 908 13 (273) 0 (71) 5	112	Joint Commissioning (Children)	3,930	7	205	0	0	4,143
	115	Contracts & Quality	14,470	176	(2,278)	8	(1,627)	10,748
	117	Service Director- Sp&C	908	13	(273)	0	(71)	577
Total Strategic Commissioning & Commercial Relations   20,217   219   (2,115)  8   (2,013)  16,3	Total Strategic Commissioning & Commercial Relations		20,217	219	(2,115)	8	(2,013)	16,316

Sumr	nary by CIPFA group (Account Type)							
		2017 / 18 Budget						
CIPFA description		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget	
		£000	£000	£000	£000	£000	£000	
		1	<u> </u>	1	<u> </u>			
1	Employees	9,006	219	(2,354)	0	(1,299)	5,571	
2	Premises-Related Expenditure	0	0	0	0	0	0	
3	Transport-Related Expenditure	21	0	(0)	0	0	20	
4	Supplies & Services	842	0	(3)	0	0	839	
5	Third Party Payments	13,259	0	(187)	0	(714)	12,358	
7	Support Services	223	0	0	0	0	223	
Expend	Expenditure		219	(2,545)	0	(2,013)	19,011	
9	Income	(3,133)	0	429	8	0	(2,696)	
Income	Income		0	429	8	0	(2,696)	
NET Expenditure		20,217	219	(2,115)	8	(2,013)	16,316	

Saving Name	Description	Savings £000	Savings Reference	
	We are streamling our admin and business support function from separate teams to create a single, multi- disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.	(948)	BE3	
services	We will refocus our efforts on supporting those people who would requirea statutory service were they not receiving Supporting People services. This will result in reduced access to floating support services, shelteredhousing, supported living and other advice and guidance services.	(643)	RS01	
•	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include Education & Skills, Strategic Commissioning and Early Intervention & Targeted Services.	(422)	BE9	
Total savings proposals				

# Detailed budget summary by division - service Division: Care & Support - Adults

# Services provided by Care & Support - Adults

The service's key function is the provision of support services for adults aged 18 plus including care, support and safeguarding for those people in our communities who have the highest level of need and for their carers.

Summ	ary by Service						
		2017 / 18 Budget					
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
141	Complex Case/Transitions/AMHP	35,135	(284)	1,198	0	27	36,076
142	Front Door Services / Hospitals	31,046	(219)	1,036	46	(87)	31,823
143	Strategic Safeguarding	1,479	25	512	0	0	2,015
144	Area Community Teams/Care Brokerage/SI	31,486	(131)	(868)	5,334	(5,826)	29,996
145	Reablement, Intermediate Care & Regulated Services	11,107	217	(277)	0	(163)	10,884
146	146         Technical Specialist Mental Health/PSW         1,054         14         91         0			0	1,159		
Total Ca	are & Support - Adults	111,307	(378)	1,691	5,380	(6,049)	111,952
		-					

Summ	nary by CIPFA group (Account Type)						
				2017 / 18	B Budget		
CIPFA d	CIPFA description		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	23,038	534	822	46	(74)	24,367
2	Premises-Related Expenditure	393	0	0	0	0	393
3	Transport-Related Expenditure	280	0	0	0	0	280
4	Supplies & Services	2,729	0	0	0	0	2,729
5	Third Party Payments	106,803	0	2,269	5,153	(5,505)	108,720
6	Transfer Payments	11,901	0	0	181	(420)	11,662
7	Support Services	344	0	0	0	0	344
Expend	iture	145,489	534	3,091	5,380	(5,999)	148,495
9	Income	(34,182)	(912)	(1,399)	0	(50)	(36,543)
Income		(34,182)	(912)	(1,399)	0	(50)	(36,543)
NET Exp	penditure	111,307	(378)	1,691	5,380	(6,049)	111,952

Reducing non-essential spend  Reducing spend on non-essential items such as mobile phones, printing, marketing and conference expenses.  (172) BE19  Replacementary and the control of the Care Act, we are moving to a three-tiermodel of providing care and support to adults. This means helpingpeople to help themselves as much as possible before engaging councliservices. We will improve the information, advice and guidance availableonline and introduce pre-payment cards for people who receive directpayments. We will also review service users of adult care and support and our resource allocation system to make sure that we are providingthe right services in line with need.  Community support services help people to be as independent, improve wellbeing and aim to reduce the need for more care later. We will recommission these services to get the best quality and value from new contracts.  Review Respite Policy  Review our policy on respite services -clearer thresholds for what options are available to whom and when, whilst also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.  A Dynamic Purchasing System (DPS) is part of our new procurement system which provides a shortlist of suppliers. The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get better value contracts.  Commission additional supported living provision - increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services  The council currently uses an external provider for the majority of its out of hours home care services with a small provider night time service.  The council currently uses an external provider for the majority of its out of hours home care services with a small provider to replace the in-house service.  Review Redfield Lodge fees and review dementia services taking consider	Saving Name	Description	Savings £000	Savings Reference
adults. This means helpingpeople to help themselves as much as possible before engaging councilservices. We will improve the information, advice and guidance availableonline and introduce pre-payment cards for people who received directpayments. We will also review service users of adult care and supportand our resource allocation system to make sure that we are providingthe right services in line with need.  Community support services help people to be as independent, improve wellbeing and aim to reduce the need for more care later. We will recommission these services to get the best quality and value from new contracts.  Review Respite Policy  Review our policy on respite services -clearer thresholds for what options are available to whom and when, whilst also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.  Best value contracts  A Dynamic Purchasing System (DPS) is part of our new procurement system which provides a shortlist of suppliers. The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get better value contracts.  Increase supported living provision  Commission additional supported living provision - Increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services  The council currently uses an external provider for the majority of its out of hours home care services with a small delivered by council staff. We will seek an external provider to replace the in-house service.  Review Redfield Lodge fees and review dementia services the charges to service users in order to fully recover the cost of running the service. In the longer term review of the dementia services taking consideration of need and demand for these services across the city.	o .	Reducing spend on non-essential items such as mobile phones, printing, marketing and conference expenses.	(172)	BE19
more care later. We will recommission these services to get the best quality and value from new contracts.  Review Respite Policy Review our policy on respite services -clearer thresholds for what options are available to whom and when, whilst also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.  Best value contracts A Dynamic Purchasing System (DPS) is part of our new procurement system which provides a shortlist of suppliers. The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get better value contracts.  Increase supported living provision - Increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services proportion still delivered by council staff. We will seek an external provider to replace the in-house service.  Review Redfield Lodge fees and review dementia service the charges to service users in order to fully recover the cost of running the service. In the longer term review of the dementia services taking consideration of need and demand for these services across the city.  We are restructuring our social work team (Care & Support , Action of the part o	Implementing a new model of care and	adults. This means helpingpeople to help themselves as much as possible before engaging councilservices. We will improve the information, advice and guidance availableonline and introduce pre-payment cards for people who receive directpayments. We will also review service users of adult care and supportand our resource allocation	(2,687)	FP03
also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.  A Dynamic Purchasing System (DPS) is part of our new procurement system which provides a shortlist of suppliers. The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get better value contracts.  Commission additional supported living provision - Increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services proportion still delivered by council staff. We will seek an external provider to replace the in-house service.  Review Redfield Lodge fees and review dementia services the longer term review of the dementia services taking consideration of need and demand for these services across the city.  We are restructuring our social work team (Care & Support , Admission is likely to reduce the service for some users, lower as shortlist of suppliers.  (325) BE8  (190) FP22  (190) FP22  (193) FP23  (163) FP23  (163) FP23  (164) FP23  (165) FP21  (167) FP21  (168) FP21  (169) FP21	Community Support	, ,,	(1,917)	FP04
The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get better value contracts.  Increase supported living provision - Increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services proportion still delivered by council staff. We will seek an external provider to replace the in-house service.  Review Redfield Lodge fees and review dementia service when the longer term review of the dementia services taking consideration of need and demand for these services across the city.  We are restructuring our social work team (Care & Support , Admit Arvice more efficient.  (190) FP22  (190) FP22  (190) FP22  (190) FP23  (190) FP23  (190) FP23  (190) FP23  (190) FP23  (190) FP23  (190) FP24  (190) FP24  (190) FP25  (190) FP26  (190) FP27  (190) FP28  (190) FP29	Review Respite Policy	also looking at how long different respite breaks should last. This is likely to reduce the service for some users,	(348)	RS08
alternative to residential care which will increase independence. This is a cost avoidance saving.  Change the way we deliver night time services  Review Redfield Lodge fees and review dementia service  In the short term, increase the charges to service users in order to fully recover the cost of running the service. In the longer term review of the dementia services taking consideration of need and demand for these services across the city.  (163) FP23  (163) FP23  (50) FP21	Best value contracts	The council can conduct an e-competition for tenders. By moving potential suppliers onto this system should get	(325)	BE8
deliver night time services proportion still delivered by council staff. We will seek an external provider to replace the in-house service.  Review Redfield Lodge fees and review dementia the longer term review of the dementia services taking consideration of need and demand for these services across the city.  (50) FP21		11 91 11 9	(190)	FP22
the longer term review of the dementia services taking consideration of need and demand for these services across the city.  Restructure the Care & We are restructuring our social work team (Care & Support , Adult) and the service more efficient. (197) BE18	,	· · · · · · · · · · · · · · · · · · ·	(163)	FP23
FACE 14	fees and review dementia	the longer term review of the dementia services taking consideration of need and demand for these services	(50)	FP21
		We are restructuring our social work team (Care & Support , Adaptive to 4 vice more efficient.	(197)	BE18

Division: Care & Support – Children & Families

# Services provided by Care & Support – Children & Families

This service provides and commissions targeted and specialist services to children, young adults, and families in Bristol. These services aim to meet the needs of children where universal services alone will not ensure their well-being.

Summ	nary by Service						
				2017 / 18	B Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
153	Quality Assurance, BSCB	1,439	36	(90)	0	0	1,385
154	Area Social Work (North)	1,901	39	202	131	0	2,272
155	Area Social Work (East/Central)	2,968	44	197	513	(154)	3,568
156	Area Social Work (South)	1,948	38	215	269	0	2,470
157	Placements Service	6,922	114	(22)	0	0	7,013
158	Looked After Children & Aftercare	25,576	63	(280)	4,081	(862)	28,578
159	Children & Family Support - Management	1,171	20	(198)	0	0	994
15A	Safeguarding and Area Services	1,568	38	81	0	0	1,687
Total Ca	are & Support – Children & Families	43,493	392	104	4,993	(1,016)	47,967

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	17,106	392	892	708	0	19,098
2	Premises-Related Expenditure	212	0	(31)	0	0	181
3	Transport-Related Expenditure	538	0	(3)	0	0	535
4	Supplies & Services	1,892	0	(151)	163	0	1,904
5	Third Party Payments	25,929	0	(796)	4,065	(918)	28,280
6	Transfer Payments	243	0	0	57	0	300
7	Support Services	185	0	(58)	0	0	127
Expend	liture	46,105	392	(147)	4,993	(918)	50,426
9	Income	(2,611)	0	153	0	0	(2,458)
Income		(2,611)		153	0	0	(2,458)
N	Income & Expenditure outside of Net Cost of Service	0	0	98	0	(98)	0
	Other items outside of the Net Cost of Service		0	98	0	(98)	
NFT Fx	penditure	43,493	392	104	4,993	(1,016)	47,967

Saving Name	Description	Savings	Savings
Saving Name	Description	£000	Reference
			,
Single Council-wide process for providing emergency accommodation	We will integrate Council teams that deal with emergency accommodation into a single team and streamline the administration in order to purchase accommodation at a reduced and common cost per night.	(56)	FP28
Increase council foster carers	We currently spend a lot of money placing children and young people with independent fostering agencies. By increasing the number of council foster carers through introducing an increased allowance for some carers, we can decrease these costs.	(862)	FP10
Office closures	This saving relates to eight surplus office buildings that we have either moved out of or will be moving out of by September 2017. The teams have been moved into alternative accommodation. The financial savings are associated with the rent, rates, utilities, cleaning, security and maintenance costs.	(98)	BE5
Total savings pr	oposals	(1,016)	

Division: Education & Skills

Services provided by Education & Skills

This service has statutory duties for Early Years including providing a Children's Centre offer, Specialist Education & Access, School Partnerships and provide Trading with Schools and Employment, Learning & Skills

Sumn	nary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
161	Early Years Learning	5,418	4	(32)	0	(824)	4,567
162	Primary Learning	492	6	480	0	(528)	450
163	Secondary Learning	89	2	(77)	0	(7)	7
164	Additional Learning Needs	674	2	(200)	0	(12)	463
165	Employment & Skills	906	12	162	0	(419)	660
166	Trading with Schools	(1,573)	0	0	700	0	(873)
Total E	ducation & Skills	6,006	26	332	700	(1,790)	5,274

Summ	nary by CIPFA group (Account Type)						
				2017 / 18	3 Budget		
CIPFA d	escription	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	7,443	26	(77)	0	(277)	7,115
2	Premises-Related Expenditure	218	0	(32)	0	0	186
3	Transport-Related Expenditure	52	0	(6)	0	0	45
4	Supplies & Services	2,192	0	376	0	0	2,568
5	Third Party Payments	7,123	0	(1,346)	0	(198)	5,579
6	Transfer Payments	10	0	0	0	0	10
7	Support Services	7,719	0	142	0	(750)	7,112
Expend	iture	24,756	26	(943)	0	(1,225)	22,615
9	Income	(18,500)	0	524	700	(65)	(17,341)
Income		(18,500)	0	524	700	(65)	(17,341)
	1	1					
N	Income & Expenditure outside of Net Cost of Service	(251) (251)	0	751	0	(500)	
Other it	Other items outside of the Net Cost of Service		0	751	0	(500)	(0)
		5 005	25	222	700	(4.700)	5.274
NET Exp	penditure	6,006	26	332	700	(1,790)	5,274

Savings proposals wit	thin Education & Skills		
Saving Name	Description	Savings £000	Savings Reference
Reshape Children Centre Services	Children's centres provide valuable services including much of our earlyintervention work with young families. They also support public healthto deliver their programmes. This proposal keeps our commitment tothose services and the value they bring, and recommends a changeto the way that we organise our offer, as part of a (0–19) multiagencyearly help family support model. We will review managementstructures and combine some services to create efficiencies. We hopeto keep 18 children's centres open and find alternative ways to providesome of the existing services.	(750)	RS03
Reduced Education Services grant	The Government is ending the grant it gives to councils for Education Services. We are proposing to phase the reduction over two years. We will reduce some of the services we fund for schools and further develop the services we trade to schools.	(500)	FP05
Reduce funding for employment support service	Rather than working by ourselves to provide opportunities for peopleto access employment and apprenticeships, we will seek corporatesponsorship and work with partners such as the City Office to do this. This might reduce the number of activities like job fairs, job clubs andapprenticeship links with local businesses which are provided directlyby the council, but we would still provide some and hope other partnerscan help provide others or more effective alternatives.	(100)	RS21
emove subsidy for adult ducation at Stoke Lodge	We pay to provide Stoke Lodge as a base for Adult Learning. Following the restructure of the service, this funding will end and the service will become self-funding and the venue will be available for hire.	(55)	RS19
consolidate pprenticeship service	The council has two teams supporting apprenticeships, these are our HR and Employment & Skills team. This proposal will bring the teams together to achieve a more efficient service at a reduced cost.	(50)	BE27
rovide in-house Early ears training	We will reduce our spend on Early Years training.	(48)	FP29
ncrease income from fee aying adult learning	Increase income from our fee paying adult learning services by increasing marketing.	(10)	IN18
estructuring Education & kills, Strategic ommissioning and Early ntervention & Targeted ervices teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include Education & Skills, Strategic Commissioning and Early Intervention & Targeted Services.	(277)	BE9
	Page 56		
Total savings pro	posals	(1,790)	

Division: Dedicated Schools Grant

# Services provided by Dedicated Schools Grant

Statutory duties to ensure sufficient, high quality primary, secondary & post 16 provision; current statutory duties for maintained schools causing concern; oversee admissions processes; statutory duties for Raising Participation Age (NEET)

				2017 / 18	) Dudast		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
171	Dedicated Schools Grant	1,165	0	0	0	0	1,165
172	Primary Learning - DSG	860	0	(155)	0	0	705
173	Management - DSG	1,783	0	134	0	0	1,917
174	Finance - DSG	(75,952)	0	(6,827)	0	0	(82,778
175	Early Years Learning - DSG	28,993	0	4,600	0	0	33,593
176	Additional Learning Needs - DSG	42,890	0	2,309	0	0	45,199
177	Secondary Learning - DSG	23	0	(23)	0	0	0
178	Additional Learning Needs (non-HNB) – DSG	239	0	(39)	0	0	200
Total Dedicated Schools Grant		0	0	0	0	0	0

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA o	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	2,352	0	545	0	0	2,897
2	Premises-Related Expenditure	243	0	(55)	0	0	188
3	Transport-Related Expenditure	29	0	(2)	0	0	27
4	Supplies & Services	8,213	0	1,857	0	0	10,070
5	Third Party Payments	156,471	0	(97,264)	0	0	59,207
7	Support Services	8,076	0	122,518	0	0	130,594
Expend	liture	175,384	0	27,599	0	0	202,983
9	Income	(175,384)	0	(27,599)	0	0	(202,983)
Income	2	(175,384)	0	(27,599)	0	0	(202,983)
NET Ex	penditure	0	0	0	0	0	0

Savings proposals wi	Savings proposals within Dedicated Schools Grant							
Saving Name	Description	Savings £000	Savings Reference					
		0						
Total savings proj	Total savings proposals 0							

Division: Management - People

Services provided by Management - People

Summary by Service						
			2017 / 18	8 Budget		
Service	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
181 Management - People	202	4	(632)	2,581	0	2,156
Total Management - People	202	4	(632)	2,581	0	2,156

Sumr	nary by CIPFA group (Account Type)							
		2017 / 18 Budget						
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget	
		£000	£000	£000	£000	£000	£000	
	I- :	1		(5.5)				
1	Employees	2,712	4	(212)	0	0	2,504	
3	Transport-Related Expenditure	4	0	0	0	0	4	
4	Supplies & Services	162	0	(40)	0	0	122	
5	Third Party Payments	1,949	0	(380)	760	0	2,329	
7	Support Services	(983)	0	0	0	0	(983)	
Expend	liture	3,844	4	(632)	760	0	3,977	
9	Income	(3,642)	0	0	1,821	0	(1,821)	
Income		(3,642)	0	0	1,821	0	(1,821)	
		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			,		, , , , ,	
NET Ex	penditure	202	4	(632)	2,581	0	2,156	

Savings proposals wit	ivings proposals within Management - People						
Saving Name	Description		Savings				
ouring runne		£000	Reference				
		0					
Total savings prop	posals	0					

# Detailed budget summary by division - service Division: Early Intervention & Targeted Support

Services provided by Early Intervention & Targeted Support
Services span all ages and include three area based Early Help teams supporting children and families, taking a 'Think Family' approach (inc Troubled Families). This division has strategic leadership of targeted youth support.

Summ	nary by Service						
			2017 / 18 Budget				
Service	iervice		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
113	Targeted Support	7,583	66	221	198	(20)	8,048
152	0-25 Integrated Service	10,914	106	(364)	3,190	(737)	13,109
1A1	Service Director - EI & TS	117	0	224	0	0	341
1A2	Early Intervention – Adults	6,305	110	62	0	(632)	5,845
Total Ea	arly Intervention & Targeted Support	24,919	282	144	3,388	(1,389)	27,343

Sumr	mary by CIPFA group (Account Type)							
			2017 / 18 Budget					
CIPFA	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget	
		£000	£000	£000	£000	£000	£000	
1	Employees	13,969	284	1,162	0	(451)	14,965	
2	Premises-Related Expenditure	205	0	0	0	0	205	
3	Transport-Related Expenditure	1,048	0	3	0	0	1,051	
4	Supplies & Services	1,169	0	(12)	0	(205)	952	
5	Third Party Payments	13,058	0	595	3,289	(633)	16,309	
6	Transfer Payments	2,046	0	(139)	411	(51)	2,268	
7	Support Services	5,314	0	(1,367)	0	0	3,947	
Expend	diture	36,809	284	244	3,700	(1,339)	39,698	
9	Income	(11,891)	(2)	(100)	(312)	(50)	(12,354)	
Incom	e	(11,891)	(2)	(100)	(312)	(50)	(12,354)	
NET Ex	penditure	24,919	282	144	3,388	(1,389)	27,343	

Savings proposals wit	thin Early Intervention & Targeted Support		
Saving Name	Description	Savings £000	Savings Reference
Single Council-wide process for providing emergency accommodation	We will integrate Council teams that deal with emergency accommodation into a single team and streamline the administration in order to purchase accommodation at a reduced and common cost per night.	(20)	FP28
Recommission Community Support Services.	Community support services help people to be as independent, improve wellbeing and aim to reduce the need for more care later. We will recommission these services to get the best quality and value from new contracts.	(189)	FP04
Review Respite Policy	Review our policy on respite services -clearer thresholds for what options are available to whom and when, whilst also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.	(106)	RS08
More efficient Home to School travel	Continue to progress our work to ensure that children and young people travel to school in the most independent way possible for them and their families. Commitment to finding creative solutions and working directly with families to find the best solution for the individual child in the context of their family. We always look for new opportunities presented by technology to calculate routes and get best price for packages of support.	(225)	FP18
Increase supported living provision	Commission additional supported living provision - Increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.	(8)	FP22
Develop a partnership model to deliver LD employment or training	The provision of employment opportunities for people with learning difficulties increases their independence and leads to a reduced pressure on the SEN residential care budget.	(122)	FP24
Review provision of day service to adults	We propose to change the way we use Bristol Community Links andadult drop-in centres to deliver day services to adults. This could meanclosing one or more of the centres, commissioning external partnersto run them or combining with other services. People who use theseservices would receive an appropriate alternative. We will work with keystakeholders to co-design a new service model.	(362)	FP06
Agree the best future for the provision of Community Meals	We are proposing a review of our community meals provision. This may involve us no longer directly providing the service and instead signposting to other providers in the market.	(220)	FP19
Charge for some Community Link services	As part of a proposal to explore opportunities to change the way Bristol Community Links are run, new models will include ideas for marketing day services to those who would pay to use them.	(50)	FP27
Restructuring Education & Skills, Strategic Commissioning and Early Intervention & Targeted Services teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include Education & Skills, Strategic Commissioning and Early Intervention & Targeted Services.  Page 59	(87)	BE9
Total savings pro	posals	(1,389)	

Division: ICT

Services provided by ICT
ICT provide high quality Information and Communications Technology (ICT) needed to enable the council to safely deliver efficient and effective business services.

Summ	nary by Service						
			2017 / 18 Budget				
Service	Service		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
212	ICT Delivery	7,371	84	54	2,465	(512)	9,461
213	Digital Transformation	2,251	60	527	1,035	(57)	3,816
21A	Business Change & ICT	(1,735)	3	(2)	59	0	(1,675)
21B	ICT Sourcing	775	16	23	0	0	814
Total ICT		8,662	162	602	3,559	(569)	12,416

Sumn	nary by CIPFA group (Account Type)						
		2017 / 18 Budget					
CIPFA o	CIPFA description		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	6,503	162	650	0	(299)	7,016
2	Premises-Related Expenditure	1	0	(1)	0	0	0
3	Transport-Related Expenditure	10	0	0	0	0	10
4	Supplies & Services	5,968	0	(344)	3,482	(270)	8,835
7	Support Services	269	0	0	0	0	269
Expend	liture	12,750	162	305	3,482	(569)	16,130
9	Income	(4,088)	0	297	78	0	(3,714)
Income		(4,088)	0	297	78	0	(3,714)
						·	
<b>NET Ex</b>	penditure	8,662	162	602	3,559	(569)	12,416

Savings proposals within ICT							
Saving Name	Description	Savings £000	Savings Reference				
		1000	Reference				
Restructuring support teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include: HR, Finance, ICT, Legal & Democratic services.	(299)	BE1				
Replacement of call automation software	Our phone service is supported by software that re-directs callers to a series of self-service options, freeing up our call operators to help those who have more complex enquiries. The need for this will be superseded by the new contact centre software currently being implemented.	(170)	BE20				
Reduce colour printing	Our offices are now equipped for staff to work digitally - reducing the need for printing. By turning off the colour printing function for all but the necessary documents will save us a further £90k a year on print costs	(90)	BE25				
No longer send out reminders for voter	We currently send residents a reminder letter for voter registration (household notification letter). We will no longer do this.	(10)	RS25				
Total savings pr	oposals	(569)					

# Detailed budget summary by division - service Division: Legal and Democratic Services

# Services provided by Legal and Democratic Services

Legal Services includes the child protection team, community and litigation team, property team, planning transport and the regulatory team. The division also includes statutory registration services and democratic services.

Sumn	nary by Service						
			2017 / 18 Budget				
Service	service		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
221	Legal - Place	931	34	1,272	0	(157)	2,080
222	Statutory & Democratic Services	2,703	29	0	50	(146)	2,636
224	Legal - People	1,362	40	(1,368)	14	(203)	(155)
225	Legal Services - Other	523	35	109	0	(151)	515
291	Electoral Services	1,026	18	(132)	662	0	1,574
Total Le	egal and Democratic Services	6,545	155	(118)	726	(658)	6,651

Sumr	nary by CIPFA group (Account Type)							
			2017 / 18 Budget					
CIPFA	CIPFA description		Pay, inflation and other adjustments £000	Virements £000	Growth £000	Savings £000	Proposed 2017 / 18 Budget £000	
					"			
1	Employees	6,501	155	310	284	(218)	7,032	
2	Premises-Related Expenditure	55	0	(24)	0	0	31	
3	Transport-Related Expenditure	194	0	23	0	(17)	200	
4	Supplies & Services	4,012	0	(52)	428	(84)	4,304	
5	Third Party Payments	1	0	0	0	0	1	
7	Support Services	605	0	(157)	0	(40)	408	
Expend	diture	11,368	155	100	712	(359)	11,976	
9	Income	(4,823)	0	(402)	14	(115)	(5,325)	
Incom	e	(4,823)	0	(402)	14	(115)	(5,325)	
N	Income & Expenditure outside of Net Cost of Service	0	0	184	0	(184)	0	
	items outside of the Net Cost of Service	0	0	184	0	(184)		
NFT FV	penditure	6,545	155	(118)	726	(658)	6,651	

Saving Name	Description	Savings £000	Savings Reference
Restructuring support	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more	(217)	BE1
teams	efficient. Teams include: HR, Finance, ICT, Legal & Democratic services.		
Improvements to	An improved case management system will help improve workflowsand semi-automate some admin tasks. This will	(187)	BE13
legalcase	reduce the admin timeof our lawyers, reduce external spend and free up their time for incomegeneration.		
managementsystem			
Electoral Service	We are restructuring our electoral services team to improve the efficiency of the service.	(76)	BE26
Restructure			
Increase bookings for Lord	We plan to increase income from room hire, weddings and events in the Lord Mayor's Mansion House and Chapel.	(75)	IN06
Mayor's Mansion House			
No longer send out	We currently send residents a reminder letter for voter registration (household notification letter). We will no	(33)	RS25
reminders for voter	longer do this.		
Coroner Service	Implement a range of improvements to make the coroner service more efficient and provide a better quality	(29)	BE31
Improvements	service.		
Registrar's Office	Under this proposal we will explore options to improve the efficiency of the registrar's office to better meet the	(20)	BE23
•	needs of our customers. This will include consideration of the most appropriate office accommodation.	(20)	BEZS
Improvements	nieeds of our customers. This will include consideration of the most appropriate office accommodation.		
Reduce the provision of	We will reduce the provision of catering for elected members at civic meetings by reviewing our policy to only	(20)	BE35
catering at civic meetings	provide catering for lengthy meetings and halve the budget.		
Total savings prop	l posals	(657)	

Division: Finance

# Services provided by Finance

Finance comprises our financial planning function, financial management budget support services, internal and external reporting, finance operations and finance business parterning. Finance also includes the management of our internal audit services.

Summ	ary by Service						
				2017 / 18	B Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
242	Corporate Finance	3,386	107	5	52	(356)	3,195
243	Chief Internal Auditor	766	22	(5)	0	(21)	762
Total Finance		4,152	129	0	52	(377)	3,957

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA o	CIPFA description		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	5,338	129	0	0	(352)	5,115
3	Transport-Related Expenditure	5	0	0	0	0	5
4	Supplies & Services	779	0	0	0	(20)	759
5	Third Party Payments	0	0	0	0	0	0
7	Support Services	116	0	0	0	0	116
Expend	liture	6,238	129	0	0	(372)	5,995
9	Income	(2,086)	0	(5)	52	0	(2,039)
Income		(2,086)	0	(5)	52	0	(2,039)
N	Income & Expenditure outside of Net Cost of Service	0	0	5	0	(5)	0
Other i	tems outside of the Net Cost of Service	0	0	5	0	(5)	0
NFT Fx	penditure	4,152	129	0	52	(377)	3,957

Savings proposals wi	vings proposals within Finance					
Saving Name	aving Name Description		Savings Reference			
Restructuring support teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include: HR, Finance, ICT, Legal & Democratic services.	(352)	BE1			
· ·	We propose making a one-off reduction in subscriptions to the Chartered Institute of Public Finance and Accountancy, and the Local Government Information Unit.	(20)	BE34			
	Sell our Tenancy Fraud Investigation and Training Services to Housing Associations to support them in ensuring their properties are available to those in greatest need. Sales would help support the Tenancy Fraud Investigation Service and reduce the cost of the service to the Council as a whole.	(5)	IN20			
Total savings prop	posals	(377)				

Division: HR & Workplace

Services provided by HR & Workplace
HR provides both a strategic and advisory role for the attraction, delivery and continuous development of a strong, capable, agile and effective workforce.

Summ	nary by Service						
				2017 / 18	B Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
251	People Operations	3,120	80	(0)	33	(733)	2,501
252	Change & Performance	2,060	31	(20)	750	(182)	2,639
271	Programme Management Office	824	48	(203)	0	(63)	606
274	BWP Project	0	0	0	0	0	0
283	Corporate Communications	752	40	(316)	0	(342)	135
Total HR & Workplace			200	(539)	783	(1,320)	5,880

Sumn	nary by CIPFA group (Account Type)						
				2017 / 18	8 Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
	le i	42.520	200	(265)	750	(4.047)	40.00
1	Employees	12,639	200	(265)	750	(1,017)	
2	Premises-Related Expenditure	3	0	(248)	0	0	(245)
3	Transport-Related Expenditure	37	0	(3)	0	(25)	9
4	Supplies & Services	2,413	0	(201)	0	(178)	2,033
5	Third Party Payments	13	0	(13)	0	0	0
6	Transfer Payments	4	0	(4)	0	0	0
7	Support Services	34	0	0	0	0	34
Expend	liture	15,143	200	(735)	750	(1,220)	14,138
9	Income	(8,387)	0	196	33	(100)	(8,258)
Income	2	(8,387)	0	196	33	(100)	(8,258)
<b>NET Ex</b>	penditure	6,756	200	(539)	783	(1,320)	5,880

Saving Name	Description	Savings £000	Savings Reference
			I
Restructuring civil protection team, sustainability city team, innovation team,	We are restructuring civil protection team, sustainability city team, innovation team, international affairs team, communications, marketing & design teams. We will make savings through a reduction of posts and integrating teams with other services.	(184)	BE11
Increase external income from design services	Our multi-media design team undertake some work for externalclients. Under this proposal they will increase the number of externalcustomers to generate more income for the council.	(100)	IN10
Restructure admin and business support teams	We are streamling our admin and business support function from separate teams to create a single, multi- disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.	(182)	BE3
Reducing non-essential spend	Reducing spend on non-essential items such as mobile phones, printing, marketing and conference expenses.	(7)	BE19
Restructuring support teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include: HR, Finance, ICT, Legal & Democratic services.	(789)	BE1
Gradually reduce funding o Destination Bristol	The council makes an annual £482k contribution to Destination Bristol, which works to attract tourists, visitors and conferences to the city. This proposal will gradually reduce our contribution over five years to allow time to find alternative funding sources.	(58)	FP16
Total savings pro	posals	(1,320)	

# Detailed budget summary by division - service Division: Change Programme

Services provided by Change Programme

Current and hu Comice	

Sumn	nary by Service						
			2017 / 18 Budget				
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
272	Change Programme Workstreams	0	0	0	0	0	0
273	Change Programme Savings	(7,434)	0	0	7,434	0	0
275	BWP Business Change	0	0	0	0	0	0
Total C	hange Programme	(7,434)	0	0	7,434	0	0

Sumi	mary by CIPFA group (Account Type)							
			2017 / 18 Budget					
CIPFA	description	2017 /18 and other differents adjustments drowth savings / 18		Proposed 2017 / 18 Budget				
		£000	£000	£000	£000	£000	£000	
		£000						
1	Employees	(7,434)	0	0	7,434	0	0	
4	Supplies & Services	0	0	0	0	0	0	
7	Support Services	0	0	0	0	0	0	
Expen	diture	(7,434)						
NET E	xpenditure	(7,434)	0	0	7,434	0	0	

Savings proposals wit	hin Change Programme		
Savings proposals within Change Programme  Saving Name Description  Total savings proposals	Description	Savings	Savings
Saving Name	Description	£000	Reference
		0	
Total savings prop	oosals	0	

Division: Citizen Services

Services provided by Citizen Services
Citizen Service comprises our corporate contact centre, customer relation team and citizen service points. It also contains our revenues and benefits teams, regulatory services (e.g. licensing) and Safer Bristol.

Summ	ary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
133	Safer Bristol (Crime & Substance Misuse)	3,470	40	(0)	230	(261)	3,479
231	Revenue, Benefits & Rent	5,068	149	0	1,585	(1,355)	5,448
232	Customer Service Operations	3,622	131	388	65	(341)	3,866
333	Regulatory Services	285	73	0	500	(188)	670
<b>Total Ci</b>	tizen Services	12,446	393	388	2,380	(2,146)	13,461

Summ	nary by CIPFA group (Account Type)						
				2017 / 18	Budget		
CIPFA d	lescription	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
	Te i	45.245	202	(453)	450	(5.46)	46.400
1	Employees	16,246	393	(153)	460	(546)	16,400
2	Premises-Related Expenditure	9	0	1	0	0	11
3	Transport-Related Expenditure	72	0	15	0	0	87
4	Supplies & Services	3,560	0	136	0	(1,129)	2,567
5	Third Party Payments	12,804	0	(385)	0	(201)	12,218
6	Transfer Payments	189,008	0	200	0	(200)	189,008
7	Support Services	545	0	478	0	0	1,022
Expend	iture	222,244	393	293	460	(2,077)	221,313
9	Income	(209,336)	0	(65)	1.620	(69)	(207,850)
Income		(209,336)		(65)	1,620	(69)	
N	Income & Expenditure outside of Net Cost of Service	0	0	(300)	300	0	0
Other it	tems outside of the Net Cost of Service	0	0	(300)	300	0	0
	T					_	
N	Income & Expenditure outside of Net Cost of Service	(462)		460	0	0	(2)
Transfe	r to \ from reserves	(462)	0	460	0	0	(2)
NET Ex	penditure	12,446	393	388	2,380	(2,146)	13,461

Savings proposals wit	hin Citizen Services		
Saving Name	Description	Savings £000	Savings Reference
Operations Centre - Increase income	Our new state-of-the-art Operations Centre will contain services such as traffic and emergency control. By bringing these together and selling the remaining space to partners we can make savings, increase our income and reap the benefits of closer partnership working.	(60)	IN02
Increase income from Translation and	We are proposing to increase bookings for our Translation and Interpreting team.	(9)	IN19
ocal Crisis and Prevention Fund reduction	Each year the council provides £1.9m in financial support to citizens who need short term help to pay for food or utility bills or who need furniture to set up home after leaving temporary or supported accommodation. This proposal would reduce the fund by 55% and will mean fewer or smaller grants being made.	(1,050)	RS05
Completion of Citizen Services redesign	We have been undertaking a programme of improvements to the systems we use and have created multi- disciplinary teams. This has saved money and improved the quality of service.ompletion of Citizen Services redesign	(230)	BE15
Reduce funding for Police Community Support Officers (PCSOs)	There are 130 PCSOs in Bristol, funded by the police, the council and the Police and Crime Commissioner. We need to consider the level offunding the council continues to put into the service which may see areduction in Police Community Support Officer posts. We will continue to support but at a reduced level. This proposed reduction is the same as we consulted on in October, but a proportion of the savings are attributed to other funding streams.	(181)	RS13
Centralise Citizen Service Points (CSPs) at 100 Temple Street and close	We will centralise our Citizen Service Points at 100 Temple Street withmore advisors available face-to-face and by phone. This means that allother Citizen Service Points (in Fishponds, Hartcliffe, Southmead andRidingleaze) will close.	(158)	RS14
n House Enforcement	We would like to formulate an in-house enforcement team to collect local tax and overpaid housing benefit debts. An in-house team would be able to work with people to help them learn how to budget and manage repayment of debt in a considered way.	(60)	FP14
Faster recovery ofHousing Benefit debt	Housing Benefit is a means tested benefit. Failure to declare the true circumstances and delays in reporting changes will result in overpayments which are recoverable from the claimant, and in some instances from the landlord. We are proposing to improve our overpayment recovery service to allow us to claim back more debt. This would include having a member of staff reviewing all outstanding debts over a three month period and align recovery with recommended best practice by DWP.	(50)	IN21
stop spending on seagull prevention	The council currently carries out seagull prevention work to manage the number of seagulls in the city. This includes egg replacement programmes, some building netting and the use of hawks as a dispersal tactic. Many councils no longer carry out this work due to the cost and the difficulty in making any significant impact. Therefore it is proposed that we no longer run this service	(29)	RS27
tecommissionalcohol and otherdrugs misuse ervicesfor adults	We will make this saving by recommissioning the services. This maymean changes to the treatment available but we will still be spending£6.6m per year on alcohol and treatment services. We will retain theseservices and aim to achieve the savings through the recommissioningprocess. This proposal is the same as we consulted in October (lower end = 5%saving), but a proportion of the savings are attributed to alternative funding streams.	(20)	RS23
Run our Housing Benefits service more efficiently	Review the way we administer Housing Benefit and work in more efficient ways, for example by closer work with organisations such as the Department of Work and Pensions, to reduce duplication or over-complication of work.	(200)	BE17
Restructuring Parks and Green Spaces, Community Enforcement and Neighbourhood	We began a restructure and redesign in 2016 which is now complete. This included parks and green spaces, neighbourhood enforcement and neighbourhood management. The remaining saving is due to be madein 2017/18.	(99)	BE10
Total savings pro	posals	(2,146)	

Division: Waste

Services provided by Waste

This includes the management of our key contract with the Bristol Waste Company and the administration for associated services, e.g. bulky waste and garden waste collections.

Summary by Service						
			2017 / 18	3 Budget		
Service	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
311 Waste	27,345	(59)	(52)	70	(697)	26,607
Total Waste	27,345	(59)	(52)	70	(697)	26,607
	•					

Sumr	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
	<del></del>						
1	Employees	1,226	29	(52)	0	(101)	1,101
2	Premises-Related Expenditure	225	0	0	0	0	225
3	Transport-Related Expenditure	184	0	0	0	0	184
4	Supplies & Services	399	0	0	0	0	399
5	Third Party Payments	39,920	0	0	56	(364)	39,612
7	Support Services	937	0	0	0	(150)	787
Expend	diture	42,890	29	(52)	56	(615)	42,307
9	Income	(15,545)	(88)	0	14	(82)	(15,700)
Incom	e	(15,545)	(88)	0	14	(82)	(15,700)
	и.	27.245	(50)	(52)	70	(507)	25 507
NET Ex	penditure	27,345	(59)	(52)	70	(697)	26,607

Savings proposals wit	thin Waste		
Saving Name	Description	Savings £000	Savings Reference
Restructuring Parks and	We began a restructure and redesign in 2016 which is now complete. This included parks and green spaces,	(101)	BE10
•	neighbourhood enforcement andneighbourhood management. The remaining saving is due to be madein 2017/18.	( - ,	
• • •	Reduce spend on Bristol Waste transformation projects which arefocused on making the company as efficient as possible. This will notimpact on the day to day service delivered to the public.	(200)	BW03
	A one off saving by reducing the level of investment in the twoHousehold, Waste & Recycling sites – St Phillips and Avonmouth.	(150)	BW04
Changes to gardenwaste collections	The council will charge the same price for the Garden Waste servicebut it will be collected fortnightly and the Bristol Waste Company willreduce its charge to the council for the service.	(114)	BW01
	We will introduce a pilot scheme to offer residents a premium additional service for a fee. This might include weekly collections or larger bins.	(50)	BW02
Increased income for Bulky Waste	We will generate additional income from changes to the bulky waste collections service.	(82)	IN13
Total savings prop	posals	(697)	

Division: Housing Services - Housing Revenue Account (HRA)

# Services provided by Housing Services - Housing Revenue Account (HRA)

Responsibilities for Council housing, including the management of our responsive and planned maintenance, estate management and our business planning function, including asset management and new build programme.

Summ	nary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
321	Strategy, Planning & Governance	(108,060)	0	0	0	0	(108,060)
322	Responsive Repairs	25,467	0	0	0	0	25,467
323	Planned Programmes	15,131	0	0	0	0	15,131
324	Estate Management	15,576	0	0	0	0	15,576
Total Housing Services - HRA (51,886) 0 0 0 0 (				(51,886)			

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
<u> </u>							
1	Employees	29,833	0	0	0	0	29,833
2	Premises-Related Expenditure	33,560	0	0	0	0	33,560
3	Transport-Related Expenditure	120	0	0	0	0	120
4	Supplies & Services	7,835	0	0	0	0	7,835
5	Third Party Payments	8,203	0	0	0	0	8,203
7	Support Services	19,542	0	0	0	0	19,542
8	Depreciation and Impairment Losses	33	0	0	0	0	33
Х	Capital Financing Costs	88	0	0	0	0	88
Expend	liture	99,215	0	0	0	0	99,215
9	Income	(151,283)	0	0	0	0	(151,283)
Income		(151,283)		0	0	0	(151,283)
mcome		(131,283)	U	0	0	0	(131,283)
N	Income & Expenditure outside of Net Cost of Service	182	0	0	0	0	182
Transfe	er to \ from reserves	182	0	0	0	0	182
<u> </u>		(=, ==)					(=, ===)
NET Ex	penditure	(51,886)	0	0	0	0	(51,886)

Savings proposals w	Savings proposals within Housing Services - Housing Revenue Account (HRA)						
Saving Name	Description	Savings £000	Savings Reference				
		0					
Total savings pro	posals	0					

# Detailed budget summary by division - service Division: Neighbourhoods & Communities

Services provided by Neighbourhoods & Communities
Neighourhood and Communities comprises: Neighbourhood Management, which includes Neighbourhood Partnerships and VCS infrastructure, Library Services and Parks and Green Spaces, including a number of traded services e.g cemeteries and crematoria.

Summ	nary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
331	Neighbourhood Management	5,689	61	0	0	(810)	4,940
332	Library Services	4,688	81	0	0	(300)	4,469
334	Stronger Communities	0	3	0	0	0	3
335	Parks and Green Spaces	3,922	193	(119)	40	(1,202)	2,835
Total Neighbourhoods & Communities 14,299 338 (119) 40 (2,312) 12,24					12,247		

Summ	nary by CIPFA group (Account Type)						
				2017 / 18	Budget		
CIPFA description		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	14,213	338	185	0	(997)	13,739
2	Premises-Related Expenditure	1,883	0	(149)	0	(425)	1,309
3	Transport-Related Expenditure	343	0	0	0	0	343
4	Supplies & Services	3,124	0	(57)	0	(320)	2,747
5	Third Party Payments	5,433	0	50	0	(240)	5,243
7	Support Services	979	0	(135)	0	0	844
Expend	iture	25,976	338	(106)	0	(1,982)	24,226
9	Income	(11,677)	0	(91)	40	(253)	(11,980)
Income		(11,677)	0	(91)	40	(253)	(11,980)
N	Income & Expenditure outside of Net Cost of Service	0	0	78	0	(78)	0
	tems outside of the Net Cost of Service	0	0	78	0	(78)	
	<u> </u>						
N	Income & Expenditure outside of Net Cost of Service	0	0	0	0	0	0
Transfe	r to \ from reserves	0 0 0 0 0				0	
NET Ex	penditure	14,299	338	(119)	40	(2,312)	12,247

avings proposals within Neighbourhoods & Communities						
Saving Name	Description	Savings £000	Savings Reference			
Restructure admin and business support teams	We are streamling our admin and business support function from separate teams to create a single, multi- disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.	(146)	BE3			
Increase the amount of money we make from litter fines	Picking up litter after people costs us lots of money which shouldn't need spending. Whilst the amount we can fine people who litter is set in law, we'll take a stronger approach to enforcement - with more staff trained and qualified to issue fines and a less forginving approach to those who litter.	(15)	IN17			
Reduce the number of library buildings and redesign the service	This would focus our investment and efforts on a smaller but highquality library service in Bristol. This would include retaining the CentralLibrary and a redesign of the service within the lower cash limit.	(300)	RS04			
New ways of delivering parks and open spaces	We want to work towards making the cost of running our Parks Servicecost neutral to the council. There will be a robust exploration of theoptions available resulting in a detailed plan for the long-term future. This might include looking at commercial business models, increasingour income and working with communities.	(300)	FP02*			
Parking charges for Oldbury Estate, Blaise	We will be seeking to generate further income by introducing/increasing fees for parking at Ashton Court, Oldbury Court and Blaise Estate.	(100)				
Reduction in wellbeing grant devolved to local	Each Neighbourhood Partnership has a grant to spend on local wellbeing initiatives. Under this proposal we will reduce the grants.	(100)	RS22			
New ways of providing public toilets	Currently the provision of toilets is low quality and we want to look athow modern alternatives can be provided within community and publicbuildings. By working in partnership to provide more toilets acrossthe city, we are hoping to provide a better service for the public whilstreducing costs to the council.	(40)	FP13			
Increase Cremation	We will be increasing our Cremation Charges from £745 to £765.	(38)	IN09			
Alternative fundingmodels for AshtonCourt mansion.	Ashton Court is currently funded by a council subsidy and the incomefrom running weddings, conferences and events. We will explore newways of operating the site without the council subsidy and identifyingnew funding sources for investment in the building.	(35)	RS18			
Remove the subsidyfor salary costs forthe Avon Gorgeand Downs	We currently contribute £25k for an education officer and a seasonalpost for the Avon Gorge and Downs Wildlife Programme. This proposalremoves the council contribution.	(25)	RS28			
Remove councilcontribution forBristol in Bloom	Bristol has a successful Bristol in Bloom programme which is highlyvalued by the city. Bristol in Bloom community association has beenfocusing on increasing their corporate sponsorship and incomegeneration and under this proposal we would remove the councilsubsidy.	(20)	RS29			
New ways of deliveringparks and open spaces	We want to work towards making the cost of running our Parks Servicecost neutral to the council. There will be a robust exploration of theoptions available resulting in a detailed plan for the long-term future. This might include looking at commercial business models, increasingour income and working with communities.	(75)	FP02*			
New ways of deliveringparks and open spaces	We want to work towards making the cost of running our Parks Servicecost neutral to the council. There will be a robust exploration of theoptions available resulting in a detailed plan for the long-term future. This might include looking at commercial business models, increasingour income and working with communities.	(50)	FP02*			
Increase income from Cemeteries and Crematoria	We will reduce our running costs following a redesign of the service andwe will increase income through additional sales of remembrances. Feeswere reviewed in 2016/17.	(100)	IN09			
Neighbourhood Partnerships	We recognise the value of engaging with communities on the issuesthat affect them, but believe there are more efficient ways to do thisthan current Neighbourhood Partnership structure. We will work withcouncillors and communities to change the focus and scope of this inthe future by looking at what individual communities need.	(500)	FP09			
Centralised Events Management	We are combining our events management teams into a single centralised service.	(77)	BE22			
Restructuring Parks and Green Spaces, Community Enforcement and Neighbourhood	We began a restructure and redesign in 2016 which is now complete. This included parks an property of the prop	(393)	BE10			
Total savings pro	posals	(2,312)				

Division: Public Health

# Services provided by Public Health

Public Health comprises health protection and sexual health protection, mental health and social inclusion, services for adults and older people, children and young people and core support provided to the CCG.

Summary by Service						
			2017 / 18	3 Budget		
Service	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
341 Public Health	29	0	(0)	0	0	29
Total Public Health	29	0	(0)	0	0	29

Sumr	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA description		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
	I						
1	Employees	4,364	0	(521)	0	0	3,843
2	Premises-Related Expenditure	77	0	(10)	0	0	66
3	Transport-Related Expenditure	0	0	1	0	0	1
4	Supplies & Services	12,553	0	336	0	0	12,888
5	Third Party Payments	5,785	0	10,324	0	0	16,109
7	Support Services	12,246	0	(11,408)	0	0	838
Expend	diture	35,025	0	(1,280)	0	0	33,745
	1.	(2.222)			_		(22.7.2)
9	Income	(34,995)	0	1,280	0	0	(33,716)
Incom	Income (34,995) 0 1,280 0 0					(33,716)	
NET Ex	penditure	29	0	(0)	0	0	29

Savings proposals wit	Savings proposals within Public Health							
Saving Name Description	Description	Savings	Savings					
Saving Hame	ving realite		Reference					
		0						
Total savings prop	osals	0						

Division: Women's Commission

Services provided by Women's Commission

Summ	nary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
352	Women's Commission	5	0	0	0	0	5
Total W	/omen's Commission	5	0	0	0	0	5

Summary by CIPFA group (Account Type)						
			2017 / 1	8 Budget		
CIPFA description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
	•					
4 Supplies & Services	5	0	0	0	0	5
Expenditure	5	0	0	0	0	5
	-					
NET Expenditure	5	0	0	0	0	5

Savings proposals wit	hin Women's Commission		
Saving Name	Description	Savings £000	Savings Reference
		0	
Total savings prop	posals	0	

Division: Public Health - General Fund

# Services provided by Public Health - General Fund

Public Health activity enabled by the general fund includes the management of our sports strategy, city-wide leisure contracts and sports and physical activity development

Summary by Service						
			2017 / 1	8 Budget		
Service	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
342 Public Health - Non PHE Funded	1,940	13	62	0	(143)	1,871
Total Public Health - General Fund	1,940	13	62	0	(143)	1,871

Sumn	nary by CIPFA group (Account Type)						
				2017 / 18	8 Budget		
CIPFA o	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
			£000	£000	£000	£000	£000
		•					
1	Employees	523	13	0	0	(69)	467
2	Premises-Related Expenditure	30	0	0	0	0	30
3	Transport-Related Expenditure	2	0	0	0	0	2
4	Supplies & Services	66	0	0	0	0	66
5	Third Party Payments	5,249	0	(848)	0	(75)	4,327
7	Support Services	280	0	(190)	0	0	90
Х	Capital Financing Costs	160	0	0	0	0	160
Expend	liture	6,309	13	(1,038)	0	(143)	5,141
9	Income	(4,370)	0	1,100	0	0	(3,270)
Income		(4,370)	0	1,100	0	0	(3,270)
NET Ex	penditure	1,940	13	62	0	(143)	1,871

Savings proposals within Public Health - General Fund							
Saving Name	Description	Savings £000	Savings Reference				
Restructuring Parks and	We began a restructure and redesign in 2016 which is now complete. This included parks and green spaces,	(68)	BE10				
Green Spaces, Community	neighbourhood enforcement andneighbourhood management. The remaining saving is due to be madein 2017/18.						
Enforcement and							
Neighbourhood							
Hengrove Leisure Centre	We will be exploring options for achieving a cheaper cost of financing for ourleisure centre at Hengrove Leisure	(13)	FP26				
refinancing	Centre.						
Close Jubilee Pool	We are proposing to remove the council subsidy of this publicswimming pool and small fitness suite on Jubilee	(62)	RS24				
	Road in Knowle. The existing five year contract with the current operator is due toend on 30 September 2017.						
Total savings pro	posals	(143)					

# Detailed budget summary by division - service Division: Housing Services - General Fund

# Services provided by Housing Services - General Fund

Housing Services includes our management of work within the private housing sector and accessible homes, e.g. housing adaptations

Sumn	nary by Service						
				2017 / 1	8 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
Į.		£000	£000	£000	£000	£000	£000
		•					
131	Housing Options	10,815	110	158	929	(954)	11,057
132	GF - Private Housing & Accessible Homes	1,479	67	0	11	(270)	1,287
135	Housing Solutions	256	3	(1)	600	0	858
Total H	ousing Options	12,549	180	157	1,540	(1,224)	13,202

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements £000	Growth £000	Savings	Proposed 2017 / 18 Budget £000
		£000	£000	£000	£000	£000	£000
1	Employees	7,262	180	38	0	(1)	7,479
2	Premises-Related Expenditure	169	0	0	0	0	169
3	Transport-Related Expenditure	46	0	0	0	0	46
4	Supplies & Services	643	0	(2)	600	0	1,241
5	Third Party Payments	14,608	0	0	2,000	(1,094)	15,514
7	Support Services	102	0	0	0	270	372
Expend	liture	22,829	180	36	2,600	(825)	24,820
9	Income	(10,279)	0	(339)	(1,060)	60	(11,618)
Income		(10,279)	0	(339)	(1,060)	60	(11,618)
N	Income & Expenditure outside of Net Cost of Service	(1)	0	460	0	(459)	0
	items outside of the Net Cost of Service	(1)	0	460	0	(459) (459)	
O LITER I	terill outside of the feet cost of dervice	(1)	· ·	400		(433)	
NET Ex	penditure	12,549	180	157	1,540	(1,224)	13,202

- 0- p p 310 mm	thin Housing Services - General Fund	Savings	Savings
Saving Name	Description	£000	Reference
	<u>.                                      </u>		
Commission a youthhousing pathway	This proposal forms part of a large scale commissioning project toprovide a youth housing advice 'hub' and a range of accommodationwith the support needed for young people at risk of homelessness orgoing into care. This will help them at the earliest possible stage toprevent housing and care crises, and/or enable young people to accessthe housing and support they need in a more planned way.	(94)	FP20
Recommissioning of housing-related support for households who are	We will look at new ways to support people who are at risk of homelessness or recovering from homelessness to ensure long term self-reliance and independence. We will do this by making efficiencies from our contracts.	(250)	FP12
Alternative funding forresponding to privatetenant's complaints	All privately rented dwellings must meet property condition andmanagement standards. Improving property conditions can be achievedby a variety of methods some of which will reduce the costs to the localauthority. A range of schemes will be considered that will reduce thecosts of responsive work in dealing with tenant complaints (which arecovered by General Fund). The schemes include increasing the level ofpro-active interventions and recovery of costs to the council in doing so. These are subject to the legal criteria for the measures being met.	(175)	IN08
Reduce use of temporary/ emergency accommodation	We plan to use more prevention and early intervention to avoid families becoming homeless. Coupled with reducing demand we will be buying emergency accommodation from a 'framework' contract which should see at least 15% reduction in the rates charged to the Council.	(150)	FP15
Potential expansionof approved licensingschemes	Potential expansion beyond the two licensing schemes in order to makemore privately rented homes meet decent standards. The staff costs todo this would be funded through the licence fee.	(95)	IN12
Single city-wide Information Advice and Guidance Service	There are various advice services provided by the council and partners, offering people advice on all sorts of things such as money, tenancies and finding jobs. This would bring all those services together as one approach, doing it more efficiently and helping people get better information online as the first port of call.	(300)	FP11
Housing Solutions restructure	The completion of a restructure of the Housing Advice team that began in 16/17 (delivered through voluntary severance).	(160)	BE21
Total savings proj	posals	(1,224)	

Division: Property

Services provided by Property

The strategic and operational management of the council's land, buildings and office accommodation (excluding social housing). The estate comprises property held for either service delivery, investment or development purposes.

Summ	nary by Service						
		2017 / 18 Budget					
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
411	Facilities Management	2,905	208	1,421	630	(4,518)	647
412	Asset Strategy	2,312	49	(0)	102	(31)	2,432
413	Property Management	(12,707)	0	(1,105)	7,700	0	(6,113)
Total Pi	operty	(7,491) 257 316 8,432 (4,549) (3,034				(3,034)	

Sumr	nary by CIPFA group (Account Type)						
				2017 / 18	Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	10,563	257	(4)	0	(400)	10,416
2	Premises-Related Expenditure	9,415	0	(1,181)	0	0	8,234
3	Transport-Related Expenditure	4,288	0	(2,351)	540	0	2,477
4	Supplies & Services	4,287	0	(776)	0	0	3,51:
5	Third Party Payments	474	0	(342)	87	0	220
6	Transfer Payments	68	0	0	0	0	68
7	Support Services	(2,594)	0	1,661	96	(2,500)	(3,33
8	Depreciation and Impairment Losses	1,945	0	(194)	0	0	1,75
Х	Capital Financing Costs	5	0	(5)	0	0	
Expend	diture	28,451	257	(3,192)	723	(2,900)	23,340
9	Income	(35,942)	0	1,859	7,709	0	(26,374
ncome	2	(35,942)	0	1,859	7,709	0	(26,37
N	Income & Expenditure outside of Net Cost of Service	0	0	1,649	0	(1,649)	
	items outside of the Net Cost of Service	0	0	1,649	0	(1,649)	
NFT Fv	penditure	(7,491)	257	316	8,432	(4,549)	(3,03

Savings proposals w	ithin Property		
Saving Name	Description	Savings £000	Savings Reference
Restructure admin and business support teams	We are streamling our admin and business support function from separate teams to create a single, multi- disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.	(21)	BE3
Office closures	This saving relates to eight surplus office buildings that we have either moved out of or will be moving out of by September 2017. The teams have been moved into alternative accommodation. The financial savings are associated with the rent, rates, utilities, cleaning, security and maintenance costs.	(1,649)	BE5
Review our property services	Complete a major review of our property estate and seek operational efficencies to identify the best strategic options to deliver these services.	(2,500)	BE2
Property Restructure	The completion of a restructure of the Property team that began in 16/17 (delivered through voluntary severance).	(379)	BE12
Total savings pro	pposals	(4,549)	

Division: Planning

Services provided by Planning
Planning is divided into Strategic City Planning, Development Management which includes Building Control and Planning Enforcement and City Design which includes Engineering Design.

Summ	nary by Service						
			2017 / 18 Budget				
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
421	Strategic City Planning	696	17	(0)	0	0	713
422	City Design	50	59	50	0	(13)	146
425	Development Management	(475)	59	(50)	4	(169)	(632)
Total Pl	lanning	271	135	0	4	(182)	227

Sumr	mary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
		_					
1	Employees	5,540	135	(2)	0	(55)	5,618
2	Premises-Related Expenditure	1	0	0	0	0	1
3	Transport-Related Expenditure	10	0	0	0	0	10
4	Supplies & Services	251	0	0	0	0	251
5	Third Party Payments	25	0	0	0	0	25
7	Support Services	24	0	50	0	0	74
Expen	diture	5,850	135	48	0	(55)	5,977
9	Income	(5,579)	0	(48)	4	(127)	(5,750)
Incom	Income (5,579) 0 (48) 4 (12					(127)	(5,750)
NET EX	penditure	271	135	0	4	(182)	227

Savings proposals wi	thin Planning		
Saving Name	Description	Savings £000	Savings Reference
Reshape planning enforcement service	This will reduce the level of development monitoring, enabling us toreduce the cost of our planning enforcement service.	(102)	RS20
Planning service restructure	The completion of a restructure of the Planning team that began in 16/17 (delivered through voluntary severance).	(30)	BE30
Development	We have redesigned our Development Management planning teams.	(25)	BE32
Differential Pricing Policy for planning applications	We will introduce a differential prices forour different services and will generate additional income.	(25)	BE33
Total savings pro	posals	(182)	

Division: Transport

Services provided by Transport

The Service is split into four distinct areas of operation – Strategic City Transport, Traffic, Highways and Sustainable Transport.

				2017 / 18	Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 201 / 18 Budget
		£000	£000	£000	£000	£000	£000
431	Highways	4,179	49	0	0	(1,943)	2,286
432	Traffic	(5,665)	151	(0)	0	(898)	(6,41
433	Strategic City Transport	1,523	39	0	0	(309)	1,253
434	Sustainable Transport	12,661	117	0	0	(873)	11,90
Total Ti	ransport	12.698	12,698 356 (0) 0 (4,022) 9,03				9,031

Summary by CIPFA group (Account Type)						
			2017 / 18	B Budget		
CIPFA description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
1 Employees	11,357	277	0	0	(440)	11,194
2 Premises-Related Expenditure	1,639	10	(242)	0	0	1,406
3 Transport-Related Expenditure	5,155	0	9	0	(130)	5,034
4 Supplies & Services	1,945	0	(547)	0	0	1,397
5 Third Party Payments	19,679	69	17,281	0	(2,260)	34,769
6 Transfer Payments	0	0	137	0	0	137
7 Support Services	2,836	0	108	0	(50)	2,895
8 Depreciation and Impairment Losses	600	0	0	0	0	600
Expenditure	43,210	356	16,746	0	(2,880)	57,432
9 Income	(30,388)	0	(16,745)	0	(1,142)	(48,275)
Income	(30,388)	0	(16,745)	0	(1,142)	(48,275)
N Income & Expenditure outside of Net Cost of Service	(124)	0	(1)	0	0	(126)
Transfer to \ from reserves	(124)	0	(1)	0	0	(126)
			(2)		(, ,,,,)	
NET Expenditure	12,698	356	(0)	0	(4,022)	9,031

Saving Name	Description	Savings £000	Savings Reference
Reduce road maintenance budgets	We plan to change the way we maintain our roads, moving towards more preventative treatments at the right time to maximise their value and reduce the amount we need spend on repairs.	(1,200)	RS02
Reviewing on-street parking charges	Charges for on-street parking are overdue for review. We anticipate charges increasing and this income contributing towards our overall budget for transport.	(720)	IN01
Reduction of subsidies for ous routes with low numbers of passengers	Buses are run by private companies and when they cannot make a profit they sometimes choose to remove certain bus routes. The council spends around £1.8m per year subsidising some routes, paying the private operators to run them despite a low number of passengers. This proposal reduces our spending by half, meaning that companies would need to find a way to make them profitable or they may choose to stop running buses on these routes.	(450)	RS06
Remove funding for local traffic schemes currently devolved to	Currently Neighbourhood Partnerships are given £350k to provide smaller local traffic schemes, which could be removed generating (including staff costs) a £410k saving. Note that delivery of current planned schemes may be impacted.	(410)	RS10
Restructure Transport team	The completion of a restructure of the Transport team that began in 16/17 (delivered through voluntary severance).		BE14
Retendering Park & Ride services	A re-tendering of the contracts for Portway and Brislington Park & Ride bus services has resulted in savings to the operational budget.		FP17
Stop funding the freight consolidation centre which is not profitable	Having listened to consultation feedback we have decreased the savingswe plan to make in this area. We will look at alternative methods forproviding patrols for school crossings (Iollipop people) outside 80 schoolsites around Bristol. This could include volunteers or seeking alternativefunding arrangements.	(150)	RS17
Fransport maintenance	We will reduce out operational maintenance budget for transport.	(110)	BE24
New way of delivering P&R service as Long Ashton	We are currently exploring more efficient ways of running the LongAshton Park & Ride site with the current operator. This won't affect theongoing Park & Ride service.		FP25
Reorganise how school crossings are patrolled	Having listened to consultation feedback we have decreased the savingswe plan to make in this area. We will look at alternative methods forproviding patrols for school crossings (lollipop people) outside 80 schoolsites around Bristol. This could include volunteers or seeking alternativefunding arrangements.	(90)	RS16
Increase income fromthe administrationof Traffic	We will charge for the administration costs for preparing TrafficRegulation Orders.	(75)	IN14
Fransport development management Fees	Transport development management Fees TDM transferred from 10285 and increased for additional income from new staff	(50)	BE28
Reintroduce Sunday charging for parking on-	This would reintroduce charging on Sundays when people use on-street parking bays. This charge was removed in 2012.	` '	IN07
Park & Ride efficiencies	We now have a larger team processing the transport element ofplanning applications, this will give us the opportunity to increase ourincome.	` '	BE28
Redesign how highways nformation and guidance	Generate staff savings by reducing costs associated with running our current helpline, and delivering more information via the council website.	` '	FP30
Reducing costs ofconsultants forstrategic	Reducing the cost of consultants and doing more strategic transportplanning work in-house.  The completion of a posturature of the sivil passagement officers (posting attendants)		IN16 BE37
Civil enforcement officer restructure in Parking	The completion of a restructure of the civil enforcement officers (parking attendants).	` '	
Residents' parking income	When people pay for residents' parking permits this is used topay back the cost of installing the scheme fonce this money ispaid back the income will be used firstly to cover parking servicescosts with the beauties do support transport relatedinitiatives.	(4)	IN03
Total savings pro		(4,022)	

Division: Economy

## Services provided by Economy

The Economy team supports the delivery of capital programmes and projects including culture, specific interventions, the development of housing, the physical regeneration of Bristol Temple Quarter Enterprise Zone and building schools across the City.

Summ	nary by Service						
		2017 / 18 Budget					
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
441	Culture Services	3,403	122	137	0	(160)	3,502
442	Cultural Development	1,111	1	(85)	0	0	1,027
443	Economic Development	441	14	441	125	(50)	971
444	Major Projects	766	29	(14)	0	0	782
445	Management – Place	(266)	(4)	(0)	0	(78)	(347)
Total Ed	conomy	5,455 163 479 125 (287) 5,935				5,935	

Summ	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA d	lescription	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	6,633	163	(37)	0	(110)	6,649
2	Premises-Related Expenditure	944	0	(66)	0	0	878
3	Transport-Related Expenditure	43	0	(2)	0	0	40
4	Supplies & Services	1,788	0	(128)	0	0	1,660
5	Third Party Payments	2,323	0	141	0	0	2,465
6	Transfer Payments	367	0	273	125	0	766
7	Support Services	200	0	(67)	0	0	133
Expend	iture	12,298	163	114	125	(110)	12,590
			-		-		
9	Income	(6,844)	0	288	0	(100)	
Income		(6,844)	0	288	0	(100)	(6,656)
N	Income & Expenditure outside of Net Cost of Service	0	0	78	0	(78)	(0)
Other is	tems outside of the Net Cost of Service	0	0	78	0	(78)	
<b>NET Ex</b>	penditure	5,455	163	479	125	(287)	5,935

Cardina Nama		Savings	Savings
Saving Name	Description	£000	Reference
Centralised Events	We are combining our events management teams into a single centralised service.	(78)	BE22
Management			
Culture restructure	The completion of a restructure of the Culture team that began in 16/17 (delivered through voluntary severance).	(10)	BE38
Reduce staffing in	To save on operating costs, we will consider reviewing the staffing numbers in the Museum collections team. This	(100)	BE16
museum service	replaces the proposal to reduce museum opening hours which featured our earlier consultation.		
Additional income from	This would set a higher income target for these studios, which could be achieved through reviewing charges and	(50)	IN15
The Bottle Yard Studios	getting more clients to use the studios		
Increase income from	We will look at ways to increase income from our cultural assets such as the museum and art gallery and the M	(50)	IN05
museum buildings	Shed, and various events the council runs. This could include re-tendering the café contract, reviewing our		
	exhibitions programme and retail offerings at these venues.		
<u> </u>			
Total savings pro	pposals	(288)	

Division: Economy - ABS Team

Services provided by Economy - ABS Team

Summary by Service						
	2017 / 18 Budget					
Service	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
451 Economy - Major Projects	1,788	56	0	0	(475)	1,369
Total Economy - ABS Team	1,788	56	0	0	(475)	1,369
	•					

Summary by CIPFA group (Account Type)							
	2017 / 18 Budget						
CIPFA description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget	
	£000	£000	£000	£000	£000	£000	
1 Employees	2,248	56	0	0	(475)	1,829	
4 Supplies & Services	6	0	0	0	0	6	
Expenditure	2,254	56	0	0	(475)	1,835	
9 Income	(465)	0	0	0	0	(465)	
Income	(465)	0	0	0	0	(465)	
NET Expenditure	1,788	56	0	0	(475)	1,369	

Savings proposals with	avings proposals within Economy - ABS Team							
Saving Name	Description	Savings £000	Savings Reference					
	We are streamling our admin and business support function from separate teams to create a single, multi- disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.	(475)	BE3					
Total savings prop	Total savings proposals (475)							

Division: Energy

Services provided by Energy

The Energy Service is made up of a number of different teams, including Housing (Warm Up Bristol), Investment programmes, Infrastructure, Community Energy, Environmental performance, energy supply and marine.

Summ	ary by Service						
				2017 / 18	3 Budget		
		Base Budget	Pay, inflation				Proposed 2017
Service		2017 /18	and other	Virements	Growth	Savings	/ 18 Budget
JCI VICC		2017/10	adjustments				/ 10 Duuget
		£000	£000	£000	£000	£000	£000
531	Energy Programme Manager (Corporate)	2,406	398	(378)	631	(19)	3,037
532	Energy Programme Manager (Community)	417	24	0	0	0	441
Total Er	gy 2,822 422 (378) 631 (19)				3,478		

Sumn	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA d	CIPFA description		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	1,564	36	0	0	(19)	1,581
2	Premises-Related Expenditure	8,880	386	(378)	0	0	8,888
3	Transport-Related Expenditure	20	0	0	0	0	20
4	Supplies & Services	409	0	0	0	0	409
5	Third Party Payments	20	0	0	131	0	151
7	Support Services	776	0	0	0	0	776
8	Depreciation and Impairment Losses	(543)	0	0	0	0	(543)
Х	Capital Financing Costs	161	0	0	0	0	161
Expend	liture	11,287	422	(378)	131	(19)	11,442
9	Income	(8,464)	0	0	500	0	(7,964)
Income	2	(8,464)	0	0	500	0	(7,964)
NET Ev	penditure	2,822	422	(378)	631	(19)	3,478

Savings proposals wit	ovings proposals within Energy							
Saving Name	Description	Savings £000	Savings Reference					
Energy service restructure	The completion of a restructure of the Energy team that began in 16/17 (delivered through voluntary severance).	(19)	BE36					
Total savings prop	posals	(19)						

# Detailed budget summary by division - service Division: Policy, Strategy & Communications

Services provided by Policy, Strategy & Communications
The services inluded are Policy & Strategic Planning, International, PR & Communications, Business Intelligence & Performance, Resilience and Social Action

Sumn	nary by Service						
				2017 / 18	B Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
282	Public Relations	430	11	0	0	0	441
284	Performance & Infrastructure	1,559	46	(328)	7	(74)	1,211
285	Strategic Planning & Development	987	22	(17)	0	(74)	918
286	Health and Wellbeing	213	2	0	0	0	215
287	Devolution PSC	0	0	0	0	0	0
Total P	olicy, Strategy & Communications	3,189	81	(345)	7	(147)	2,785

Sumr	nary by CIPFA group (Account Type)						
				2017 / 1	8 Budget		
CIPFA	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
	I- :			(===)		(	
1	Employees	3,313	81	(505)	0	(147)	2,741
2	Premises-Related Expenditure	12	0	0	0	0	12
3	Transport-Related Expenditure	3	0	0	0	0	3
4	Supplies & Services	88	0	(2)	0	0	86
5	Third Party Payments	601	0	0	0	0	601
7	Support Services	30	0	0	0	0	30
Expend	diture	4,048	81	(507)	0	(147)	3,474
9	Income	(859)	0	163	7	0	(689)
Income		(859)	0	163	7	0	(689)
NET Ex	penditure	3,189	81	(345)	7	(147)	2,785

Carrier Manage	Paramination.	Savings	Savings
Saving Name	Description	£000	Reference
Restructuring support	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more	(24)	BE1
teams	efficient. Teams include: HR, Finance, ICT, Legal & Democratic services.		
Restructuring civil	We are restructuring civil protection team, sustainability city team, innovation team, international affairs team,	(123)	BE11
protection team,	communications, marketing & design teams. We will make savings through a reduction of posts and integrating		
ustainability city team,	teams with other services.		
nnovation team,			
Total savings pro	posals	(147)	

Division: Bristol Futures

Services provided by Bristol Futures

The services included are Sustainable City Team, Civil Protection Unit and City Innovations.

Summ	nary by Service						
				2017 / 18	3 Budget		
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
511	City Innovation	320	9	(21)	0	(160)	148
512	European & International Programme	250	5	27	0	(29)	253
513	Sustainable City & Climate Change	530	15	(6)	0	(54)	485
514	Head of Bristol Futures	447	2	0	0	(72)	376
Total B	ristol Futures	1,546	30	0	0	(315)	1,262

Sumr	nary by CIPFA group (Account Type)						
				2017 / 18	Budget		
CIPFA (	description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	1,581	30	(160)	0	(155)	1,296
2	Premises-Related Expenditure	45	0	0	0	0	45
3	Transport-Related Expenditure	52	0	0	0	0	52
4	Supplies & Services	1,319	0	0	0	0	1,319
5	Third Party Payments	162	0	0	0	0	162
6	Transfer Payments	318	0	0	0	0	318
7	Support Services	449	0	0	0	0	449
Expend	diture	3,925	30	(160)	0	(155)	3,640
9	Income	(2,379)	0	0	0	0	(2,379)
Income	e	(2,379)		0	0	0	(2,379)
N	Income & Expenditure outside of Net Cost of Service	0	0	160	0	(160)	0
	items outside of the Net Cost of Service	0	0	160	0	(160)	
NET EV	penditure	1,546	30	(0)	0	(315)	1,262

Savings proposals wit	Savings proposals within Bristol Futures						
Saving Name	Description	Savings	Savings				
Saving Name	Seasily non		Reference				
Restructuring civil	We are restructuring civil protection team, sustainability city team, innovation team, international affairs team,	(315)	BE11				
protection team,	communications, marketing & design teams. We will make savings through a reduction of posts and integrating						
sustainability city team,	teams with other services.						
innovation team,							
Total savings prop	Total savings proposals (315)						

# Detailed budget summary by division - service Division: Executive Office Division

# Services provided by Executive Office Division

Sumn	nary by Service									
			2017 / 18 Budget							
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget			
		£000	£000	£000	£000	£000	£000			
541	Management - City Director	681	11	7	16	0	715			
542	Senior Leadership Team	1,464	30	16	0	0	1,510			
Total E	xecutive Office Division	2,145	42	23	16	0	2,225			

Sumi	mary by CIPFA group (Account Type)									
			2017 / 18 Budget							
CIPFA	CIPFA description		Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget			
		£000	£000	£000	£000	£000	£000			
1	Employees	1,700	42	23	16	0	1,780			
2	Premises-Related Expenditure	6	0	0	0	0	6			
3	Transport-Related Expenditure	10	0	0	0	0	10			
4	Supplies & Services	226	0	0	0	0	226			
5	Third Party Payments	200	0	0	0	0	200			
7	Support Services	4	0	0	0	0	4			
Expen	Expenditure		42	23	16	0	2,225			
			•	•	•	•				
NET Ex	penditure	2,145	42	23	16	0	2,225			

Savings proposals within Executive Office Division								
Saving Name	Description	Savings	Savings					
	Description	£000	Reference					
		0						
Total savings proj	Total savings proposals							

# Detailed budget summary by division - service Division: Levies

Services provided by Levies	

Summ	ary by Service							
		2017 / 18 Budget						
Service		Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget	
		£000	£000	£000	£000	£000	£000	
X20	Levies	1,119	0	0	0	0	1,119	
Total Levies		1,119	0	0	0	0	1,119	

Summary by CIPFA group (Account Type)						
			2017 / 1	8 Budget		
CIPFA description	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
	£000	£000	£000	£000	£000	£000
	•					
5 Third Party Payments	1,119	0	0	0	0	1,119
Expenditure	1,119	0	0	0	0	1,119
NET Expenditure	1,119	0	0	0	0	1,119

Savings proposals wit	avings proposals within Levies								
Saving Name	Description	Savings Saving £000 Referen							
		0							
Total savings prop	0	_							

# Detailed budget summary by division - service Division: Corporate Expenditure

# Services provided by Corporate Expenditure

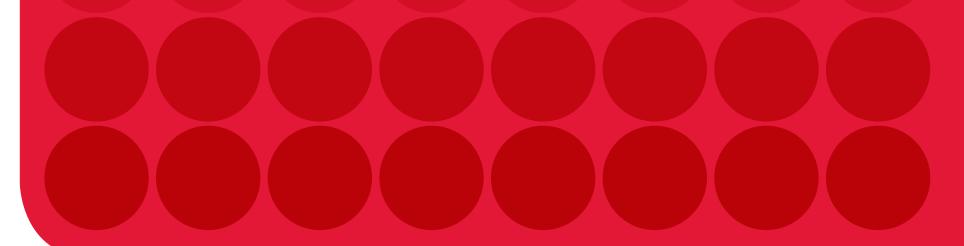
Summary by Service						
			2017 / 1	8 Budget		
	Base Budget	Pay, inflation				Proposed 2017
Service	2017 /18	and other	Virements	Growth	Savings	/ 18 Budget
SCIVICE	2017,10	adjustments				/ 10 Duuget
	£000	£000	£000	£000	£000	£000
X30 Corporate Expenditure	28,453	6,037	0	1,390	(2,870)	33,010
Total Corporate Expenditure	28,453	6,037	0	1,390	(2,870)	33,010
	•	•				

Summ	nary by CIPFA group (Account Type)						
				2017 / 18	8 Budget		
CIPFA d	lescription	Base Budget 2017 /18	Pay, inflation and other adjustments	Virements	Growth	Savings	Proposed 2017 / 18 Budget
		£000	£000	£000	£000	£000	£000
1	Employees	2,976	0	0	400	0	3,376
2	Premises-Related Expenditure	367	0	0	0	0	367
3	Transport-Related Expenditure	360	0	0	0	0	360
4	Supplies & Services	5,279	(1,419)	0	0	(10)	3,850
5	Third Party Payments	0	4,844	0	0	0	4,844
Χ	Capital Financing Costs	171	0	0	0	0	171
Expend	iture	9,153	3,425	0	400	(10)	12,968
9	Income	(36)	2,000	0	0	0	1,964
Income		(36)	2,000	0	0	0	1,964
N	Income & Expenditure outside of Net Cost of Service	19,336	(5,021)	0	990	(1,360)	13,945
Other i	tems outside of the Net Cost of Service	19,336	(5,021)	0	990	(1,360)	
N	Income & Expenditure outside of Net Cost of Service	0	4,133	0	0	0	4,133
	r to \ from reserves	0	4,133	0	0	0	4,133
NFT Fvi	penditure	28,453	4,537	0	1,390	(1,370)	33,010

Savings proposals wit	hin Corporate Expenditure			
Saving Name	Description	Savings £000	Savings Reference	
	We are working with South Gloucestershire and Bath & NorthEast Somerset to create a regional body known as a MayoralCombined Authority (MCA). This is a necessary part of a deal withthe government to move some powers and funding control awayfrom the government and in to local hands. Through this we planto improve transport efficiency and effectiveness to reduce the direct cost to the council. This will include having the ability to attract alternative funding streams for transport improvements as a result of having devolved powers in the region.	(500)	BE4	
Organisational	An organisational redesign to include the cost of seniormanagement structures.	(600)	BE7	
Workforce policy and conditions review	This proposal includes a number of savings from a workforce policy and conditions review. It includes a proposed pay freeze for managers, reducing the period of pay protection following grade changes, an increase in the amount of holiday time employees can buy back.	(260)	BE6	
Reduce subscriptions	We propose making a one-off reduction in subscriptions to the Chartered Institute of Public Finance and Accountancy, and the Local Government Information Unit.	(10)	BE34	
Total savings prop	oosals	(1,370)		

# Appendix 2

The Draft Capital Programme 2016/17 – 2021/22 recommended for approval by Full Council



# Draft Capital Programme 2016/17 to 2021/22

# People

				Su	m of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
Pe01	School Organisation/ Children's Services Capital Programme	To provide enough suitable school/education places to meet the growing demand. This will involve building new schools and providing new spaces in existing facilities.	34,126	25,751	8,497				68,374
Pe02	Schools Organisation/ SEN Investment Programme	Investment in additional SEN Provision.		1,000	25,000	25,000	25,000	15,300	91,300
P@3	Schools Devolved Capital Programme	Additional capital investment in school buildings funded by Schools.	4,528	2,005					6,533
Pe04	Non Schools Capital Programme	Investment in Education Management Case System and Employment Engagement Hub.	1,538	157	50				1,745
Pe05	Children & Families – Aids and Adaptations	Equipment and adaptations for children with disabilities.	523	430					953
Pe06	Care Services	PWD Partnership - New Homes for people for dementia.			500	310	7,500		8,310
Pe07	Extra care Housing	Extra Care housing to provide accommodation for older people with some care services on site. This proposal is to provide 40 new 'extra care' housing spaces at Cold Harbour Lane as part of a 261 unit development. It will also contribute towards an extra 222 units for rent and 764 units for sale or shared ownership at other sites.	99	720	1,425				2,244
Pe08	Care Management/Care Services	Investment in Social Care Infrastructure and Assets.	225	763					988
		People Total:	41,039	30,826	35,472	25,310	32,500	15,300	180,447

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# Place

				Sui	m of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
Transp	ort								
PL01	Metrobus	Providing the three proposed Metrobus schemes (totalling £200m) to improve public transport and reduce congestion. Delivered in partnership through the West of England Local Enterprise Partnership with North Somerset and South Gloucestershire councils.	31,135	15,310					46,445
PL02	Passenger Transport	A variety of projects supporting improvements in bus services such as use of hybrid vehicles.	1,605	1,292					2,897
PL03	Residents Parking Schemes	Regular works to keep improving and updating transport and parking infrastructure such as roads and car parks.	1,282	978					2,260
FLO4 O	Strategic City Transport	This covers a range of projects including the local enterprise zone improvements which is LEP funded and Bristol Metro development.	5,865	13,089	133	934	583		20,604
PLOS	Sustainable Transport	Key projects include cycle ambition funded projects, Better Bus Area Fund, LSTF and bus shelter replacement.	10,438	13,828	3,000	1,940			29,206
PL06	Portway Park & Ride Rail Platform	Develop new platform on Severn Beach rail line between Shirehampton & Avonmouth - Bid submitted for external funding in Nov 16 and is subject to grant approval to be awarded.		1,100					1,100
PL07	Rail Stations Improvement Programme	Improvements to existing rail stations.		800	800				1,600
PL08	Highways & Drainage Enhancements	A403 Road enhancement scheme.	2,771						2,771
PL09	Highways Infrastructure – Plimsole Bridge	Replacement of control unit.		300					300
PL10	Highways & Traffic Infrastructure – General	Highways Infrastructure planned maintenance and structural investment.	6,431	1,009	1,000	1,000	1,000	1,000	11,440

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				Sur	n of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
Regen	eration & Major Projects			•				•	
PL11	Bristol Arena & Temple Meads East Regeneration (Arena Island and Cattle Market Road programmes)	Indoor entertainment venue with 12,000 capacity located on the former Diesel Depot adjacent to Temple Meads station. The council is heading up the development and the revenue from the lease will fund part of the capital cost. The remainder to be funded through the City Deal growth incentive and other related revenues.	3,614	18,382	37,100	38,000	16,435	10,000	123,531
PL12	Filwood Broadway	Regeneration of district centre – part of Knowle West Regeneration Framework.	184	1,012	169				1,365
PL13	Filwood Green Business Park	Development of the business park including new employment space.	1,494						1,494
age 87	Planning & Sustainable Development	This consists of environmental improvements and the delivery of the Legible City project which improves a network of pedestrian wayfinding system across Bristol meanwhile promotes public health related initiatives.	390	786	500				1,676
PL15	Planning & Sustainable Development	Environmental Improvement Programme.		150	150	300			600
PL16	Economy Development	ASEA Flood Defence scheme.	818						818
PL17	Resilience Fund (£1m of the £10m Port Sale)	To set up an investment fund for the ward of Avonmouth and Lawrence Weston to stimulate regeneration projects within this area. The broad themes for the fund are, Jobs and Enterprise, Thriving High Street and Social Impact.		500	500				1,000
Energy	,								
PL18	Energy Services	Renewable energy investment schemes.	10,791	8,346					19,137
PL19	Energy Services	Energy Workstream 2 – Infrastructure, renewables, heat networks and efficiencies.		2,000	6,000	6,000			14,000

				Sur	n of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
Proper	ty							•	
PL20	Strategic Property	Funding to maintain the structural fabric and condition of existing buildings to meet statutory compliance.	3,223	1,715					4,938
PL21	Strategic Property – Essential H&S	Health & Safety works to council buildings.	1,600	2,500	2,500	2,500	2,500		11,600
PL22	Strategic Property – Investment in existing waste facilities	Health & Safety works on existing waste premises.		1,000	1,000				2,000
PL23	Strategic Property – Temple St	Additional works to Temple Street to facilitate letting out.		1,700					1,700
F <u>(C)</u> 4	Colston Hall	Contribution towards the Colston Hall development works.	1,600	400		5,000	3,400		10,400
PlQ5	Strategic Property – Community Capacity Building	Investment to support local community asset capacity building.	1,000	1,000	1,000	1,000	1,000	1,000	6,000
PL26	Old Vic & St George's	Grant and loan support to facilitate delivery of respective developments		1,548					1,548
PL27	Strategic Property — vehicle replacement	Replacement vehicle fleet.		3,700	2,900	1,300	300	200	8,400
PL28	Bottleyard Studios	Investment of essential renewal and improvements.		700					700
PL29	Hengrove Park	Residual works to faciltate delivery of new homes, parkland and play areas.	15						15
Housir	ng Delivery								
PL30	Strategy and Commissioning	To set up a Private Housing Delivery Vehicle to enable the council to build housing for sale a proportion of which will be affordable homes, and support other initiative to deliver affordable housing targets.		14,057	15,357	48,657	48,657	48,657	175,385
PL31	Kingswear & Torpoint Flats	Redevelopment.	715						715
		Place Total:	84,971	107,202	72,109	106,631	73,875	60,857	505,645

# Neighbourhoods

				Sur	n of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
NH01	Libraries for the Future	Investment in modernising Bristol's libraries, as part of the libraries for the future project.	456	200	250				906
NH02	Investment in parks and green spaces	Improvement of Parks & Green Spaces across the city.	1,428	1,562	300				3,290
NH03	Cemeteries & Crematoria	Replacement Programme for cremators.		500	500				1,000
NH04	Third Household Waste Recycling and Re-use Centre	Building a third Household Waste Recycling Centre at Hartcliffe Way Depot – subject to the development of a sustainable financial plan that would ensure the continued operation of the centre.	36		4,000				4,036
MAD 5 H 89	Sports provision	Investment into appropriate swimming and other sports facilities is subject to review design and service delivery based around a nil subsidy model.		300	3,000	1,200			4,500
NH06	Bristol Operations Centre	Specification, procurement and implementation of modern systems (primarily for Telecare, Traffic Systems and CCTV) to replace end of life equipment.	4,824	3,132					7,956
NH07	Housing Solutions	Delivering aids and adaptations for disabled people in private homes, helping them live more independently (based on current estimates of available external grant funding).	2,736	3,100	2,400	2,400	2,400	2,400	15,436
		Neighbourhoods Total:	9,480	8,794	10,450	3,600	2,400	2,400	37,124

# Housing Revenue Account

				Sui	m of budge	t total (£'0	00)		
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
HRA1	Housing Revenue Account (HRA)	This is an estimate of potential capital expenditure within the Housing Revenue Account, the full detail is to be determined. This is funded from the HRA, and will be subject to the revised HRA Business Plan, which will inform ongoing capital investment plans.	56,019	41,000	47,000	44,000	44,000	44,000	276,019
		Neighbourhoods HRA Total:	56,019	41,000	47,000	44,000	44,000	44,000	276,019

# City Director

Pa				Sum of budget total (£'000)					
ReP	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
c) <del>9</del>	Bristol Futures	Open Programmable City project for businesses to access superfast broadband in the Bristol Temple Quarter Enterprise Zone and across the City.	1,766	4,888	3,075	6,213			15,942
		City Director Total:	1,766	4,888	3,075	6,213	0	0	15,942

# Resources

				Sum of budget total (£'000)					
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
Re01	ICT Refresh Programme	A planned programme of investment to conduct a continous refresh and upgrade of the Council's core ICT infrastructure		1,500	1,500	1,500	1,500	1,500	7,500
Re02	ICT Development – HR/Finance	Development of HR/Finance System.		300	2,500				2,800
Re03	ICT Strategy Development	Investment that will be required to support delivery of ICT Strategy.		5,000	2,700	1,200	1,200	1,200	11,300
Re04	Bristol Workplace Programme	Reduce the number of offices we work in and invest in the remaining buildings to make them modern, efficient and flexible workplaces, including all the necessary ICT (last year of current programme).	11,700	1,335	900				13,935
Pac		Resources Total:	11,700	8,135	7,600	2,700	2,700	2,700	35,535

# C<u>\text{\text{\$\exitt{\$\ext{\$\exitt{\$\exitt{\$\text{\$\text{\$\exitt</u>

				Sum of budget total (£'000)					
Ref	Scheme	Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
CP01	Corporate Initiatives	Investment into the Homelessness Property Fund and a number of capital schemes approved in Feb 2016.	5,334	1,670					7,004
CP02	Corporate – Advanced Scheme Design	Funding required to ensure investment in scheme design and delivery.		1,000	1,000	1,000			3,000
CP03	Corporate Contingencies	Contingency required for major capital projects.		10,000	10,000	10,000	10,000	10,000	50,000
		Corporate Total:	5,334	12,670	11,000	11,000	10,000	10,000	60,004

# Total Capital Programme

		Sur	n of budge	t total (£'0	00)		
	2016/17 2017/18 2018/19 2019/20 2020/21 2021/22						Total
Total:	210,309	213,515	186,706	199,454	165,475	135,257	1,110,716

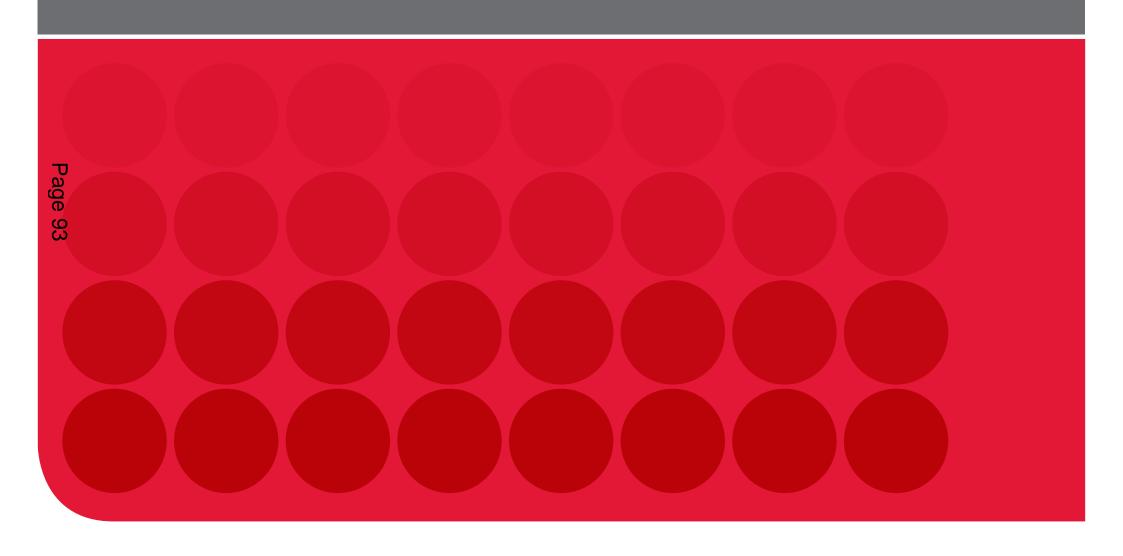
# Financing of the Capital Programme

			Sui	m of budge	t total (£'0	00)		
		2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Total
	Capital receipts – (HRA ONLY)	17,009	2,000	10,000	8,000	8,000	8,000	53,009
Pa	Capital receipts – GF	360	500	15,000	49,800	49,800	40,100	155,560
ge	Capital Grants	68,973	38,773	18,200	13,000	13,000	12,400	164,346
92	Revenue	16,237	17,500	12,000	10,000	10,000	10,000	75,737
	Prudential Borrowing	75,976	129,742	105,506	92,654	58,675	38,757	501,310
	HRA Self-financing (MRR)	31,754	25,000	26,000	26,000	26,000	26,000	160,754
	Total Financing:	210,309	213,515	186,706	199,454	165,475	135,257	1,110,716

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# Documents available in other formats:

If you would like this information in another language, Braille, audio tape, large print, easy English, BSL video or CD rom or plain text please contact: 0117 922 2848





# **Budget Risks Matrix – further** information for Full Council

# **Budget Risks Matrix**

		Dauget Hisks WaterA								
		Provision to be made who	ere total score is 10 or above, as per Corporate Risk	Register Analysis						
Risks a	ssociated with the delive	ry of material Revenue projects					Y/N	£000's	£000's	£000's
Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
D01	Inability to deliver planned savings	In year overspend from 2016/17 savings not delivered, and remain undelivered in 17/18	2 - Significant (£0.5m to £5m)	5 - Likely	10	Known non-delivery of savings from 2016/17 has been built into 2017/18 base budget. To be monitored through normal budget monitoring through year.	Υ		4,100	2,000
		Planned Savings 2017/18	Amounts below are those within scope of relevant RAG rating - would not expect non-delivery of this total amount - could anticipate partial non-delivery			Transformation programme; regular & robust monitoring; As part of annual budget process a risk assessment of each saving proposal has been undertaken . All proposals have been RAG assessed, with the totals as below:				
			4 - Catastrophic (£10m + all in scope savings)	2 - Unlikely	8	a) Green rated as deliverable	N		-	-
	to		3 - Critical (£5m to £10m - depending on value)	4 - Probable	12	b) Amber rated (as at 110117)	Υ	-	8,422	3,000
C	Page		2 - Significant (£0.5m to £5m)	5 - Likely	10	c) ADD RED ITEMS IF STILL IN (as at 110117)	Υ	-	1,550	1,000
	9 5	Failure to generate additional budgeted income	2 - Significant (included in the planned savings element above)	4 - Probable	8	Regular and Robust monitoring & as part of the annual budget process a risk assessment has been undertaken for each budget proposal.	N			
D02	The deliverability of services within the baseline level of available resources	In year overspend particularly in areas where the majority of expenditure is demand-led in nature e.g. social care services, concessionary bus fares	3 - Critical (based on potential with social care £5m to £10m - but budget has been put back in	5 - Likely (based on past experience)	15	Growth or provision for increased demand in services has been built into budget, but there is a risk that this will not be sufficient.	Υ		2,000	2,000
D03	Organisational Restructuring	Redundancy and pension strain costs. Impact on overall employee numbers and staff release costs associated with the savings propositions & transformation programme. It is not possible to assess the adequacy of provisions with certainty at this stage as the work-streams are not at an advanced enough stage to quantify the timing and magnitude of the total funding requirement.	3 - Critical (£5m to £10m)	4 - Probable	12	Reserve provision to be made, and use of capital receipt flexibilities to fund transformational costs - this will mitigate specific need for call on GF General provisions (see D04 below)	Υ	5,000	10,000	7,500

Risks as	ssociated with the delive	ry of material Revenue projects					Y/N	£000's	£000's	£000's
Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
D04	programme (see also 004 -	Adequately resourced in order to deliver the transformation required - failure to resource may result in inability to deliver savings	2 - Significant (£0.5m to £5m)	4 - Probable	8	Provision has been assumed within the Budget for 2017/18, to fund transformational costs from capital receipts, as per latest flexibilities (£6m potentially available in 17/18)	N			
		Mitigation is to fund transformation from Capital Receipt flexibilities - risk that capital receipts will not achieve forecast levels in 2017/18 and will reduce funding available for transformational activity	2 - Significant (£0.5m to £5m)	4- Probable	8	Sales of assets to generate capital receipts to be subject to robust and regular budget monitoring and reported. Monitor level of sales in scope	N			
0	Reserves utilisation 2016/17	Insufficient recovery / delivery spending freeze requires greater than anticipated draw down from reserves. Reduces reserves available to fund transformational costs etc.	3 - Critical (£5m to £10m, depending on spending freeze, deferred liability etc.)	4 - Probable	12	Ongoing close management of spend in 16/17 and progression of other mitigating actions	Υ		10,000	10,000
11)06	Identified service specific risks tbc if fully captured					growth assumed in LTFP services to take mitigating action				
						TOTAL		5,000	36,072	25,500

		Provision to be made whe	ere total score is 10 or above, as per Corporate Risk	Register Analysis						
Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
On-goi	ng risks									
001	Financial Settlements and wider fiscal policy changes	The risk that due to the economic conditions, there are likely to be further real terms reductions in levels of government funding. Provision settlement has been published for 17/18, hoever final settlement delayed - immediate risks re the new pooling arrangements and general longeterm risk evident.	2 - Significant (£0.5m to £5m)	2017/18: 5 - Likely (provisional settlement issued) 2018/19: 5 - Likely	2017/18: 10 & 2018/19: 10	Long-Term Financial Planning (10 year model); Regular monitoring of public expenditure projections and recognise potential or actual grant variations in LTFP: 3 year financial settlement	2017/18: Y 2018/19: Y	0.500	5,000	2,500
002 9	Uss of income OD O	Risks related to the following assumptions on the level of income that will be generated for services incorrect:  (i) demand for chargeable services and (ii) the ability to collect all income due	2 - Significant (£0.5m to £5m)(some under recovery in some areas, but significant over recovery in other areas)	4 - Probable	8	Service level agreements with external users with a tapered approach or notice period if withdreawl is proposed, centralisation of the Council's corporate debt management to improve debt recovery and regular monitoring.	N			
003	Demand for Services (NB: include to extent it is over and above already in D02 above)	Increased demand on services which can lead to departmental overspends - over and above forecast levels; resulting from:				Growth has been built into 2017/18 budget and ongoing MTFP				
		(1) Demographic Changes (over and above that which has been forecast); and	2 - Significant (£0.5m to £5m, to extent that it has not been forecast)	4 - Probable	8	Long-Term Financial Plan and ongoing monitoring of impacts	Υ			
		(2)Social / Environmental Changes ; including Welfare Reforms	2 - Significant (£0.5m to £5m)	4 - Probable	8	There are risks that service users will suffer financial hardship which may impact on housing, health and general welfare resulting in greater need for emergency intervention from Council services; Long-Term Financial Plan and ongoing monitoring of impact	N			

Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd	
On-goi	n-going risks										
004	Inflation	Corresponding provision has therefore been made across all key areas of expenditure, based on available economic forecasts and other relevant factors. Particularly in the case of contractually-committed sums and negotiated settlements, however, there is a risk that this level of provision is insufficient; potential impact of BREXIT on	2 - Significant (£0.5m to £5m)	4 - Probable	8	Inflation has been built into the model based on latest Office Budget Responsibility estimates, which are intended to reflect potential impact of BREXIT, keep monitored and updating Long Term Financial Models	N				
005	Interest Rates	An increase in interest rates could impact on borrowing costs, which may in part be offset by increased investment interest receipts	2 - Significant (£0.5m to £5m)	4 - Probable	8	The Treasury team in conjunction with treasury advisors monitors the position to mitigate the impact on the Council	N				
∞5 Taya	Major Incident or large scale Amergency – unbudgeted expenditure	Uninsured losses from hard to predict events – for example, storms, floods, terrorism. Relief under the Emergency Financial Assistance scheme is payable only when expenditure exceeds a threshold of 0.2% of the Council's budget requirement and will only fund 85% of emergency expenditure above the threshold. The risk relates to the following:  [1] Council required to meet up to 0.2%									
		within the overall level of resources available to the Council (e.g. from Reserves)(Min & Max are calculated on range of unexpected costs of £1m to	2 - Significant (£0.5m to £5m, see sheet on Major Incident calc)	3 - Possible	6	0.2% of net Budget requirement of £361.8m = £725k	overridden good practice to ensure this provision			725	
		(ii) Council requiring to meet the costs for large-scale emergencies for which claims are made under the Bellwin scheme and the ability to manage this within the overall level of resources available to the Council	2 - Significant (£0.5m to £5m, see sheet on Major Incident calc)	2 - Unlikely	4		N				
		(ii) Significant event involving the City's major structural infrastructure	4 - Catastrophic (£10m e.g. bridge collapse/failure)	3 - Possible	12	Ensure maintenance programmes are managed and prioritised, ensure regular inspection of major infrastructure	Y			500	

Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
On-goi	ng risks									
006	Asset Management / Infrastructure	replacement of assets – for example, buildings, highways infrastructure	2 - Significant (£0.5m to £5m - in part reflected above)	4 - Probable	8	Members of the Senior Leadership Team (SLT) have considered where any additional service investment within the budget framework might be best directed and, at this stage, identified urgent property repairs and maintenance as the key priority.	N			
007	Capital receipts (see Also D04)	receipts in line with amounts assumed in the capital investment programme and change / transformation programme.	2 - Significant (£0.5m to £5m - based on forecast receipts of £6m)	5 - Likely	10	Regular monitoring and reporting of capital receipts delivery, and activity against sales programme	Y	-	2,000	1,000
		nability to afford and deliver the full capital programme if these do not materialise,	(above)							
rage 99		(ii) ability to contribute to the Strategic transformation / change programme and offset staff release costs associated with the programme.	(above)							
	Legal Claims	There is a risk of compensation claims arising as a result of specific events and emerging issues	2 - Significant (>£0.5m can be significant)	4 -Probable	8	Ensure sufficiently resource to protect BCC position and access to appropriate advice / advisors	overridden good practice to ensure this provision	500	1,000	750
		Uninsured legal liabilities – for example, Employment Tribunals, judicial reviews								
009	Self Insurance	The risk of claims to the council not being covered by the Council's insurance policies if the level of claims increase substantially against historic trends, this would increase amounts potentially payable by the Council.	1 - Marginal (upto £0.5m - based on current excess levels)	5 - Likely (because claims do happen at regular intervals)	5	Current Policies have limited excess on Liability Cover, which manages exposure to cost. Policies currently being tendered. Active management of insurance risks to reduce potential claims in first instance; management of insurance claims when received. Monitoring of claims trends.	N			
010	Counterparty Failure	Council and therefore impact on revenue	4 - Catastrophic (£10m + due to investment limits on MM Funds)	2 - Unlikely	8	Risk is managed through application of TM Strategy - regularly reported through cabinet; use of external advisors; use of high rated counter-parties	N	-	-	-

Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
On-goir	On-going risks									
011	Long-term contract costs / PFI's companies	'	2 - Significant (£0.5m to £5m - element already included within 17/18 budget provision)	4 - Probable	8	Invest to save resource; work with Schools, DSG, and Lep to agree a sustainable solution; reflect within LTFP	N			
	National Minimum Wage	social care provider failure due to National	2 - Significant (£0.5m to £5m - element already included within 17/18 budget provision)	4 - Probable	8	Growth modelling for social care budgets includes provision for inflation and additional cost of National Living Wage. BCC already pays Living Wage. Impact on other contracts e.g. Waste; Highways; Cleaning should also be considered and as the payment increases price differentials planned for	N			
	enticeship Levy	· ·	1 - Marginal (upto £0.5m - based on total levy already built into budget c£900k)	4 - Probable	4	Provision has been built into the MTFP for BCC element	N			
014	Council Tax Base Growth Assumption	- '	2 - Significant (£0.5m to £5m - already reflected in 17/18 budget	3 - Possible	6	2017/18 budget is based on latest CTB1 claim - therefore suggest inclusion from 18/19 onwards	N			
015	Non-Recovery of Council Debt (Council Tax, Business Rates and sundry debt	Non-delivery and low collection rates impacts the income collected and increases the bad debt provisions that the Council will be required to maintain. This has direct impact on General Fund.	2 - Significant (£0.5m to £5m)	3 - Possible	6	Regular monitoring of debt collection, and collection rates. Centralisation of debt recovery to create resource and single team approach	N			
016	Extreme Weather Pressures	Snow, Ice, Sun, Storm, flood - Highways,	2 - Significant (£0.5m to £5m - already reflected in 17/18 budget	3 - Possible	6	Monitor and call down if pressure can not be contained	N			
						TOTAL		501	8,000	5,475

Provision to be made where total score is 10 or above, as per Corporate Risk Register Analysis										
Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
Emergi	ng risks									
E01	BREXIT	gradual slow down during period of uncertainty; workforce pressures - social care providers	2 - Significant (£0.5m to £5m ) - Housing Demand / developments; Increase cost of labour; capital costs, business rates growth slows; inflation increase risk reflected within the budgets and based on latest OBR predictions)	6 - Almost Certain	12	Map business flight risks; consider business rates incentives / discounts DE risk housing developments; scenario models for increase inflation; consider alternative investments with improved returns	Y		2,000	1,000
E02	Devolution & Implementation of the Mayoral Combined Archority (MCA)	will include Transport spend, including Concessionary Fares. Latter years (2018/19	2017/18: 2 - Significant (£0.5m to £5m - significant budgets moving to MCA in 17/18) 2018/19: 3 - Critical (£5m to £10m - new potential risks as new powers transfer to MCA)	2017/18: 4 - Probable (Already included above) 2018/19: 4 - Probable	2017/18 = 8 2018/19 = 12	Year 1: E.g. Concessionary fares, this is reflected in risk assessment above. Year 2 onwards, will need to reflect additional risks	2017/18: No			
-	101	New mayoral arrangements, transfer of statutory duties and powers to MCA, impact on services of LA etc.	See Above			Assurance framework being developed.	N			
E03	Other Major Project	large capital budget spend with risk of	Catastrophic Risk 4: Critical (>£10m); Capital contingency created thus risk is in excess	5 - Likely	15	Project health checks / stress tests; Regular and robust budget monitoring and reporting; internal assurance mechanisms	Υ		10,000	10,000
F04	New Homes Bonus 0.4% annual review	ensure bonus can be contained within the	2 - Significant (£0.5m to £5m, based on current NHB amount)	4 - Probable	8	not risks for 17/18; aim to have a resilient budget and incentive payments not funding core activity. Regular monitoring of national policy and inclusion on the MTFP and long-term financial modelling	N			

Theme / Ref	Key Risk	Additional Details	Impact	Likelihood	Score	Management of Risks / Provision to Manage	Financial Mitigation	Min	Max	Req'd
Emergi	ng risks									
E05	Volatility of Business Rates Income	Business Rates Pilot Scheme & move towards 100% business rates retention (i)Final details awaited from Government; (ii) incorrect growth projections; (iii) appeals, revaluations or changing in rating lists (iV) impact of extended enterprise zone; (V)new burdens not factored into the forecast	3 - Critical (£5m to £10m - level of potential appeals, movement of assets within lists, over optimistic forecast with new burdens not factored etc.)	5 - Possible - 2 yr. pilot - full details & risks To be ascertained; appeals system currently under review nationally	15	Assurance work provided by Technical work stream of the WoE Business Rates Pooling Board. BCC Scenario modelling; Prudent approach incorporated in the forecast; Regular monitoring and reporting. Potential for growth to offset loss of income through appeals	Y	1,000	5,000	1,275
		(ii) Appeals process and volatility of income as a result	See above - included as one risk amount							
		as a 1 coanc								
E06	Service Specific Risks (to be managed within directorates)					Services to take mitigating action and manage in year to cash limit	N			
,	D D D D D D D	(i) funding pressures on the whole care pathway, including the NHS and social care				Health & Social care integration	N			
	ie 102	(ii) Increased risk of schools facing financial difficulty as a result of funding formula changes	1 - marginal - increase in number of licensed deficits	3 - possible for a small number;	3	Early warning processes to be developed; review school balances and identify those below % guide, consider clustered support and sharing of services	N			
E07	ICT Transformation / Investment	The ICT Investment programme not broad enough to cover critical improvements	2 - Significant (>£0.5m can be significant)	3 - possible for a small number;	6	IT strategy to be developed with sufficient engagement; capital funds target areas of most need	N			
						TOTAL		1,000	17,000	12,275
				Total General	Strategic & Risks			6.501	61,072	43.250
Asset Earma Mitiga Long-T	Asset Management Plans – will require to be addressed through asset management plans.  Earmarked provision – the Council has set monies aside in an earmarked reserve or other provision to meet the estimated costs.  Mitigating Action – Strategic Directors / Directors to identify alternative measures to manage risks within available resources  Long-Term Financial Plan – provision in the Long-Term Financial Plan							-7		

Unallocated Reserve – Council would require drawing funding down from the unallocated General Fund balance to meet costs

# **APPENDIX 4**

# **Treasury Management Strategy Statement**

#### 1 BACKGROUND

- 1.1 The Council is required to operate a balanced budget, which broadly means that cash raised during the year will meet cash expenditure. Part of the treasury management operation is to ensure that this cash flow is adequately planned, with cash being available when it is needed. Surplus monies are invested in low risk counterparties or instruments commensurate with the Council's low risk appetite, providing adequate liquidity initially before considering investment return.
- 1.2 The second main function of the treasury management service is the funding of the Council's capital plans. These capital plans provide a guide to the borrowing need of the Council, essentially the longer term cash flow planning to ensure that the Council can meet its capital spending obligations. This management of longer term cash may involve arranging long or short term loans, or using longer term cash flow surpluses. On occasion any debt previously drawn may be restructured to meet Council risk or cost objectives.
- 1.3 The Chartered Institute of Public Finance Accountants (CIPFA) defines treasury management as:
  - "The management of the local authority's investments and cash flows, its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks."
- 1.4 The Council is also required to have regard to the Chartered Institute of Public Finance and Accountancy (CIPFA) Code of Practice on Treasury Management (2011) which requires the following:
  - (i) A Treasury Management Policy Statement which sets out the policies and objectives of the Council's treasury management arrangements (Annex 1).
  - (ii) Treasury Management Practices which set out the manner in which the Council will seek to achieve those policies and objectives.
  - (iii) Approval by Full Council of an annual Treasury Management Statement.
  - (iv) A Mid-year Treasury Management Report this will update the Council with the progress of the capital position, amending prudential indicators as necessary, and whether the treasury activity is meeting the strategy or whether any policies require revision.

- (v) An Annual Treasury Report this provides details of a selection of actual prudential and treasury indicators and actual treasury operations compared to the estimates within the strategy.
- (vi) That the Council nominates one of its committees to keep under review treasury management arrangements and to scrutinise reports befor being recommended to the Council. This role is undertaken by the both the Audit Committee and Overview and Scrutiny Management Board.
- 1.5 The Treasury Management Strategy for 2017/18 covers two main areas:

#### Capital Issues

- The capital plans and the prudential indicators;
- The minimum revenue provision (MRP) policy.

#### Treasury Management Issues

- current and projected treasury position;
- treasury indicators which limit the treasury risk and activities of the Council;
- prospects for interest rates;
- the borrowing strategy;
- policy on borrowing in advance of need;
- debt rescheduling;
- the investment strategy;
- creditworthiness policy; and
- policy on the use of external service providers.
- 1.6 The CIPFA Code requires the responsible officer to ensure that members with responsibility for treasury management receive adequate training in treasury management. This especially applies to members responsibe for scrutiny. A training event for members was undertaken in November 2016 and further training will be arranged as required.
- 1.7 The training needs of treasury management officers are periodically reviewed.
- 1.8 The Council uses Capita Asset Services, Treasury solutions as its external treasury management advisors. The Council recognises that responsibility for treasury management decisions remains with the organisation at all times and will ensure that undue reliance is not placed upon our external service providers.
- 1.9 The Council recognises that there is value in employing external providers of treasury management services in order to acquire access to specialist skills and resources. The Council will ensure that the terms of their appointment and the methods by which their value will be assessed are properly agreed and documented, and subjected to regular review.

1.10 The West of England Combined Authority (MCA) will be established in the first part of 2017, with elections for the West of England Mayor to take place in May 2017. The MCA will have its own borrowing powers, and it is expected that transfers of responsibilities will ultimately lead to changes in Bristol City Council's cash flows. However at this stage it is not considered that any changes to the Council's Treasury Management Strategy are necessary and no changes are being recommended arising from the establishment of the MCA. The position will be reviewed as part of the mid-year report.

## 2 THE CAPITAL PRUDENTIAL INDICATORS 2017/18 – 2019/20

2.1 The Council's capital expenditure plans are the key driver of treasury management activity. The output of the capital expenditure plans is reflected in the prudential indicators, which are designed to assist members' overview and confirm capital expenditure plans.

## **Capital expenditure**

2.2 This prudential indicator is a summary of the Council's capital expenditure plans, both those agreed previously, and those forming part of this budget cycle. The table also summarises how the capital expenditure plans are being financed. Any shortfall of resources results in a borrowing need. Members are asked to approve the capital expenditure forecasts:

Capital expenditure £m	2015/16 Actual £m	2016/17 Estimate £m	2017/18 Estimate £m	2018/19 Estimate £m	2019/20 Estimate £m
Non-HRA	157	154	173	140	155
HRA	43	56	41	47	44
Total	200	210	214	187	199
Financed by:					
Capital receipts	(18)	(17)	(3)	(25)	(58)
Capital grants	(76)	(69)	(39)	(18)	(13)
HRA Self Financing	(37)	(32)	(25)	(26)	(26)
Revenue	(30)	(16)	(17)	(12)	(9)
Net financing need for year	39	76	130	106	93

### The Council's borrowing need (the Capital Financing Requirement)

- 2.3 The Capital Financing Requirement (CFR) is the total historic outstanding capital expenditure which has not yet been paid for from either revenue or capital resources. It is essentially a measure of the Council's underlying borrowing need. Any capital expenditure above, which has not immediately been paid for, will increase the CFR.
- 2.4 The CFR does not increase indefinitely, as the minimum revenue provision (MRP) is a statutory annual revenue charge which broadly reduces the borrowing need in line with each assets life.
- 2.5 The CFR includes any long-term liabilities (e.g. PFI schemes, finance leases). Whilst these increase the CFR, and therefore the Council's borrowing requirement, these types of schemes include a borrowing facility and so the

Council is not required to separetely borrow for these schemes. The Council currently has £146m of such schemes within the CFR.

2.6 The Council is asked to approve the CFR projections below:

	2015/16 Actual £m	2016/17 Estimate £m	2017/18 Estimate £m	2018/19 Estimate £m	2019/20 Estimate £m
CFR – non housing	337	405	527	622	704
CFR – PFI/Lease schemes	152	146	140	134	128
CFR – housing	245	245	245	245	245
Total CFR	734	796	912	1,001	1,077
Movement in CFR	19	62	116	89	76
Net financing need for year	39	76	130	106	93
Less MRP & other financing	(20)	(14)	(14)	(17)	(17)
Movement in CFR	19	62	116	89	76

#### Minimum revenue provision (MRP) policy statement

- 2.7 The Council is required to pay off an element of the accumulated General Fund capital spend each year (the CFR) through a revenue charge, the minimum revenue provision (MRP), although it is allowed to undertake additional voluntary provision.
- 2.8 The Department of Communities and Local Government (CLG) have issued Regulations which require the full Council to approve an MRP Statement in advance of each year. A variety of options are provided to councils, so long as there is a prudent provision. The Council is recommended to approve the following MRP Statement:

For capital expenditure incurred before 1 April 2008 and capital expenditure incurred on or after that date which forms part of its Supported Capital Expenditure - The MRP policy will be based on the pre 2007/08 borrowing and post supported borrowing at 2% fixed so that the whole debt is repaid after 50 years.

Note a recent change in policy approved by Full Council on 13th December 2016 amended the rate that is used to calculate MRP from 4% reducing balance to 2% straight line as this is better aligned to the average lives of the

authorities assets and results with the debt being fully repaid. This means that the authority has overprovided during the period 1st April 2008 through to 31st March 2016. The Council will reduce it's MRP further, over an adequate timeframe (5 years) to recover this overprovision while also ensuring a prudent annual provision is maintained. This additional reduction in MRP will be set aside to reserves to ensure the Council maintains reasonable provision as mitigation for financial risks outlined in the main body of the report. It is estimated that for 2017/18 £6m of this overprovided for MRP will be made available to supplement general reserves.

From 1 April 2008 for all unsupported borrowing (including PFI and finance leases) the MRP policy will be the Asset life method – MRP will be based on the estimated life of the assets, in accordance with the regulations (this option must be applied for any expenditure capitalised under a Capitalisation Direction);

Any loan or investment to an organisation defined as capital expenditure will not attract MRP. The original capital expenditure will be met from the capital receipt on the maturity of the loan/investment.

Other methods to provide for debt repayment may occasionally be used in individual cases where this is consistent with the statutory duty to be prudent, as justified by the circumstances of the case, as determined by the Service Director Finance.

These options provide for a reduction in the borrowing need over approximately the asset's life.

- 2.9 There is no requirement on the HRA to make a minimum revenue provision but there is a requirement for a charge for depreciation to be made (although there are transitional arrangements in place).
- 2.10 Repayments included in annual PFI or finance leases are applied as MRP.
- 2.11 The Council participates in the Local Authority Mortgage Scheme (LAMS) using the cash backed option. The mortgage lenders require a five year cash advance from the local authority to match the five year life of the indemnity. The cash advance placed with the mortgage lender provides an integral part of the mortgage lending, and is treated as capital expenditure and a loan to a third party. The Capital Financing Requirement (CFR) will increase by the amount of the total indemnity. The cash advance is due to be returned in full at maturity, with interest paid annually. Once the cash advance matures and funds are returned to the local authority, the returned funds are classed as a capital receipt, and the CFR will reduce accordingly. As this is a temporary (five years) arrangement and the funds will be returned in full, there is no need to set aside prudent provision to repay the debt liability in the interim period, so there is no MRP application. The position is reviewed on an annual basis.

## Affordability prudential indicators

- 2.12 The previous sections cover the overall capital and control of borrowing prudential indicators, but within this framework prudential indicators are required to assess the affordability of the capital investment plans. These provide an indication of the impact of the capital investment plans on the Council's overall finances. The Council is asked to approve the following indicators: The Prudential Code requires that the Council set a series of indicators on a three year time frame. The Prudential Indicators are there to demonstrate that the Council can afford the proposed capital programme and that such expenditure is sustainable and prudent.
- 2.13 Ratio of financing costs to net revenue stream. This indicator identifies the trend in the cost of capital (borrowing and other long term obligation costs net of investment income) against the net revenue stream.

	2015/16 Actual %	2016/17 Estimate %	2017/18 Estimate %	2018/19 Estimate %	2019/20 Estimate %
General Fund	8.63	7.94	8.80	9.52	10.43
HRA	8.68	8.73	9.03	9.09	8.96

The estimates of financing costs include current commitments and the proposals in this budget report.

2.14 Estimates of the Incremental impact of capital investment decisions on council tax Housing Rent levels. This indicator identifies the debt revenue costs associated with proposed changes to the three year capital programme recommended in this budget report compared to the Council's existing approved commitments and current plans. The assumptions are based on the budget, but will invariably include some estimates over a three year period.

This estimate below sets out the additional debt financing costs associated with the proposed new capital schemes set out in this budget report.

	2015/16	2016/17	2017/18	2018/19	2019/20
	Actual	Estimate	Estimate	Estimate	Estimate
	£	£	£	£	£
Council tax – Band D	£0.00	£0.03	£4.05	£13.82	£14.31

The indicator does not take account of the ongoing revenue savings facilitated from these schemes that will predominately meet these additional costs along with further savings generated from within the authority.

There are no expected increases in Housing Rent levels following the Capital Investment decisions within this report over the medium term over and above those set out in the HRA business plan.

## 3 BORROWING

3.1 The capital expenditure plans set out in Section 2 provide details of the service activity of the Council. The treasury management function ensures that the Council's cash is organised in accordance with the relevant professional codes, so that sufficient cash is available to meet this service activity. This will involve both the organisation of the cash flow and, where capital plans require, the organisation of appropriate borrowing facilities. The strategy covers the relevant treasury/prudential indicators, the current and projected debt positions and the annual investment strategy.

## Current and projected portfolio position

3.2 The Council's treasury portfolio position at 31 March 2016, with forward projections are summarised below. The table shows the actual external debt against the underlying capital borrowing need (the Capital Financing Requirement), highlighting any over or under borrowing.

	2015/16 Actual £m	2016/17 Estimate £m	2017/18 Estimate £m	2018/19 Estimate £m	2019/20 Estimate £m
External Debt 1 April	417	417	435	565	705
Expected change in debt	1	18	130	140	90
Other long-term liabilities	161	152	146	140	134
Expected change in other long-term liabilities	(9)	(6)	(6)	(6)	(6)
Debt Administered on behalf of the Unitary authorities	(48)	(46)	(44)	(43)	(41)
Actual gross debt 31 March	521	535	661	796	882
Capital Financing Requirement	734	796	912	1,001	1,077
Under borrowing	213	261	251	205	195

## **Gross Debt and the Capital Financing Requirement**

3.3 Within the prudential indicators there are a number of key indicators to ensure that the Council operates its activities within defined limits. One of these is that the Council needs to ensure that its gross debt does not, except in the short term, exceed the total of the CFR in the preceding year plus the estimates of any additional CFR for 2016/17 and the following two financial years. This allows some flexibility for limited early borrowing for future years, but ensures that borrowing is not undertaken for revenue purposes.

3.4 The Director of Finance reports that the Council complied with this prudential indicator in the current year and does not envisage difficulties for the future. This view takes into account current commitments, existing plans, and the proposals in this budget report.

## Treasury Indicators: limits to borrowing activity

3.5 **The operational boundary**. This is the limit beyond which external debt is not normally expected to exceed. In most cases, this would be a similar figure to the CFR, but may be lower or higher depending on the levels of actual debt.

	2016/17 Estimate £m	2017/18 Estimate £m	2018/19 Estimate £m	2019/20 Estimate £m
Debt	435	565	705	795
Other long-term liabilities	152	146	140	134
Total	587	711	845	929

3.6 The authorised limit for external debt. A further key prudential indicator represents a control on the maximum level of borrowing. This represents a limit beyond which external debt is prohibited, and this limit needs to be set or revised by the full Council. It reflects the level of external debt which, while not desired, could be afforded in the short term, but is not sustainable in the longer term.

	2016/17	2017/18	2018/19	2019/20
	Estimate	Estimate	Estimate	Estimate
	£m	£m	£m	£m
Total	830	930	1,030	1,100

3.7 **HRA CFR limit**. Separately, the Council is also limited to a maximum HRA CFR through the HRA self-financing regime. This limit is currently:

	2016/17 Estimate £m	2017/18 Estimate £m	2018/19 Estimate £m	2019/20 Estimate £m
HRA debt limit	257	257	257	257
HRA CFR	245	245	245	245
HRA Headroom	12	12	12	12

## **Prospects for interest rates**

3.8 The Council has appointed a treasury advisor and part of their service is to assist the Council to formulate a view on interest rates. The following table gives their view.

Period	Bank Rate %	PWLB Borrowing Rates % (including certainty rate adjustment)					
		5 year 10 Year 25 year 50 yea					
Mar 2017	0.25	1.60	2.30	2.90	2.70		
Mar 2018	0.25	1.70	2.30	3.00	2.80		
Mar 2019	0.25	1.80	2.50	3.20	3.00		
Mar 2020	0.75	2.00	2.70	3.40	3.20		

- 3.9 The current economic outlook and structure of market interest rates and government debt yields have several key treasury management implications (further detail in Annex 2):
  - Counterparty risks appear to have eased but market sentiment remains changing and economic forecasts uncertain.
  - Investment returns are likely to remain relatively low during 2017/18 and beyond;
  - Borrowing interest rates have been on a generally downward trend during most of 2016 up to mid-August; they fell sharply to historically low levels after the referendum and then even further after the Monetary Policy Committee meeting of 4th August when a new package of quantitative easing purchasing of gilts was announced.

Gilt yields have since risen sharply due to a rise in concerns around a 'hard Brexit', the fall in the value of sterling, and an increase in inflation expectations.

The policy of avoiding new borrowing by running down spare cash balances, has served well over the last few years. However, this will be contunually reviewed to avoid incurring higher borrowing costs in later times when the Council will not be able to avoid new borrowing to finance capital expenditure and/or to refinance maturing debt;

 There will remain a cost of carry to any new borrowing which causes an increase in investments as this will incur a revenue loss between borrowing costs and investment returns.

## **Borrowing Strategy**

- 3.10 Based on current cash flow forecasts, it is estimated that the Council will have a net borrowing requirement of £360m over the MTFS period. The most significant consideration from a treasury management perspective is the timing and duration of that borrowing. Should the financial environment change and borrowing is deemed advantageous the Council will seek to borrow long-term loans below a target rate of 3.00% and short-term medium term loans below a target rate of 2.50%.
- 3.11 The Council is currently maintaining an under-borrowed position. This means that the capital borrowing need (the Capital Financing Requirement) has not been fully funded with loan debt as cash supporting the Council's reserves, balances and cash flow has been used as a temporary measure. This strategy is prudent as investment returns are low and counterparty risk is relatively high.
- 3.12 Against this background and the risks within the economic forecast, caution will be adopted with the 2017/18 treasury operations. The Service Director of Finance will monitor interest rates in financial markets and adopt a pragmatic approach to changing circumstances:
  - If it was felt that there was a significant risk of a sharp FALL in long and short term rates (e.g. due to a marked increase of risks around relapse into recession or of risks of deflation), then long term borrowings will be postponed, and potential rescheduling from fixed rate funding into short term borrowing will be considered.
  - if it was felt that there was a significant risk of a much sharper RISE in long and short term rates than that currently forecast, perhaps arising from an acceleration in the start date and in the rate of increase in central rates in the USA and UK, an increase in world economic activity or a sudden increase in inflation risks, then the portfolio position will be re-appraised. Most likely, fixed rate funding will be drawn whilst interest rates are lower than they are projected to be in the next few years.
- 3.13 Any decisions will be reported to the appropriate decision making body at the next available opportunity.
  - Long-term and short term fixed interest rates are expected to rise modestly over the medium term. The Service Director-Finance, under delegated powers, will take the most appropriate form of borrowing depending on the prevailing interest rates at the time, taking into account the risks shown in the forecast above.
  - The option of postponing borrowing and running down investment balances strategy has been applied throughout 2015/16 and primarily in 2016/17 apart from planning to borrow £20m from the PWLB at preferential rate that expires on the 31<sup>st</sup> March 2017 for the Bristol Temple Meads East Regeneration (Arena) scheme. This approach will continue to be applied in

future years until balances are reduced to adequate liquidity requirements unless it was felt that there was a significant risk of a sharp rise in interest rates.

- The Councils borrowing strategy will give consideration to new borrowing in the following ways:
  - The cheapest borrowing will be internal borrowing by running down cash balances and foregoing interest earned at historically low rates. However, in view of the overall forecast for long term borrowing rates to increase over the next few years, consideration will also be given to weighing the short term advantage of internal borrowing against potential long term costs if the opportunity is missed for taking loans at long term rates which will be higher in future years:
  - PWLB loans for up to 10 years where rates are expected to be significantly lower than rates for longer periods. This offers a range of options for new borrowing, which will spread debt maturities away from a concentration in longer dated debt;
  - PWLB loans in excess of 10 years where rates are considered to be low and offer the Council the opportunity to lock into low value long-term finance;
  - Long term fixed rate market loans at rates significantly below PWLB rates for the equivalent maturity period (where available) and to maintaining an appropriate balance between PWLB and market debt in the debt portfolio;
  - Long term borrowing from the Municipal Bond Agency if available and appropriate and rates are lower than those offered by the Public Works Loan Board (PWLB).
- 3.14 The authority is planning net borrowing of £130m in 2017/18, £140m in 2018/19 and £90m in 2019/20, to finance the expected Prudential Borrowing requirement of £130m in 2017/18, £106m in 2018/19 and £93m in 2017/18 as set out in the Capital programme. The additional borrowing of £31m finances the expected net reduction in cash resources to maintain adequate liquidy levels as set out in the strategy. This will also partly reverse the current internal borrowing position, reducing the interest risk exposed to the authority, minimising the increase in net debt financing costs and reducing counterparty risk.
- 3.15 The Council will seek to undertake temporary borrowing (less than one year) loans to cover day-to-day cashflow requirements as and when required. Such a decision will be based on the availability of and access to cash in deposit accounts and money market funds to cover the cashflow requirement, whilst also considering the most efficient method for the authority.

- 3.16 Temporary borrowing will also be considered when the draw down deadline for a deposit account for same day transfer has passed, thus resulting in borrowing cash from the money markets.
- 3.17 The Service Director Finance will be kept informed of the temporary loans outstanding on a monthly basis and reviewed at the regular Treasury Management Group meeting.

## Policy on borrowing in advance of need

- 3.18 The Council will not borrow more than or in advance of its needs purely in order to profit from the investment of the extra sums borrowed. Any decision to borrow in advance will be within forward approved Capital Financing Requirement estimates, and will be considered carefully to ensure that value for money can be demonstrated and that the Council can ensure the security of such funds.
- 3.19 Risks associated with any borrowing in advance activity will be subject to prior appraisal and subsequent reporting through the mid-year or annual reporting mechanism.

## **Debt rescheduling**

- 3.20 As short term borrowing rates will be considerably cheaper than longer term fixed interest rates, there may be potential opportunities to generate savings by switching from long term debt to short term debt. However, these savings will need to be considered in the light of the current treasury position and the size of the cost of debt repayment (premiums incurred).
- 3.21 The reasons for any rescheduling to take place will include:
  - the generation of cash savings and / or discounted cash flow savings;
  - helping to fulfil the treasury strategy;
  - enhance the balance of the portfolio (amend the maturity profile and/or the balance of volatility).
- 3.22 Consideration will also be given to identify if there is any residual potential for making savings by running down investment balances to repay debt prematurely as short term rates on investments are likely to be lower than rates paid on current debt.
- 3.23 All rescheduling will be reported to the Cabinet at the earliest meeting following its action.

#### **Municipal Bond Agency**

3.24 It is likely that the Municipal Bond Agency, currently in the process of being set up, will be offering loans to local authorities in the near future. It is hoped that the borrowing rates will be lower than those offered by the Public Works Loan

Board (PWLB). The Council intends to make use of this new source of borrowing as and when appropriate.

## 4 ANNUAL INVESTMENT STRATEGY

## Introduction: changes to credit rating methodology

4.1 The Council's investment policy has regard to the CLG's Guidance on Local Government.

#### **Investment policy**

- 4.2 The Council's investment policy has regard to the CLG's Guidance on Local Government Investments ("the Guidance") and the revised CIPFA Treasury Management in Public Services Code of Practice and Cross Sectoral Guidance Notes ("the CIPFA TM Code"). The Council's investment priorities will be security first, liquidity second, then return.
- 4.3 In accordance with the above guidance from the CLG and CIPFA, and in order to minimise the risk to investments, the Council applies minimum acceptable credit criteria in order to generate a list of highly creditworthy counterparties which also enables diversification and thus avoidance of concentration risk. The key ratings used to monitor counterparties are the Short Term and Long Term ratings.
- 4.4 Ratings will not be the sole determinant of the quality of an institution and that it is important to continually assess and monitor the financial sector on both a micro and macro basis and in relation to the economic and political environments in which institutions operate. The assessment will also take account of information that reflects the opinion of the markets. To this end the Council will engage with its advisors to maintain a monitor on market pricing such a 'credit default swaps' and overlay that information on top of the credit ratings.
- 4.5 Other information sources including the financial press, share price and other such information pertaining to the banking sector in order to establish the most robust scrutiny process on the suitability of potential investment counterparties.
- 4.6 Investment instruments identified for use in the financial year are listed in appendix 3 under the 'specified' and 'non-specified' investments categories. Counterparty limits will be as set through the Council's treasury management practices schedules.

## **Creditworthiness policy**

- 4.7 The primary principle governing the Council's investment criteria is the security of its investments, whilst liquidity and the yield on the investment is also a key consideration. After this main principle, the Council will ensure that:
  - It maintains a policy covering both the categories of investment types it will
    invest in, criteria for choosing investment counterparties with adequate security,
    and monitoring their security. This is set out in the specified and non-specified
    investment sections below; and

- It has sufficient liquidity in its investments. For this purpose it will set out procedures for determining the maximum periods for which funds may prudently be committed. These procedures also apply to the Council's prudential indicators covering the maximum principal sums invested.
- 4.8 The Service Director Finance will maintain a counterparty list in compliance with the following criteria and will revise the criteria and submit them to Council for approval as necessary. These criteria are separate to that which determines which types of investment instrument are either specified or non-specified as it provides an overall pool of counterparties considered high quality which the Council may use, rather than defining what types of investment instruments are to be used.
- 4.9 The minimum rating criteria uses the lowest common denominator method of selecting counterparties and applying limits. This means that the application of the Council's minimum criteria will apply to the lowest available rating for any institution. For instance, if an institution is rated by two agencies, one meets the Council's criteria, the other does not, the institution will fall outside the lending criteria. Any rating changes, rating watches (notification of a likely change), rating outlooks (notification of a possible longer term change) are considered before making investment decisions.
- 4.10 The criteria for providing a pool of high quality investment counterparties (both specified and non-specified investments) is:
  - Banks 1 good credit quality the Council will only use banks which:
    - i. are UK banks; and/or
    - ii. are non-UK and domiciled in a country which has a minimum sovereign long term rating of AA

and have, as a minimum, the following Fitch, Moody's and Standard and Poors credit ratings (where rated):

- i. Short term F1 (or equivalent)
- ii. Long term A- (or equivalent)
- Banks 2 Part nationalised UK banks Royal Bank of Scotland. This bank
  can be included if they continue to be part nationalised or they meet the
  ratings in Banks 1 above.
- Banks 3 The Council's own banker for transactional purposes if the bank falls below the above criteria, although in this case balances will be minimised in both monetary size and time.
- Bank subsidiary and treasury operation the Council will use these
  where the parent bank has provided an appropriate guarantee or has the
  necessary ratings outlined above.

- **Building societies** the Council will use all societies which meet the ratings for banks outlined above.
- Money market funds AAA rated (sterling)
- Enhanced money market funds (EMMFs) AAA rated (sterling)
- **UK Government** (including gilts and the DMADF)
- Local authorities, parish councils etc
- Supranational institutions
- Local Authority Mortgage Scheme. Under this scheme the Council is required to place funds of £2m, with Lloyds Bank Plc (£1m) and Leeds Building Society (£1m) for a period of 5 years. This is classified as being a service investment, rather than a treasury management investment, and is therefore outside of the specified/non specified categories.
- Council owned subsidiaries. The Council invests in wholly owned Council subsidiaries. Depending on the nature of the investment this will either be classified as a Service investment or a Treasury investment. Service investments fall outside the scope of the specified/ non specified categories and currently investments of this type are classified as service investments.

A limit of £100m will be applied to the use of non-specified investments

## Country and sector considerations

- 4.11 Due care will be taken to consider the country, group and sector exposure of the Council's investments. The Council has determined that it will only use approved counterparties from countries with a minimum sovereign credit rating of AA- from Fitch (or equivalent). In addition:
  - no more than 25% will be placed with any non-UK country at any time;
  - limits in place above will apply to a group of companies;
  - sector limits will be monitored regularly for appropriateness.
- 4.12 Use of additional information other than credit ratings. Additional requirements under the Code require the Council to supplement credit rating information. Whilst the above criteria relies primarily on the application of credit ratings to provide a pool of appropriate counterparties for officers to use, additional operational market information will be applied before making any specific investment decision. This additional market information (for example Credit Default Swaps (CDS), negative rating watches/outlooks) will be applied to compare the relative security of differing investment counterparties.

## Time and monetary limits applying to investments.

4.13 Time and monetary limits applying to investments. The time and monetary limits for institutions on the Council's counterparty list are as follows (these will cover both specified and non-specified investments):

	Fitch Long term Rating (or equivalent)	Money Limit	Time Limit
Banks 1 - higher quality	AAA	£50m	5 Years
Banks 1 - medium quality	AA-	£20m	3 Years
Banks 1 - lower quality	A-	£10m	1 Year
Banks 2 – part-nationalised	N/A	£10m	1 Year
Limit 3 category – Council's banker (not meeting Banks 1/2)	-	£100k	Liquid
Other institutions limit*	-	£50m	1 Year
DMADF	UK Sovereign rating	unlimited	1 Year
Local authorities	-	£40m	5years
Money market funds (MMF) (Including Enhanced MMF)	AAA	£40m	liquid

<sup>\*</sup>The Other Institution Limit will be for Gilt and Supranational investments

The proposed criteria for specified and non-specified investments are shown in Appendix 3 for approval.

- 4.14 Investments will be made with reference to the core balance and cash flow requirements and the outlook for short-term interest rates (i.e. rates for investments up to 12 months).
- 4.15 For its cash flow generated balances, the Council will seek to utilize its business reserve instant access and notice accounts, money market funds and short-dated deposits (overnight to 100 days) in order to benefit from the compounding of interest.
- 4.16 **Investment return expectations**. Bank Rate is forecast to remain unchanged at 0.25% until quarter 2 of 2019 and not to rise above 0.75% by quarter 1 of 2020. Bank Rate forecasts for financial year ends (March) are:
  - 2017/18 0.25%
    2018/19 0.25%
    2019/20 0.75%

Budgeted investment earnings rates for returns on investments placed for periods up to 100 days during each financial year for the next three years are as follows:

2017/18 0.25% 2018/19 0.25% 2019/20 0.50%

The overall balance of risks to these forecasts is currently to the downside in view of the uncertainty over the final terms of Brexit. If growth is below expectation and inflationary pressures are minimal, the start of increases in Bank Rate could be deferred. However, should growth quicken and / or forecasts for increases in inflation rise, there could be an upside risk i.e. Bank Rate increases occur earlier and / or at a quicker pace

## Treasury management limits on activity

- 4.17 There are three debt related treasury activity limits. The purpose of these are to restrain the activity of the treasury function within certain limits, thereby managing risk and reducing the impact of any adverse movement in interest rates. The indicators are:
  - Upper limits on variable interest rate exposure. This identifies a maximum limit for variable interest rates based upon the debt position net of investments:
  - Upper limits on fixed interest rate exposure. This is similar to the previous indicator and covers a maximum limit on fixed interest rates:
  - Maturity structure of borrowing. These gross limits are set to reduce the Council's exposure to large fixed rate sums falling due for refinancing, and are required for upper and lower limits.

	2017/18	2018/19	2019/20			
	Upper	Upper	Upper			
Limits on fixed interest rates based on net debt	100%	100%	100%			
Limits on variable interest rates based on net debt	40%	40%	40%			
Maturity structure of fixed interest rate borrowing 2017/18						
		Lower	Upper			
Under 12 months		0%	30%			
12 months to 2 years		0%	40%			
2 years to 5 years		0%	40%			
5 years to 10 years		0%	50%			
10 years and above		25%	100%			

## Investment treasury indicator and limit

4.18 Total principal funds invested for greater than 364 days. These limits are set with regard to the Council's liquidity requirements and to reduce the need for early sale of an investment, and are based on the availability of funds after each year-end.

Maximum principal sums invested > 364 days						
£m 2017/18 2018/19 2019/20						
Principal sums invested > 364 days	£100m	£100m	£100m			

## **Ethical Investment Policy**

4.19 The Ethical Investment Policy was approved by Cabinet on the 15<sup>th</sup> December 2011. The City Council will not knowingly invest in organisations whose activities include practices which directly pose a risk of serious harm to individuals or groups, or whose activities are inconsistent with the mission and values of the City Council.

## **Investment Risk Benchmarking**

- 4.20 These benchmarks are simple guides to maximum risk, so they may be breached from time to time, depending on movements in interest rates and counterparty criteria. The purpose of the benchmark is that officers will monitor the current and trend position and amend the operational strategy to manage risk as conditions change. Any breach of the benchmarks will be reported, with supporting reasons in the mid-year or Annual Report.
- 4.21 Security The Council's maximum security risk benchmark for the current portfolio, when compared to these historic default tables, is:
  - 0.00% (AAA rated) to 0.06% (A rated) historic risk of default when compared to the whole portfolio.

Liquidity – in respect of this area the Council seeks to maintain:

- Bank overdraft £500k.
- Liquid short term deposits of at least £40m available within a rolling three month period.
- Weighted average life benchmark is expected to be a minimum of a day with a maximum of 1 year.

Yield - local measures of yield benchmarks are:

• Investments – internal returns above the 7 day LIBID rate.

And in addition that the security benchmark for each individual year is:

	1 year	2 years	3 years	4 years	5 years
Maximum	0.07%	0.19%	0.36%	0.55%	0.78%

This benchmark is an average risk of default measure, and would not constitute an expectation of loss against a particular investment.

## **Annexes**

Annex 1 - Treasury Management Policy Statement

Annex 2 – Economic Background

Annex 3 – TMP1 Credit and Counterparty risk management

## **Treasury Management Policy Statement**

1. The Council defines its treasury management activities as follows:

The management of the Council's investments and cash flows, its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks.

- 2. The Council regards the successful identification, monitoring and control of risk to be the prime criteria by which the effectiveness of its treasury management activities will be measured. Accordingly, the analysis and reporting of treasury management activities will focus on their risk implications for the Council, and any financial instruments entered into to manage these risks.
- 3. The Council acknowledges that effective treasury management will provide support towards the achievement of its business and service objectives. It is therefore committed to the principles of achieving value for money in treasury management, and to employing suitable comprehensive performance measurement techniques, within the context of effective risk management.
- 4. The Council's high level policies for borrowing and investments are:
  - The Council's borrowing will be affordable, sustainable and prudent and consideration will be given to the management of interest rate risk and refinancing risk. The source from which the borrowing is taken and the type of borrowing should allow the Council transparency and control over its debt
  - The Council's primary objective in relation to investments remains the security of capital. The liquidity or accessibility of the Council's investments followed by the yield earned on investments remain important but are secondary considerations.

## **APPENDIX: Economic Background**

**UK.** GDP growth rates in 2013, 2014 and 2015 of 2.2%, 2.9% and 1.8% were some of the strongest rates among the G7 countries. Growth is expected to have strengthened in 2016 with the first three quarters coming in respectively at +0.4%, +0.7% and +0.5%. The latest Bank of England forecast for growth in 2016 as a whole is +2.2%. The figure for quarter 3 was a surprise which confounded the downbeat forecast by the Bank of England in August of only +0.1%, (subsequently revised up in September, but only to +0.2%). During most of 2015 and the first half of 2016, the economy had faced headwinds for exporters from the appreciation of sterling against the Euro, and weak growth in the EU, China and emerging markets, and from the dampening effect of the Government's continuing austerity programme.

The referendum vote for Brexit in June 2016 delivered an immediate shock fall in confidence indicators and business surveys at the beginning of August, which were interpreted by the Bank of England in its August Inflation Report as pointing to an impending sharp slowdown in the economy. However, the following monthly surveys in September showed an equally sharp recovery in confidence and business surveys so that it is generally expected that the economy will post reasonably strong growth numbers through the second half of 2016 and also in 2017, be it at a slower pace than in the first half of 2016.

The Monetary Policy Committee, (MPC), meeting of 4th August was dominated by countering this expected sharp slowdown and resulted in a set of measures that included a cut in Bank Rate from 0.50% to 0.25%, a renewal of quantitative easing, with £70bn made available for purchases of gilts and corporate bonds, and a £100bn tranche of cheap borrowing being made available for banks to use to lend to businesses and individuals.

The MPC meeting of 3 November left Bank Rate unchanged at 0.25% and other monetary policy measures also remained unchanged. This was in line with market expectations, but a major change from the previous quarterly Inflation Report MPC meeting of 4 August, which had given a strong steer, in its forward guidance, that it was likely to cut Bank Rate again, probably by the end of the year if economic data turned out as forecast by the Bank. The MPC meeting of 15 December also left Bank Rate and other measures unchanged.

The latest MPC decision included a forward view that Bank Rate could go either up or down depending on how economic data evolves in the coming months. Our central view remains that Bank Rate will remain unchanged at 0.25% until the first increase to 0.50% in quarter 2 2019 (unchanged from our previous forecast). However, we would not, as yet, discount the risk of a cut in Bank Rate if economic growth were to take a significant shift downwards, though it is unlikely. We would also point out that forecasting as far ahead as mid 2019 is highly fraught as there are many potential economic headwinds which could affect the UK economy one way or the other as well as political developments in the UK, (especially over the terms of Brexit), EU, US and beyond, which could have a major impact on these forecasts.

The August quarterly Inflation Report was based on a pessimistic forecast of near to zero GDP growth in quarter 3 i.e. a sharp slowdown in growth from +0.7% in quarter 2, in reaction to the shock of the result of the referendum in June. However, consumers have very much stayed in a 'business as usual' mode and there has been no sharp downturn in spending; it is consumer expenditure that underpins the services sector which comprises about 75% of UK GDP. After a fairly flat three months leading up to October, retail sales in October surged at the strongest rate since September 2015 and were again strong in November. In addition, the GfK consumer confidence index recovered quite strongly to -3 in October after an initial sharp plunge in July to -12 in reaction to the referendum result. However, in November it fell to -8 indicating a return to pessimism about future prospects among consumers, probably based mainly around concerns about rising inflation eroding purchasing power.

Bank of England GDP forecasts in the November quarterly Inflation Report were as follows, (August forecasts in brackets) - 2016 +2.2%, (+2.0%); 2017 1.4%, (+0.8%); 2018 +1.5%, (+1.8%). There has, therefore, been a sharp increase in the forecast for 2017, a marginal increase in 2016 and a small decline in growth, now being delayed until 2018, as a result of the impact of Brexit.

The Chancellor has said he will do 'whatever is needed' i.e. to promote growth; there are two main options he can follow - fiscal policy e.g. cut taxes, increase investment allowances for businesses, and/or increase government expenditure on infrastructure, housing etc. This will mean that the PSBR deficit elimination timetable will need to slip further into the future as promoting growth, (and ultimately boosting tax revenues in the longer term), will be a more urgent priority. The Governor of the Bank of England, had warned that a vote for Brexit would be likely to cause a slowing in growth, particularly from a reduction in business investment, due to the uncertainty of whether the UK would have continuing full access, (i.e. without tariffs), to the EU single market. He also warned that the Bank could not do all the heavy lifting to boost economic growth and suggested that the Government would need to help growth e.g. by increasing investment expenditure and by using fiscal policy tools. The newly appointed Chancellor, Phillip Hammond, announced, in the aftermath of the referendum result and the formation of a new Conservative cabinet, that the target of achieving a budget surplus in 2020 would be eased in the Autumn Statement on 23 November. This was duly confirmed in the Statement which also included some increases in infrastructure spending.

The other key factor in forecasts for Bank Rate is inflation where the MPC aims for a target for CPI of 2.0%. The November Inflation Report included an increase in the peak forecast for inflation from 2.3% to 2.7% during 2017. This increase was largely due to the effect of the sharp fall in the value of sterling since the referendum, although during November, sterling has recovered some of this fall to end up 15% down against the dollar, and 8% down against the euro. This depreciation will feed through into a sharp increase in the cost of imports and materials used in production in the UK. However, the MPC is expected to look through the acceleration in inflation caused by external, (outside of the UK), influences, although it has given a clear warning that if wage inflation were to rise significantly as a result of these cost pressures on consumers, then they would take action to raise Bank Rate.

It is clear that consumer disposable income will come under pressure, as the latest employers' survey is forecasting median pay rises for the year ahead of only 1.1% at a time when inflation will be rising significantly higher than this. The CPI figure has been on an upward trend in 2016 and reached 1.2% in November. However, prices paid by factories for inputs rose to 13.2% though producer output prices were still lagging behind at 2.3% and core inflation was 1.4%, confirming the likely future upwards path.

Gilt yields, and consequently PWLB rates, have risen sharply since hitting a low point in mid-August. There has also been huge volatility during 2016 as a whole. The year started with 10 year gilt yields at 1.88%, fell to a low point of 0.53% on 12 August, and hit a new peak on the way up again of 1.55% on 15 November. The rebound since August reflects the initial combination of the yield-depressing effect of the MPC's new round of quantitative easing on 4 August, together with expectations of a sharp downturn in expectations for growth and inflation as per the pessimistic Bank of England Inflation Report forecast, followed by a sharp rise in growth expectations since August when subsequent business surveys, and GDP growth in quarter 3 at +0.5% q/q, confounded the pessimism. Inflation expectations also rose sharply as a result of the continuing fall in the value of sterling.

Employment had been growing steadily during 2016 but encountered a first fall in over a year, of 6,000, over the three months to October. The latest employment data in December, (for November), was weaker with an increase in unemployment benefits claimants of 2,400 in November and of 13,300 in October. House prices have been rising during 2016 at a modest pace but the pace of increase has slowed since the referendum; a downturn in prices could dampen consumer confidence and expenditure.

**USA**. The American economy had a patchy 2015 with sharp swings in the quarterly growth rate leaving the overall growth for the year at 2.4%. Quarter 1 of 2016 at +0.8%, (on an annualised basis), and quarter 2 at 1.4% left average growth for the first half at a weak 1.1%. However, quarter 3 at 3.2% signalled a rebound to strong growth. The Federal reserve started its first increase in rates at its December 2015 meeting.

At that point, confidence was high that there would then be four more increases to come in 2016. Since then, more downbeat news on the international scene, and then the Brexit vote, have caused a delay in the timing of the second increase of 0.25% which came, as expected, in December 2016 to a range of 0.50% to 0.75%. Overall, despite some data setbacks, the US is probably, the best positioned of the major world economies to make progress towards a combination of strong growth, full employment and rising inflation.

This is going to require the central bank to take action to raise rates so as to make progress towards normalisation of monetary policy, albeit at lower central rates than prevailed before the 2008 crisis. The Federal Reserve also indicated that it expected three further increases of 0.25% in 2017 to deal with rising inflationary pressures

The result of the presidential election in November is expected to lead to a strengthening of US growth if Trump's election promise of a major increase in expenditure on infrastructure is implemented. This policy is also likely to strengthen inflation pressures

as the economy is already working at near full capacity. In addition, the unemployment rate is at a low point verging on what is normally classified as being full employment. However, the US does have a substantial amount of hidden unemployment in terms of an unusually large, (for a developed economy), percentage of the working population not actively seeking employment.

Trump's election has had an instant effect on the bond market and bond yields rose sharply in the week after his election. Time will tell if this is a reasonable assessment of his election promises to cut taxes at the same time as boosting expenditure. This could lead to a sharp rise in total debt issuance from the current level of around 72% of GDP towards 100% during his term. However, although the Republicans now have a monopoly of power for the first time since the 1920s, in having a President and a majority in both Congress and the Senate, there is by no means any certainty that the politicians and advisers he has been appointing to his team, and both houses, will implement the more extreme policies that Trump outlined during his election campaign.

In the first week since the US election, there was a a major shift in investor sentiment away from bonds to equities, especially in the US. However, gilt yields in the UK and bond yields in the EU have also been dragged higher. Some commentators are saying that this rise has been an overreaction to the US election result which could be reversed. Other commentators take the view that this could well be the start of the long expected eventual unwinding of bond prices propelled upwards to unrealistically high levels, (and conversely bond yields pushed down), by the artificial and temporary power of quantitative easing.

**EZ.** In the Eurozone, the ECB commenced, in March 2015, its massive €1.1 trillion programme of quantitative easing to buy high credit quality government and other debt of selected EZ countries at a rate of €60bn per month. This was intended to run initially to September 2016 but was extended to March 2017 at its December 2015 meeting. At its December and March 2016 meetings it progressively cut its deposit facility rate to reach -0.4% and its main refinancing rate from 0.05% to zero.

At its March meeting, it also increased its monthly asset purchases to €80bn. These measures have struggled to make a significant impact in boosting economic growth and in helping inflation to rise significantly from low levels towards the target of 2%. Consequently, at its December meeting it extended its asset purchases programme by continuing purchases at the current monthly pace of €80 billion until the end of March 2017, but then continuing at a pace of €60 billion until the end of December 2017, or beyond, if necessary, and in any case until the Governing Council sees a sustained adjustment in the path of inflation consistent with its inflation aim.

It also stated that if, in the meantime, the outlook were to become less favourable or if financial conditions became inconsistent with further progress towards a sustained adjustment of the path of inflation, the Governing Council intended to increase the programme in terms of size and/or duration.

EZ GDP growth in the first three quarters of 2016 has been 0.5%, +0.3% and +0.3%, (+1.7% y/y). Forward indications are that economic growth in the EU is likely to continue at moderate levels. This has added to comments from many forecasters that those central banks in countries around the world which are currently struggling to combat low

growth, are running out of ammunition to stimulate growth and to boost inflation. Central banks have also been stressing that national governments will need to do more by way of structural reforms, fiscal measures and direct investment expenditure to support demand and economic growth in their economies.

Asia. Economic growth in China has been slowing down and this, in turn, has been reducing economic growth in emerging market countries dependent on exporting raw materials to China. Medium term risks have been increasing in China e.g. a dangerous build up in the level of credit compared to the size of GDP, plus there is a need to address a major over supply of housing and surplus industrial capacity, which both need to be eliminated. This needs to be combined with a rebalancing of the economy from investment expenditure to consumer spending. However, the central bank has a track record of supporting growth through various monetary policy measures, though these further stimulate the growth of credit risks and so increase the existing major imbalances within the economy.

Economic growth in Japan is still patchy, at best, and skirting with deflation, despite successive rounds of huge monetary stimulus and massive fiscal action to promote consumer spending. The government is also making little progress on fundamental reforms of the economy.

**Emerging countries**. There have been major concerns around the vulnerability of some emerging countries exposed to the downturn in demand for commodities from China or to competition from the increase in supply of American shale oil and gas reaching world markets. The ending of sanctions on Iran has also brought a further significant increase in oil supplies into the world markets. While these concerns have subsided during 2016, if interest rates in the USA do rise substantially over the next few years, (and this could also be accompanied by a rise in the value of the dollar in exchange markets), this could cause significant problems for those emerging countries with large amounts of debt denominated in dollars. The Bank of International Settlements has recently released a report that \$340bn of emerging market corporate debt will fall due for repayment in the final two months of 2016 and in 2017 – a 40% increase on the figure for the last three years.

Financial markets could also be vulnerable to risks from those emerging countries with major sovereign wealth funds, that are highly exposed to the falls in commodity prices from the levels prevailing before 2015, especially oil, and which, therefore, may have to liquidate substantial amounts of investments in order to cover national budget deficits over the next few years if the price of oil does not return to pre-2015 levels.

#### CAPITA ASSET SERVICES FORWARD VIEW

Economic and interest rate forecasting remains difficult with so many external influences. The forecasts, (and MPC decisions), will be liable to further amendment depending on economic developments in financial markets over the next year. Geopolitical developments, especially in the EU, could also have a major impact.

Forecasts for average investment earnings beyond the three-year time horizon will be dependent on economic and political developments.

The overall longer trend for gilt yields and PWLB rates are to rise gently. It has long been expected that at some point, there would be a start to a switch back from bonds to equities after a historic long term trend over about the last twenty five years of falling bond yields. The action of central banks since the financial crash of 2008, in implementing substantial quantitative easing purchases of bonds, added further impetus to this downward trend in bond yields and rising prices of bonds. The opposite side has been a rise in equity values as investors searched for higher returns and took on riskier assets. The sharp rise in bond yields since the US Presidential election, has called into question whether, or when, this trend has, or may, reverse, especially when America is likely to lead the way in reversing monetary policy.

Until 2015, monetary policy was focused on providing stimulus to economic growth but has since started to refocus on countering the threat of rising inflationary pressures as strong economic growth becomes more firmly established.

The expected rise in the Federal Reserve rate over the next few years may make US bonds less attractive and cause their prices to fall, and therefore bond yields to rise. Rising bond yields in the US would be likely put some upward pressure on bond yields in other developed countries but that upward pressure is likely to be reduced by how strong, or weak, the prospects for economic growth and rising inflation are in each country, and on the degree of progress in the reversal of monetary policy away from quantitative easing and other credit stimulus measures.

PWLB rates and gilt yields have been experiencing high levels of volatility that is correlated to geo-political, sovereign debt crisis and emerging market developments. It is likely that these levels of volatility could continue to occur for the foreseeable future.

The overall balance of risks to economic recovery in the UK is to the downside, particularly in view of the current uncertainty over the final terms of Brexit and the timetable for its implementation.

Apart from the above uncertainties, downside risks to current forecasts for UK gilt yields and PWLB rates currently include:

- Monetary policy action by the central banks of major economies reaching its limit of effectiveness and failing to stimulate significant sustainable growth, combat deflation and reduce high levels of debt in some countries.
- Lack of action from national governments to promote growth through structural reforms, fiscal policy and investment expenditure.
- Outcome of major national polls within Europe
- A resurgence of the Eurozone sovereign debt crisis
- Weak capitalisation of some European banks
- Geopolitical risks in Europe, the Middle East and Asia, causing a significant increase in safe haven flows.
- UK economic growth and increases in inflation are weaker than we currently anticipate.

 Weak growth or recession in the UK's main trading partners - the EU and US.

The potential for upside risks to current forecasts for UK gilt yields and PWLB rates, especially for longer term PWLB rates, include: -

- UK inflation rising to significantly higher levels than in the wider EU and in the US, causing an increase in the inflation premium in gilt yields.
- A rise in US Treasury yields as a result of Federal Reserve funds rate increases and rising inflation expectations in the USA, pulling UK gilt yields upwards.
- The pace and timing of increases in the Federal Reserve funds rate causing a reassessment by investors of the relative risks of holding bonds as opposed to equities and leading to a major change from bonds to equities.
- A downward revision to the UK's sovereign credit rating undermining investor confidence in holding sovereign debt (gilts).

# Treasury Management Practice (TMP1) – Credit and Counterparty Risk Management

The CLG issued Investment Guidance in 2010, and this forms the structure of the Council's policy below. These guidelines do not apply to either trust funds or pension funds which operate under a different regulatory regime.

The key intention of the Guidance is to maintain the current requirement for councils to invest prudently, and that priority is given to security and liquidity before yield. In order to facilitate this objective the guidance requires this Council to have regard to the CIPFA publication Treasury Management in the Public Services: Code of Practice and Cross-Sectoral Guidance Notes. The Council has adopted the Code and will apply its principles to all investment activity. In accordance with the Code, the Service Director of Finance has produced its treasury management practices (TMPs). This part, TMP 1(5), covering investment counterparty policy requires approval each year.

**Annual investment strategy** - The key requirements of both the Code and the investment guidance are to set an annual investment strategy, as part of its annual treasury strategy for the following year, covering the identification and approval of following:

- The strategy guidelines for choosing and placing investments, particularly non-specified investments.
- The principles to be used to determine the maximum periods for which funds can be committed.
- Specified investments that the Council will use. These are high security (i.e. high credit rating, although this is defined by the Council, and no guidelines are given), and high liquidity investments in sterling and with a maturity of no more than a year.
- Non-specified investments, clarifying the greater risk implications, identifying the general types of investment that may be used and a limit to the overall amount of various categories that can be held at any time.

The investment policy proposed for the Council is:

**Strategy guidelines** – The main strategy guidelines are contained in the body of the treasury strategy statement (Appendix 5).

**Specified investments** – These investments are sterling investments of not more than one-year maturity, or those which could be for a longer period but where the Council has the right to be repaid within 12 months if it wishes. These are considered low risk assets where the possibility of loss of principal or investment income is small. These would include sterling investments which would not be defined as capital expenditure with:

- 1. The UK Government (such as the Debt Management Account deposit facility, UK treasury bills or a gilt with less than one year to maturity).
- 2. Supranational bonds of less than one year's duration.

- 3. A local authority, parish council or community council.
- 4. Pooled investment vehicles (such as money market funds) that have been awarded a high credit rating by a credit rating agency. For category 4 this covers pooled investment vehicles, such as money market funds, rated AAA by Standard and Poor's, Moody's or Fitch rating agencies.
- 5. A body that is considered of a high credit quality (such as a bank or building society. For this category this covers bodies with a minimum short term rating of A- (or the equivalent) as rated by Standard and Poor's, Moody's or Fitch rating agencies.

Within these bodies, and in accordance with the Code, the Council has set additional criteria to set the time and amount of monies which will be invested in these bodies. This criteria is set out below:-

	Fitch Long term Rating	Money	Time
	(or equivalent)	Limit	Limit
Banks 1 higher quality	AAA	£50m	5 Years
Banks 1 medium quality	AA-	£20m	3 Years
Banks 1 lower quality	A-	£10m	1 Year
Banks 2 – part nationalised	N/A	£10m	1 Year
Limit 3 category – Council's banker (not meeting Banks 1/2)	-	£100k	Liquid
Other institutions limit*	-	£50m	1 Year
DMADF	AAA	unlimited	5 Years
Local authorities	-	£40m	5 Years
Money market funds (Including Enhanced MMF)	AAA	£40m	liquid

<sup>\*</sup>The Other Institution Limit will be for Gilt and Supranational investments

**Non-specified investments** –are any other type of investment (i.e. not defined as specified above). The identification and rationale supporting the selection of these other investments and the maximum limits to be applied are set out below. Non specified investments is limited to an overall exposure of £100m and would include any sterling investments with:

	Non Specified Investment Category	Limit (£ %)	or
6	Supranational bonds greater than 1 year to maturity		ong
	(a) Multilateral development bank bonds - These are bonds		gs
	defined as an international financial institution having as one	£50m	
	of its objects economic development, either generally or in any		
	region of the world (e.g. European Investment Bank etc.).		

	<b>(b) A financial institution that is guaranteed by the United Kingdom Government</b> (e.g. The Guaranteed Export Finance Company {GEFCO})	
	The security of interest and principal on maturity is on a par with the Government and so very secure. These bonds usually provide returns above equivalent gilt edged securities. However the value of the bond may rise or fall before maturity and losses may accrue if the bond is sold before maturity.	
b.	<b>Gilt edged securities</b> with a maturity of greater than one year. These are Government bonds and so provide the highest security of interest and the repayment of principal on maturity. Similar to category (a) above, the value of the bond may rise or fall before maturity and losses may accrue if the bond is sold before maturity.	£50m
C.	<b>The Council's own banker</b> if it fails to meet the basic credit criteria. In this instance balances will be minimised as far as is possible.	Minimal
d.	Any <b>bank or building society</b> that has a minimum long term credit rating of A-, for deposits with a maturity of greater than one year (including forward deals in excess of one year from inception to repayment).	£40m
e.	Any <b>non rated subsidiary</b> of a credit rated institution included in the specified investment category. These institutions will be included as an investment category subject to:	£10m
	<ul> <li>Parent company guarantee</li> </ul>	
	Parent company to be a UK institution.	
f.	Share capital or Loan Capital in a body corporate – The use of these instruments will be deemed to be capital expenditure, and as such will be an application (spending) of capital resources. There is a higher risk of loss with these types of instruments.	£10m
g.	Share capital or Loan Capital to Council owned companies – The use of these instruments will be deemed to be capital expenditure, and as such will be an application (spending) of capital resources.	£50m
h.	<b>Bond funds</b> – There is a high risk of loss with this type of instrument.	£10m
i.	<b>Pooled property funds</b> – The use of these instruments will normally be deemed to be capital expenditure, and as such will be an application (spending) of capital resources. The key exception to this is an investment in the CCLA Local Authorities Property Fund.	£50m

	The authority has invested £5m in a Property Fund (Cabinet 3 <sup>rd</sup> November 2015) to support Homelessness in Bristol.	
j.	Property funds managed by a wholly owned Council subsidiary— The use of these instruments will normally be deemed to be capital expenditure, and as such will be an application (spending) of capital resources.	£50m

In respect of category f, g and h, these will only be considered after obtaining external advice and subsequent member approval.

## **Council owned companies**

The Council has purchased share capital / provided loans to wholly owned Council subsidiaries amounting £13.2m at the turn of the calendar year.

These are classified as service investment's, rather than treasury management investment's, and are therefore outside the specified / non specified categories.

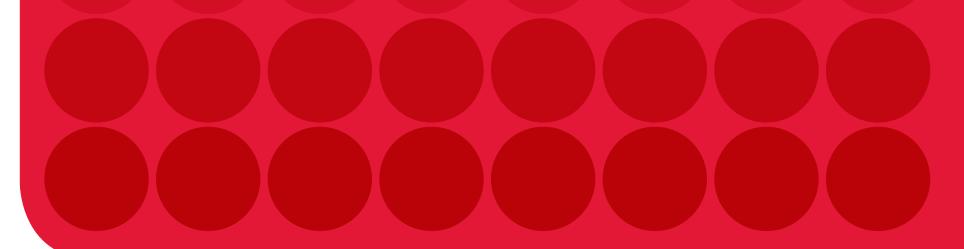
## **Local Authority Mortgage Scheme.**

Under this scheme the Council is currently required to place funds with Lloyds Bank Plc (£1m) and Leeds Building Society (£1m) for a period of 5 years. The scheme is anticipated to finish in 2018/19 with deposits returning in 2017/18 (£1m) and 2018/19 (£1m). This is classified as being a service investment to support housing, rather than a treasury management investment, and is therefore outside of the specified / non specified categories.

The monitoring of investment counterparties - The credit rating of counterparties will be monitored regularly. The Council receives credit rating information (changes, rating watches and rating outlooks) from Capita Asset Services as and when ratings change, and counterparties are checked promptly. On occasion ratings may be downgraded when an investment has already been made. The criteria used are such that a minor downgrading should not affect the full receipt of the principal and interest. Any counterparty failing to meet the criteria will be removed from the list immediately by the Service Director - Finance, and if required new counterparties which meet the criteria will be added to the list.

# Appendix 5

Draft – Revenue Investment and Rebasing in Services recommended for approval by Full Council



# Draft – Revenue Investment and Rebasing in Services

## Neighbourhood

Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Grant reductions:	
DWP Admin Gran	460
Other pressures:	
Homelessness	400
Wate Services	56
Too Licensing  O  HB_Subsidy Loss	300
	500
Dow Qualification Costs	500
Reduction in Summons Income	125
Investment in services:	
Housing Delivery Revenue costs	600
Total investment and rebasing	2,941

## People

Revenue – Service Investment and Rebasing by Function	2017/18 £'000		
Demand Pressures:			
Population change – working age adults	435		
Population change – older adults	769		
Population change – children	504		
Grant reductions:			
Education Services Grant	1,821		
Independent Living Fund	59		
Other pressures:			
2016/17 Social Care	8,600		
2016/17 Education/Traded with schools	700		
Investment in services			
National Living Wage	1,355		
Care Act Cost	46		
Staying Put Foster Carers	1,329		
Preparing for Adulthood – New Burdens	519		
Children Social Work	708		
Investment in New delivery model	198		
Total investment and rebasing	17,043		

2

## Place

Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Grant reductions:	
Carbon reduction commitment	131
Other pressures:	
2016/17 Pressure Brought Forward – Property	7,700
Energy Trading Targets – HRA and schools	500
Investment in Services:	
Engine Shed 1	96
Underfall Yard	87
Flort replacement programme	300
E Rerprise Pool Cars	240
Enterprise support	125
Total investment and rebasing	9,179

## Resources

Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Other pressures:	
2016/17 Pressure brought forwards – ICT	3,500
Total investment and rebasing	3,500

# City Director

Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Other pressures:	
Election – cost of individual registrations	462
Election – contribution to election sinking fund to avoide hike in future	200
Establishment cost pressures	16
Total investment and rebasing	678

## **Cross Directorate**

Revenue – Service Investment and Rebasing by Function	2017/18 £'000		
Other pressures:			
Staff – Learning & Development Investment	750		
Member – Learning & Development Investment	50		
Procurment Capability & Capacity	400		
Total investment and rebasing	1,200		

## Central

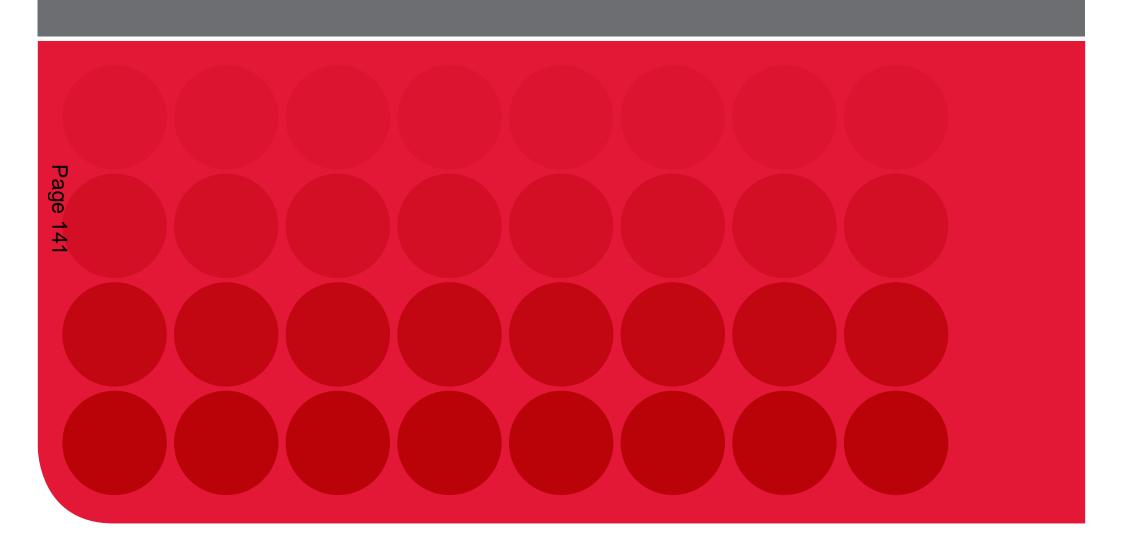
Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Other pressures:	
Apprentice Levy	990
HRA recharges	1,277
Change Programme Undelivered (seek to improve in year delivery)	7,434
Total investment and rebasing	9,701

# Total all directorates:

Revenue – Service Investment and Rebasing by Function	2017/18 £'000
Total investment and rebasing in services	44,242

## Documents available in other formats:

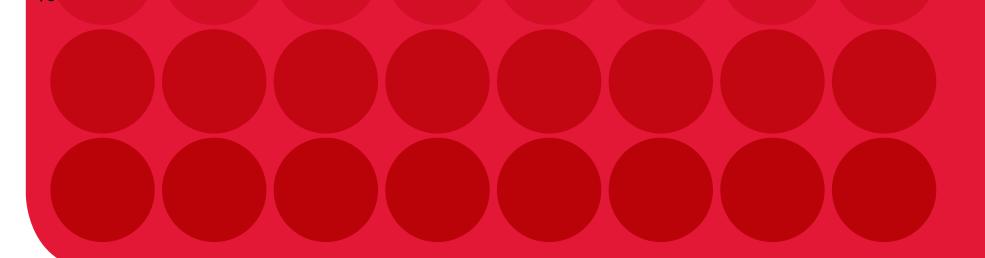
If you would like this information in another language, Braille, audio tape, large print, easy English, BSL video or CD rom or plain text please contact: 0117 922 2848





# Appendix 6

# Saving proposals recommended for approval by Full Council



# Improving our business efficiency

Redesigning services and restructuring teams.

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Resources	BE1	Restructuring support teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient.  Teams include: HR, Finance, ICT, Legal & Democratic services.  Equality Impact Assessment	-1,681	-274	-520	-500		-2,975	New
Place	BE2	Review our property services	Complete a major review of our property estate and seek operational efficiencies to identify the best strategic options to deliver these services.  Equality Impact Assessment	-2,500					-2,500	New
Crass Directorate	BE3	Restructure admin and business support teams	We are streamling our admin and business support function from separate teams to create a single, multi-disciplinary team to support the whole council. This will generate staff savings and reduce duplication of tasks.  Equality Impact Assessment	-1,772	-492				-2,264	New

#### \*Status:

Neu

A proposal which is either completely new or has not been published in this format before. Some of these were counted under a 'Business Efficiency' total in our October consultation without publishing their full description.

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Changed – A proposal which we have previously published but has had its description or savings amounts changed following consultation.

- ▲ we have increased the amount we intend to save since this proposal was originally published
- ▼ we have decreased the amount we intend to save since this proposal was originally published

## Improving our business efficiency (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
City Director	BE4	Transport efficiency via Smarter more efficient ways of working in conjunction with the region's West of England Combined Authority (WECA)	In working with South Gloucestershire and Bath & North East Somerset a regional body known as a West of England Combined Authority (WECA) has been established. This is a necessary part of a deal with the government to move some powers and funding control away from the government and in to local hands and give the region greater control over matters such as local transport, strategic planning and skills.	-500	500				0	New Description changed ▼-1,500
Page			The council will have the ability to recover start up costs incurred and in improving the efficiency and effectiveness by which the above services are delivered across the region, we will continue working with the WECA to identify further opportunities for efficiencies resulting from economies of scale; sharing skills, capacity and capabilities across the region and attracting alternative funding streams for future transport improvements Equality Impact Relevance Check							
Cross Directorate	BE5	Office closures	This saving relates to eight surplus office buildings that we have either moved out of or will be moving out of by September 2017. The teams have been moved into alternative accommodation. The financial savings are associated with the rent, rates, utilities, cleaning, security and maintenance costs.	-1,747					-1,747	New
Cross Directorate	BE6	Workforce policy and conditions review	This proposal includes a number of potential savings from a review of workforce policies. It includes a proposed incremental pay freeze for senior managers and an increase in the amount of holiday time employees can buy back.  Equality Impact Relevance Check	-260	-1,463				-1,723	New
Cross Directorate	BE7	Organisational redesign including the council's senior management structures	An organisational redesign to include the cost of senior management structures.  Equality Impact Assessment	-600	-1,000				-1,600	New

# Improving our business efficiency (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Cross Directorate	BE8	Best value contracts	A Dynamic Purchasing System (DPS) is part of our new procurement system which provides a shortlist of suppliers from which the council can conduct an e-competition for tenders. By moving potential suppliers onto this system we should be able to get better value contracts.  Equality Impact Relevance Check	-325	-975				-1,300	New
People	BE9	Restructuring education & skills, strategic commissioning and early intervention & targeted services teams	We are restructuring a number of council teams to reduce staff numbers and operating costs and to be more efficient. Teams include Education & Skills, Strategic Commissioning and Early Intervention & Targeted Services.  Equality Impact Assessment  Equality Impact Relevance Check	-788					-788	New
Neghbourhoods e 145	BE10	Restructuring parks and green spaces, neighbourhood enforcement and neighbourhood management teams	We began a restructure and redesign in 2016 which is now complete. This included parks and green spaces, neighbourhood enforcement and neighbourhood management. The remaining saving is due to be made in 2017/18.  Equality Impact Assessment	-661					-661	New
City Director	BE11	Restructuring civil protection team, sustainability city team, innovation team, international affairs team and corporate communications team.	We are restructuring the civil protection team, sustainability city team, innovation team, international affairs team and corporate communications team.  We will make savings through a reduction of posts and integrating teams with other services.  Equality Impact Assessment	-622					-622	New
Place	BE12	Property restructure	The completion of a restructure of the property team that began in 16/17 (delivered through voluntary severance).  Equality Impact Assessment	-379					-379	New

# Improving our business efficiency (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Resources	BE13	Improvements to legal case management system	An improved case management system will help improve workflows and semi-automate some admin tasks. This will reduce the admin time of our lawyers, reduce external spend and free up their time for income generation.  Equality Impact Relevance Check	-187	-49				-236	New
Place	BE14	Restructure transport team	The completion of a restructure of the transport team that began in 16/17 (delivered through voluntary severance).  Equality Impact Assessment	-233					-233	New
Neighbourhoods  U	BE15	Completion of Citizen Services redesign	We have been undertaking a programme of improvements to the systems we use and have created multi-disciplinary teams. This has saved money and improved the quality of service.  Equality Impact Relevance Check	-229					-229	New
e 146	BE16	Reduce staffing in museum service	To save on operating costs, we will consider reviewing the staffing numbers in the museum collections team. This replaces the proposal to reduce museum opening hours which featured in our earlier consultation.  Equality Impact Relevance Check	-100	-50	-50			-200	Changed =
Neighbourhoods	BE17	Run our Housing Benefits service more efficiently	Review the way we administer housing benefit and introduce more automation to increase efficiency.  Equality Impact Relevance Check	-200					-200	New
People	BE18	Restructure the care & support (adults) team	We are restructuring our social work team (care & support, adults) to make the service more efficient.  Equality Impact Assessment  Equality Impact Relevance Check	-196					-196	New
Cross Directorate	BE19	Reducing non-essential spend	Reducing spend on non-essential items such as mobile phones, printing, marketing and conference expenses.  Equality Impact Assessment	-179					-179	New

# Improving our business efficiency (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Resources	BE20	Replacement of call automation software	Our phone service is supported by software that re-directs callers to a series of self-service options, freeing up our call operators to help those who have more complex enquiries. The need for this will be superseded by the new contact centre software currently being implemented.  Equality Impact Assessment	-170					-170	New
Neighbourhoods	BE21	Housing Solutions restructure	The completion of a restructure of the Housing Advice team that began in 16/17 (delivered through voluntary severance).  Equality Impact Assessment	-160					-160	New
Cross Directorate	BE22	Centralised events management	We are combining our events management teams into a single centralised service.  Equality Impact Assessment	-155					-155	New
Cources  Here 147	BE23	Registrar's Office improvements	Under this proposal we will explore options to improve the efficiency of the registrar's office to better meet the needs of our customers. This will include consideration of the most appropriate office accommodation.  Equality Impact Assessment	-20	-130				-150	New
Place	BE24	Transport maintenance budget reduction	We will reduce our operational maintenance budget for transport.  Equality Impact Assessment	-110					-110	New
Resources	BE25	Reduce colour printing	Our offices are now equipped for staff to work digitally – reducing the need for printing. By turning off the colour printing function for all but the necessary documents will save us a further £90k a year on print costs.  Equality Impact Assessment	-90					-90	New
Resources	BE26	Electoral Service restructure	We are restructuring our electoral services team to improve the efficiency of the service.  Equality Impact Assessment	-76					-76	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	BE27	Consolidate apprenticeship service	The council has two teams supporting apprenticeships, these are our HR and employment & skills team. This proposal will bring the teams together to achieve a more efficient service at a reduced cost.  Equality Impact Relevance Check	-50					-50	New
Place	BE28	Transport development management fees	We now have a larger team processing the transport element of planning applications, this will give us the opportunity to increase our income.  Equality Impact Relevance Check	-50					-50	New
Place	BE29	Park & Ride efficiencies	We will reorganise the security arrangements at Portway and Brislington Park & Ride, including the introduction of CCTV.  Equality Impact Assessment	-50					-50	New
F@:e ○	BE30	Planning service restructure	The completion of a voluntary severance process. <u>Equality Impact Assessment</u>	-30					-30	New
Resources	BE31	Coroner Service improvements	Implement a range of improvements to make the coroner service more efficient and provide a better quality service.  Equality Impact Relevance Check	-29					-29	New
Place	BE32	Development management planning team redesign	We have redesigned our development management planning teams.  Equality Impact Assessment	-25					-25	New
Place	BE33	Differential pricing policy for planning pre- application service	We have introduced a premium pre-application service and reviewed other fees in order to generate additional income.  Equality Impact Relevance Check	-25					-25	New
Resources	BE34	Reduce subscriptions	We propose making a one-off reduction in subscriptions to the Chartered Institute of Public Finance and Accountancy, and the Local Government Information Unit.	-30	10				-20	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Resources	BE35	Reduce the provision of catering at civic meetings	We will reduce the provision of catering for elected members at civic meetings by reviewing our policy to only provide catering for lengthy meetings and halve the budget.  Equality Impact Relevance Check	-20					-20	New
Place	BE36	Energy service restructure	The completion of a restructure of the energy team that began in 16/17 (delivered through voluntary severance).  Equality Impact Assessment	-19					-19	New
Place	BE37	Civil enforcement officer restructure in Parking	The completion of a restructure of the civil enforcement officers (parking attendants).  Equality Impact Assessment	-17					-17	New
Place age	BE38	Culture restructure	The completion of a restructure of the culture team that began in 16/17 (delivered through voluntary severance).  Equality Impact Relevance Check	-10					-10	New
Resources	BE39	Combining all Bristol City Council and Trading with Schools' HR services	Bringing teams together to make savings and create a more efficient service.  Equality Impact Assessment							New
			Total:	-14,295	-3,923	-570	-500		-19,288	

# Bristol Waste Company

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Bristol Waste Company	BW01	Changes to garden waste collections	The council will charge the same price for the Garden Waste service but it will be collected fortnightly and the Bristol Waste Company will reduce its charge to the council for the service.  Equality Impact Relevance Check	-114	-2	-2	-2		-120	New
Bristol Waste Company	BW02	Bristol Waste Company (BWC) income generation	We will introduce a pilot scheme to offer residents a premium additional service for a fee. This might include weekly collections or larger bins.  Equality Impact Relevance Check	-50	-50	-2	-2		-104	New
Briscol Waste Company O	BW03	Bristol Waste Company operational efficiencies	Reduce spend on Bristol Waste transformation projects which are focused on making the company as efficient as possible. This will not impact on the day to day service delivered to the public.  Equality Impact Relevance Check	-200		200			0	New
Bristol Waste Company	BW04	Reduce investment in the two Household, Waste & Recycling (HWRC) sites	A one off saving by reducing the level of investment in the two Household, Waste & Recycling sites – St Phillips and Avonmouth.  Equality Impact Relevance Check	-150		150			0	New
			Total:	-514	-52	346	-4		-224	

#### \*Status:

Neu

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- ▼ we have decreased the amount we intend to save since this proposal was originally published

# Changing how we fund and provide services

Providing different amounts of funding to services, making small changes to what they do, or maybe providing the same thing in a different way

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	FP01	Reduce third-party payments	To consider our third-party payments to deliver improved efficiency in delivery of £88m services for the local authority by external partners. Sports contracts, trees, waste, voluntary and community sector grants.  Equality Impact Relevance Check			-4,436			-4,436	Changed ▼ -564
Neighbourhoods Page	FP02	New ways of delivering parks and open spaces	We want to work towards making the cost of running our Parks Service cost neutral to the council. There will be a robust exploration of the options available resulting in a detailed plan for the long-term future. This might include looking at commercial business models, increasing our income and working with communities.  Equality Impact Assessment	-425	-632	-2,862			-3,919	Changed (includes new proposal) • +2,656

#### \*Status:

New

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Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	FP03	Implementing a new model of care and support for adults.	As part of our response to the Care Act, we are moving to a three-tier model of providing care and support to adults. This means helping people to help themselves as much as possible before engaging council services. We will improve the information, advice and guidance available online and introduce pre-payment cards for people who receive direct payments. We will also review service users of adult care and support and our resource allocation system to make sure that we are providing the right services in line with need.  Equality Impact Assessment  Equality Impact Relevance Check: Assistive Technology	-2,685					-2,685	New
Page 15			Equality Impact Relevance Check: Prepaid Payment Accounts  Equality Impact Relevance Check: Service user reviews  Equality Impact Relevance Check: Implementing a new model of care and support for adults							
People	FP04	Recommission community support services	Community support services help people to be independent, improve wellbeing and aim to reduce the need for more care later. We will recommission these services to get the best quality and value from new contracts.  Equality Impact Assessment	-2,106					-2,106	New
People	FP05	Reduced education services grant	The Government is ending the grant it gives to councils for education services. Instead of an immediate loss of £1.8m from education services, we are proposing to phase the reduction over two years. We will reduce some of the services we fund for schools and further develop the services we trade to schools. Equality Impact Relevance Check	-500	-1,320				-1,820	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	FP06	Review provision of day service to adults	We propose to change the way we use Bristol Community Links and adult drop-in centres to deliver day services to adults. This could mean closing one or more of the centres, commissioning external partners to run them or combining with other services. People who use these services would receive an appropriate alternative. We will work with key stakeholders to co-design a new service model.  Equality Impact Assessment	-362	-464	-413			-1,239	Existing =
People Page	FP07	Recommission Bristol Youth Links	We propose to reduce the current amount of money (£4.9m) available for commissioning services for 13–19 year olds (and up to 25 with learning difficulties) by £1.2m. This means that the number of sessions delivered will reduce, including open access sessions. We will be consulting with providers to make sure there are innovative and sustained services in communities. Equality Impact Assessment		-1,238				-1,238	Existing = (lower end of range)
Pegple ယ	FP08	Change the way reablement, rehabilitation and intermediate care services are provided in the city	Develop a new reablement, rehabilitation and intermediate care offer through our existing partnership. The council will look to consider all options in the provision of these services.  Equality Impact Assessment		-574	-626			-1,200	Existing =
Neighbourhoods	FP09	Neighbourhood Partnerships	We recognise the value of engaging with communities on the issues that affect them, but believe there are more efficient ways to do this than current Neighbourhood Partnership structure. We will work with councillors and communities to change the focus and scope of this in the future by looking at what individual communities need.  Equality Impact Assessment	-500		-562			-1,062	Changed  ▲ +237  18/19 savings moved to 19/20

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	FP10	Increase council foster carers	We currently spend a lot of money placing children and young people with independent fostering agencies or with councils outside of Bristol. By increasing the number of council foster carers through introducing an increased allowance for some carers, we can decrease these costs.  Equality Impact Relevance Check	-862					-862	Existing =
Neighbourhoods	FP11	Single city-wide Information, Advice and Guidance Service	There are various advice services provided by the council and partners, offering people advice on all sorts of things such as money, tenancies and finding jobs. This proposal would bring all those services together as one approach, doing it more efficiently and helping people get better information online as the first port of call.  Equality Impact Relevance Check	-300	-500				-800	Existing =
Negghbourhoods	FP12	Recommissioning of housing-related support for households who are recently homeless	We will look at new ways to support people who are at risk of homelessness or recovering from homelessness to ensure long term self-reliance and independence. We will do this by making efficiencies from our contracts.  Equality Impact Assessment	-250	-250				-500	Existing =
Neighbourhoods	FP13	New ways of providing public toilets	Currently the provision of toilets is low quality and we want to look at how modern alternatives can be provided within community and public buildings. By working in partnership to provide more toilets across the city, we are hoping to provide a better service for the public whilst reducing costs to the council. Equality Impact Relevance Check	-40	-400				-440	New
Neighbourhoods	FP14	In-house enforcement	We would like to formulate an in-house enforcement team to collect local tax and overpaid housing benefit debts. An in-house team would be able to work with people to help them learn how to budget and manage repayment of debt in a considered way.  Equality Impact Assessment	-60	-287				-347	Changed ▲ +242

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	FP15	Reduce use of temporary/emergency accommodation	We plan to use more prevention and early intervention to avoid families becoming homeless. Coupled with reducing demand we will be buying emergency accommodation from a 'framework' contract which should see at least 15% reduction in the rates charged to the council.  Equality Impact Relevance Check	-150	-150				-300	Existing =
Place	FP16	Gradually reduce funding to Destination Bristol	The council makes an annual £482k contribution to Destination Bristol, which works to attract tourists, visitors and conferences to the city. This proposal will gradually reduce our contribution over five years to allow time to find alternative funding sources.  Equality Impact Assessment	-58	-58	-58	-58	-58	-290	Existing =
Plage age 1	FP17	Retendering Park & Ride services	A re-tendering of the contracts for Portway and Brislington Park & Ride bus services has resulted in savings to the operational budget.  Equality Impact Relevance Check	-220	-40				-260	New
Pzsple	FP18	More efficient home to school travel	Continue to progress our work to ensure that children and young people travel to school in the most independent way possible for them and their families.  Commitment to finding creative solutions and working directly with families to find the best solution for the individual child in the context of their family.  We always look for new opportunities presented by technology to calculate routes and get the best price for packages of support.  Equality Impact Assessment	-225					-225	New
People	FP19	Agree the best future for the provision of community meals	We are proposing a review of our community meals provision. This may involve us no longer directly providing the service and instead signposting to other providers in the market. <u>Equality Impact Assessment</u>	-220					-220	Existing =

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	FP20	Commission a youth housing pathway	This proposal forms part of a large scale commissioning project to provide a youth housing advice 'hub' and a range of accommodation with the support needed for young people at risk of homelessness or going into care. This will help them at the earliest possible stage to prevent housing and care crises, and/or enable young people to access the housing and support they need in a more planned way.  Equality Impact Assessment	-94	-126				-220	New
People People People	FP21	Review Redfield Lodge fees and review dementia service	In the short term, we propose to increase the charges we make to service users in order to fully recover the cost of running the service. In the longer term we want to undertake a review of the dementia services that the council runs, taking consideration of need and demand for these services across the city.  Equality Impact Assessment	-50	-150				-200	Existing =
People 50	FP22	Increase supported living provision	Commission additional supported living provision – increasing the supported living market will create an alternative to residential care which will increase independence. This is a cost avoidance saving.  Equality Impact Relevance Check	-198					-198	New
People	FP23	Change the way we deliver night-time services	The council currently uses an external provider for the majority of its out of hours home care services with a small proportion still delivered by council staff. We will seek an external provider to replace the in-house service.  Equality Impact Assessment	-163					-163	New
People	FP24	Develop a partnership model to deliver learning difficulties employment or training	The provision of employment opportunities for people with learning difficulties increases their independence and leads to a reduced pressure on the SEN residential care budget. <u>Equality Impact Relevance Check</u>	-122	-40				-162	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Place	FP25	New way of delivering Park & Ride service at Long Ashton	We are currently exploring more efficient ways of running the Long Ashton Park & Ride site with the current operator. This won't affect the ongoing Park & Ride service.  Equality Impact Assessment	-130					-130	New
Neighbourhoods	FP26	Hengrove Leisure Centre refinancing	We will be exploring options for achieving a cheaper cost of financing for our leisure centre at Hengrove Leisure Centre.  Equality Impact Relevance Check	-13	-113				-126	Existing =
People	FP27	Charge for some Community Link services.	As part of a proposal to explore opportunities to change the way Bristol Community Links are run, new models will include ideas for marketing day services to those who would pay to use them. <u>Equality Impact Relevance Check</u>	-50		-50			-100	New
Naighbourhoods Ge 157	FP28	Single council- wide process for providing emergency accommodation	We will integrate council teams that deal with emergency accommodation into a single team and streamline the administration in order to purchase accommodation at a reduced and common cost per night.  Equality Impact Assessment	-75					-75	New
People	FP29	Provide in-house early years training	We will reduce our spend on early years training.  Equality Impact Relevance Check	-48					-48	New
Place	FP30	Redesign how highways information and guidance is delivered	Generate staff savings by reducing costs associated with running our current helpline, and providing more information via the council website.  Equality Impact Assessment	-40					-40	Existing =
			Total:	-9,946	-6,342	-9,007	-58	-58	-25,411	

# Increasing our income

Making money by introducing or raising our charges and renting out spaces.

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Place	IN01	Reviewing on-street parking charges	Charges for on-street parking are overdue for review. We anticipate charges increasing and this income contributing towards our overall budget for transport.  Equality Impact Relevance Check	-720	-357				-1,077	New
Neighbourhoods	IN02	Operations Centre – increase income	Our new state-of-the-art Operations Centre will contain services such as traffic and emergency control. By bringing these together and selling the remaining space to partners we can make savings, increase our income and reap the benefits of closer partnership working.  Equality Impact Relevance Check	-60	-780				-840	Existing =
9 Place 15 8	IN03	Residents' parking income	When people pay for residents' parking permits this is used to pay back the cost of installing the scheme. Once this money is paid back the income will be used firstly to cover parking services costs with any surplus being used to support transport related initiatives.  Equality Impact Relevance Check	-4	-4	-4	-684		-696	New
Place	IN04	Establish city centre business rate development team	Establish a team to bring unused city centre buildings back into use thereby increasing business rate contributions.  Equality Impact Relevance Check			-160	-80	-240	-480	New

#### \*Status:

Neu

A proposal which is either completely new or has not been published in this format before. Some of these were counted under a 'Business Efficiency' total in our October consultation without publishing their full description.

#### Existing =

An unchanged proposal which was published in October 2016 as part of the launch of our Corporate Strategy consultation. Financially unchanged since original publication or falling somewhere within a range of savings originally published. Changed – A proposal which we have previously published but has had its description or savings amounts changed following consultation.

- ▲ we have increased the amount we intend to save since this proposal was originally published
- ▼ we have decreased the amount we intend to save since this proposal was originally published

# Increasing our income (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Place	IN05	Increase income from museum buildings	We will look at ways to increase income from our cultural assets such as the museum and art gallery and the M Shed, and various events the council runs. This could include re-tendering the café contract, reviewing our exhibitions programme and retail offerings at these venues.  Equality Impact Relevance Check	-50	-50	-50	-86		-236	New
Resources	IN06	Increase bookings for Lord Mayor's Mansion House and Chapel	We plan to increase income from room hire, weddings and events in the Lord Mayor's Mansion House and Chapel.  Equality Impact Relevance Check	-75	-75	-50			-200	New
Place	IN07	Reintroduce Sunday charging for parking on-street	This would reintroduce charging on Sundays when people use on-street parking bays. This charge was removed in 2012.  Equality Impact Relevance Check	-50	-150				-200	New
Mghbourhoods  150	IN08	Alternative funding for responding to private tenant's complaints	All privately rented dwellings must meet property condition and management standards. Improving property conditions can be achieved by a variety of methods some of which will reduce the costs to the local authority. A range of schemes will be considered that will reduce the costs of responsive work in dealing with tenant complaints (which are covered by General Fund). The schemes include increasing the level of pro-active interventions and recovery of costs to the council in doing so. These are subject to the legal criteria for the measures being met.  Equality Impact Relevance Check	-175					-175	Changed ▼ -175
Neighbourhoods	IN09	Increase income from cemeteries and crematoria	We will reduce our running costs following a redesign of the service and we will increase income through additional sales of remembrances. Fees were reviewed in 2016/17.  Equality Impact Relevance Check	-138					-138	New
City Director	IN10	Increase external income from design services	Our multi-media design team undertake some work for external clients. Under this proposal they will increase the number of external customers to generate more income for the council. <u>Equality Impact Relevance Check</u>	-100					-100	New

# Increasing our income (continued)

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	IN11	Parking charges for Oldbury Estate, Blaise Castle and Ashton Court	We will be seeking to generate further income by introducing/increasing fees for parking at Ashton Court, Oldbury Court and Blaise Estate.  Equality Impact Assessment	-100					-100	Existing =
Neighbourhoods	IN12	Potential expansion of approved licensing schemes	Potential expansion beyond the two licensing schemes in order to make more privately rented homes meet decent standards. The staff costs to do this would be funded through the licence fee.  Equality Impact Relevance Check	-95					-95	New
Neighbourhoods	IN13	Increased income for bulky waste	We will generate additional income from recent changes to the bulky waste collections service.  Equality Impact Relevance Check	-82					-82	New
Page 16	IN14	Increase income from the administration of Traffic Regulation Orders	We will charge for the administration costs for preparing Traffic Regulation Orders. <u>Equality Impact Relevance Check</u>	-75					-75	New
Place	IN15	Additional income from The Bottle Yard Studios	This would set a higher income target for these studios, which could be achieved through reviewing charges and getting more clients to use the studios.  Equality Impact Relevance Check	-50					-50	Existing =
Place	IN16	Reducing costs of consultants for strategic transport planning	Reducing the cost of consultants and doing more strategic transport planning work in-house.  Equality Impact Relevance Check	-23					-23	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	IN17	Increase the amount of money we make from litter fines	Picking up litter costs us lots of money which shouldn't need spending. Whilst the amount we can fine people who litter is set in law, we'll take a stronger approach to enforcement — with more staff trained and qualified to issue fines and a less forgiving approach to those who litter.  Equality Impact Relevance Check	-15					-15	New
People	IN18	Increase income from fee paying adult learning services	Increase income from our fee paying adult learning services by increasing marketing.  Equality Impact Relevance Check	-10					-10	New
Neighbourhoods	IN19	Increase income from translation and interpreting service	We are proposing to increase bookings for our translation and interpreting team.  Equality Impact Relevance Check	-9					-9	New
Gources	IN20	Offer tenancy fraud investigation and training services to housing associations	Sell our tenancy fraud investigation and training services to housing associations to support them in ensuring their properties are available to those in greatest need. Sales would help support the Tenancy Fraud Investigation Service and reduce the cost of the service to the council as a whole.  Equality Impact Relevance Check	-5					-5	New
Neighbourhoods	IN21	Faster recovery of Housing Benefit debt	Housing benefit is a means tested benefit. Failure to declare the true circumstances and delays in reporting changes will result in overpayments which are recoverable from the claimant, and in some instances from the landlord. We are proposing to improve our overpayment recovery service to allow us to claim back more debt. This would include having a member of staff reviewing all outstanding debts over a three month period and align recovery with recommended best practice by DWP.	-50	50				0	New
			Equality Impact Relevance Check							
			Total:	-1,886	-1,366	-264	-850	-240	-4,606	

# Reducing or stopping services

Stopping doing something completely or reducing it significantly.

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	R501	Reduce Supporting People services	We will refocus our efforts on supporting those people who would require a statutory service were they not receiving Supporting People services. This will result in reduced access to floating support services, sheltered housing, supported living and other advice and guidance services.  Equality Impact Assessment Equality Impact Relevance Check	-643	-1,157				-1,800	New
Place Page 1	RS02	Reduce road maintenance budgets	We plan to change the way we maintain our roads, moving towards more preventative treatments at the right time to maximise their value and reduce the amount we need to spend on repairs.  Equality Impact Assessment	-1,200	-250	-250			-1,700	New
Proole	RS03	Reshape Children's Centres' services (original proposal : Review Early Help Services)	Children's centres provide valuable services including much of our early intervention work with young families. They also support public health to deliver their programmes. This proposal keeps our commitment to those services and the value they bring, and recommends a change to the way that we organise our offer, as part of a (0–19) multi-agency early help family support model. We will review management structures and combine some services to create efficiencies. We hope to keep 18 children's centres open and find alternative ways to provide some of the existing services.  Equality Impact Assessment	-750	-750				-1,500	Changed ▲ +400

#### \*Status:

New

A proposal which is either completely new or has not been published in this format before. Some of these were counted under a 'Business Efficiency' total in our October consultation without publishing their full description.

#### Existing =

An unchanged proposal which was published in October 2016 as part of the launch of our Corporate Strategy consultation. Financially unchanged since original publication or falling somewhere within a range of savings originally published. Changed – A proposal which we have previously published but has had its description or savings amounts changed following consultation.

- we have increased the amount we intend to save since this proposal was originally published
- ▼ we have decreased the amount we intend to save since this proposal was originally published

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	RS04	Reduce the number of library buildings and redesign the service	This would focus our investment and efforts on a smaller but high quality library service in Bristol. This would include retaining the Central Library and a redesign of the service within the lower cash limit.  Equality Impact Assessment	-300	-740	-360			-1,400	New
Neighbourhoods	RS05	Local Crisis and Prevention Fund reduction	Each year the council provides £1.9m in financial support to citizens who need short term help to pay for food or utility bills or who need furniture to set up home after leaving temporary or supported accommodation. This proposal would reduce the fund by 55% and will mean fewer or smaller grants being made.  Equality Impact Assessment	-1,050					-1,050	Existing =
Pare age 163	RS06	Reduction of subsidies for bus routes with low numbers of passengers	Buses are run by private companies and when they cannot make a profit they sometimes choose to remove certain bus routes. The council spends around £1.8m per year subsidising some routes, paying the private operators to run them despite a low number of passengers.  This proposal reduces our spending by half, meaning that companies would need to find a way to make them profitable or they may choose to stop running buses on these routes.  Equality Impact Assessment	-450	-450				-900	Existing =
Place	RS07	Reduce funding to Bristol Music Trust	The council funds Bristol Music Trust with approx. £1m per year for the running of Colston Hall and the delivery of the music service. This proposal is based on Colston Hall opening a more efficient venue in 2020. This is a reduced saving following consultation, and any savings will not impact on schools. Equality Impact Assessment Form				-500		-500	Existing =
People	RS08	Respite policy review	We plan to review our policy on respite services so that there are clearer thresholds for what options are available to whom and when, whilst also looking at how long different respite breaks should last. This is likely to reduce the service for some users, lowering costs.  Equality Impact Relevance Check	-454					-454	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	RS09	Removal of locally defined discounts	The council currently offers a short-term discount on council tax of up to 10% for properties that are unoccupied or unfurnished. This proposal will remove the discounts from 1 April 2017.  Equality Impact Relevance Check		-420				-420	Existing =
Place	RS10	Remove funding for local traffic schemes currently devolved to Neighbourhood Partnerships	Currently Neighbourhood Partnerships are given £350k to provide smaller local traffic schemes which would be removed, generating (including staff costs) a £410k saving. Note that delivery of current planned schemes may be impacted.  Equality Impact Assessment	-410					-410	Existing =
Place Page 1	RS11	Reduce funding to key arts providers	The council provides £1m per year to key arts providers following a bidding process. This supports a wide range of arts and culture activities, including lots of work with the community, education and training. We had proposed to halve this, but having listened to feedback we will now only remove £380k.  Equality Impact Assessment		-190			-190	-380	Changed ▼ -120
Neighbourhoods	RS12	Limit Partly Occupied Relief for business rates	Partly Occupied Relief is currently awarded to business ratepayers where part of their premises is not in use. We are proposing to limit the amount of relief that can be claimed under this policy.  Equality Impact Assessment		-350				-350	New
Neighbourhoods	RS13	Reduce funding for Police Community Support Officers (PCSOs)	There are 130 PCSOs in Bristol, funded by the police, the council and the Police and Crime Commissioner. We need to consider the level of funding the council continues to put into the service which may see a reduction in Police Community Support Officer posts. We will continue to support but at a reduced level. This proposed reduction is the same as we consulted on in October, but a proportion of the savings are attributed to other funding streams.  Equality Impact Assessment	-181			-91		-272	Existing =

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	RS14	Centralise Citizen Service Points (CSPs) at 100 Temple Street and close all others	We will centralise our Citizen Service Points at 100 Temple Street with more advisors available face-to-face and by phone. This means that all other Citizen Service Points (in Fishponds, Hartcliffe, Southmead and Ridingleaze) will close. <u>Equality Impact Assessment</u>	-158	-80				-238	Existing =
Neighbourhoods	RS15	Reduce Discretionary Rate Relief for business rates	We are proposing to reduce the Discretionary Rate Relief (DRR) awarded to charities, voluntary groups and not for profit organisations. This means they may pay the full cost of the business rate bills.  Equality Impact Assessment Form		-158				-158	New
Place Page 165	RS16	Reorganise how school crossings are patrolled	Having listened to consultation feedback we have decreased the savings we plan to make in this area. We will look at alternative methods for providing patrols for school crossings (lollipop people) outside 80 school sites around Bristol. This could include volunteers or seeking alternative funding arrangements.  Equality Impact Assessment	-90	-65				-155	Changed ▼ -205
Place	RS17	Stop funding the freight consolidation centre which is not profitable	This joint scheme with Bath and North East Somerset Council sees deliveries for several major shops and firms brought to a single place, where they are combined on to a single delivery vehicle. The scheme is voluntary and is not used enough to justify continuing funding it.  We remain committed to reducing the number of vehicles coming into the city centre and will explore what role freight consolidation might play in this.  Equality Impact Relevance Check	-150					-150	Existing =
Neighbourhoods	RS18	Alternative funding models for Ashton Court mansion.	Ashton Court is currently funded by a council subsidy and the income from running weddings, conferences and events. We will explore new ways of operating the site without the council subsidy and identifying new funding sources for investment in the building.  Equality Impact Relevance Check	-35	-85				-120	New

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
People	RS19	Remove subsidy for adult education at Stoke Lodge	We pay to provide Stoke Lodge as a base for adult learning. Following the restructure of the service, this funding will end and the service will become self-funding and the venue will be available for hire.  Equality Impact Relevance Check	-55	-55				-110	New
Place	RS20	Reshape planning enforcement service	This will reduce the level of development monitoring, enabling us to reduce the cost of our planning enforcement service.  Equality Impact Relevance Check	-102					-102	Existing =
People Page 166	RS21	Reduce funding for employment support service	Rather than working by ourselves to provide opportunities for people to access employment and apprenticeships, we will seek corporate sponsorship and work with partners such as the City Office to do this. This might reduce the number of activities like job fairs, job clubs and apprenticeship links with local businesses which are provided directly by the council, but we would still provide some and hope other partners can help provide others or more effective alternatives.  Equality Impact Relevance Check	-100					-100	New
Neighbourhoods	RS22	Reduction in wellbeing grant devolved to local Neighbourhood Partnerships	Each Neighbourhood Partnership currently has a grant to spend on local wellbeing initiatives. Under this proposal we will reduce the grants.  Equality Impact Relevance Check	-100					-100	New
Neighbourhoods	RS23	Recommission alcohol and other drugs misuse services for adults	We will make this saving by recommissioning the services. This may mean changes to the treatment available but we will still be spending £6.6m per year on alcohol and treatment services. We will retain these services and aim to achieve the savings through the recommissioning process.  This proposal is the same as we consulted in October (lower end = 5% saving), but a proportion of the savings are attributed to alternative funding streams.  Equality Impact Assessment	-20	-61				-81	Changed ▼ -471

Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	Total savings £'000	*Status
Neighbourhoods	RS24	Remove council subsidy from Jubilee Pool	We are proposing to remove the council subsidy of this public swimming pool and small fitness suite on Jubilee Road in Knowle.  The existing five year contract with the current operator is due to end on 30 September 2017.  Equality Impact Assessment	-62					-62	New
Resources	RS25	No longer send out reminders for voter registration	We currently send residents a reminder letter for voter registration (household notification letter). We will no longer do this. <u>Equality Impact Assessment</u>	-43					-43	New
Cross Directorate	RS26	Cease financial support for Bristol Pound	The Bristol Pound is a local currency run by a separate, independent organisation. We supported it during the start-up phase and now that it is fully established we will be withdrawing our supporting funds.  Equality Impact Assessment		-40				-40	New
Neighbourhoods	RS27	Stop spending on seagull prevention	The council currently carries out seagull prevention work to manage the number of seagulls in the city. This includes egg replacement programmes, some building netting and the use of hawks as a dispersal tactic. Many councils no longer carry out this work due to the cost and the difficulty in making any significant impact. Therefore it is proposed that we no longer run this service.  Equality Impact Relevance Check	-29					-29	New
Neighbourhoods	RS28	Remove the subsidy for salary costs for the Avon Gorge and Downs Wildlife Programme	We currently contribute £25k for an education officer and a seasonal post for the Avon Gorge and Downs Wildlife Programme. This proposal removes the council contribution. <u>Equality Impact Relevance Check</u>	-25					-25	New

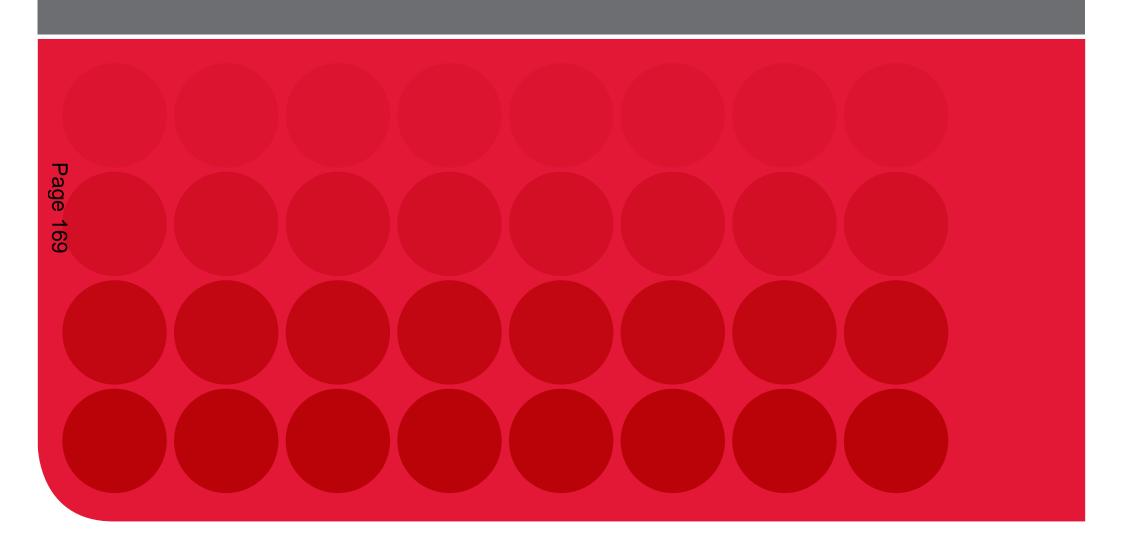
Directorate	Ref	Name of Proposal	Description	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000		*Status
Neighbourhoods	RS29	Remove council contribution for Bristol in Bloom	Bristol has a successful Bristol in Bloom programme which is highly valued by the city. Bristol in Bloom community association has been focusing on increasing their corporate sponsorship and income generation and under this proposal we would remove the council subsidy.  Equality Impact Relevance Check	-20					-20	New
			Total:	-6,427	-4,851	-610	-591	-190	-12,669	

# tal all proposals:

						Total
	2017/18	2018/19	2019/20	2020/21	2021/22	savings
	£'000	£'000	£'000	£'000	£'000	£'000
Total:	-33,068	-16,534	-10,105	-2,003	-488	-62,199

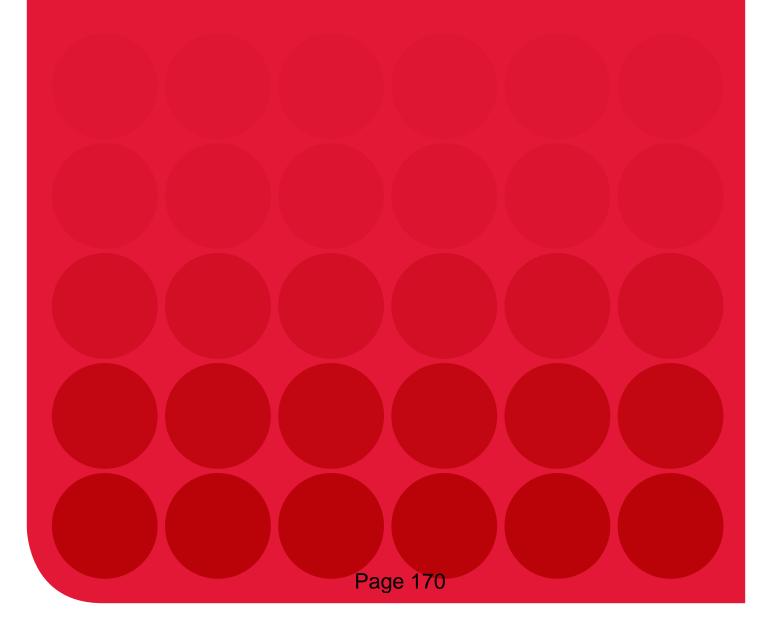
### Documents available in other formats:

If you would like this information in another language, Braille, audio tape, large print, easy English, BSL video or CD rom or plain text please contact: 0117 922 2848



# Appendix 7

# Cumulative impact



Cumulative Equality Impact Assessment of the Indicative Budget Savings 2017/18 – 2021/22 – Date 10 February 2017

(Health Impact Assessment is included at page 18 -27)

#### The Context:

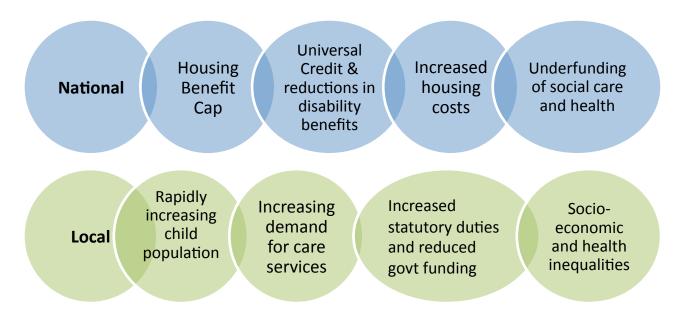
Bristol City Council's vision is to make Bristol a more equal, aspirational and resilient city where everyone can share in its success. We will also provide services which protect our most vulnerable people. However, this vision need to be achieved in the context of a rapidly growing population and increasing demand for services including social care, transport and education. BCC is facing complex budget challenges for the next 5 years and we are required to reduce our spending by £92m.

#### **National Pressures**

We understand that more people are experiencing financial pressures and worries in the current economic climate. This is for a range of reasons, including increased costs of living, low pay, pay freezes and reductions in welfare benefits. These national changes can often impact more significantly on equalities groups and we have taken this into account when developing our proposals.

#### **Local Factors**

There are also a number of pressures specific to Bristol which we need to take into account when making our decisions.



#### The Cumulative Impact Assessment

Bristol City Council anticipates the impact of the budget proposals on people from equalities communities by undertaking equality impact assessments.

Cumulative Equality and Health Impact Assessment of the Budget Proposals: Full Council March 2017

Page 171

When proposals are in their early stages of development a relevance check is undertaken to assess if the proposal will have a low, medium or high impact on equalities communities:

- Black and minority ethnic communities
- Disabled people
- Lesbian, gay, bisexual and transgender communities
- Older and Young people
- People with a religion nd belief and those without a religion or belief
- Women and men

Where a medium or high impact is anticipated, the relevance check is progressed as a full equality impact assessment. Further consultation will take place as part of developing the full equality impact assessment where there is a public relevance.

The relevance check process makes sure we are giving proportionate attention to equalities issues. If we anticipate a high impact on one or more equalities communities, then the full equality impact assessment will enable the council to give more consideration on what will be the impact on different groups, consult with people affected and mitigate where possible any negative impact. If the proposal will have a low impact then there isn't the need for a full equality impact assessment.

For well-developed proposals, the <u>full equality impact assessment</u> is published and these include responses to comments received as part of the public consultation process between October 2016 and January 2017. For proposals in their early stages of development, <u>a relevance check</u> is published and for proposals with low impact, a relevance check is published. There are forty four budget proposals which do not have any impact or any differential impact on people with protected characteristics. This report will focus on the remaining proposals as to their impact

We pooled information from each equality impact assessment and relevance check to consider the impact on different equality communities and pulled together the impacts for each community for the purposes of this document.

#### **The Decision-Making Process**

The recommendations regarding the budget proposals are made by Cabinet and then taken to Full Council, where the budget is set. During the development of budget proposals, officers and Cabinet members have been mindful of the impacts any changes could have on key communities and on the city as a whole, and have been working up individual Equality Impact Assessments over time. Many of these were published with the Consultation on early proposals in October 2016. New proposals have been brought forward in January 2017 and for some of these, officers are still working on full EQIAs to reflect potential impact, but have Relevance Checks in place.

In this report we will be focussing mostly on the impacts of disabled people, older and younger people, BME people and women as these are the groups most commonly identified as experiencing disproportionate impacts. We have also highlighted the impact on LBGT people and of geography and socio economic disadvantage as relevant to the cumulative impact of change.

#### Our Approach:

A key part of our core purpose as a local authority is to support those at risk or in need, and the majority of our revenue budgets are spent on services for people. Therefore any change to our funding has potential for impact and we have taken into consideration the issue of both direct and indirect impacts on individuals and groups of people when working to deliver a set of proposed budget reductions.

It is also important to recognise that although the proposed level of reduction over 5 years is significant, we will still be spending or directing the spend of up to a £billion across the city, whether directly in service provision, or influenced through external funding which is either "passported" to key services such as education or invested in the future of the city as a whole, such as building increased numbers of affordable homes.

Our aim is to minimise direct and indirect impacts on our communities in this budget, specifically our communities who identify within any protected characteristics, and where impacts are probable or likely, that we mitigate against these how and where we can. In building our approach to these budget reductions, we have at all times sought to find the required savings in areas which have the minimum direct impact on people, and been clear how we will re-shape the ongoing investment to pick up key areas of work. In this context we have also looked at wider measures which have enabled us to maintain many of our services targeted to those more vulnerable in our city: We have committed to:

- building the Council's ability to raise income to relieve the pressure on the revenue budget and to support targeted services in the future
- proposed an increase in Council tax recognising that though this impacts on all our citizens, it is focussed mostly on those more resilient households in the city
- where possible focussing reductions away from those who are most vulnerable, and maintaining a focus on early intervention
- charging extra council tax to fund the social care precept
- retaining as much funding as possible to protect of Voluntary Community Sector investment who are often the best placed to support those at risk in our communities
- ensuring that we are mitigate any reduction by re-shaping and re-design services in consultation with our stakeholders and in the context of mitigating equalities impacts from the service change as a whole.

#### **Detail of Impacts:**

We must think about how we can reconcile some of these impacts with our wider vision for Bristol, where we aim to close the inequality gaps within our City and ensure that opportunities are accessible to all citizens.

It has been identified that the main cumulative impacts can be grouped in the following areas:

**Standard of living** – The impact assessment considers how budget proposals will affect people's income or ability to pay for essential items. Unemployment, homelessness, the rising cost of living and rents and changes to welfare benefits mean that for some people their standard of living is decreasing and they may be less able to live with independence and security. In identifying proposals which impact on standard of living issues, we have included access to education and skills because improving skills and educational attainment lead to improved standard of living for individuals

**Health and Wellbeing** - Some people will face changes, and reductions in the health and social care that they receive. Proposals have been evaluated to assess whether they on a person's ability to live independently or if there is a risk that more people could need residential care if there is less access to preventative support. For example, Community Links offer a drop in for people with high support needs living independently to be able to pop in to get help with a letter or other issues to sustain their tenancies, and community meals services include a daily wellbeing check on residents whilst the meal is being delivered.

Early Intervention and resilience – Early intervention reduces the impact of problems later on. Impact assessments anticipate if the removal of some services which provide early intervention could create more demand on statutory services and identify mitigations where possible. We also recognise that resilience could be affected if services in local communities and those that visit people's homes reduce which could increase isolation, and create more demand on statutory services. For example, changes to transport mean that some people may find it more difficult to get out to access employment, maintain a social life or participate in leisure activities.

Active Communities – For some services we will step back and enable more community ownership of projects, initiatives and the city's work. Changes to services or community assets in some geographical areas of Bristol could further widen inequality gaps for some neighbourhoods, for example changes to discretionary rate relief will need to consider how to identify the impact of reducing or removing rates relief on smaller organisations providing vital roles in communities.

#### Impact on Disabled people:

#### **Bristol Key Facts**

- 17% of Bristol's population are disabled, 15.6% of men and 17.8% of women.
- 16.4% of people living in households have day-to-day activities which are 'limited by their illness or disability'. For children it is 4.1% of all children, for the working age population it increases to 12.3% and for people aged 65 and over it increases to 55.9%.
- 22% of disabled people aged over 16 are economically active in Bristol compared with 70% of the general population
- 6.7% of BCC staff are disabled.
- 28% of those in poverty in the UK are disabled (3.9 million people) while a further 20% of people in poverty (2.7 million) live in a household with a disabled person. Nearly half of the poverty in the UK is therefore directly associated with disability (Joseph Rowntree Foundation and New Policy Institute 2016.

There are a number of proposals which impact on disabled people and each individual equality impact assessment has given careful consideration to mitigating this impact. The cumulative impact assessment:

#### **Standard of Living**

Disabled people have experienced significant change to their income, including changes to Access to Work, Personal Independence Payment and Employment Support Allowance and are the majority users of information and advice services (IAG). FP11, the development of a single citywide information and advice service needs to be designed in consultation with disabled people. For example the new centralised IAG needs take into account that some disabled people are more reliant on face-to-face IAG, rather than telephone or digital access, such as people with learning difficulties, people with mental health issues and people with a hearing impairment. IAG services are also important for people who experience multiple oppression, for example disabled refugees, older people who have recently become disabled.

Disabled people could be negatively impacted by reductions to the Local Crisis and Prevention Fund, but these will be mitigated by prioritising provision of essential items. It is noted there will be an impact as any non-essential or replacement goods will need to be sourced through second hand, reuse or affordable credit projects.

The Government is ending the grant to Council for Education Services but key statutory duties will be retained, for example, support for Education, Health and Care Assessments (ECHPs) Plans for disabled children. The impact has been mitigated by the council sustaining some investment in the local authority's role. The issue of high demand on the High Needs

education funding is outside of the scope of this budget but remains a significant budgetary challenge.

#### **Health and Wellbeing**

Disabled people are the majority users of adult care and support services. Some savings will be achieved through the reconfiguration of services which is already underway and disabled people are involved in redesigns to provide services in a more cost effective way. For example FP03 has six equality impact assessments identifying how assistive technology, prepayment cards, improving access to employment opportunities, promoting Shared Lives and reconfiguring re-ablement provision in North Bristol will contribute towards achieving the saving. The Shared Lives and Employment Support proposals will be an improvement on current service provision and expands disabled people's choices and options.

Some savings will be achieved through reviewing the disabled person's individual support package and any significant negative impact will discussed with the individual disabled person and mitigated where possible. For example, when identifying who will be affected by reductions in Supporting People (RSO1), savings may be made by using a different provider that offers better value for money (recommissioning services or using a dynamic purchasing framework) or by reducing the support an individual receives. Changes to a support plan will happen only after a review or a reassessment. Reviews, assessments and reassessments are undertaken in accordance with our policies which mitigate against discrimination and ensure people are assessed on needs and not on how well they can advocate for themselves. The council must meet its statutory duty of care and will protect entitlement to services where the support is most likely to reduce the need for statutory care.

#### Early Intervention and resilience

Some savings will be achieved through reconfiguring services and these discussions are at an early stage. Changes to Community Links, community meals, dementia services, Children's Centres and school crossings will have an impact on disabled people and families with disabled children. It is important that changes do not decrease independent living and increase reliance on statutory services. Details are still under discussion and there are commitments to involve staff and service users to mitigate avoidable negative impact. There may be upheaval which may cause distress or worry and we need to ensure we support people well during this transition.

Disabled young people could be affected by changes in youth services but there is a strong commitment to improving access to mainstream youth services, enabling disabled young people to attend all local services, which is encouraging.

In the autumn there were concerns expressed in the Public Consultation that disabled people are particularly affected by changes to transport. In response, the proposed changes to community transport and concessionary bus passes are now on hold, so the overall cumulative impact on disabled people and transport is much less negative than originally

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anticipated. However, the removal of commercial bus subsidies will impact on disabled people using those services, consultation has highlighted that 35% of disabled people using these services would be unable to make alternate travel arrangements.

At Cabinet on 30 January 2017, Deaf and disabled people highlighted their concerns about cuts to services, previously ring fenced as Supporting People funded services (RS01). The £7m fund will be reduced by £1.8m and councillors committed to reviewing how the saving is made and which services will be reduced and there will be a full consultation on this proposal. It is important to recognise where small investments can contribute to significant improvements in independent living; where targeted funds can meet the needs of specific communities, for example BME elders; and where there is alternative provision or when other services have reduced significantly e.g Deaf people.

Charging for parking will have minimal impact on disabled people (blue badge users are exempt from parking charges in recognition that they need to park in close proximity to services and facilities). We are consulting on extending free parking in parks for blue badge users.

Disabled people have a higher fear of crime and difficulties in reporting to the police, so will be affected by the reductions in PCSOs but reconfiguring the remaining provision should mitigate any negative impact.

#### **Active Communities**

There is a risk associated with wider scale community ownership of parks and libraries and community sponsorship of neighbourhood partnerships that it may be more difficult for those communities to raise or prioritise the spending to ensure high quality access to these local neighbourhood assets. We are mitigating this issue by ensuring a level of investment to support community asset transfer and building community capacity for managing physical assets to ensure they function for the whole community. We also have a strong voluntary community sector, where there is good expertise around equalities, and we would be targeting some of our support for these organisations to ensure their expertise is shared with wider community groups.

#### Impact on Gender

#### **Bristol Key Facts**

- 64% of men aged 16 and over are in employment compared to 56% of women
- 40% of the BCC workforce are men and 60% are women
- Women in full-time employment take home an average of £477.10 before tax, compared to £562.60 paid to men.
- Women have a 50:50 chance of providing care by the time they are 59; compared with men who have the same chance by the time they are 75 years old.
- 92% of lone parents caring for dependent children are women.

A number of budget proposals have the potential to impact on women specifically. A summary of these is below. The core mitigations will be in the re-designs of these services/provision to ensure that we can pick up core concerns and address these.

#### **Standard of Living**

Lone parents and women escaping domestic abuse would be affected by cuts to the Local Crisis and Prevention Fund, but essential goods will continue to be provided to mitigate the impacts on women leaving refuge accommodation and families leaving hostel accommodation.

#### **Health and Wellbeing**

There are positive impacts for women anticipated: for example, changes to ROADS services ( substance misuse) aim to increase access to services and uptake of services by women; changes to youth housing pathways will introduce specific provision for young women and changes for adult homeless services will increase family provision, albeit possibly reduce women only provision.

#### **Early Intervention and Resilience**

The proposal to reconfigure Children's Centres, dementia services, schools crossings is likely to affect women who are the majority of staff and the majority of service users. The impact of reconfiguring Children's Centres services will impact on women staff, as well as on women service users as it is a key universal service. The aim is to continue to provide targeted, preventative services with minimal impact on service users, however we recognise the upheaval will cause distress or worry. There are commitments to involve staff and service users to mitigate avoidable negative impact.

Changes to public transport disproportionately affect women because they are more reliant on public transport and have less access to cars. 65% of people who would be unable to find alternative travel arrangements if the removal of subsidised bus services meant the closure of certain bus routes are women. Changes to Park and Ride affect women disproportionately because they are 65% of users of Park and Ride services; we are not aware of any negative impact due to changes in security arrangements and medium term the Metrobus will replace the Ashton Park and Ride so we do not anticipate a negative impact of the changes proposed.

#### **Active communities**

Reducing public toilet provision may have a disproportionate impact on women, because women tend to be the primary carers of children and children are more likely to need the toilet at short notice, though we are aware that many people don't use the existing toilet provision as it is considered poor. Alternative toilets in public houses and other venues may not be appropriate for children. This can be mitigated by using a collaborative approach to

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redesigning our approach to provision, ensuring that our partners in the city with access to accessible toilet provision make this clear and that any remaining public toilets under BCC are fit for purpose.

#### Impact on Age:

#### **Bristol Key Facts**

- One in five people living in Bristol are aged under 16.
- 13% of Bristol population is over 65 with over 9000 people aged 85 or over.
- 4.34% of the council's workforce are aged 16-24
- 38.61% of the council's workforce are aged 50-64 and 2.83% are aged over 65
- One in five people aged 60+ and one in four children live in income deprived households (almost half of the children in Inner City Bristol live in families receiving means tested benefits).
- 2015 UK figures indicate over half of people over the age of 75 do not use the internet, 50% of the Bristol Older People's Forum survey reported they don't use the internet

There are proposals which may impact on Children, Young and Older People. The main risks are detailed below and mitigation will be primarily in our ability to accommodate key concerns we have identified into the newly shaped services. For example, ensuring we have addressed digital inclusion to support access for older and disabled people to our services.

#### **Standard of Living**

15% of young people user the Local Crisis and Prevention Fund emergency payments which will reduce, however this is mitigated by smaller awards of Emergency Payments continuing in essential areas of need.

#### **Health and Wellbeing**

Some savings will be achieved through the reconfiguration of services which is already underway to provide services in a more cost effective way; through assistive technology, pre-payment cards and reconfiguring re-ablement provision in North Bristol. It is important to recognise about 50% of older people struggle with or do not use digital platforms

Savings may be made by using a different provider which offers better value for money (recommissioning services or using a dynamic purchasing framework) or by reducing the support an individual receives, for example Community Support Services and Supporting people but all changes are discussed with the older person. The council must meet its statutory duty of care and will protect entitlement to services where the support is most likely to reduce the need for statutory care.

Older residents in Redfield Lodge, users of Community Links and Community Meals will be involved in options appraisals and further consultation on changes to services but we recognise change can be very unsettling.

#### Early Intervention and resilience

Children and young people will be affected by the proposed reductions to Early Help, Youth Services, Children's Centres and reductions to school crossing patrols. Where possible, savings will be made by reconfiguring services and targeting provision at those most in need.

The removal of commercial bus subsidies will impact on people using those services, 35% of older people using these services would be unable to make alternate travel arrangements. But some transport changes have been dropped (changes to community transport and concessionary bus passes proposed in October 2016) so the overall cumulative impact on older people and transport is much less negative than originally anticipated

#### **Active Communities**

Some older people could also be affected by Highways service removing telephone reporting of highways issues and some older and disabled people may be unable to use the new online systems to discuss access concerns via a generic website. This is compounded by changes to neighbourhood partnerships which may no longer offer forums for local people to raise concerns about highways and the removal of the delegated budget to neighbourhood partnerships to prioritise highways issues which are of concern to local people.

#### Impact on Black and minority ethnic communities:

#### **Bristol Key Facts**

- The population of Bristol has become increasingly diverse and some local communities have changed significantly. There are now at least 45 religions, at least 180 countries of birth represented and at least 91 main languages spoken by people living in Bristol.
- The proportion of the population who are not 'White British' has increased from 12% in 2001 to 22% of the total population in 2011
- One in three children in Bristol schools are from a Black and minority ethnic background and 91% of people in Bristol aged 65 and over are from a White British background
- 11.71% of Bristol City Council's workforce are from Black and Minority Ethnic groups and 4.9% are from non-White British ethnic groups.

#### **Standard of Living**

BME families and individuals are over represented in homelessness services and greater provision for homeless families will have a positive impact on BME families. Additional preventative services will have a positive impact for BME young people and adults needing temporary accommodation. Also people of Eastern European Origin are over represented in private housing and would benefit from the initiatives to address rogue landlords.

For newer BME communities where language is an issue, decisions to channel shift to digital and reductions in face-to-face IAG (changes to the CSP and wider IAG services) create an additional barrier to service access. This is compounded by BME communities being high users of IAG so may be disproportionately affected by changes and will need to be fully involved in any new service designs. BME users are also high users of the Local Crisis and Prevention Fund but this is mitigated by continued provision of essential household goods.

The council has included additional investment into the local authority to ease transition to the Government ending of the grant to Councils for Education Services. It is important that in planning these reductions, schools are clear about their responsibilities to promote equality of opportunity and outcomes for BME children. The schools fund and formula is outside of the budget consultation.

The reduction of in-house employment support needs to maintain a focus on BME communities. This will be mitigated by improved partnership working to target apprenticeship opportunities to BME young people, and other such initiatives, through the Learning City Partnership work.

#### Health and wellbeing

BME staff (33%) and BME service users (20%) at Redfield lodge may experience additional concerns as relocation to provision in outer lying areas where the proportion of BME staff and BME residents is smaller, could feel more isolating. Full and open consultation which takes into account the concerns of BME staff and BME residents and families is additionally important. Older BME people can be additionally reliant on targeted interventions which are culturally sensitive and the diverse workforces at Community Links offer added value which should be retained in any new designs for services

There is a specific impact on a small number of BME people in the proposal to remove Supporting People funding for 24 people living with HIV, which will disproportionately affect people of African origin who are the majority users of this service. This is subject to consultation but if it goes ahead, would be mitigated by reviewing care and support needs with the individuals affected and referring people to other services where relevant

#### **Early Intervention and Resilience**

Early intervention services have a particular importance for some BME communities. There are social, economic and cultural factors which create specific needs for BME communities, which are often not sufficient to meet thresholds for specific support services, for example: Cumulative Equality and Health Impact Assessment of the Budget Proposals: Full Council March 2017

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- Some BME communities have additional support needs, for example refugee and asylum seeker communities have specific information and advice needs and language needs which are not experienced by more settled communities.
- Families and individuals may have specific cultural and religious needs, issues around inclusion and integration, and inter-generational issues which could create additional stressors and these needs may not be met by schools or other generic provision.
- BME communities may experience discrimination, exclusion and historical disadvantage and are more likely to live in poverty and experience long term unemployment than White British people.
- Most BME communities are younger than the Bristol average and are proportionately more reliant on children and families' services

Reduction in early intervention services or an increase in the thresholds will disproportionately disadvantage BME people compared with white British communities.

Youth services are vital early intervention services for some young BME people. The recommissioning of youth services is committed youth work provision with a high level understanding of the diversity of young people's challenges across the city and how best to meet these challenges. There is also a need to give recognition to the needs of vulnerable BME young women and men from smaller BME and refugee communities.

#### **Active Communities**

These social and economic factors are partly why BME communities are additionally reliant on VCS initiatives, for example projects which are delivered by and for BME communities; projects which highlight the contributions made by BME communities; educational projects which support BME parents new to the British educational system to understand how best to support their children's' education. Therefore the decision to protect the Bristol Impact Fund will continue to benefit BME communities.

These social and economic issues also lead to an under representation of the voice of BME communities and some arts providers seek to address this by working with these communities. Reductions in Bristol's cultural offer would need to ensure authentic BME voices and talents are promoted in recognition of a historical lack of representation

BME communities have a higher fear of crime and less confidence to report crime to the police, but reconfiguring the remaining PCSO provision to should mitigate any negative impact.

#### Impact on Lesbian, gay, bisexual and transgender communities:

#### **Bristol Key Facts**

Stonewall estimate that there are between 5-7% LGB people in the UK.

4.36% of Bristol City Council Staff are LGBT.

LGBT Bristol have identified there is a lack of resources and expertise around transgender issues in Bristol and a real need for resources that can help support transgender people and improve awareness through education and training to improve quality of life for transgender people. Challenging Institutional and societal homophobia and transphobia, including challenging heteronormativity remains a key challenge in Bristol.

The level of impact on LGBT communities is often less clear within Equality Impact Assessments. We have included some potential areas of risk in this document. As with other areas, we need to be aware of the issues of the LGBT community when we are re-designing or re-shaping our provision.

- A risk that in changes to youth services and not maintaining a LGBT specific services, more work is needed in generic provision to ensure LGBT young people feel safe and welcome in mainstream provision.
- LGBT communities have worked hard to have a voice on Neighbourhood
   Partnerships and any new community structures need to be inclusive of diverse
   communities. LGBT people can have a particular vulnerability to community control
   of resources like libraries and parks if safeguards aren't in place. For example is there
   is a majority local opinion which objects to openly gay lifestyles then communities
   could refuse gay friendly events in parks for fear of 'excluding the local community'.
- LGBT communities are more reliant on PCSOs to challenge everyday homophobia and transphobia, and more reliant on homelessness providers in developing proactive LGBT policies and LGBT staff initiatives to create residential environments where LGBT people feel safe to be themselves if living in homeless accommodation.
- The proposed closure of HIV services as part of supporting people would also have an impact on the LGBT community, as non-statutory provision would reduce to one worker at Terence Higgins Trust.

#### Impact on Faith communities:

#### **Bristol Key Facts**

- The largest religion is Christian (47%), although following national trends the proportion of people stating that they are Christian has fallen from 62% of all people living in Bristol in 2001.
- The largest minority religion is Islam, 5% of the city's population are Muslim
- Bristol is ranked 7th in England and Wales for the proportion of people stating that they have no religion 37% of the population state they have no religion, up from 25% in 2001.
- The age profile of the Muslim population living in Bristol is much younger than that of the population as a whole almost 40% of Muslims are children aged under 16 compared to 18% of the total population.

Experiences of discrimination, exclusion and negative media portrayals within Muslim communities have created specific stressors in comparison to other faith or no faith communities. Concerns about poorer educational outcomes for Muslim young people (Pakistani, Bangladeshi, Somali etc) are a concern to parents and the community. Similar to BME families, these stressors are not sufficient for most individuals and families to meet thresholds for statutory services but it does create an additional reliance on projects, positive action, voluntary sector and places of worship to provide culturally sensitive services, for example older people's clubs in services and Saturday schools.

#### **Economic inequality**

Socio-economic disadvantage is not covered by the Equality Act 2010, and not included in impact assessments. However, it is important to identify proposals which introduce additional charges and could impact on poorer people and to identify proposals generally which have additional relevance for communities which experience socio-economic disadvantage. In the Key Facts sections above, we have highlighted levels of unemployment which indicate levels of poverty within communities.

In mitigation of any increased charges, we will be evaluating and reflecting ability to pay in our approaches.

#### Standard of living

IAG provision offers advice to people on welfare benefits so this will affect communities which experience socio-economic disadvantage. Also Early Help is more important for communities which experience socio-economic disadvantage,

Reduction to the Local crisis and Prevention fund will impact on communities who experience socio-economic disadvantage because they have less access to affordable credit, however the fund will still provide essential household goods for those most in need.

#### **Health and Wellbeing**

The proposal to impose additional fees for Redfield lodge residents and the increase in client contributions are mitigated by financial assessments on peoples' ability to pay. The removal of the adult learning subsidy is also mitigated by charges being mitigated by evaluating people's ability to pay.

#### **Active Communities**

There are plans for some services (libraries, parks, neighbourhood partnerships, school crossings) to be led by other agencies including volunteers, which could offer opportunities for local communities to run local services. Collaborative communities are more likely to look out for each other, increase cohesion and minimise the cost of dependency and institutional care. However, some communities find it harder to self-organise into social networks and groupings that allow people to do things for themselves. Some disadvantaged areas have a strong tradition of self-organising but most areas do struggle with day to day poverty related issues such as high unemployment, poor health and anti-social behaviour which create additional barriers to this kind of self-organising.

#### Impact of geography:

We are aware of the importance of ensuring that reductions and changes do not disproportionately impact on specific areas of the city. Geography is both important in terms of the demography of the area – who lives there – and also the Multiple Indices of Deprivation which tell us how an area is doing, and where there are key social issues for communities.

#### Examples:

- More BME people live in East Central and in the inner circle of north Bristol than in South Bristol. Therefore any service reduction or closures in East and North Bristol are more likely to adversely impact on BME people. Also, it is important that poorer white communities aren't competing with poor BME communities for resources. If resources are allocated equally between 3 areas according to geography, then BME people may be indirectly adversely affected because resources to South Bristol will mainly support people of white British origin (the population of South Bristol is approx. 93% white British).
- Areas of the city with new and newly arrived communities do have additional
  information and advice needs and additional resettlement, language and integration
  costs which are not costs incurred by white British communities. Therefore, funding
  allocation for some services in East central may need to be more per head than for

other areas. We are clear that when we are redesigning any changed services or relocating resources we need to be sophisticated in our needs analysis to avoid disproportionate effects.

We will be targeting of resources to those geographic areas with higher needs and higher levels of poverty. This targeting is important, but we are mindful that not all people with protected characteristics will be living in those higher needs areas.

- Disabled children and disabled parents are more likely to live in poverty than non-disabled households, but they are spread relatively evenly across wards in the city and therefore when we are reducing our investment in wealthier areas, we need to ensure we are not compounding any issues of isolation of disadvantage for these groups. We will mitigate this by using our needs analysis and knowledge of who is using our services to ensure our new shaped services take account of these groups.
- Disabled mothers, mothers of disabled children and women experiencing domestic abuse have additional needs which are unrelated to wealth.

As we undertake the re-design work for the changes in services which have a locality provision – such as libraries, Children's Centres, neighbourhood partnerships, school crossings, subsidised bus services - we will be considering this geographical impact carefully, and ensuring that where we are locating services will be to the best possible benefit of any at risk communities.

#### The impact of inviting other providers to deliver services

There are plans for some services (libraries, parks, neighbourhood partnerships, school crossings) to be led by other agencies including volunteers. It is a positive impact for provision to be led by the communities they serve. The council's commitment to recognising social value in contracting arrangements could reinforce this positive benefit

The duty to not discriminate and make reasonable adjustments for disabled people is part of the Equality Act 2010 which applies to everyone, but the public sector equality duty is a higher standard. If public sector partners or the voluntary and community sector run community services then it is easier to assert equality standards because the public sector equality duty applies. Outside these providers, it is important to note there are additional risks around equality and diversity when deviating from traditional arrangements with public or VCS partners.

Smaller equalities groups can find it difficult to access community led grants, processes may be inaccessible or the communities may not be aware of the specific needs within their own communities.

#### **Conclusion:**

This is a work in progress. We have worked to thoroughly assess the potential impacts on equalities communities of the proposed changes to our services. This assessment has ensured that we understand the impacts and can work towards ensuring that when decisions are made about budget reductions, we are ready to re-shape and re-design services with these key impacts in mind and work with our partners in the wider public and Voluntary sector to share this information and co-design solutions wherever possible.

#### Appendix 1

#### Implementing the Public Sector Equality Duty

The Public Sector Equality Duty (section 149 of the Equality Act 2010) requires public bodies to have due regard to the need to: eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010; advance equality of opportunity between people from different groups; and foster good relations between people from different groups. This document explores the combined impact of Bristol City Council's budget proposals for 2017-2022 on equalities groups in our city.

Non-Compliance with the Public Sector Equality Duty brings a risk of judicial review, and there is extensive case law arising from rulings on judicial reviews which help us to understand what is required of decision makers.

- Decision-makers must consciously bring the Duty to mind when considering the proposal. If they don't or if their appreciation of the duty is incomplete or mistaken, the courts will deem that due regard has not been applied.
- Due regard must be paid before and at the time that a particular decision is being considered, not later. Attempts to justify a decision as being consistent with the exercise of the duty when it was not, in fact, considered before the decision, are not sufficient to discharge the duty.
- The duty must be exercised with substance, with rigour and with an open mind. It is
  not a question of just ticking boxes, or of merely paying lip service. There must be
  substantial sifting of relevant facts and research, and fair attention to conflicting
  views. It follows there must be meaningful consultation and engagement with
  interested parties.
- The duty to have due regard cannot be delegated to a third party (e.g. a commissioned organisation).
- It is good practice to keep an adequate record showing that the equality duties have been actually considered and pondered. Minimally, the record should be dated and should indicate the evidence that has been taken into account. The purpose is to discipline decision-makers to undertake their equality duties conscientiously. Bristol City Council use the Equality Impact Assessment process to record equalities considerations.

### Cumulative Health Impact Assessment of the Indicative Budget Savings 2017/18 – 2021/22 Date 10 February 2017

#### 1. The Context

People in Bristol are living longer, but in the most deprived wards people die on average ten years before people living in the most affluent wards in the city.

Healthy life expectancy, which is the average number of years a person might expect to live in 'good' health during their lifetime, is around 63 years for men and 64 years for women in Bristol. This is similar to the England average, but the gap between the most and least deprived areas in Bristol is over 16 years. This means that people living in disadvantaged areas live for many more years with illness, limiting their ability to work, enjoy life, or take part in community life. This impacts families, social care, health care and society.

#### 2. Proposed changes

The health of the public may be affected by the proposed changes in funding to services. This impact can be negative or positive.

The budget changes that may have most impact on health are:

- Local crisis and prevention fund reduction.RS05.
- Restructuring civil protection team. BE11.
- Reorganise how school crossings are patrolled. RS16.
- Single city-wide information, advice and guidance services. FP11.
- New ways of delivering Parks and Open spaces. FP02.
- Implementing a new model of care and support for adults. FP03.
- Recommission alcohol and other drug misuse services for adults. RS23.
- Reshape Children Centre services. RS03.
- Recommission Bristol Youth Links. FP07.

#### 3. Our approach

To explore the health impacts of the changes listed above the Public Health team have looked at the corporate strategy through a 'health lens'. They have taken the changes most likely to impact and have suggested mitigating action were appropriate so that any negative impacts can be reduced.

#### 4. Detail of Impacts on Public Health

#### 4.1 The Local Crisis and Prevention Fund Reduction. RS05.

Common crisis situations will include financial crisis, such as having unmanageable debts; helping people to move home after they've been homeless; people fleeing domestic violence; prison leavers and people who can't manage finances due to learning difficulty or addiction.

The proposal would reduce the £1.9m fund by 55%, leading to fewer or smaller grants being made. Such a change would be made at a time when wider welfare changes are taking place (such as a freeze in working-age benefits; a reduction in new ESA-benefits; the Benefit Cap and reductions in tax credits). As such, it is likely that there will be a continuing demand for these payments.

There is a risk that by reducing the availability of this fund may exacerbate peoples' sense and experience of crisis. This increased sense of crisis may increase their risk of:

- o Increased physical health issues, including malnutrition and hypothermia.
- Increased mental health problems poverty can be both a causal factor and a consequence of mental ill health.
- o Increased risk of suicides and suicidal behaviours.
- Increased domestic abuse.
- Increased child neglect and harm to child mental health.
- Increased drug and alcohol dependency.

#### Mitigation:

As noted in the Equality Impact Assessment, work needs to be undertaken to increase use of charities and available funds offering similar provision (e.g. Furnished Tenancies); to reduce the list of goods on offer and focus on 'essential' household goods, e.g. beds, cooker, fridge and washing machines and make smaller awards of Emergency Payments and only in essential areas of need.

More broadly, efforts could be strengthened to improve employment rates; family support initiatives; and mental health access, as well as improving access to financial literacy / awareness across public services.

#### 4.2 Restructuring the Civil Protection Team. BE11.

One of the key roles of the Civil Protection team is to support the Local Resilience Forum (LRF). One of the tasks of the LRF is to produce a plan for handling mass deaths and there is a risk that a reduced Civil Protection team will have less capacity to fulfil their responsibility to develop this plan.

There is currently no sufficient Local Resilience Forum (LRF) plan for handling excess deaths, for instance if there was in a pandemic or for mass fatality incident. The Civil Protection team lead on LRF liaison and the LRF are leading on this planning.

If we were to experience a pandemic or incident with large numbers of people dying, there would be a huge impact on the registration/mortuary service and the potential for delays in

services and cremations. These delays would present a potential public health issue in terms of the distress they could cause, so mental health support would be needed in these types of incidents.

In any emergency where people are displaced or suffer losses, for instance life, property, or financial losses, there would probably be on impact on the health of the people concerned. Whether this is a physical, for instance from contaminated water, or mental for instance from post-traumatic stress disorder or depression, these incidents would negatively impact on the health of Bristol.

**Mitigation:** It would be prudent to prioritise the development of a plan to handle mass deaths.

#### 4.3 Reorganise how school crossings are patrolled. RS16.

Reducing school crossings may result in a lack of confidence in parents and carers to allow their children to walk to school, potentially resulting in further road congestion and children particularly not gaining the benefits of active travel.

The average child aged 5 to 17 years in the UK does not reach the recommended minimum daily levels of physical activity - 60 minutes per day. Childhood obesity is becoming endemic, with associated negative health impacts that persist into adulthood.

Active commuting to school can lead to health benefits. Walking to and from school can contribute to achieving the recommended level of activity. Promoting active travel contributes to preventing obesity it also provides many co-benefits such as reductions in air pollution, noise, or traffic injuries. Children who participate in activity such as active travel are more likely to be an active adult. Behaviours that start in childhood are more likely to continue into adulthood impacting their future health and wellbeing.

Fear of injury currently deters many people from making healthy and sustainable travel choices. There is supporting evidence in the US where crossing patrols appear to be effective at reducing barriers to walking/biking to school. In a Canadian study in Toronto, there was a strong positive association found between walking and school crossing guards and the evidence was of crossing guards improving the perceived safety of the environment for walking.

More than 20 scientific papers looking at the link between physical activity and academic attainment over the past 14 years have been reviewed. There is convincing evidence that physical activity and fitness levels in school children is associated with better academic scores and improved classroom behaviour.

Physical activity is well documented as contributing to better academic attainment. There is substantial evidence that physical activity helps improve academic achievement and

additionally that physical activity can have an impact on cognitive skills and attitudes and academic behaviour, all of which are important components of improved academic performance.

Journeys to and from school are, in the main, short journeys and the Joint Local Transport Plan 3 aims to reduce these. From road traffic surveys we know there is a consistent morning peak which increases by 20% during the school term. Without the crossing patrols this could increase further. There is an increase potential for increasing road traffic danger from more using private traffic modes of transport. Health inequalities increase for those without the use of a car as the quality of their journey will decline in terms of the effects of pollution.

Those working on school crossings are socially engaged and provided with employment. They develop rapport with those they see day-to-day and model safe behaviour. For those in the most deprived super output areas this is more significant as they are less likely to be exposed to road safety messages at home; the crossing patrols expose them to road safety experience and support them to be able to travel independently.

Health inequalities are seen in data on road traffic injuries in Bristol. Between 2011 and 2013 the 25 most deprived super output areas had 19% of pedestrian casualties and 18% of children casualties. Whereas the 25 least deprived super output areas had 4% of pedestrian casualties and 3% casualties.

**Mitigation:** Consider the findings of the recent survey of head teachers to assess alternative methods of delivery and funding including local volunteering; consider removing crossings initially where there are already engineered crossings (zebras or lights); carry out assessment of each site to develop a hierarchy of risk to remove the least risky first.

#### 4.4 Single city-wide information, advice and guidance services. FP11.

The restructuring of council Information, advice and guidance (IAG) services is planned.

There is an inextricable link between poverty and health, with poorer people experiencing poorer health outcomes. These are the people most likely to use the services. If people are not able to access the kind of support for them to maximise their income, their health will suffer and there will be a negative impact on health inequalities.

Future savings will need to be made and whilst these plans are not yet articulated they are likely to impact on the number of staff available for face to face advice which will directly impact on some communities who are not able to make use of the digital offer.

IAG provision offers advice to people on welfare benefits so this will affect communities which experience socio-economic disadvantage. The cumulative impact assessment highlighted that one in five people aged 60+ and one in four children live in income deprived

households (almost half of the children in Inner City Bristol live in families receiving means tested benefits) and that disabled people are the largest user of IAG services. These people comprise some of the most vulnerable in our city and a reduction in face to face support may mean that they are not able to get all the benefits that they are entitled to.

In addition, removing the resource from advice and early intervention can create demand and increased cost in other areas. It is known that the proposals aim to minimise this risk.

Welfare reform is already impacting on levels of poverty in the city and as Universal Credit rolls out we may see increasing levels of rent arrears and reliance on Food Banks.

**Mitigation:** the service is being reshaped and there is an opportunity to ensure that the redesign addresses the risks as far as is possible.

- **4.5 New ways of delivering Parks and Open spaces. FP02.** A detailed plan for the future is being developed. The local authority, through its public health responsibilities, has a significant role to play in utilising the natural environment in the prevention of disease and promotion of people's wellbeing. The effect of parks and green spaces on the health of the public is complex, the evidence tells us that:
- Lack of physical activity is associated with a number of cancers and cardiovascular disease. In Bristol around 40% of adults do not do enough physical activity and levels vary across the city. 83% of 15 year olds in Bristol do not meet the recommendations for young people. It is estimated that the NHS in Bristol spends over £3 million each year treating people for ill health caused by physical inactivity.
- National guidance recommends that as designers and managers of public open spaces they should be maintained to a high standard, be safe, attractive and welcoming to everyone. Parks maintenance is important for a number of reasons, to allow informal play and ball games, to ensure that there are no overgrown or blind spots which reduce safety or perception of safety, bench and toilet provision to support a wide range of people to visit, hard surface and sport pitch maintenance to allow positive participation in activity.
- National guidance recommends the active promotion of public parks and facilities (as well as more non-traditional spaces) as places where children and young people can be physically active. In addition it recommends that we provide children with access to environments that stimulate their need to explore and which safely challenge them, (examples include adventure playgrounds, parks, woodland, common land or fun trails.) to develop their risk awareness and understanding of their own abilities as necessary life skills.
- Natural green spaces are known to have a positive effect on mental health. Annual treatment costs for mental health in England are £105 billion versus £630 million to maintain 27,000 parks and green spaces.
- Trees and woodland also have a measureable impact on air quality, in particular by adsorbing pollutants. Trees can also reduce urban noise through sound deflection and absorption, improving the environment for residents and workers.

**Mitigation:** it is recommended that a full Health Impact Assessment is produced to fully understand the impact of the changes as they develop to ensure that health inequalities will not be widened by the proposed changes.

#### 4.6 Implementing a new model of care and support for adults. FP03.

There are several aspects to this proposal and most should have a positive impact on health.

**4.6.1.** The move to a digital self-assessment questionnaire for initial assessments and triage to signpost to services and to launch digital Information, Advice and Guidance which will serve as a database about relevant services.

There is the potential to have a negative impact on health for some populations who may not easily access digital information. This is acknowledged and is to be mitigated by the continuation of the existing phone service.

People who are feeling vulnerable, for example, people with mental health problems may be easily discouraged from pursuing contacting adult care if only confronted with a digital option and a hard to find phone number.

**Mitigation:** It is essential that people are not put off phoning and the phone number needs to be easily accessible so that there is not a negative impact on the health of older and disabled people, or those with mental health issues in particular.

**4.6.2.** Utilising support within the community and informal support (tier 1) and short-term (tier 2) rather than longer term ongoing paid services (tier 3)

This proposal has the potential to impact negatively on health. It relies on appropriate options for support being available in the community. The most disadvantaged and vulnerable people will find it hard to access community support that they are not already engaged with. They may also be less able to access or afford transport costs to get to the support.

On the other hand, this option also has the potential to improve the health of the service users as they will retain more control over their lives and not become dependent on long term services.

**4.6.3.** Assistive Technology. This has the potential to have a positive impact on health as service users are able to maintain an independent life outside of residential care. Although it is noted that care packages may be reduced they should be appropriate as they will be tailored to need.

**4.6.4.** Pre-Payment Accounts. This proposal should broaden the scope of individuals who are able to directly manage their accounts. It should be easier to use and administer and will allow individuals who were previously excluded from using direct payment to enter the scheme.

It should therefore have a positive impact on health as it gives individuals more control over their lives.

**4.6.5.** Service User Reviews. This should have a positive impact on health as it promotes independence and support should be more appropriate to need following the review.

#### 4.7 Recommission alcohol and other drug misuse services for adults. RS23.

Addressing drug and alcohol misuse is one of Bristol City top priorities. Alcohol-related deaths and crime attributable to alcohol has been consistently higher in Bristol than the national average. Bristol has a high number of opiate and/or crack users which is estimated to be around 18 in every 1000 adults, higher than other core cities in England. Bristol also has a higher proportion of clients with very complex needs who are more likely to be in treatment for longer and require specialist support.

Substance misuse levels differ across ethnic groups, with White British and people of dual heritage suffering the highest levels. The burden of alcoholic liver disease and alcohol-related deaths are significantly higher in men than women. Female opiate clients and male non-opiate clients have significantly worse outcomes than their counterparts. BME clients have significantly poorer outcomes across all drug groups than White British. LGB and Transgender people have higher levels of health risk behaviours, such as substance misuse, and are less likely to engage with services.

According to the Public Health England Value for Money calculation every £1 spent on substance misuse in Bristol will derive £2.50 of benefit in terms of crime reduction and increased health and wellbeing. This benefit is above the national average of £2.

There is a risk of negative impacts on health and wellbeing in the recommissioning of Bristol Drug & Alcohol services and these are explained below. Some impacts of the proposal could be mitigated by reconfiguring and recommissioning of Drugs & Alcohol services and the consultation with stakeholders and service users is underway to ensure any significant negative impacts will be discussed and mitigated where possible. Other impacts resulting from significant budget reductions to the services could be mitigated by developing new delivery models of provision and working in partnership across sectors.

**4.7.1.** The proposed reduction in budget for **Bristol Recovery Oriented Alcohol & Drugs Service (ROADS)** services is likely to result in either decreased pay rates or a smaller

workforce as the largest proportion of spend within ROADS contract is staffing cost. This could lead to less effective mitigation of offending behaviours and harms associated with drug and alcohol use, thus additional costs for criminal justice and the health system.

**Mitigation:** Reconfiguring and recommissioning of ROADS services to identify providers which offer better value for money and provide services in a more cost effective way. A proposed model for the new treatment system has been developed to enable BCC to procure the necessary services and a draft commissioning strategy for recommissioning of ROADS is out for public consultation in order to seek feedback from all stakeholders including service users and equalities groups, and to ensure any significant negative impact will discussed and mitigated where possible.

**4.7.2**. The proposed reduction in budget for the **Early Engagement and Intervention service** that delivers interventions (e.g. Needle & Syringe Programme, Naloxone (to counter opiate overdoses), Blood Borne Virus Nursing and testing) to drug and alcohol users who are not in contact with ROADS, is likely to result in either a decreased ability to purchase necessary material stock (i.e. less needles/syringes to exchange, Blood Borne Virus testing kits or Naloxone supplies) or a reduction in the staffing level needed to ensure the appropriate supply of the material stock. This could have a negative impact on the health protection outcomes such as transmission and diagnosis of Blood Borne Virus infections including HIV, and potentially deaths from opiate overdose.

**Mitigation**: any reduction and its potential impact will be consulted with all stakeholders including service users, and mitigated where possible. The impact could be mitigated by prioritising provision of essential items and finding the essential funding in areas which are likely to have the maximum impact on service users and public health.

**4.7.3**. The proposed reduction in budget for the **Residential rehab provision**, offering primary and secondary placements through an approved list of providers, could impact on people with complex needs and/or dual diagnosis whose needs cannot be met in the community.

**Mitigation:** reconfiguring and recommissioning the service. The proposed new delivery model of the Residential rehab provision offers primary and secondary placements as well as a more tiered approach to detoxes where residential rehab providers will be able to offer to deliver detoxes to clients whose needs cannot be met in the community, but who are not at a level requiring an acute care inpatient detox.

**4.7.4.** The proposed reduction in budget for **Psychosocial Interventions** through the proposed Community Recovery Centres, is likely to result in reduced provision of supportive intervention techniques (such as motivational interviewing and mapping approaches)

complementing the medication detox, and reduced provision of relapse prevention and aftercare services. Service users could be negatively impacted by these reductions and experience worse treatment outcomes including more frequent relapses.

**Mitigation:** reconfiguring and recommissioning the service. The proposed new delivery model of the Substance Misuse Liaison (shared care) service would deliver packages of care coordination and psychosocial interventions for 4-6 weeks to support a GP prescribed detox at patient own GP surgery, potentially reducing the demand for additional psychosocial interventions during the medication detox phase and refocusing capacity on relapse prevention.

- **4.7.5.** The proposed budget reduction may have a disproportionate impact on equality groups such as gender, BME or LGB, widening the health inequality gap, but plans to improve access to Drugs & Alcohol services are encouraging.
- **4.7.6.** The reconfiguration and recommissioning of ROADS services may have potential positive impacts. By situating alcohol detox and opiate substitution therapy in primary care, it is envisaged making the entry point into ROADS more accessible for clients in need of services for whom the stigma associated with substance misuse is a continuing barrier to access support. This is particularly relevant for increasing the proportion of females and BME clients accessing ROADS. Also developing locality Community Recovery Centres in North, Central/East and South has the potential to make the recovery community in each locality more representative of the ethnic diversity of each area and increase BME representation with ROADS.

#### 4.8 Reshape Children Centre services. RS03.

The evidence to invest in public health services in the early years is well documented and understood. We know that early childhood interventions are important because they help mitigate the impact of adverse early experiences which if not addressed can lead to poor health (e.g. obesity, cardiovascular disease and diabetes), poor educational attainment, economic dependency, increased violence and crime, greater substance abuse and depression. Investing in the earliest years leads to some of the highest rates of return to families and society.

The model has not yet been decided so it is not possible to be specific about the health impacts beyond knowing that early support for perinatal mental health, parenting, speech and language development, social support, child development, domestic violence, breastfeeding, healthy eating, mental health are crucial. Any reduction in these services will have an impact on health.

The Children's Centres have developed as sources of advice, so for example issues of housing, dampness, health and safety are discussed with Children's Centre staff.

If as a result of the reductions in staffing, families cannot access services that prevent them from needing primary care, or cannot access support for their parenting, there is a danger that the burden for this lack of support will fall on health and social care services.

**Mitigation:** The council are working hard to integrate the Health visiting services with Early Years so it may well be that some of the impact is mitigated by this more joined up approach.

#### 4.9 Recommission Bristol Youth Links. FP07.

We know that the provision of youth and play services to support young people are important and that high quality youth work interventions can have a profound effect on young people's mental health both immediately and in later life. All young people are going to have to cope with some kind of challenge and youth services offer another source of support to increase resilience and to improve young people's personal coping skills. Above and beyond this they can ensure conditions are in place to support relationships in the family and local community, and that services are available and appropriate for when they are needed. Youth work also offers the opportunity to provide health enhancing behaviours such as access to sport, play facilities and healthy eating, but also another source of expert advice on health issues, making sure that every contact counts can be delivered and young people are supported to change their behaviour to that which enhances their health both now and in the future.

Currently the youth links services work closely with the school based sexual health services to ensure that young people are enabled to access these services and this work can be joined up, for example a youth worker who sees a young person at school who is struggling with relationship issues can pick this up outside if needed.

Public health has also worked closely with current services to ensure that all youth workers are trained in a basic level to be able to discuss public health issues, such as substance misuse, sexual health, consent, sexual violence. Because services are universal, this ensured that this level of knowledge and practice was available across Bristol.

**Mitigation:** Public health and commissioners are working together to ensure the universal elements and support for drop-ins is maintained in the new contract and are fully engaged in the consultation.

Currently Bristol Youth Links provides specialist services to support young people who need support with drug and alcohol issues and relationships and sex, which are over and above the services that can be accessed via primary care.

If these specialist services have funding reductions it is inevitable that there will be a greater need for support from other services, particularly social care.

The new commissioned service will target vulnerable Children & Young People, in areas of poverty, in line with the Children, Young People and Families Strategy, and as such, it will allocate proportionate funding based on the numbers of Bristol's children & young people who come from the 10% most deprived areas of Bristol.

In times of reduced funding this makes sense but will have an impact on the more vulnerable children and young people that happen to live in more affluent areas.

It is inevitable that a young person who was previously able to access a youth service and is unable to continue to do so will not have access to the support services and benefits listed above.

**Mitigation:** Recognition that Bristol Youth Links services represent only a small part of the offer to children and young people across Bristol, with voluntary clubs, sports, church groups, uniformed groups, arts and theatre projects offering positive activities locally to children and young people right across communities. The commissioning strategy will form part of a wider offer to children and young people in Bristol and will ensure that young people are signposted to all the services that are available.

## Policy and Strategy Consultation & Intelligence Team





# **Corporate Strategy 2017 - 2022 Consultation**

Final Report 9<sup>th</sup> January 2017

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#### **Executive Summary**

Consultation on the Corporate Strategy 2017 – 2022 was open for 12 weeks from 13<sup>th</sup> October 2016 until 5<sup>th</sup> January 2017. This final report reflects results from the online survey, including any paper survey responses. There is also a summary of the engagement events at the end of this report.

1,259 individual responses were received via the survey. Additional responses were received from organisations and individuals via email, suggestion boxes and at events.

On the key question about the Council Tax, 58% of respondents think the proposed increase in Council Tax is about right, 20% think it should be higher, although 23% think the increase should be lower.

Taking the Corporate Strategy document as a whole, the vast majority of proposals had more people agreeing than disagreeing. In fact, of the questions that asked for an agreement response, only 22 out of 104 proposals had more than 50% of people disagreeing.

Using the same yardstick this overall message was also true in each of the sections of the document, particularly the big ideas for key challenges which only had one majority disagreement – that of urban parishes. None of the income proposals had a majority disagreeing. The most controversial area was in the "reducing spending" section of the savings proposals, with 13 out of 18 (72%) having a majority of people disagreeing. This affects up to £13m of potential savings.

The following proposals are the full list of those that had a majority disagreeing:

#### Strategy:

• Paying more council tax that will directly benefit the local neighbourhood (Urban Parish).

#### Savings proposals:

- CF06 New ways of delivering parks and green spaces
- CF10 Review provision of day services to adults
- CF11 Recommission Bristol Youth Links
- CF13 Review Early Help Services (Family Support)
- CF14 Agree the best future for the provision of Community Meals
- CF15 Review dementia care home provision
- RS02 Reduction of subsidies for bus routes with low numbers of passengers
- RS04 Remove Companion Concessionary bus passes
- RS05 Reorganise how school crossings are patrolled
- RS06 Withdraw reimbursements to Community Transport operators for concessionary travel
- RS08 Revise operating times for Concessionary Travel
- RS09 Reduce the number of council run library services
- RS10 Local crisis and prevention fund
- RS11 Reducing funding for PCSOs
- RS13 Centralise Citizen Service Points at 100 Temple Street
- RS14 Provide a different model of pest control services for vulnerable people
- RS16 Reduce funding to Key Arts Providers
- RS17 Reducing museum opening hours
- RS18 Reshape planning enforcement service

#### Capital programme:

- T105 Metro bus
- T128 Housing Revenue Account

It should also be noted that in the capital programme, 2 proposals had exactly the same number of responses for and against:

- T120 Investment in energy company
- T208 Colston Hall

This report includes a summary of the comments that people made in the free text areas alongside each proposal, comments were added between 20% and 50% of the time. It is also worth noting that people who disagreed were 50% more likely to make a free text comment than those who agreed. In the income proposals, this statistic was even more striking, with comments being twice as likely from those who disagreed.

The detailed breakdown of the responses to each question and a summary of the events now follows.

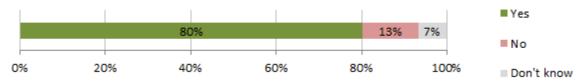
#### Strategy - Bold Ideas for key challenges

Between 1007 and 1021 individuals answered questions on Bold ideas, approximately 80% of all respondents.

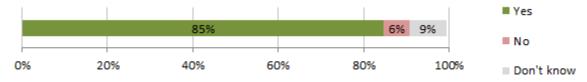
#### Persistent economic, health, and educational inequalities

1012 (80%) respondents completed this section

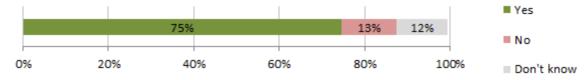
Adding 'Social Value' to all the contracts it awards, for example by requiring contractors to provide a quality work experience placement for a young person.



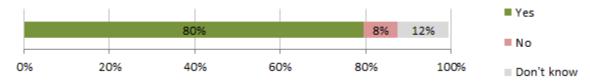
Increase fairness in our employment practices and contracts



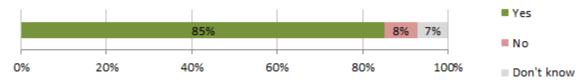
Working through the Mayor's Women's Commission and Manifesto Leadership Group to develop a change programme to eliminate the gender, social deprivation and race pay gap.



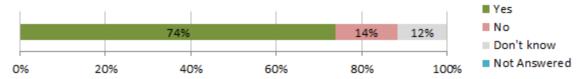
Encourage private landlords to endorse and adopt the ACORN Ethical Letting Charter.

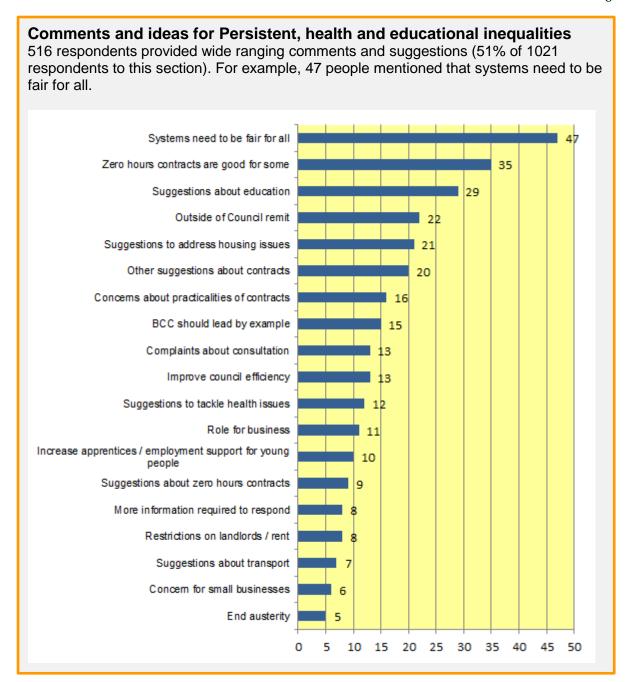


Establish a partnership with business that will encourage all Bristol businesses to pay their employees the Living Wage.



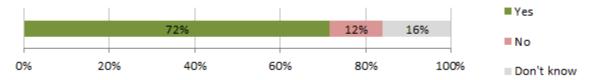
We will encourage organisations in the city not to use zero hour contracts.



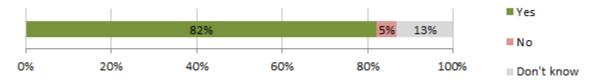


#### **Housing and Homelessness**

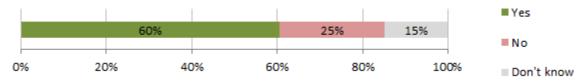
We are planning a business case for a new local housing company owned by the council, which will be another way of building new homes



We'll focus on preventing street homelessness in a new way – by involving multiple agencies and groups in a joint approach.

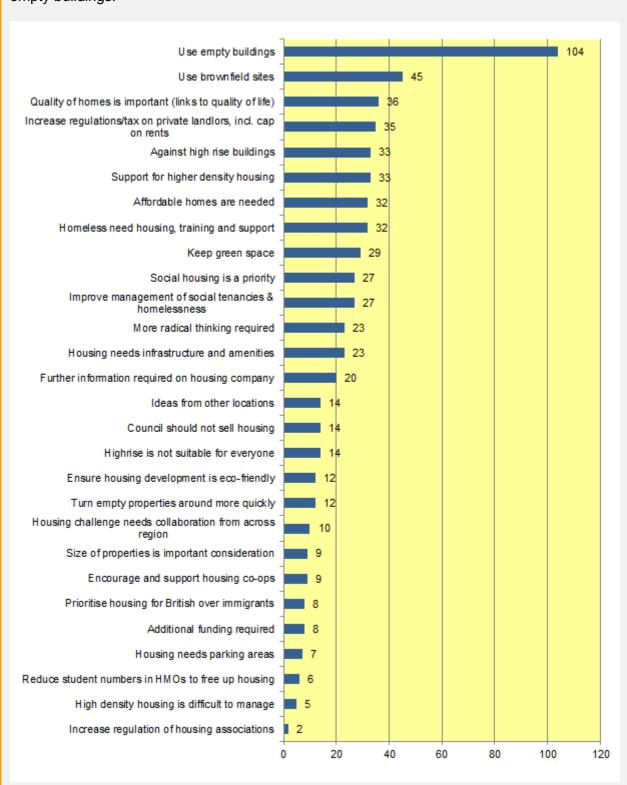


There's always a tension between the need for homes and keeping what makes Bristol special in terms of green space and aesthetics. We will need to discuss having higher density housing including taller buildings in some places.



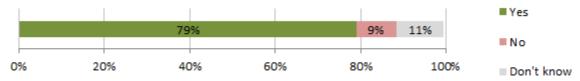
#### **Comments and ideas for Housing and Homelessness**

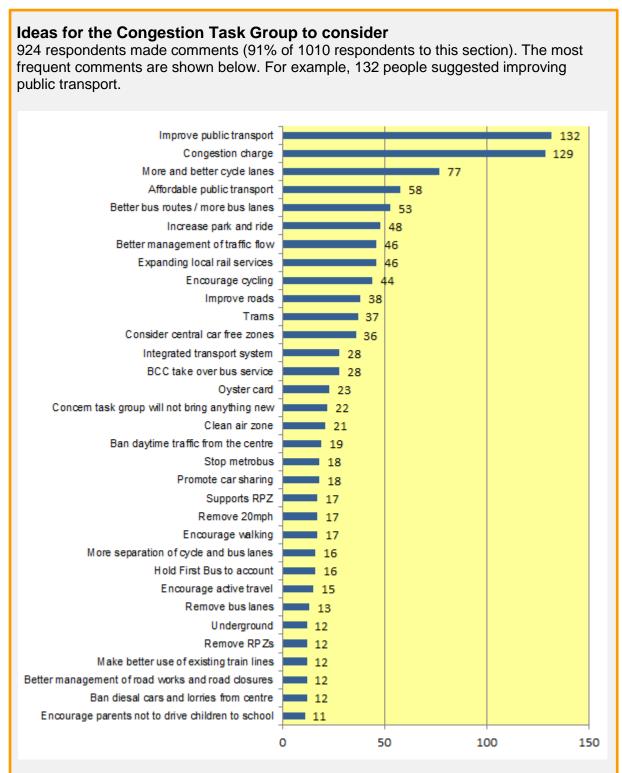
710 respondents provided comments and suggestions (70% of 1015 respondents to this section). The most frequent are shown below. For example, 104 people mentioned using empty buildings.



#### Congestion

The Mayor has just announced a Task Group to examine the issue of the city's congestion and transport flow. Part of the consultation on this Corporate plan will ask people what options they think the Congestion Task Group should consider. All options are on the table.

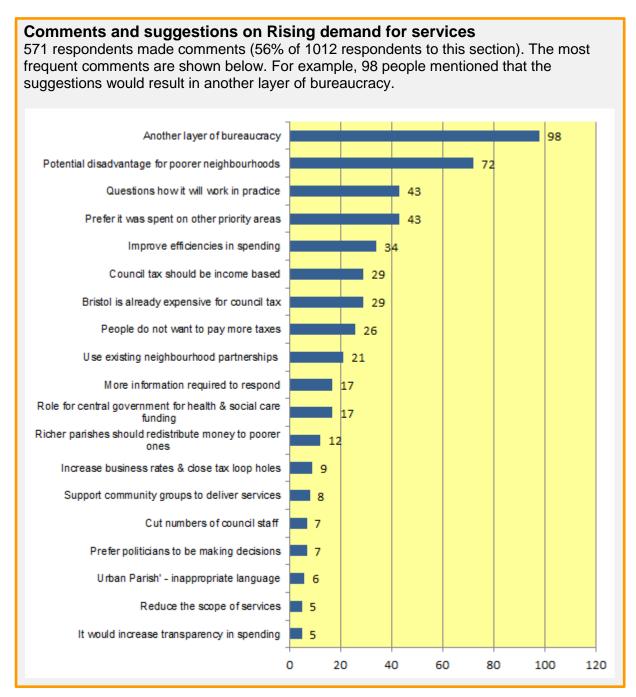




#### Rising demand for services

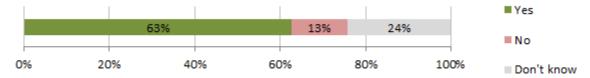
We want to have a conversation about the possibility of people paying more Council Tax, on the understanding that a portion of this will directly benefit their own local neighbourhood, through for example setting up an Urban Parish. An Urban Parish can help residents have a more direct impact on decision-making and service delivery in their local area.

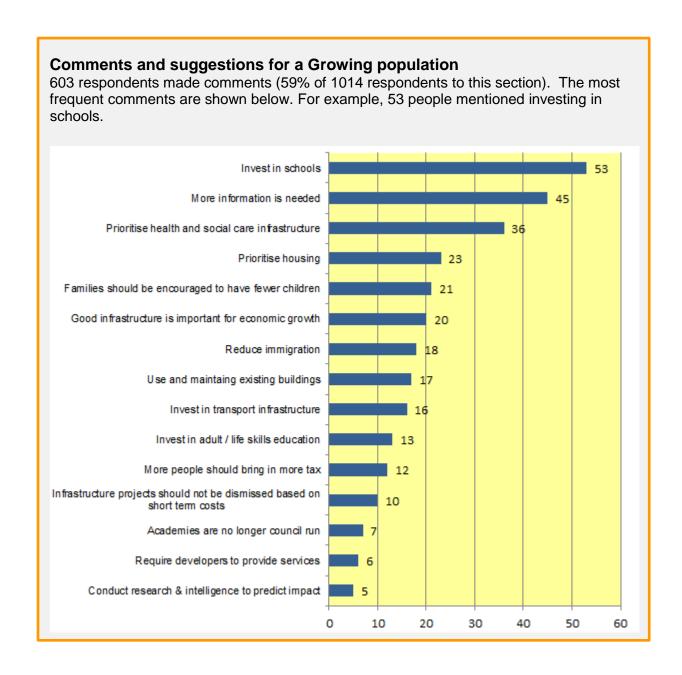




#### **Growing Population**

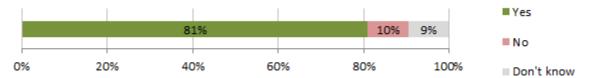
We are prioritising the basic infrastructure that we need the most, like schools. This may require us to reprioritise our other building or infrastructure projects.

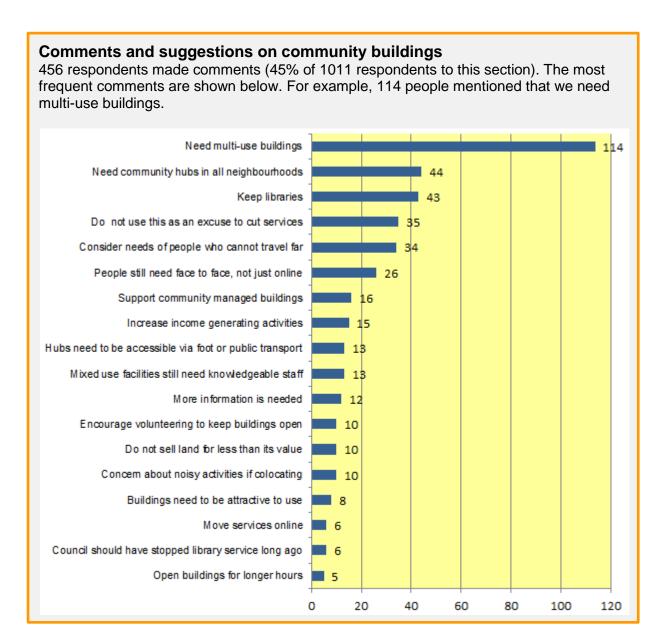




#### Council and community buildings

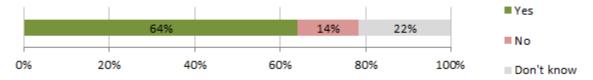
We need to protect the services that people value, but sometimes the buildings they are based in are costly to run. Rather than lose the services, we would like to look at mixed uses in some council owned buildings, so that more services are based in the same place. This would be more convenient for people and has the potential to save services, but does mean we must move away from a preference on dedicating buildings like libraries and community centres for single services. This may mean more community hubs with mixed uses and more access to convenient online services, rather than retaining all our library and Citizen Service buildings.

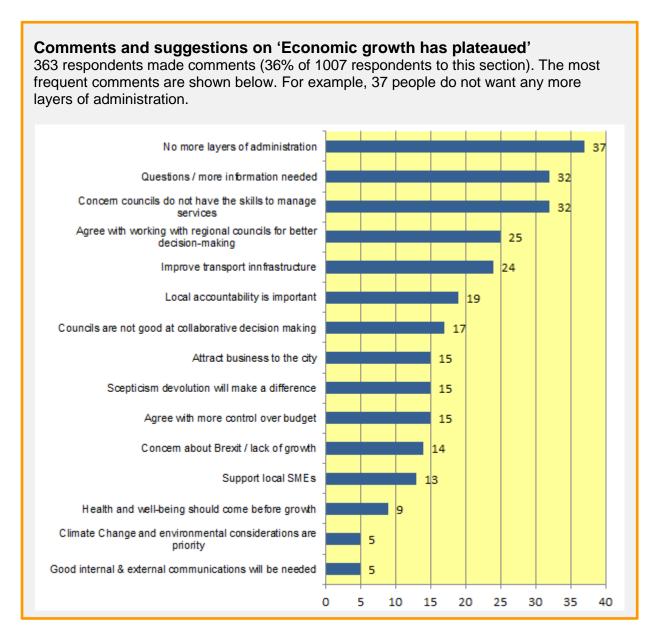




#### **Economic growth has plateaued**

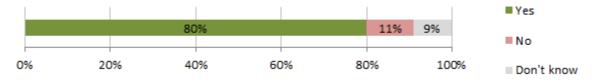
We are seeking more local control by asking the government to transfer specific powers and funding to a regional body which we'd be part of. This is known as devolution.



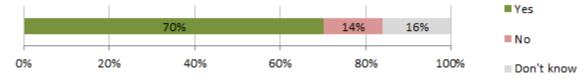


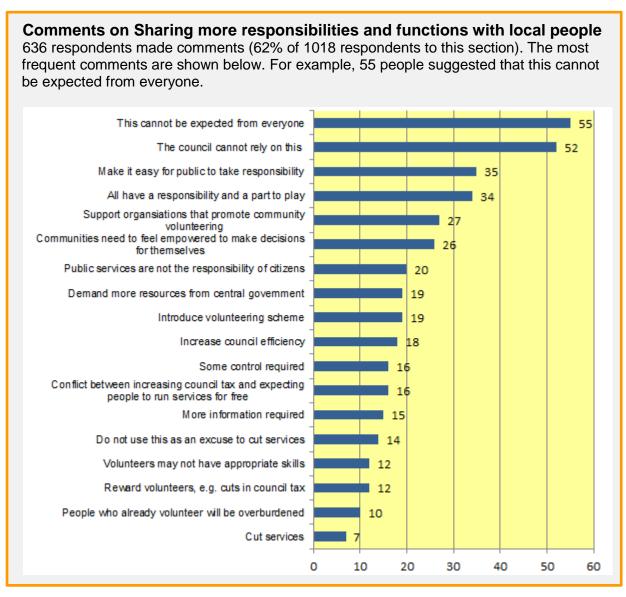
#### Sharing more responsibility and functions with local people

Everyone in the city has the ability to help in some way, whether that is through responsible recycling, offering to drive an elderly neighbour to an important appointment, volunteering or promptly paying their council tax.



With less money available for our services, it is vital that everyone who lives in Bristol thinks about the actions they can take to help the council target scarce resources to the most vulnerable and those in greatest need. Without the support of citizens and local institutions, we will have to make further reductions to services.



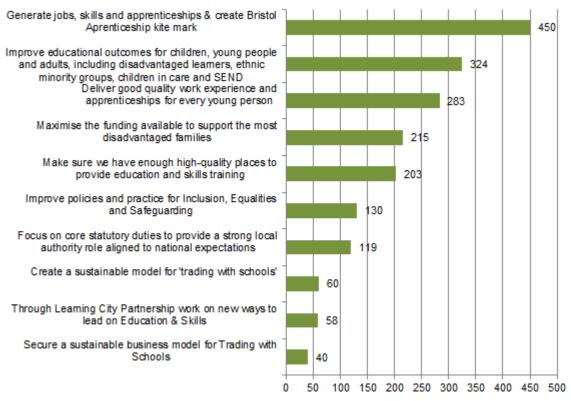


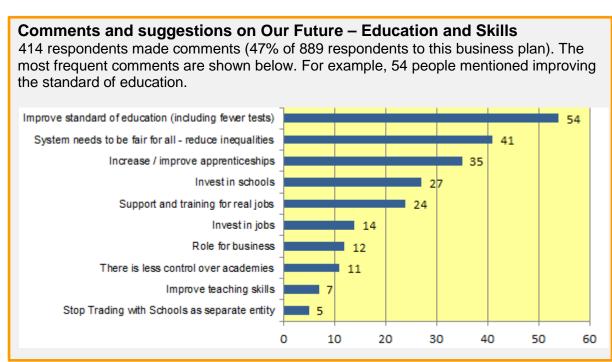
#### Strategy – Business Plans

For each business plan, respondents selected two objectives that they thought were most important for the city. Between 495 and 578 respondents completed each business plan. Questions on Transport (578) and Homes (563) were completed by the highest number of respondents, and Governance by the lowest number (495).

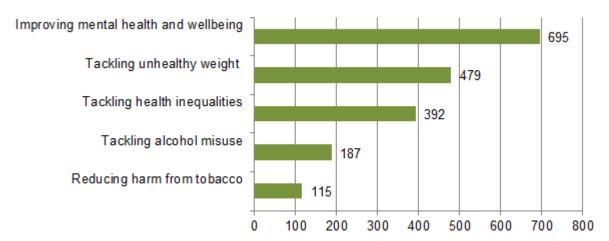
The bar charts show the total number of selections for each objective.

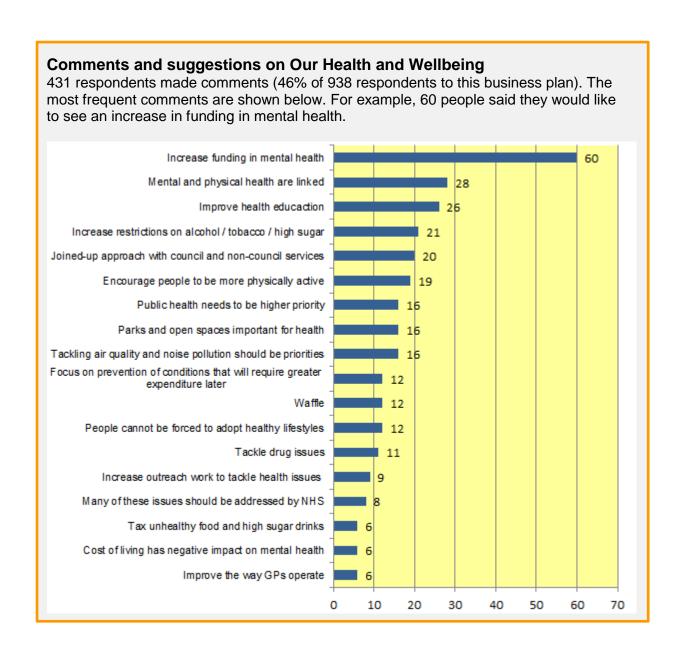
#### **Our Future – Education and Skills**



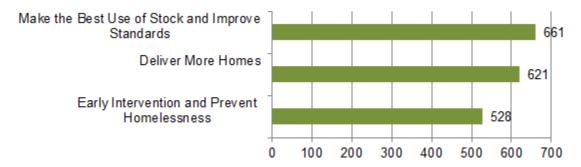


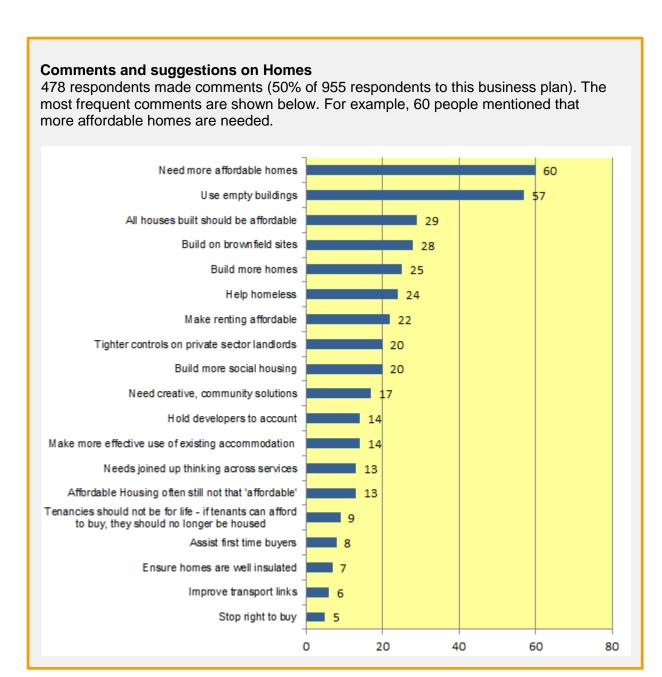
#### Our Health and Wellbeing



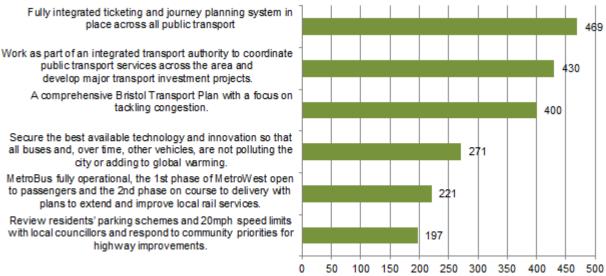


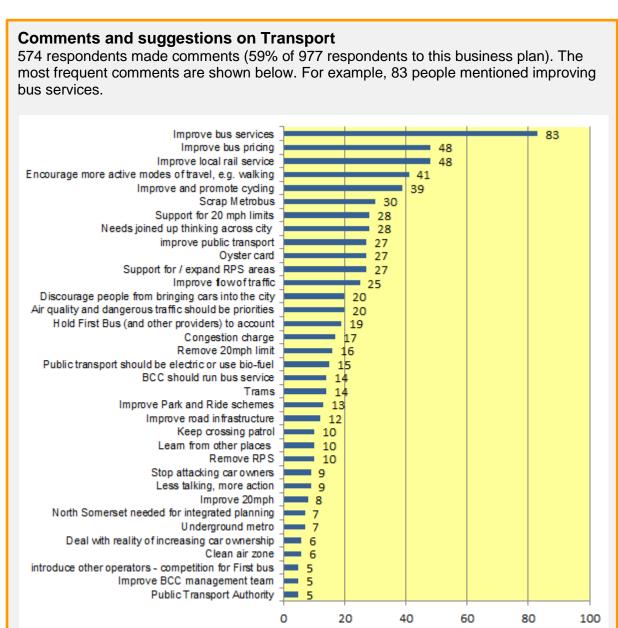
#### **Homes**



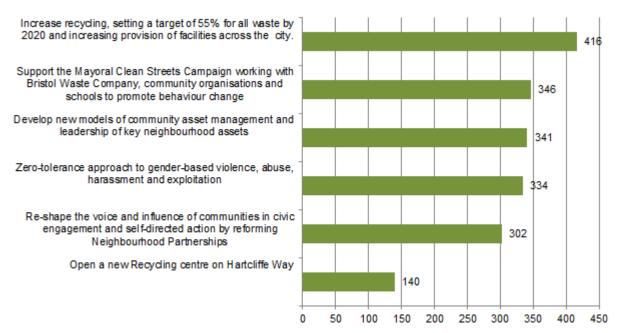


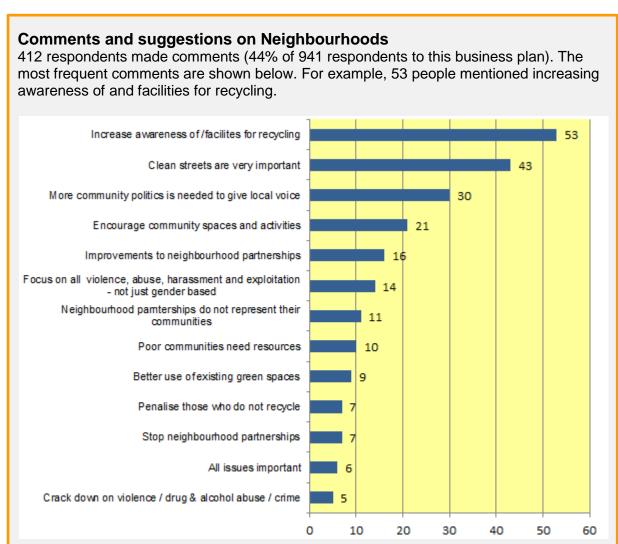
#### **Our Transport**



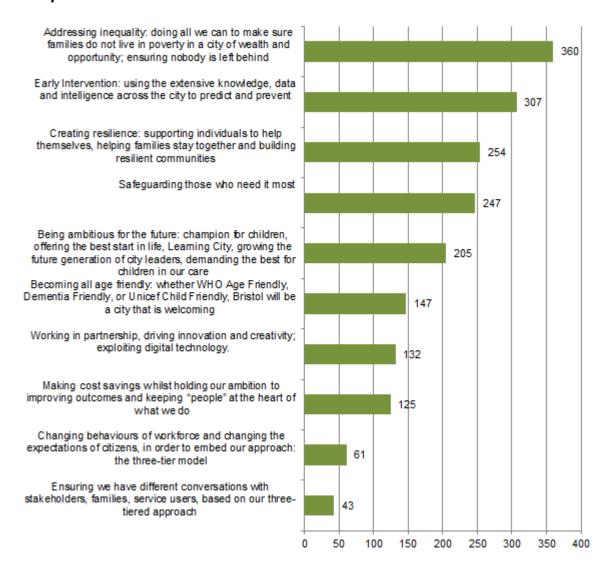


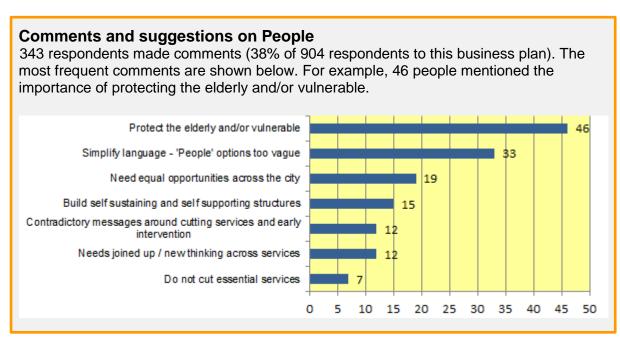
# Neighbourhoods



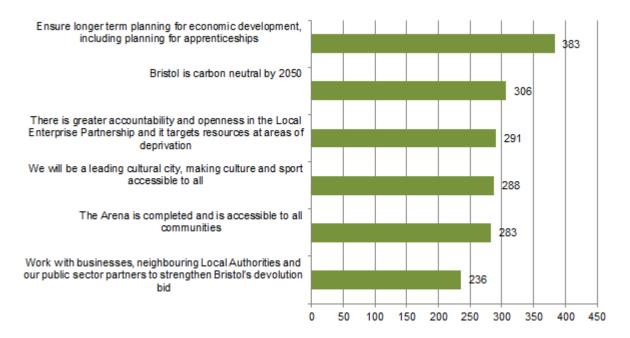


#### **People**

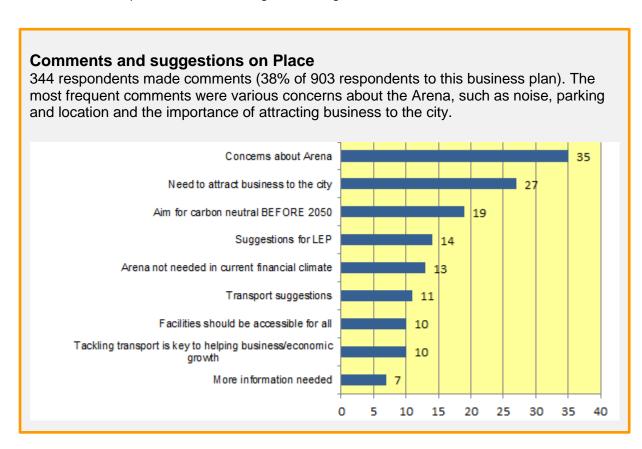




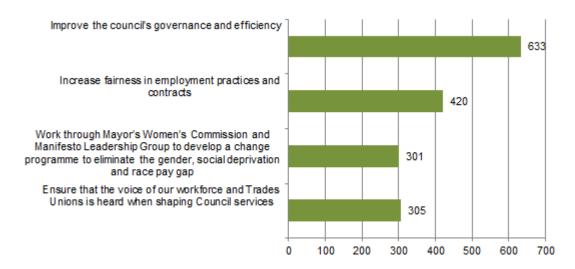
#### **Place**

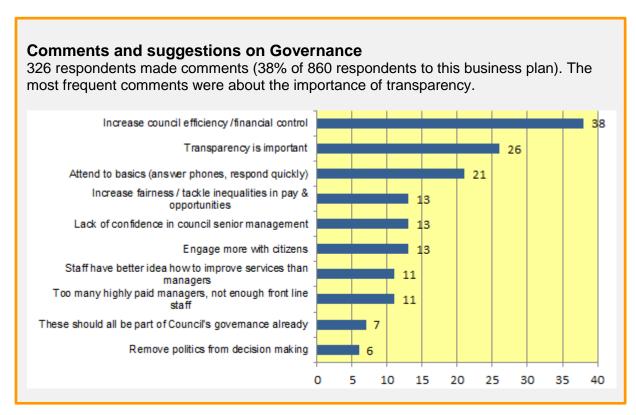


N.B. The wording on item 'we will be leading a cultural city, making culture and sport accessible to all' was changed on 19<sup>th</sup> October. Up until this date, it was 'Lead a European Capital of Culture bid to make culture – and sport – accessible to all'. Between 13<sup>th</sup> and 19<sup>th</sup> October, 124 people completed the survey and none of these people ranked the item in their top 2. It has only been ranked in the top 2 since the wording has changed.



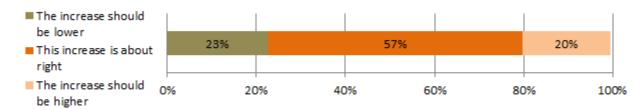
#### Governance





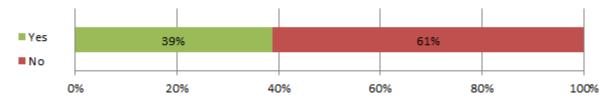
# Finance - Council Tax

What is your view on the increase in Council Tax?



986 (78%) respondents answered this question

If the tax you pay was spent on your specific locality, would you be willing to pay more council tax; for example to the urban equivalent of a parish council?

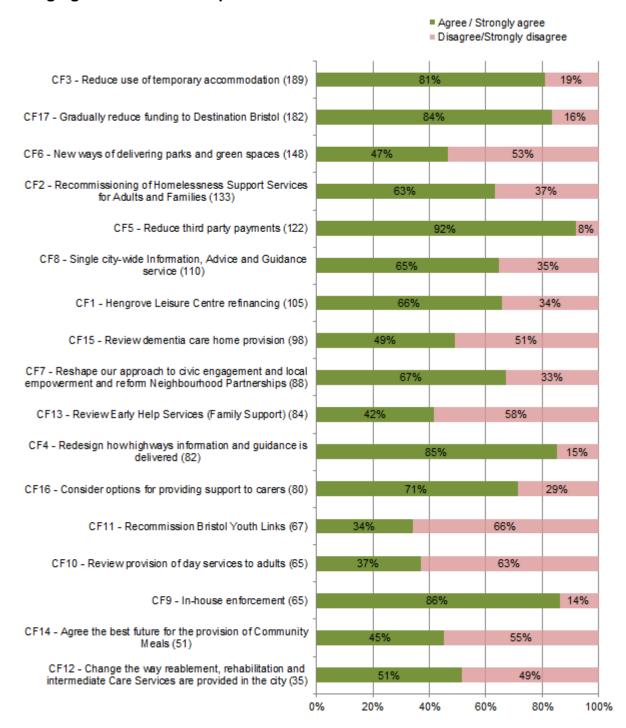


971 (77%) respondents answered this question

# Finance - Savings Proposals

722 people answered questions on savings proposals. For each area of savings proposals, a bar chart shows % of respondents who agreed and disagreed with each proposal. Respondents were asked to comment on up to 3 proposals in each area of savings proposals so proposals are displayed in order of number of respondents, with those with the highest number of respondents at the top. The number of respondents for each proposal is shown in brackets, e.g. 189 people responded to proposal CF3.

#### Changing how we fund and provide services



# Comments on proposals for changing how we fund and provide services where there was 50% or more disagreement

#### CF06 – New ways of delivering parks and green spaces

84 (54%) of 157 respondents made comments, with 65% of those making comments in disagreement. Comments highlighted the importance of green spaces for health and wellbeing, as places for children to play and as spaces for biodiversity. There were also concerns that it would potentially be a false economy to withdraw maintenance and may lead to escalation of littering and fly tipping. Several mentioned that the proposal may work better in some, more affluent, areas compared to others. Those in support would like to see communities and charities have more control.

'Open spaces are essential for wellbeing. They are often the only place people go to take any form of exercise. They are also, in an inner city environment where you can 'escape' the pressure of modern life.'

'I am concerned that green space in more disadvantaged areas (where it is arguably needed most as fewer people have gardens) will suffer under this proposal as civic engagement is often lower'.

'I think this could work in some areas, not in others. Some communities like St Andrews would make a great job I think of having more control over their parks'.

#### CF10 - Review provision of day services to adults

33 of (48%) 69 respondents made comments, with 72% of those making comments in disagreement. Many of the comments included concerns about the impact of the proposal on vulnerable people, such as isolation, and also on carers. Several of those in support of the proposal see an opportunity to save money, so long as services remain.

'Day services have been cut enough. Many adults, particularly with learning difficulties, find it difficult to make friends since day centres closed'

#### **CF11 – Recommissioning Bristol Youth Links**

38 (57%) of 67 respondents made comments, with 82% of those making comments in disagreement. Frequent comments included concern that as a preventative service, cutting the service would potentially increase costs in the longer term as antisocial issues increased and concern about the impact for children with disabilities.

'This is a preventative service, for the 1.7 million proposed cuts I think the city will end up spending at least 3 x this amount on the resulting work needed as a lack of the preventative work that will be put in place due to the cuts. This is a short term solution that will impact and affect the most vulnerable children and young people'

'As a person who benefited from SEN spending at a young age I know investing in youth and the financing of disabilities, particularly SEN services generates more income in the long term and cuts seem like a short term answer when in the longer term more help at the younger stage allows people to become more productive and generates more council tax'

#### **CF13 - Review Early Help Services (Family Support)**

39 (46%) of 84 respondents made comments, with 74% of those making comments disagreeing. Many comments included concerns about the impact of cutting prevention services on social care costs down the line and many stated the importance of investment in deprived communities. Those comments in support of the proposal mentioned the benefits of integrated provision, multi-purpose buildings and all ages in one place.

'Reducing support and interventions for families in need will not only have a significant negative effect on these families and their local communities. They also in my view clearly offer a false economy as a lack of effective early intervention is likely to place an additional strain on other (often more expensive), services in the future.'

#### CF14 - Agree the best future for the provision of Community Meals

29 (53%) of 53 respondents made comments, with 59% of those making comments disagreeing. Many of those people who were against the proposal commented on the reliance of some elderly people on the service. Several of those in support commented on the potential to be run more efficiently by the private sector.

'This service is a lifeline for some. To have a hot meal delivered may be the only people they see.'

#### CF15 - Review dementia care home provision

46 (43%) of 106 respondents made comments, with 61% of those making comments disagreeing. Frequent comments in disagreement included opposition to the principle of charging individuals with dementia for their care, concern that the demand for dementia care will be rising and the need to protect this vulnerable group of people. Comments from those in support of the proposal included acknowledgement of problems with current services and agreement that people should pay so long as those who cannot afford it are protected.

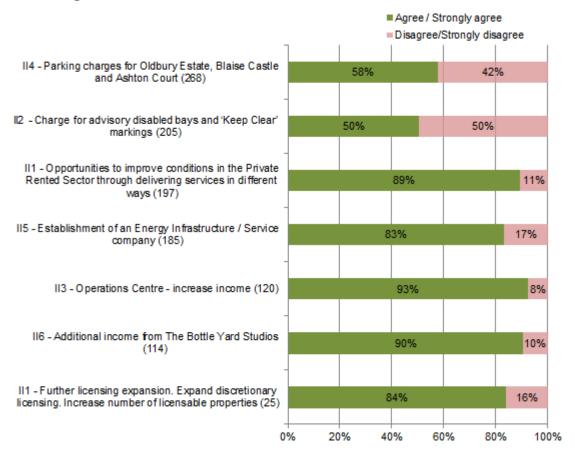
'If you are looking to recover all costs, what account will be taking of people's ability to pay - dementia care should be part of health care and free at point of delivery'

'As an aging population we should be looking into this instead of suddenly finding the city has a problem'

# Respondents' own suggestions

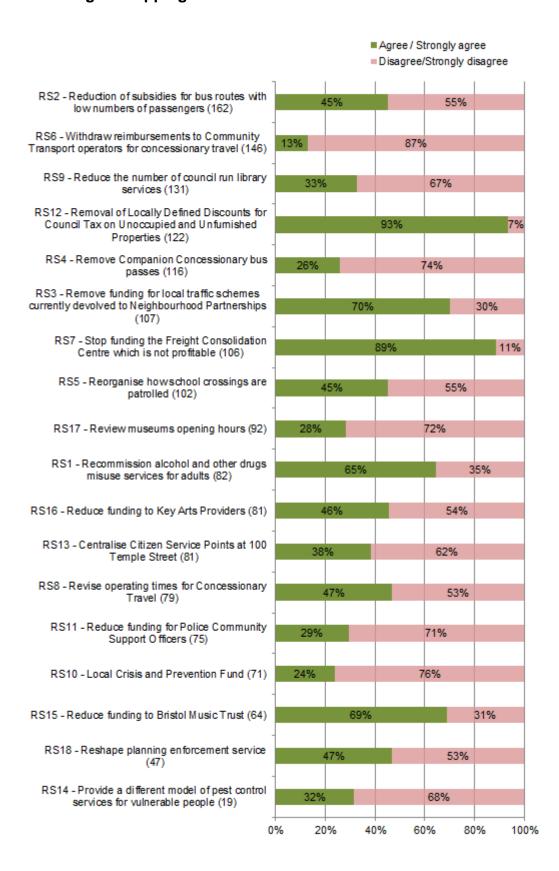
	Number of
Daduca acception was and harmon	respondents
Reduce executive pay and bonuses	3
Keep spending	3
Reduce senior management	2
Slim down council infrastructure & outsource to private companies	2
Need honest, straight-talking politics	2
Do not cut arts and culture	2
Depoliticise the Mayor's job	1
Councillors should not vote themselves a pay rise	1
Invest in automated services	1
Recoup wasted money from Park and Ride	1
Introduce congestion charge	1
'I'm Backing Bristol' campaign - publically recognised voluntary	1
contributions from businesses and individuals	1
Avoid cost cutting on consultation to ensure all views are heard	1
Remove the Lord Mayor's department	1
Better bus routes	1
Don't waste money on uniforms	1
Implement findings of consultations	1
Legalise and sell cannabis – e.g. like in America	1
Make back-office more efficient	2
Move all leaflet drops to one location	1
Controls on rents and building own affordable housing	1
Mobile libraries to cost save on buildings	1
Improve procurement processes	1
Make holistic, long term savings – not quick fixes	1
Keep libraries – library staff are valued	1
Put onus on school & parents for safety of children at school crossings	1
Do not replace vandalised items, such as park equipment	1
Total	36

#### Increasing our Income



Respondents' own suggestions				
	Number of			
	respondents			
City lottery or community bond	2			
Sell advertising space on equipment in the street, such as bus shelters	1			
Work with other organisations to hold chargeable events using council buildings and green space	1			
Subsidise and improve infrastructure for bus services	1			
Charge employers for parking in the city	1			
Draw together multi-agency partners across the city to develop bids	1			
Use Ashton Court, Oldbury Court and Blaise Estate as event venues	1			
Receivers of Benefits contribute their time and skills	1			
Increase revenue rates across the board	1			
Work with other local Councils to make efficiencies	1			
Total	11			

#### Reducing or stopping services



# Comments on proposals for reducing or stopping services where there was 50% or more disagreement

RS02 - Reduction of subsidies for bus routes with low numbers of passengers 77 (47%) of 164 who responded to this proposal made comments, with 69% of those making comments disagreeing. Many comments voiced concern that a reduction in subsidies will lead to a loss of essential bus services and increase isolation for those that use them. Several people suggested that bus companies should be obligated to operate services on all routes. Comments in support of the proposal included views that unsustainable services should be reduced or stopped, bus companies should not be subsidised and empty buses should not be adding to traffic.

'Just because passenger numbers are low doesn't mean that the bus services are not essential for the people that do use them and are most likely to be affected by the likely consequence of the withdrawal of the service.'

'It is a disgrace that the council funds private companies on this. Result is congestion and pollution, all unnecessary. Let the bus companies compete on the market and this will benefit all.'

#### RS04 – Remove Companion Concessionary bus passes

61 (50%) of 121 who responded to this proposal made comments, with 84% of those making comments disagreeing. Many comments voiced concern that the proposal would be unfair on both carers and disabled people and lead to further isolation for disabled people and potentially impact access to education and health care.

'I find this proposal terrible. As only receiving a carers allowance as only form of income I could not afford to accompany the disabled person I care for, meaning she would not be able to go anywhere herself.'

#### RS05 - Reorganise how school crossings are patrolled

65 (61%) of 106 who responded to this proposal made comments, with 57% of those making comments disagreeing. Most comments in opposition to the proposal raised concerns about safety of school children. Some also questioned the costs of alternatives, such as pedestrian crossings. Those in support commonly suggested volunteers could take on this role.

'Our crossing is on a major rat run and on a bend. We could not lose our lollipop lady as it would endanger children and parents'

'Lots of countries manage without 'Lollipop ladies' and even get pupils to volunteer for this job. Children just need common sense when crossing busy roads'

# RS06 - Withdraw reimbursements to Community Transport operators for concessionary travel

78 (53%) of 147 who responded to this proposal made comments, with 95% of those making comments disagreeing. Comments frequently mentioned that it is a well used transport service and that the proposal will lead to elderly and disabled people becoming homebound, isolated and unable to access local health services and shops.

'Many older and disabled people are reliant on community transport to get any social interaction, get to hospitals etc. Any reduction in the services would impact on their health and well being'

#### **RS08 - Revise operating times for Concessionary Travel**

39 (49%) of 80 who responded to this proposal made comments, with 69% of those making comments disagreeing. Comments in opposition and support frequently raised concerns about the impact of a short time window for use of the service on the elderly and disabled in terms of isolation and access to services. Others mentioned that their use of concessionary travel allowed them to spend money in the local area and allowed disabled people to get to work.

'This is hitting the poorest and most disadvantaged - those who don't have cars and have to rely on buses in less easily accessible areas should not be penalised for it'

'Many disabled people, who are eligible for concessionary travel passes, need to use a bus between 9 and 9.30 am in order to get to their job - which may be voluntary or very low paid'

#### RS09 – Reduce the number of council run library services

73 (54%) of 134 who responded to this proposal made comments, with 70% of those making comments disagreeing. Many comments mentioned that important role libraries play in supporting culture, local communities, people in poverty and children and young people. Several people mentioned the importance of having qualified staff rather than volunteers. Those in support of the proposal frequently mentioned that libraries are less essential in the digital era and that it makes sense to put more resource and have better facilities in a smaller number of libraries.

'Libraries are vitally important to communities, providing everything from computer access to the local newspaper. The library premises may be shared with other community services, and hours can be adjusted to suit local demands, but the services must not be reduced.'

#### RS10 - Reduce local crisis and prevention fund

38 (52%) of 73 who responded to this proposal made comments, with 82% of those making comments disagreeing. The majority of comments raised concerns about the impact of this proposal on those in poverty and highlighted the importance of the fund for those in desperate need.

'This is a vital service which has already had its funding reduced. I strongly believe that it should not be reduced further as many vulnerable people rely on this when they have nowhere else to turn'

#### **RS11 - Reduce funding for Police Community Support Officers**

44 (50%) of 82 who responded to this proposal made comments, with 80% of those making comments disagreeing. Those who disagreed mentioned what an important service they provide in terms of making communities safer, with several referring to their visible presence and several suggesting their numbers should be increased. Comments from those in support of the proposal questioned the benefit of PCSOs and suggested they should be funded from the Police budget, or a voluntary role.

'The community officers are important as they give a visible view of the police'

'PCSOs should not be funded wholly or partly by the Council. If they are going to be funded, it should be via the Avon & Somerset Police Council Tax precept.'

#### RS13 - Centralise Citizen Service Points at 100 Temple Street

43 (52%) of 82 who responded to this proposal made comments, with 81% of those making comments disagreeing. Many comments raised concerns about the accessibility of a centralised CSP for those on low incomes in different parts of the city.

'A lot of people that use the CSP's are on low incomes. Trying to get to town or phone the CSC is not realistic. You can't say you want to reduce inequality and then withdraw access to services in the same breath'

**RS14 – Provide a different model of pest control services for vulnerable people** 7 (33%) of 21 who responded to this proposal made comments. All of the commenters disagreed with the proposal - two mentioned that this should be run by the Council and two were concerned about the public health impact.

'Shocking this is a key part of the councils offering. How can you keep the city pest free without sewer baiting & do you realise the amount of property damage & fear your going to bring to the city'

#### **RS16 - Reduce funding to Key Arts Providers**

43 (51%) of 84 who responded to this proposal made comments, with 70% of those making comments disagreeing. Comments emphasised the important role this funding plays on the city's culture, brand, attraction, outreach and education. Comments in support of the proposal included suggestions that this funding is not a priority in the current climate and that these organisations should be supported to become financially independent.

'Funding for KAPs is not a large amount and arguably it is very good investment. Bristol is known internationally for its creative and cultural organisations and the rich ecology. The city should be seen to invest in this, it risks losing its lead to other cities in not doing so.'

'This is nice stuff at the expense of essential services'

#### RS17 – Review museums opening hours

69 (70%) of 98 who responded to this proposal made comments, with 77% of those making comments disagreeing. Comments included concerns that reducing museum hours would have a negative impact on the city's reputation as a tourist destination and on the museums' ability to raise additional income. Comments also mentioned the importance of museums for educating school children and that they should remain open to be enjoyed by all.

'Bristol Museums are valuable for education. Many school groups and pre-school children go there and have their horizons increased. Can you imagine Paris, Berlin, Florence etc. closing their museums for three days'

#### RS18 - Reshape planning enforcement service

26 (53%) of 49 who responded to this proposal made comments, with 77% of those making comments disagreeing. Many comments opposing the proposal suggested that the proposal would lead to an increase in planning breaches. Several suggested that the planning enforcement is already under resourced to challenge unapproved development, another in support of the proposal suggested bringing in substantial fines for breaches.

'Planning enforcement is already understaffed, and there are not enough resources to deal with the amount of unapproved development, which is usually to the detriment of the affected neighbourhood.'

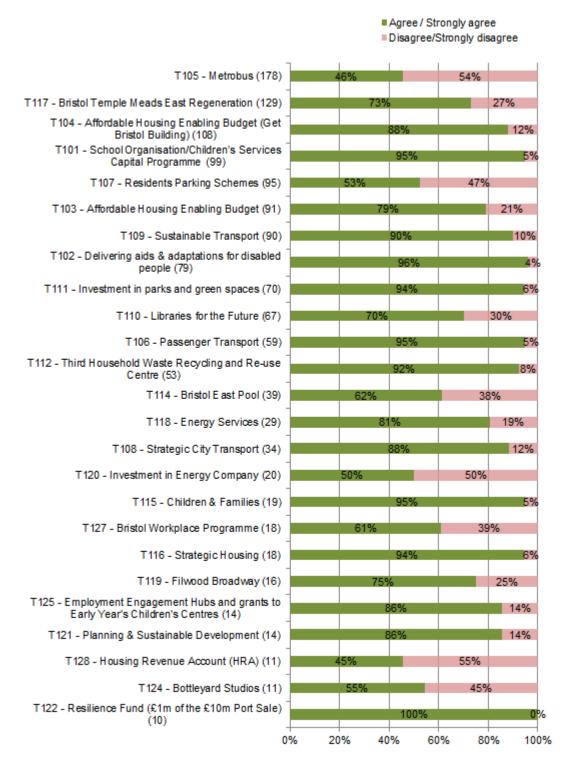
# Respondents' own suggestions

	Number of
	respondents
Put pressure on central government to increase funding for social care	2
Require students to contribute to council tax	1
Councillors should have the same 1% pay rise as workers	1
Increase taxation on alcohol	1
Reduce executive pay and bonuses	1
Charge North Somerset	1
Reduce printing and stationary costs	1
Review fostering process to reduce length of admission process	1
Total	10

# Finance – Capital Programme

571 people answered questions on Capital Proposals. For each tier of the capital programme, a bar chart shows % of respondents who agreed and disagreed with each project. Respondents were asked to comment on up to 3 proposals in each tier so proposals are displayed in order of number of respondents, with those with the highest number of respondents at the top. The number of respondents for each proposal is shown in brackets, e.g. 178 people responded to proposal T105.

#### Tier 1 projects



# Comments on Tier 1 capital projects where there was 50% or more disagreement

#### T105 - Metrobus

95 (50%) of 180 who responded to this proposal made comments, with 72% of those making comments disagreeing. Frequent comments included that it is a waste of money, it will only benefit a few people, it has caused too much disruption and it would be better to spend money on improving current bus service. Comments from those in support of the proposal included wanting to see it completed quickly, expanding the routes and that it will be good for reducing congestion.

'A complete waste of money, that has already devastated the city and which should now be reassessed and brought into budget'

'It is nothing more than glorified bus lane which only serves the needs of a few'

'Needs to be expanded to other parts of the greater Bristol area as soon as possible'

#### T120 - Investment in Energy Company

16 (76%) of 21 who responded to this proposal made comments, with 44% of those making comments disagreeing. Concerns were mainly about potential for losses and mismanagement. Several said that councils should not own companies. Comments in support noted its potential as a revenue stream.

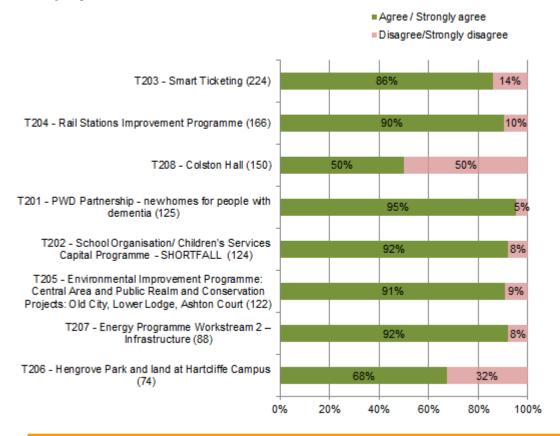
'I'm not sure local councils should be attempting to run businesses like this really. Could be wrong, but I don't think it's that wise'

'A great idea, next take on water to deal with this. The funds generated should be ring fenced in the revenue stream so that subscribers can see what they are helping'

#### **T128 – Housing Revenue Account**

There were no comments on this proposal.

#### Tier 2 projects



# Comments on Tier 2 capital projects where there was 50% or more disagreement

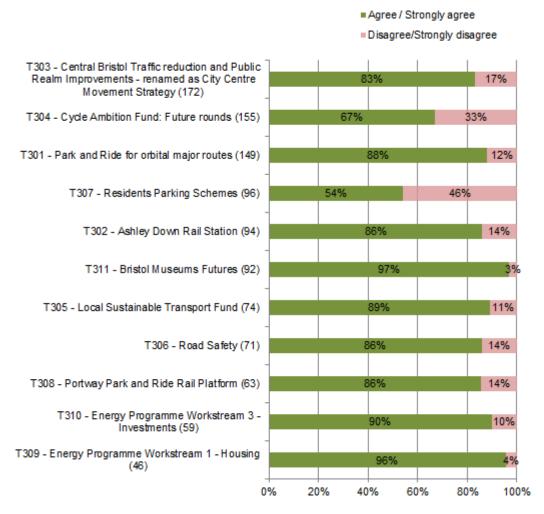
#### T208 - Colston Hall

68 (43%) of 159 who responded to this proposal made comments, with 60% of those making comments disagreeing. Frequent comments included suggestions that Colston Hall should be funded through other sources, not the council and that too much public money had already been spent. Those in support of the proposal frequently commented on its current state, including need for modernisation and improved seating.

'This can't possibly be a priority in the current climate and surely as a Trust they should be accessing other funding, not to mention raising their own income to support development'

'This should be a Tier 1 project. The Colston Hall could be a major draw for the city if it was revamped. It is absolutely disgusting at the moment'

#### Tier 3 projects



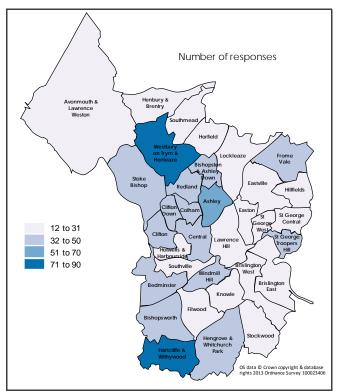
#### Staff

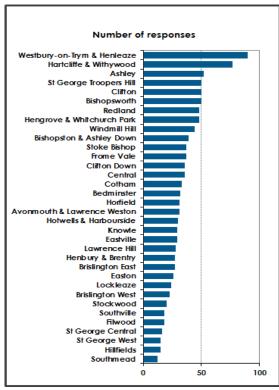
We have encouraged our staff to take an active part in the consultation, including directly through the consultation website.

Alongside the consultation, we have also invited staff to share their wider suggestions for potential cost savings and income generation to address our financial pressures. This included sharing ideas to reduce non-essential spend and improve our business efficiency. We will be continuing to talk to staff about these ideas, and have received over 270 so far.

# Response

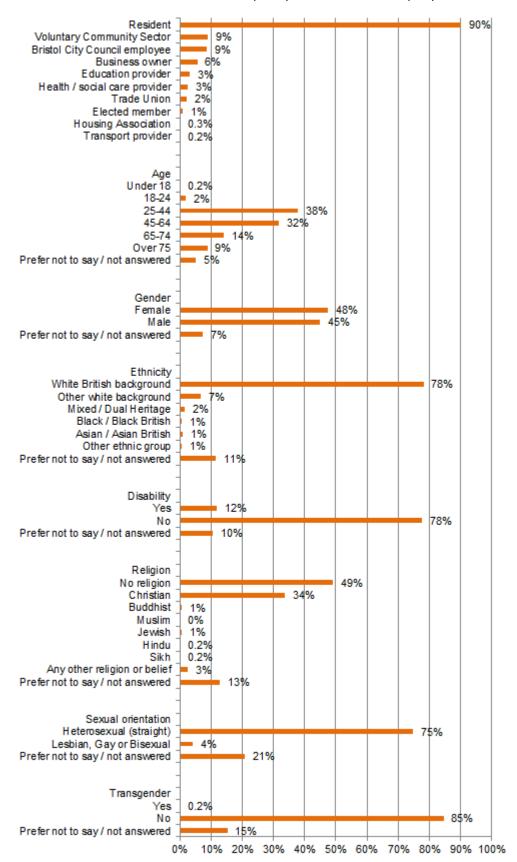
- 1,259 responses were received. Paper copies were made available to libraries and Citizen Service Points, and were sent out following requests by telephone. 76 (6%) respondents completed the survey on paper, and the remaining 1,183 (94%) completed online.
- 1,178 responses have been received from postcodes within Bristol and 81 postcodes were either unidentifiable or from outside of Bristol.





## **Respondent characteristics**

A full breakdown of respondent characterisitcs is found in the bar chart below. The most common age of respondents is 25-44 (47%), followed by 45-64 years (33%). The most common ethnicities are White British (77%) and Other White (7%).



# Responses received outside of the survey

#### Statements from 24 organisations are found in Appendix A:

- Avon and Somerset Constabulary
- Avon and Somerset Police and Crime Commissioner (PCC)
- Black South West Network
- Bristol BME Voice
- Bristol Dementia Action Alliance
- Bristol Disability Forum
- Bristol Festivals
- Bristol Green Capital Partnership
- Bristol Music Trust
- Bristol Older People's Forum
- Bristol Sisters Uncut
- Bristol Women's Voice
- Care Support Centre
- Central Clifton and Harbourside Neighbourhood Partnership
- Creative Youth Network
- Disabilities equalities forum
- Fair Play South West and Bristol Women's Voice
- Learning Partnership West
- Rail Future
- Royal National Institute of Blind People
- South West Transport Network
- Unite the Union
- Unison
- VOSCUR

#### Statements from 10 Councillors and MPs are found in Appendix B:

- Councillor Donald Alexander
- Councillor Clive Stevens
- Councillor Gill Kirk
- Councillor Brenda Massey
- Councillor Mark Weston
- Councillor Ruth Pickersgill
- Charlotte Leslie, MP
- Karin Smyth, MP
- Green Councillor Group
- Lockleaze Labour Party Branch

20 statements from individuals received by email have been anonymised and are found in full in Appendix D.

#### **Events**

Seven events were held, four were open to the public. Detailed notes from events are found in Appendix C.

Event location	Date	Attendees
Central	10 <sup>th</sup> November	40 – general public
Henbury	14 <sup>th</sup> November	72 – general public
Speedwell	16 <sup>th</sup> November	34 – general public
Hengrove	17 <sup>th</sup> November	35 – general public
Central	18 <sup>th</sup> November	50 - Invited equalities organisations
Central	1 <sup>st</sup> December	35 - invited VCS organisations via VOSCUR
Easton & Lawrence Hill	12 <sup>th</sup> December	Neighbourhood Forum with Up Our Street
Central	15 <sup>th</sup> December	23 - invited businesses
Central	4 <sup>th</sup> January	26 - Black South West Network

#### **Public events**

The general public were invited to one of four Q&A events held in the evening in different areas of the city. Registered attendees were asked which parts of the Corporate Strategy they would like discussed, whether they had any of their own ideas and whether they would volunteer to support local service provision. Summaries of responses to these questions are found below:

Which part of Bristol's five year plan would you most like	Number of
to see discussed at this event?	submissions
Homes / homelessness	14
Health and social care	13
Transport	7
Education	7
Neighbourhood partnerships	7
Green space	5
Children & Youth services	3
Council tax increases / urban parish	4
Impact of proposals on local communities	3
Impact on community & voluntary organisations	3
People	3
Reduction in Iollipop people	3
Libraries	3
Business investment	2
Executive / managerial pay	2
Clean streets / waste management	2
Place	1
Funding from government	1
Management of contracts	1
Energy	1
Number of Councillors	1

Do you have any suggestions or ideas for how you think the Budget gap could be solved?	Number of submissions
Reduce layers of management / increase efficiency	6
Share management resources with neighbouring authorities	4
Engage in discussion with central government	4
Encourage local responsibility. E.g. via Trusts / volunteering	4
Avoid false economies	2
Set up urban parishes	2
Reduce the number of councillors	2
Reduce high wages	2

63 people responded to this question. Full lists of ideas are found under each event in Appendix 3.

Would you ever consider volunteering to help support a local service?	Number of submissions
Yes	23
I already do	34
Possibly	9
No	10

# Voluntary Community Sector Event, 1<sup>st</sup> December 2016

#### **Summary of key messages**

A number of common themes emerged from the table discussions to support better future outcomes between the Council and VCS priorities. These were:

- The need for a good overarching strategy that can help us co-ordinate and move forward together, underpinned by clear, simple communications and systems.
- Collectively supporting a culture change that enables and empowers people, through
  effective collaboration that sees people as assets, enables shared knowledge across all
  sectors and a supports responsive, agile and flexible approach.

#### Collective key priorities from each table

- Facilitating culture change and trust to enable open adult discussions across partners
- Cut bureaucracy and work in a simpler and clearer and non-prescriptive way to free up people's limited resources so they can be focused on the right things. (Enabling Council)
- Capitalising upon knowledge and skills across all sectors (VCS/ Business/ Public sector), including peer support and better leveraging of finance to deliver improved outcomes.
- Collaboration
- Change mindset challenge communities involved
- Empowering people
- Working with business sector to help them contribute something more than business rates and employment
- Using commissioning/procurement to require larger bidders to involve smaller orgs = maximise social value
- More communication and transparency:
  - Single message from the council
  - o Getting the message out to the public
  - Better sharing of learning, e.g. from procurement exercises
- Empower people and organisations to find solutions, e.g.:
  - o To co-locate or collaborate (among vol. orgs or with the council)
  - o Creating a shares intelligence, that is accessible and relevant
- Create a clear strategy that co-ordinates activity and moves us forward

- Good business planning
  - Despite their social aims, VCS need rock solid business support and development, just the same as the private sector. Also; blended funded streams, LA grants, social investment.
- Enabling collaboration
  - Understanding what good collaboration looks like, not forcing small organisations to become a single organisation unnecessarily
- Delivery of early intervention
  - Understanding that the VCS plays a vital role in supporting work in the statutory sector, including avoiding the need for more statutory response.
- Communications
  - the Council needs to take a lead on this, enabling and leading better information flows, sharing knowledge
- Income generation
  - o let's see people as assets not liabilities
- Responsiveness, agility and flexibility
  - as well as listening to communities and the VCSE sector, we need to also act on what they say. Not just on their needs/asks but opportunities too.

# 'Tackling inequality' Event, 18th November 2016

#### Summary of points raised under each question

How can the council best enable other agencies and organisations in the city to work together to tackle inequality?

- Information exchange / coordination
- Working with business / identifying new sources of funding and resources
- Community hubs / opening up premises
- City Office

What would/do you value most from the Council?

- Work supporting the Equalities Forums and events such as Black History Month, LGBT History Month etc.
- The Community Asset Transfer Scheme is very important.
- Information on who's doing what and who has what role
- Information put out by Neighbourhood Partnerships

What would be your single top priority for the Corporate Strategy:

- Dedicated services, e.g. 1-1 support for disabled children.
- Education and early intervention for young people.
- For the Council not to support events which support hate against minority groups
- The overlap between street homelessness and mental health problems
- Tapping into local resources in communities and enabling communities to support themselves.
- Streamlining council monitoring
- Good communication about services on offer
- Clarity and examples about what the council needs from charities
- Providing holistic, partnership-based support to vulnerable people.
- Organisations working together focussed on the person not their specific issue.
- Making sure equality means equality. Some groups are left out if they 'don't fit', including the hearing impaired community. Make sure information is accessible.

- Shared training opportunities. BME engagement should also be centralised.
- Enable groups to replace their funding
- Awareness that the VCS does not necessarily mean cheaper

If there is a budget proposal which you do not like, what other budget proposal would you recommend should go in its place to create the overall saving?

- Reducing senior management
- Holding developers to account when they do not deliver affordable housing
- Sheltered housing providers do not have enough money for activities
- Barriers to individuals volunteering to support delivery of services were discussed
- Discussion about central and local government control of the council budget
- Emphasis on cuts to the arts sector of VCS
- Concern about review of Early Help Services and it's important role in prevention
- Poor people are disproportionately hit by cuts
- Suggestion for Equalities Impact Assessments to be drawn up before proposals are drafted
- Discussion about landlord licensing
- The Local Crisis and Prevention Fund is very important
- Concerns about cuts to community transport
- Discussion about Residential Parking Schemes, congestion charging and tourist/hotel taxes as revenue streams.

How can agencies and organisations in the city work together to ensure everyone benefits from economic development?

- Employers should be fair wages employers and the organisation should be working to the good of all people. This includes access to employment.
- Wider understanding of what economy means and how individuals can contribute to that e.g. If people have more we can ask more of them?
- Businesses/very large Corporations –e.g. Temple quarter/arena. How can we support women/or local people (BME) to get the jobs in these?
- Abandoned buildings could be addressed. Already lots of work happening
- Business mapping there is money in Bristol. Knowing where to find it, who to badger for this etc. etc. Where is the money and how to access it? mobilise fundraising can ask for donations, but others might do guild sharing
- Apprenticeships very much more difficult to access and benefits people who can
  navigate this easily. This applies with all employment and needs an element of
  investment. Changing the business environment. (Brexit has had an impact on this).
  Business rates could use aggressive taxation.
- Affordable childcare Lack of affordable childcare is harming businesses, so they want
  government to pay for free childcare, but it needs to be provided by businesses
  themselves. Child carers rely on subsiding of payment of extra care (wrap around) hours
  which they insist people buy. This will make it unaffordable if they have to provide 30
  hours at that rate and the payment for hours is not high enough to enable providers to
  function.
- Weighting for business applications from geographical areas, BME led departments and if not happened there would be consequences. However need to make it work for them as they are citizens too.....some of them are small businesses.
- Getting communities to develop their own economy. Enterprise and opportunities.
- SMEs Matrix as they might need different solutions.
- Education and early years 11% of our children go to private schools. Divide started and much more worse with free schools/academies.
- Competitive scheme or initiative that benefits the communities to be more socially responsible. Feed their ego and force them to really think about equalities

- Voluntary or compulsory 'fund' for social responsibility that operates on a citywide basis.
   Doesn't have to be £ focussed could be time or providing work experience.
- There is currently no money/fund available for providing access to work funding for work experience unless that is guaranteed to lead to a job. Means disabled people don't have the same opportunities for work experience
- Setting up a social enterprise e.g. Replicate Petrol station in Gloucester (or service station) that employs local people, disabled people.
- MR to work on designing inclusivity and diversity. Sense of community is a word, but can this be created by design.

# **Business Event, 15<sup>th</sup> December 2016**

#### Summary of points raised under each question at 'table' discussions

What are your priorities for the city?

- Transport investment is essential especially in South Bristol. The council could raise funds through charging a levy to businesses that provide parking
- Businesses in the city centre must be prioritised over out-of-town developments
- Clear, open, honest engagement with the city
- Quality of life is key we must remain a great place to live and work
- Vibrancy and diversity of businesses especially independents
- A simpler system for tax collection
- A clean and safe environment
- Maximise opportunities presented by a properly integrated transport authority, the new Combined Authority and Metro Mayor
- Value of investing in employability for young people in particular adds value
- Set up SME's, apprenticeships, start-up support around city
- Capital investment by Council would help, but recognise barriers to this; therefore work in partnership across city

What challenges or barriers are your business and Bristol facing?

- Transport in and out of Bristol, but also across the city. Congestion and a lack of good quality, affordable public transport is a major barrier. Cycling safety – cycling has potential to reduce congestion and improve health but many are still put off by not feeling safe
- There is a huge need for genuinely affordable housing and not just housing that meets a definition of affordable because it is e.g. 80% of market rate. Viability assessments result in too few affordable homes in new developments.
- Labour market: many people are not employment ready, there is a need for upskilling and to raise aspirations
- We need to think about how we enhance our city offer to make it more attractive
  - Affordable business rates
  - Attractive, clean environment (civic pride)
  - o Independent shopping zones (local business initiatives)
  - Diverse with more to do than just shop
  - Cardiff cited as good example of this.
- Too many shop units and residential properties are empty we need to use property more effectively in the city

What can Bristol's businesses do to help support the City Council?

- Sharing knowledge and tech expertise
- Street scene business will be prepared to invest in local street environments where this will increase footfall for example with Christmas lights
- Use of third party providers can we make more/better/more efficient use of these?
- Council engagement with business on culture and sponsorship can we do this better look at the success of SS Great Britain in leveraging private sector money.
- Bristol bears the financial brunt of the cultural offer in the region, should for example major employers in S. Glos. whose employees live and work in Bristol contribute to Bristol's cultural services.
- Secondments into/with local business, to gain a full understanding of the opportunities to share.
- Work experience, mentoring, apprenticeships
- Build networks and relationships within and across sectors e.g. businesses and schools
- Give business the opportunity to do what they do best:
  - o Entrepreneurial approach
  - Make best use of knowledge and expertise within city
  - Supporting people (in particular young people) through working in partnership
  - Utilising young people's ideas through apprenticeships, national citizen service etc. to realise new and growing business
  - Make business responsible for providing work experience to help people earn an income (reduces welfare spend)

How should the city work to support inclusive growth?

- Improvements in communication community groups need to be aware of the opportunities
- Nurture the mixture of business types and sizes (which also increases resilience)
- Promote positive attitudes and advertise the opportunities available in the city
- Important to recognise in policy the difference in prosperity across the city in particular North versus South, whilst recognising that many areas in the North are less prosperous too
- Don't let big business dictate their needs to the city the independence of the city is important
  - Wapping Wharf development cited as good example
  - Council procurement/commissioning to help support this
  - Examine LA spend, where we achieve VFM /what works best
- Website 'Fiver' as a model of how to support/commission smaller work packages that give opportunities to SMEs

# Easton & Lawrence Hill Neighbourhood Forum, 12<sup>th</sup> December 2016

Main concerns arising in the meeting:

- The proposals were in language that was not accessible to them and were often vague and unclear and 'waffly' so they did not feel able to vote on most of them
- They didn't feel they knew specifically what was actually being proposed in many of the
  draft saving proposals as cuts to get to the figures that were in the document, as areas of
  work were mentioned, but not what aspect of that work would actually be cut to make the
  savings
- There was a strong view that areas like ours rely far more heavily on council services than others and so are disproportionately hit by any cuts

- There was a lot of discussion about the idea of volunteering solving the problems, and it was generally felt to be something that might work in some areas of the city, but in our area where people are mostly using all their capacity just to get by, and doing several jobs or caring for relatives/children etc. already and there is no slack to be able to take on more volunteering. This would therefore lead to services in more affluent areas being preserved as they have more capacity to deliver through volunteers.
- There was general agreement that people did not want to pay an additional Council tax and certainly did not agree with an urban parish model although they felt the document did not explain adequately what it was
- The main ideas coming up for savings focussed on the salaries of senior managers and redistributing resources from other parts of the city, b and it was strongly felt that too much money is spent outsourcing work where BCC does not have in house expertise any more.
- Cutting preventative care is short sighted and the lack of youth provision now, and any further cuts, for example, will have consequences and costs later.

# Black South West Network Event, 4th January 2017

Summary of points raised under each discussion topic:

- Families and individuals experiencing crisis and in need of IAG support (CF8)
  Fewer individuals and families from the BAME community will access the service, there by not receiving relevant information and lead to the worsening of their crisis situation.
- Reducing the Local Crisis and Prevention Fund (RS10) given that BAME individuals and families are disproportionately represented in the figures regarding living in poverty and homelessness, the cut is likely to have a disproportionate impact on them.
- Recommissioning homelessness support for adults and families (CF2) BAME communities
  are disproportionately represented in the figures on homelessness, and the compound
  impact of the other proposals increasing homelessness in the BAME community, the logic of
  this cut was deemed to be inherently flawed.
- Reduced use of temporary accommodation (CF4) –If the use of temporary accommodation is reduced whilst situations of crisis are increasing for BAME individuals and families, there will a further increase in the numbers of BAME individuals and families experiencing homelessness
  - Major concerns were expressed regarding the inter-related nature of the issues that individuals and families experiencing crisis have. There needs to be an integrated prevention and early intervention service that combines housing support with mental health service, drug dependency services, ex-offender resettlement and support services, and care leavers services to seek to break these multiple cycles of crisis.
- Neighbourhood Partnerships are not inclusive, under-utilised and not sustainable.
   Overall the group felt that community capacity building needed to be an important feature of structures superseding the current neighbourhood partnerships. This will enable more involvement and engagement of the BAME communities. Going forward, greater consideration should be given to leveraging the benefit of asset transfers being included in the resourcing considerations & utilisation of existing BME organisations.
- CF13 (Early Help Review) This sort of support service is vital for families living in areas of socio-economic disadvantage. BME families experience additional disadvantage due to systemic racism in society, so these services are even more important to them. The closure of centres supporting BME families will have numerous compound effects, particularly when the cute to other services above – transport, emergency accommodation, IAG, Youth Links, etc. – are considered.

- CF11 (Bristol Youth Links) This will have a major impact on the BME communities of Bristol. Services for young BME people were dramatically hit when Youth Links was first introduced; a further reduction in services will only worsen the situation for them.
- RS15 (Reduce funding to Bristol Music Trust) There is a question here about the degree to
  which BME communities access and utilise Colston Hall, and the degree to which it
  successfully engages with the BME community through its outreach work.
- RS16 (50% reduction to Key Arts Providers (KAP) With the attendant reduction of funding to Youth Links, this could have a major impact on BME young people who seek some form of release through art and music.
- CF17 (Economy Reduce Funding to Destination Bristol) They need a stronger link in the BME community and should use more BME talent
- Transport (RS2 Supported bus service reduction, RS4 Remove companion concessionary rates & RS5 Withdrawal of School crossing patrols)
   If the Council and City want to promote social mobility, integration and access, these proposals will reduce that and increase the gap between rich and poor.
   There is a risk too that these proposed cuts will impact more significantly on members of the BME community.
- The Future There were several key things that the BAME communities/sector should consider in response to the changing environment with the backdrop of propose funding cuts as follows:
  - Healthy self-interest
  - o Greater networking and community engagement
  - Timescales for real change
  - Change more than just community development
  - Community asset stock take
  - Strengthen BAME voice and influence through continuing to work through and with good existing organisations.
  - Communities look at supporting local services where it makes sense, but with right support to initiate.
  - Better utilise student community
  - Utilise faith networks
  - Do things across the year, not just focused on one month such as Black History month.

# **Corporate Strategy Appendix A: Responses from Organisations**

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#### 1. Avon and Somerset Constabulary

Response received via the online survey for partner organisations:

We recognise that every public sector organisation is facing significant budget challenges and difficult decisions. We are keen to work together with Bristol to try and mitigate some of the impact in funding reductions and have been pleased at how we have worked together in the recent past. Some of the proposals will have a direct impact on the PCC and Avon and Somerset Constabulary - such as the proposed reduction in PCSO numbers, the reduction in funding for drug and alcohol services and the reduction in resources for Neighbourhood Partnerships. Such reductions are likely to have a negative impact on the individuals and communities we serve and increase the demand that the Constabulary faces

PCSOs – PCSOs undertake a crucial role in preventing crime and providing community reassurance. Communities greatly value PCSOs. We have worked with Bristol City Council and the Constabulary to widen the scope of PCSOs and jointly badge all PCSOs in Bristol and the Constabulary have provided a range of information to the Council to demonstrate the added value of the PCSOs. As such we would counsel against the loss of the additional PCSOs in Bristol. It is important to be clear that any reduction in funding for PCSOs would also see a commensurate reduction in numbers in Bristol as we are unable to find the funding to cover the additional cost, due to the challenging funding position we also find ourselves in.

Neighbourhood partnerships – these provide an effective mechanism for community engagement and involvement with a range of statutory organisations and the voluntary sector. We would counsel against removal of these in their entirety, whilst appreciating that some change may need to be made to their operation and overall funding.

Drug and alcohol services – any reduction in funding for these services will need to be carefully managed. We would suggest that resources need to be focused on problematic drug users and those going through the criminal justice process in the first instance as they provide the biggest threat to society and face the most acute health problems. It is obviously important that some resources also need to be focused on early intervention and prevention, so any reduction in funding for these services could be challenging. We would be interested to know the council's current thinking on the late night levy, as this could provide additional funding for tackling alcohol misuse.

Please see above - we are keen to work together as outlined. Opportunities to work more closely together would be welcomed. We are happy to consider involvement in the city office, feel that there is merit in working on the active citizens agenda and considering introduction of the late night levy. Seeking opportunities for further co-location in order to reduce the public sector estate and reduce costs would also be welcomed.

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Neighbourhood partnerships – these provide an effective mechanism for community engagement and involvement with a range of statutory organisations and the voluntary sector. We would counsel against removal of these in their entirety, whilst appreciating that some change may need to be made to their operation and overall funding".

We would welcome much greater involvement in the devolution discussions. This includes discussions regarding direct involvement for policing and community safety as part of future devolution deals. But could also include discussion as to what can be done more closely together across the devolution area in order to work more closely without being part of the formal devolution package.

CF7 - Reshape our approach to civic engagement and local empowerment and reform Neighbourhood Partnerships Not Answered Neighbourhood partnerships – these provide an effective mechanism for community engagement and involvement with a range of statutory organisations and the voluntary sector. We would counsel against removal of these in their entirety, whilst appreciating that some change may need to be made to their operation and overall funding.

Not RS1 - Recommission alcohol and other drugs misuse services for adults. Disagree "Drug and alcohol services – any reduction in funding for these services will need to be carefully managed. We would suggest that resources need to be focused on problematic drug users and those going through the criminal justice process in the first instance as they provide the biggest threat to society and face the most acute health problems. It is obviously important that some resources also need to be focused on early intervention and prevention, so any reduction in funding for these services could be challenging. We would be interested to know the council's current thinking on the late night levy, as this could provide additional funding for tackling alcohol misuse.

RS11 - Reduce funding for Police Community Support Officers Strongly disagree "PCSOs undertake a crucial role in preventing crime and providing community reassurance. Communities greatly value PCSOs. We have worked with Bristol City Council and the Constabulary to widen the scope of PCSOs and jointly badge all PCSOs in Bristol and the Constabulary have provided a range of information to the Council to demonstrate the added value of the PCSOs. As such we would counsel against the loss of the additional PCSOs in Bristol. It is important to be clear that any reduction in funding for PCSOs would also see a commensurate reduction in numbers in Bristol as we are unable to find the funding to cover the additional cost, due to the challenging funding position we also find ourselves in.

## 2. Avon and Somerset Police and Crime Commissioner (PCC)

There will be an immediate obvious resources impact in terms of PCSO numbers, should these be reduced, in addition to the potential knock on effects of a reduction in funding to services that assist in preventing offending such as alcohol and drug misuse services and youth services. Clearly the budget has to be reduced and how the remaining expenditure is focused on key areas of need will be critical. Collaboration between the Police and BCC is strong and further development of early intervention models and multi-discipline teams based in community hubs has to be explored. This would benefit both organisations and provide a more efficient and coherent service for citizens.

The current Neighbourhood Partnership structure is an excellent way for communities to come together and prioritise and tackle the issues that matter most to them. We would have concerns if this structure were completely removed but accept that some funding cuts may be required. A greater understanding of the future proposals would be very helpful.

#### CF11 - Recommission Bristol Youth Links Disagree

We agree that the service should be recommissioned but have significant concerns over the amount (20-35%) that will be removed from the budget moving forwards. The City has a growing number of young people and the average age of the Bristol is lower than the rest of the country and the need for effective youth and diversionary work remains particularly in the more deprived parts of the City. Bristol has a higher proportion of First Time Entrants into the Criminal Justice system than other core Cities and the provision of effective youth work is essential in continuing to reduce this figure. The early intervention that this work enables should save money from all public sector agencies in the future.

RS1 - Recommission alcohol and other drugs misuse services for adults Disagree
Again a significant reduction in current funding and we would have concerns about the impact on
entrenched problematic users and the knock on effect to criminal activity. Accepting some level of reduced
funding may have to happen, a very focused approach is needed in this area.

RS11 - Reduce funding for Police Community Support Officers Disagree Whilst we understand the need to make savings it must be stressed that any reduction in PCSO funding will see the removal of PCSOs within the City as the Constabulary cannot pick up any funding gaps. The PCSOs in Bristol are extremely popular and well respected within their communities and we receive regular feedback about the difference that they make. Much of their activity is focused on the most deprived parts of the City where they tackle low level issues and provide a strong visible presence. There are 112 FTE PCSO posts (as opposed to the 130 highlighted) in Bristol and as stated any reduction in funding would see this number shrink. However the Constabulary are working hard with BCC to identify other funding opportunities

## 3. Black South West Network

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
CF2	Recommissioning homelessness support services for adults and families	We will commission our accommodation based homelessness services to better align supply with demand and make savings from the current spend.	£500,000 - £1,000,000 (around 10% - 20% of current expenditure)	If there is a need to reduce the number of units, this will mean that it is more difficult for homeless people to find accommodation and lead to worse outcomes for homeless people. This will have a disproportionate impact on disabled people, BME people and Muslims, all of whom are over-represented amongst homeless people when compared with the overall Bristol population.
cf4 Page 383	Reduced use of temporary accommodation	Our aim is to reduce the number of households placed in temporary accommodation (including emergency accommodation and B&B) by intervening earlier and preventing homelessness more effectively	£150,000	People and families affected by homelessness are generally on lower income even though 40-50% of households include an adult who is working. Black and minority families are over-represented, linked to lower income but also to the lack of larger family housing in both the social and private rented sectors.  Critical here is an understanding of how intervention will happen earlier, and how this will prevent homelessness? Which services will do this and how suitable are they for meeting the needs of the BME communities of Bristol?  Single homeless people are less likely to be in temporary accommodation and more likely to be in supported accommodation because of their particular support needs and the 'priority need' test in the Housing Act.

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
RS2 Page 2828	(Transport – Sustainable Transport) Supported Bus Service reduction	Proposed reduction (or removal) of funding for supported bus services	Based on 50% reduction in funding, equates to 900k p.a. from 18/19 (half year effect in 17/18)	These citizens are spread around the city but are most likely to be from poorer communities who are more reliant on bus travel and where there is low car ownership. BME people are more reliant on public transport ( Transport for London identified in 2015, 69% of BAME Londoners use the bus at least once a week compared to 56% of white Londoners, people of Black origin are more likely to use the bus compared with people of Asian origin therefore the differential between Black African and Caribbean Londoners and white Londoners is higher than 69%)  This is likely to have knock-on impacts relating to social isolation, particularly for members of the BME community living in the predominantly white working class, out-lying estates – Southmead, Lawrence Weston, Avonmouth, Whitchurch, Hengrove, etc. It will also have an impact on people's ability to access employment opportunities, and other services and amenities that aren't available within walking distance.
RS3	(Strategic City Transport) Removal of devolved NP Capitol allocation	Remove devolved NP funding that delivers local traffic scheme – this would have an impact on the delivery of local traffic schemes, approved 15/16 NP schemes, local CIL and S106, local roads safety and cyclying/walking benefits	£410k from 17/18	However the removal of this funding would remove the opportunity for local people to affect a local traffic arrangement and the community would feel that this would disadvantage people with protected characteristics because there is less opportunity to request a change. Therefore whilst hard to prove, it is likely that older people, younger people, BME people, women and disabled people would feel disadvantaged by a decision to remove delegated funding.

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
RS4	Transport – Remove companion concessionary rates	The sub-regional Diamond Card Concessionary Travel Scheme provides free travel for elderly and disabled people. The proposal is to remove the discretionary element of the scheme, removing companion passes for carers who assist disabled or elderly people who cannot travel on their own.	400k p.a.	Disabled people and older people could be negatively affected and women who are more likely to be carers. BME people are high users of personal budgets and are more likely to employ an assistant therefore this will impact negatively on some BME people too.  This has a potential cumulative impact when taken alongside RS2 above
85 Page 285	(Transport – Sustainable Transport) Withdraw provision of School Crossing Patrols	Withdraw elements of provision of School Crossing Patrols for Schools – 3 potential options:  Option A - Remove SCP provision at sites with engineered crossing facilities - 17 sites.  Option B - 50% cut in provision – reduction of 40 sites.  Option C – 100% cut in provision – withdraw SCPs from all 80 sites.	£68k-360k p.a. depending on option chosen	School crossing patrols ensure the safety of children walking to school alone and are also used for parents who walk their children to school (disproportionately women and people from some BME groups). It will impact on the safety of young children crossing roads and could discourage parents from letting children travel to school on their own which would affect working parents.
CF7	Reshape our approach to civic engagement and local empowerment and reform Neighbourhood Partnerships	We recognise the value of Neighbourhood Partnerships but believe there are more efficient ways to undertake this engagement role, and we will work to change the focus and scope of the NPs.	In a range of £275k - £825k (25% - 75%). The level of saving will depend on the approach taken.	There is a risk with significant funding reductions that it becomes harder to reach wider communities. The level of this risk/impact will be dependent on the model we move forward with.  This is key to notions of inclusive decision-making and democracy. In a city where BME communities are already under-represented in the decision-making processes, the removal of mechanisms and opportunities for the BME communities to expresses their voice and engage with decision-makers will exacerbate marginalisation, hinder

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
				working towards racial equality in Bristol, and lead to inappropriate decision-making in relation to the BME communities of Bristol.  Critical to this is understanding what models will replace those being reduced/removed, and whether they are both appropriate and effective for the BME communities of Bristol.
CF® Page 388	Citywide Approach to Information, Advice & Guidance (IAG)	Creation of a single city-wide approach to IAG, supporting early intervention and demand management. Within scope are all services currently commissioned from VCS, dedicated in- house advice functions (eg WRAMAS), and advice functions which form a part of some job roles (eg Support workers etc). It is likely to include the roll-out of the Better Care Programme commissioned on-line diagnostic tool.	Rough estimate of £800k, based on 10% saving of estimated £8M total spend.	IAG tends to be used more intensively by more vulnerable groups, such as BME communities and disabled people, and some of these groups are less likely to use or have access to digital forms of contact and IAG, or not be willing to use them.  Additionally, universal services such as the one proposed here tend to be designed to meet the needs of the universal citizen, which inevitably means that the needs of specific communities, such as the BME community are not adequately met. When this is the case with services addressing crises, the impact of inappropriate service design is more significant and more keenly felt.  As this proposed service would feature early intervention, it is important to understand how it relates to the reduction in temporary accommodation placements in CF4 above.

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
RS9	Reduce the number of council run libraries	There are currently 28 libraries in Bristol. We will be exploring options for a mixed model of library service delivery in the future. This would include community groups running local community hubs that include library provision, running some services from shared buildings and exploring alternative models for managing the remaining Bristol City Council owned libraries through a possible trust or Mutual or IPS organisation.	In the range of £720k - £2.2m	At this early stage it is only possible to say that all current library customers and the citizens of Bristol will be affected as the scale of the savings proposed are significant and farreaching. All groups of society will be affected and could have adverse impacts on those who use local libraries for services and access to information and technology. The level or implications of impact will be determined by the nature of the proposal and the libraries affected.  If there are services for BME communities delivered from libraries, whether by the library service or by VCS orgs, for example, ESOL classes, what will happen to them in this proposal?
് Page 385	End of Scaling back of LCPF	Local Crisis and Prevention Fund provides Emergency Payments and Household Goods to over 8,000 low income households in immediate or potential crisis, in the form of a non- repayable grant.	Range of £475k - £1.9m	Any reduction would have a negative effect both on these households as well as other services who rely on it, especially those linked with homelessness and move on provision where this would otherwise be a barrier to acquiring often cheaper and more secure non furnished accommodation.  Without knowing the current take-up of these grants by the BME community, it is difficult to accurately predict the impact. However, it is likely to be disproportionate, given the percentage of the BME population living in poverty is far higher than the percentage of non-BME communities.  It is critical to understand how this may link into homelessness and how CF4 and CF8 above may worsen the situation for BME communities.

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
CF11	Bristol Youth Links	Young people with protected characteristics are recognised to need some targeted services and this will be considered as part of the EqIA.	900K	Some equalities groups may be impacted negatively if there is reduced service provision. Only when detail is known as to which services are affected can the impact be anticipated on people with different protected characteristics.  This will have a major impact on the BME communities of Bristol. Services for young BME people were dramatically hit when Youth Links was first introduced; a further reduction in services will only worsen the situation for them. With youth unemployment, low educational attainment, victimisation and criminalisation of BME young people, and their representation in the criminal justice system already at worryingly high rates, and there already being very few support services for BME young people available, a £900k cut will disproportionately impact upon them.
Page 386	Early Help Review	Family centre model delivering integrated services from a range of settings including children's centres Services, schools and community outreach. Amalgamating management structures and closing some buildings.	£1.2m plus cost avoidance	Some equalities groups may be impacted negatively if there is reduced service provision in some areas but we intend to work with the partners to ensure there are no gaps. Impact on BME parents, LGB parents, disabled parents, refugee parents, young parents, lone parents and grandparents would need to be considered when detail is given as to which centres could have the potential to be closed.  This sort of support service is vital for families living in areas of socio-economic disadvantage. BME families experience additional disadvantage due to systemic racism in society, so these services are even more important to them. The closure of centres supporting BME families will have numerous compound effects, particularly when the cute to other services above – transport, emergency

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
				accommodation, IAG, Youth Links, etc – are considered.  Additionally, this reads like the development of universal service model, which, as previously mentioned re IAG, invariably leads to inappropriate services for BME communities. This will an further compounding effect of the cuts
CF17 Pag	Economy - Reduce Funding to Destination Bristol	Destination Bristol provides additional information for tourists and people visiting Bristol. Disabled people use the website to find out about access and families to find out about suitable activities for young children and for activities suitable for elderly relatives.	£57840 net cumulative saving each year from 2017 to 2021	Destination Bristol has worked with LGB businesses to promote Bristol's gay villages. Destination Bristol work with Broadmead businesses, and has built a solid base of BME businesses and BME led start- up businesses in the city centre. For people who find applications and web searches difficult, Destination Bristol does meet a need
Page <sup>23</sup> 89	Reduce funding to Bristol Music Trust	The council funds Bristol Music Trust with approx. £1m per year for the running of Colson Hall and the delivery of the music service. This proposal is based on Colston Hall opening a more efficient venue in 2020.	£500,000	Reduction in engagement activity - communities least engaged with culture currently will be hardest hit because targeted engagement could stop- young people, BME and those from lower socio economic groups hardest hit  There is a question here about the degree to which BME communities access and utilise Colston Hall, and the degree to which it successfully engages with the BME community through its outreach work The answers to these will condition the impact of the cuts, as far as the BME communities are concerned.  There is a wider issue about access to the cultural capital of Bristol and how reduced funding may impact negatively on that, but this questions is far wider than simply funding for places like Colston Hall and relates to other issues such

Reference number	Proposal title	Proposal Summary	Proposed cuts	Significant negative impact
				as transport and poverty, but also cultural relevancy and sensitivity – the very name of Colston Hall being a point at hand for much of the BME community of Bristol.
RS16 Page	50% reduction to Key Arts Providers (KAP).	To reduce the Key arts provider funding by 50% reducing the number of organisation we can support in the city and the levels of support they get	£500,000	Reduction in engagement activity - communities least engaged with culture currently will be hardest hit because targeted engagement could stop- young people, BME and those from lower socio economic groups hardest hit  With the attendant reduction of funding to Youth Links, this could have a major impact on BME young people who seek some form of release through art and music. Critical to understanding this impact will be information regarding who will lose funding, and who wont

#### 4. Bristol BME Voice

Bristol BME Voice understands the need for budget cuts and the need to prioritise areas for savings, some of which will have huge impacts on BME communities. We also recognise intersectionality and that many of the proposals will affect most protected characteristic groups.

We are willing to assist the council in this process with promotion and messaging of new approaches to service delivery. However concerns remain about the impact on BME communities. We need to seek ways to work together with the BME VCS and communities to address negative impacts.

Where activity and actions are proposed it is essential that results are published, how actions had been met and, where relevant, baseline data is also available to measure progress.

Please see commentary below on some of the areas / issues highlighted in the strategy.

#### Pg 4: Must result in equality of opportunity and better life chances for all.

 This can result in positive outcomes. Fundamental for increasing life opportunities, chances and quality of life for BME communities in Bristol. Many people are especially vulnerable in terms of over-representation / under-representation in, employment, education, health services and the criminal justice system.

# Pg 5: For example some services could be run by community groups instead of the council or we could invest more in preventative services so that less money is spent putting things right once they've gone wrong for people.

Essential that this links with the VCS Prospectus / Impact fund, we will need to ensure the survival
of, and an adequately resourced and thriving, BME VCS sector so that BME communities are more
engaged in delivering quality services whether through a process of paid and voluntary activity.

#### Page 5:

- We will build 2,000 new homes 800 affordable –a year by 2020
   Would like a commitment that avoids either gentrification or ghettoisation among communities / in areas of the city.
- We will deliver work experience and apprenticeships for every young person
  How will these be meaningful for many BME Young people? Some schools have better links with
  employers in certain industries (solicitors, barristers, estate agents, etc) over above schools in other
  areas of the city. The VCS would work with schools and businesses to develop stronger links with
  businesses that offer meaningful opportunities
- We will put Bristol on course to be run entirely on clean energy by 2050 and introduce a safe, clean streets campaign
   More schemes required between the VCS and public agencies to help families save energy, issue

digital energy use reading devices in homes.

• We will be a leading cultural city, making culture and sport accessible to all BCC should work with schools to actively encourage VCS participation (grassroots arts providers) to support more accessible cultural activities; there is often a block in trying to develop collaboration / partnerships with schools.

Pg 6: BCC statement: We will meet these priorities by working with representatives from business, education, health, neighbouring authorities, the public sector, transport and the trade unions.

No mention of the VCS

The council will no longer be able to provide all the same services, and it will be vital that everyone who lives in Bristol thinks about the actions they can take to help. This may include volunteers running core services to prevent them being removed.

 This can result in positive outcomes. It needs to be recognised that volunteering doesn't always just happen; in some cases it needs to be formalised, DBS checks need to be carried out, induction, training and supervision is required.

### Pg 7: We will prioritise prevention and early intervention because we know that this approach can enable people to live more independently and can help reduce harm to our environment.

 This can result in positive outcomes; will need strategy on how to engage BME communities and other agencies, and use baseline information to gain intelligence and determine what is required at the early intervention stages.

Pg 8: We aim to unlock creativity and innovation and be confident that we are taking appropriately bold and ambitious steps in the short term.

Would be useful to have more indication on what this means and how it will be done.

Pg 8: The Brexit decision brings uncertainty and a more complex environment in which to attract investment – it is essential that the council keeps abreast of the impact of leaving the European Union to ensure that the city's economy thrives.

Would be useful to know how BCC can work with the VCS to engage those who voted leave and
the core issues that they feel impact negatively on their lives. These need to be listened to and
addressed as this also impacts on community tensions and cohesion.

#### Pg 9 (figure 3):

• Employees make up the largest budget of the spend yet diversity in terms of race is not evident in the makeup of council staff. Concern that under the cuts this will be even more reduced. Should have a plan for increasing BME diversity especially in senior and middle management. What strategies are there to address this given the shrinking budget?

### Pg 12: People are also expecting more from the council and this doesn't match the resources we have available.

• Need to send consistent and clear messages out to communities that times have changed and we will all need a new approach to how services are delivered / received.

Pg 13: This is because prices keep going up, as does the demand for services such as social care and education, because we have a growing population. This leaves us with a gap of £92 million over the next five years.

• Is there a plan to spend in order to invest? Must do more to bring agencies including the VCS together to collaborate, get best value for money and save duplication of services.

#### Pg 16: over-arching:

Adding 'Social Value' to all the contracts it awards, for example by requiring contractors to provide a quality work experience placement for a young person

• This can result in positive outcomes – can there be targets for, or monitoring to ensure that these include meaningful quality work experience for BME young people; especially as some cohorts are often far removed from the job market.

Working through the Mayor's Women's Commission and Manifesto Leadership Group to develop a change programme to eliminate the gender, social deprivation and race pay gap

• Supported. Please include working with the Manifesto for Race Equality steering group and others to monitor progress.

Encourage private landlords to endorse and adopt the ACORN Ethical Letting Charter

• This can result in positive outcomes. Please publish the results and successes so tenants are more aware that this system exists and how it can assist them.

Through the auspices of the City Office we will:

Establish a partnership with business that will encourage all Bristol businesses to pay their employees the Living Wage

• This can result in positive outcomes. Would like a baseline so can measure success and publish good practice of those businesses that adopt this.

We will encourage organisations in the city not to use zero hours contracts

 This can result in positive outcomes. Would like a baseline so can measure success and expose businesses that use zero hours contracts.

#### Pg 16: Homes:

We are planning a business case for a new local housing company owned by the council, which will be another way of building new homes.

Please consult on this and what communities would expect from the company.

We'll focus on preventing street homelessness in a new way – by involving multiple agencies and groups in a joint approach.

• This can result in positive outcomes.

There's always a tension between the need for homes and keeping what makes Bristol special in terms of green space and aesthetics. We will need to discuss having higher density housing including taller buildings in some places.

 Some areas of the city are already dense in terms of layout (spread and taller buildings such as Lawrence Hill), more taller buildings would make these areas even more cramped. Please consult widely.

Pg 17: transport: The Mayor has just announced a Task Group to examine the issue of the city's congestion and transport flow. Part of the consultation on this Corporate plan will ask people what options they think the Congestion Task Group should consider. All options are on the table.

- As well as more integrated transport system consider the introduction of travel cards to encourage more public transport use.
- Extremely concerned that the blanket loss of bus passes for carers will increase the isolation of those cared for as well as carers.

Pg 17: Neighbourhoods: We want to have a conversation about the possibility of people paying more Council Tax, on the understanding that a portion of this will directly benefit their own local neighbourhood, through for example setting up an Urban Parish. An Urban Parish can help residents have a more direct impact on decision-making and service delivery in their local area.

This can result in positive outcomes: some NP areas are too big and for people to feel they have an
active stake in the decisions made. Regardless of what comes in place of NPs there will need to be
a process to ensure BME people / communities want to get involved in decisions that affect their
communities and that they have real power to influence change. This will need some resource,
whether financial or people (and whether delivered by local groups or whoever) to maintain
engagement.

Pg 17: People/Education and Skills/Health and Wellbeing:

We are prioritising the basic infrastructure that we need the most, like schools. This may require us to reprioritise our other building or infrastructure projects.

What is expected of Academies to generate income for some of this work?

Pg 18: Place: We need to protect the services that people value, but sometimes the buildings they are based in are costly to run. Rather than lose the services, we would like to look at mixed uses in

some council owned buildings, so that more services are based in the same place. This would be more convenient for people and has the potential to save services, but does mean we must move away from a preference on dedicating buildings like libraries and community centres for single services. This may mean more community hubs with mixed uses and more access to convenient online services, rather than retaining all our library and Citizen Service buildings.

- An inventory needed of what these assets are and where they are. Communities need to see the benefits of their running / owning community hubs.
- Good in principle and could be an exciting opportunity for communities but this will require community capital, volunteering, management, business skills, etc. This will require similar resources to running a community centre. Will need to consult on what community buildings can be used for and who will manage them (local people, local groups, etc?) for what purposes., i.e., if a café: how responsibility for income and revenue spend will be determined; if also a homework club: how ownership of the building will be determined.
- Due to lack of social capital in some BME communities; skills required will need to be sought, tapped into and utilised: training offered, risk management considered, etc.

#### Pg 18: Place: We are seeking more local control by asking the government to transfer specific powers and funding to a regional body which we'd be part of. This is known as devolution.

Need to ensure decision-making in grassroots communities will still be a priority and that devolution doesn't end up offering another layer of decision-making that ends up dictating to communities. The LEP is a sub regional structure that BME Communities do not seem to be able to penetrate. We must ensure that the devolution structure improves / complements engagement and local decision making.

Page 18: Governance: Everyone in the city has the ability to help in some way, whether that is through responsible recycling, offering to drive an elderly neighbour to an important appointment, volunteering or promptly paying their council tax.

With less money available for our services, it is vital that everyone who lives in Bristol thinks about the actions they can take to help the council target scarce resources to the most vulnerable and those in greatest need. Without the support of citizens and local institutions, we will have to make further reductions to services.

This can result in positive outcomes. Council must constantly assert this message. It must also recognise that those who are vulnerable can be taken advantage of, i.e. BME Elders living alone or who are not mobile may value support from neighbours but we need to ensure that measures are in place to avoid risks when informal volunteering takes place.

#### **Page 19: Capital Programme**

As a result we will need to prioritise our spending and choose the projects that have the highest return in terms of meeting our objectives.

How are these decisions made, what consultation is there /will there be with BME communities at an early stage? Evidence is required of how this investment will create returns that will ultimately benefit BME communities, or areas of the city where a high percentage of BME communities reside.

#### Pg 22: Our Future – Education and Skills

More partnerships with universities, business sector and the LEP required to increase aspirations of BME young people, and encouragement from educators so they are better prepared for the challenges of the 21st century and able to better contribute to Bristol's economy.

Pg 22: Only 56% of children in some areas have the chance of attending a good school compared with 99% in others.

Every organisation has a committed, skilled and diverse workforce

Percentage of BME children in Bristol schools is increasing. Develop Positive Action programme with schools, universities and colleges to increase the number of BME teachers in Bristol's schools -this is often talked about but never actioned.

#### Pg 24: Through our Learning City Partnership, work together on new ways to collectively lead on **Education & Skills.**

Need to seek ways in which this partnership can be better developed to have more traction in the city and increase involvement of BME communities and parents?

#### Pg 25: Implement Race Equality Toolkit in Bristol through Race Equality in Education Steering group

This can result in positive outcomes – work with Bristol BME Voice and Manifesto for Race Equality group who will give support to this.

### Pg 25: Develop Recruitment & Retention action plan

Percentage of BME children in Bristol schools is increasing. Develop Positive Action programme with schools, universities and colleges to increase the number of BME teachers in Bristol's schools -this is often talked about but never actioned.

#### Pg 26: Widen participation from targeted groups and communities in Higher Education (HE)

More partnerships with universities, business sector and the LEP required to increase aspirations of BME young people, and encouragement from educators so they are better prepared for the challenges of the 21st century and able to better contribute to Bristol' economy.

#### Pg 27: Develop a campaign to promote the uptake of Pupil Premium and breakfast clubs/out of schools clubs to disadvantaged families

This can result in positive outcomes. Need to consider how to especially target BME parents. Also include plan for homework clubs and services (cold be volunteer-led) offering one to one additional tuition in English, Maths and Science out of school.

#### Pgs 29/30/31: Our Health and Wellbeing

We will work with the Health and Wellbeing Board to make it a leader of population health Establishing a 'Live Well' Bristol hub – information, advice and sign-posting Roll out 'Making Every **Contact Count' training Programme** 

#### Strengthening Children's Public Health Services (targeted in areas of greatest need)

More support required on promotion of health diets among older and younger BME Communities. Concern about diabetes, heart disease, mental health and obesity which are prevalent in our communities. Need multi-agency approach including media.

#### Pg 32: Assess the impact on the public's health when taking decisions on all major projects, strategies and programmes

Undertake BME relevance reports and publish results, use as a baseline for developing services.

### Pg 32: Holding a Mental Health Summit to bring all stakeholders together to establish what more can be done in the city

#### Pg 33: Work with the NHS to strengthen the capability of Bristol's Mental Health Services

This can result in positive outcomes. A key element of the Bristol Manifesto for Race equality – we would support this initiative to particularly ensure a focus on race.

#### Pg 34: Support the roll out of the national diabetes prevention programme

This can result in positive outcomes as prevalent in BME communities. More awareness needed working across a range of sectors nationally and locally.

#### Pg 36: Homes

#### Pg 36: We create the opportunity for all to thrive in mixed communities of their choice.

Concern about gentrification and ghettoisation. Must ensure that mixed communities have the
infrastructure to support them and are able to realise community assets. Must avoid changing
communities do not lead to more isolated communities that stokes community tensions, breakdown
of community cohesion / hate crimes.

#### Pg 39: Produce the strategic business case for a new local housing company.

• This can result in positive outcomes. Must involve consideration of where / how housing is planned and how this meets needs of increasingly diverse communities in the city.

#### Pg 41: Endorse and adopt the ACORN Ethical Letting Charter.

 This can result in positive outcomes. Must involved BME experience in this both as tenants and as landlords. Need to reduce the vulnerability of tenants including refugee, asylum seekers and those on low income at the mercy of some scrupulous landlords.

### Pg 42: Review of HomeChoice Bristol – review the allocation policy that determines which households are allocated social & affordable rented housing.

 More information needed about how BME communities are using the service and their successes in opting for relevant / adequate accommodation required to meet their needs.

### Pg 42: Work with local communities to build homes using council sites which create more balanced communities.

# Establish a Mayoral task force to understand and shape our response to the challenges of gentrification (OH9B).

 This can result in positive outcomes. Must ensure that mixed communities have the infrastructure to support them and are able to realise community assets. Must avoid changing communities do not lead to more isolated communities that stokes community tensions, breakdown of community cohesion / hate crimes.

#### Pg 45: Our Transport

We want an affordable, low carbon, accessible, clean, efficient and reliable transport network to achieve a more competitive economy and better connected, more active and healthy communities

 More affordable transport required. Integrated bus, train and ferry fares that include Bristol Bus travel cards.

#### Pg 46: Charge for advisory disabled bays and Keep Clear markings

Will this be according to means / individuals' ability to cover these costs?

#### Pg 47: Remove Companion Concessionary bus passes

• Concern about increased isolation of carers /companions that will also impact on isolation of those who require the care. What alterative plans are in place to address this?

#### Pg 47: Withdraw reimbursements to Community Transport operators for concessionary travel

• Concern about increased isolation of those who require community transport. What alterative plans are in place to address this?

#### Pg 47: Reduction of subsidies for bus routes with low numbers of passengers

• Concern about increased isolation of those who rely on these bus routes. What alterative plans are in place to address this?

#### Pg 48: Revise operating times for Concessionary Travel

This proposal would remove free travel from 9-9:30am Mon-Fri and 11pm-4am every day. These passengers will continue to have free travel outside of these hours, or can choose to pay the commercial fare.

Concern about increased isolation of those who rely on these concessions. What alterative plans are in place to address this?

Pg 48: To have a fully integrated ticketing and journey planning system in place across all public transport, which improves bus journey times and reliability and enhances cross-city connectivity.

This can result in positive outcomes. Will this include integrated travel cards?

Pg 49: Ask all councillors to work with their local communities to undertake a review of RPZs and 20mph zones in their areas and make recommendations on how they can be made to work.

• This can result in positive outcomes.

Pg 49: Allow Blue Badge holders to park in RPZ bays.

This can result in positive outcomes.

Pg 49: Cabinet to consider RPZ policy report on permits and future schemes.

This can result in positive outcomes.

Pg 50: Develop plans extend MetroWest including opening new stations and services.

Consult with BME Communities on where these stations will be and on access to them.

Pg 50: Work closely in partnership with bus operators to secure firm commitments to delivering an integrated ticketing system.

Maximise use of the TravelWest website to provide comprehensive journey planning for the travelling public.

This can result in positive outcomes. Also promote TravelWest through community hubs. Some vulnerable people often using public transport do not always have access to the web, such as a percentage of BME elders.

#### Pa 53: Neighbourhoods

We need to continue to tackle inequalities across the city and ensure that all communities have access to the opportunities offered by the city.

We need to engage more people in the civic life of the city and enable them to have the power and capacity to do things that are important to them in their neighbourhoods and in the city. With reducing funding, we need to engage the people of the city in working with us to tackle local issues and supporting the need for people to change their behaviour....

• This can result in positive outcomes

Pg 53: Following the Brexit decision, we will work with partners to raise awareness and actively monitor community tensions and provide support to witnesses and victims of hate crime.

Work with communities to develop understanding and tolerance, this includes how infrastructure is developed in neighbourhoods to support the development of diverse communities and how decision-making is enabled. Ultimately no community should feel isolated or discriminated against.

Pg 55: We recognise the value of Neighbourhood Partnerships but believe there are more efficient ways to undertake this engagement role, and we will work to change the focus and scope of the Neighbourhood Partnerships. The level of saving will depend on the approach taken.

This can result in positive outcomes. Decision making in neighbourhoods must be more inclusive, diverse and relevant to each locality. Must seek better ways of getting people involved where they can see the relevance and benefits of their decisions being realised.

#### Pg 56: Reduce the number of council run library services.

This can result in positive outcomes. Communities must be supported to realise their social capital, abilities to take on the running of libraries and other community hubs. This must be an approach that includes a diverse range of communities and not just replication of the small cohorts currently involved in neighbourhood decision- making, which is not reflective of the local demographics.

Pg 57: There are 130 PCSOs in Bristol, funded by the police, the council and the Police and Crime Commissioner. We need to consider the level of funding the council continues to put into the service which may see a reduction in Police Community Support Officer posts.

- Alternatively, encouragement needed for BME communities to take up roles in Avon and Somerset Police.
- Support the development of Neighbourhood Watch type schemes that will have relevance in communities.

#### Pg 58:

Support the Mayoral Clean Streets Campaign and develop community enforcement teams which will be integral to supporting it.

Bristol Waste Company will lead on encouraging people to change their behaviour eg: stop dropping litter.

Residents will be supported with their identified priorities in Neighbourhood Partnerships of tackling litter and fly tipping.

Support communities to do things for themselves through targeted investment.

This can result in positive outcomes. Pertinent issue particularly in inner city areas.

Pg 59: BCC has signed up to the Women's Commission Zero Tolerance campaign. There is dedicated Public Health funding in place to support actions to tackle gender based violence.

This can result in positive outcomes – particularly relevant; must consider issues of cultural sensitivities related to gender based violence among BME Communities; addressing taboo of reporting, specialist services required to support victims and prosecute / educate abusers.

Pg 60: Reform the approach to devolved decision making at the neighbourhood level. Developing the Neighbourhood Partnership model to best meet the needs of communities, elected members and the city including the consideration of Urban Parishes.

Ensure processes are in place which encourage diversity and are representative of local communities, and people are supported in the governance processes. Innovative engagement plans required.

Pg 60: Make sure information about Bristol City Council services is accessible and widely available.

This can result in positive outcomes. Consider ways in which information is widely accessible to all communities across the city.

#### Pq 62: People

Pg 62: The growth of our younger population is three times higher than the national average. Between 2004 and 2014 the number of children aged 0-17 living in Bristol increased by 11,500 (14.3%). Projections indicate that the child population will increase by 18% between now and 2034.

The increasing number of BME young people need to be considered in these stats and how the city is preparing to meet needs and required changes.

#### Pg 62: The gap between richest and poorest people is getting bigger, and in Bristol people in need are facing greater levels of inequality.

Also need to consider this impact on different wards in the city. For instance Lawrence Hill, South Bristol and some of the North (Southmead and Lockleaze), where there are growing populations of BME communities. Need concerted plan to reduce life expectancy inequality.

### Pg 62: There is greater demand on Bristol's social care system, as the health system struggles to cope with rising demand due to an ageing population, for example, an increased number of residential and nursing placements required.

Increasing numbers of BME elders needing more care, culture of families looking after their elders is slowly diminishing due to current family lifestyles and specialist support required for elderly individuals. Prevention creates more demand on vcs services, such as black carers, Oscar, etc. Would welcome more exploration of this and integrated approach to address need.

### Pg 64: Re-commission Bristol Youth Links

Lack of specialist provision for BME young people in previous commissioning has created tensions and lack of credibility in BYL. Given reduced funding while there is increasing demographics of BME children and young people this needs serious consideration in the next consultation process and recommissioning round with the vcs to ensure targeting to specific need.

#### Pg 65: Agree the best future for the provision of Community Meals

Ensure culturally appropriate meals are still a priority for communities who would like it and that they are aware of the range of choices.

#### Pg 65: Consider options for providing support to carers

Understand need for cuts, would like to ensure that under any new priorities BME carers are not disproportionally disadvantaged.

#### Pg 65: Review dementia care home provision

Understand need for cuts, would like to ensure that under any new priorities home care provision does not disproportionally disadvantage BME people who need the service.

#### Pg 66: Becoming all age friendly: whether WHO Age Friendly, Dementia Friendly, or Unicef Child Friendly, Bristol will be a city that is welcoming (City of Sanctuary) and a great place for people of all ages to live.

This can result in positive outcomes

### Pg 66: Being ambitious for the future: champion for children, offering the best start in life, Learning City, growing the future generation of city leaders, demanding the best for the children in our care.

This can result in positive outcomes, due to higher percentage of BME young people in care; would welcome initiatives that demand the best for them.

#### Pg 66: Addressing inequality: doing all we can to make sure families do not live in poverty in a city of wealth and opportunity; ensuring nobody is left behind because of the circumstances of their birth.

This can result in positive outcomes. Must address poverty; the wider impact of poverty increases need for other resources in the long run.

### Pg 66: Ensuring we have different conversations with stakeholders, families, service users, based on our three-tiered approach:

Three tiered approach: can information be framed in more accessible language for people, avoid: 'goal focused' 'highly individualised?'

### Pg 67: 1) Getting involved early to reduce risks later - early intervention reduces the impact of problems later on.

All areas outlined in the table relevant. Re the recommissioning of Youth Services: need more
consideration of how you will work with young people, and particularly engage BME young people in
the design of processes. Will this involve the VCS, schools – a joint approach – who will manage
this?

# Pg 68: 2) Promoting independence - supporting people to live as independently as possible in their community: Work with local communities and health and care services to develop community-based support

How will this happen, through services delivered the by Bristol Impact Fund, or otherwise?

Pg 69: 3) Safeguarding the most vulnerable – fulfilling the statutory responsibility of the city to protect vulnerable children and safeguard adults: Work as part of our local Safeguarding Boards to keep children and young people and adults at risk safe from harm.

 Must ensure results on impact / outcomes for BME young people / vulnerable adults are published linked to designing relevant services that are planned / implemented to meet need. Closer monitoring of the Diversity plan.

### Pg 70: 4) We will work together with the citizens of Bristol and our partners to make the best use of resources

Proposed actions / activity taking place can result in positive outcomes.

#### Pg 73: Place

Pg 73: We want Bristol to have the communities, culture, institutions, businesses, and systems necessary for it to be resilient when faced with economic adversity and change. We want people to be able to build better lives in better places.

We need to ensure that as we enable this economic growth we do not increase the wealth gaps within Bristol whereby the city becomes increasingly unaffordable, unequal and loses its unique identity and diverse communities.

Great overview of this thriving city. Agree with above statement: economic and health inequalities
are unevenly balanced across areas of the city and need citywide, collective commitment this being
addressed.

## Pg 73: The economic challenge we face is to ensure that all of Bristol benefits from the economy and no one gets left behind.

 More required to encourage and support the growth of BME businesses and help for new start-ups among BME communities. Need LEP to give full commitment to this.

# Pg 73: We must retain the primacy of the city centre as the core retail and cultural heart of the West of England.

Need to be mindful that inner city areas on the verges of the centre and outer areas of the city do
not lose out, and where there is economic growth in the centre, this has benefit across the whole
city.

Pg 74: Climate change is now well understood to be a very real concern, from the impact of flooding to the overheating of our buildings and we must ensure we have the ability to adapt and mitigate, helping us to remain resilient to this significant change.

• Yes, collective, citywide approach needed to address this including more promotion and support for communities to get involved.

Pg 75/76: We have a number of major projects underway including building the Arena, Metrobus and the Temple Quarter Enterprise Zone. To make sure we can deliver our priorities in a world with less money available and a growing population and demand for services, we will take the following action: Reductions:

In principle, this could be a good plan but more detail on the projected reduction figures over the total 5 years required and the proposed returns of these institutions over the next five years.

Pg 77: The Arena Project Team will ensure both parties work to agreed targets, ensuring at the same time that there is a co-ordinated workstream and linkages are made with colleges, universities and schools to provide a supply of future labour to fill the jobs and apprenticeships we are targeting.

Want to ensure that opportunities are available to BME young people (and adults) in this initiative and an action plan is in place to enable this.

Pg 80: Create and deliver an Economic Plan for the city centre which delivers an inclusive centre and enhanced retail offer

Consider how the centre be made more culturally appropriate to attract people from BME communities to the area to make it a really inclusive and a diverse place to be.

Pg 81: Revise the Local Plan to meet housing, education and employment needs across the city

This can result in positive outcomes

Pg 82/83: 3) We will ensure Bristol is on course to be run entirely on clean energy by 2050 Pg 82: We will tackle fuel poverty

This can result in positive outcomes

Pg 82: We will continue the transition of the council to be fuelled by renewable energy by 2020

This can result in positive outcomes

#### Pg 84-88: 4) We will ensure that Bristol maintains its thriving and innovative cultural life

General comment: These initiatives can result in positive outcomes. Please ensure key arts providers are working closely with communities in a meaningful way and includes grassroots approach. Needs strategic co-ordination, clear information on who is working with who, publish results on the impacts partnerships have in terms of quality of life on individuals and communities. This should be evident in the Equalities plan.

#### Pg 91: Governance

We will also do more to be open, transparent and demystify the role and functions of the council for all.

BCC could offer even greater information to communities about how it works, also make more opportunities to collaborate and work in partnership. Where relevant staff to be more present in communities; meet communities in their localities / community venues.

Pg 91: The council faces a number of challenges which significantly increase the gap between what it needs to spend and how much money it has available. This means that we need to think very differently about the ways in which we provide services and work with partners and the citizens of Bristol.

Unclear if there is a BCC business plan for generating income?

Pg 93: Encouraging far more 'self-service' within the council, helping staff and their managers help themselves with less reliance on professional support services such as ICT, legal and HR.

 Understand saving but aware of percentages of BME staff undergoing HR issues; should not deter staff from pursuing their employment rights when they feel they are not being met.

### Pg 94: 1): Bristol City Council becomes a model employer which sets an example to others in valuing fairness and diversity

 This can result in positive outcomes. Need clearer indication of how BCC can increase BME employee numbers given staffing cuts. Need clearer indication of how BCC can increase BME employees in middle / senior management.

Pg 95: Champion Equality & Diversity (Our Bristol 3).

Address the underlying issues facing Bristol in attracting BME candidates for senior positions within the Council.

Pg 95: Develop an Equality Charter which will apply to the City Council and any organisation that we commission, grant aid to or procure services from, to include governance, administration and delivery.

• This can result in positive outcomes. Work with the Manifesto for Race Equality Steering group and others to help deliver this. Monitor and publish progress.

### Pg 95: 2) People are paid equally in real terms, irrespective of gender, social deprivation and race (Our Economy 2E)

• This can result in positive outcomes. Work already being undertaken by the Manifesto Strategic Leaders group on this.

### Pg 96: Ensure City Hall is open and accessible to the public to sustain participation in decision-making.

• Promote the City Hall as a central Bristol destination that is open to all. Run more public and cultural events to attract more diverse people to the building, and regularly use as an opportunity to promote BCC services / ways in which people and groups can collaborate with BCC.

# Pg 97: Renew our democracy and help people to avoid losing their right to vote within the rules set by the Electoral Commission.

• Work with the Manifesto for Race Equality steering group and other relevant parties to deliver this.

### Pg 97: Bring greater clarity and purpose to the constitutional role of city councillors to ensure our elected members are representative of Bristol in all its diversity.

Work with the Manifesto for Race Equality steering group and other relevant parties to deliver this.

#### 5. Bristol Disability Equality Forum

#### Introduction

This consultation response is the result of electronic and face-to-face conversations with Disabled people (including young Disabled people), parent carers, adult carers, and equalities' community-led organisations. Whilst the final content is entirely the work of the Forum, we have sought to include issues raised by them.

We are very aware that the Council finds itself in an almost impossible situation; required to make swingeing cuts when its services have already been parred to the bone by previous central government funding reductions. We appreciate that these cuts make it inevitable that some unpopular decision will need to be made.

Consequently we approached this consultation in the full knowledge that some services for Disabled people and their families would be affected.

However, when we first looked at the consultation and started discussing it with others, it was clear that the change from providing informative draft EqIAs to providing largely uninformative Equalities Impact Relevance Checks (EIRCs), has substantially impacted the ability to provide an informed consultation response.

Conscious that the elected Mayor may not be aware of the impact this change has had, and aware of his commitment to open and transparent democracy, we wrote to draw his attention to this.

We were therefore very disappointed that, despite writing in the spirit of a critical friend to alert the Mayor to this, and to assist him to ensure there could not be a challenge to the consultation process, we didn't even receive a response. This is despite having highlighted (in the covering email) that the letter was urgent and time-sensitive.

Consequently, in the absence of key information, this is not the fully informed response we want to provide. We would therefore still appreciate receiving more detailed information (as requested in our letter) in time to be able to make statements/formulate relevant questions to raise when the Strategy goes to Cabinet and Full Council for approval.

#### 1. Summary Findings<sup>1</sup>

- 1.1 We welcome the elected Mayor's commitment to reduce the levels of inequality in the city and make Bristol a place "in which services and opportunities are accessible".
- 1.2 We recognise the elected Mayor has no choice but to make cuts, given the financial position the Council is in.
- 1.3 We also welcome the commitment to "a new strategic focus on building resilience in the Council and the city, together with a focus on intervening early before people's needs escalate."
- 1.4 We had hoped the elected Mayor would use his commitment to addressing inequality as the basis for decisions on where cuts need to be made, and where services need to be protected from them.
- 1.5 We are therefore very disappointed to see that the proposed cuts will significantly increase inequality in the city, despite the elected Mayor's commitment to reducing it.

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<sup>&</sup>lt;sup>1</sup> Please note that all quotations that are not specifically credited/footnoted within this document are from the Corporate Strategy.

- 1.6 Along with expressing concern regarding some of the proposed cuts, we have provided suggestions for alternatives – as the Mayor requested. Each of our suggestions would enable the Council to protect at least one of the proposed cuts that worsen inequality in the city, some suggestions would enable the Council to drop several of the proposals.
- We are concerned about the minimal presence of Disabled people and their families within the listed 1.7 aspirations and priorities, and dismayed to see (in the Appendix) that this is because they've been targeted to bear the brunt of the proposed cuts.

#### For example:

- a. the Strategy only prioritises the need to address child poverty and poverty in the most deprived neighbourhoods. It doesn't even mentioning Disabled adults, young people and children - despite recent research finding that 50% of Disabled people live in poverty (i.e. over twice that of non-Disabled children);
- b. there is no mention of the need for the Council to address the primary barrier to Disabled people's employment – namely the attitudes of employers:
- c. Disabled young people are absent from the list of those the Council wishes to ensure get the good qualifications necessary to securing an higher education;
- d. there is no commitment to improving the delivery of timely and comprehensive EHCPs for Disabled young people, including those with significant 'special educational needs'<sup>2</sup>.
- 1.8 We were further disappointed to see the Strategy only acknowledges the need to engage with the Women's and BME Manifestos, as though the other equalities' manifestos either don't exist or don't warrant serious consideration within the life of the Strategy.

1.9 We note that, overall, the impression given by the Strategy is that the Mayor is only committed to

addressing inequality and disadvantage where it is class, gender, ethnicity and non-Disabled youth.

specific to

Disabled

so that

- As with national politics, you have decided that people and their families must bear the brunt of the cuts.
- those with more can thrive.

1.11 In doing so you have either ignored, or dismissed, cumulative impact that your proposals will have upon people and their families - both with regard to Council with regard to how they compound the substantial cuts government has already made<sup>3</sup>.

"When equality and diversity is mentioned, all too often reference is only made to race, gender, and poverty, with faith and sexuality sometimes thrown in."

the Disabled cuts, and central

For example:

a. Person 'A' has poor mental health leaving him unable to travel independently, or drive. When he was re-assessed, under the Personal Independence Payment (PIP) criteria, the assessment was undertaken at a quiet time of day in a venue close enough to home that he could walk.

<sup>&</sup>lt;sup>2</sup> See Appendix 2

<sup>&</sup>lt;sup>3</sup> See appendix Y for evidence to support just how big the cumulative impact upon Disabled people is.

This lead the assessor to decide 'A' didn't really need support to get out and about, so he lost this element of his Disability Living Allowance (DLA) when transferred to PIP. The ESA assessor came to a similar conclusion, putting 'A' in the Work-Related Activity Group (WRAG) category rather than the Support Group.

With the Council cuts, as proposed, 'A' would now find himself living on £70pw, with no companion pass to enable him to get out and about socially and to attend JobCentrePlus (JCP) appointments. As his ESA assessment says he doesn't need support to travel, JCP won't cover the cost of a carer's bus ticket and he can't afford it. This results in a worsening of his mental health and repeated ESA sanctions, leading to debt.

"Barbara" (real life case study; fictional name) secured a part-time job requiring travel from Henbury to Radstock and further afield, because she is employed to do outreach work. The distance between her home and workplace takes at least 2.5 hours each way, each working day.

She applied for Access To Work(ATW) support with transport but, as she could use public transport, they refused to pay the cost of her travel to and from work.

Recently she also lost her ESA, due to the assessor observing her in the waiting room and noting that Barbara "wasn't rocking in her seat" (the assessor actually said this to her), whilst disregarding medical evidence that Barbara has:

- Ataxia.
- hearing loss such that she can't communicate with non-BSL users unless there's good lighting, no background noise, and where she is facing the person,
- mental health difficulties and
- a visual impairment.

'Barbara' will now be regularly pressured by JCP to prove she has been actively seeking more work or face sanctions, and she won't be able to get to work in time because the Council has decided she can no longer use her concessionary bus pass before 9.30am.

She can't leave after 9.30am because even leaving at 7.15am means she doesn't start work until after 10am – so later starts aren't an option.

'Barbara' was already struggling to manage financially, causing her a great deal of stress. Now she feels she cannot cope with the additional anxiety of having to prove she's been looking for more work, as well as the loss of:

- i. £30pw/£1560pa as a result of losing her ESA, and
- £7.50 per day/£1080pa (her travel to work costs, excluding her train fare) - as a consequence of the Council proposal to no longer subsidise concessionary travel before 9.30am.

This equates to £2640pa in lost income.

#### 2. **Headline Recommendations**

#### 2.1 **Generate additional funds** by:

- Gaining a voluntary 'salary sacrifice' from the CEO, SMT and Service Directors, proportionate 2.1.1 to their income, to demonstrate that they are not willing to protect themselves from cuts whilst making decisions that significantly and adversely impact others.
- Replacing Residents' Parking Zones with a citywide congestion zone requiring those working in Bristol but living outside of it to use public transport or pay to bring their the city, whilst exempting those that live here. A Mon-Fri, 6.30am-2pm restriction of this kind would ensure people could still shop and socialise in Bristol without any additional costs that might tempt them to do these things elsewhere.
- 2.1.3 Instigate a 'tourism tax' on businesses that are not local or are very small (e.g. the national multinational companies), that are running hotels, bars, chains, international and restaurants and leisure facilities. This will off-set the costs of clearing up the city centre and supporting those the city that attract the tourists in the first place, such as our museums, art galleries, theatres, historic buildings, festivals, the harbourside etc.

If, as happened previously, local businesses agree and large ones don't, let the large ones leave and have to pay full business rates on the properties they have vacated. They will then have to rent or sell the premises at an amount local companies can afford, or to a national business willing to pay the 'tourism tax'.

Either way it will be a 'win-win' for local people and the Council.

- 2.1.4 Increase parking fines in place of existing transport cuts that specifically target Disabled Given the number of parking fines the Council must levy over people and their PAs and carers. а year, the increase would not need to be substantial.
- 2.1.5 Seek central government approval for new bye-laws, including:
  - a bye-law enabling the enforcement of what are, currently, advisory parking bays;
- a bye-law empowering the Council to take action against those who park on pavements ii. (currently implemented by the police under the legislation covering 'obstruction').

If combined with actually enforcing the law regarding parking over dropped-kerbs, introduced about 5years ago, this will both generate the additional income the Council desperately needs and make Bristol more accessible to all – as per the 'Mayor's Vision' for Bristol.

- 2.2 Recognise and acknowledge the multiple and cumulative disadvantage experienced by Disabled people of all ages and commit to reducing them both as aspirations and priorities within the body of the Strategy.
- 2.3 Commit to including Disabled people of all ages within the focus on early intervention. The likely side effects of several proposed cuts will be to increase demand upon services rather than decrease it e.g. the withdrawal of the companion pass for all, charging for advisory parking bays/keep clear markings will result in the social isolation of all Disabled people on relatively low incomes who require support to use transport.
- Invest (in partnership with the CCG and other NHS bodies) in early intervention for those 2.4 who become Disabled people, when that first happens.

The experience of many people who become significantly Disabled as adults, for reasons other than a critical incident resulting in long-term spinal cord or brain injury - such as a road traffic accident - is that a lack of pan-impairment peer support early on causes greater levels of depression at all stages and a greater/more rapid reliance on statutory services.

# 2.5 Replace the planned withdrawal of bus pass usage before 9.30am, and the companion pass in its entirety, with an income-generating increase in parking fines or a means-tested financial restriction as to who qualifies.

This need not be onerous or expensive – as some fear - as the vast majority of those that would qualify to have a companion pass will already be accessing a range of support (or be entitled to a Continuing Health Care support package/Personal Health Budget).

They will therefore already have been means-tested when determining their support needs as someone with an ongoing and life-limiting impairment.

Similarly, if the Council intends carers will have to pay for saving the Council the cost of PA support for a Disabled person, the carer is now entitled to a Carers assessment, which it plans to means-test anyway.

2.6 Fund training for those Disabled young people with a companion pass who have the potential to be able to travel without support, thereby reducing future need for a concessionary bus pass as well as increasing their independence.

Please note that this proposal comes from members of The Listening Partnership.

# 2.7 Reconsider the planned means-testing of Carer's Allowance and/or clarify what levels of income and savings you will discount.

Many carers of Disabled adults are of pensionable age. Given that their pension fund may have been invested in various ways, rather than kept in a standard pension fund (due to central government encouragement), to use the standard means-testing thresholds would eat into a pot of money that is intended to provide an income for each of their remaining years of life. You should therefore discount any monies taken out of a pension fund and invested elsewhere, and focus on their income.

**2.8** Evaluate the impact of the Council's expectation that volunteers will run services for them **upon the VCS**. The VCS already provides many services that local people need but the Council does not offer, many of them delivered by volunteers.

The pool of potential volunteers is not infinite – indeed, the changes to the conditionality attached to unemployment benefits has reduced the pool considerably – so we need to know what the Council will do to ensure it doesn't reduce the level of volunteering in these services **before** it starts persuading local people to volunteer to run its own services.

- 3. Responses to Specific Proposals
- 3.1 Homes

### 3.1.1 IN1 Further licensing expansion. Expand discretionary licensing. Increase number of licensable properties

We broadly support this proposal, subject to the Council making it a requirement of the license that they meet all reasonable adjustments tenants require and do not reject tenants based on impairment-related needs that can be easily met through a reasonable adjustment or require no adjustment, which is what currently happens. This is evidenced by the experience of some Deaf people when seeking accommodation, of being turned down on a spurious "health and safety" excuse.

#### 3.1.2 CF2 Recommissioning Homeless Support Services for Adults and Families

We applaud the proposal to create 50 more units for family occupation and, given the levels of Disabled

"I went to view a flat yesterday but, as soon as the landlord realised I'm Deaf, he said I couldn't have the tenancy. When I asked why, he said it was because I was a health and safety risk."

[Deaf Forum member]

people amongst those families the Council envisages

using them, strongly recommend that the units are physically and sensorily accessible. This will also benefit the BME families over-represented within the services as health inequalities indicate that they will have an increased need for such accommodation, even if that need is not immediate.

We also welcome the focus on prevention however, given the high levels of homelessness, we cannot see that more prevention work is possible if you are to cut funding – especially without information on what you will be asking providers to focus on and what to drop/reduce, it is difficult to give an informed response.

#### However we also note that:

- a. The Council has 'put the cart before the horse' by proposing a cut they state they don't know how to achieve and before consulting on any reconfigured services, thus demonstrating that the need for a service has not been a significant factor when deciding what services to cut;
- b. as so many homeless people especially rough sleepers are also Disabled people/families we're concerned that the proposed cuts will seriously impact them, above and beyond how it will impact non-Disabled people/families:
- c. there is so little accessible accommodation for Disabled people particularly for those with physical and sensory impairments.

#### We therefore call upon the Council to:

- i. provide more information as to what outcomes you will be seeking from the re-negotiations;
- ii. ensure the 50 new family units to be created are all accessible;
- iii. seek greater NHS funding to provide homelessness-specific mental health support, to meet current and future need;
- iv. require your temporary accommodation providers to provide adequate levels of accessible accommodation, as a condition of getting any income from the Council;
- i. accept that the Council will have to adequately fund current need **and** prevention for at least twothree years, with a view to then reducing funding in line with the reduced demand that effective prevention work will produce - rather than cutting first and 'seeing how things go'.

#### 3.1.3 CF3 Reduce use of temporary accommodation

Whilst we welcome the commitment to prevention we are particularly concerned that the EIRC for this proposal:

- a. makes no mention of how already very busy Housing Officers are going to continue to meet need **and** increase prevention work;
- b. fails to answer the EIRC questions, notably the last question which states the officer completing the form must provide a justification for saying that a full EqIA is not required;
- c. fails to acknowledge the potential impact of other cuts upon this service e.g. the potential for the cuts to homelessness support services to increase demand for temporary accommodation.

Without this information it is impossible to make an informed judgement as to whether this is a proposal that should be supported or rejected.

#### 3.2 Transport

#### 3.2.1 CF4 Redesign Highways Information and Guidance delivery

[NB as there are two CF4s and no CF5, we assume this is meant to be CF5 but request you confirm this.]

We appreciate the demand that staffing levels make upon the Council's budget and, if the plans do include all that the EIRC recommends, would not object this proposal. This support is, however, conditional.

#### We therefore call upon the Council to:

- ensure the decision regarding **where** digitally excluded older and Disabled people can access the service is local to where they live, i.e. takes into account that cuts to transport and the proposal for a single, centralised Information, Advice and Guidance (IAG) service makes it entirely unsuitable for 'in person' visits;
- ensure all information is available in Easy English, in ii. addition to Plain English versions.

#### 3.2.2 IN2 Charge for advisory disabled (sic) bays and keep clear markings

We feel that, as it stands, this is an unacceptable proposal.

Disabled people do not choose to need this type of provision; it is essential to their ability to get out of their home. Provision of advisory parking bays therefore provides the early intervention to prevent isolation that the Strategy purports to prioritise.

Furthermore, as it currently stands, you will be asking people to pay for something they cannot rely upon having access to.

Given that 50% of Disabled people are living in poverty<sup>4</sup>, the proposals to prevent use of bus passes before 9.30am and withdraw the companion bus pass completely will substantially impact upon Disabled people, leaving them even more dependent upon a car to travel and therefore triply disadvantaged.

#### We therefore call upon the Council:

- to reject the proposal to charge for advisory parking bays for Disabled people; a.
- to seek central government approval of another set of bye-laws (regardless of whether the b. proposal is adopted or not), including one that enables it to enforce parking restrictions (see Headline Recommendations section above);
- to implement any charge on a means-tested basis, should the Council decide to adopt the proposal anyway.

#### 3.2.3 RS2 Reduction of subsidies for bus routes with low numbers of passengers

Again, the absence of any information on where the reductions will fall prevents an informed response to this proposal. For example,

- which bus routes will be affected?
- which areas along the bus route will be impacted?
- what constitutes a low number of passengers?
- will the reduction be focused on cutting funding at certain times of day or cutting certain routes completely? and,
- if both, which will be affected in which way?

We note that the total cost of subsidised bus routes equates to £1.50 per journey. Whilst this then results in a total cost of nearly £2m, it is a relatively small amount of money to ensure disadvantaged communities are able to work, especially as unemployment and low-income households cost the Council so much more.

However, without further information we cannot make an informed assessment as to whether the savings this cut will achieve justifies the impact it will have upon the current service users.

<sup>&</sup>lt;sup>4</sup> Disability and Poverty, New Policy Institute (funded by JRF), August 2016

### 3.2.4 RS3 Remove funding for local traffic schemes currently devolved to Neighbourhood **Partnerships**

As there is no information provided as to how the Council will save more than the cost of 1.5FTE staff by implementing this measure, an informed response is not possible.

We are therefore left to assume that this is primarily a cut in expenditure on traffic schemes rather than a matter of where decisions are made about which schemes are implemented. The title given to this cut is consequently somewhat disingenuous.

Whilst we do not support with each Neighbourhood Partnership (NP) receiving the same budget, regardless of need, we cannot support this cut without being given sufficient and relevant information upon which to decide.

#### 3.2.5 RS4 Remove Companion Concessionary Bus Passes & RS8 Reduce Operating Times for **Concessionary Travel**

We are very concerned that these two proposals, along with the one below, will substantially impact Disabled people badly and more widely than the Council probably appreciates.

The people who have the companion bus pass have it because they cannot travel unsupported. Consequently, the Council is financially penalising those with an impairment(s) that prevents them developing the capacity to travel alone.

As Disabled young people have said:

- It would make it harder for Disabled people to get around carer as some people will get lost and travelling can often be scary confusing.
- People are not always friendly to Disabled people;
- iii. People who have trouble communicating often have low confidence and this would make it worse, they just won't go out;
- iv. Disabled people won't be able to go out and meet people, go to to the shops. It will stop Disabled people from being independent

"it can be horrible to ask for help when people don't understand you."

> [Disabled young person]

> > college or and

without a

and

contributing to their community. In the end it will make them more dependent and needing more services.

These views are supported by the facts, and Disabled people's experience.

Motability figures (actual) show 45% of motability users will lose their eligibility for a motability vehicle when they are moved from DLA to PIP. This means that, by Oct 2017 (the date by which every working age adult on DLA will have been re-assessed) a further 162,000 people will have lost their means of transport.

By reducing the operating times for concessionary travel you will be ensuring that those residents of Bristol who lose their motability vehicle, through no fault of their own, will no longer be able to get to work.

There is an implicit assumption in the Strategy that everyone can get flexible working hours; this is as it generally only applies to those working for to large employers undertaking 'desk jobs'.

#### We therefore call upon the Council to:

consider how much more expensive it will be SEND pupils' transport to school instead and to Disabled adults to become unemployed;

"The hours that are being planned for removal from Concessionary Travel are exactly the times when children/young people with SEND and their carers/escorts are travelling to school/college/work."

[Parent carer]

incorrect medium

to fund cause

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drop these proposals, in favour of one our recommendations regarding Council financing. ii.

#### 3.2.6 RS5 EIRC Reorganise how school crossings are patrolled

Whilst we understand the need to make savings we are concerned that this proposal will negatively impact young people's independence, as well as their safety.

We also note that it is likely to work counter to the Council's Health & Wellbeing Strategy as it will cause some parents to revert to driving their child(ren) to school, rather than letting them walk.

#### We therefore call upon the Council:

- if cuts have to be made, to select the first option given to withdraw School Crossing Patrols (SCPs) where there are 'engineered crossing facilities'.
- to consider the cost of providing additional support hours (for an independence support worker) to some children in mainstream schools who cannot reliably use such crossings e.g. children and young people with learning, cognitive or behavioural difficulties, including those labelled as SEND.

#### RS6 Withdraw Reimbursements to Community Transport Operators, for Concessionary Travel

We are very disappointed to see this proposal within the Corporate Strategy as, to us, it is a clear example of direct discrimination against Disabled people who have to use mobility equipment or need transport direct from their home. It is not their fault that private sector bus companies (and the public transport regulations) effectively prevent them from using bus/coach services.

Had the bus companies concerned done anything substantial to persuade government to change the regulations there would a case for saying it is the regulations, not the company, that are causing the discrimination. However, our largest local operator has only ever acted to avoid prioritising wheelchair users' accessing the wheelchair space – usually by challenging all court decisions that they should.

We appreciate the Council is required to reimburse standard bus use of the concessionary pass but not community bus use.

However, by paying for concessionary travel on one set of services and not on the other, the Council will effectively be 'rewarding' those services that, in practice, mostly don't accommodate Disabled people with certain impairments (private sector bus companies) whilst 'punishing' those who mostly do (community transport operators).

As one group of parent carers' notes,

"If the Council no longer reimburses Community Transport operators for Concessionary Passes - and the social enterprises running them cannot cover the cost - how will the most vulnerable SEND children and their carers travel?"

This proposal is one of several that supports the view that the Council has 'benchmarked' its provision against other local authorities with the sole purpose of matching the 'lowest common denominator'; a less than fitting action for a city that aspires to be one of the best places to live.

Furthermore, it is extremely unlikely that the company doing the 'benchmarking' took into consideration the attitude towards Disabled people of those other local authorities' bus service providers. Disabled people know from personal experience that many other local authority bus services are much more accommodating and welcoming of wheelchair users - even where the same bus company is involved e.g. in Cornwall, where you will find wheelchair users in Bristol experience a lot more reticence to accommodate them than in Cornwall, even though First bus operate in both areas.

We would not recommend the suggestion below as a long term solution, because we want an accessible and inclusive public transport system, we believe it should be implemented in the short term, if the Council is able to.

#### We therefore call upon the Council:

- i. to investigate if they are able to introduce a levy on all the private sector companies operating in Bristol that don't, in practice, provide accessible transport so the Council can pay for community transport to 'fill the gap'. This would enable Council to make the financial savings it seeks without doing so at the sole expense of Disabled people.
- ii. if not able to introduce a levy, to persuade local bus companies to part-fund our community transport as part of their Corporate Social Responsibility policy.

#### 3.3 Neighbourhoods

#### 3.3.1 CF6 New Ways of delivering Parks and Green Spaces

The paucity of information regarding the terms and principles upon which any changes are made make it impossible to provide an informed response, e.g.

- no information on what savings are being referred to i.e. staff, maintenance costs, etc.,
- no indication regarding the level of responsibility the Council expects local communities to take on e.g. dealing with litter, &/or doing all the gardening, &/or dealing with the removal of 'dumped' items, &/or ensuring user safety etc.

Until such information is provided, it is not possible to make specific comments on this proposal.

#### We therefore call upon the Council to:

- i. provide the missing information;
- ii. commit to not letting parks/spaces fall into disrepair so it can then use lack of use as an excuse to sell the land off;
- iii. make keeping the parks/spaces accessible an essential requirement, however they are to be maintained and managed:
- iii. where there is a lack of local interest in taking on responsibility, to continue to take responsibility for the park/space and not use it as an excuse to declassify and/or sell the land off.

#### 3.3.2 CF7 Re-shaping Neighbourhood Partnerships (NPs)

In a department that has been doing a great deal of learning about, and training of others in, asset-based community development, we cannot believe that the Council has no ideas about what it will replace NPs with, yet the EIRC fails to give any indication regarding the options currently being considered.

Furthermore, the prediction that, whatever the changes made, the Council will save at least £275,000 – and potentially as much as £825,000 – means these options must exist, even though they have yet to be consulted on.

Given the lack of any information, we can only state:

- a. we would welcome at least some of the Wellbeing grant funding being removed from local control so that it can benefit communities of interest as well:
- b. we would welcome a requirement for local councillors to actively include the perspectives of equalities communities when deciding what happens locally;
- c. we would welcome a decision that the amount of funding provided to NPs (or their replacement) is dependent upon local need, not population numbers.

d. we **would not** welcome a decision to effectively cut a range of services by reducing the funding for affluent areas without passing on addition funds to those areas where there is substantial disadvantage.

Without additional information it is impossible to respond further.

#### 3.3.3 CF8 Citywide Approach to Information, Advice and Guidance

Whilst we appreciate the financial constraints upon the Council we are conscious of there being insufficient IAG services in the city, even before a cut in funding is considered.

We are also very aware that it is simply not possible for the vast majority of Disabled people to put together an effective application for PIP or ESA based on 'online' information - even if that online information is capable of giving clear guidance on how to phrase every different impairment Disabled people may have and its impact on an individual's daily life – which it won't be. Such benefit applications, along with those involving a potential liability for Bedroom Tax, simply have to be done in person if they are to be successful.

This is even before one takes into consideration that Disabled and older people are the most digitally-excluded people as well as being one of the groups most likely to need IAG services.

As an organisation, Disabled people are increasingly contacting us for support and information because the IAG is already groaning under the strain of trying to meet the need within existing budgets.

We therefore struggle to see where and how the 10% 'saving' can be found. However, we do recommend two actions that could reduce overall costs, albeit not as much as 10%.

- a. Funding for someone to attend each ESA and PIP assessment alongside the claimant could reduce the need for appeals, which would both reduce Disabled people's stress and anxiety levels and reduce the need for (more expensive) IAG support to appeal a decision<sup>5</sup>. Unfortunately when, over the past two years, we've proposed the Council fund such a project they have shown no interest.
- b. Jointly funding (relatively) low-cost Peer-led Drop-Ins (using both IAG and Better Care budgets) where they can get answers to myriad disability-related questions from other Disabled people e.g. "Where can I get a lightweight manual wheelchair so my son can push me up the hill to my house?", "The mobility shop has said it will cost £200 for new tyres and I just can't afford that. What do I do?", leaving the IAG services to focus on more complex enquiries.

#### 3.3.4 CF9 In-house enforcement

We have no objections to this proposal, subject to the Council consistently offering support rather than implementing 'statutory fees', and subject to any income it does generate in this way going towards services for disadvantaged people.

### 3.3.5 IN4 Parking charges to Blaise, Oldbury Court, Ashton Court

We would support this proposal, in principle, if those on income-related benefits, or all Bristol residents, were exempted. Obviously the former of these would make better financial sense.

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<sup>&</sup>lt;sup>5</sup> We have applied to the Council for a small amount of funding to continue the Peer Support at Assessments project we have started (using our own monies) that would provide such a service. This means the funding would come from an existing budget, so wouldn't involve additional costs.

Whilst Council officers' immediate reaction to this proposal is likely to be "it isn't practicable", we think it would be if the Council used the NHS charges exemption card to distinguish between who does, and doesn't, have to pay; ticketing machines could be programmed to accept them.

#### 3.3.6 RS9 Reduce the number of council run libraries

As with much of this consultation, the lack of information prevents a fully informed response. Whilst we appreciate that a commitment to consult on a reconfigured service inevitably means there is less clarity at this stage, the Council could at least have indicated which approaches would save £720,000 and £2,200,000, respectively.

We are also disappointed to see the Council planning to make further changes to the library service after the recent amount of money and time spent on conducting a thorough consultation about, and implementing, their reconfiguration.

More broadly, this type of constant flux, throughout the Council, (where there is radical change every 12-24months) is very expensive and unproductive. Our members, not unreasonably, want to know just how much all these changes, and the consultants brought in each time, has cost. They are also very fed up with being asked for their views, and sometimes appearing to be listened to, only to find that one or two years later the initial 'cut to the bone' proposals are raised again.

#### 3.3.7 RS10 Local Crisis Prevention Fund

We struggle to make sense of the Council proposing this particular cut, given that the existence of the fund helps prevent homelessness and aid people to obtain more secure accommodation.

Without any explanation as to what the Council's rationale was when selecting this proposal, and no information as to what the Council envisages will replace it, it's not possible to provide an informed response other than that mentioned above.

All we can say is that, by causing the closure of the very VCSE organisations that offer such services alongside affordable furniture and furnishings, the proposal risks:

- i. increasing homelessness and unacceptable living conditions in the city, and
- ii. the loss of opportunities for homeless people and those recovering from substance misuse that many of these organisations also provide.

#### 3.3.8 RS11 PCSO Review of service provision

Without further information about the demand placed upon PCSOs in different areas, we cannot really comment on this proposal.

We would however remind the Council and the Police that hate crime is an increasing problem in our communities so some research on the actual levels (as opposed to reported levels) in different parts of the city is needed **before** decisions are taken.

**3.3.9 RS12** Removal of discounts for Council Tax on unoccupied and unfurnished properties Whilst this seems a sensible proposal, it's unclear whether it would only apply to vacant unfurnished properties, or all vacant properties.

#### We therefore call upon the Council (if implemented) to ensure:

- i. It is made a condition of Council Tax that landlords cannot fund CT on unoccupied premises from the rents of tenants in other properties. The Council could enforce it by doing 'spot checks' of landlords' accounts to ensure this is not happening.
- ii. those in hospital or rehab for over one month remain eligible for a reduction in the Council Tax on their primary home.

#### 3.3.10 RS13 Combine Citizen Service Points (CSPs) into a single, central, CSP

This proposal is simply a plan to cut all CSPs, with the exception of the existing CSP at 100 Temple St., rather than a plan to centralise CSPs.

Whilst any centralisation of services is less accessible for very many people on a low income or limited ability to travel, our primary concern regarding this proposal is that, in combination with all the proposed transport budget cuts and digital exclusion, we believe it constitutes discrimination against those Disabled people with mobility difficulties or who require support to travel.

3.3.11 RS14 Provide a different model of pest control for vulnerable people, via commissioning The lack of any information regarding what exactly will replace the current arrangements makes it impossible to give any kind of informed response to this proposal.

#### 3.4 **People**

#### 3.4.1 CF10 Review provision of day services to adults – Community Links

We are somewhat confused about this proposal as we have received contradictory information regarding it.

The EIRC clearly indicates the alternative provision proposed will not necessarily be at a venue close to an existing day centre, whilst the Service Director for Adult Social Care assured us all alternative services/venues would be close to any day centre to be shut.

Consequently we cannot give a clear response as insufficient factual information provided means we couldn't clarify which perspective is correct.

However, we can say that we would be very concerned if what we were told by the Service Director was incorrect.

Many 'infirm' elders and Disabled people struggle to get out of their home and go beyond their immediate vicinity without some support. Therefore, services provided on the far side of an area from where they live are, effectively, inaccessible. This will particularly be the case if the Council insists on implementing its proposals regarding concessionary bus passes of all types on all forms of public transport.

It is also a false saving as social care recipients will have no choice but to demand their right to local authority support to engage with at least one of the following: Family, Friends, Faith, Hobby, Social activity, as part of their social care package.

Such an action – which, in the circumstances outlined we would have to advise our members to pursue – would probably cost the Council at least as much as they will save by discontinuing the companion bus pass or the use of a concessionary bus pass on community transport, without removing the reputational damage that transport cuts will prompt.

Disabled young adults have also expressed their concerns to us, as follows:

- i. Autistic people would struggle with the change so it's time for the Council to stop constantly changing their services:
- ii. The proposal would probably result in Disabled people having less care/insufficient staff-to-user ratios:
  - iii. Some people could become isolated.

"It's like saying Disabled people don't matter."

[Disabled young person]

#### We therefore call upon the Council to:

- a. Ensure the alternative provisions proposed are as close to existing facilities as the Service Director assured us they would be; and
- b. Reject all the proposals regarding concessionary travel, that would affect both Disabled people and of their companions.

#### 3.4.2 CF11 Recommissioning of Bristol Youth Links

We are somewhat confused about this proposal as the figures don't add up. The EIRC states that the total reduction will be £900,000, yet the figures provided only add up to £789,000. Our best guess is that the lower figure is the actual proposed reduction and that the officer incorrectly included a £100,000 increase in 'specialist services' as another decrease.

However, in the absence of adequate information it is, again, not possible to provide an informed response to the proposal, as it's entirely possible that this £100,000 **is** meant to be a decrease, not an increase.

We would be deeply concerned if this latter scenario were to be the case.

Disabled young people in Bristol sent us their views on this proposal, as follows:

- a. they already have fewer places to go to meet friends and socialise so any further closures would disadvantage them more than non-Disabled young people;
- b. Many schools and colleges are centralised so removal of local youth clubs would leave them without friends who live nearby or who use a service they can get to, leaving them socially isolated:
- c. This, in turn, would reduce their social development, further disadvantaging them in their future life in addition to the multiple barriers they will face;
  - d. They would lose the ability to:
    - i. take part in the volunteering experiences provided byii. take part in activities that develop life skills andtheir youth groups,contribute to building a

sense of independence and a sense of self-worth:

e. Youth centres have gyms and sports facilities so they would miss out on having a big space to take part in sporting activities, to run around in, and to let off steam.

This could also negatively impact their education and undermine their ability to cope.

### 3.4.3 CF12 Change the way reablement, rehabilitation and intermediate Care Services are provided in the city

Our understanding of this service, provided by those delivering it, is that a significant number of those using the service have some degree of dementia. If this is the case we are concerned that commissioning the service will result in unnecessary distress, especially for those with dementia, due to the constantly changing private sector workforce. This is based on evidence that suggests staff turnover within the Council's team of workers is significantly lower than among other providers.

We are also concerned that a commissioned service will result in the staff working to such tight time-slots that the service users' needs will not be adequately met, for example:

- i. rushing the individual to do something in less time that they need,
- ii. stress-related forgetfulness such as forgetting to check a beverage is close enough to the service user for them to reach.
  - iii. overlooking signs of unmet need/health concerns (due to insufficient time to notice) such as levels of hydration, whether the individual is eating enough, etc.

Finally, we are concerned to note that you have no plans for what a re-configured, re-commissioned service would look like and clearly state that you don't know what savings can be made, yet have decided to cut the budget by £600,000.

#### 3.4.4 CF13 Review Early Help Services

On initial reading it appeared that this proposal would not affect the range and quantity of services, merely site them alongside other relevant services, thereby reducing building and management costs. However, upon reading the EIRC it appears the Council also intends to reduce services.

How much that represents is very unclear as the stated sum of "£1,200,000 plus cost avoidances" is meaningless – especially as we don't know what "cost avoidance" is being referred to, or how much it would save.

We would be concerned about any reduction:

i. in services, at it would undermine the Council's intended of cutting costs:

focus on 'early help' as a means

- ii. in frontline staffing, as it would leave Disabled and SEN children particularly disadvantaged as they, in particular, need higher staff/service user ratios to be able to thrive:
- iii. that comes before the Parent Carer Participation Forum's recommendations have had an opportunity to 'bed down'.

"Early Help (Family Support) is crucial as it provides a signposting and preventive function before families who have children/young people with SEND collapse in crisis."

[Parent Carer]

We therefore cannot support a reduction in services for families of Disabled adults or children.

However, if the proposal is limited to only saving money by co-locating Early Help Services alongside suitable, nearby, related services (and not schools) in partnership with parents, i.e. drops the reduction in services element, we would find this proposal a lot easier to support.

#### 3.4.5 CF14 Agree the best Future provision of Community Meals

As with other services the Council informs us are not financially viable (see below), the first question has to be,

"What went wrong with the management of the service and the advice received regarding what rates to charge?"

It is only if there has been no management failure contributing to the loss that a proposal to reduce/cut the service is justified. No such information has been provided.

The EIRC states that, as the service is only provided to vulnerable people, "No particular group are identified as being more at risk than others". We would dispute that as, surely, those unable to leave the home, and those with conditions like dementia, will be particularly disadvantaged - if only because of the combination of having no access to cheap nutritious meals in a local cafe (for example) & no-one checking if they've eaten their meals.

"When I was reliant on ready meals (frozen and chilled) I became poorly nourished leading to weight loss, having no energy, and a worsening of my impairments."

[Disabled adult]

We are also concerned that this 'oversight'/'prevention' element would not be provided for free by an external agency.

#### 3.4.6 CF15 Review dementia care home provision – Redfield Lodge

This is a particularly difficult proposal to comment on as:

- a. part of the EIRC is missing and
- b. there is a rather large, unexplained, gap between what the EIRC lists as the considerations necessary to stop the losses the Lodge is incurring, and what is provided in the 'Could your proposals impact citizens with protected characteristics?' - where reference is made to plans for 2018 without indicating what they are.

We therefore request the following information before we are able to respond to this proposal:

- Is the proposal about increasing charges to bring them in line with private sector provision and reducing reliance on agency staff?
  - Is the proposal to commission an organisation to run ii. the facility for the Council?
  - What are the plans for 2018 that the EIRC refers to? iii.
- iv. Does it involve moving all people with dementia who are currently cared for by the Council into new Council-run facilities?
- If not, who is envisaged using the new facilities and will they be run as commissioned provision?
- Why has the use of agency staff jumped from zero last vi. year to over a quarter of a million pounds this year?
- vii. Was there a business Risk Management plan (re: staffing) in place and, if so, why did it fail?

#### 3.4.7 CF16 Consider options for providing support to Carers

Whilst we are concerned about this proposal to stop a universal provision for those carers delivering a substantial amount of support, we are relieved to see that, if the proposal is adopted, the carers' allowance would at least be means-tested rather than completely withdrawn.

The Strategy rightly expresses concern about social isolation but without including the social isolation of Disabled people and their carers, despite both groups often experiencing high levels of social isolation. Yet, to means-test carers allowance (and the support it provides for) and to withdraw the companion buss pass, risks increasing the social isolation of both carers and the Disabled people they support.

This sends a message that the Council doesn't value what carers do and is unappreciative of the amount of money they are already saving the Council – even when one includes the cost of a universal carer allowance.

This is in addition to our concerns about:

- a) The likelihood that it will impact negatively on carers' health and wellbeing, which in turn is likely to impact the whole family (including the Disabled person they are caring for) if people have to choose between spending on a bit of respite for themselves or continuing to use what money they have to meet the needs of the rest of the family.
- b) The estimated saving of £50k failing to take into account the potential risk of people undertaking less caring themselves, thereby forcing those they support to turn to BCC for increased social care support to cover that shortfall.

c) The "Adoption of a RAS (that) will lead to a fairer, more controlled allocation of resources ...." when Adult Care social workers are telling us that the RAS software is not fit for purpose. We are therefore sceptical that the Council has evidence for this, or that a carers' RAS will be effective.

We also ask you to consider the following points, raised with us by parent carers:

- "Please remember that:-
- i. Once a couple have a disabled child, the stress can often lead to family break down, and many parent carers are single.
- ii. The needs of their child(ren) with SEND means that many parent carers have to give up work, and live on low incomes whether they get benefits or not.
- iii. Many of the extra expenses associated with having a Disabled child are costly, so the added expense of paying for a 'service' they or their child needs may be the last straw.
- vi. Many families have more than one child with SEND, so paying for each and every service multiple times would soon become unsustainable.
- vii. Other parent carers are looking for a BCC service not because they can't afford it, but because there is no other way of accessing the support they need or there are no other providers available. These parents could contribute financially, but they would still need the service to be provided by BCC (unless the Council successfully invests in stimulating the market)."

#### 3.5 Place

#### 3.5.1 CF17 Gradually reduce funding to Destination Bristol

It is difficult to comment due to lack of information, other than to say that we share the Equalities Officer's concerns – especially given all the money that has been spent, in partnership with Destination Bristol, to provide up-to-date and full information on accessibility in Bristol – and refer you to our proposal for a 'tourism tax' on local businesses.

However, a 'tourism tax' (see the 'Headline Recommendations' section above) could fund any areas of work Destination Bristol would have to drop without BCC funding.

#### 3.5.2 IN5 Establishment an Energy Infrastructure/Service company

Again, there is no information to indicate:

- i. what makes this a new company,
- ii. how it will operate,
- iii. why there will only be "potentially an interest rate return on the associated loan",
- iv. who is going to own the company,
- v. why the current company is getting £260,000 net revenue support and what it is for, and
- vi. why the new company won't need 'net revenue support'?

#### We can therefore only call upon the Council to ensure (should the proposal go ahead):

- a. the Council owns the new company,
- b. the Council gets an income, as well as interest on any loans, and
- c. there's a requirement that the energy supplied remains both 'green'/renewable and cheaper than the "Big 6".

#### 3.5.3 RS15 Reduce funding to Bristol Music Trust

This is an area where we see our proposal for a "tourism tax" providing at least part of the funding that previously came from the Council.

We would therefore support such a proposal as long as there is a requirement that the remaining monies the Trust receives from the Council are used to maintain the current level of provision for the most financially disadvantaged groups and those communities of people with protected characteristics.

#### 3.5.4 RS16 Reduce funding to Key Arts Providers

Yet again, there is far too little information provided upon which to base an informed response.

We therefore request that the Council provide the following information, before making any decisions:

- which "key arts providers" the proposal applies to;
- b. which will get their funding reduced and which will lose all funding:
- where this has not been decided, upon what basis the Council will decide whether to C. of each "key arts provider"; reduce or cut the funding
  - which budget will it come from i.e. the arts grants' budget or another arts-related budget?

We would also want to see the Council ensure these providers can secure funding from elsewhere for their mainstream work and only use their Council funding to cater for the needs of the most financially excluded groups and those people with protected characteristics.

#### 3.5.5 RS17 Reduce museums opening hours

Firstly we wish to point out that Mshed is currently closed on Mondays so it is unclear whether it would therefore be shut Monday-Wednesday throughout the year, or would start opening on Mondays for part of the year.

Before we can provide an informed response, we need to know: how much donations have increased by since BMAG installed an high profile 'donation station' in the main area, and how many/what proportion of the donations are made in a manner that enables it to claim back Gift Aid.

#### 3.6. Health and Wellbeing

#### RS1 Re-commission alcohol and other drugs misuse services for adults

The findings of the Council's own research<sup>6</sup> states:

"Bristol has the highest estimated rate of opiate and crack users of all the core cities and the largest proportion of very high complexity clients which makes them more likely to be in treatment for longer and need specific support."

Furthermore, the Crime Survey for England and Wales (CSEW) suggests that

"self-reported Class A drug use in South West of England and Wales is on the rise with a rate that has exceeded the national average since 2011/12. This amounts to 3.8% of the adult population in the area....."

Given the increased levels of poverty in the UK (and particularly among 'at risk' communities in the city) we are likely to see a further increase, not a decrease, in demand.

In the light of this, to cut family support, youth services and substance misuse services would be to knowingly create a greater than necessary demand for all three services in the future, and create a higher reliance on expensive health interventions, or leave local communities to deal with the consequences.

It is difficult to say much more as there is no information provided regarding which aspects of ROADS will be affected by the cut, other than to say that:

i. £1.1m is a substantial amount of money to withdraw from such services and,

<sup>6 &#</sup>x27;Bristol Substance Misuse Needs Assessment', Safer Bristol Partnership, Sept 2016

ii. whilst we appreciate the final service will be subject to negotiation with those running the commissioned services. the Council must have things it definitely does/doesn't want cut as part of the contract, so why hasn't this information been provided?

However, despite this lack of information, we are aware that, whilst £1,103,000 is 14.33% of overall spend, we have heard that community based services have been told they face close to a 20% cut in their funding. We feel this is a rather large difference that should have been explained in the consultation paperwork.

We also call upon you to bear in mind that significant numbers of substance misusers have a dual diagnosis and consequently will also have been badly impacted by a range of central government, and proposed local government, cuts - creating a very substantial cumulative impact that will leave them needing more, not less, support.

#### 4. **Conclusions**

- 4.1 We welcome the stated commitment to reduce inequality across the city but note that the Strategy will only worsen them.
- 4.2 We are concerned that the content in the main body of the Strategy disproportionately overlooks Disabled people whilst the cuts listed in the Appendix) disproportionately target them.
- 4.3 We are very disappointed that the Council has not used the commitment to reducing inequality as a guiding principle when considering where to make cuts.
- 4.4 There are alternatives to the cuts that the Council should explore thoroughly before making decisions.
- 4.5 Having provided some alternatives, we hope the Council will give them serious consideration.
- 4.6 We are very disappointed that the Strategy does not include any commitment to working to implement the Bristol Disabled People's Manifesto, especially given the specific commitment it makes to working on the Women's and BME Manifestos.
- 4.7 We don't feel the consultation qualifies as a proper consultation due to the lack of sufficient information upon which to base a sufficiently informed response.
- 4.8 The cumulative impact of the cuts upon Disabled people, their families and carers, is unacceptably high, even before one takes into account their interaction with previous local and national government cuts/service revision.
- 4.9 When proposing a number of the cuts the Council does not appear to have considered the potential for certain service changes/removals to result in it facing further (and/or greater) demand upon other budgets across the Council.
- It is deeply disappointing that the Mayor has not committed to get the private sector to fund those elements of Council expenditure that they benefit from the most.

#### Appendix 1

Examples of the cumulative impact of cuts upon Disabled people include:

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service Page 289

- a. Disabled people face an average 25% additional cost of living **before** any of the costs listed below, and up to 50% more for those receiving social care support.
- b. Many will lose the £30 disability premium associated with unemployment benefit for all but the very few in the ESA Support Group (54% of Disabled people are unemployed).
- c. The loss of the higher rate mobility allowance (for very many of them
- d. The loss of housing benefit to cover their need for an additional room in their home where renting due to the Bedroom tax.
- e. The reduction in, or loss of all, their DLA income for many Disabled people when they are transferred to PIP the bulk of which will be happening between now and October e.g. higher rate mobility is over £50pw, a large sum in weekly income to lose.
- f. The loss of their companion bus pass.
- g. The additional cost of £200 for an advisory parking bay for their carer, so they can be driven instead/as well.
- h. The cost of not being able to use their concessionary bus pass on community transport.
- i. A fraction under 4% increase in Council tax (if they are on a low income but just outside of qualifying for Council Tax relief) on top of all the other additional costs this budget will bring them.
- j. The loss of employment some will face when they lose their Motability Allowance.

All of this is additional to them already being the group in society most likely to be unemployed (over 50%) and most likely to be living in poverty (50% of them).

# Appendix 2 - EHCP Case Studies - Bristol

These case studies were provided by Contact a Family within a very short timescale, to raise the Mayor's awareness. We thank both the parents and Contact a Family for providing them.

#### 1. S1, Bristol

I'll try not to turn this into a rant and keep it brief, but our experience has been pretty appalling. When this is all over I would really like to try and contribute in some way to making changes towards the current EHCP process in Bristol.

My son, W is 8 and we applied for the EHCP as we've been looking at moving him to specialist school. He also has a lot of sensory needs and speech and language problems. We were hoping that after his assessments from various professionals we would see some provision in section F to address those needs.

We had an assessment from the EP and then were told it was too late to get any other professionals involved, despite attempts from us to move everyone along. We then paid to have independent assessments done (we've been paying for independent OT support for five years) so they could be used in the plan. The LA used the independent assessments, which clearly showed W's need for regular input from Speech and Language and OT, but failed to put sufficient provision in section F. Instead they have said that the school should provide all of the provision, despite the school not knowing how to implement it (we're on very good terms with the school by the way and they are

amazingly pro-active, they're just not trained OT and S&L therapists). During the draft meeting (which our independent OT and speech therapist came to) this was all pointed out and the LA's response was that without an NHS OT and S&L reports they wouldn't be able to put provision in.

We have so many examples of how the LA have dragged their feet, misinformed us (we were told for example that we wouldn't get any OT input because the core offer is only 4 hours of OT during W's whole EHCP plan. It's my understanding though that if the need is there the LA should provide it, it shouldn't be dependent on how many hours the NHS can offer) and been generally blocking us from getting a robust EHCP. We are now looking at a pretty flimsy EHCP plan that is not fit for purpose.

The one positive is that we have it so can move schools (hopefully). Our next move is mediation and then tribunal. At the tribunal I will have to represent myself as we don't the funds for a solicitor and even if we did I couldn't spend that money knowing that it could go on providing independent OT and Speech support for me son.

Generally I feel really let down by this process. It's supposed to enable our children to be fully supported and help them reach their potential - instead it's leading parents to nervous breakdowns.

If you need any other info I would be happy to contribute, something really needs to change with the way the EHCP process is done.

# 2. Z, Bristol

My daughter has SEN support but she has access to a t/a most lessons, she refuses to go to or do lessons. Needs things to be explain 3/4 times including use of visual aids, she has sensory issues and meltdowns. She also has extra help with maths and English and even though they have moved her into a nurture group she is still being taken out of maths and being given extra help. Even though she has access to t/a and resource base she's not a part of it.

She doesn't have an EHCP but school have said we can apply ourselves. My daughter is 12 in yr 7 and has been getting this support since she started school in Sept - even though they said it would only be temporary.

#### 3. L, Bristol

P is 3 at nursery with no support. As I recently told you I worry for when she goes to school (advice given was to speak to nursery about getting EHCP started and contact SENDIAS service). Despite her needs we have been turned down for an EHCP, she has complex needs!!

# 4. S2, Bristol

I have twins who are 10 and both on the spectrum. One has just been diagnosed and receives no support at all and my other daughter was finally diagnosed last July after 2 years. I applied for an EHCP but was refused as my daughter didn't meet the criteria as the school at that point were not doing anything. Finally ASDOT got involved and my daughter now receives band 3 funding although the school are still not doing what they are supposed to be doing.

I have spoken with both the school and ASDOT to go back to the Council to apply for an EHCP as I think that my daughters' needs should be in writing so that the school actually stick to what they are supposed to be doing and also that anything that is put in place follows her to secondary school.

# 5. H, Bristol

I have repeatedly asked for my oldest to have an EHCP done but the school have said that he's fine and that it would be rejected if they applied. We are now in a situation where he has had many spectacular meltdowns which have resulted in 2 hospital admissions and the police being called to school. As a result of the meltdown at school he has now been permanently excluded. An appointment was made a couple of weeks ago for us to meet with the EP at school to start the process, it seems though that it is now too late. I strongly believe that if an EHCP had been put in place sooner he would not have reached the point of exclusion. I'm not blaming the school for this, I'm blaming the process.

#### 6. T, Bristol

Have a son with Classic Autism, non-verbal and is smearing. The Social Worker came to do an assessment and said he doesn't fit the criteria for Direct Payments, but he has an EHCP. We have housing issues and need help with housing as well but the Social Worker was really useless.

# Appendix 3 – Jargon-Buster

**EqIA** = Equalities' Impact Assessment.

**EHCPs** = Education and Health Care Plans.

**BME** = Black and other Minority Ethnic.

**ESA** = Employment Support Allowance.

**CEO** = Chief Executive Office. The CEO is the most senior employee within an organisation.

**SMT** = Senior Management Team (consisting of CEO and the four Strategic Directors).

**EIRC** = Equalities' Impact Relevance Checks – the replacement for Draft EqlAs.

**BMAG** = Bristol Museum and Art Gallery.

**Motability** = An organisation that provides adapted vehicles and high-cost powerchairs/scooters to Disabled people in return for their higher rate mobility allowance.

**Motability** vehicle = the car/van/powerchair/scooter provided by Motability.

#### 6. Bristol Dementia Action Alliance

I am writing this letter to you as Chair of Bristol Dementia Action Alliance regarding the city's Corporate Strategy. The views outlined below are my own and do not necessarily represent the views of fellow members of BDAA. I include several services delivered within the city that I feel are vital and are potentially at risk:

- The closure of Bristol Community Links sites (North, South and Central) and the North Bristol Drop-In Centre at Muller Road URC.
- An integrated National Health Service AND a National Care Service.
- Closure of libraries.

I appreciate that it is necessary to make substantial cuts in expenditure and that you may need to cut where you normally wouldn't however, I would like to make a plea for the three Bristol Community Links sites (North, South and Central) and their associated staff. I extend that plea to include the North Bristol Drop-In Centre at Muller Road URC and its team. The people working at these sites offer vital support to underprivileged people with ESN and other issues. If BCL closes, many people would have nothing, no place to go, no activities, no support, nothing. These services are a lifeline for many, providing support for many service users who, can at times, feel extremely isolated and we need to protect them. We should also remember that from a Dementia point of view all these sites are "Dementia Friendly".

I am also aware that there is a big issue with Adult Social Care i.e. "bed-blockers" (Not a very nice term to use about fellow human beings) and a growing older population requiring increasingly, additional funding. What we really need is an integrated National Health Service **AND a National Care Service**. No chance of that in the foreseeable future, unless (as a fellow trustee says) someone in a position of power (like a government minister or city mayor) has the courage to make it happen. There's a challenge for you!

So, what is the solution? Rather than one group play the "blame- game" and say that "so n' so is to blame", perhaps Bristol can adopt an idea recently shown on TV, whereby NHS and Social Services teams adopt a more joined up approach to delivering services and work closer together. Some other towns and cities already do this and as a consequence, patients can be moved from hospital to home more quickly in a more proactive, rather than reactive way, potentially saving money in the process and of course, improving the well-being of some our most vulnerable people.

Can I also make a plea for libraries? We've already been through two recent consultation exercises on this and I believe the people have spoken on how they view the importance of libraries. As well as being a place to borrow books, go on the internet, complete CV's, run mother and toddler groups, memory cafes, libraries are "places of safety" for people with Dementia. Rather than closing libraries can we look to move more services into libraries, making them more interesting and appealing places to visit - a community hub.

#### 7. Bristol Festivals

I have recently started as the Executive Director for *Bristol Festivals*, a membership organisation representing the City's diverse festival sector. In November, we held a Festival and Events Forum meeting with 27 organisations in attendance to discuss the Cultural Strategy with Andrew Erskine from Tom Flemming Consultants, we also discussed the current proposals for cuts to the KAP funding in the Corporate Strategy 2017-2022.

I felt that it was important to respond on behalf of the Festival and Events sector and have done so in collaboration with not only our members but also with other cultural organisations to contribute to the discussions around the future of culture in Bristol. We are very encouraged that the new BCC Corporate Strategy is ambitious for culture in the City and we want to work with you to ensure that Bristol is "a leading cultural city, making culture and sport accessible to all". We also want to work with you on developing the new Cultural Strategy which can underpin continued cultural development. Culture is the driver of city image and reputation. It builds social cohesion and well-being, it develops inclusion and creative talent, it attracts visitors and investors, and it underpins the creative industries which is the fastest growing sector in the UK and a vital part of Bristol's economy.

Bristol has built a reputation as a centre of culture and counter-culture. This has been developed through long-term consistent investment in a diverse ecology of arts organisations and festivals working in partnership with other agencies including Arts Council England. Despite lower levels of investment than other cities we have made that investment work harder than others through sustaining a diverse ecology of organisations. Our rich cultural diversity makes Bristol stand out – activist, contradictory, unorthodox, and independent, Bristol is highly distinctive. It is our culture which makes Bristol attractive as a destination for visitors and for businesses to set up and to stay. "Bristol is Creativity and Innovation" says Lonely Planet.

As a cultural sector, we want to work with the City Council to forge a stronger city for all the diverse people who work, live, learn and visit Bristol. We want to ensure rich cultural experiences for our young people as they grow up and take their place in the world. More than ever before we need people with creative skills and broad cultural empathy to sustain Bristol's social fabric and economic health.

Culture is vital to the health of our Society, the quality of our Education, and the innovation capacity of our Economy. This holistic contribution is a product of delivering cultural value which builds a sense of place, empathetic people, enjoyment and the capacity to inspire new thinking and behaviours.

We have a culturally vibrant city – we want to work with the City to sustain that vibrancy and build deeper inclusion and stronger international reputation. The world is becoming ever more competitive and we need to stand tall and work for our city projecting Bristol to the world and connecting local with global.

While acknowledging the scale of cuts which the City needs to make, Bristol Festivals members collectively agree that the current proposal for a 50% funding cut commencing April 2017 would be counterproductive. It would fatally damage the cultural ecology and result in a much bigger reduction in activity and employment due to loss of leverage from other funders. Culture is not only vital for the future of the city it is also very good value with a return of up to £20 for every £1 invested. Last year Bristol City Council culture investment supported 1,700 jobs and generated arts organisation turnover more than £55 million.

Festivals and events are a huge part of the cultural economy and in the last 5 years with stable support from BCC, we've seen the sector grow by a third, with the city now hosting over 50 significant festivals and events from a rich and diverse array of communities and cultures. – See appendix below

Whilst many of the city's festivals and events are not in receipt of KAP funding we support the request that any KAP funding cuts are implemented with reasonable notice so that individual organisations have time to plan and to develop strategies to mitigate the impact of funding cuts. Such immediate cuts could jeopardise the ability for cultural organisations to sustain agreements with other funders and therefore severely impact local partnerships and outreach activity that includes; providing vital reductions on hire charges and in-kind support in staff time to many of the city's under-resourced festivals and events.

This approach will enable the cultural sector to work with the City Council Arts Team to develop new strategies to deliver on the Corporate vision, alternative sources of income generation, partnership working and capital investment. Working together we can build a stronger more resilient sector.

I hope that these thoughts contribute to your discussions around the corporate strategy proposals.

# 8. Bristol Green Capital Partnership



Bristol Green Capital Partnership CIC c/o Happy City Office 1st Floor Canningford House 38 Victoria Street Bristol BS1 6BY

5 Jan 2017

Dear Mayor Marvin Rees

The Board and I welcome the opportunity to respond to this consultation that seeks to address the challenges that face our city at the same time as the financial challenges that face the Council.

Bristol Green Capital Partnership brings together more than 800 organisations across the private, public, voluntary and community sectors that share a vision of a green, sustainable city with a high quality of life for all. We enable our members to contribute to this vision, particularly in each of our five themes: energy, food, nature, resources and transport. We deliver projects that advance the vision through addressing multiple themes, such as Healthy City Week. We also lead, working to put sustainability at the core of strategic decision-making, such as encouraging our members to participate in the recent West of England planning consultation.

We have encouraged our members to respond to the corporate strategy consultation through our newsletter and social media channels. In addition to comments from our members on the specific priorities outlined within the strategy, we wish to highlight certain more general points:

#### **Shared vision**

There are many commonalities between the vision outlined in the strategy and our own, including leaving no one behind. To ensure a high quality of life all we need to bring environmental sustainability and social progress together, with inclusive and resilient growth that benefits all parts of current and future generations.

We strongly endorse the need to tackle climate change and air pollution, where the poorest communities in our city often bear the greatest burden, as the poorest nations do globally. We support improved public transport and any ways to make this more sustainable and attractive. The strategy's commitment to a carbon neutral and clean energy city by 2050, and a 55% by 2020 recycling target are all also welcome.

It is positive that these issues are in the strategy. But as social justice will not be achieved without environmental justice, city sustainability could be included among the overarching challenges and bold ideas and be more prominent in other aspects of the strategy.

# Partnership philosophy

With our origins in a sub-group of the local strategic partnership, partnership-working is at our core. We have a well-established Partnership that can help enable, deliver and lead these efforts and reach out to the wider city.

The Council has been the keystone of Bristol Green Capital Partnership since at least 2007, when it brought together 12 organisations who shared the vision of our city as a green capital. The

Partnership worked closely with BCC and other partners on successive bids for European Green Capital. We were a vital element of the successful bid and supported activities during 2015 itself.

With a new board including key funding institutions, representation of our wider membership through two elected independent directors, and an independent chair, we have been carrying forward this good work in 2016 and beyond.

#### New delivery models

The consultation seeks input on new ways of addressing our common challenges. We support the emphasis on a Council that "enables individuals, communities and organisations to do things for themselves and for others" rather than necessarily delivering itself. Involving city community groups and institutions, facilitating links and collaboration, and amplifying success are at the very heart of what the Partnership is about.

Daily we witness Bristol's incredible levels of energy and engagement through our work as we engage our broad and vibrant membership. Many of these organisations would welcome the opportunity to play a role in addressing these challenges, with appropriate support. We frequently provide support for Bristol City Council and other partners' bids for external funding, leveraging the expertise and involvement of our membership. We stand ready to help on such bids in future.

#### The City Office

We have followed the innovation of the City Office – a model which shares many similarities with BGCP – with interest. We are keen to be involved in its development, offering support in areas where we can make a difference. For example, the Partnership is considering how it might contribute to the work experience challenge.

One year after the Paris climate agreement was signed, we would be interested to consider which environmental sustainability issues might be most appropriate to address through the City Office approach. One such critical issue might be air pollution.

#### 9. Bristol Music Trust

Bristol Music Trust recognises the need for all sectors of the city to co-operate and work together for the common good and to find a way to balance the budget.

The consultation document proposes a cut of £500k to the BMT grant in 2020. This has been discussed and we confirm that the joint BCC/ BMT objectives for the Trust would still be achievable post 2020 subject to the Colston Hall transformation project taking place in the timescale and to the design that is currently agreed. It is also on the assumption that BMT is not expected to absorb any debt repayment that may be required to supplement the funds we have raised to develop the BCC owned building. The facilities of the new building will make the Music Trust significantly more sustainable, increasing our ability to generate trading income and will attract further external funding from Arts Council England, trusts and foundations and through our growing roster of commercial partnerships. BMT business planning has allowed for a £500k cut from 2020 but any further reduction in subsidy would seriously endanger the objectives for which BMT was established by BCC in 2011. BMT delivers the entrusted services for the city in a cost effective and dynamic fashion and that BMT can continue to make a strong contribution to Bristol's cultural, economic, tourism, education and well being agendas

# 10. Bristol Older People's Forum

At the Bristol Older People's Forum Trustee meeting on 8/12/16 I was mandated to submit a formal response on behalf of BOPF to the consultation on the Corporate Strategy. We have of course notified those members not online of the consultation, and obtained 50 paper copies which were circulated at a recent Open Forum meeting, for our members to use. I collected and brought many of them to City hall.

We do appreciate the letter which you sent backing BOPF's Manifesto, which you will recall has themes encompassing Safety, Transport, Physical and Mental Health, Care, Housing and

Homes, Communication, Participation and Leadership, which of course broadly match council portfolios of Culture Transport, Housing, Health and Wellbeing, Environment, Education Skills.

The general concensus of the Open Forum was that the questionnaire we are being asked to complete was intricate, hard to understand, and lacked sufficient information in detail to allow people to make a really informed choice, but since this was all we had, we did our best rather than have the Council think that we were not concerned about the proposed cuts.

One of my main concerns is that no Equality Impact Assessments have been made. This is clearly concerning since it means that the Council is not fulfilling it's equality duties. I do not think that doing these EIA's after decisions are made is the right way round, and may even be illegal!

I have waded through the massive Corporate Strategy document, and make the following points.

CF1: The Leisure Centre at Hengrove has a vital part to play in health and wellbeing; we must not refinance by making it more expensive for people to be healthy.

CF2: Today I counted four people sleeping rough. There was no mention of HOW homeless people will be housed. What are the efficiences being considered?

CF3.no comment- not enough detail.

CF4:Generating savings by putting more information online means more people unwilling or unable to use computers miss out on information, this is discriminatory. EIA?

CF7: Neighbourhood partnerships are unelected, self nominated, largely unknown to the population and in many cases ineffective. Money spent on them could be returned to health and social care, transport and environment.

CF8: Any single advice point must be easily accessible by bus from all parts of the city, otherwise people will lose out. Again, putting more information on line is discriminatory, especially against older people. CF9: no comment- not enough details on enforcement methods.

CF10: Once again disabled people and their carers are being subjected to unwanted change. It is only a few years since the South Bristol Hub was revamped with a brand new sensory room. No-one likes change, but people with mental and physical disabilities in particular take time to be happy and confident, and to make friends. Closing one or more centres will upset people, cause them to lose circles of friends, may make their carers lives more difficult, and they have already had much unwanted change with the closure of School Lane Respite. Vulnerable people lose out every time.

CF11: Re-commissioning youth links means cutting services to young people who need all the help that they can get.

CF12:Re-ablement is supposed to help people return home which costs less than going into care. We should expand rather than cut these services.

CF13: Amalgamate service in fewer buildings, but don't cut fact to face services, and ensure people not on line are catered for.

CF14: Changing to other providers means losing the' trained - to - spot-difficulties' staff who currently deliver meals. These staff prevent difficulties further down the road. Make sure other providers have trained staff.

CF15: Care costs, but people with Dementia have an illness so any full cost recovery should be supplemented by community health funding/NHS funding.

CF16:no carer should lose out or have life made more difficult. We should be grateful to them! CF17:reasonable.

IN1: yes

IN2:People in possession of a Disabled 'Blue Badge' should NOT be charged 200£ for a parking bay. This will make disabled people poorer and may make some ,unable to pay ,have much more inconvenience trying to walk home from a parked car. Once again vulnerable people being made more disadvantaged.

IN3: reasonable to have one operations centre.

IN4: reasonable to increase parking fees at Oldbury Court

IN5: reasonable to explore energy company

IN6: reasonable to try to get more income for Bottle Yard Studios.

RS1: reasonable to re-commission drug/alcohol services provided they are local people with an understanding of the city, rather than outsiders.

RS2: It is essential that buses such as the Wessex 511, 512 continue to run since these are often the only way of getting up and down Bristol's hills for older and disabled people. Even though they only run once an hour, they give people the chance to get out, shop, see the Dr. etc. and as such prevent loneliness and isolation which saves the NHS money in the long run.

RS3: This money should go to subsidise essential bus services. as above.

RS4: Concessionary bus passes for companions of disabled people should NOT be removed. These passes enable people to leave home, as in RS3, thus keeping them healthier and in touch with the community. Many could not go by themselves. It is wrong to in effect punish people for being disabled or carers for helping a disabled person.

RS5: schools need patrols!

RS6: Transport is most important to older/disabled people to enable them to take part in the community, which in turn saves depression, and visits to the G.P. surgery. The small amount subsidising this service should be maintained.

RS7: no comment not enough known

RS8: Many' walking for health 'groups in the city start at 9.30 when the groups meet, because old people like me are at their best early in the day. Other people like an early Doctor. Hospital. Optician. Dental appointment for the same reason. Removing the bus pass between 9 and 9.30 will disadvantage all these groups. Once again the vulnerable are penalised.

RS9. Using Libraries as a community asset makes sense. Getting rid of libraries does not.

RS10: no comment not enough known

RS11: no comment not enough known

RS12.Yes! Empty buildings owners' should have to pay community charge. There was an empty house next door for almost 2 years because the developer didn't know what to do with it.

RS13:Putting everything into 100Temple Street will save money but will disadvantage people in Fishponds, Ridingleaze, Hartclife, Southmead and Lockleaze especialy those with poor bus services.

RS14: no comment.

RS15: no comment

RS16: no comment

RS17: Non citizens should be charged for using our Museums while remaining free for Bristolians.

RS18: no comment

**CAPITAL PROGRAMME** 

T101: agree - more school places

T102: agree- aids and adaptations

T104: agree- affordable homes

T105: Metrobus. Many people think this is a waste of money and protested at its initial planning, but its going ahead regardless with subsequent upheaval!

T106: transport projects needed.

T107: no comment not enough detail

T108:The city needs transport but not enough detail given here.

T109: agree we need sustainable transport.

T110: We need libraries. Money well spent.

T111: We need parks but it is dismaying that in such a polluted city, removed trees are not being replaced.

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T112: Yes to the long over=due Hartcliffe Recycling Centre.

T114: Yes to a new pool at Bristol Brunel site.much needed.

T115: yes to adaptations for disabled children.

T116:Yes to extra care housing.

Tier two

T201: Yes to more Dementia housing.

T202: Yes to school places.

T203: Yes to smart ticketing

T204: Yes to improvements to rail stations.

T205: All city walking /cycling environments should give priority to pedestrians as many are not mobile, have children, sensory impairments etc which means you can't get out of the way quickly. All cyclists should have a bell fitted to their cycle.

T206: Yes to new homes providing the majority are affordable/social housing

T207: no comment not enough detail

T208: reasonable to update Colston Hall

Tier three the wish list

T301: park and ride-yes.

T302: Ashley Down rail yes

T303: not enough detail to comment

T304: more help for pedestrians!

T305: yes to better bus stops

T306: yes to road safety

T307: no more parking schemes unless residents ask for them.

T308: yes to Severn Beach new platform

T309: not enough comment but seems reasonable

T310: yes to renewable energy schemes

T311: yes to Museums.

I hope this is helpful Mayor Rees, you have said that people should offer ideas to raise money to offset the cuts. We suggest Bristol is tourist friendly- \*We could charge businesses benefitting from tourists a levy on heads/beds. \*Nonresidents could be charged to enter museums.

\*Chief Officers and senior staff including the Mayors and Mayoral staff should be prepared to take a pay cut/pay freeze as an example to the city.

#### 11. Bristol Sisters Uncut

#### Context

Bristol City Council plans to cut £92m over the next 5 years (2017-2022) which include proposed cuts to vital services such as

- Housing including emergency accommodation provision
- Services
- Access to funding

Bristol Sisters Uncut are concerned about how these cuts will impact the safety and lives of women and non binary people and their children fleeing domestic violence and abuse, how the cuts will affect vital specialist services they need to access safety, including those 'indirect' services that ensure bridges to safety and their ability to build a life of safety.

See below for references to specific policy areas we have highlighted as of concern, please note Sister's comments in purple.

# Page 105 CF3 Homes: Reduce Use of Temporary Accomodation

We plan to use less emergency accommodation because we'll be focusing more on preventing homelessness in the first place. This will reduce our current and projected overspend.

Survivors NEED access to emergency accommodation urgently, and are not within a context that the means the council can focus on 'preventing homelessless in the first place.' Note we assume they are not planning to spend their budget on tackling the root causes patriarchy and domestic violence. Considering there are only 36 refuge beds in Bristol and on average 2/3rds of survivors are turned away from refuges access to emergency temporary accommodation is vital. How will this work? Thresholds are already very high.

# CF2 Homes: Recommissioning of Homelessness Support and Services for Adults and Families

We will look at new ways to support people who are at risk of homelessness or recovering from homelessness, by making efficiencies from our current contracts. This may mean people will have shorter stays in hostels and other supported services

Where will survivors go?

#### CF8 Neighbourhoods: Single City wide Information, Advice and Guidance Service

There are various advice services provided by the council and partners, offering people advice on all sorts of things such as money, tenancies and finding jobs. This would bring all those services together as one approach, doing it more efficiently and helping people get better information online as the first port of call

Survivors need access to specialist services with staff who have competency training in issues such as domestic violence, rape, trafficking as well as specialist services and staff to help black and minority ethnic, lgbtq+, refugee and asylum seeking and disabled survivors. Generic services are inaccessible for many, traumatising and triggering when staff are not trained and unable to offer the right sensitive support. Generic services exclude the most vulnerable from accessing services and support.

# **CF9 Neighbourhoods: In House Enforcement**

We would like to formulate an in-house enforcement team to collect local tax and overpaid housing benefit debts. An in-house team would be able to work with people to help them learn how to budget and manage repayment of debt in a considered way.

Many survivors rely on housing benefit in order to access safety and have limited financial access. They and their children are particularly vulnerable to debt and we are concerned about how this scheme will only serve to further traumatise vulnerable survivors. The way this policy will impact the most vulnerable, ie single parent families run by women is gendered and sexist.

# RS9 Neighbourhoods: Reduce the number of council run library services

We will be exploring options such as:

- Community groups to run local community hubs which include library services.
- Running some services from shared buildings.
- -Developing an alternative model to run the remaining Bristol City Council owned libraries as a Trust or a Mutual.

The level of savings will depend on the approach taken

Survivors in safe houses RELY on libraries to access housing benefit, welfare applications jobs, search for housing and other specialist services as most safe houses do not have internet and most survivors do not have laptops/computer access.

# **RS10 Neighbourhoods: Local Crisis and Prevention Fund**

Each year the council provides £1.9m in financial support to citizens who need short term help to pay for food or utility bills or who need furniture to set up home after leaving temporary or supported accommodation. This proposal would reduce the fund by 25% and will mean fewer or smaller grants being made. The options are:

- Cease funding altogether = Savings of £1.9 m
- Reduce funding by 75% = Savings of £1.425m
- Reduce funding by 50% = Savings of £1.950m
- Reduce funding by 25% = Savings of £0.475m

Survivors who have managed to leave supported accommodation to build towards a 'normal' life ( some with children) are often without financial support or limited financial support, can't work, struggle to access work due to mental health / due to childcare responsibilities and are often in debt since leaving their situation of violence. This cut will massively impact survivors and their children's ability to survive. How will they be able to feed their children, heat their homes and avoid getting into further cycles of debt and potential homelessness.

# IN2 Transport: Charge for advisory disabled bays and 'Keep Clear' markings

If someone is eligible we can provide a disabled parking bay and/or 'Keep Clear' road markings in residential areas outside of Residents' Parking Schemes. This proposal introduces a £200 charge per bay

### **RS4 Transport: Remove Companion Concessionary Passes**

Companion passes are for carers who assist elderly or disabled people who cannot travel alone, providing them with free bus travel. By stopping providing these concessionary passes it means carers would need to pay for their own bus travel

# RS6 Transport: Withdraw reimbursements to Community Transport operators for concessionary travel

Currently people who are eligible for Concessionary Bus Passes can use these for free travel with Community Transport operators. This proposal will no longer reimburse Community Transport operators. Community Transport operators would need to decide whether to continue offering free travel to Concessionary Pass holders.

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We are concerned about how the above policy's regarding disability and access will impact survivors of domestic violence who have disabilities. Particularly their ability to access services, safety and how it will impact them financially.

#### 12. Bristol Women's Voice

We welcome the opportunity to comment on the Draft Corporate Strategy and the accompanying proposals for budget reductions.

We have consulted women's organisations and our members on their views on the document and have endeavoured to include the points made in the comments that follow.

#### Overview

We appreciate the extremely challenging situation facing the City Council in the face of an increased demand for services, increased costs, underachievement of previous budget savings and the changes in the way local government is financed.

The document itself is hard to follow. The statement by the Mayor on priorities at the start is then contradicted by many of the proposals for budget cuts outlined below.

While we welcome the attempt to give information we find both the length of the document and the lack of clarity about the affects of the proposals have made it difficult to respond to.

## **Public Sector Equality Duty and Equality Relevance Checks**

There is an overall lack of detail and information within the Equality Relevance checks, For example, there is no indication that the impact to cuts to carers will have a disproportionate impact on women. By 2020 81% of the loss of income from tax changes and cuts to social security spending will have come from women. Women are the major losers from the loss of local government services both as employees and service users. The affects are even greater for BAME women. 8

We are concerned that the council has not met it's legal duty to have "due regard " to the impacts on people with all the protected characteristics. Women are only mentioned 9 times across the whole document. The whole Strategy has not been assessed for its impact and there are only some sections that have got an equality relevance check attached to it.

The legal position established by the case of Brown vs DWP<sup>9</sup> considers due regard to require the following:

- Due regard is fulfilled before and at the time a particular policy that will or might affect people with protected characteristics is under consideration as well as at the time a decision is taken. Due regard involves a conscious approach and state of mind.
- The duty must be exercised in substance, with rigour and with an open mind in such a way that it influences the final decision.

The Council is a signatory to the Charter for Equality for Women and Men in Local Life of Principle 5 of the Charter requires the signatory to take account of the gender perspective in "the drafting of policies, methods and instruments which affect the daily life of the local population…"

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<sup>&</sup>lt;sup>7</sup> See 2015 response by WBG (http://bit.ly/1QbC6lr)

<sup>&</sup>lt;sup>8</sup> http://wbg.org.uk/news/new-research-shows-poverty-ethnicity-gender-magnify-impact-austerity-bmewomen/

 $<sup>^{9}\,</sup>$  R. (Brown) v. Secretary of State for Work and Pensions [2008] EWHC 3158 at paras 90-96

By failing to show the impact on women and those with other protected charateristics neither the councillors who will be required to take the decision on the proposed changes, nor the public are properly informed about the consequences and therefore cannot judge whether the Mayor is meeting his aim of achieving greater equality in the city.

#### Comments on individual sections

# **Education and Skills**

We welcome the intention to ensure good quality work experience for all young people. However, there are two areas of concern around the draft strategy in relation to young women. Bristol Women's Voice have developed a young women's manifesto that is based on research speaking to young women across the city. They specifically identified as their top two concerns:

- 92% specified safety and violence against women and girls as their top concern in Bristol.
- 1 in 3 specified access to jobs and the economy as a top concern in Bristol. 40% specifically mentioned equal job opportunities, including gendered career paths and fair access to jobs.

# 1. Embed Bristol Ideal as part of education of young people

There is no mention in the Draft Strategic Plan of the Bristol Ideal. This is a well regarded initiative that has already been developed within Bristol City Council and should be embedded as a priority within the Education framework. The Bristol Ideal focuses on prevention and considering this is apparently prioritised in the Corporate Strategy, surprised and disappointed that this is omitted. It is paramount that boys and girls get their education they need on health relationships, consent, respect and equality as part of PSHE framework.

# 2. Embed Gender Mainstreaming in the city-wide Work Experience Initiative

There must be consideration paid to gender stereotyping in work experience initiatives;

- 20% females take A Level Physics
- o 40% females take A Level Mathematics
- o 99% of those taking Health and Social Care were female
- 3% apprentices taking Engineering were female

Further, funding and development in West of England LEP focuses on technology and STEM. There is also a skills shortage in these areas – work experience development for young people needs to consider the skills shortage and develop specific programmes that encourage women into technology and STEM industries. Considering that Health and Social Care sector is experiencing large cuts - this is a predominantly female workforce, and % of people entering this sector continues to be predominantly women. We recommend that Bristol City Council works with the Women's Commission Education Task Group to develop a tailored strategy around work experience for young women that addresses these issues.

# Sustainable and Resilient Skills Base

Bristol Women's Voice acknowledge that it is critical to invest in infrastructure in order for Bristol to remain a core city, which will bring increased tourism and further investment for the city. However, there are two key areas of concern.

#### 1. Beneficiaries of Job Creation are Men

The draft capital programme, focuses on the development of the arena, the Metrobus and home building. Whilst this creates jobs, these jobs are will be predominantly be for men. Women make up only 11% of the construction workforce and just 1% of workers on site.

# 2. Engagement of Young Women

It is paramount that any engagement with young people and the draft capital programme considers gender, diversity and intersectionality when considering engagement. There are many barriers for young women to engage with this programme, aside from the obvious barrier that construction is already gendered. For example, there are groups of women where engagement becomes even more difficult; teenage mothers, young women with a disability, and attention needs to be paid to ensure that engagement still happens with young women that are harder to reach.

Lastly, this section refers to strategies and plans from the Fairness Commission and the Race Manifesto and it has failed to include the Bristol Women's Commission's Strategic Action Plan and the Manifestos, produced at the request of the City Council by; Bristol Disability Equality Forum; LGBT Bristol; Bristol Multi Faith Forum; Bristol Older People's Forum and Bristol Women's Voice.

# **Health and Wellbeing**

We welcome the acknowledgement that women live longer in poorer health. Further, that almost 20,000 children live in income deprived households, however there is no indication that the majority of those live in single parent families overwhelmingly headed by women.

The focus appears to be on mental health, alcohol misuse and weight and exercise, none of which mentions the specific impact on women. Women's experiences differ hugely to men's lived experiences and in order for priorities to be effective, Bristol City Council needs to recognise and incorporate these differences.

Over 45% of people living with alcohol misuse have experienced trauma of some kind, and the World Health Organisation estimates that 69% of women using mental health services in the UK have experienced some form of sexual abuse.

# **Homes**

We understand that Bristol has a housing crisis, as housing is becoming increasingly expensive and in increasingly short supply. We are glad to see that the Strategy widely acknowledges that the city is suffering from a lack of accordable housing.

However, we are concerned that housing as a policy appears to be considered as gender neutral but it is actually gendered in multiple and complex ways. Many women's lives are still deeply affected by unequal power relations any by conventional expectations around domesticity and their responsibilities for care of children and the home.

The strategy looks at Homelessness, discussing the number of households in temporary accommodation and the number of rough sleepers in Bristol. However, these figures are not broken down by gender (or by any protected characteristic) and causes of women's homelessness are not mentioned. The violent breakdown of a relationship is one of the top four reasons for homelessness. It is not clear what provision is set up for women only services as part of this strategy, particularly with recent statistics showing that 54% people aged 16-24 experiencing homelessness were women.

Further, suggestions of reducing number of beds and changing the provision has to be accompanied with an increase in number of refuge bed spaces. Whilst prevention is prioritised, it is important to acknowledge that there may be an immediate shortfall whilst change begins. Only prevention will work if the cause is tackled and for women's homelessness, this is often violence and abuse. We know that in Bristol from October – December 2015, Next Link could not accommodate 35 women because the safe house was full. This will result in either returning to violent homes, shelters, which also have capacity issues, or homelessness.

## **Transport**

The strategy details many change to Transport provision in the city. Bristol Women's Voice expresses concern over some of the proposed changes:

- Removing companion concessionary bus passes, resulting in carers paying for their own bus travel

   this will result in many vulnerable adults becoming more socially isolated who are already
   struggling to make ends meet. Carers, which are predominantly women, will be disproportionately
   affected by this, as well as finding it harder to ensure continuity and quality of service when they are
   paying for this from their own pockets.
- Concessionary Travel removed from 9-9:30am getting to meetings, appointments, caring for (grand)children will become increasingly difficult and expensive.
- Increase effort to encouraging cycling and walking women's experiences have to be considered to allow for specific women's concerns, for example, around safety, and how women's use of public transport and own transport differs from men's experiences.

# **Neighbourhoods**

The strategy is not very specific on many areas and so Bristol Women's Voice is concerned over the following:

- It is good that the strategy mentions gender-based violence, abuse, harassment and exploitation, but disappointing that it doesn't mention the Zero Tolerance pledge it has signed up to, and committed actions against.
- It highlights that it will be reducing 3<sup>rd</sup> party payments including grants to the Voluntary and Community Sector. This is particularly damaging to this sector as it will be up to the VCS that will be pick up the pieces from the other cuts impacting services and people across the city and the worry is that people will fall through the gaps.
- It mentions that the Neighbourhood Partnerships will change in focus and scope, although doesn't provide any further detail so it is difficult to comment further on this. However we have on going concerns about how ineffective existing Neighbourhood Partnerships are in representing all communities within their areas. We would like to see resources focussed more on need.
- It discusses how it plans to reduce funding for drugs and alcohol services. BWV is concerned that firstly, it does not mention the gendered understanding of alcohol and drug services. There was no mention of how these services will support men and women, whose experiences are vastly different. For example, alcohol abuse in women between the ages of 40-65 years typically stems from different roots than that of men e.g. abuse, low self-worth and lack of confidence. Secondly, the cutting of the drugs and alcohol services budget does not tie in with prevention and early intervention that has been promised as part of the strategy. There needs to be preparation work now for prevention to not have a devastating impact on the people accessing services. The impact of reducing drug and alcohol services will have a more costly impact on other services, for example, mental and physical health care, crime and families.
- It mentions that there will be changes to the libraries services but it is not clear where these reductions will occur. Libraries are critical for accessing education for low-income families, and therefore, it is important that a detailed EIA is undertaken to access the impact that a reduction will have in the city.
- Citizen Service Points in Fishponds, Hartcliffe, Southmead and Riding Lease will close. On top of the cut to transport and the increasing costs, this will make it difficult for vulnerable people, particularly elderly and those with a disability to access the Service Point on Temple Street.
- We were pleased to see the Strategy incorporate the Zero Tolerance approach to gender-based violence, abuse, harassment and exploitation. However, we do not see this embedded into the Strategy or Action Plan on what they plan to do to tackle this. Further, the strategy mentions dedicated funding that has been provided. This funding runs out in September 2017, so for 4 out of the 5 years that the Corporate Strategy is designed for, most years will have no funding going into prevention work to eliminate gender based violence.

## **People**

Bristol Women's Voice is concerned over the reduction of services for young people, as this is far removed from the idea of prevention and early intervention. Reducing services for young people does the opposite, and prevention work with young people is critical to instil health lifestyles early in adult life. Further, reviewing the Early Help Services is also problematic for similar reasons. The strategy does not detail which buildings may be closed, as this may exacerbate inequality for those families (of which women / mothers utilise to a greater extent). We also show concern at the non-gendered approach to working with Young People's Health and Wellbeing, as young women have different health and wellbeing concerns, particularly around violence, safety, mental health and body image / self-esteem. We encourage you to work with the Health Task Group of the Women's Commission who have undertaken research specifically into young women's health and wellbeing in Bristol.

We are also concerned about the cuts to day services and reablement, rehabilitation and intermediate care services and would wish to see a proper assessment of the impact these cuts will have on the already most disadvantaged residents of the city.

The strategy again provides a lack of detail in the changes that will occur to care services in the city. We are concerned about the impact this will have to our most vulnerable and would like to see further detail on how these changes will happen. We are also concerned as to how cuts to Care Services will meet Bristol City Council's objectives around safeguarding, early intervention and addressing inequalities that were highlighted as core areas at the beginning of the Corporate Strategy.

Lastly, the Strategy asks communities to pick up the pieces from the cuts when the voluntary and community sector is already very thinly stretched. This will result in more people living lower quality of life and exacerbate inequality.

# **Place**

There are big developments being designed and built over the next five years and our concern is over the lack of consideration to the impact of gender, equality and diversity across the plans.

- The Arena and the Bristol Temple Quarter Enterprise Area KPI's do not segregate or capture whether the women will benefit from the development
- Invest in Bristol and Bath (IBB) will support aerospace, advanced engineering, business services, low carbon, creative and digital industries. There is mention of engaging with youth and BME unemployment within these sectors but no mention of engaging with women.
- The development of the Economic Plan does not mention gender or how it will take account of the different needs of women.
- We were pleased to see the BCDP continue to support Black History, LGBT History, Disability
  History months but disappointed to see no mention of its support to International Women's Day and
  women's rights, particularly when 2018 will see the centenary of women's suffrage, of which Bristol
  suffragists and suffragists played a large part.

#### **Governance**

Bristol Women's Voice wants to stress again Bristol City Council's mention of the rising demand for our services we would like to see a greater emphasis on the importance of challenging national government as to the severity of the cuts. The Strategy mentions "people expecting more" – we would like to see evidence of this expectation, rather than the exacerbation of inequality and the need for services rather than the expectation of more services.

We are pleased to see Bristol City Council's objective as championing Equality and Diversity however it is difficult to see how this is being done in relation to the current proposals.

We would like to see an effective cumulative assessment of the current users and beneficiaries of services including arts and culture and the impact of the proposed service changes and reductions, and those proposed to meet the funding gap to 2022. This also needs to take into account the impact of government policies on people who share protected characteristics. It is our view that this is the only way in which the city council can demonstrate how it is able to mitigate in any way the impact on the most disadvantaged citizens.

# Suggested areas for increased income/savings

Households of students are exempt from Council Tax although the city has to provide services, including waste collection and disposal, for Bristol's large student population. This has a specific financial cost to the city that is not currently funded.

A small tourist tax could be levied by hotels in the city as is done by many other European cities which could help to subsidise cleaning and arts and cultural organisations.

The Core Cities should lobby central government on these issues.

Consideration should be given introducing a Congestion Charge or a levy for businesses with car parking spaces within the city centre.

# 13. Care Support Centre

The Bristol City Council (BCC) Corporate Strategy and its accompanying consultation document were discussed at the Bristol Carers Voice meeting on 12th December 2016, at which carer representatives were present. The carers shared their views, and those of other carers that they were in contact with, about the proposed plans to reduce expenditure on social care services, which will in turn affect carers. This document outlines the views expressed by the carers present regarding the strategy in general and specific points.

Carers are disproportionately impacted by cuts to public funding, as service users in their own right and as public services reduce for the people they support there is a resultant increased responsibility on them to provide more care, in order to "pick up the slack." Therefore, we would like to seek some assurance from BCC that support for carers will be protected, given that they save the local health and social care economy in Bristol in excess of £700m per year.' In other words if all the carers in Bristol decided not to provide care anymore, this is what it would cost to replace this. There is a sense of frustration amongst carers which was expressed quite forcibly at our Carers Rights Day event on 25th November this year, where several carers suggested that carers could go "on strike", or make some kind of public protest at City Hall about how cuts impact upon their caring roles, which they feel has not been considered. Since this meeting a number of carers have contacted us along the same lines and it feels that there is a 'groundswell' of disaffection from carers. One carer explicitly referred to the impact on those in long-term caring roles and the effect this has on their own mental health and wellbeing, which would only be intensified by budget cuts.

In response to a question from Councillor Campion-Smith, one carer said that the best support they had received from social care services was when they were taken seriously ill and at crisis point. In spite of the quality of service being excellent it was still difficult to organise. They felt that concerted efforts to make the process of organising social care services quickly and smoothly would be invaluable in terms of relieving pressure from the carer. Also they felt that the best support a carer can experience, more generally, is to be listened to. As part of the assessment process of the person they care for, carers must be listened to so that there can be a recognition of when a carer might get to breaking point or have to reduce their working hours. The most important thing is, therefore, to take a whole family approach during assessments in an attempt to meet everyone's needs.

Carers' specific response to the consultation document:

Carers were passionate about the need for BCC to involve them in budget cut decisions, as most are unaware of what takes place at local government level such as the Corporate Strategy. They felt that if carers were made aware of the implications that local government decisions could have on their own lives, they would be more likely to get involved in the consultation stage of planning. Carers felt that the consultation document was dry, impersonal and lacked any mention of disability or carers. Instead of the references to equality and diversity, an emphasis, with more appropriate language, should be placed upon how to make the city more accessible to all. Using language such as 'Corporate Strategy' which is usually associated with the private sector does not encourage engagement with the public.

CF10: Carers said that the proposal to reorganise Bristol Community Links was too soon after the previous reorganisation, when people have already had to adapt. They were also concerned about the implications for transport that centre closures would have. In addition under each previous review of day services Carers have had to pick up more caring responsibility and carers have said that 'this cannot go on.'

CF11: Young Carers and Adult Carers (caring for someone up to the age of 25 with a learning difficulty) will be impacted by the proposal to reduce the current amount of funding available for commissioning services for 13–19 year olds. The reduction in the number of sessions delivered will mean that young carers and adult carers are less likely to get a break from their caring role, which could significantly impact on their health and well-being, and have the same access to opportunities as that of their peers. Organisations that support these groups of carers will also have a resultant reduction in the support referral options available. The proposed cuts will inevitably affect the degree of accessibility of any future offer from the Youth Links

provider (i.e. area of cover and access). As accessibility is critical to ensure Young Carer engagement with services on offer, this will increase the level of impact on this group of young people.

CF12: Carers said that care packages break down more easily when they are home-based as you are dependent upon people coming to you. It can also be logistically difficult for reablement teams to cater to all service users at their requested times, based upon the distance necessary to travel between appointments. Carers linked this to the proposed reduction in aids and adaptations in people's homes from £3.1m to £2.4m each year, when waiting times are already lengthy and can push carers to carry out unsuitable activities like heavy lifting. Furthermore, one carer felt that if reablement staff see there is a family carer, they tend not to prioritise support for the service user.

CF14: One carer expressed concern that removing the community meals service will mean that vulnerable service users will no longer have someone 'calling in' to check on them routinely.

CF15: Carers were concerned about the move towards using private homes rather than in-house services for dementia care, where there have been difficulties and failings in the past, and regulations have not necessarily always been enforced. There was discussion about a recent ranking in the Bristol Post newspaper of Bristol care homes being the second worst in the country. {It was commented by the BCC representative at the meeting that this was based upon evidence that was not necessarily reliable.}

CF16: One carer said that the concept of financially assessing carers before they can access a break or support for themselves is wrong; especially in light of the amount of money they save the local economy. If the process of having a carers' assessment is to include means testing, carers will be less likely to come forward to seek help and support. A carer organisation present at the meeting confirmed this in saying that BME carers would be much less likely to ask for help if they thought they were going to have to undergo financial inspection.

IN2: Carers felt that if there are going to be charges for disabled bays, then there must be proper enforcement as too often people just ignore the bays and park in them anyway.

RS2, RS4, RS6 and RS8: Carers have told us that the changes to public transport, i.e. the removal of concessionary travel for carers, changes to the timing of concessionary travel and no longer reimbursing Community Transport for concessionary travel will affect both those carers who do not qualify for concessionary travel and all those that do, with regards to the changes in eligible travel time and reimbursement. To ask carers to pay for travel is another cost many may not be able to meet. Community Transport is often used by those with more complex needs and their carers, so those in most need will be severely affected by the changes, which is not seen as inclusive.

In summary and as stated earlier in this response, the cumulative impact on unpaid carers will be disproportionate and whilst we welcome BCC's ongoing commitment to implementing the Carers Strategy, it demonstrates clearly that there is a lack of understanding and awareness of the implications the proposals outlined in the Corporate Strategy will have on achieving this, and on the lives of unpaid carers in Bristol.

Caring situations will inevitably reach breaking point and the impact of this will be significant for health and social care and more importantly the lives of carers and the people they support. We would welcome an opportunity to discuss our concerns further with the Mayor, or a representative from BCC in due course.

# 14. Central Clifton and Harbourside Neighbourhood Partnership

We feel strongly that our Neighbourhood Partnership is an effective and efficient mechanism to ensure delivery against priorities of local residents and businesses. It has become an open, approachable and inclusive non-political environment that has removed previous barriers to getting things done. NP members focus on the delivery of projects that will make a difference towards delivering our jointly developed local plan. It is open to all. Participative decision-making and discussion is taken in an inclusive public environment.

We have spent the last five years developing this and we do not want to lose it. More appropriate would be to use CCHNP as a model to further develop those seemingly less successful partnerships throughout the city. The 'Neighbourhood Partnership' is so much more than a quarterly meeting. Our Neighbourhood Partnership Environment comprises:

- Special interest groups on:
  - o Traffic and transport
  - o Wellbeing
  - o Environment
  - o Young people
- Project teams to deliver:
  - o Partnership wide tree planting
  - o Parks and green spaces improvements
  - o Library rethinking
  - o Community building provision
  - o Community information communication
  - o Waste reduction
  - o Clean streets
  - o Student engagement
  - o Public consultations on parks use
  - o Sports provision
- Quarterly Partnership meetings covering all 3 wards
- Ownership of local decisions made
- Devolved budgets on wellbeing, transport, clean/green, CIL and S106
- Quarterly ward based Forums directly engaging 250+ people annually
- Newly formed community groups and the fostering of others
- Collaboration with, and access to council officers
- A local mechanism to encourage and develop volunteering
- Local plan to deliver against locally defined priorities

This Neighbourhood Partnership Environment has allowed and enabled the delivery of at least 30 projects throughout our area that would have been highly unlikely to have happened had the NP not been in place. It has increased the level of volunteering significantly within the partnership area. It will be an effective mechanism to encourage more in the future as BCC looks to enhance volunteer engagement in the coming years. We estimate that over 500 volunteer hours annually are directly attributable to NP activities. When the spin off projects are taken into account this figure is considerably higher. We are not saying that the NP environment is perfect and there are issues with extending the reach beyond the 'usual suspects' and the delivery of projects by BCC that have been funded and approved. This however is not a reason to throw them on the scrapheap, but to retain the best of them, understand the current limitations and improve on those areas. As chair of the NP I have personally put in a great deal of my time into making our NP successful. I would be sorely disappointed if the efforts of myself and numerous others, both members of the public and councillors would be to no end.

Our NP – devolved funding delivering local needs against local priorities by local people.

#### 15. Creative Youth Network

Creative Youth Network works with young people across the West of England and holds part of the Bristol Youth Links contract with Bristol City Council but brings a further £3m a year from other sources to youth work in the city each year.

We work with over 3000 young people each year between the ages of 11-20 and a smaller number of younger and older people. many of those using our services are amongst the most vulnerable young people in Bristol including those vulnerable to CSE, young people in and leaving care, homeless and those with mental health issues. At the Station (youth hub) we are the first port of call for many young people in crisis and offer interventions 13hours a day, 6 days a week.

# Response to the consultation

This response relates to the 'People' section of the document as this is the element most relevant to our work. However, clearly the cuts proposed across the Council will have a negative impact on young people in our city, reducing access to jobs and education, housing and education.

CYN understands that many of the cuts have been imposed by central government and are further stretched by increases in demand. Therefore our primary view is that the local authority should campaign tirelessly to highlight to central government that there is no more 'fat' in the system and that further cuts to Council services and funding will simply reduce the numbers and quality of support available to young people with the inevitable 'downstream' financial and personal costs to lives that reach a crisis point. Furthermore, the consultation document and mayoral statements set out the need for the VCSE to work with the local authority to leverage more money into the city. This is a laudable aim but one that has been ongoing for many years and the voluntary sector is already maximising funding from grants, central government, donors and the public. The expectation there is significantly more income to be gained is naïve and unrealistic. The local authority should be available to respond wih the sector to income sources when they arise and have the ability to respond quickly as opportunities often require 6 weeks or less to put proposals together.

Running throughout the consultation document are the themes of diversity, inclusion and early intervention. Yet, the proposed cuts within the documents all relate to early intervention services. Youth links, early help, sure start, adult health and other services named in the document all contribute to the wellbeing of users. Youth work accounts for 2% of the Council Budget vet delivers support to over 6000 vulnerable young people. Youth workers provide activities, support into Education, Employment and Training, support in crises, reducing Anti Social behaviour and a range of other issues faced by young people. The young Foundation estimates each intervention with a young homeless person saves over £1,300 with the average cost of each intervention at only £32. Similar savings are replicated in getting young people into work saving £4300 each year for an unemployed young person at an average cost of £2000 per person. CYN would recommend reducing the Youth Services budget by the minimum possible and instead act boldly to support early intervention services.

CYN would recommend a 'stepped' reduction over a number of years to allow for planning and fundraising.

# **Community Asset Transfer**

CYN supports the proposal to transfer more LA assets into community ownership and has taken leaseholds on a number of properties already. We are also supportive of the 'dowry' proposal that has worked well in other Local Authority areas. Our observations and experience show that more substantial asset transfers (over several sites at once) work better by allowing the organisations involved to build a shared expertise and infrastructure.

Creative Youth Network is keen to get involved in finding solutions to the issues the city faces.

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service Page 306

# 16. Disabilities equalities forum

# Equalities Relevance Checks for the Corporate Strategy 2017-22 Consultation - People

#### CF10 - Review Provision of Day Services

It has only been about five years since I sat on the Scrutiny Commission that oversaw the setting up of the Bristol Community Links. Disabled people and their families were up in arms at the time, so to put them through more stress and uncertainty is not acceptable. Once again, a minority are being discriminated against. The whole idea of the hubs was also to cut down travel times. A change in venue could mean that people now have to travel further, learn new travel routes and potentially have to pay travel expenses. I think if the services are commissioned to an external partner, we need to make sure that none of them close, as it would not be acceptable to expect people to travel long distances in order to access their nearest centre.

#### CF11 -- Recommission Bristol Youth Links

The comment about less joined up services seems to be a backward move owing to what we are saying about working together. How will you make sure that this will not affect service users and will still be underpinned by the Social Model of Disability? Does the need for early intervention and prevention mentioned mean that the increased spend of £799K specialist services, a £100K increase will be spent in this area? It is not clear what these 'specialist services' are.

#### CF12 - Reablement Rehabilitation & Intermediate Care Services

How many agencies/providers have a proven track record in reablement, rehabilitation and intermediate care generally? Will the Council need to make sure agencies that it uses for reablement are different from those it uses to provide ongoing care packages, to make sure reablement agencies have no financial interest in not fully reabling service users?

#### CF14 - Best Future for the Provision of Community Meals

How can we be sure that an alert is triggered to Bristol City Council by a private provider if a service user is not at home? There would need to be some agreement in place first so that a vital link is formed between the Council and the private provider of meals to maintain the safety of vulnerable people. We would need to make sure staff are adequately trained in the needs of elderly and disabled people so they don't just drop the meal and leave, but make sure all needs are met re-accessing the food, the provision of cutlery etc., and reporting back if someone appears to not be eating the food so that safeguarding needs are maintained.

# CF15— Review Dementia Care Home Provision of aspectal aspectation as a state of a second aspectation of aspecta

The end of the proposal came to a sudden end and did not make sense. It needs re-typing. People with dementia are looking for stability and familiarity of staff which a change of care home will disrupt. Some of the residents may not be able to afford the increased charges. This will cause a great amount of distress to them and their families. It was only about six or seven years ago that BCC invested what must have been a significant sum of money in extending and upgrading this property. If the property is now to be considered for other purposes, could money be diverted from those services back into healthcare to make up for this loss?

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CF16 — Providing Support to Carers to the most began to select the control that block in the const

If carers become ill because of less support being given, it will surely put even more pressure on Health & Social Care. How can you know in advance of any assessments being done that charging carers for services will save £50,000? What are the costs of setting up a RAS to do this?

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# 17. Fair Play South West and Bristol Women's Voice

Thank you for the opportunity to participate in the equalities input to the Corporate Strategy consultation. This note follows up on the discussion we had on 18th November at the economy workshop around ideas for working with business and other partners to fill gaps in what the Council is able to deliver within its diminishing budget. The idea is inspired by the concept of the 'revolving infrastructure fund' (originally by the SWRDA and now by the WoE LEP), but in this case the infrastructure for investment would be social infrastructure and the source of funds would be businesses and other partners who could afford it.

What we propose is that the City Council establishes a 'Childcare Investment Fund' into which local businesses and other partners would donate a proportion of their expenditure on Corporate Social Responsibility projects and from which the Council would deliver high quality childcare which would be free to parents, or at least heavily subsidised. This would allow the Council to extend and enhance the rights to free hours of childcare to children below the age of 3 years and to more hours. It would also enable them to support the childcare sector through enhanced rates of pay which would raise the quality and sustainability of provision. This short term cost would pay back in the medium to long term in the following ways:

1)It would increase the 'school readiness' of children, enhancing their chances of development and social mobility through the education system, enabling them to contribute greater productivity into the economy in the longer term (see for example the recent report of the Social Mobility Task Force at https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/569412/Social\_Mobility\_2 016\_Summary\_final.pdf)

2)It would free more women to access work with decent pay and for longer hours, contributing to the local economy in the medium term. To gain the most from this aspect of the investment more employers need to enable more flexible and part time working in jobs with decent pay. These two policies between them would make significant inroads into the persistent gender pay gap which in parts of Bristol is much higher than the national average depending on where people live.

3)It would raise the productivity of women working in the sector, itself contributing to the economy and closing the gender pay gap, with almost immediate effect.

Our evidence for such claims can be found in a number of recent (and not so recent) documents, some specific to Bristol and the South West and some based on national research. For example:

- a) Fair Play South West has published work which shows how the gender pay gap is influenced by where people live, their age and their occupation (see
- http://www.fairplaysouthwest.org.uk/manifesto/261-the-gender-pay-gap-and-how-to-eliminate-it)
- b) British Chambers of Commerce have called for free universal childcare (see http://www.britishchambers.org.uk/press-office/press-releases/bcc-time-for-action-on-high-cost-of-childcare.html)
- c) Women's Budget Group have shown how investment in free universal childcare will return almost the full cost in future years (see De Henau, J. (2016), 'Costing a feminist plan for a caring economy. The case of free universal childcare in the UK', in: Bargawi, H. Cozzi, G and Himmelweit, S. (eds) Economics and austerity in Europe. Gendered impacts and sustainable alternatives. New York: Routledge; see also presentation to FPSW event to be published, based on http://wbg.org.uk/analysis/briefing-papers/investing-2-of-gdp-in-care-industries-could-create-1-5-million-jobs/)
- d) JRF work on social mobility hotspots (see https://www.jrf.org.uk/blog/social-mobility-hotspots?utm\_medium=email&utm\_campaign=JRF%20weekly%20round-up%20wc%203%20October%202016&utm\_content=JRF%20weekly%20round-up%20wc%203%20October%202016+CID\_d57baf1da16a29c2abe597e2a59c17c2&utm\_source=Email%20marketing%20software&utm\_term=Read%20story)

We recently held an event on the childcare conundrum which supported the idea of free universal childcare in principle but was aware that it is unlikely to be provided by national government with its current preoccupations and priorities. A report of the event will be presented to the Bristol Women's Commission, but in the meantime we believe the Corporate Strategy represents an opportunity to be innovative here in Bristol, perhaps using development in the Temple Quay Enterprise Zone as a pilot?

# 18. Learning Partnership West

Having studied at length the Corporate Strategy 2017-2022 document published by Bristol City Council, we feel it appropriate to respond by detailed letter.

Naturally, LPW feels passionately about the security of front-line services for children and young people in Bristol, particularly those most disadvantaged, hard to reach, or experiencing challenges so severe they're being robbed of their childhoods or youth.

Equally, we recognise the extreme budgetary pressures facing Bristol City Council and have noted your desire to avoid 'crisis versus crisis' or 'headline versus headline' contests between Council services. We hope our contribution reflects the Council's ambition to use the Corporate Strategy to create a better and fairer city for the next four years and beyond, in the case of children and young people.

LPW believes the measures described below will produce better, more effective and more agile children and young people services (CYPS). While we are not in a position to precisely quantify the benefits, we contend our ideas will also deliver better value for money and significant cost savings to the Bristol taxpaver.

Our proposals fall into three bands – Direct Savings, Alignment and Collaboration. Direct Savings:

- End BCC Quality Assurance role in CYPS and transfer to delivery providers
- End BCC Contract Management role in CYPS and transfer to delivery providers, which in turn manage sub-providers, including VCS providers

☐ The IYSS data management system operated by LPW provides an effective and auditable measurement tool for contract management, including a wealth of information:

- Currently holds details of all 8 25 year olds
  - Can be easily re-configured to incorporate 0-7 year olds
- Records education history, employment and training status
- Records all caseload interventions and outcomes
- Already facilitates the management and reporting of all major contracts
  - o Bristol Youth Links
  - September Guarantee
  - NEET tracking
- Cut 'Virtual' youth service and reintegrate into delivery providers
- Pursue CAT processes to reduce Council costs and increase the autonomy and freedom of delivery providers – e.g. adventure playgrounds, selected parts of council spaces
- Speed up the CAT process and mitigate against slipped deadlines

Alignment of Services – services grouped in one 'pillar':

- CYP services are aligned through a 'Whole of Life to 18' route, incorporating the City Council's 3
  Tier principle and encompassing Early Help, Young Carers, Youth Housing, Youth Offending,
  September Guarantee, Bristol Youth Links etc, informed by the Children & Families Partnership's
  Strategy for Children, Young People and Families, 2016-2020
  - ☐ Continuity and coherence
    - A clear flow from birth to 18
    - Targeted interventions where necessary along this 0-18 flow
    - Targeted interventions for specialist groups
      - Children and young people from BME communities
      - o CYP in care
      - Young carers
      - LGBTQ young people
      - Young people with Learning Difficulties or Disability
- Equality and Diversity
  - Targeted interventions where necessary
    - o □ e.g. BME Young Carers

- Refugee CYP
   Gypsy, Roma, Traveller CYP
   Ensuring support for populations of overlooked children and young people
   Effective CYP services lift up all
   Efficiency and Value for Money
   One management structure
  - One management structure
     Covers all CYP support from 0-18 and to 24 for LDD young people, including all lead providers, who in turn manage all their sub-contracted suppliers and VCS

delivery

○ □ Use IYSS system as data management tool

Design of all CYP services produced in collaboration between contractor (BCC) and service delivery providers, including VCS, and children and young people

- KPIs agreed from collaborative design and threaded throughout contract management and quality assurance processes
- Designs informed by the front-line experience and expertise of service delivery partners, including the option to refresh KPIs during contract lifetimes – if needs and the City change, one approach may become ineffective and need replacement by another, mid-contract
  - o ☐ Bristol City Council
  - o Commissions
  - o Co-designs with service delivery providers
- Service delivery providers
  - o Co-design with the City Council
  - Manage commissioned contracts
  - Deliver services
  - Monitor and quality assure services

# Increase scope for delivery providers

- Pass whole of contract management, monitoring etc to service delivery providers
  - Service delivery providers have gained and learned efficiencies from front-line service experience
  - Now lessons have been learned from contract delivery and best-practice models established, significantly less hands-on management is needed from Bristol City Council
  - Service delivery providers are lean, learning and nimble, with small overheads that can be shared across providers (lead providers sharing resources with smaller providers [VCS]) – e.g.
    - Finance
    - HR
    - ICT
  - Use strengths-based approach to fully exploit the knowledge, skills and cost-efficiencies embedded in service delivery providers' experience, to provide the most value for money
  - Education and Skills
    - LPW supports the Council's approach to education and skills, particularly in regard to:
  - Improving educational outcomes
    - o LPW Independent School supports pushed-out learners through ALP provision
  - Delivering good quality work experience and apprenticeships
    - Use West of England Business Initiative partnership
  - Supporting the most disadvantaged families
    - Support from CYP service providers
  - Engaging partners in developing effective city wide inclusive practice through the SEND partnership and Learning City Partnership Board

This is a general outline of where we think the most effective improvements to CYP services can be made, resulting in the best, most impactful delivery, targeted at those in most need, while also protecting the widest possible provision.

#### 19. Rail Future

- Due to IT problems at Fishponds library yesterday afternoon I was unable to complete the Draft Capital Programme consultation submission form on behalf of South West Transport Network, Railfuture and Bus Users UK and as an individual member of TSSA.
- We support MetroBus project T105, Hybrid buses T106, T107 residents parking, Metrorail T108, bus shelters T109.
- We support Libraries for the Future T110 which could have cafes, citizen points and post offices.
- We support the traffic control and CCTV centre T113 which should include bus shelters and railway stations especially at Bedminster, Avonmouth, Shirehampton and Sea Mills working with the BTP, Network Rail and First Group.
- We do not see Portway Park and Ride scheme T308 nor T302 Ashley Down station as wish list items.
- We believe Bristol Museums should become Charitable Trusts T311.
- We support bus stop upgrades and bus lanes T305.
- We support the railway station improvement programme T204 including disabled access at Lawrence Hill, Stapleton Road and Parson Street.
- We support Smart ticketing T203.
- We support residents parking T307.
- We oppose RS2 reducing bus subsidies by £450,000 as this will affect orbital bus routes in the daytime as well as evenings and Sundays including routes 6, 7,16, 17, 19, 36, 505, 506, 508, 515, 513, 514.
- We oppose the withdrawal of travel concessions RS4, RS6 and RS8.
- We oppose the withdrawal of PCSO's RS11.
- We are opposed to the closure of the citizens points at Hockey Lane, Hartcliffe, Southmead and Ridingleaze RS13.
- We welcome the reshaping of enforcement services for planning RS18.
- We question the investment in a new East Bristol swimming pool T114 in times of austerity when there is already a pool less than a mile away at Soundwell in the Mayoral Combined Authority.
- We support Temple Meads arena and station improvements T111 in conjunction with Network Rail/Skanska.
- Support light rail studies at t concept stage to integrate with the existing heavy rail studies.
- Concerned that the proposed local transport plan for Bristol could conflict with the Greater Bristol UA transport plan and could end up wasting public money.
- We believe that savings could be made in community care by retendering contracts.
- On housing the plan is light on regeneration of Stokes Croft, Old Market, Castle Park/High Street and Broadmead/Newfoundland Road where housing could be delivered.
- The Mayor's cleaner streets campaign was light on graffiti, fly postering and enforcement prosecutions.

# 20. Royal National Institute of Blind People

RNIB (Royal National Institute of Blind People) is a membership organisation with over 14,000 members throughout the UK and 80 per cent of our Trustees and Assembly members are blind or partially sighted. We encourage members to get involved in our work, and regularly consult them on matters relating to Government policy and ideas for change.

RNIB is pleased to have the opportunity to respond to this consultation. We are the largest organisation of blind and partially sighted people and provide information, advice and support to almost two million people with sight loss.

We are particularly concerned about Bristol City Council's savings proposals CF 12 to "change the way reablement, rehabilitation and intermediate Care Services are provided in the city" with the objective of achieving £1.2 million in savings. We would be pleased to meet with you to better understand how this will be achieved and the implications for rehabilitation and early intervention services for blind and partially sighted people.

We strongly support the council's intended priority of "promoting independence - supporting people to live as independently as possible in their community". Vision rehabilitation and social care support for blind and partially sighted people is vital in helping to maintain independence and reduced wider social and care costs.

## Consultation response

This submission relates primarily, though not exclusively, to rehabilitation and social care.

# **Looking Forward**

Bristol City Council has asked for views and comments on its budget and priorities for the coming years. We are offering feedback on our particular areas of interest and most particularly social care.

RNIB would be very concerned if there was a reduction in the amount spent on targeted services, including rehabilitation support for blind and partially sighted people, and for care packages.

The Care Act is clear that services and support should be made available to meet the agreed outcomes of an assessed need. Any decisions concerning the reduction or changing of services should be made based upon an understanding the needs of the population and should consider the impact that the removal of such services would have on the individual.

Rehabilitation services help people to adapt to their sight loss by providing skills and tools for independent living and mobility training. They are delivered by trained rehabilitation officers and supported by staff that have the skills, knowledge, and experience to understand the unique challenges of visual impairment.

Blind and partially sighted people should have access to rehabilitation services at whatever stage of their life they require support.

There is an urgent need to ensure that vision rehabilitation services get the right resources to 'See, plan and provide':

- See: everyone with a visual impairment receives a specialist face to face assessment.
- Plan: everyone has a plan in place, identifying the outcome of their assessment. The first two steps take place within 28 days of first contact with the council.

 Provide: any agreed vision rehabilitation support starts within 12 weeks of the person's initial contact with the council.

Rehabilitation support - an overview

## What's happening now

The Care Act and associated statutory regulations and guidance, recognises rehabilitation support for blind and partially sighted people.

Currently most local authorities in England provide a structured programme of rehabilitation for blind and partially sighted people. However, there are a number of threats and challenges to the delivery and quality of rehabilitation services.

## What should happen

Statutory guidance, underpinning the Care Act, focuses upon prevention and recognises the need for rehabilitation services for blind and partially sighted people. This means that there are a number of elements of a rehabilitation service which local authorities must deliver on.

The statutory obligations and recommendations for local authorities concerning rehabilitation are outlined below. RNIB supports these and we have also outlined areas of best practice.

# Understanding local need

Local authorities should develop a local approach and understand and plan for local needs. They should also 'consider the different opportunities for coming into contact with those people who may benefit from preventative support, including where the first contact may be with another professional outside the local authority (paragraph 2.38).

- There are an estimated 11,270 people living with some degree of sight loss in Bristol. Of this total, 7,310 are living with mild sight loss, 2,500 with moderate sight loss and 1,470 with severe sight loss. By 2030, it is expected this number will rise by more than 25% to 14,130.
- A Certification of Vision Impairment (CVI) formally certifies a person as either sight impaired (partially sighted) or severely sight impaired (blind). Each year around 150 CVIs are issued in Bristol. The total number of people registered as blind or partially sighted in Bristol stands at 2,595.

Data from <a href="www.rnib.org.uk/datatool">www.rnib.org.uk/datatool</a>

# Accessing rehabilitation services

Local authorities and hospitals should work together to ensure that people receive timely support when diagnosed. Statutory guidance sets out that a Certificate of Vision Impairment (CVI) should be sent to the local authority within five working days (section 22.11). The local authority should make contact with the person within two weeks to discuss registration and arrange an assessment of rehabilitation needs (22.16 and 22.17).

We recommend that the assessment should take place within two weeks, so that from the point of certification a person should expect to be contacted and receive a rehabilitation assessment within five weeks.

## Rehabilitation available when needed

Rehabilitation support should not be available just at time of diagnosis, people should be able to access services at any point when need presents.

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service Page 326

We know that some local authorities currently only provide rehabilitation services for people if they meet existing assessment criteria. Statutory guidance states that from April 2015, rehabilitation services must be made available to all adults, irrespective of their eligibility for care support.

Therefore, RNIB is calling on local authorities to review their policies and to ensure eligibility criteria is not applied to rehabilitation services.

#### Rehabilitation based on needs

Rehabilitation services should be person centred, flexible and focused on the outcomes identified by the blind or partially sighted people as part of their assessment. For many people this will mean that they receive support for a period longer than six weeks.

Statutory guidance sets out that support should be provided to meet the needs and outcomes of the individual; that "a period of rehabilitation for a visually impaired person (a specific form of reablement) may be expected to last longer than six weeks" (2.61).

It goes further to state that reablement services for people with a visual impairment, which last longer than six weeks should not be charged for, given the clear preventative benefits of the service (2.61).

Therefore, we are calling on local authorities to ensure that rehabilitation services are available for longer than six weeks and free of charge.

## Provision of aids and adaptations

The Care Act and Section 2 of 'Preventing Needs for Care and Support Regulations', legislates that local authorities must provide aids and adaptations up to the cost of £1,000 free of charge, for the purpose of assisting with nursing at home or aiding daily living.

Aids and minor adaptations which could support a person with a visual impairment include a white cane (and the replacement of tips), a talking microwave and other kitchen equipment, magnifying equipment, lighting or screen reading software for a computer. This is not an exhaustive list and other items which meet needs must be considered.

In line with these regulations, RNIB is calling on local authorities to put in place a policy that ensures blind and partially sighted people receive the aids and minor adaptations they require to support their independence.

#### Reorganising services

We appreciate that there are many demands upon limited local resources, and we support the Care Act in its recognition of preventative support. Guidance sets out that when considering the reconfiguration or reduction of a rehabilitation service that the local authority should consider the impact that changes will have on delivering preventative services (2.62).

#### Support for children with visual impairment

RNIB would be very concerned if there was a reduction in the amount spent on children's sensory support.

Blind and partially sighted children have a lifelong disability which requires early diagnosis, swift intervention and ongoing specialist support in order that they can access the curriculum and learn on equal terms with their fully sighted peers. Without this children are at risk of poor outcomes across a range of emotional and social wellbeing indicators. The risks are even greater for children with vision impairment and another disability.

Blind and partially sighted children are capable of achieving the same range of attainment as sighted children. However, they require appropriate teaching and support in order to do so. Support is needed not simply for academic learning but also to teach children to get around independently and to develop appropriate social interaction and everyday living skills.

Specialist education services should be provided to support children with vision impairment and their families during early years, primary, secondary and post 16 provision. Access to services should be based on an assessment by specialist professionals of a child's functional vision impairment. Vision impairment is one of only three areas of SEND, along with hearing and multi-sensory impairment, where teachers are required to hold a mandatory qualification.

Vision impairment in children is not only a low incidence disability covering a wide spectrum of needs, but also these children are unevenly distributed across the population. Support for children and young people with vision impairment should therefore be provided through a unified and centrally managed service so that specialist support can be targeted most appropriately and cost effectively according to the changing needs of the pupil population. These services might be provided on a regional basis via consortia of local authorities.

#### Contact

Mike Bell
Policy and Campaigns Officer (Social Care)
Mike.bell@rnib.org.uk
0117 934 1730

RNIB works with local authorities across the country to promote vision rehabilitation and share examples of best practice. Feel free to contact us on <a href="mailto:campaigns@rnib.org.uk">campaigns@rnib.org.uk</a> if there is any way we can support you in this regard.

Our campaign website, <u>www.rnib.org.uk/seeandplan</u> also contains a range of materials to support local authorities, including our 'See, plan and provide' report and checklist.

## 21. South West Transport Network

3 Statements were received at the Neighbourhoods Scrutiny Commission on 27<sup>th</sup> October 2016: Statement 1: Saving money on Public Services Response from:
David Redgewell
lan Beckey
Jenny Rayget

We are concerned about the loss of PCSO. With the City and their work on the Transport Network Support First Group and Wessex Buses especially at times of anti social behaviour. In recent times Bust Service 51, Bristol City Centre to Whitchurch via Knowle and Hengrove. We wish to see full consultation with Passenger Groups over the proposals British Transport Police and the Port of Bristol Police. We must have a safe city region and transport network and community streets and bus network and bus station. We welcome a city wide in house enforcement team.

The centralised citizen service point at 100 Temple Street do not work for communities and is an old socialist model of local government. The council should follow North Somerset Council and BANES and set up community hubs. The Fishponds model is correct. With libraries and council offices in the same building. The Police should also move into Fishponds offices. The community hub should be in building alongside libraries with staff training to handle all council enquiries. North Somerset staff deal with council enquiries. Libraries ? issues and Police. The staff that remain within City Council should be trained in cross service skills. This will still save taxpayers money but provide front line services in communities. Libraries need to become council and public service community hubs. We would welcome longer opening times with swipe cards and book issue machines, CCTV and mobile security offices.

Reshaping enforcement for waste and traffic officers. In main local authority traffic enforcement officers would also report fly tips, pavement and footway blocked, pavement dog fowling. This is the case in many authorities. We need to join up enforcement services and save taxpayers money.

We would welcome a review in the number of middle management posts in the services and the reduction in the number of service directors with the city council. The number of service directors have been reduced to save money and protect public services to the community. This has happened in South Gloucestershire and BANES.

We would welcome a review of community parks and trusts but even the friends of parks groups require full time council or contacts to look after parks and garden. Saving could be made by retendering parks contracts or share maintenance with street care in South Gloucestershire. We would oppose cuts to neighbourhood partnerships as the work like Parish Councils in communities with other public services. Do the Police pay for community partnership work? or Fire Service. The partnership area could have a boundary review. The city council could Parish the city and set local neighbourhood council to run local services, such as parks, street cleaning, local libraries. Parish councils can still set budget.

Bristol Waste company should bid for market work, such as working for other public authorities, and private sector clean contracts, such as First Group, Bristol Airport, South Gloucestershire, BANES and North Somerset Council.

We must have full and open consultation, not just a line similar to the public transport review consultation and public meeting in and around the city.

Capital. Whilst supporting Speedwell new pool at this stage with saving, should we not look at closer working with South Gloucestershire on the Joint use of Soundwell Pool – Kingswood one mile away. Whilst keeping the project as a future target.

Support charging in the Parks Heritage estate, Oldbury estate, Blaise and Ashton Court, exempt blue badge holders, other parks could be considered.

Operation centre of emergency control could include services to other local authorities, NHS, housing associations and other public bodies.

These are a few views to start public consultation on neighbourhood services, libraries and information points, also provide public transport and information services. In Swindon the tourist information centre is in the libraries. Why not in Bristol.

## Statement 2 - David Redgewell - Draft Spatial Plan meeting, 17<sup>th</sup> October 2016

Statement from SWTN to BANES Special Cabinet 19th October 2016 and Bristol City Council Place Making Committee - Draft Spatial Plan meeting 17th October 2016

SWTN are pleased to see the initial preliminary outcome of the draft spatial plan and would like to support the proposed public transport solutions, urban extensions and regeneration strategy.

With proposed urban extensions at Yanley Lane, Long Ashton and Withywood linked to a light rail and Metrobus extension to Bristol Airport this will allow for housing, employment, school and community uses in these settlements with a new station at Flax Bourton and an upgrade of Nailsea and Backwell station to serve the airport.

We welcome new developments at Churchill and a new bus link from Bristol Airport and regeneration in Weston-Super-Mare with an electrification upgrade on the rail corridor from Bristol.

#### Bristol - Yate

We support the new light rail and bus corridors with the reactivation of the closed Midland Railway route through Lawrence Hill, Fishponds, Staple Hill, Mangotsfield, Westerleigh and Yate and high density housing and urban regeneration developments especially at Lawrence Hill, Old Market, Staple Hill, Warmley and Kingswood. This would benefit Kingswood, Staple Hill and Warmley in particular. We also support the light rail corridor from Mangotsfield to Bath via Warmley and Bitton and new housing in the East Bristol area and Bath Riverside alongside Saltford and St Annes stations reopening.

North of Bristol we support housing on the rail corridor to Gloucester with Metrobus extensions from Bristol to Yate via the M32 and the Ring Road, M5 and Thornbury and support the upgrade of the railway line to Gloucester and Cheltenham using light rail on the Thornbury line. There should be new housing and employment in Thornbury, a new town and housing in Charfield with new housing in Wotton-Under-Edge, Berkeley and Sharpness especially with the opening of a new power station at Berkeley (the railway line to Sharpness being reopened using light rail). We welcome growth around Pilning, Hallen, Severn Beach and Cribbs Causeway using light rail and tramtrain to connect to employment and shopping developments.

In South Bristol we support a light rail corridor from the City Centre, Temple Meads, St Philips Marsh, Brislington, Callington Road and Whitchurch on the former North Somerset Railway corridor. This would allow housing development in Hengrove and Whitchurch with education and employment included. We would also like to see urban regeneration around Temple Meads, Old Market, Newfoundland Road and Castle Park.

With any extra housing there is a requirement for high quality bus services in the evenings and Sunday's with 15 minute frequencies on all routes in the daytime. The recent cuts have caused severe hardship in the Greater Bristol/Bath travel to work area and need to be reversed.

#### Historic Buildings

We think that the plans need to include regeneration of our historic buildings as we are very concerned about of the continued loss of them in Bristol City Centre and Kingswood where there needs to be a stronger planning policy for protecting pubs in particular which in some cases could be used as small hotels and B& B's similar to the Wellington (Horfield Common). This applies to some pubs around Temple Meads like the George and Railway, Bell (Prewett Street) and the Grosvenor Hotel. The Cattle Market Tavern and Printers Devil should also be reopened to serve the new Temple

#### Quarter Enterprise Zone

Currently, it appears that many buildings are under threat at a time we should be investing in the surviving heritage around Temple Meads and the arena as a tourism quarter. We seem to be overwhelmed with student housing at the expense of family housing and LGBT and single people both in Temple Meads and Old Market. In the Kingswood area the Wesley chapels, the Chequers, Tennis Court Inn, Anchor Made for Ever and Cherry Tree public houses are at risk while in Fishponds the Farriers Arms is in poor condition and still occupied by squatters. In Bath the Mineral Water Hospital site is at risk.

There needs to be an urgent review of planning policies covering these buildings to prevent historic structures being lost or converted for inappropriate uses.

#### Devolution

Whilst we welcome the Devolution deal the issues about transport powers are a concern as to how it will be possible to operate and franchise a bus network that does not cover the four unitary authorities in terms of a franchise or a quality partnership where buses operate between UWE - Portishead and Clevedon would be outside the agreement. Similarly bus services through Hotwells, Clevedon and Weston would have to operate under the permit system under the Buses Bill or would require a separate quality partnership covering North Somerset by the new combined authority to cover North Somerset either as an advanced quality partnership or an enhanced quality partnership. It would also require a different agreement for a multi-journey, multi-operator and multi-modal ticketing scheme and North Somerset would still require referral to the Traffic Commissioner for services whereas the Metro-Mayor would have full control over the bus services through contracts or partnerships. Of course this would also apply to a Planning or Transport Commissioner.

On rail it would be very difficult to arrange improvements to services without the full Portishead line being in the deal as well as the line from Gloucester to Weston-Super-Mare. This would make station improvements very difficult or to seek rail powers for Metro-West within the franchise and Network Rail. Access for All programmes could be carried out at Lawrence Hill, Stapleton Road, Patchway, Pilning, Filton and Parson Street but this would leave the situation of station improvements in North Somerset outside the power of the combined authority. This would affect bus/rail interchange improvements at Weston-Super-Mare and Nailsea and Backwell and also electrification of the line between Bristol to Taunton.

If a new rail authority is set up as part of the combined authority, then while improvements could take place at Bath, Keynsham and Temple Meads, Filton, Patchway and the Henbury loop but North Somerset would remain outside of the combined authority area and rail investment programmes would still have to be agreed with the DFT. Similarly, decisions on housing and planning matters on South Bristol expansion or Weston-Super-Mare, Clevedon or Portishead and the MetroBus extensions to Clevedon and Weston would again be outside the control of any planning, transport authority comissioner or Metro-Mayor. Delivering a new interchange at Weston would be more difficult.

Currently, the Bristol Port and airport remain outside of the combined authority which makes improving public transport to Bristol airport and reopening the Henbury loop very difficult as the port is in three authorities - Bristol, South Gloucestershire and North Somerset.

We are also very concerned that both Bristol City Council and the Mayor and BANES Council are proposing to consult to reduce the evening and Sundays bus network by the September 2017. As a result the following routes are out for consultation:

- 1 Broomhill Cribbs Causeway
- 2 Stockwood City Centre
- 5 Bristol Downend
- 6 Bristol Kingswood
- 7 Bristol Staple Hill
- 24 Southmead Ashton
- 36 Hengrove City Centre
- 50 Hengrove City Centre
- 51 Whitchurch City Centre
- 77 Thornbury City Centre via Parkway and Southmead (all journeys)
- 90 Knowle City Centre
- 505 Long Ashton Southmead
- 506 Southmead Create Centre
- 508 Shirehampton Southmead
- 511 Bedminster Hengrove
- 512 Totterdown local service
- 514 Brislington local service
- 515 Whitchurch Hengrove local service
- No.7 Cross Harbour ferry

We are also concerned about links to railway stations and the loss of service 8 from Clifton Village to Clifton Centre and Clifton Down station, Weston Super Mare - Bristol Airport, Keynsham Chandag Estate and Park Estate, Southmead Hospital - Filton Abbey Wood station.

#### 22. Unite the Union

Please accept this consultation response on behalf of Unite the Union in Bristol City Council. Page 9 of the strategy highlights the impact of national austerity policy very well, cuts of over £170m over the last six years. The Revenue Support Grant and Council spending continue to reduce in a City where people are living longer resulting in more complex care needs.

Page 15 refers to support services (Finance, HR and ICT) being modelled upon the best examples from the private and public sector. Why not explore the Legal model of providing these services to other public bodies and the private sector?

Page 17 acknowledges the congestion problems that exist. This has an impact on the local economy and private industry, Hargreaves Lansdown has historically expressed their frustration to local press. This issue requires a strategic response which I hope the Congestion Task Group will deliver.

Page 29 of the report identifies the importance of early intervention and prevention to improve life expectancy and quality of life. Health screening can make a significant contribution by identifying health conditions early when they are more easily treatable.

Page 37 highlights the social housing crisis very clearly with the statistic that 470 households are in temporary accommodation and 97 rough sleepers. I fear that a number of these placements are at considerable cost. As well as aiming to prevent homelessness in the first place should part of the strategy consider investing in more Council run temporary accommodation? Part of the response needs to work on building new homes, page 39 but from within the Council rather than a new local housing company.

The strategy acknowledges the congestion problems that exist in the City and methods to encourage public transport rather than car use for commuting have been explored before. Why do so many parents take their children to school by car? Page 47 makes reference to reducing bus subsidies on some routes will bring the viability of those services into question. If these services have to stop, will this make public transport a less attractive option for car drivers?

Page 48 raises school crossing patrol and a financial saving. These employees are predominantly women, working part time on the Living Wage. The children they protect when crossing on a daily basis are the cities future. Alternative methods of funding are acceptable but stopping their services is not.

Historically there were twelve Area Housing Offices that were based in local communities around the city. Page 49 refers to one Citizen Service Point at Temple Street which shows how much the face to face offer will reduce. Unite understands that personal interview is the most expensive customer service and channel shift is in place. However, there are areas of significant deprivation in Bristol which includes low levels of IT literacy. Those citizens need to see Council Officers who are sometimes a last resort. They will struggle to find the bus fare to get them down to Temple Street where they have regionally based enquiry points at present. The closure of Customer Service Points will disproportionately impact low income households in the city. There are numerous examples of staff changing people's lives for the better following interview in CSPs'. Any reduction in the current Crisis Loan provision will directly impact on the most venerable in the city. Elderly are not IT literate, don't have a computer at home and cannot access Council Services online. A decrease in the current face to face offer will also impact on those with mental health issues.

Page 64 refers to a reduction in youth service provision through Bristol Youth Links. This service has already been outsourced and was subject to an attack on staff terms and conditions shortly after transfer. The proposed significant saving of £0.9M to £1.7M will directly impact on young people. This may be a false economy with a corresponding increase in crime due to young people having nowhere to go. Youth services have been central to the fabric of working class life and remain both attractive and important to those they serve. How can young people gain essential life skills through online provision?

Another vital service is Community Meals, page 65. This service provides a hot meal to old people in their own homes. These citizens are venerable and not able to cook for themselves. The Council is a provider of last resort and should remain in house.

Page 75 of the strategy identifies savings from the funding paid to Bristol Music Trust for the opening of a more efficient Colston Hall. The saving identified does not factor in the capital investment required for the refurbishment.

Unite opposed the Arena when it was first planned. The justification that was given was that the boost to the local economy would repay the initial investment cost. One can question on how Bristol can afford a significant Arena investment when the Colston Hall has to be refurbished and there is no money to repair Bristol roads?

Page 106 makes reference to a redesigned reablement service and intermediate care offer. This needs to be fit for purpose in an environment of more complex care needs to avoid bottlenecks elsewhere in the public sector e.g. bed blocking in local hospitals

Page 110 Unite will always oppose the substitution of volunteers for paid employment in the Library service or other parts of the Council.

In order to fund these Corporate Strategy amendments which reverse the planned savings and reductions the strategy states that no stone will be left unturned. Through this process when considering staffing structure redesign and workforce development best practice should be demonstrated to create first class public services for the citizens of Bristol.

#### 23. Unison

#### **SUMMARY**

Bristol UNISON represents over 2000 members in Bristol City Council and several thousand members in allied employers in the city. We have consulted with our representatives and members in the services affected by the corporate strategy proposals. It is our duty to first and foremost represent the interests of our members, but our members are also citizens, residents and service users in the community served by Bristol City Council so comments reflect that perspective as well as the views of members as employees.

UNISON opposes the austerity agenda and believes that cutting local services is a false economy. Our members have suffered the impacts of six years of austerity, seeing severe pay restraint, erosion of terms and conditions and large scale redundancies. We understand that austerity is imposed by central government, not the local administration and have previously made representations to the Mayor asking for actions to oppose this politically. We recognise that the Mayor has delivered on some of these requests but feel that he should continue to visibly lobby government with the leaders of core cities to secure funding and make the case against austerity.

The scale of the financial challenge to the council over the next 4-5 years is massive and to many of our members it is difficult to comprehend. This inevitably affects the level of engagement because it is so difficult to imagine what the council will look like in five years' time. In addition to the enormity of the challenge, the uncertainty around the financial arrangements for local government presents further difficulties in understanding what the impacts will be for our members above and beyond the proposals for immediate cuts in funding contained within the corporate strategy. Devolution adds another layer of complexity.

While the document contains some welcome and supported aspirations, the stated level of cuts in the short and long term makes it very difficult to see how these can be delivered. In that sense we believe the strategy is highly conflicted and this is likely to affect engagement as it will be perceived as simply about cuts and the positive messages ignored and undermined.

UNISON has offered a meeting with UNISON's head of local government finance and the mayoral team to explore some options around the approach to debt management in the council that has the potential to deliver significant savings. We hope that this meeting can be convened before the council embarks on a programme of cutting jobs and services.

We note that the strategy only deals with around £27m in savings for the short term. While the uncertainties outlined above partly explain the difficulties in dealing with the full financial challenge we would observe that the failure to provide even an indication of how the residual £65m can be saved is a major shortcoming of the strategy. We hope that there will be an early conversation in 2017 setting out the detail of this in a comprehensive way so that our members can be assured that the council has a plan to deal with the greater financial challenge.

This document responds to the overall aims of the corporate strategy as well as the specific proposals in service areas.

We ask the Mayor and elected members to give our responses due consideration.

## RESPONSE TO THE OVERARCHING THEMES OF THE STRATEGY

The focus on equalities, clean air, congestion, homes and health is of course welcome. Similarly an emphasis on joint working with other institutions would seem to offer potential benefits. The support and engagement of local people is necessary to shape services, but we question whether community groups have the capacity to deliver services and whether they are able to be as accountable to the users of services as council workers. Similarly volunteers are unlikely to be able to offer the same level of service and in fact it is likely that the use of volunteers will reduce the resilience of public services, not increase it.

While an emphasis on early intervention is certainly a sensible direction, its effectiveness will be driven by the resources allocated. We note that funding for some key support services is being reduced or withdrawn and so it is difficult to see how this aligns with the stated desire for enhanced early intervention. The aspiration to reduce support services (back office) "dramatically" is likely to be counter – productive. We have seen these services already cut dramatically over the last few years. Further cuts are likely to result in unintended negative consequences. For example reducing the number of HR advisers increases risk of legal action against the council for poor decisions by unsupported managers. Similarly high quality ICT, legal and finance services underpin key aspects of the council's work and should not easily be dismissed as "back office" functions that can be reduced with no impact.

#### **Bold Ideas**

#### Overarching

UNISON supports the points in the "Overarching" part of this section. We would observe that the council itself uses some "zero hour" (casual) contracts for some services. While this is sometimes of mutual benefit for the council and the worker, we would encourage the council to ensure that these arrangements are used appropriately and not to replace full employment contracts. We recognise that the council has started to address this issue, for example in the museums service.

#### Neighbourhoods

Proposals for urban parishes should not adversely affect the most deprived communities as this would be a form of regressive taxation.

#### Place

Co – location of council services is an interesting proposal but requires careful planning and proper investment. We note that previous similar proposals for libraries were not taken forward, resulting in a serious impact on our members. We look forward to seeing more detailed proposals about this idea.

#### BUSINESS PLAN FOR 2017 \ 2018

The business plan section contains a number of proposals that will result in savings from cutting staff. We remind the council of their duty to avoid compulsory redundancy and ask that voluntary redundancy is offered wherever possible.

We note that in each section there are a number of broadly welcome proposed actions (not savings) that are uncosted. We presume that the costs of these actions are contained within existing budgets but would welcome clarification.

#### **Our Future – Education and Skills**

We broadly agree with the aspirations and actions within this section. We would observe that the trade unions also provide education for our members and would welcome the opportunity to work with the council to help deliver learning inside the council and with allied employers. While recognising that this element of the corporate strategy is primarily outward facing, we would like to make the point that investing in training for council staff should be prioritised to deliver greater productivity and opportunity for staff in these difficult times.

## Our health and wellbeing

UNISON is concerned about the reduction in funding for ROADS commissioning, both in terms of the impact on service users and the impact on our members delivering these services in ARA and BDP. However we can confirm that we have had useful discussions with Safer Bristol and commissioning managers in the context of the commissioning process. We welcome the council's commitment to improving commissioning by adding social value, becoming a living wage accredited employer and adopting the ethical charter.

#### Homes

We welcome the aspirations of the council to reduce homelessness and support the building of new homes. We are concerned about the reduced budget for commissioned homelessness support services as this seems to run counter to the aspiration for supporting people at risk of homelessness. We would also observe that one important way of preventing homelessness is to ensure that high quality advice is

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available to citizens on debt and money management. The council runs a well – regarded and efficient service (WRAMAS) which has been threatened by cuts in recent years. Proper investment in this service is likely to help greatly with reducing homelessness through early intervention and ensuring benefits are accessed to support people at risk.

## **Transport**

Proposed actions on concessionary fares would appear to punish disabled people disproportionately. This is at odds with the council's commitments on equalities. We request a full EQIA for these measures. Similarly, reductions in subsidies for certain routes are likely to increase social isolation and reduce access to services and opportunity. The areas further from the city centre will be impacted by the reduction of council supported bus services, companion bus passes and subsidy of concessionary travel cards on community buses. This includes some of the most deprived areas and so the proposals risk entrenching inequality of opportunity.

Reducing funding for the freight consolidation centre would appear to be counter – productive in the context of a likely Clean Air Zone as a FCC could be a useful measure to reduce air pollution from heavy vehicles. Any re – organisation of school crossing patrols should be risk assessed so that the potential for children to be killed or seriously injured while crossing roads is eliminated.

#### **NEIGHBOURHOODS**

Parks and Green Spaces

It is unclear how the potential savings figures have been estimated. They would seem to assume that community groups will take on significant elements of maintenance in local parks. No evidence has been provided that community groups have the capacity or will to do this.

Some of the poorer parts of Bristol already suffer with massive issues around fly tipping and lack of bins and bus shelters (due to vandalism). The parks are often the scene of anti-social behaviour such as frequent fires, riding of quad bikes and even a stolen car driven into a park and torched. In this context, community groups would be understandably reticent about taking on a park in an area with such issues without any specialist skills or knowledge of community engagement.

Further to this point we would point out that there is an ongoing and potentially higher risk of antisocial behaviour in the form of drug dealing, drink and drug taking and the health & safety risks from needle stick injuries if there the council 'presence' is reduced in local parks. This is particularly a problem in the inner city parks but may worsen and spread to other areas if funding and oversight is reduced for parks. We feel that it's very unlikely that these savings could be made by relying on fund-raising external income or achieved via alternative delivery methods such as local ownership by community groups. This is because:

- a) Most parks or their community groups are not in a position to take over the complete financial and operational running of sites.
- b) Most groups want the council to own, pay for and carry out core maintenance with their volunteers adding to this, to improve site quality.
- c) Previous experience of local ownership of sites has not been successful, resulting in ongoing maintenance of the site by Bristol City Council although we no longer own it.
- d) This is a large proportion of the annual maintenance budget and it's not realistic that anywhere near enough land could be externally run and financed.

We feel that there is a lot more potential income to be generated from parks by events, expanding business & leisure opportunities, charging for certain uses, hiring facilities, car parking, and commercialising Blaise nursery, and this will be a large focus of the parks development team created to explore how to manage the budget cuts. The degree to which this meets the budget cuts is yet to be seen. The use of volunteers schemes (such as Park Work) and community groups could be expanded so long as it is in addition to existing staffing structures and not replacing core maintenance tasks for employees, and may help prevent the budget cuts having such a dire impact of park quality.

Professional opinion from our members in the parks service indicates that leaving the maintenance of parks to volunteers is likely to result in poorly maintained and potentially dangerous parks in Bristol, a city famed for the quality of its parks until now. Significant reputational issues would likely arise in this instance, not just for the council, but for the elected members in the relevant wards.

## City wide IAG service

UNISON agrees with the consolidation of these services, but cautions against any cuts. Rather investment is needed to secure the upstream intervention that prevents costly outcomes such as homelessness. Neighbourhood Partnerships

Reforming neighbourhood partnerships can result in improved democracy and decision making through stronger scrutiny. However there will still be a need to engage with communities, and for properly trained and resourced officers to do this. Hence we do not believe there is real potential for savings here without weakening the council's connection with the communities it serves.

#### Libraries

Libraries have been the focus of austerity driven cuts for several years now, despite the acknowledged added social value they offer. The service in Bristol is seriously understaffed and library assistants do not enjoy the same benefits as the vast majority of council workers. A recent "temperature check" made for dire reading and showed that staff are depressed, angry and frightened for the future. Some of our members covered by the disability provisions in the Equalities Act have had to take grievances to get their reasonable adjustments.

The proposals in the strategy for libraries appear to be a resurrection of the "Libraries for the Future" scheme from 2015, albeit with a potentially higher level of cuts. A politically driven fudge arising from these proposals severely impacted our members working lives and incomes, resulting in a dispute and industrial action. These issues have still not been resolved and we still consider that we are in dispute with the council over the working patterns. Any future plans for the service must resolve our ongoing dispute. Libraries need to be staffed and run by trained and accountable people – they are a statutory service. We question whether volunteers can sustainably run a library service, particularly in deprived areas, where much of the population is struggling to make ends meet and cannot devote time to volunteering. The council needs to maintain a publicly funded and well-resourced library service in the city. UNISON accepts the need to reform services from time to time, but this needs to be done with humanity, and not by making low paid and front line staff bear the entire brunt of any changes. UNISON needs to be consulted at the earliest stages of any proposed changes, not just at the restructuring phase when the decisions have been taken; otherwise there is a risk of further damage to industrial relations.

#### **Centralising Citizen Service Points**

It is not clear whether all the savings arising from this proposal are from disposal of buildings. It would be a mistake to reduce the number of customer advisors as demand for support is likely to continue to increase. More vulnerable people are likely to slip through the net if the CSP's become more remote from their communities. Additional travel costs will be incurred for deprived people and the service will become less accessible, potentially resulting in greater costs downstream. Impacts will likely be greater for disabled people and there is a need to assess this impact specifically.

Local Crisis Prevention Fund

The proposals to reduce this would seem to imply that fewer crises will be prevented. Hence costs to the council in dealing with the consequences of these crises are likely to increase. A full risk assessment is needed for this proposal.

#### **PEOPLE**

Youth Links

Whilst wishing to defend the youth service and supporting young people, the model of BCC supporting a diminishing service across the city does not demonstrate sustainable commitment to the young people. A more effective model would be targeting areas of significant socio economic need and endeavouring to

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ensure long term commitment to those projects. With regards non-funded projects then supporting those schemes to identify alternative funding would be highly desirable.

## Early Years Services

UNISON is broadly in agreement with move from building based provision to community bases. There may be further savings by combining with other BCC owned buildings.

The concept of prevention and endeavouring to create long term resilience is highly desirable. UNISON is in agreement with the family centre model approach and the suggestion of partnership working. The reduction in management costs by combining posts makes sense in terms of the service redesign; with the caveat the quality of the service would not be compromised.

#### **Day Services**

Bristol Community Links (BCL henceforth) is a service that works out of three buildings providing services for Bristol's community. The BCLs support adults with learning disabilities, people with complex needs and older people with dementia. Some service users have multiple disabilities and exhibit challenging behaviour. Because of the very complex nature of many of their users there are few other private services in Bristol that can provide such specialist support. The BCL staff have the training and experience to support these very vulnerable and very complex service users.

The BCLs have a good reputation for their person centred planning and have helped people to transition into other services as well as provide community and in-house services. Some service users have chosen to come to the links because they are said to have the friendliest staff.

BCL came out of a restructure in 2012 where services were redesigned to meet future needs. It was a difficult time for those service users and their families and they found the transition challenging. Families that support adults with learning disabilities, dementia or complex needs often feel they need future stability in the services they and the service user have chosen so they can have stability in their own day to day lives. Having a stable, reliable links service means they can concentrate on holding down a job or find respite for themselves if their own circumstances are challenging. The BCLs offer the sort of stability that promotes equality and inclusion for families where disability is a big factor in their lives. UNISON feels that these very vulnerable families could do without the instability that cuts, privatisation or re-commissioning would have.

The links have a community hub factor to them and that is one area where we think that changes could be made that could reduce the financial burden of the service on the public purse. At the moment some other services hire BCL rooms (such as the sensory room), local clubs use the halls for dances and a local college hires rooms to run classes. We think this community hub aspect could be expanded to make further use of the buildings for community use, foster community inclusion for users and increase income. The obvious option is to explore the buildings use by the local community and other groups. Accessible and useable space, with car parking should be at a premium. UNISON would suggest a business approach to the marketing of these buildings. Private hire arrangements tend to be costly and should be avoided. In addition the services should be targeting those with the greatest needs and should be the first option considered as opposed to commissioning external providers. Transport and service users getting to and from the centre should be further explored to see if this can be supplemented by community transport or individual arrangements.

## Meals Service

This should be an enhanced service as opposed to just delivering meals. It could include welfare checks and potentially saving on money spent on meal preparation. Combining the service with other counties may assist with economy of scale.

Intermediate Care

Any approach to streamlining the service and enhancing the services is highly desirable. Closing the rehab centre in North Bristol may save money, however the need for rehab is maintained and the pressure is on for hospital discharge. This overall pressure on the service was created by a reduction in the hospital bed base which appears to be driven by NHS financial constraints as opposed to actual patient demand.

#### Carers

The suggestion of a unilateral reduction in the pooled budget by BCC would appear to be ill advised, as the NHS is the majority contributor. In addition unpaid carers supplement and support significant numbers of service users in the city and any reduction in support would appear to be counterproductive.

The concept of charging goes against the concept of social justice. As those who are wealthier inevitably contribute more to the system via higher taxation and to then penalise them is fundamentally unfair. Plus it is sending an adverse message to carers in general.

#### Dementia Care Home Provision

The full cost recovery would address an anomaly in the provision of residential care. Retaining the specialist home is highly desirable as the external markets costs increase exponentially. The use of the home and review of its function is desirable as it should supplement the extremely expensive specialist provision and act as a potential anchor or reference point for those costs.

#### **PLACE**

## Museum Opening Hours

Museums have recently undergone a change programme to deal with historic overspend and inappropriate use of casual staff. This has entailed reduction in opening hours to 6 days a week for most locations. Further reduction of opening hours of M Shed and Museum & Art Gallery would likely prevent the City achieving required status as an Arts Council Major Partner Museum and detract from having a lead role in the Bristol Cultural Education Partnership (Arts Council lead national pilot).

The museums service have been successful in increasing income from its shops, cafes and events and this would appear to be a more sustainable and business – like model for funding than cutting opening hours.

## Planning Enforcement

The proposed cutting of planning enforcement staff would create risk to the council by allowing breaches of planning conditions that could harm the urban fabric of the city. There is potential for dangerous and unsuitable development to occur. We ask whether this function could be self-funded by way of cost recovery from errant developers.

#### **Bristol Energy Company**

We question whether sufficient consideration been given to keep core council property energy management activity in-house. We would like assurances that the risk inherent in the volatile nature of "energy billing" market place has been properly assessed.

BCC has done much more than "explore" the setting up of this company already. The staff of the Energy Service have been aware of the plans for over 2 years and the recent business plan has been written in such a way as to discount any options for the ES other than becoming a Teckal Company. The option to stay within the Council is dismissed at an early stage of the document, which is essentially an options appraisal rather than a business plan.

There is an assumption that as BCC's budget crisis has come into sharp focus, it is now the perfect time to argue that the Energy Service be turned into a Teckal Company to save the Council around £260,000 per year in staff costs and that this is a "done deal". In addition the rather vague question which is in the on-line budget proposals has apparently gathered favourable feedback.

On paper, this looks like a good deal for BCC. Everyone within the ES is keenly aware of the need to maximise revenue generation, however whether or not the ES can "stand alone" and make enough to cover its operating costs without any support from BCC is debatable. There is also the guestion of what would happen to BCC assets such as the Severnside wind turbines (whose revenue is currently covering a sizable part of the ES costs) and photovoltaic installations at Avonmouth. If their ownership is also transferred out of the Council in some way at some point in the future then any saving made from ES wages could be minimal in comparison to lost revenue streams.

Previous projections for projects such as the setting up of Bristol Energy and Warm Up Bristol Schemes have proven to be somewhat overambitious and have led to targets not being met. Can we be confident in the Energy Service Business Plan figures vis a vis the viability of an Energy Infrastructure company? Much of the current Energy Service work is supported by European and UK Government grants. Whilst some areas, such as Heat Networks projects should be covered for the foreseeable future, projects such as Warm Up Bristol would be in a far more precarious financial position. Assurances given that the new company would be allocated grants after someone within the Council had applied for them needs to be fully investigated for veracity and feasibility.

On the whole, staff feel uneasy about the establishment of the Energy Infrastructure Company. Statements such as "It is being set up to fail", "Future figures seem unrealistic", "I'm worried about transferring BCC assets, they should stay with the Council, as they would be vulnerable if they came with us to be privatised" are quite commonly shared in informal conversation.

Energy Service staff are professional and highly motivated. We hope that the ambition to create an Energy Infrastructure Company to sit alongside Bristol Energy is based on sound financial figures rather than a desire to do so regardless of the consequences to said staff and the wider Council.

## **Investment Properties**

The Council could sell off some Council owned 'investment' properties - particularly all those outside Bristol which are in Portishead. North Somerset.

The Council could revisit the lease arrangements for Long Ashton Park and Ride to ensure that it has control over the site and to be able to generate addition income from greater use, for example at weekends for sporting events at Ashton Gate.

#### **GOVERNANCE**

#### Model Employer

UNISON welcomes the commitment to living wage accreditation and creation of the Bristol Living Wage Partnership. We would like to be involved in the BLWP. We also applaud the refusal to work with companies guilty of blacklisting while noting that Balfour Beatty are engaged in works on the Metrobus scheme. UNISON welcomes the commitment to equality and diversity and would like to be involved in the development of an equalities charter.

## Equal Pav

We welcome work to address the pay gap. UNISON has started talks with the employer about reform of the pay structure. We hope that this work will encompass the need to address the gender pay gap.

## Ownership of efficient services by staff

Developmental opportunities are to be offered to managers in regard to financial management. This seems somewhat limiting both in regard to the staff targeted and the scope of the training. UNISON would like to be consulted on a training and development strategy for all staff so that the council continues to deliver good services by investing in staff.

Organisational Structures

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In recent years, the council has been continuously restructured and a welcome emphasis has been placed on "spans of control" – ensuring that "deputy" posts aren't created and that there are controlled and appropriate ratios of managers to workers. This principle was reflected in the recent third tier restructuring and pay rise for second and third tier officers. We are dismayed therefore to see the recent erosion of this principle, for example in ICT and HR where extra tiers of senior management are being inserted into the structures while experienced staff (e.g. HR advisers) are being made redundant. The council could legitimately be criticised for recreating a top – heavy organisation and unduly rewarding its higher paid officers while slashing services to the vulnerable.

A recent restructure in Admin and Business Support (ABS) led to around 86 staff taking voluntary severance. We now understand that too many staff have been released and that 24 vacancies remain in the structure for this service. This clearly raises concerns about the management of the restructure and the governance of the service given that public money has been spent on redundancies when posts have not been deleted. The fact that there is no single service director responsible for the service is clearly a weakness and we hope the council will address this. In terms of the vacancies that remain in ABS, we believe that these should be held for displaced staff in forthcoming restructures.

## Consultancy and Agency Staff

Whilst we recognise that there are some legitimate reasons to employ consultants and agency staff from time to time, it is a matter of concern that spend on consultants in the authority remains high. Review of second and third tier pay was intended to reduce spend on "interim" managers and we feel that it is important to demonstrate that this has been achieved. We call on the council to regularly publish clear information on the current and historic spend on interim managers and consultants, detailing the reasons for the contract and the value added to the council's operations to justify their cost to the public. We are concerned that the role of the trade unions in reviewing spend on salary, agency and consultancy has been eliminated through the disbanding of the people panel. It is our view that the TU's have played an important role in challenging additional costs in this forum and that the lack of scrutiny in the replacement process may lead to additional unnecessary costs.

#### Responding to the Staff Survey

We welcome the recent staff survey and have worked with the council to shape it. Its results should be used to support employees in the context of any restructuring arising for the corporate strategy. We note that there are 312 employees who go to work where they feel they aren't treated with dignity and respect and question how much worse is this going to get when even more jobs are gone and even more pressure is put into those employees and their managers. We can anticipate much higher sickness levels due to stress and pressure of work and we would like assurances that the Council are taking this seriously and tackling it. Employees have access to the employee assistance programme but in line with the principle of early intervention, we call on the council to be proactive in ensuring that it trains and coaches all managers and team leaders in good employment practices to reduce impact on employees. This is especially relevant in the context of fewer HR advisers to support managers.

## **DEVOLUTION**

UNISON has offered to meet delegates from each of the constituent members of the future Mayoral Combined Authority to explore the impact of devolution on public services and jobs. We look forward to a meeting in early 2017 as this issue is of interest to our members. We feel that devolution may offer some benefits in terms of funding but clearly there are issues of concern, including accountability, democracy and impact on jobs.

#### 24. VOSCUR

## Statement 1:

Voscur represents, supports and develops Bristol's Voluntary, Community and Social Enterprise sector (VCSE). Many of our member organisations are working to tackle inequalities and address unfairness in the city amongst the most vulnerable communities. In addition to being a major employer, harnessing voluntary action, and bringing substantial resources into the city, voluntary, community and social enterprise organisations contribute to building social capital and resilience, and help people to manage in these difficult times. The VCSE sector plays an important role in identifying and responding to emerging needs and bridging the widening gap between inequality in the city and services for people. We welcome the Council's proposal to "support a thriving voluntary sector, seek to enable the growth of local initiatives and encourage social enterprise" and the aim that this will lead to "local providers with unique abilities to reach vulnerable groups are working with local families." (p71)

Voscur recently facilitated VCSE sector input into a discussion of the Mayor Marvin Rees' Big Decisions, Tough Choices. We have also consulted with Voscur members through an online survey and direct discussions. This paper summarises the constructive points raised by representatives of Bristol's diverse VCSE sector. Voscur recognises the difficulties we face as a city, in changing demographics, and the scale and pace of change in this political environment. We understand the impact of six years of austerity and the difficulty of balancing the books while continuing to provide public services. Voscur firmly believes that, by working together to achieve the same aims, we can be resilient, survive, and thrive. We also believe that there are great opportunities to rethink and do things differently and Voscur is fully committed to working with the Mayor and Council to co-design and implement changes.

#### Recommendations

Our recommendations, which are grouped into (a) Improve the Strategy and (b) Moving the strategy forward, are as follows, with more detailed commentary below. We have not included suggested timings and would welcome further discussions with Bristol City Council so that we can work collaboratively to find solutions to the challenges ahead.

## (a) Improve the Strategy

## Recommendation 1 Doing things differently and cultural change:

Given the scale of the tasks ahead, new capabilities, resilience and focus will be needed. Without strong foundations and a good culture of positive risk taking, any changes are unlikely to release the necessary efficiencies. We recommend, therefore, that focus is given now to getting the right internal culture – and that one way to achieve this might be to undertake a psychologically informed review of the Council's organisational culture. This review will require input from VCSE sector service providers and those from other sectors and Voscur will participate to support this change. The subsequent plan to address organisational culture will need to include building up the capability, capacity and motivation of all council officers to follow through on the vision and deliver on the targets. Without addressing this matter, expecting such a cultural shift is ambitious and risks failure.

1 Psychologically informed environments (PIEs) are required in some commissioned services. A similar approach inside the council may help to address organisational culture.

Recommendation 2 Consultation process, managing the impact of change and risks of challenge: Voscur would want to support the Council to manage the change process in the most positive way possible, and it is therefore important that an analysis of the impact of the proposed changes on all Bristol VCSE organisations and the service users that will be directly affected (by loss or reduction of income) is carried out. We request that the analysis includes details of how changes have been/are being actively and directly managed with affected community organisations and their specific services users (and not just the general public in the wider consultation). Where possible, Voscur will work with the council and VCSE organisations to support this process. Our estimate is that 45 VCSE organisations will be directly affected by the proposals.

Recommendation 3 Equalities impact and cumulative effects of changes: Voscur recommends the use of existing agreed methods to help assess the impact of change, and to plan for minimising any negative effects on particularly vulnerable groups. We would request therefore that:

- a. full equalities impact assessments are completed with expediency so that they can be considered alongside the consultation responses, prior to decisions.
- b. a cumulative analysis of the impact of changes on those with protected characteristics is prepared and considered, prior to decisions.
- c. a cumulative analysis of the impact of people in specific geographic areas (particularly areas that feature in the Indices of Multiple Deprivation), prior to decisions.

## **Recommendation 4 Community Assets:**

- a. Undertake a comprehensive review of the Community Asset Transfer process to describe a strategic approach and make processes more proportionate, accessible and attractive to smaller community organisations.
- b. Consider the provision of a 'dowry' (i.e. capital fund) alongside CATs to enable reparative works so that transferred properties are in good condition (i.e. without ongoing liabilities). Such a fund could be delivered by social investment, which could involve council-VCSE partnership to manage the risks and no net outlay for council. Voscur would work to ensure that such an approach is inclusive, particularly to smaller, community organisations.
- c. Consider other ways to share the management of property-related risks.

Recommendation 5 Neighbourhood Partnerships: Undertake a review of Neighbourhood Partnerships that clarifies their remit, role and function, so that their effectiveness can be demonstrated against clear criteria, and/or their independence can be facilitated and supported, and different approaches and sustainability plans can be considered. Priority should be given to communities of deprivation, as it is clear that some communities are more asset-rich than others.

#### (b) Moving the strategy forward

Recommendation 6 Aspirations: Voscur would like to work with Bristol City Council to develop specific proposals and plans so that we can facilitate the involvement of the VCSE sector in co-designing services and managing change. We will contribute to turning the ideas into specific plans that involve the VCSE sector in design and in implementation.

Recommendation 7 "Some services can be taken on by communities or by the voluntary sector": Voscur welcomes this openness and believes that VCSE organisations and communities are able to play key roles in delivering public services. Where there are opportunities for communities and/or the voluntary sector to take on services, Bristol City Council to work in partnership with the VCSE sector through Voscur to plan outsourcing and transition of services and ensure that through safe and transparent due diligence these services are well-governed, managed and delivered to the highest standards.

Recommendation 8 Co-location: Voscur and Bristol City Council to work together to develop co-location options, after which Voscur would actively support the VCSE sector to take up co-location opportunities. Recommendation 9 Community Development: Voscur and Bristol City Council to continue to work together with partners to develop the community development practitioners' network in order to share learning and replicate models that bring additional resources to the city.

**Recommendation 10 Commissioning and social value:** Voscur, Bristol City Council and other commissioners to work together to develop a different approach to commissioning and procurement that shifts culture to 'how can we?' away from 'you can't'. We need to create a commissioning culture in which collaboration is the norm and creativity is actively encouraged. Bristol needs a new approach that recognises expertise exists in the provider market and that commissioners do not need to develop all solutions. Such an approach could implement the following:

- c. review the early stage (aspire) of project and programme development so that commissioners and providers work together to explore resource-efficient options to develop and design services.
- d. develop standard guidance on co-design and co-production so that our collaborative work leads to the best possible solutions for service users. The approach used in the co-design of the VCS Grants Prospectus should be further developed.
- e. use Social Value to require bidders (including business and VCSE sector) to work well with the VCSE sector.
- f. use new regulations (for example, reserved contracts) as a means to secure contracts with VCSE sector organisations that have potential to bring in additional funds (that cannot be secured by public or private sector contract holders).
- g. Voscur works to support the VCSE sector to be better at 'selling' or offering its Social Value to other bidders in collaborations. This will help to achieve charitable aims, help bidders win contracts and help city achieve Social Value.

**Recommendation 11 Devolution:** The strategy states that the Council will "work with businesses, neighbouring local authorities and our public sector partners to strengthen Bristol's devolution bid." It will also be important to work with Voscur and the West of England Civil Society Partnership, (which has a track record of cross-boundary working and successfully bringing investment into the region) to ensure that the value of the VCSE sector and its role in driving and supporting inclusive community economic development and good growth across the West of England is recognised and supported.

## (a) Improve the Strategy

1) Doing things differently and cultural change.

"I am convinced that the wrong approach to manage reductions in funding is to simply keep trimming budgets. We need to develop an understanding of where we want the city to be in four years and beyond and ensure we have the council operating in a way that will get us there. There is a need to be certain about what services we must provide and those we want to keep at all costs. We have to reinvent the role of Bristol City Council in light of the available finances. It must maintain its leadership role and must continue to fight for good outcomes for people from the city. But we will have to work in new ways. This includes taking a strategic approach to identify what can be done better and more cost effectively, while also considering what could be managed or delivered elsewhere." (page 2)

Voscur and members strongly agree with this statement. We disagree with the 'salami slicing' and budget trimming that has been used to manage reductions in some publicly-funded services. We believe that such approaches are not strategic and result in an overall reduction in quality of services, without looking at the bigger picture. We agree with a longer term, strategic approach and will support the Mayor and council in such developments. We believe that there is an imperative to target limited resources to those most vulnerable and that the VCSE sector has a major part to play in fighting for and delivering outcomes for the communities of Bristol.

Although the consultation document mentions new values — "we will endeavour to be bold, caring, enabling, gracious, trustworthy" (page 4) — there is little else about how such important, change-making values will be engendered. People in the council (and other public sector and the VCSE sector) have experienced much change, losses and the prospect of more upheaval. We believe a critical success factor in current/future change is the emotional health of the workforce. Voscur agrees with the values but also believes that leadership skills and attitudes, courage, a trusting culture, an openness to innovation and a commitment to working in partnership are areas that need to be addressed inside Bristol City Council (and other public sector bodies) to offset the risk of retaining existing culture (and fears) and not enabling inclusive change to happen.

Over recent years, there has been much talk of doing things differently, of the council shifting from 'doing' to 'enabling'. Some progress has been made but there are also significant cultural issues within the council that prevent leadership, enabling and empowerment. Examples such as the council's approach to the High Court case with Missing Link, and recent Compact advocacy cases indicate there is further work to be done on Bristol City Council's organisational culture.

**Recommendation 1:** Given the scale of the tasks ahead, new capabilities, resilience and focus will be needed. Without strong foundations and a good culture of positive risk taking any changes are unlikely to release the necessary efficiencies. We recommend, therefore that focus is given now to getting the right internal culture – and that one way might be to undertake a psychologically informed review2 of the Council's organisational culture. This review will require input from VCSE sector service providers and those from other sectors and Voscur will participate to support this change. The subsequent plan to address organisational culture will need to include building up the capability, capacity and motivation of all council officers to follow through on the vision and deliver on the targets. Without addressing this matter, expecting such a cultural shift is ambitious and risks failure.

expecting such a cultural shift is ambitious and risks failure.
Psychologically informed environments (PIEs) are required in some commissioned services. A similar
approach inside the council may help to address organisational culture.
2) Consultation process, managing the impact of change and risks of challenge
Voscur members have raised concerns about the corporate strategy consultation process, for example:
The design is complex throughout. The online system also only allows the user to comment on 3 of the
proposals for cuts under each of the 3 sections, yet there are around 10 proposals in each section. This is a
serious limitation."
General feedback is that the consultation is not accessible – either digitally or via paper format. Of the
people who came in today [one of the drop-in sessions] only one was confident taking away the
consultation papers and providing a response in writing. This supports our suspicions that it's simply not fit
for purpose for those wishing to express a view."
We are extremely concerned at the style, complexity, and lack of support to facilitate citizen engagement
with this consultation. Residents simply do not possess the time or skills to thumb through a 120 page
document and 12 page response form."
document and 12 page response form.
In some cases, community hubs have organised their own consultation events so that local people were
enabled to respond to proposals that will affect services in the area.
Around half the residents [that we engaged] felt that the proposals were quite unclear and at times
ambiguous. For example, a level of cuts was often proposed with no reference to the size of that budget, or
any indication of a baseline."
any maleation of a bacomie.
In addition, Voscur is aware that some engagement with community organisations about proposed
reductions appears not to have followed established protocols. Examples:
☐A community organisation was asked (June 2016) to provide an impact assessment of the loss of 100%
funding and alternate council provision of those services. Upon challenge to the fairness of the process, the
idea to change funding was subsequently included in the Corporate Strategy consultation.
☐ An organisation that is directly affected by a proposal (RS6) has had no direct contact with Bristol City
Council about that proposal.
Bristol City Council's standard process for managing change (end or reduction) in funding for community
organisations is described in the Decommissioning Policy. Furthermore, the council is committed to the
Bristol Compact (which describes managing change) and must follow the government's Best Value
Statutory Guidance. It is noted that, in the above examples, these protocols appear not to have been
followed in these ways:
☐ Best Value Statutory Guidance requires specific consultation with directly affected service users prior to
any decision to change funding. It then requires at least three months' formal notice of any change.
Decommissioning Policy requires a décommissioning impact assessment' which arises from discussions
between community organisations and their contract/relationship manager. Such discussion would lead to a

documented understanding of the impact of proposed changes (on service users and workforce) and clearly described mitigations of those risks so that change is effectively managed.

We are concerned about the processing of the proposed changes to funding in the Corporate Strategy consultation, particularly those changes due to take effect in-year or in 2017/18. We are seriously concerned that the changes will affect many community organisations (we estimate at least 45) and will have a detrimental impact on their service users, workforce, ability to effectively manage change and organisational viability. Whilst community organisations understand that changes are needed, there is a need to follow established protocols – this will help to avoid multiple, resource-demanding challenges to funding decisions in the near future.

**Recommendation 2:** Voscur would want to support the Council to manage the change process in the most positive way possible, and it is therefore important that an analysis of the impact of the proposed changes on all Bristol VCSE organisations and the service users that will be directly affected (by loss or reduction of income) is carried out. We request that the analysis includes details of how changes have been/are being actively and directly managed with affected community organisations and their specific services users (and not just the general public in the wider consultation). Where possible, Voscur will work with the council and VCSE organisations to support this process. Our estimate is that 45 VCSE organisations will be directly affected by the proposals.

## 3) Equalities impact and cumulative effects of changes

Voscur notes that there are no equalities impact assessments associated with the multiple and complex changes proposed in the Corporate Strategy. We are concerned that the impact of changes on people, communities and organisations is not understood and, importantly, is not being considered to inform decisions or implementation.

While we can see that there are many equality impact relevance checks (which indicate the need for full equalities impact assessments in many cases), there appears to be little information available at this stage that could help Bristol City Council understand which proposals will have unacceptable or minimal impact on vulnerable people.

Voscur also notes that there is no mention of the cumulative impact of changes on some communities. The equalities impact assessments should be analysed to assess the cumulative impact of all changes on those with protected characteristics – this is not mentioned in the consultation documents. By reviewing the relevance checks, we can see that specific equalities groups will be directly affected by individual proposals, including these examples that will impact older people:

roposals, including these examples that will impact older people:
CF10 Review of provision of day services to adults
CF12 Change the way reablement, rehabilitation and intermediate Care Services are provided
RS2 Reduction of subsidies for bus routes with low numbers of passengers
RS4 Remove Companion Concessionary bus passes
RS6 Withdraw reimbursements to Community Transport operators for concessionary travel.
n addition to all of the above, these examples will also impact disabled people:
CF2 Recommissioning of Homelessness Support Services for Adults and Families
CF2 Recommissioning of Homelessness Support Services for Adults and Families CF8 Single citywide Information, Advice and Guidance service
CF8 Single citywide Information, Advice and Guidance service

We are also aware that the combination of some proposals has potential to disproportionately affect some geographic communities. There is no mention of an assessment of the combined impact of changes on specific areas. We are concerned that the cumulative impact will disproportionately affect people in areas of the city that experience more disadvantage than others, as per the Indices of Multiple Deprivation. We know that such communities have access to fewer services and opportunities. If some changes are applied universally across the city, then it follows that people in disadvantaged areas will be more affected by such changes (as a greater proportion of services will be affected). The scant detail provided in the consultation

does not allow us to understand if such consideration is being made. For example, people in Hartcline may
be affected by many changes, including:
☐ Funding to the CATT Bus: RS6 proposes to end the reimbursement of concessionary fares; general
funding of community transport is included in the VCS Grants Prospectus' Bristol Impact Fund – the
outcomes of which will not be known until March
☐ CF1 Hengrove Leisure Centre refinancing—impact on South Bristol residents
□ CF13 Review Early Help services (Family Support) mentions closing some buildings—it is not clear if this
means Children's Centres or if it is across the city
RS4 Remove Companion Concessionary bus passes—likely impact on carers especially those on outer
areas of Bristol
RS8 Revise operating times for Concessionary Travel—likely impact on elderly and disabled people
especially in outer areas of Bristol
☐ RS10 Local Crisis and Prevention Fund—adverse impact on homeless people and people living in
poverty
☐ RS13 Centralise Citizen Service Points – closing in Fishponds, Hartcliffe, Southmead and Ridingleaze.
Negative impact on areas of deprivation, particularly impacting in combination with changes in transport
concessions.
☐ CF3 Reduce Use of Temporary Accommodation—more likely to impact on areas of high deprivation
where homelessness rates are higher.
CF6 New Ways of Delivering Parks and Green Spaces – deprived areas have fewer assets to participate
in this new model.
RS1 Reduction in funding for ROADS – may impact more in deprived areas where these issues are more
prevalent.

Should all of these changes be implemented, the impact on the Hartcliffe community will be comparatively more detrimental than that of less isolated, less disadvantaged communities. The same point applies to other areas of deprivation.

**Recommendation 3:** Voscur recommends the use of existing agreed methods to help assess the impact of change, and to plan for minimising any negative effects on particularly vulnerable groups. We would request therefore that:

- a. full equalities impact assessments are completed with expediency so that they can be considered alongside the consultation responses, prior to decisions.
- b. a cumulative analysis of the impact of changes on those with protected characteristics is prepared and considered, prior to decisions.
- c. a cumulative analysis of the impact of people in specific geographic areas (particularly areas that feature in the Indices of Multiple Deprivation), prior to decisions.

#### 4) Community assets

Community organisations are interested in working more efficiently. Community Asset Transfer has the potential to support community organisations to be more efficient (spending less on rents for example) and providing hub services in their communities. However, the CAT process and its reputation (of being a way to offset liabilities) are barriers to some community organisations. Voscur believes that the process should be streamlined, a new process promoted and that community organisations should be supported through the process. The governance bodies (normally volunteer trustees) of some organisations are reluctant to take on additional risk of property liabilities – this needs to be addressed. Voscur is keen to be involved in a review and rethink about Community Asset Transfer.

#### **Recommendation 4:**

- a. Undertake a comprehensive review of the Community Asset Transfer process to describe a strategic approach and make processes more proportionate, accessible and attractive to smaller community organisations.
- b. Consider the provision of a 'dowry' (i.e. capital fund) alongside CATs to enable reparative works so that transferred properties are in good condition (i.e. without ongoing liabilities). Such a fund could be delivered

by social investment, which could involve council-VCSE partnership to manage the risks and no net outlay for council. Voscur would work to ensure that such an approach is inclusive, particularly to smaller. community organisations.

c. Consider other ways to share the management of property-related risks.

## 5) Neighbourhood Partnerships

Voscur agrees with the proposal (CF7) to reshape the approach to local engagement and democracy. We understand differences across the city require different approaches and we are working closely with Neighbourhood Partnerships to support their operation and development. For example, we are facilitating Greater Bedminster Community Partnership and St George's Neighbourhood Partnerships to establish separate legal entities that allow local governance, economic development, co-ordination of local priorities and bringing in additional funds. We believe that, by increasing the independence of organisations delivering NP functions, the council investment in NPs can be phased out as other funding solutions are achieved.

Recommendation 5: Undertake a review of Neighbourhood Partnerships that clarifies their remit, role and function, so that their effectiveness can be demonstrated against clear criteria, and/or their independence can be facilitated and supported, and different approaches and sustainability plans can be considered. Priority should be given to communities of deprivation, as it is clear that some communities are more assetrich than others.

## (b) Moving the strategy forward

## 6) Aspirations

In the specific proposals (Appendix 1), which will require more detail to implement and to achieve successful outcomes, there are many instances of general aspirations, such as 'exploring', 'considering' and 'encouraging'. We are concerned that, without more firm commitments, detailed rationales and cases for change, the critique of the previous administration (page 2) will continue to be the reality. Recommendation 6: Voscur would like to work with Bristol City Council to develop specific proposals and plans so that we can facilitate the involvement of the VCSE sector in co-designing services and managing

change. We will contribute to turning the ideas into specific plans that involve the VCSE sector in design and in implementation.

7) "Some services can be taken on by communities or by the voluntary sector"

Indeed, it is likely that the city will become increasingly dependent on social action and the voluntary sector to deliver services that had previously been considered state provision, or core Council services. To realise the aspiration of increased social action in communities and volunteering in community organisations, more planning and collaborative work will be needed. Voscur believes that social action and volunteering are at ils to d

important solutions. We also believe that such things do not just happen, that support is needed and that quality (of experience and of contribution) is important. Voscur is fully committed to supporting individuals to be active in their communities and to supporting community organisations to provide high quality local services. We do this in several ways:  Increase the sustainability of the VCSE sector by providing business planning, income generation and fundraising support.
☐ Facilitate collaboration and partnership working.
☐ Provide the skills, knowledge and expertise to ensure that local VCSE organisations are well governed, volunteers are well managed and supported, and that compliance issues such as safeguarding, health and safety and equalities are considered.
Develop and manage specific projects that a) match skilled professional people with community organisations, b) provide support to people to move them into employment and training through volunteering opportunities, and c) link individuals to social action opportunities.

The development of social action needs to play to the strengths of the VCSE sector, including leverage (the sector's ability to build on public investment and draw in additional funding). Voscur has taken the lead in developing an action plan for this process: we facilitated an initial workshop for VCSE leaders to begin the development of a 10-year citywide VCSE vision linked to a 5-year action plan. Its priorities are likely to include: Page 10 of 12

Relationships: working with other sectors more effectively (expectations, protocols) particularly the
business sector to agree a mutually beneficial approach
Social investment: sustainable future finance through prevention, enterprise and using long-term
leverage investment from BCC to bring in external funding
Coordination: better use of data and intelligence to coordinate services and increase impact
Collaboration: including better coordination of public bodies (BCC, CCG) coordinating clients <b>p</b> use
social enterprise services (leading to better outcomes, reduced public spending and improved
sustainability) and to avoid competition for volunteers

**Recommendation 7:** Voscur welcomes this openness and believes that VCSE organisations and communities are able to play key roles in delivering public services. Where there are opportunities for communities and/or the voluntary sector to take on services, Bristol City Council to work in partnership with the VCSE sector through Voscur to plan outsourcing and transition of services and ensure that through safe and transparent due diligence these services are well-governed, managed and delivered to the highest standards.

## 8) Co-location

The Corporate Strategy includes the idea of co-location of services and mixed uses of council buildings (page 6). Voscur agrees that this is a sensible approach and that many community organisations will be interested in sharing space. We anticipate that organisations with public-facing services delivered in community settings could collaborate with council-run services in the sharing of premises in new community hubs. Such arrangements could support community organisations (for example, with lower rent) and could support council-run buildings to stay open (for example, by sharing reception desks or by sharing opening/closing responsibilities). Co-location of public and VCSE sector services could also result in higher footfall, which would have a beneficial effect on service efficiencies. Voscur has recently worked in partnership with council libraries to develop social action opportunities, including volunteering, active citizenship and community hubs.

**Recommendation 8:** Voscur and Bristol City Council to work together to develop co-location options, after which Voscur would actively support the VCSE sector to take up co-location opportunities.

## 9) Community development

Voscur welcomes the recent collaborative approaches to community development across the city – for example, the community development event and sharing of training. It is good that efforts are being made to join up peer practitioners – we see that approach as crucial to continuing to deliver outcomes through the tool of community development. Voscur's members are actively involved in this agenda, often with no public funds. For example, one community organisation in south Bristol has formed a local group of older people supporting each other and making things happen with a small investment from two funders. Examples like this one could be developed further, potentially bringing in other funds and reducing the need for direct council spend.

**Recommendation 9:** Voscur and Bristol City Council and partners to work together to develop the community development practitioners' network in order to share learning and replicate models that bring additional resources to the city.

#### 10) Commissioning and social value

Bristol's VCSE sector has been involved in commissioning and delivering public service contracts for many years. Some organisations thrive in commissioning processes, but others – particularly smaller, local, equalities organisations – report that they are excluded. Voscur believes that such trusted organisations have much to offer in effectively delivering services in their communities.

A recent report3 states that central and local government are using "shockingly complicated and inappropriate contracting and commissioning processes to secure vital public services" and "the experiences of small charities taking part in commissioning processes reveal a system in crisis which leaves charities threatened with closure and the future of public services, including homelessness, domestic abuse and mental health support, at risk".

3 'Commissioning in Crisis, Lloyds Bank Foundation for England and Wales. December 2016 Whilst highlighting major challenges faced by charities, the report recognises that commissioners themselves are under pressure operating with smaller budgets and fewer staff. Despite this, and in many cases they claim, it is the commissioning processes themselves adding cost, inefficiency and complexity. The strategy states (p71) – "we will support a thriving voluntary sector, seek to enable the growth of local initiatives and encourage social enterprise." To achieve this we will "embed our Social Value Policy in our commissioning and develop good practice examples." The outcome will be that "local providers with unique abilities to reach vulnerable groups are working with local families."

Voscur welcomes the Bristol Social Value Policy and recognises the potential to do things differently so that smaller organisations become included and win public service contracts. We also believe that there are other options (for example, reserved contracts; innovation partnerships; negotiations; lot management) available to commissioners that would allow more creative processes and the inclusion of smaller community organisations. Such options, if used in collaborative discussions between commissioners and providers, have the potential to lead to most resource-efficient solutions. It may be, for example, that negotiation takes less time, has less impact on service users and providers and achieves successful solutions, compared with the default competitive tendering process that is most commonly used. The inclusion of VCSE providers in the delivery of public service contracts will serve the community (by maximising the effectiveness of public funds) and strengthen links between VCSE organisations and contract holders (predominantly business sector). In turn, that will mean VCSE organisations are more sustainable and less reliant on grant funding.

**Recommendation 10:** Voscur, Bristol City Council and other commissioners to work together to develop a different approach to commissioning and procurement that shifts culture to 'how can we?' away from 'you can't'. We need to create a commissioning culture in which collaboration is the norm and creativity is actively encouraged. Bristol needs a new approach that recognises expertise exists in the provider market and that commissioners do not need to develop all solutions. Such an approach could implement the following:

- c. review the early stage (aspire) of project and programme development so that commissioners and providers work together to explore resource-efficient options to develop and design services.
- d. develop standard guidance on co-design and co-production so that our collaborative work leads to the best possible solutions for service users. The approach used in the co-design of the VCS Grants Prospectus should be further developed.
- e. use Social Value to require bidders (including business and VCSE sector) to work well with the VCSE sector.
- f. use new regulations (for example, reserved contracts) as a means to secure contracts with VCSE sector organisations that have potential to bring in additional funds (that cannot be secured by public or private sector contract holders).
- g. Voscur works to support the VCSE sector to be better at 'selling' or offering its Social Value to other bidders in collaborations. This will help to achieve charitable aims, help bidders win contracts and help city achieve Social Value.
- 11) Devolution Ensure we maximise the opportunity of devolution and the Mayoral Combined Authority (MCA) to enhance and drive the good growth of the city. The strategy states that the Council will "work with businesses, neighbouring local authorities, and our public sector partners to strengthen Bristol's devolution bid." (p.80) It is also important to recognise the value and role of the VCSE sector across the West of England in driving and delivering community economic development and good growth. Voscur, with its partners in the West of England Civil Society Partnership recently secured £5.8m investment into the West of England Works programme. This will enable community organisations to support people furthest from the labour market to access volunteering, training and employment

opportunities. Additionally, Voscur is a partner in a West of England EU growth fund initiative (co-designed by local partners) that will support social entrepreneurs and community enterprise.

Local Enterprise Partnerships are accountable for £7.5bn of public funding yet there is little opportunity to involve local people in decision making. LEP boards rarely include VCSE representation or similar independent thinkers, resulting in a traditional approach to economic growth. There is a danger that devolution will also create decision making processes that are lacking accountability. NAVCA and Locality have produced five principles of devolution, the first being that devolution needs to be based on inclusive growth. Others include the need for better involvement of people and communities in decision-making. The VCSE sector can help bring about a shift in power from national and sub-regional decision makers, to grass roots, and plays a vital role in giving people, often those overlooked by the state, a voice.

**Recommendation 11:** The strategy states that the Council will "work with businesses, neighbouring local authorities and our public sector partners to strengthen Bristol's devolution bid." It will also be important to work with Voscur and the West of England Civil Society Partnership, (which has a track record of cross-boundary working and successfully bringing investment into the region) to ensure that the value of the VCSE sector and its role in driving and supporting inclusive community economic development and good growth across the West of England is recognised and supported.

## **VOSCUR** statement on volunteering

Voscur represents, supports and develops Bristol's Voluntary, Community and Social Enterprise sector (VCSE). Many of our member organisations are working to tackle inequalities and address unfairness in the city amongst the most vulnerable communities. In addition to being a major employer, harnessing voluntary action, and bringing substantial resources into the city, voluntary, community and social enterprise organisations contribute to building social capital and resilience, and help people to manage in these difficult times. The VCSE sector plays an important role in identifying and responding to emerging needs and bridging the widening gap between inequality in the city and services for people. We welcome the Council's proposal to "support a thriving voluntary sector, seek to enable the growth of local initiatives and encourage social enterprise" and the aim that this will lead to "local providers with unique abilities to reach vulnerable groups are working with local families." (p71)

In 2013, Voscur merged with Volunteer Bristol and has, since that time been managing the Volunteer Centre, and providing face to face and on-line volunteer brokerage services – linking people to community organisations and social action initiatives. This work has been funded through an investment of £29,000 from the Council's Community Investment Fund, and has enabled Voscur to lever in funding from other sources in order to provide specific services currently including supporting people in recovery to access supported volunteering places, matching skilled professionals with community organisations, and a volunteering scheme that supports people with dementia. The Volunteer Centre provides training and good practice resources for volunteer managers, and offers a regular Volunteer Organisers' Forum. The £29,000 annual funding for this work has been absorbed into the Bristol Impact Fund, because a decision has been taken that Bristol no longer needs a Volunteer Centre.

We want to take this opportunity to again register our concern at this decision, particularly as the corporate strategy proposes that "some services can be taken on by communities or by the voluntary sector". Volunteers currently play a major role in the city, and we agree that it is likely that the city will become increasingly dependent on social action and the voluntary sector to deliver services that had previously been considered state provision, or core Council services.

We are concerned that without a Volunteer Centre to provide the services described above, there will be no central volunteering 'clearing house', no oversight of good practice in volunteer management, and no champion of volunteers' rights in the city, at a time when there is potential for those rights to be undermined.

# **Corporate Strategy Appendix B:**

# **Responses from Councillors and MPs**

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## 1. Councillor Donald Alexander – Engagement and Democracy (item 11)

With reference to item 11, I would like to open the discussion by suggesting that any attempt to enhance the level of engagement of the City Council with the public needs to start with an honest look at the complexity of the Council's organisational structure. 6 months into being a Councillor, I, and many other new Councillors, are still struggling to know who does what. It's almost completely fanciful to think that members of the public are going to fill these chairs until we face this issue head on and restructure the Council with visibility as a clear objective. Thank you.

Cllr D Alexander

#### 2. Councillor Clive Stevens

Corporate Strategy Consultation 2017/18 - 21/22 - Feedback

Appendix 2 - CAPITAL PROGRAMME - personal comments - Cllr Clive Stevens

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Capital expenditure is an investment for the future. So what kind of future do we want for the people of Bristol? In my view we should aim for a thriving, healthy, sustainable city where everyone has an opportunity for personal growth; so a fair city, fair in all senses of the word. One where people who live, work or study here can say "I live in Bristol" and the reply will be "you are fortunate", a city that engenders pride but without arrogance and brings well-being without extreme inequality.

Clearly Bristol's council faces serious long term challenges; a drastically changing funding model for local government, and acute spending pressures linked to demographic population change and the need to mobilise self-help like never before. Nevertheless, if we are to deliver the better future for Bristol that we all aspire to, the investment decisions made today must support not hinder these objectives.

The actions necessary to get from here to there are well known; better transport, more housing, a successful economy, access to life-long learning and the ability for people to prosper and find an individual meaning for their life whether through faith, business, care, knowledge, produce, arts... no one should be "just getting by" (unless they want to!), we need to be a city of opportunity for all.

The capital programme is inevitably inherited from the previous mayor but that means the lifetime of this new program will also stretch well beyond 2020. Capital should be invested in four areas: to save the Council costs, to earn income for the Council, to provide an environment for good growth and to provide a social good.

Investment in adequate schooling goes without saying, here are specific comments on projects within the themes identified above, with special attention to tier two and three:

Invest capital to save Council costs:

- Adult social care is getting more expensive and any investments that help improve productivity, care and get people back on their feet are the right thing to do. Schemes T102, T201, T205 are a start but it is pretty unambitious and I suggest a group to look at pulling together these and adding other investments to deliver a coherent package.
- 2) Housing is getting more expensive (to rent and buy) and a significant % of Bristol's population are just a few zero pay checks away from being homeless. Housing 2<sup>nd</sup> & 3<sup>rd</sup> year students would take pressure off some markets. Building higher density brings a more sustainable community as well as the quickest way for more residences. Schemes T128, T123, T116, T103 and T104 are all important contributors but similarly more can be done and needs to be done.

Invest capital to earn the Council revenue:

- 3) Transport as we know is a problem, T107 is for residents' parking which can be run to earn revenue; schemes T301, T308 and T309 need more priority as should schemes for workplace parking charges and a clean air zone (neither of which are in the plan).
- Expanding and earning revenue from the operations centre is supported, T113.

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5) Energy, schemes T118/T120 and T311 regarding renewable energy generation are supported. T310 should be rolled in as a package with Bristol Energy Company so buying energy and efficiency become a new business model.

Invest capital to encourage good growth in Bristol

There don't appear to be any capital schemes that encourage good growth; business rate payers would be justified in saying "what do we get for our rates"? A capital program to encourage good growth in the city is urgently needed. Good growth being activities that don't cause much harm to people or the environment and ideally bring personal growth to individuals (self-confidence, esteem...). Reskilling, training (to ensure Bristol has a good pool of talented employees to support business) also the arts, local foods and crafts, quality care, high tech especially capitalising on leading universities, these are all examples of good growth.

Invest capital to provide a social good

- 7) Transport infrastructure (sustainable transport) schemes T121, T203, T204, T302, T303, T304, T305, & T306 make a good set of initiatives but only one is actually funded at the moment (T121 legible city, better signage for walking). These schemes not only are socially good but also bring other benefits.
- 8) Museums and Libraries provide a huge social good but need reinvention for our digital age.

In summary the Capital Programme has some "good stuff" in it but it is bitty, it needs pulling together to become a strategy for the future and then it becomes more obvious which projects need pulling forward and which can be put back. I would expect that the extra private sector house building which has brought the Council tax surplus will also bring a CiL surplus and enable a faster investment programme than this one.

Questions remain: Are there enough officers left to make this happen? And how much will be taken from us by the metro mayor?

This is a personal response by Councillor Clive Stevens

#### 3. Councillor Gill Kirk

#### Statement 1:

Why we must defend and ensure a future for Bristol Community Links Day centres and drop-in centres for people with learning difficulties, physical and sensory impairment and dementia:

I would like to make this extra submission regarding the section of the corporate strategy relating to People directorate, the item on services (drop-in and day centres) provided by Bristol Community Links in which it is suggested other providers may be sought.

I believe that these services are essential to maintain, preferably by the council but if not then by another provider. They offer vital support to the most vulnerable sections of the community who are already impacted by cuts to services such as ESA, and benefit cuts.

I would like to ensure we have clarity on the overall costs of these services as service users pay charges (according to income) but I am not sure if these come back to the same budget as they are recouped through social care?

Having researched the service they provide, and visited the BCL day centre/drop-in at the Beacon Centre, (central) I have seen the level of support they provide at relatively low cost and the added value they achieve through staff volunteering extra time and commitment out of hours.

Regarding the drop-in centres, in Knowle park (south) Muller Rd (north) and Beacon centre (central) I am convinced that they are an essential preventative service that support extremely vulnerable people with learning difficulties to maintain a level of independence and ability to work. They also offer specialist dementia support services such as Sporting memories, and act as a hub for many other organisations to become involved and offer service users a wide range of services, (including Princes Trust, public health and wellbeing services,)

The BCL central is based in a multi purpose building and provides a safe, inclusive, environment, and support for its service users to develop peer support, access staff support, integrate into the wider community, learn social and life skills to be able to run their own lives, hold down jobs and find work. service users travel independently to use these services so transport is not a cost and the 3 BCL hubs are needed so that service users can access them independently within their own geographical areas. They are not encouraged to attend every day but to use the drop in as a 'support' network to enable them to get out in the wider community, living more independently. The drop in staff link up with job centre staff and are also trained job coaches themselves, so are able to understand the pressures and requirements of people with LDs getting into employment and managing benefit interviews and are therefore able to offer the needed support, without which some service users would not cope with these pressures.

It is by far the best outcome for people with Learning Difficulties (LD) to be independent and in work, better for their own wellbeing and far less costly than their becoming dependent on council services for more costly support. They are enabled to do this by the support they get from these drop in centres.

The day centres at Lanercost (North) the Old bristol 600 (South) and the St George Service (central) are also well used and relied upon, providing an essential service for older people with LDs and people with dementia, those with autism and challenging behaviour. BCL work hard to offer person centred planning so the service users are enabled to participate in different activities and interact with the community, they are also the only service where carers do not have to stay to supervise and therefore get a break themselves. They are run by care advisers on a grade 5, not a hugely expensive resource, and multi skilled care workers/drivers on a grade 6 add extra flexibility. The central day centre reaches an area of high ethnic diversity and 30% attendees are of BME, so they are addressing health inequalities gaps in this community, helped greatly through the diversity, cultural understanding and local connections of their staff. They run (particularly in central) in areas of deprivation where there is less social capital, less voluntary and community resources and therefore they are providing a hub where no other exists.

I want to highlight the strong connection between Learning difficulties and dementia with research showing that 50% people with Downs Syndrome over 60 develop dementia. The blend of skills needed for supporting learning difficulties and dementia that these staff have is a vital source of expertise, and much needed in the field of dementia care and developing dementia friendly communities. the staff are very open to bringing members of the community in for social activities such as dominoes, that are popular in this area, and to develop the strong community links they already have.

We misunderstand if we think day centres are all about people stuck in one room all day watching TV. They are supportive social hubs, and Bristol Community Links has made amazing progress in making day care services more outward looking, integrating vulnerable people with their communities and acting as social hubs, reaching out to their neighbourhoods, building on the opportunities of informal contacts, offering volunteering opportunities and intergenerational work with young people, especially on the central site which is next door to City Academy. They play a co-ordinating and enabling role that specifically serves the most vulnerable residents in our city.

Because of this co-ordinating, neighbourhood-focussed role, I see an important role for BCL centres in the future, promoting wellbeing and social prescribing for these hard to reach service users with complex needs, helping us achieve a more inclusive and dementia friendly city. They have a 'natural link' with public health in this sense and maybe this could be a source of funding in the future. They most definitely address health inequalities. They are in fact a vital 'preventative', support and enabling service. We cannot afford to lose them, as the most vulnerable people will lose out and the city will pick up further costs if people with learning difficulties lose the support they need to maintain independence, and people with dementia and their carers lose vital support and respite.

#### Statement 2:

- 1) Manifesto commitments on reducing inequalities and early intervention Services within People Directorate are crucial to the mayor's manifesto commitments, of making this a fairer, less unequal city, where we support the vulnerable and where resources are invested in early interventions and prevention of problems rather than addressing systemic problems further down the line. This is particularly true of children services where we must remember Marmot's top priority for reducing inequalities, 'give every child the best start', and also our firm commitment to corporate parenting and ensuring better outcomes for Looked After children. Children centres were promised protection in the manifesto and are proven to improve life chances of children form the most disadvantages families. Attempts in other parts of the UK ( eg Swindon) to cut Children Centres and target these services to only the most disadvantaged families have met with failure because that approach brings with it stigma and the people who most need the services will not access them. The universal reach of children centres is necessary to allow more targeted work within them.(proportionate universalism) We must be very careful that we do not cut in one area such as Childrens Centres only to find the council is picking up the (probably greater) costs in another. We must look carefully at statistics, and understand them better, for example falling numbers of Looked After children can mean a large number of children with complex needs just below the threshold for going into care. There is limited capacity in social work to cope if more children go over that threshold, therefore the need for Childrens centres in managing and containing complex needs is greater and good value for money in the longterm, Please see the appendix, item 11 for my more detailed proposals for Childrens Centres.
- 2) Maintaining statutory services, adult social care, children services, and elements of Care Act 2014 relating to support for carers especially young carers. The People directorate has to deliver essential statutory services so the direction of travel to becoming an 'enabling and empowering' council may be harder to achieve realistically within this directorate, without causing negative impact to service users who inevitably are the most vulnerable citizens. The largest part of People budget, and therefore overspend, is adult social care. This part of the budget is subject to pressures beyond the control of the council. Rising demand for care, cuts from central government, improved minimum wage for carers, a failure by government to address long term social care funding or to provide extra resources for the NHS to be able move money across to councils to invest in social care to relieve pressure on acute health services. (2020

is too late for this money to come) No new money is coming from the government to cities such as Bristol and the only solution put forward by government in this 4 year term has been for councils to raise their council tax, impacting on poorer residents and still failing to close the funding gap. Our statutory responsibility for children services and child protection also needs sufficient resources to allow social workers to have manageable caseloads. We also have to recognise responsibilities imposed on councils by the government to offer carers assessments and to support young carers.

- All possible efficiency savings in adult social care have already been made. I have sat on People scrutiny for nearly 3 years now. I believe every possible effort has been made by the directors and officers within People directorate to improve efficiency in delivering adult social care and there is simply no fat to trim. There are arguments to be made about whether commissioning care is the best model (rather than inhouse services) but while commissioning is the system we have, that is all we can work with. I have seen and scrutinised the measures implemented to save money, through more efficient commissioning, and through changing the way we work with care providers, and the sensible attempts to achieve economies of scale. ( eg providers offered long term contracts for reduced rates, and home care providers are asked to work on maximizing service users's independence to reduce demand for care) However, necessary economies of scale sadly involve some compromises on quality and experience of services by service users. In addition there is a tipping point whereby the hourly rate we pay for care does not cover the care providers' costs and they will not be able to fulfil their contracts with us and in future will not want to take them on. We pay less for care per hour than our neighbouring authorities which means Bristol providers pay less to their staff and cannot recruit and retain sufficient care staff. I believe that tipping point has already been reached and we risk providers backing out of contracts or not wanting to renew them. The adult social care 3 tier model promotes greater independence, self care and 'help when you need it', but this shift in approach relies on other support from the NHS and voluntary sector, social prescribing and more resilient communities. It will not reduce demand for care overnight and should not be expected to. It is recognized that not all social care needs are currently met and this is resulting in bedblocking in acute hospitals. (50 cases reported in November 2016) lack of care is placing more pressure on families and informal carers whose own health will deteriorate.
- Why we must address the social care crisis head on. This intractable problem of the national social care crisis and how it is experienced here in Bristol must be named and faced head on because it risks destabilising the rest of our People services financially. It means the only way to make efficiency savings is to cut other essential services affecting the vulnerable, the elderly, disabled, parents of disabled children and other carers. This is something that goes against all we stand for and all we came into local politics to do. The other way of saving is by increasing charges for services on a means tested basis and this appears to be central to the strategy for People services. It is regrettable, and will also have a negative impact but may sadly be the only choice we are left with
- Taking urgent action and working more robustly with the NHS Before we look at cutting other essential People services as a council we must be more forceful as a council in defending the essential role we play in preventative health and supporting vulnerable people through social care and other services. If we are unable to fulfil this role, the impact will be felt in the NHS, more mental health crises, more emergency admissions, longer hospital stays, etc. Bristol needs to have strong representation nationally through Marvin and our MPs, to lobby for an integrated National Health and Care service, and to drive forward a cross party commission to address the long term funding of social care. We also need stronger influence locally with our health partners. This is a crucial window of opportunity as our Sustainability and Transformation Plan is being developed and scrutinised over the next few months, and our local authority must have a strong voice in these discussions, to let our health partners know exactly which services will be lost if no new money comes into local authorities, and how this is likely to impact on them. Therefore we need to use all the contacts with the NHS and CCG that we have within Marvin's city office, our Health partners, the Health and Wellbeing Board, and People scrutiny to take this on with the utmost urgency. It is essential that the Mayor is enabled to set the agenda for H and WB board meetings to ensure these matters of urgency come to the top of the agenda, and we do not use those vital meetings with necessary partners together in the same room, for circulating reports on less urgent matters. Can our health partners pick up some of the work councils have done in supporting vulnerable people? They may have to, or the

services will disappear. We also need to be very open and honest with our citizens about why the governments direction of travel on local government funding, and health and social care policy, has led us to this predicament.

- 6) Co-production As we move forward under these financial pressures, we need more than ever to put co-production at the heart of service planning. It is essential to involve service users in our decision making and to be open and honest about where our resources must be directed and how services might be delivered differently. This will take a lot of trust and relationship building but service users will have the best knowledge and experience about the services they rely on and if we are an enabling and empowering council rather than delivering everything ourselves, this culture change has to involve the citizens most affected.
- 7) Monitoring contracts and using statistics As we are using a commissioning model I think much greater work needs to be done to monitor contracts and ensure we are measuring outcomes on the right criteria. So we need to understand better what gives genuine value for money and particularly what gives 'social value' so that we are supporting small and medium size enterprises, allowing social enterprise to flourish and not giving out contracts to national or international private profit making companies (particularly in the care sector) based simply on lowest cost. Do we have the right expertise within the council to do this well? If not we should look at the skills we need to get the right blend of commercial expertise and social value. Are we measuring the right things, how is deprivation measured? Do we have the right data to understand variations in deprivation, that can exist in pockets within wealthier areas, and do we understand factors such as house prices/ gentrification that can distort data relating to deprivation. We need to listen more to local members and residents to understand our communities' needs better. We also need to collect better data, such as numbers of houses of multiple occupancy, so we understand factors such as the student population who use services but do not pay council tax. Then we need to find ways of universities, for example, making a contribution to the city for services their students use and benefit from, so that all sections of our community are contributing and cuts and savings do not just fall to the most vulnerable. Could we also charge more council tax on empty properties as a deterrent to them remaining empty during a housing crisis?
- 8) Localism/one size does not fit all With commissioning I would like to see more awareness of how organisations work locally. This is linked to my previous point on monitoring contracts and allowing for human relationships and social value to come into decision making. For example, with youth commissioning we may find that one organization is giving excellent outcomes and building strong relationships with young people and families in particular parts of Bristol, and it would cause major disruption to lose that. However another area might be developing close links or working well with another youth organsiation. Can we ensure there is enough flexibility and local input (through neighbourhood partnerships, or whatever replaces them, and local councilors) to ensure that we don't wipe out years of good work and cause disruption to a community by abruptly changing providers. As we become an enabling empowering council we must listen to our communities and elected members on what works well in their areas, and get rid of cost-based, one size fits all, commissioning processes.
- 9) Transition from direct delivery to to external commissioning, If we make a painful decision not to continue providing a service can we ensure that if there is a recognized need for that service, we ensure someone else takes it over before we cease to run it. For example, day centres, run by Bristol Community Links. It may not be essential that the council itself runs day centres but they are essential services for the people who use them. We need to do the negotiating and identifying other partners (eg health/voluntary sector) to run these services and manage a transition, not cut their funding abruptly before new partners have been found. This will involve work with our health partners and service users. The same applies to school crossing patrols and meals on wheels, we must ensure that if communities rely on and need these services someone is found to run them and the council takes responsibilty for that enabling and coordinating role.
- 10) Learn from councils who have done things well it is essential we learn from good practice around the country and judge what works well and what does not, likewise with Vanguard projects in the health

service, we must ensure we are networking and joining learning networks such as Kings Fund and organisations such as APSE (Association for Public service excellence) We must enable our elected members, directors and officers to interact with other authorities and to be constantly refreshing our ideas and learning what is possible. This is a cultural shift to openness, learning and professional development that should be encouraged.

## **Appendix**

11) Further notes on Childrens Centres: A case NOT to cut in 2017/18. Our manifesto says, protect Childrens Centres! I think it is short-sighted and destabilizing to impose a cut of 1.1 million on Childrens centres, starting with 550k in 2017/18. They are our best intervention for addressing inequality and social mobility and are proven to work well combining early years support, child care and education, support and advice for parents on housing and support back into the job market. This is real value for money as it saves so much in long term costs, by making children from all backgrounds 'school-ready', preventing children and their parents from crisis, going into care or developing long term health problems. Childrens Centres also provide expertise and support to private, voluntary and independent settings (PVIs) where in fact a large proportion of disadvantaged children have placements, and also where the needs of more affluent families (particularly post natal depression and other mental health issues that are no respecters of 'class'!) are likely to be picked up. The input of Childrens centres leads to consistently high standards across nurseries, voluntary early years groups and childminders in Bristol, that we should be extremely proud of and should not jeopardise. However there is room to integrate Childrens Centres more closely with health services as well as early help/ early years education. I believe that Childrens Centres can extend their hugely important role further by bringing across health staff to co-locate in Childrens centres, and making them a base for public and child health, midwifery, health visitors and family nurses. Better co-location would save costs, use the skill mix better, and enable family support workers to carry out universal preventative work, creating a cross agency family support model. Childrens Centres would then have the ability to extend their services to provide family support through the child's primary school years, especially where already attached to or working closely with primary schools. This family support model through out a childs school life is one of the best ways to improve childrens mental health, a key priority in the Mayor's manifesto. But I do not believe Childrens Centres can achieve this extension of their service if their funding is cut by 550k this year 2017/18. They would be spread too thinly to be able to manage this transition and to offer family support at primary school level as well. But given at least a year (or more) with support and facilitation for this co-location model to develop, we could be sure of bringing more money into Childrens Centres from the NHS/ Public health. Childrens centres would help meet Public health outcomes and therefore should receive more money from the NHS/ public health budgets at least in rent, with colocation. We can also look at more money being paid by neighbouring authorities who use Childrens centre services in Bristol and opportunities to deliver childrens services across the CUBA authorities. We should also review whether Public Health should move from Neighbourhoods to People and have the necessary Public Health funding move across to support Childrens centres. Many councillors, including myself, feel that our directorates are still too silo'd and with childrens and public health the two directorates should be working more seamlessly, or ideally move public health into the directorate that deals with the rest of health, education and childrens services (People). This seems the obvious place for it. There is also a case for moving Neighbourhoods money that has to this point gone to Neighbourhood Partnerships, towards Childrens Centres, especially where they are not funded by schools, and this money, if held in a central pot, could be directed to the areas that need it most, rather than spread out equally over poor and wealthy areas alike, where the wealthy areas spend it on 'nice to haves' but poorer areas are having to lose essential services! There does not seem any logic in closing Childrens Centres as places will be required for a rising child population needing early education places. I believe we should maintain their investment but encourage them to extend their services and model of family support to improve outcomes as children get older and move through their school life. The costs will be saved in the long run, which can be demonstrated with best use of evidence and statistics in cost avoidance. I have some concerns about the relationship between Early Help and Childrens Centres which I would like clarification on. It centres around how Early Help will be funded. If there is no council funding available, will schools be expected to commission services from Early help, or will money be taken out of the Childrens Centre budget for Early help? If so, it could jeopardise the running of Childrens Centres in their current form. This might counteract

the good work that could be done, as mentioned above, by co-locating and joining health with education in Childrens centres.

We have two statutory frameworks which can potentially be brought together, under the Childrens centre model, the Healthy Child programme and the Early Years Foundation Stage.

By aligning Health and Early Years services, we would make best use of our combined resources, and save money in 3 main ways:

- By delivering services that are valued by families, and accessed by disadvantaged families because 1) they are accessible, non-stigmatising, respectful and trusted.
- We would avoid gaps and duplication of services
- By identifying children and families in need at an early stage, strategies can be put in place to prevent the high financial and emotional costs of later intervention.

With Early help more focused on targeted interventions to 'troubled families' and in safeguarding issues, I am concerned that they would shift the emphasis from Childrens Centres as a universal and positive early intervention service to one 'targetted' mainly to troubled and deprived families, thereby carrying a stigma and making Childrens Centres a less trusted service.

## 4. Councillor Brenda Massey

Can I support Gill's comments on Day Centres in particular? Having seen the Lanercost Road one in action, I know that they are providing a range of activities there, and when it was re-opened it was very interesting to see the skills that the people attending the Centre were being encouraged to learn. As an example, all of the items offered for lunch that day for the visitors had been prepared and cooked by the users, and were of a really high quality. They disappeared very quickly!

## 5. Article by Councillor Mark Weston, published on November 2<sup>nd</sup> 2016

http://www.bristol247.com/channel/opinion/your-say/politics/mayors-urban-parishes-threaten-potentialpauperv

By now, readers may be aware that Bristol City Council has begun a major public consultation on its draft Corporate Strategy for the next five years. This contains various proposals on how the authority intends to close a £92m budget gap in its finances.

This document raises a number of interesting ideas but one in particular has caught my attention, and against which I am firmly opposed, concerning a "conversation about the possibility of people paying more council tax, on the understanding that a portion of this will directly benefit their own local neighbourhood, through for example setting up an Urban Parish".

Now, I appreciate that one of the advantages of such bodies is that these miniature councils may enable the preservation of a local service or public amenity (which might otherwise be lost due to lack of funding) thanks to their ability to raise additional council tax on residents within their borders and unlike with the city council the tax increases are not capped.

At the moment the council is limited in how much it can put up council tax to two per cent with an additional two per cent rise if this is earmarked for social care. Parish councils face no such cap and can increase their rate by an unlimited amount. Last year alone, more than 60 parishes more than doubled their share of the local council tax bill.

Whilst this might be superficially appealing to council officials - if only because it maintains their spending power - in my view, the disadvantages of such a measure greatly outweigh the case for such a reform in our city.

Firstly, this revenue-raising tool is effectively a form of double taxation because cash-strapped councils will inevitably devolve responsibility for some services onto a parish (but not the resources to pay for them). This will result in households essentially paying more in council tax only to receive less in return.

Secondly, I believe that this will actually further inequality on our city. Wealthy areas will be able to levy a fairly small precept and maintain standards, however poorer areas would have to levy some fairly eye popping increases in order to be able to afford the same provision. Alternatively, the council might decide to provide more subsidy for poorer communities and withdraw almost entirely from seemingly well off areas – if so this would again be unfair and merely compound the issue in argument one of double taxation.

Thirdly, as mentioned before, unlike council tax, where any proposed increases are currently capped by government at four per cent (including two per cent social care uplift) before requiring approval by referendum, this restriction does not apply to a parish precept. This is palpably unfair and a potential hostage to fortune for future eye-watering, inflation-busting rises which taxpayers have to pay.

Fourthly, how will these parishes be resourced? There is already a healthy scepticism about creating further tiers of local government. Another level of bureaucracy, paid for by the taxpayer with the ability to charge us more taxes – sounds delicious!

Fifthly, we have no idea where the boundaries will be. Will they match the neighbourhood partnerships? Will they cut across communities? How many will there be? These are pretty basic questions and yet the consultation has no answers.

In another part of the mayor's outline consultation document, we are told that the authority is looking to "reshape [its] approach to civic engagement and local empowerment and reform of the Neighbourhood Partnerships".

Here, there is no doubt that changes to the way councillors interact with communities is overdue. The 14 partnerships have not evolved as hoped or promised and are very costly to run. So, it may well be that some or all of these could be replaced by the mayor's urban parishes. However, for all the reasons given above, I do not believe this is an appropriate or acceptable way forward.

Historically, previous consultations on plans to raise extra money from citizens have not gone down well in Bristol – remembering here Labour's ill-fated referendum on the council tax in 2001. Voters were asked which of four options they preferred: no rise, two per cent, four per cent or a whopping six per cent rise. More than half of residents voted for a freeze instead of any increase at all.

I suspect once people are made more aware of the implications of introducing such additional political tiers, this latest effort will suffer the same fate and be roundly rejected. Any conversation on paying more tax is likely to be nasty, brutish and short.

## 6. Councillor Ruth Pickersgill

I would like to express significant concerns at the proposal to change the way Community Links Centres for people with learning difficulties, dementia and/or physical impairments are run. The consultation mentions closing 'one or no more' centres, combining with other services or relocating drop in services.

These services support some of the most vulnerable of our citizens. All who use the three drop-ins have learning difficulties ,many also have dementia or mental health issues. These are examples of good practice and should be protected. They use a person centred approach and support people to stay safe and be included in the community. As other public sector services are closed, and the Government cuts benefits and penalises disabled people through benefit cuts and bureaucratic employment systems, these centres support people to deal with whatever comes up in their lives and enables them

to live independently. This might be help with bills and budgeting, support into work(staff are also trained as job coaches), help with personal relationships and safeguarding and independent living skills. They enable around 100 people each day to continue to live independently, while so much of their other support is reduced .Proposals to close any are not acceptable, (there is only one in North,South and Central) and to relocate would be unhelpful as they are successful as they link in with other community activities on site (e.g. at the Park in Knowle) and provide opportunities for inclusion that are not available to many of the service users otherwise. This is an example of a small investment preventing people moving into needing high level support and high cost services.

The days centres are all that is left of what was an expensive range of support across the city 20 years ago. They are attended by people with the most complex needs (dementia, learning difficulties etc) who would be unable to go anywhere without the transport and specialist escorts provided. They enable people to stay well and access a vast range of community activities, and use person centred planning to support their well being and are an example of 'social prescribing for the most vulnerable.

I am particularly concerned that there are no cuts to the services in the Central area (as this has been suggested). They are really appreciated by the service users and are culturally sensitive and inclusive (over 30% of service users are BAME and the staff group are diverse). It would be wholly inappropriate to expect them to travel to centres at Knowle West or Lockleaze, as part of their role is establishing inclusive local community activities.

Disabled people have borne the brunt of the Government's austerity measures and there is plenty of research to shown they have been disproportionately affected by the cuts. This means, that even more than before, they need the sort of flexible support Community Links provides. To contract it out is unlikely to save money, as they are based in relatively cheap community venues with low staffing levels and any organisation would have to maintain staffing levels and the costs of salaries and staff training etc would be unlikely to be cheaper, and yet the expertise we currently have in the workforce would be lost.

It is essential that there are not closures or drastic cuts to these services and Easton ward needs to continue to host a drop in and day centre service as those living in the central area are already disadvantaged and there are very few alternative services available, and none that have the level of expertise required to support this to live independently.

## 7. Charlotte Leslie, MP

#### Neighbourhoods

- Urban Parishes: Will adding an additional layer of bureaucracy help reduce costs and improve services? Whilst I recognise the Councils' financial constraints may regrettably necessitate Council tax increases, Urban Parishes may simply provide for a further regressive tax increase via the back door.
- Bringing Council funded services together which currently offer advice to people separately is a good idea. But has thought been given to bringing third sector organisations like Citizens Advice and Avon and Bristol law Centre in to create a coordinated effort and ensure services do not overlap unnecessarily?

#### Place

• I support proposals looking at creating mixed use council owned buildings to allow people to access services in the same place. However, the council could also look at generating additional revenue by allowing private sector enterprises to rent such spaces. For example, in the case of libraries, this could involve opening some of the floor space up as coffee shops or a book stores, increasing library footfall and generating revenue at the same time.

- Given that the Council spends 19 per cent of its expenditure budget on staffing costs, has BCC looked at the possibility of sharing back room staff with other councils? Councillor Gollop has some very interesting ideas in this area which could be given consideration.
- I very much welcome plans to extend MetroWest and to create a new business case for the new stations and for a Henbury loop over the next year. I would however implore the council to also conduct a wider 'Economic Case' for the loop, which would take into account all the economic benefits that improved connectivity would bring. Lack of fare collection on local branch lines should also be recognised and factored into the business case. Failing to do so may simply cost more in report financing whilst returning the same unfortunate and counter-intuitive answer as before.
- I was pleased to read that the Council is working in close partnership with bus operators to secure firm commitments to delivering an integrated ticketing system. I would however urge the Council to go further and insure that local bus and MetroBus services encompass contactless ticketing. This is essential if people are ever to be persuaded to leave their cars at home.
- Whilst I of course support the drive to improve Bristol's public and private housing stock and efforts to reduce fuel poverty, the proposal to achieve this through 'Warm Up Bristol' has not worked well to date. I have received many complaints from constituents about this program and I am also aware that this issue has taken up a substantial amount of Councillors casework time too. A better form of delivery must be achieved. Could some of the £4m underspend from the scheme also be used to fix problems caused to contractors operating under the scheme?
- Parking at Blaise Estate should not be charged. This will force more cars onto residential streets and discourage people from visiting Blaise museum, reducing the viability of the site.
- Although I welcome the drive to build 2,000 more homes by 2020, Bristol could lead the way in pushing to ensure Hybrid Homes which reduce energy wastage, bills and fuel poverty. This should be particularly important when constructing the proposed 800 new affordable homes where inhabitants' incomes are likely to be low.

#### People

- The proposal to hold a 'Mental Health Summit' to establish a 'Strategy and Action Plan' is long overdue and I would like to play an active role in bringing together other regional MPs, the CCG, BCC, and the PCC to help ensure this happens.
- I was also pleased to see early intervention in mental health was also mentioned, especially for children and young people.
- I welcome the review into the location of neighbourhood air pollution monitors and the drive to improve air quality. I hope that Avonmouth will be a top priority in this regard and also that evidence of the impact of the 20 mph speed zones on air quality in the city will be measured.
- I support greater local health powers to increase local control of health and care spending. The higher the level integration between the NHS, public health and care services the better.
- I note that BCC wishes to develop a "Healthy Weight Strategy to galvanise action to reduce obesity through increased levels of physical activity". If this includes supporting initiatives like helping to get a Community Gym in Avonmouth off the ground it should be welcomed.
- I was also pleased to see that BCC will be working in partnership with Sport England to encourage physical activity
- I was concerned to read that the Citizen Service Points in Southmead and Ridingleaze will be closed and replaced with a centralised service at 100 Temple Street. It can be very difficult and expensive for constituents in these areas to travel into town. Has BCC looked into the possibility of maintaining a service in the new Lawrence Weston hub and Greenway Centre respectively to help reduce costs?
- Reduction in Early Help Services, including funding for Children's Centres, should also be avoided. These are vitally important for supporting vulnerable families.

I would be very grateful if these thoughts could be given due consideration.

# 8. Karin Smyth, MP

I am writing to you following the publication of the Bristol City Council Corporate Strategy and the ongoing associated consultation. I welcome the opportunity to comment on these plans, I appreciate the honesty and transparency with which you have approached the very severe financial issues facing the Council. I hope that many residents of Bristol have taken the opportunities which you have made available, both online and in person, to comment on your detailed proposals.

You and your colleagues are facing some extremely difficult decisions in the coming months, seeking to cut £92 million in spending as a result of the inherited budgetary shortfall, increases in demand for services, and the huge cuts in government funding since 2010. As you are aware I am a member of the House of Commons Public Accounts Committee, and I quote below a section from its report on Financial Sustainability of Local Authorities, published in January 2015:

Over the period 2010-11 to 2015-16, central government will have reduced its funding for local authorities by 37% in real terms. This equates to a reduction of 25% in "spending power", a measure of local authorities' total income for services, taking into account not only government funding but also local council tax receipts. We are seeing a huge level of government-imposed cuts, and you will know that I have challenged Tory councillors and Bristol's Tory MP, Charlotte Leslie, to use any influence they have to press Theresa May to provide more money, I trust you will be doing the same. Sadly they have, to date, remained silent.

There can be no doubt that responsibility for the scale of cuts forced upon our city lies squarely with the Tory government in Westminster.

However, as the city's elected local representatives it is of course our collective responsibility to ensure Bristol emerges from the implementation of these cuts in a way which most closely aligns with our Labour values.

As you will know my constituents have higher rates of ill health and disability than other parts of the city, more of my constituents receive Tax Credits, Personal Independence Payment and Employment and Support Allowance than elsewhere. Almost half of the most deprived neighbourhoods in the city are in Bristol South, two of these in the Hartcliffe area are ranked in the 100 most deprived in all of England.

This means my constituents have already been hit hard by national government decisions, including the Welfare Reform Act 2012 and the recent Welfare Reform & Work Act 2016. They also have a far greater reliance on services provided through Bristol City Council, including social services, housing and other support.

There is also a high reliance amongst my constituents on public transport, especially buses, and I know there are real fears that potential cuts to subsidised and community bus services will lead to genuine difficulties in accessing health facilities and employment.

What my constituents need now is to understand what services they can expect from the Council in the coming years as you look to make these savings by 2022. Last week's Government announcement on social care will bring further pressure and will not reduce the anxiety felt by many families over the level of care they will receive in the future. Whilst I greatly appreciate the work that has been undertaken so far, and that to date some significant savings have been identified for the entire period of the Corporate Strategy, it is my understanding that they do not currently meet the shortfall in first year of the medium term financial plan.

My constituents need clarity from you, so that together we can all have confidence in our city's future. They need to know as soon as possible from where the remaining millions will be found, therefore I would be most grateful if you could share your latest thoughts on this with me.

I want to offer you my full support as you endeavour to protect the most vulnerable people in Bristol, many of whom live in the Bristol South constituency.

# 9. Green Councillor Group

We are writing in response to the consultation on the Corporate Strategy 2017-2022. Our response is split into two sections:

- 1. the funding crisis facing local government and the need for national opposition;
- 2. specific responses to the proposed savings outlined in the Corporate Strategy 2017-2022; We have responded in two sections because, while we know there is a very real need to input into the current proposals put forward in the Corporate Strategy, we also believe cuts of this scale are going to cause untold harm to Bristol's essential public services.

We have shared our specific feedback on the Corporate Strategy proposals as well as some of our wider suggestions for changes to local government financing and the need for an end to the austerity agenda. We believe Bristol should be playing a leading role in putting forward these alternatives; thereby developing a joint campaign to oppose local government cuts by working with other cities, networks, unions and progressive parties.

We welcome your recent statement criticising the government funding announcement, but we also need further bold action and leadership. We therefore call on you to consider carefully the suggestions we have made and take all possible measures to oppose local government cuts, which will cause devastation for the services that the people of Bristol rely upon.

#### The funding crisis facing local government and the need for national opposition:

We are currently facing an assault on Local Government funding which will prevent Bristol City Council from providing all but the most basic services for the people of Bristol. This is a crisis for all of us who rely on the services that the Council provides.

The proposed cuts outlined in the Corporate Strategy 2017-2022 will impact on the local traffic schemes that help to keep our children safe as they walk to school, slash invaluable funding for those about to be made homeless and reduce youth services that our young people need. To balance its books, the Council will be forced to cut services that older people and those with disabilities rely on – from day service provision to carer bus passes. Cuts will affect how the Council maintains our parks, our libraries and our streets, and will reduce the 'social glue' that binds our city together.

But it doesn't have to be like this. These cruel cuts to our services are a choice being made by National Government – to dismantle our public services instead of focusing on raising money by closing tax loopholes, reforming our finance system, bringing "good growth" to our economy or increasing tax for the top 1%. As Greens we do not believe that the public sector, and those people who rely on the services it provides, should be punished for the mistakes made by politicians and the financial sector which led to the financial crisis. Local government services and social care are being abandoned while National Government remains committed to the ever spiralling costs of replacing Trident, building a new nuclear power station at Hinkley Point, or building HS2, which have a combined cost of way over £100bn.

Bristol City Council has already suffered savage cuts – we have seen over £170 million of cuts over the last 6 years. Despite this, the Council still faces a budget gap of £90 million plus over the next five years. The proposals put forward in the Corporate Plan 2017-2022 paint a grim picture of how the funding cuts will affect services in Bristol. This will be exacerbated by the funding crisis being faced by the NHS, education, social care and local policing. We do not see how it will be possible to implement further

funding reductions on this scale without dismantling many of the services that Bristol relies upon – trying to do so is increasingly a case of 'rearranging the deckchairs on the Titanic'.

Austerity is a downward spiral – as you cut the state you reduce job quality and tax revenue leading to less money available for investment, which in turn cuts the state further. Cuts on this scale are also likely to affect the future of Bristol and whether it will remain a vibrant, thriving city that businesses will want to be based in by 2020. For businesses to thrive, Bristol needs good infrastructure as well as skilled, productive employees who live securely in homes they can afford and good public transport networks to get to work.

The attack on the services that many of our most deprived communities rely upon is unjust and must be stopped, and we are calling on our city leaders and all those who oppose the cuts to say enough is enough. The 10 Core Cities outside London are home to almost 19 million people and contribute more than a quarter of the combined wealth of England, Wales and Scotlandi – that's a strong voice if these city leaders choose to work together and use it. It's an even stronger voice if cities join with an alliance of progressive political parties and networks to unite in opposing further cuts. The benefits of this approach can be seen in a recent report by Local Government Association

ii. The current chosen path is not inevitable, and it must not go unchallenged. We believe Bristol should be taking a lead in exploring and calling for alternatives to local government cuts including: Unallocated business rates should be used to help ease the adult social care crisis – The £2.4bn of unallocated business rates collected from local government should be used to provide real additional funding to address the social care crisis, as supported by UNISON

iii. We must call on the Government to stop playing games with people's lives and use these unallocated business rates in the communities in which the rates were collected.

Cities should not have to bear the brunt of cuts – Bristol is not alone in facing hard times, but the pain is also not being evenly shared across the country with many Conservative authorities tending to suffer less brutal spending cuts. Figures from the Institute of Fiscal Studies show that in the West of England, 70% of spending reductions have been borne by Bristol City Council, three times more than by neighbouring authorities. Whilst Conservative shires like Hampshire and Surrey have seen cuts of just 1%, and the City of London has even seen a slight increase, England's major provincial cities have seen an average cut of 28%iv. The Core Cities – which include Bristol – have seen £1.4bn worth of annual spending removed from their budgets. Without effective opposition this Government will continue to impose damaging cuts, as recent news on school funding demonstrates.

Bristol should receive its fair share of infrastructure spending – Infrastructure spending is also not fairly distributed across the country, with London and the South East receiving the lion's share. For example, the South West receives just £219 per head of transport infrastructure spending in comparison with £1,869 per head in Londonv. As a large and growing city, Bristol badly needs investment in infrastructure if it is to continue to thrive in the coming years, so we call on the Mayor to make it a priority to lobby National Government for Bristol to get its fair share of infrastructure investment.

Public appeal for those on higher rate tax to help fund libraries and other services – The Autumn Statement saw a tax cut for top earners, reducing the number of people who now fall in the 40% tax bracket. At a time when our frontline services are being devastated, we believe cutting taxes to top earners is immoral. While local government cannot change National Government policy, we could start a public appeal here in Bristol asking those on higher rate taxes who are getting their taxes cut to voluntarily continue to pay this into a specific fund for libraries and other services that the whole city relies upon.

Working with the Local Government Association (LGA) – The LGA has already outlined many detailed suggestions for ways in which funding to local government needs to be changed in their submission to the Autumn Statement. These include ensuring reforms to business rates effectively benefit local authorities, such as allowing councils to use additional business rates to address the £5.82bn funding gap before any additional responsibilities are considered. Important savings could also be made locally, for example if local authorities could retain 100% of Right to Buy receipts or the 2p levy on fuel was

allowed to be used to maintain local as well as national roads. We would like Bristol to play a leading role working with the LGA to call for sensible changes to local government financing to be changed. Specific responses to the proposed savings outlined in the Corporate Strategy 2017-2022: In addition to outlining our opposition to the national austerity agenda and our hope that the Mayor of Bristol will take a leading role in opposing it the Green Group we have highlighted below our response to some of the specific proposals outlined in the Corporate Strategy 2017-2022. This includes feedback, concerns, suggestions and other alternatives that we wish to be considered.

#### General comments

Funding for objectives – There are many creative suggestions put forward in the objectives for each section in the Corporate Strategy, including some detail on how these would be achieved and which key performance indicators would be used to measure success. We would, however, like to know how much each of these objectives will cost, how they will be funded and how they fit into the wider budget savings.

- Business efficiency savings We note that almost 60% of the Corporate Strategy's proposed savings are for 2017/18 and that 60-75% of those first year savings are defined as 'business efficiencies'. The corporate plan does not include much detail on exactly what these business efficiencies will be. We request a full breakdown of the proposals for these business efficiencies, including to what extent these will include job losses and how these differ from the second phase of the 'Single Change Programme' that was being developed under the previous Mayor. We would also like to know how this change process will be managed, what the involvement of democratically elected representatives will be and how this process will be properly resourced and coordinated to ensure joined-up thinking.
- High predictions for income from business rates and council tax The Corporate Strategy uses Council Tax predictions based on an annual rise in council tax of 3.95% every year. The overall income predicted from Council Tax is higher than the previous Mayor's predictions, as it is based on a 40% higher prediction of new homes being built. We sincerely hope that the equivalent of 900 extra band B homes will be built every year as predicted, but would like to know what contingency plan is in place if for any reason this is not achieved. There is also considerable difference between National Government predictions for Bristol's Business Rates income and those predicted in the Corporate Strategy. Last year, Bristol's Business Rates income grew by approximately £2m, which is far lower than the year-on-year growth predicted in the Corporate Strategy. Given the impact of Brexit and the changes to small business rates, what is the contingency plan if these predictions turn out to be too optimistic?
- Continue to protect the Council Tax Reduction Scheme We are pleased that there are no current plans outlined in the Corporate Strategy that put the Council Tax Reduction Scheme at risk. The scheme helps households on low income pay their Council Tax, something which is essential given that our current Council Tax system is so regressive, meaning that poorer residents in the city proportionally pay more of their income than the richest. Green councillors have been active in successfully campaigning for the Council Tax Reduction Scheme to be protected over a number of years, and wish to emphasise that this must be a continued priority in the years to come. This is especially relevant given
- that the Corporate Strategy predicts that overall (with the inclusion of the adult social care precept)Council Tax in Bristol will rise by 3.95% every year between now and 2022.

#### Cuts to services for disabled and older people

• Review dementia care home provision – It is predicted that in Bristol the number of people living with dementia will increase by a thirdvi over the next 30 years, something that will exacerbate the existing social care crisis. While it is important that dementia services are reviewed, it is also essential that the Council continues to provide a good service for the growing number of people suffering from dementia. Those who cannot afford to pay for dementia care must continue to receive the services they need. As the number of people living with dementia increases, and social care and NHS services become more stretched it is hard to see how it will be possible for the Council to spend less money on dementia care over the coming years, while continuing to provide the services that those with dementia need.

- Removing carer bus passes Companion Bus Passes provide carers who assist elderly or disabled people who cannot travel alone with free bus travel. Removing these bus passes means that carers would have to pay for their bus passes. This is something we oppose and would like to see removed from the proposals as it will make it harder for disabled and older people to get about, increasing isolation in our communities. It also denies carers – who are often on a low income – access to cheaper travel.
- Day care services for adults The Corporate Plan includes proposals to combine or close Bristol
  Community Links Centres. When combined with potential withdrawal of transport, this could lead to
  older and disabled people having to travel further for services at the same time as there is less
  transport provision to get there. We request more information on whether the Council has talked to
  those who would be affected to find out whether such a change would impact on their ability to
  access these services.
- Withdraw reimbursement for concessionary travel The council currently reimburses community transport operators who provide free travel for people who are eligible for concessionary bus passes this includes people of pensionable age and people with disabilities. The Corporate Plan proposes removing this funding which we are concerned may severely impact some people who rely on this service. We would like to know whether the Council has looked at reviewing the criteria to ensure that this can be continued for those who need it most, rather than removing it entirely.
- Disabled bays –We are deeply concerned at the proposals to charge £200 for introducing disabled parking bays outside disabled people's homes, especially when combined with other cuts to disability transport budgets.
- Cuts to services for children and young people
- Recommission Bristol Youth Links Bristol Youth Links provides a wide range of services for 13-19 year olds (and up to 25 with a learning disability) including advice on drugs, housing, sexuality, work and education. The proposed savings are extremely broad between £900,000 and £1,700,000, and while there may be a need to review how youth services are provided, we would be concerned if this meant further cuts to youth services across Bristol. We would like more detail on what these proposed savings could consist of and how this could affect services provided to young people across Bristol.
- Review Early help services It may make sense in some cases to combine some services for birth-5
  , 5-11 and 11-19 into the same building, but we would call for this to be looked at on a case-by-case
  basis and in consultation with service users, to ensure that frontline accessibility is not compromised.
- Cuts to other social services
- Local Crisis and Prevention Fund We are extremely concerned by proposed cuts to the Local
  Crisis and Prevention Fund. This fund provides vital one-off financial support for citizens who are on
  the edge, to help them pay for food or a utility bill or buy furniture after leaving temporary
  accommodation. People can only ever apply once, and we know from talking to people who have
  applied that it can be the difference between tipping them into homelessness or not. Cutting this
  service is not just wrong, it is also economically illiterate. It costs the Council far less to pay a small
  one off grant to prevent people from falling into crisis than it does to help them once a crisis has
  escalated.
- Library cuts We are concerned about proposed cuts to the libraries, which are a much loved resource across Bristol. We would like to know how the Mayor's proposals for library cuts differ from that of his predecessor and exactly what they entail.
- Housing, homelessness, planning and green spaces
- Homelessness Homelessness has more than doubled in the last year and the Council's budget for
  preventing homelessness has already seen a 20% reductionvii between 2011 and 2015. While we
  welcome recent announcements on moves to prevent homelessness, we have concerns about
  proposed budget cuts to temporary accommodation and other services for the homeless at a time of
  growing need. Those on the streets must have access to a safe place to sleep and help accessing
  appropriate services, as well as affordable housing and jobs for the longer term.
- Pest control There will always be a need for pest control services in Bristol, and we do not see why
  this has to be run by a private for-profit company to be effective. We would question why a councilrun pest control department can't continue to offer these services in a reputable way across the city,

both in public health priority cases where the Council provides the service for free, and in smaller/domestic cases, where the Council's services could be hired for a fee, raising much needed revenue.

- Parks Green spaces are crucial for both physical and mental wellbeing, and highly valued by local communities. Parks are the green lungs of the city, places to exercise and relax, places for families, carbon-sinks which also help to cool the city, a home for wildlife and a key part of the city's ecology. Parks are a part of what Bristol is. The future wellbeing of the city relies on them and they are part of a resilient future. We wish to know how the Council plans to work with local communities to ensure that these much loved facilitates are well maintained.
- Planning enforcement Proposed cuts to planning enforcement is very worrying. Planning enforcement within the Council is already extremely stretched, and it is hard to see how any further cuts to this service could be made without the Council becoming entirely toothless in enforcing planning conditions. Planning enforcement is important if we want our city to continue to be a pleasant and exciting place to work, live and play in the future, and a place where businesses will want to relocate to.
- Expand discretionary licencing We support the proposal to extend landlord licencing to ensure landlords provide minimum standards in their rented properties.

#### Transport

- Parking charges at Oldbury estate, Blaise Caste and Ashton Court We support an introduction and an increase in fees for parking at key tourist points across the city, especially as this will generate desperately needed income at a time when the Council is struggling to pay for frontline services.
- Cuts to 'lollipop people' Safe routes to school are crucial if parents are to feel safe encouraging their children to walk to school. Last year, we saw Labour, Tory, and Liberal Democrat parties vote down a Green amendment to help fund safer routes to schools. The Corporate Strategy proposals suggest replacing lollipop people at school crossings with 'alternative methods' but does not explain what these methods are. We call for further information on what these alternative methods would be and how they will ensure the safety of our children when walking to and from school.
- Reduction of subsidised bus routes The council subsidises certain bus routes where the private company cannot make a profit but the route provides an important transport link for local people, particularly those least able to get about easily. While there may be a need for some of these routes to be reviewed, the halving of this subsidy will lead to the end of routes that provide a lifeline for people who need to get to local shops, healthcare facilities or other parts of the city.
- Stop funding the freight consolidation centre Air pollution leads to 300 premature deaths in Bristol every year, with many more people suffering from wider health complications. This is why taking action to reduce the air pollution in our city must be a priority. A freight consolidation centre should help to keep the number of delivery vehicles in our city down by providing a single place for delivery. If this scheme is not being used enough, we would call on the Council to review why not and explore other options such as making it mandatory for shops and firms with high levels of deliveries rather than abandoning it altogether. We would also like to know why the Council does not use this service for its own deliveries.
- Local participation, community and energy
- Neighbourhood Partnerships Neighbourhood Partnerships have varying degrees of effectiveness and local community input across the city. At their most successful, Neighbourhood Partnerships can enable local communities to actively participate in improving their neighbourhoods. Volunteers can provide a large multiplier of officer time and effort, small grants and local traffic schemes are instrumental in enabling change at a local level. The future of a resilient Bristol will depend on community engagement and active participation. The benefits of wellbeing grants, for example, on projects such as the excellent 'Playing Out' can act as a catalyst for increasing community cohesion, increasing pride in an area and encouraging people to both work with and cooperate with each other. While not all Neighbourhood Partnerships currently work effectively, those enacting any changes should work with the local community to improve the way in which these partnerships work, not merely strip them of their funding as is currently feared will be the case.
- Remove funding for local traffic schemes There is a real need for local traffic schemes, for example to improve road safety around schools. The more local community involvement there can be in

designing and implementing these schemes the more effective they will be. In some cases funding for local traffic schemes has led to excellent new traffic schemes that are based on good evidence and sound design and are highly valued by the local community. In other cases there have been challenges with implementing local traffic schemes, but this is due to problems with financing the implementation or not enough money being available for a successful scheme, not because local people don't badly want

- better local traffic schemes. We are concerned that just removing these grants would not only make
  it much harder to improve local traffic problems, but also spell an end to an important community-led
  approach.
- Police Community Support Officers Police Community Support Officers have made a significant
  contribution to community policing in the last few years. They are perhaps the nearest we have to
  'bobbies on the beat' and make a significant contribution over and above the direct roles they have.
- Energy infrastructure company While we understand there may be some logic in setting up an energy infrastructure/service company, we need clarification on the relationship between this and the Bristol Energy Company. This should include information on how the two would be set up to ensure they work closely together and share costs. To be effective there is also a need for a continued commitment to capital funding, so that the Council can continue to apply for grants to retrofit houses that rely on match-funding. Without investment it is not possible to provide energy and therefore cost savings for our tenants and users across the city, or for the city to meet its carbon reduction commitments.
- Raising revenue and taxes
- Local tax in-house enforcement team We would welcome more information on exactly what this team would do, and would hope the focus would be on working to reduce the number of cases that end up going to court and helping to identify problems early.
- Reduce third party payments The consultation suggests further consideration of the Council's third party payments to deliver services including sports contracts, trees, waste and Voluntary and Community Sector grants. While reviewing our contracts at regular intervals is prudent, we would like to ensure that the Council is cautious if pushing for reductions in contracts that may have negative impacts in the longer term. The Council's Social Value Policy and toolkit must also continue to be central to all contracts. A balance between cost and quality is essential to ensure that the Council provides good quality services for the residents of Bristol, as well as the added benefits of the social and environmental outcomes we need. This change could have a significant impact on how services are delivered, so we request more detail on how this proposal will remain consistent with the Social Value Policy and what the likely impacts are.
- Use of Council assets Bristol City Council has many assets, and we would welcome further
  analysis on whether these could be used more effectively or more imaginatively to raise revenue.
  Ideas to be explored could include loans of valuable art to wealthy individuals or businesses,
  potential sponsorship of trees, statues and other public benefits or looking at temporary conversion
  of any unused Council buildings.
- Workplace parking We support the introduction of a workplace parking levy and would like to suggest that this is included in the Corporate Plan. This would both help fund sustainable transport improvements and act as a disincentive to private motor car use, which contributes to air pollution, climate change and congestion across the city. In Nottingham over £9 million was generated last year through their workplace parking levy, and other councils such as Cambridge and Oxford are considering introducing similar schemes.

#### Culture

• Reduce funding to Key Arts Providers – A key commitment within the corporate plan is for Bristol to be a 'leading cultural city making culture...accessible to all'. We know that arts funding is often used in areas of deprivation like Barton Hill to work with the community and provide education and training. We would like to know how any cuts to this service will be made without affecting local arts schemes that help to make culture more accessible across the city. We are also aware that arts projects generate a significant return – each pound spent brings a return of many more, and the cultural sector of the city is a significant local employer and generator of wealth for the city as a whole.

Review museum opening hours –Museums are important for bringing tourists into Bristol. Their
funding includes earned income (from shop, café, donations, etc.) and grant income as well as local
government funding. Any review should look at all funding streams to our museums and how they
can be maximised, not merely focus on opening hours. It is important to be conscious of the tipping
point where reduction of museum opening times would actually reduce both earned income (due to
lower footfall) and grant funding (due to falling beneath a minimum hours criterion).

iWealth contribution of the Core Cities: https://www.corecities.com/about-us

iiLocal Government Association submission to the Autumn Statement:

http://www.local.gov.uk/documents/10180/7991192/LGA+submission+to+the+Autumn+Statement+2016.pdf/ae76f5e3-7a8a-49a1-aeb0-67c4fcf61fef

iii UNISON call for unallocated business rates to be used for Social Care:

https://www.unison.org.uk/news/press-release/2016/11/the-chancellor-should-use-2-4bn-in-unallocated-business-rates-to-ease-the-social-care-funding-crisis-says-unison/

iv https://www.ifs.org.uk/publications/8780

v Unfair distribution of transport funding: http://www.ippr.org/news-and-media/press-releases/transport-secretary-urged-to-close-1-600-per-person-london-north-spending-gap

vi Dementia care in Bristol https://www.bristolccg.nhs.uk/your-health-local-services/help-and-support/dementia

vii Increase in homelessness in Bristol and cuts to homeless

services: http://www.emmausbristol.org.uk/homelessness/homeless-in-bristol/

# 10. Lockleaze Labour Party Branch

The huge cuts that Bristol City Council are discussing would devastate many services, harming everyone and especially the most vulnerable. Services are already severely under-funded and over-stretched after years of being slashed – which has already led to the closure of many of the most vital ones.

These harsh cuts are being imposed as a result of drastic reductions in central government funding – which is causing similar issues all over the country. Bristol City Council should speak out loudly in opposition to this slashing of budgets, working with unions and service users to highlighting its disastrous effects and campaign against it. In doing so Bristol City should work with other Labour Councils and unions nationally to oppose government austerity and ensure that all councils receive enough funding to meet local needs.

The council has sought to present many of the proposed changes in a positive light, but however they are implemented such huge budget reductions will be incredibly harmful. The only way to protect our much-needed services is to be vocal in exposing the destructive affects of these attacks to them.

# **Corporate Strategy Appendix C:**

# Notes taken at events

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# Public Event 1 – The Station, 10<sup>th</sup> November 2016

Location: The Station , Silver Street Date:10.11.16

**Number in attendance**: 40 citizens plus 5 senior managers including approximately 8 young people associated with the Station

Chair Pat Hart. Mayor Marvin Rees (MR). Slide presentation given by Interim Director of Finance Annabelle Scholes (AS)

Note taker: Lindsay Hay

#### Questions / points raised:

- What is the largest area of expenditure for the Council?- AS Adult social care and need for care will continue to grow
- Can we afford the Arena? Why has 80% of CIL been allocated to the arena instead of more local projects Bara McCrorie The money set aside for investing in the Arena could not have been used for community projects .m the Arena will generate income from rent and business rates. MR The Arena is part of the initiative to attract inward investment. To complete with other cities such as Cardiff and other core cities. Bristol need like other cities to stand on its own 2 feet on the global stage attract jobs and health improvements through investing in sports facilities. MR is part of a global mayoral parliament and is proactively promoting the City globally. Won't rely on trickle down approach though. Measures in place to ensure all benefit form a thriving City and new investment e.g. construction contacts will have the employment of local contractors a requirement. Investing in infrastructure such as housing will attract new business.
- Will the Basement Centre (a facility for young people at the station) be closed due to proposed cuts? MR- recognises the importance of arts and culture and the support places like the basement can bring. But need to prioritise funding and this forms part of the city wide conversation. What can others provide e.g. constructive conversation with voluntary sector and business to house homeless people over the winter? Citizen response- a lot of resources have gone to mainstream youth services providers and smaller community based work under resourced Cllr Asher Craig- a consultation about youth provision will begin soon John Redman- Creative youth links with 8 others have made a lottery bid. No cuts planned until 2018/19 to allow time to plan and find other resources.
- Traffic calming measures and high parking costs are making getting into the centre more difficult and is affecting trade. MR- setting up a congestion task group in place by the end of November and starting work by January a high priority. Also looking at air pollution.
- Savings could be made by cutting the salaries of highly paid officers- MR. the press have exaggerated what savings can be made and how much senior people are paid. Councillors turned down a pay increase. Need to attract the best people. the Council manages budgets of over £1b a year
- Can consideration be given to more flexible library services? Low use more mobile libraries and buildings as hubs. Cllr Craig in agreement
- What is the future Neighbourhood partnerships (NPs)? How will investment be made in local decision making a lot of volunteer time is given to NPs. Approximately 60% of the meeting attendees are involved in NPs. What is their future? Councillor Craig keen to hear what is working well and what could work better. Some NPs work better than others. Some could become development trusts. Likes the idea of community hubs. She will be speaking to NPs over the coming months. Citizens feedback- ward boundaries not necessarily the right ones for devolved government/one size won't fit all/ urban parishes could maybe work across local authority boundaries /more engagement needed/ scope for sharing resources between local authorities.

Urban parishes represent another layer of bureaucracy. All thought it was worth reviewing NPs

- Fight the cuts rather than implement them- Bristol should join with other local authorities to resist the government's austerity approach. Discomfort about making decisions without specialist knowledge. Being asked to fight amongst ourselves. Cllr Craig Cheney explained if legal budget no set running of the council would be handed over to the finance Director. Annabelle Scholes Council can only borrow for capital investment and reserves are finite MR- important decisions shouldn't be left to 'experts' He is working with other core cities and London to make the case to government that these cities represent half of the national economy. Making them work well is vital for the health of the national economy. Other citizens said it was good to be asked
- Sale of land and Council assets how will the sale of open spaces be decided? MR Building
  houses is a priority. BCC has frozen sale of land that could be used for Housing. Wants to avoid
  selling land for speculative purposes. Building a constructive dialogue with developers one Housing
  association has committed to building 500 homes by 2020. Alison Comley- housing policy needs to
  be rewritten because central government has changed the rules on building council homes. Also
  important to invest in adaptations to avoid higher need for residential care
- Ideas for generating income/ doing things differently
  - Understand the voluntary sector won't be able to bring in the same levels of additional funding either
  - > Important to call individuals to action
  - Is research being done on how to achieve efficiencies in social services and mental health services e.g. what is being done in other countries?

Additional questions and comments were collected on the night. All but 3 citizens thought it had been useful event.

Lindsay Hay 21.11.16

#### Information collected from attendees prior to event:

# Which part of Bristol's five year plan would you most like to see discussed at this event?

- Children and youth services
- Adult social care & Childrens services
- Where the cuts will be made and what other options were considered and rejected
- housing youth sector
- None
- High rise buildings and the Mayor's unfortunate ideas
- Community organisations support. Youth delivery
- Health street cleaning
- Basically, having read all the consultation papers it's pretty clear that it's not possible. The report
  only identifies £27m worth of savings when we need £92m. It's pretty clear from the attempts to cut
  services in previous years that this scale of cuts simply isn't realistic. The services the council is
  legally obliged to deliver cannot be supported by its budget. How does Marvin intend to avoid the
  council being drowned in lawsuits and judicial reviews when the cuts, inevitably, really hurt people?
- Housing
- Housing, and addressing the homelessness crisis. The cut of 2/3rd of bed spaces by George Ferguson is playing out across the streets of the city in an unacceptable way
- Voluntary Sector/Social Care Housing and homelessness

- Plans for council housing
- Mental health and Education
- Education, Proposal to increase council tax, and transport/RPZ/ getting Bristol moving
- Central area
- business investment
- For someone looking to start a business in Bristol in the next 5 years, will the budget cuts effect the attractiveness of the city for other business and/or inward investment in general?
- I'm really concerned about Basement G[?] that it might get shut down. Basement is a youth music project that empowers [?] people

# Do you have any suggestions or ideas for how you think the Budget gap could be solved?

- Current BCC services are delivered from a series of silos, such as People and Place. It is certain cost savings can be achieved by searching horizontally across the silos as much as by line-by-line vertical budget evaluations to eliminate duplication or redundant provision. Despite the volatile public reaction, the actual usage of council libraries is low and a complete centralisation of library services is reasonable, with mobile services replacing fixed local libraries. Alternatively, library spaces can be used as hubs from which a number of Council services can be delivered, or housed. Redundancies are already being discussed, although the cost benefits can be skewed by on-going pension costs. CAT processes can accomplish some savings, although I would imagine the costs of the processes themselves can offset savings. Long-term and permanent savings are obviously key, rather than one-off cuts which achieve only single-year benefits. Raising council tax by the maximum allowable amount is also reasonable.
- No spending on Old Vic, St Georges Hall or Colston Hall until books are balanced. No funds for Playing Out, Make Sunday Special
- Is the Parish Council option as per Swindon an option?
- Not really. The government has put councils around the country in an impossible position, as well
  as the NHS. This is a problem for the government to resolve, it simply cannot be solved by
  councils.
- Storm Whitehall? Seriously I have no idea.
- Don't do totally unnecessary consultations that you know the answer to e.g. 20MPH. Make driving and parking fines hefty and enforce them so you get the dosh.
- Go through the housing asset register, and look for all the petrol stations, night clubs, churches and other "anomalous" buildings that the city's Landlord Services owns, and sell them at face value, and bring the money into the housing revenue account to address the city's Housing Revenue Account going into deficit. Housing in a massively important asset for the city and MUST BE RETAINED in ownership by the city. Doing so may require an 80 / 20 strategy similarly to the one Nicky Debbage used to write the original 30 year housing business plan that 80% of the housing stock if viable, almost indefinitely. BUT, 20 of it, mostly prefabs and non traditionally constructed properties are just liabilities with almost limitless future repair obligations that should be got rid of, to prevent future major asset repair costs.
- Combining our back room services with other authorities, consider selling some of the unseen artefacts stores in our museums and art galleries. Should we cancel the arena if we cannot afford it?
- Review the cost base, mirror what big banks are doing now
- I need to be more aware
- Investment in business development in Bristol
- Reduce some of the high wages being paid.
- Yes, reduce the pay of the many very highly paid city employees (no one should be paid over about £90,000/yr for 40hr week). Cut down on assistance for immigrant- notice they seem to be getting preferential help and housing.

Would you ever consider volunteering to help support a local service?

Yes: 4 Possibly: 6 No: 3

I do already: 4

# Public Event 2 – Henbury, 14th November 2016

Location: Henbury

Date: 14<sup>th</sup> November 2016

Number in attendance: 72 people

Note taker: Hayley Ash

## Questions / points raised:

Started 10 mins late due to the parking issue.

Pat told of the huge gap in funding and the desire to find out what the public felt to be the most important.

MR wants the narrative of Bristol to be about growth not just cuts. We all face financial challenge, but 6 Billion spent by partnerships spent per year.

Could we together explore how we can have City leadership.

Challenge – nobody will spend a night on the street

All young people will get work experience

Breakfast clubs for all schools

Question "it appears that there was a balanced budget, however after the election a massive gap. Was there a massive spending spree?"

MR – wanted to have a clear view of how much we had before making commitment. Found that some of the savings from that past had not been locked in and did not happen. LGA will scrutinise the finances.

Craig – about half of gap = unfound savings. The rest social care costs.

Ann [?] – business change – has view of the amount of savings needed each year and 3 years ago consulted, however some of the savings there were thought to be deliverable did not happen. E.g. spending more money on some things –

2 areas

Children – faster growing populations than planned, therefore significant more needed.

Adult social care – aging population, living longer with complex needs. More people needing help Now need to remodel the way we deliver this to make these services more sustainable.

Question "what guarantees that it does not happen again and get worse?" MR now S151 officer, financial review, what practices to we need to put in place to ensure that it does not happen again.

Cabinet and SLT need to look at financials at the start of all proposals. Inc impact on partners and the environment. But we don't want to talk just about cuts. Target operating model, building a way of working that does not cost us so much money.

S151 is the finance director in law.

There is not a council in the country that has not made all the savings that they had planned for due to the similar pressures we face (social care)

Question "if its necessary to make budget cuts, will the cuts be made on library numbers or social needs?" MR - need to take all into account, however perhaps the voluntary sector could step up. E.g. ST George on library just down the rd. from the community centre, why can they come together to be sustainable? Social capital and resilience, local ability, not always about the building but the service.

Di Robinson - libraries conversation 2015. Which asked these questions. The results did not produce a decision. Now we have a core offer, but with difference to suit different needs e.g. IT in places where people need to apply for jobs, talks in others that want to hear authors speak. Everything we do as a council must address access to those who can't access. Requested that areas where there is ability to take things up for themselves should.

Question –" cuts coming from bottom up – lollypop people, parks, libraries – should the cuts be top downwards, e.g. cost of Chief exe (£200K) chief officers, managers, Mayor.

MR –. We need experience and expertise managers to work and to help us navigate the work that needs doing, and we (the council politicians) did not agree a pay raise for themselves this year

Pat – should we be paying the market rate? MR understands that these salaries might seem large, however to recruit people that can make the savings we need, the change in deliver needs a level of expertise.

MR – we don't want disconnected cuts, need core design principals which can make savings and this might reduce

Barra Mac Ruairi - Exec leadership with significant salary, moved from Sheffield to serve the city, 7 days per week genuinely doing his very best. Works with 100mill contracts, miles of rds., planning, 38 refurbished schools, significant job, over 1000 staff. Need qualified people to deliver this kind of work. He chose to work in public, but could work in the private sector. We have trouble recruiting as the private sector take our staff. We don't work 37 hours per week, but putt in as much for the city as we can.

Question "is there a future for Neighbourhood Partnerships, as I don't think their work is marketed to enough people. Miss sold by the council – residents putting in 35 hours a week work well and deliver for their local area" Pat asked for a vote, who know about NPs about 90% felt NPs a good thing. MR some NPs flourish, (EALW) others have not we need to find out what works in different areas. As a health worker, found great forums – not planning to get rid of NPs, but want to see how they can be made better. Are there other models.

Comment "only thing wrong = councillors don't always listen to what the partnership want, e.g. Bearpit."

MR we want decision making process that puts local people near to the decisions. Should we look at other models e.g. parish councillors. Mobilising VSCs, income generations.

MR we can't disempower councillors as they also represent people that are not at the meeting.

Fishponds – only 5 people come to the meetings, so it would be wrong for them to veto the councillors.

Question –" when could we collect power and distribute at a cost saving. Bristol Energy set up,

however only saw it on a comparison website. Not marketed properly, nobody knows about it. Use the council tax letters to inform more people". MR Bristol tariff has social aims. People in Bristol by 54mill too much in energy costs.

Question– about Seamills unofficial park and ride – "needs a political decision. Local residents don't want people parking to commute. Where ever there is a transport link". MR congestion task group set up to look at this.

Question— "care providers have had no increase in funding now more cuts – is this breaching the care act – MR I will welcome ideas about how we can address this situation.

Statement "system stretched and costings are absolutely the bear minimum. The care system needs more money but is 2% enough, we need more, impact on NHS"

MR Liverpool asking for a referendum to increase council tax to fund social care.

MR crisis interventions, care leavers, isolated older people. 15 mins contact is the norm, however we need to fund early interventions, e.g. mental health for young people before they become too ill. 2020 we will be reliant on business rates. We need to spend money on things that bring business into the area, cultural offer also needs investment as brings in tourism and additional funding for the council..

Question.-" housing crisis, power of mutual home ownership to allow the community to build its own homes, at an affordable rate. Can Bristol commit to supporting self-build/commissioning community groups home ownership cooperatives (CLT) to empower them to build the types of homes they need.? MR I thought we had committed to this – dealing payment for the land costs. Issue of sustainability of community groups and what support they need to deliver this. MR social support needed.

Question Allotment association – "we want to support the council BUT need support and its real hard to communicate with council officers sometimes 3 months (parks). The impact delays things on the nature reserve. They can enact the management plan". MR – will chase this up.

Question –" solutions, assets land develop housing want your support Social proscribing, preventing people from needing social care. Will MR help by ensuing PCT and CCG to support prevention". MR – yes this is what we want to support reduce demand on future services

Craig – the new operating model should enable this kind of things.

Question – "avoiding losing money (fight cribs causeway growth) Barra Mac Ruairi – it goes against our plan and affects the heart of our city offer.

Question—"don't take the crossing control away its very dangerous is it a definite risk. MR consultation. Challenge, if you want to priorities something, then you also need to tell me to deprioritise. Limited budget.

Suggestion "Stop breakfast clubs away and fund lolly pop ladies" – MR 21% of children live in food poverty.

need to find other funding streams e.g. schools

Geoff Gollop. It's easy to make comments on people on high salaries, however it's a billion pound business, we need to pay for the best to ensure that we get the best. He suggested that three local authorities in the local area all have similar jobs – can't we work together to share. Also why not high paid managers from other orgs (e.g. NHS). MR can explore this.

Pat – does everyone agree that you have to lose one thing to gain another (80%)

# Information collected from attendees prior to event:

## Which part of Bristol's five year plan would you most like to see discussed at this event?

- Libraries
- Future of the Neighbourhood Partnership
- Housing and mental health treatment provision Education.
- Housing sustainable housing energy
- Social care and transport
- What services are planned to remain delivered by BCC direct labour? Is it planned that employment like parks and gardens will be transferred to volunteers
- The future role of Neighbourhood Partnerships (x2)
- The role of localism Neighbourhood Partnerships Maintaining the environment
- Trees Maintaining the environment
- Neighbourhood Partnerships
- Accounts comparisons with other local authorities charging a lower Council Tax e.g. Wandsworth
- Travel Passes
- how we will do things differently
- Funding from govt
- Staff performance management
- Interested in all of it. Not happy about parking charges, lots of it. Education. Elderly. All of it. I
  want to find out what's going on. General questions.
- Ensuring all areas of the City continue to receive services from the local authority
- Use of public transport by commuters requiring provision of off street parking for cars where they access it
- Housing (x2)
- Parks and green spaces
- What specific things have led to the budget deficit? A central government funds cut? A steady (or sudden) increase in costs - exactly what has gotten more expensive? A clear loss of revenue (joblessness or pay drop) leading to less council tax income? Discovered accounting discrepancies? What is the cause?
- Management of contracts
- Homeless people, Bristol poet laureate, food banks
- Reduction in number of councillors Libraries
- Plans for libraries and Parks & what plans you have. Also what is an urban parish & how much will it cost to run?
- Local services
- All of it.
- Provision of services for elderly & disabled
- Transport Strategy, littering issues and waste management.

# Do you have any suggestions or ideas for how you think the Budget gap could be solved?

- Avoid false economies e.g. reducing library opening hours would reduce opportunities for
  jobseekers to use the free and secure (Netloan) library computers to find work this would
  inevitably mean many will then take longer to find work and so will increase Housing Benefit costs
  and reduce revenue from Council Tax.
- Sensible discussion/proposal to central government
- First, we need to know what sum has to be committed to the Council's statutory spend. Only then
  can we appreciate the size of the gap that needs to be addressed by whatever means are available
  to the Council.

- Advertise Bristol Energy with the Council tax and make that a money spinner (x2)
- Create more development trusts with assets to bring local ownership and responsibility for prioritising and funding services each community feels is important
- Accounts comparisons with other local authorities charging a lower Council Tax e.g. Wandsworth
- I would be quite happy to pay £1.00 say, when using my bus pass as it is so useful and enables me to travel on long distances i.e. Clevedon etc.
- Less layers of Bristol City Council management. More action and less bureaucracy.
- Scrap the racist Barnett formula
- Efficiency
- No, that's why I pay employees of the council to do it. Seems to be a lot of frontline workers going. How many of the top management are being asked to leave?
- Yes push back to central government
- Careful look at the housing benefit
- Too many layers of management in the majority of council services (x2)
- Sharing management resources with neighbouring authorities and the health service
- Abolish neighbourhood partnerships for a start-they're undemocratic and a waste of money.
- Drop poet laureate, rethink requirement for metro bus & arena
- Too many highly paid Managers and not enough ordinary Officers at City Hall get rid of a few and combine a few posts - maybe with other local authorities
- Improvements in communication within the Council to address the root causes of the deficit.
- A human interface into digitally provisioned ones, but if something is primarily a 'send paperwork back and forth' task then this should be an online service only. This includes internal tasks. Preparation of budget reports from accounting spreadsheets should be outsourced to workers overseas where the GBP goes a lot further - and the output reviewed by the CIMA qualities accountant in the UK. Any secretarial task like meetings and booking management should be outsourced - not to a local UK firm which is unlikely to be cheaper without a drop in quality - but abroad. People want to talk to someone in their first language - let them. e.g. Bristol has a large Somali community who may wish to make enquires in Somali - they should be getting advice through an overseas call centre staffed by Somali speakers in say... Ethiopia [Somalian internet quality may not be sufficient to support a call centre, happy to be wrong though]. REALLY double down on outsourcing were possible and ignore complaints to keep council jobs local. Your primary customers are the people of Bristol not the employees of the city. Get a proper outplacement firm to find companies who want people who are very good at interfacing with government bureaucracy, done properly they \*will\* get new jobs - probably at higher pay
- Reduction in number of councillors
- Are there any properties which could be sold off or rented out which currently aren't rented? Council shouldn't be subsidising private bus companies how much would it take to have a Bristol bus company to run all buses so profitable routes cover unprofitable ones? Or can this be built into contract with First bus? Need to ask government for extra funds to cover rising care costs- this should be covered by government health budget not stretching local services budgets.
- Amalgamating Bristol's authority with others nearby and sharing high salary senior roles between the 4 authorities.
- Facilitate the establishment and sustenance of mutual home ownership co-operatives, e.g. along lines of Birmingham Co-operative Housing Services, for a large number of self-build / residenttenant led design groups using simple proven low-cost hi-quality PassiveHouse-capable system build approaches, e.g. Beattie Passive (Norfolk), ModCell (St. Bernard's Rd, Shire), LoCal Homes (BCHS, Birmingham. Refs: http://www.beattiepassive.com/, http://beattiepassiveprojects.com/solihull/, http://www.modcell.com/, http://localhomes.co.uk/,
  - http://www.cds.coop/about-us/mutual-home-ownership, http://bchs.coop/,
- Use an otherwise hugely wasted resource Young/prison offenders in providing necessary labour and give them a chance to learn new skills to give them hope and give them a sense of community again. Can target work like attending to parks (and learning horticulture), recycling bin duties,

painting and decorating large council infrastructure like bridges or walls, etc. Consider crowd funding to help close specific council budget gaps - many people, especially those directly affected, involved or concerned in areas of community care or such services would likely give a few pounds towards keeping worthwhile causes like libraries and family support services running. It could be as easy as packaging up certain areas of care in the community and asking Bristolians to give what they can to financially support those services. People could be redirected from giving to charities that have less impact on our everyday lives (like the cat charity for example) and putting instead towards much more valid help. Consider a different approach to council tax - less tax for those volunteering to assist with council services, more tax for those that prefer just to pay.

- Yes, bring in some businessmen to take an objective view where savings may be achieved.
- Enforce littering fines and misbehaviour. Close some libraries where services are not used (eg Westbury On Trym)
- Raise taxes both centrally and locally to fund essential services properly

# Would you ever consider volunteering to help support a local service?

Yes: 7 Possibly: 2 No: 3

I do already: 21

# Public Event – Speedwell, 16<sup>th</sup> November 2016

Location: Brunel Academy, Speedwell Date:16.11.16

Number in attendance: 34 citizens plus 6 senior managers.

Chair Pat Hart. Mayor Marvin Rees (MR). Slide presentation given by Interim Director of Finance

Annabelle Scholes

Note taker: Lindsay Hay

## Questions / points raised:

- Neighbourhood partnerships (NPs) a lot of volunteer time is given to NPs. Approximately 60% of the meeting attendees are involved in NPs. What is their future? MR- keen to hear what is working well and what could work better. Currently no fixed template. Some NPs work better than others. Some could become charities like Bedminster is considering. Urban parishes (explained by interim CEO) could be an option for some. Could build structures around existing social assets. Citizens feedback- ward boundaries not necessarily the right ones for devolved government/one size won't fit all/ urban parishes could maybe work across local authority boundaries /more engagement needed/ scope for sharing resources between local authorities. Urban parishes represent another layer of bureaucracy. All thought it was worth reviewing NPs
- Community assets- funding for Meadowvale Community association's building should be considered. Nothing else locally. Impacts social cohesion. MR is worth considering investing in social capital. Can lead to savings later on. Staff for e.g. pitching for support for community schemes to produce cleaner streets
- Community Crossing patrols- some school have very dangerous crossing and drop off area e.g. Air Balloon Road primary. Others not needed. MR- wants to consider not delivering certain things rather than reducing resources in smaller amounts across the board. Considering who else could fund crossing patrols? Businesses? Academies? Police? Citizen's feedback- what about using the £700k raised by schools traded services. Mike Hennessey (People) said this isn't an actual surplus although accounts seem to show it as such/ schools and parents can do more themselves support walking buses, cycling to school etc. is there a team at the Council looking for private sponsorship for certain services?
- Fight the cuts rather than implement them- Bristol should join with other local authorities to resist the government's austerity approach. Discomfort about making decisions without specialist knowledge. Being asked to fight amongst ourselves. Cllr Craig Cheney explained if legal budget no set running of the council would be handed over to the finance Director. Annabelle Scholes Council can only borrow for capital investment and reserves are finite MR- important decisions shouldn't be left to 'experts' He is working with other core cities and London to make the case to government that these cities represent half of the national economy. Making them work well is vital for the health of the national economy. Other citizens said it was good to be asked
- **Development of a park and ride in East Bristol-** would easy congestion and lack of parking. Senior Officer East Bristol isn't economically viable. Looking at other locations
- Sale of land how will the sale of open spaces be decided? MR Building house is a priority. BCC
  has set up a Housing company to help do this and frozen sale of land that could be used for
  Housing. Building a constructive dialogue with developers Also supporting private tenants' rights/
  voice
- Ideas for generating income/ doing things differently
  - Increase tourism/ link with UNESCO
  - Parking services to come out to areas currently poorly serviced would generate increased fine income and tackle dangerous/ inconsiderate parking

- > Stop paying for a park and ride no one is using (Long Ashton) MR- already have
- Get people in Council tax areas or overpaid Housing benefit to do community service
- Set up structure to harness volunteer time. Huge under used resource
- Additional bus routes crossing areas currently all routes go to the centre. Hits the most vulnerable

Additional questions and comments were collected on the night. All but 3 citizens thought it had been useful event.

Lindsay Hay 18.11.16

### Information collected from attendees prior to event:

#### Which part of Bristol's five year plan would you most like to see discussed at this event?

- Care for the elderly and Housing
- Executive/managerial pay, councillor pay
- Care service provision
- Housing services for vulnerable people
- Transport
- New Business Model for Trading with Schools. The "Alternative" methods for providing patrols for school crossings
- Protection of Social Care programmes and local issues such as Lollipop services for example
- traffic 20mph education Health Service
- Your time out mechanism just lost my notes which means I have wasted valuable time. Just like the
  council does!!....Now listen before you cut other services to maintain and defend frontline and vital
  services to protect the vulnerable (in most cases) consider how to engage the community to take
  over with compliance from the council some local amenities which are important but not so vital
- All aspects are interesting
- New Business Model for Trading with Schools. The "Alternative" methods for providing patrols for school crossings
- What services it thinks can be delivered through volunteers and third sector?

# Do you have any suggestions or ideas for how you think the Budget gap could be solved?

- People taking a more active role in volunteering time-in skills or other ways to support key services.
   For instance for those that our elderly or vulnerable, how a local network can assist in friendship or making steps towards a better quality of life/independence (within the person's ability).
- Role of the council as an organisation that subsidises cultural and community groups should be
  looked into. The council's original function should be maintained over these. I would like to see the
  council offer greater accountability even if this costs more money this will eventually bring about
  more savings as all accounts face greater levels of scrutiny. Needs to be a "roots and ground
  examination". Mayor's role and time in office should be clearer.
- Establish a local Bristol lottery to generate Council income
- cut out wastage
- Highways budget management
- Fund School Crossing Patrols from profit of Trading with Schools (x2)
- New government?

- Yes talk to communities via the NP's to curry support for the community to step as never before to
  maintain and protect their local amenities whilst contributing to the protection of the frontline. If now
  Mr Mayor is not the time to engage there will never be a better one short of a wartime footing.
- More community based consultation and decision making over spending and budget planning.
- In discussions with my council group and my constituents on local programmes
- The Council needs to give serious consideration to setting up parish councils. The ability of the Council to raise revenue funds is capped. Perishing the whole city would give communities a greater voice and the ability to raise funding for discretionary areas such as toilets, parks, youth services etc.

# Would you ever consider volunteering to help support a local service?

**Yes**: 5 **No**: 2

I do already: 5

# Public Event 4 – Hengrove, 17<sup>th</sup> November 2016

Location: John Williams Academy Date: 17.11.16

**Number in attendance:** 35 citizens plus 6 senior managers /exec members Chair Pat Hart. Mayor Marvin Rees (MR). Slide presentation given by Interim Director of Finance Annabelle Scholes

Note taker: Penny Germon

## Questions / points raised:

- Education is very important people need to be a lot smarter about how they do things. People
  leaving school without being able to read and write, people going to the Dr's surgery when they
  could go to the pharmacy. RSVP is a group of over 55's who are volunteering in all kinds of ways –
  they have skills and are willing.
  - Mayor responded by saying someone at a previous consultation meeting had suggested a 'call to action'. We need to understand together what is the role of the local authority? What do we do directly? What do we commission? What's the role of the voluntary sector? Someone at the Henbury meeting had wanted to offer their skills how can we make the most of volunteers?
- Chair we have lots of questions about cuts. Question to the audience have you got ideas about how we can make savings or suggestions about how we're going to make things better?
- Suggestion Bristol should link up with other 'core cities' (10 biggest cities in England) and send a
  united message to the Government that the current funding situation can't go on. As Mayor you
  should keep your promises and say 'I refuse to do this'.
   Mayor responded by saying the core cities would need to be a really tight united front. If one city is
  a moaning city the Gov will go elsewhere to cities who don't moan. We manage our relationship
  with central government carefully. We are mobilising resources.
- Chair to Mayor It seems its always the most vulnerable who are targeted for cuts.
   Mayor Moral arguments don't always win the case. We have to be real and grown up. My loyalty

is to Bristol.

Chair to Mayor – Is there any light in the tunnel regarding the cuts. Is it likely the Gov will offer anything?

Mayor – I wouldn't bet my house on it! Gov may help with capital funding for city infrastructure. Chair – some people have been promoting the idea of an illegal budget.

Cllr Cheney – If we do that we will be taken over by commissioners and lose our role.

Reference was made to instances in history where there have been legal challenges, for example, Clay Cross.

- Understand you can't set an illegal budget but even if you deliver everything that's in the strategy it
  won't deliver al the savings that are needed and we are storing up real problems. We are one of 10
  core cities representing one third of third electorate. If they moved together it would have real
  impact.
- Mayor there is a Core Cities gathering in November I will take the message. The autumn statement also presents an opportunity for us to make our case but in the short to medium term we have to deliver. Liverpool City Council are consulting on 10% increase in council tax.
- Big business should contribute more through larger taxes.
- Everyone over 17 should contribute to fire and police services
- Q from the chair who would be willing to pay more than 1.9% show of hands. About equal numbers said they would or they weren't sure a smaller number of people said they would not. If we did pay more we would want to be confident that ALL the money raised was spent on the agreed priorities and not the other things. If we agreed social care was important all the money should be spent on this.
- Bristol has the highest number of one parent families. Council Tax is system is not based on ability to pay. Many one parent families, for example, would have to pay more leading to more poverty and impact on children.
- The priority needs to be on tackling inequality. It will make us more sustainable as a city.
- The hot potato is the council tax banding and how it was done. How can we make sure the well-off are the people that pay more?
- Chair to the Mayor What can you do to make sure the poor don't suffer?
   Mayor how can we make decisions together? Schools, Police, Universities, Health Service?
   As we make our decisions it's important we don't make them alone but we make collective decisions about the city. We have to be much more coordinated. For example, we (BCC) invest in PCSO's we need a conversation with the police to make sure they do what's needed.
- Interim Chief Exec, Stephen Hughes Council tax bands were set in 1991. There hasn't been a reevaluation since then because half will gain and half will lose it's a zero sum game. This is all
  controlled by central Government.
- People may live in expensive homes but do not have high incomes. For example many older people may have lived in the same property for a long, long time. The value of the house will have gone up significantly but it is not a reflection of the ability to pay. Asset rich but cash poor. You could have a household where there are four adults all earning good wages they would pay the same as someone living alone. The council tax system does not account for this. It is not fit for purpose and is completely unfair.
- In Brislington you can't park. There are so many cars. I am new to the area but in other cities they
  all have parking schemes. Could you do more about parking and permits?
   Mayor we said we would not introduce any more parking schemes unless it was specifically
  requested. We are also reviewing some.
  - There are brutal cuts being proposed could we not raise money through parking permits? It would also help the environment which is also a concern.
  - Barra Mac Ruairi, Strategic Director Place We can raise revenue through parking permits but the money would go into highways and transport. It cannot be used as a general income stream.
- Chair we are going to close the meeting soon. We have had lots of questions and they are all similar in that they are all expressing concern about particular groups of people and the impact on

them. There is a great deal of concern. To the Mayor – what safe-guards can you put in place rather than putting the question back to the people?

Mayor – sometimes it's about what's the least worst option.

Chair – doesn't the council have statutory responsibilities?

Mayor – Yes making sure we align around these responsibilities is crucial.

#### Information collected from attendees prior to event:

#### Which part of Bristol's five year plan would you most like to see discussed at this event?

- Health and Social Care
- Social care, and transport
- The effect this will have on our communities (x2)
- The Increase in Council Tax and its Guaranteed Uses.
- People
- Knowle, Hengrove and Whitchurch
- Well-being, Volunteering, education,
- Reduction is Lollipop People
- Neighbourhoods, people, homes, health and wellbeing
- Nothing in particular but the overall impact on the poorest and most vulnerable citizens. I would like to ask the mayor if he is confident that the consultation has been designed to be accessible and reach all citizens so that they understand what is happening and have their say?
- People Place and Homes
- The purpose of my attending is to find out the implications across the board

# Do you have any suggestions or ideas for how you think the Budget gap could be solved?

- Doing away with events like make Sunday Special. Only having one Councillor for each ward (x2)
- Not really except the raising of the Council Tax (x2)
- Business rates to be increased by proportion what I mean here the bigger the company the rise to be more increased.
- It would be a false economy to cut services that promote independence (e.g. meals-on-wheels) because the costs of the consequences otherwise would be much higher (carehome costs etc).
- Everyone over 18 should contribute towards council tax or at least police and fire service
- Mentoring, Volunteers, neighbourhood forum, working groups with interested parties, good partnerships
- Lower or abolish allowances paid for 70 people
- Stop giving large payouts to people who fail at their jobs!
- Join forces with other core cities to make the case to government to rethink short term savings which shore up huge costs further down the line.
- Campaigning to the government to stop these cuts by highlighting the unfairness and inequality that will result.
- Explore community house building on local authority sites that are too small for large commercial construction companies to be interested in building homes on. Creating income for BCC and solving housing shortages with community input. Models exist in Lawrence Weston.
- My guess is that ideas to remedy the dire situation are pretty much exhausted

# Would you ever consider volunteering to help support a local service?

Yes: 7

Possibly: 1
No: 2
I do already: 4

# Voluntary Community Sector Event, 1st December 2016

Location: City Hall

Date: 1<sup>st</sup> December 2016

Number in attendance: 35 from VCS (via VOSCUR)

### Summary of key messages

A number of common themes emerged from the table discussions to support better future outcomes between the Council and VCS priorities. These were:

- The need for a good overarching strategy that can help us co-ordinate and move forward together, underpinned by clear, simple communications and systems.
- Collectively supporting a culture change that enables and empowers people, through effective
  collaboration that sees people as assets, enables shared knowledge across all sectors and a supports
  responsive, agile and flexible approach.

## Collective key priorities from each table

- Facilitating culture change and trust to enable open adult discussions across partners
- Cut bureaucracy and work in a simpler and clearer and non-prescriptive way to free up people's limited resources so they can be focused on the right things. (Enabling Council)
- Capitalising upon knowledge and skills across all sectors (VCS/ Business/ Public sector), including peer support and better leveraging of finance to deliver improved outcomes.
- Collaboration
- Change mindset challenge communities involved
- Empowering people
- Working with business sector to help them contribute something more than business rates and employment
- Using commissioning/procurement to require larger bidders to involve smaller orgs = maximise social value
- More communication and transparency:
  - Single message from the council
  - Getting the message out to the public
  - o Better sharing of learning, e.g. from procurement exercises
- Empower people and organisations to find solutions, e.g.:
  - o To co-locate or collaborate (among vol. orgs or with the council)
  - o Creating a shares intelligence, that is accessible and relevant
- Create a clear strategy that co-ordinates activity and moves us forward
- Good business planning
  - Despite their social aims, VCS need rock solid business support and development, just the same as the private sector. Also; blended funded streams, LA grants, social investment.
- Enabling collaboration
  - Understanding what good collaboration looks like, not forcing small organisations to become a single organisation unnecessarily
- Delivery of early intervention
  - Understanding that the VCS plays a vital role in supporting work in the statutory sector, including avoiding the need for more statutory response.
- Communications
  - the Council needs to take a lead on this, enabling and leading better information flows, sharing knowledge
- Income generation

- let's see people as assets not liabilities
- Responsiveness, agility and flexibility
  - as well as listening to communities and the VCSE sector, we need to also act on what they say.
     Not just on their needs/asks but opportunities too.

#### Main report

Following a series of presentations from both the Council and Voluntary and Community sector there were some initial **questions raised.** Questions and responses below

- Does the council have a citywide fundraising strategy?
  - A targeted approach is key
  - o But LA hands are tied, aside from EU funds that are dwindling
  - LA cannot fundraise the way voluntary sector can
  - Council will support the fundraising process
  - City needs a clear vision, to take a judgement on priorities
  - We also need to consider revenue-raising options
  - o Important to bring together LA, NHS, Police, Business get on the front foot
- There is an absence of investment in the council-owned buildings that many VCS organisations occupy. We are told there is no money, but then we see large sums being dished out centrally to larger orgs. How do you justify that and what is your strategic plan for the property portfolio?
- We need to support the high profile organisations, but have struggled with some of the decisions around this.
- We made it clear when funds were allocated that we expected to see work was inclusive and steps taken to ensure benefits in all parts of the city
- We are looking at what we can do to rationalise properties
- We should consider asset transfer to community and voluntary organisations with possibility of a dowry to help with maintenance where possible – Note - This is something to be discussed, not in action yet
- There is often a 'jigsaw puzzle of funding from different sources. Having BCC funding as one of the pieces (even if modest) can often help 'unlock' other funds and increase overall funds
- Example given of St George's Partnership where an initial investment was made to help leverage other funds – overall fundraising result was positive
- External providers are coming to terms with the fact the world is not where it used to be, they need to get aligned
- o Debate needs to shift from 'save our libraries' to 'how can we share services under one roof?'
- A lot of work goes into attracting people to live and work in the city. What steps are being taken to ensure they don't only head to Clifton, Redland or similar? And that all parts of the city benefit?
- We are a city with a financial burden and that includes the large student numbers 45,000+ Due to fact no council tax can be charged we are effectively losing out on millions
- Not just student population effecting dynamics childhood population increasing
- Business is key too and it's not just about property and council tax
- o As a city we must become self-funding, attracting business is key to this
- There has been quite a bit of talk about this 'shift' in the way people think about their role in the city, challenging previous perceptions of the council perhaps. What is the council's strategy for winning hearts and minds?
- o Reference made to upcoming presentation on Three Tier plus model: Help to help yourself, help when you need it, help to live your life and proactive help, underpinned by right skills, right people

- and safeguarding.
- Discussion around the Clean Streets campaign and the fact there is a 4 year strategy for how that campaign can work – but not an easy challenge
- o Something that will take a city-wide effort, including work with VCS, faith groups, business etc

# Following this each table held facilitated group discussions focused around the following areas of questioning:

- Why are we (as VCSE/Public sector organisations) providing our services?
- What are we trying to achieve?
- How are we currently doing this?
  - o What capacity is there?
    - Are we focused on the right things? (addressing needs/managing (down) demands)
    - How can we build capacity?
      - What is the potential for efficiency savings in your organisation?
      - What is the potential for collaboration or sharing resources with others?
      - What is the potential for generating an income from your service?
    - What are the barriers to achieving any of these?
    - How could the Council and Voscur support co-production?
    - What else do we need to think about?

#### **Feedback**

## **Table 1, Facilitator – Deborah**

## 3 key priorities

- Facilitating culture change and trust to enable open adult discussions across partners
- Cut bureaucracy and work in a simpler and clearer and non-prescriptive way to free up people's limited resources so they can be focused on the right things. (Enabling Council)
- Capitalising upon knowledge and skills across all sectors (VCS/ Business/ Public sector), including peer support and better leveraging of finance to deliver improved outcomes.

#### **Key points from discussion**

#### Why providing services and what trying to achieve?

- Supporting vulnerable groups
- Ensuring inequalities in our city don't get worse, rather seek to address and improve them

#### How are we currently doing this?

Working together across diverse city

## **Current barriers**

- Council needs to not work top down and needs to 'let go' more. Enabling role important.
- Current prospectus application/infrastructure grant application too lengthy prescriptive.
   Disproportionate and more complex than many other grant applications and takes unnecessary time to complete, esp for smaller VCS orgs. Needs to be simplified.

#### **Building capacity**

- Collaborative leadership
  - Trust very important
  - Need to target services in the right way
    - E.g. around community assets and functional services

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- Needs a change of mindset. A focus on what trying to collectively achieve bringing people together
- Enabling through peer support too.
- o Recognise the existing knowledge and skills in VCS sector; but need to be able to build resilience/capacity across sector.
- Leadership for sector needs to be clearer (including at the Council) with more equal voice.
- Analysis of what done and opportunities
- Discussion around whether jointly need to force people to work together where relevant e.g. around community buildings
- Dowrie with assets could be very helpful to unlock opportunities

#### Prevention and early intervention

- Capacity, time and culture important
- Skills sets brokering conversations, pro-bono support from different orgs.

# **Commissioning/Funding models**

- o If solution is large contracts, need support to tender for that.
  - VCS sector needs support and time to build consortium bids and partnership building to respond to larger contract opportunities
- o Commissioning knowledge amongst Council managers needs to be improved, where Managers now doing it for themselves, lack of knowledge undoes good practice and progress made with central commissioning and procurement team.
- o Encourage/build new ways of funding models; e.g. the new local investment group Bristol and Bath Regional Capital
- Also need to be able to unlock match funding with other sponsors.
- A commissioning and procurement group could help with elements of above

## **Business sector support**

- o Financial and service provision advice
- Build into good networks and models e.g. Social Enterprise U.K.

#### Table 2 – Facilitator – Ruth

## **Key points from discussion** (points in bold top 3 priorities)

- Energy
- Collaboration:
  - o Communication
  - Encourage within building
- Build relationships time take
- Be more open
- Change mindset challenge communities involved
- Campaigning
- Proactive
- Volunteering?
  - A different word? Sell?
  - More positive aspects
  - o Personal achievement
  - Networks local activity
  - o Rather be part of sorting out
- 'Council thing' Neighbourhood partnership
- Organisations share expertise
- Know own area leads to partnership working
  - Community navigators

## **Empowering people**

- Network meetings?
  - o Council, Voscur, Neighbourhood groups
- Mobilise
- Open outward looking
- Ask people
  - Specific small tasks
- Invite events
- Community navigators work with other non VCS orgs
- Neighbourliness
- Business skills plans
- Fundraising advice
- Premises leases protection for community
- Marketing
- Support
- Secondments from businesses
  - Skills
  - o Benefits to them
- Unsung volunteers

#### •

## Table 3 – Facilitator – Mark

### **Key Priorities**

- 1) Working with business sector to help them contribute something more than business rates and employment
- 2) Using commissioning/procurement to require larger bidders to involve smaller orgs = maximise social value

## Role of business in the life of the city

- Do they see themselves as part of it?
- Businesses' contribution to the city is not just about incoming business rates or employment they
  could contribute more.
  - Suggestion: make a more ambitious ask of the business sector. Examples:
    - BCC push back to businesses to offer more than 1 or 2 days of volunteering good corporate partnerships take time; VCSE organisations need more longer-term and meaningful intervention
    - Some things needed by Bristol's VCSE organisations that business could contribute: skills; advisors; board members; support to be more entrepreneurial; support to maximise the potential of Community Asset Transfer properties.
  - Suggestion: make a new Business-VCSE Sector Compact that set out the city vision for such partnership working.
  - Suggestion: that BCC does brokerage with big businesses for support to VCSE sector to decrease costs. Example: Tesco, Eastville offers free meeting room/

#### **Social Value**

Social Value represents potential but that is yet to be seen. We think it could be a tool to ensure that

- > Suggestion: use Social Value to require bidders (including business sector) to work well with the VCSE sector (other those that delivery the most useful Social Value.
- Suggestion: there needs to be a shift to 'what social value can help us achieve?' away from the current thinking 'we need to meet the social value act's requirements'.
- > Suggestion: VCSE needs to be better at 'selling' or offering its Social Value to bidders to achieve charitable aims + help bidders win contracts + help city achieve Social Value.

The inclusion of VCSE providers in the delivery of public service contracts will serve the community (by maximising the effectiveness of public funds) and strengthen links between VCSE organisations and

contract holders (predominantly business sector). In turn, that will mean VCSE organisations are more sustainable and less reliant on grant funding.

#### **Buildings Strategy**

- · What is it?
- Is there a strategic approach?
- A dowry for capital improvements is a good idea and will help some VCSE organisations manage assets
- Is the strategy just to push out properties for community organisations to manage?

#### **Corporate Strategy**

- Is it really a strategy? More like a plan to manage a cuts programme.
- Be realistic if it's the case that there won't be as many youth centres, say that out loud and we can
  work out how best to spread them across the city. we can work out which buildings aren't needed, sell
  them and put the money into future provision

# Large and small

- Larger providers win more contracts than smaller organisations because contracts are large and smaller organisations have limited capacity/familiarity with commissioning/procurement processes
- BCC could do more to encourage bidders/contract-holders to work well with smaller organisations
- Could there be an onus (requirement) on larger organisations to support smaller organisations?
  - Suggestion: this could be done through commissioning/procurement in requirements to subcontract, offer buddying, offer free space. Include a mechanism (social value?) that recognises that the involvement/support to a small community organisations is valuable.
  - Suggestion: this could be a requirement in Community Asset Transfer processes.
- There would also be a requirement for smaller organisations to be proactive and make relationships happen it can't just be down to the big players
- VCSE organisations could merge, share buildings or work better together e.g. sharing back-office functions

#### **VCS Grants Prospectus**

 Are too many organisations expecting a golden goose to lay its egg (aka expecting funding because they've always had it? Or, expecting to be rescued with funding if prospectus application is unsuccessful?)

#### Table 4 - Facilitators - Sarah/Katie

#### Three priorities:

#### 1 – More communication and transparency:

- Single message from the council
- Getting the message out to the public
- Better sharing of learning, eg from procurement exercises

#### 2 – Empower people and organisations to find solutions, eq:

- o To co-locate or collaborate (among vol. orgs or with the council)
- o Creating a shares intelligence, that is accessible and relevant

### 3 - Create a clear strategy that co-ordinates activity and moves us forward

#### **Key points from discussion**

Discussed shaping the voluntary section –what does that actually mean?

Concerns there is a disconnect between the voluntary section and BCC

How will engagement work?

#### Potential enablers:

- Co-ordinated approach
- Single message from the council (differing message from individuals or different sections)
- Make it clearer what part VSC can play
- Establish a strategy or strategic themes. Visible strategy on how we can work together (as a genuine partnership) plus more share good examples (eg Swindon, co-location of support services)
- For voluntary orgs up to a fifth of budget can go on property, LA often offer worse properties and sell something on open market that could be more suitable. More co-ordinated approach
- More co-location eg in community centres
- Co-design, commitments of time and money
- Agreeing a shared language for key messages

VSC sector should lead producing strategy/strategic themes, identifying key messages. Potential to work through other structures, eg Neighbourhood Partnership

#### Table 5 – Facilitator - Helen

## Three key priorities:

- 1) Good business planning (Despite their social aims, VCS need rock solid business support and development, just the same as the private sector. Also; blended funded streams, LA grants, social investment).
- 2) Enabling collaboration (Understanding what good collaboration looks like, not forcing small organisations to become a single organisation unnecessarily)
- 3) Delivery of early intervention (Understanding that the VCS plays a vital role in supporting work in the statutory sector, including avoiding the need for more statutory response).

#### **Early intervention**

Group is supportive of this approach, as it saves money, is better for individuals, is more sustainable than just responding to 'acute' needs, however, it does require a different workforce, with different skills (e.g. coaching skills to work with people in an empowering way, to help them play a role in solving their own problems.

#### Pump priming innovative solutions

Discussion around how the council should use funds to pump-prime innovative solutions (e.g. use social impact bonds. Essex County Council has used these successfully, Council's Chief Finance Officer Denise has experience there – Action – Denise to connect with Charlie White).

#### **Asset transfer**

- The Council needs to recognise that the challenges of running an asset will be passed along with it. More than a dowry, there needs to be support to develop an appropriate business plan to show a long-term sustainable future.
- Important to simplify the Governance arrangements
- Commercial elements to running the asset are vital to an ongoing success; e.g. the paid-for services finance the free services.

# Collaboration

- Challenge: are there too many competing individual organisations in the VCSE? Could solve this with mature collaborations (e.g. retaining individual identity, but sharing back office costs). The risk of mergers is that you kill off those grass root advantages like reach.
- Question, despite not contributing financially, is it still useful for the council to be part of a collaboration (e.g. to provide advice, links with others, sharing best practice etc).
- Successful collaborations flush out their disagreements at the outset (joint venture agreements),

VOSCUR could provide support at the early stages of collaboration to help groups agree their high level aims.

#### Commissioning

- Challenges of grants being made to collaborative bids... the larger, flashier, national level organisations win the bids (and don't always divvy up the funding to smaller organisations as promised) or, grassroots organisations just lose out on getting the contracts.
- Solution: More council support to enable small charities to bid together / recognition built into the application process that smaller charities don't employ large fundraising teams / recognition of the social value in locally-based grassroots organisations.

#### Table 6 - Facilitator - David

### Top 3 priorities

- 1. **Communications** the Council needs to take a lead on this, enabling and leading better information flows, sharing knowledge
- 2. Income generation let's see people as assets not liabilities
- 3. **Responsiveness, agility and flexibility** as well as listening to communities and the VCSE sector, we need to also act on what they say. Not just on their needs/asks but opportunities too.

#### **General notes:**

- -The Council needs to be a city enabler, but also to understand that not all services can be provided by the VCSE sector and especially not all by volunteers.
- -The VCSE sector understands the changing circumstances but what is the council doing to set the tone as an enabler? How is the council changing it needs to become more evidence-led, and to lead more proactively on communications.
- -A sense of leadership is missing there is consultation fatigue, we don't need more listening to know where is most deprived. Let's be more loud about what we are actually going to do, and what is already out there. Comms needs to be better and better funded to get the word out this would also help to limit duplication. There are valuable approaches that cost nothing- eg. word of mouth is your best comms tool.
- -There is a poverty of information about the services out there information needs to be inclusive.
- -BCC needs to be clearer about its role what else is changing apart from less money.
- -A less siloed approach is key for example at the moment public health and the VCSE sector don't work together closely enough. At BCC too eg. in People and Neighbourhoods these cover the same citizens.
- -Volunteer management is key and support around that would help this needs not just to be a box ticking exercise.
- -A strategic and evidence-led approach to cutting services is needed not just based on who shouts loudest a good test of this is whether Redland Library is still funded in a year's time!
- -Strongly support the conversion of libraries to community hubs
- -The Corporate Strategy implies people are liabilities not assets; talking too much about demand and not enough about opportunities
- -How will the council grow inward investment, business rates and generate income? Not enough in Corporate Strategy. Let's also exploit the opportunities presented by tourism and the city's students who are desperate for well coordinated volunteering opportunities.
- -Equality around the city is key we need to ensure people in all parts of the city are engaged.
- -BCC needs to help all VCSE organisations to work better together this is an ongoing, long-term process,
- -A focus on community-led or Urban Parish approaches risks exaggerating inequalities some communities are much more asset and social capital rich than others. Not all areas 'feel' the impact of the council equally. Let's get communities working together eg. Hartcliffe and Clifton teaming up.
- -BCC should explore and communicate best practice from other cities Core Cities but also

internationally (Mexico City and La Paz have done innovative work)- this challenge is not unique. -We need a targeted approach to building communities - look at the example of Hillfields.

#### Equalities Event, 18th November 2016

Location: City Hall

Date: 18<sup>th</sup> November 2016

Number in attendance: 50

Q: The Council is both a provider and a commissioner, but in a time of very limited budgets, the council needs to rely more on its role as enabler. How can the council best enable other agencies and organisations in the city to work together to tackle inequality?

#### Information exchange / coordination

Alan Dyte, BPAC: You're looking to the communities to help you with ideas and take on some of the roles you would have done, so communities need to know what needs to be done. We need to all sing from the same hymn sheet, we need a common task to do. There isn't a fluid exchange of information around the city - every group working here does well but doesn't know what other groups are doing. They all need to work together.

Mineira (sp?), Wellspring Healthy Living Centre: Some organisations are ready, but there are real issues on volsec funding. But it's also about more than resources. Most of us have less money and won't have the support they used to from the council - it's about public, private, volsec working together collaboratively. This is a very different way of working and there needs to be capacity building to allow that to happen.

Harriet Lupton, Action on Hearing Loss, HISS - There needs to be a central council facilitated knowledge exchange on what groups are working in the city and to link them together, a searchable database - someone with IT skills, Bristol knowhow, one place to go for organisations providing services. I'm not thinking about funding but coordination, advertising need and services, volunteers etc. That should be the council role, not necessarily giving pots of money - and it should be an ongoing role.

#### Working with business / identifying new sources of funding and resources

Annie Oliver, SPAN: In terms of business support, could there be a scheme for businesses to choose what they fund. Could Merchant Venturers or other business communities be approached?

Cheryl Morgan, LGBT Bristol: When you move from council to business as a source of funding, there are differences. In the LGBT community, business provides a lot of funding, but they are focussed primarily on gay men, and to a certain extent lesbians - and primarily the younger party crowd. Business will only fund work that benefits their customer base - this makes it difficult to do all the work needed on less commercially popular parts. Neighbourly is a marketplace for volsec orgs looking for money or skills from businesses. Can the Council get together with them, and approve or badge volsec projects - giving extra incentive to business. It's a marketing exercise, we need to give them a reason to back us.

Richard, Logos House - Salvation Army: In terms of money, time, volunteers, buildings - can faith groups be utilised. They may not always be appropriate but sometimes have resources that should be used.

Stephen Dolby, West of England Centre for Inclusive Learning: A lot of charities have run out of money - and are trying to do more for less when they are already out of cash. Some are working with only 2 months of funding left. It is going to be difficult. So what are we doing about budget problems? We need to work on business development and how to get funding in - thinking like a corporate.

Alice Cranston, Inclusive Play Project: Corporate sponsorship - can the council support volsec to do

corporate fundraising. Funders usually won't replace previously statutory funding. That can be a massive barrier - can the council support groups about who they can approach on this.

#### Community hubs / opening up premises

Anne James, BCC: The Council are looking at community hubs in disadvantaged communities to provide early intervention work. How can communities of interest ensure geographically based hubs meet their needs?

Kay Libby, BCC: Given resource restrictions for the budget, we're looking at how we can work better across sectors and share resources. Eg. with library services - we have buildings across the city that could be used, sharing buildings instead of dedicated ones. Community and children's centres too - using these more creatively together.

Paul Hudson, St Mungos: When B&NES cut their health budget dramatically - we were commissioned to set up peer support groups - and we were able to train people to build up their skills and deliver peer support and pass on that learning - but premises was a major problem. Training is easy to pass on, but premises aren't.

Helena Thompson, Talking Money: If children's' centres had a coordinated approach, eg .one late night a week each, advertised for volsec booking, to keep the cost down. There are great spaces in the city that are closed after 3.30pm and at weekends.

David Melling, Centre for Death and Hard of Hearing Bristol: When Somerset set up community hubs, they weren't accessible to people with hearing loss or visual impairments, or wheelchair users. Mobile hubs were more effective at this. Community hubs need to be accessible, and that includes sometime being available in the day not just evening.

#### **City Office**

Valerie Emmott, UWE Bristol: What is the council doing with the City Office? Are we missing a trick if we're not tying up volsec to organisations with more resources.

Mona(?), Bristol Somali Forum: As far as I'm aware the Somali community has not been involved. We can take information further out there.

Mayor of Bristol: There will be 6-monthly City Gatherings - we can ensure people are invited to these.

#### What would/do you value most from the Council?

Valerie Emmott, UWE Bristol: Work supporting the Equalities Forums, and also events such as Black History Month, LGBT History Month etc. We hope the Council can continue to market these.

Ruby Lloyd-Shogbesan, Full Circle Youth Project St Pauls: The Community Asset Transfer Scheme is very important.

Mineira (sp?), Wellspring Healthy Living Centre: Information on who's doing what, who has what role. Voscur's services are not clear, what are they providing. Then we can look at overlaps and gaps.

Alan Dyte, BPAC: More information put out by Neighbourhood Partnerships - they do a lot but nobody is aware of it.

#### What would be your single top priority for the Corporate Strategy:

Mona(?), Bristol Somali Forum: Not cutting off dedicated services - eg. 1-1 support for disabled children.

Christine, Bristol Music Trust: Education and early intervention for young people.

Cheryl Morgan, LGBT Bristol: For the Council not to support events which support hate against minority groups - as they do currently.

Richard, Logos House - Salvation Army: The overlap between street homelessness and mental health problems - and also the need to tap into faith community resources.

Paul Hudson, St Mungos - Local communities have huge resources - how do we tap into that and enable them to support themselves.

Helena Thompson, Talking Money: At Talking Money we leverage in 94% of our money from sources other than the Council. We also employ 35 people, bringing money back into the community. But the Council monitoring for a small amount of money is intensive and we don't think it is effective - streamline this please.

Charlene Lawrence, Voscur: Making clear what services we offer and that people are aware of them.

Jessica Wilde, Unseen: We need a clearer question of, as a charity, what you need from us? Are there examples of good practice in working with Councils - what steps could we take that would benefit you.

Alan Dyte, BPAC: We don't know what we're all doing and where - disabled people need services but don't know how to find them. The council doesn't do enough to advertise and signpost.

Annie Oliver, SPAN: Providing holistic, partnership-based support to vulnerable people. This will deliver health and criminal justice savings, stopping people getting into a revolving door.

Stephen Dolby, West of England Centre for Inclusive Learning: We want all the orgs to work together - focussed on the person not their specific issue.

Mineira (sp?), Wellspring Healthy Living Centre: The council is a commissioner and enabler, but so too are others, for example the health service, who have lots more money. We need those other organisations to collaborate at that level, and for those to work with volsec and equalities communities too.

David Melling, Centre for Deaf: Making sure equality means equality. Some groups are left out if they 'don't fit', including the hearing impaired community. Make sure information is accessible.

Ruby Lloyd-Shogbesan, Full Circle Youth Project St Pauls: The Mayor himself attended our service as a young person - look at our legacy, and SROI, reporting and monitoring. Shared training opportunities. BME engagement should also be centralised.

Alice Cranston, Inclusive Play Project: If the council is moving to enable volsec, they should enable groups to replace their funding. Equalities will go out the window without that money - we need a way to bridge that.

Barry, BCC: What can the volsec do instead of the council? There needs to be a reality check within the Council - that volsec does not necessarily mean cheaper, and we need to be aware of the economics and not just assume the volsec can do work for free.

Table 1 Question – What are your views on the proposed budget? If there is a budget proposal which you do not like, what other budget proposal would you recommend should go in its place to create the overall saving?

Introductions – people introduced themselves around the room

Query about Local Crisis and Prevention Fund – is Discretionary Housing Payment included in the proposals? – It was noted that it was not intended to be included, but this will be clarified. (In response to this query - DHP is a separate fund from the LCPF and is directly funded by the government. Therefore the budget proposals re LCPF do not include DHP. However, we are expecting the DHP pot to reduce this year and it was always the government's intention that it would decrease over time but we will not know until January/February time what the new amount is.)

How many responses to Corporate Plan consultation? – Approximately 550 responses so far (as of 22<sup>nd</sup> November).

There was not much in the proposals relating to, or allowing comment on, Executive pay – what about recent payoffs for senior staff? What savings could be made by reducing/removing senior management? It was noted that removing the top three tiers of management would result in a saving of around £3m. Reducing just the top tier would produce savings of approximately £1m. It would be possible to do away with the Chief Executive, but the Council would still require some senior management structure. It was also noted that the budget proposals did not go into detail about the internal restructure going on within the Council. The Council itself is currently looking to save £29 million by re-organising how it operates.

Housing developers have not delivered on affordable housing – need to be held to account when they do not deliver on affordable housing in their developments, i.e. Council has to follow its own rules more closely in dealing with developers. It was suggested that planning permission could be taken away from developers who do not deliver – but it was also pointed out that this approach would not deliver any houses. There was some discussion on the possibility of compulsory purchase on land where the developer had not fulfilled their commitments to affordable housing. It was noted that this would not necessarily be possible and would often result in long protracted legal cases which may ultimately find in favour of the developer. The proposed Housing Company would be less reliant on developers to deliver affordable housing using the Council's own land. It was noted that there are some 500 Council houses currently standing empty while housing maintenance budget was being cut.

The future of Social care was highlighted—linked to zero hours contracts and minimum wage issues raised by the Mayor. It was suggested that the Council look to a not for profit organisation to deliver such services. The Unions have not been that comfortable in the past with co-operatives but perhaps the issue needs to be considered again. It was noted that much of home care services are currently externalised rather than —in-house.

Concerns were raised over Sheltered Housing providers not having enough money for activities, leading to potential social isolation for residents. It was noted that in light of budget reductions at both national and local government levels, the state will not be able to continue to support many such services, and there would be a need to see what could be done to activate the local community to help out more.

It was noted that there were a number of barriers to individuals helping out more – how many members of the community would have accessible vehicles to take people out for example. Also many cuts were being made to community transport services (dial a ride, carer support for transport etc.). The Department of Work and Pensions are also putting people off volunteering due to the burdensome regulations they have in place for people to be constantly active in seeking paid employment. It was agreed that there needs to be a discussion with the DWP about their approach, in order for them to grant more recognition to time given over to volunteering.

The government and local government are putting more emphasis on the voluntary and community sector at the same time the VCS budgets are being cut. It was suggested that for a number of people there needs to be some incentive to volunteering, even if only lunch vouchers were provided.

There was some discussion over capacity/opportunities for volunteering. It was asked whether any work been done to map the voluntary and community sector and its capacity to deliver some of these services? What is known about the capacity within the city for people to volunteer?

There was some discussion over the budget and what aspects the Council directly controls. There are large sections of the budget where local government administers funding on behalf of central government but has no direct control over that money (housing benefit for example).

It was noted that protecting services for women should be a priority – if targeting domestic violence. It was suggested that gender mainstreaming has not been considered overall in the proposals being put forward. Indeed, there needs to be a proper equalities impact assessment undertaken across the range of proposals. This was agreed. It was noted that the proposals had been pulled together in a matter of weeks and some aspects of the proposals were more developed than others in terms of their equalities impact – the proposals at present are still draft.

It was noted that there was often a disproportionate emphasis on the arts section of voluntary and community sector. There was a need to look at the VCS more broadly to examine how potential cuts to VCS are apportioned.

It was suggested that the Council consider such options as a Hotel/Tourism tax to raise additional funds. It was noted that while local hotels were open to the levy of an additional charge, the national chain hotels were against any form of additional taxation.

There was some discussion of the proposal to 'Review Early Help Services (including family support)'. Any proposed cuts will take away from the emphasis on prevention. It is through the work on intervention and prevention services that can prevent children subsequently going into care. The early intervention team were good at preventing issues arising that may prove to be more costly to deal with later.

An LGBT Bristol representative also highlighted the importance of early intervention, noting a 2013 study by the University of Bristol on the Social Return on Investment provided by LGBT Bristol, a charity which challenges homophobia and transphobia in Bristol and the wider community. It was noted that there was a great deal of concern within LGBT communities about cutting funding to smaller charities. All of the forums continue to apply for funding outside Bristol, but is often not enough. Also work with statutory agencies to support LGBT communities.

It was recognised that early intervention is key to prevent potentially more costly crisis further down the line – but the benefit is not always immediate and the Council still has to deal with the crisis. Where would the cuts be if additional investment was made in early intervention services?

It was noted that there was a need to put capacity into VCS organisations in order to produce more volunteers – people who have the capacity to deliver some of these services. The Council's Chief Executive was open to discussion for how the VCS can contribute and how can the Council develop these services along with the VCS. It was recognised that any such discussions needed to focus on actual propositions.

It was queried whether landlord licensing was a citywide initiative. The Council is working within its powers, as a starting point it is currently focusing on parts of the city with the most private rented properties.

It was suggested that it would be better to undertake budget consultation before specific measures were

drawn up. It was also suggested that an equalities impact assessment was undertaken before proposals are drafted, rather than afterwards. It was noted that this was part of an ongoing conversation (the proposals are still draft) and that the timescale to produce this information is very short. The proposals also have to take account the 300 or so commitments given in the Mayor's manifesto. Some of the proposals have looked in detail at the equalities impact, others less so. Due to the time constraints, it was felt that it was important to get the draft proposals out in the public domain in order to promote discussion. This is the starting point for a delivering the mayoral pledges within a deliverable budget.

It was noted that Bristol is a divided city- very wealthy in parts, but deprived in others. Poorer people are hit disproportionally by proposed cuts. What scope is there for example to get big businesses and wealthy landlords to contribute more? It was noted that in terms of Business rates, the Council does not set the rate for business rates, that is decided by central government. Nor does the Council have the power to raise VAT or income tax.

It was noted that one of the reasons that poorer people were hit harder by Council cuts than others was that the Council tended to provide more services to poorer people. A few services, such as bin collection, were universal, but in general wealthier people tended to use fewer Council services.

There was some discussion about Council tax discount. It was noted that Council tax discount for disabled people is income related. It was also noted that poorer people do not always get the educational opportunities they need and need more advice/support. It was noted that there were budget proposals relating to Information Advice and Guidance (IAG) services - bringing all such services together as one approach, doing it more efficiently and helping people get better information online as the first port of call. It was noted that poorer people tended to have less access to the internet, which was why services such as libraries were so important. Nobody benefits if people are excluded from their community.

It was felt that Local Crisis and Prevention Fund was very important, and that that it should not be cut. Similar concerns were raised over 'Recommissioning Homelessness Support Services and services for Adults and Families'. It was noted that the end of a shorthold tenancy common cause of homelessness, and that cuts to homelessness service provision should be resisted.

Concerns were also expressed over cuts to transport, particularly community transport. People losing access to motability vehicles when they are already disadvantaged by public transport, impacts on their personalisation plans for social care. The proposals related to transport did not seem to be integrated at all when seen in light of the personalisation agenda advocated in relation to adult social care.

In terms of parking charges it was noted that the current approach in RPZs should be turned on its head – ie. people who were not parking outside of their own home should be charged instead – this would still generate revenue for the Council. It was also suggested that people should have to pay to come into the city – a congestion charge.

Time was running out so people were thanked for their contributions. It was noted that Neighbourhood Partnerships are also holding consultation events on budget issues so additional feedback can also be submitted through them.

Trickle Down economics does not work. We need to connect people to people, people who have jobs and people to opportunities. How can agencies and organisations in the city work together to ensure everyone benefits from economic development?

General conversation (including the Mayor for part)

There is a generally held idea that as a city becomes wealthier, that wealth benefits all citizens, but in fact it creates a more unequal society

Equality Trust – spirit level – where there is economic inequality it is bad for everyone. Needs to be a fair

wage city with all employers otherwise we will never achieve equality

Economy – traditional sections of wage earners. In fact unpaid caring/domestic work – considerable amount of women who will struggle with poverty in old age

Living wage – Bristol is the 7<sup>th</sup> worse in terms of output for BME communities and levels of deprivation. The city is doing incredibly well, but too many people are being left behind. Elements- how do you connect opportunities (who you know, experiences etc.); quality of education; job market; poor communities; barriers due to background. What are the challenges for everyone? Economic growth is great, but need to address challenges within it.

Investment – investment in the future. There is a need for more emphasis on roads and buildings. Education – the investment currently is in schools and needs to be teachers.

Need to consider social infrastructure e.g. Childcare. Poor start starts from very early age and children who have good quality pre-school do a lot better in school than those who don't. It is a forgotten area and is unaffordable for many even with subsidy – not free! Providers were able to make it work by charging for wrap around care/additional hours at a higher cost which subsidised the 'free' provision. All investment and new jobs are going to white men –not women, BME, disabled etc. Mayor – should childcare be on a similar line to transport – part of the infrastructure with the idea of getting every child off to the best start – Marmot idea.

Disability –we have to have similar ways of working across all groups eg issues that apply to BME also apply to disabled people, so need one strategy not different approaches because seen as different. Need to tackle discrimination at source e.g., not being employed due to disability.

St Mungo's have found there are a number of people and businesses who are happy to help their clients through business mentoring, courier services, painting etc. There is a focus on all the things we don't have and in fact we need to think of all the creative solutions there are. Can't rely on council to fund everything and depressing as that is it is the way it is, instead use the big businesses that exist who want to help. What can we get from that source rather than the council. St Mungo's have a very good fundraising team, but they are inundated with offers. There is a need for us (VCS) to work together, but how can we all work together to gain money/resources into the sector.

Work in education – understand the deprivation and destruction of our children. Losing money to train the teachers, giving them something that the government has taken away. Operated on an isolated basis. Short term funding. Inequality with our children, not being given confidence, not giving education of the world around them. What are the areas that can be focussed on to help those that are caught in never ending cycle? Delivering the right teachings and delivering the right economics. In St Pauls and inner city areas – different businesses, but all separate. Need to get together locally and citywide.

Social value – adding this to all contracts BCC awards and possibilities with all companies we have and can set up. How much power does it have e.g. When we get control of business rates – can we charge higher rates that don't have adequate BME representation within the company? Or only work with living wage employers? **Mayor to look into this question.** 

Can we do more in a very creative way to do things in a joint way? - childcare infrastructure fund – investor puts in money to develop this. Women's commission are planning to lobby for this. Not missed the boat with Bristol owned companies. Need a vehicle for this to happen – what would this be and how would it work? Could start with temple key investment

When we talk about infrastructure we must talk about older people – caring for older people is a national issue looming on the horizon. Not same infrastructure of women who stay at home to look after children, then are available to look after parents. This has all gone. In Venezuela – paid social care that would enable a whole class of women to work who previously had lived at home.

Need to start thinking about what we want our VCS to look like in 15 years' time – public services etc. to look at what VCS would be. Need to take a Pro-active view on what society would look like. This should have been started about a year ago. The role of the VCS – Businesses are willing to invest, but lack of mechanisms in place to allow this to happen. VCS is currently reliant on public sector. This needs to be something flexible that works with business and moves services forward.

Careful to define what you meant by a volunteers. There are issues with involuntary volunteer eg. carers, or people who chose to volunteer. There are issues with people and business categorizing deserving and undeserving need.

Youth issues – need to support austerity. How can you help different organisations in their process? Go to different business where youth go. For examples organising carnival – asking businesses to support this as Carnival activates loads of business. Support structure to connect businesses and people. For example each business could pay a small fee in investment in carnival for example. Address equality in a people to people way. Doesn't agree with raising taxes, but austerity is a challenge.

Mayor this conversation is about cuts, but we still need to focus on certain things in the city. Trying to identify the issues, what are the actual barriers? E.g. No homeless people on the street, breakfast clubs in primary schools.

Transport/housing – there is a tremendous amount of road work in the city for example loads of issues in St Paul, congestion etc. yet in St Andrews there is nothing. Too many road closures and works happening on the roads. Mayor – there are two key drivers for unemployment – structure of jobs and physical distance/dislocation – ability to get there. Need to start talking about transport as a system – people and opportunity around Bristol. Lack of quality public transport creates issues., so is setting up a focus group to look at transport in the city.

Unemployment - distribution of the jobs are also an issue particularly with women. Disparate pay gap is dependent on where you leave. This applies not just in Bristol, but North somerset as well where the gender pay gap is huge. Also tied in with caring responsibility which is why breakfast clubs and after schools clubs so important. Mayor- there are two pieces of work on gender and race pay.

Abandoned buildings – Issues with the amount of abandoned buildings and access to them. Lots of young people are squatting. Get criminalised because they have no-where to go and play which is a reflection on our society. This includes access to drugs and anti-social behaviour. It feels like people who try to help don't speak to young people in a way they will understand e.g. find a job or I will cut your benefits – confusing and demoralising. Bristol schools – aren't the best at secondary although primary is good. Investment is important. Abandoned buildings – BCC are asking people from the community to go in . St mungo's using guardianships. Asking for more powers for compulsory purchase orders where bought by developers.

Landlords – has a small elite selection of a handful of landlords. Monopoly. If you owned 300 props the % of tax should be higher and inflates the more they own. Summary of key points:

- 1. Employers should be fair wages employers and the organisation should be working to the good of all people. This includes access to employment.
- 2. Wider understanding of what economy means and how individuals can contribute to that e.g. If people have more we can ask more of them?
- 3. Businesses/very large Corporations –e.g. Temple quarter/arena. How can we support women/or local people (BME) to get the jobs in these?
- 4. Abandoned buildings could be addressed. Already lots of work happening
- 5. Business mapping there is money in Bristol. Knowing where to find it, who to badger for this etc.

- etc. Where is the money and how to access it? mobilise fundraising can ask for donations, but others might do guild sharing
- 6. Apprenticeships very much more difficult to access and benefits people who can navigate this easily. This applies with all employment and needs an element of investment. Changing the business environment. (Brexit has had an impact on this). Business rates could use aggressive taxation
- 7. Affordable childcare Lack of affordable childcare is harming businesses, so they want government to pay for free childcare, but it needs to be provided by businesses themselves. Child carers rely on subsiding of payment of extra care (wrap around) hours which they insist people buy. This will make it unaffordable if they have to provide 30 hours at that rate and the payment for hours is not high enough to enable providers to function.
- 8. Weighting for business applications from geographical areas, BME led departments and if not happened there would be consequences. However need to make it work for them as they are citizens too.....some of them are small businesses.
- 9. Getting communities to develop their own economy. Enterprise and opportunities.
- 10. SMEs Matrix as they might need different solutions.
- 11. Education and early years 11% of our children go to private schools. Divide started and much more worse with free schools/academies.
- 12. Competitive scheme or initiative that benefits the communities to be more socially responsible. Feed their ego and force them to really think about equalities
- 13. Voluntary or compulsory 'fund' for social responsibility that operates on a citywide basis. Doesn't have to be £ focussed could be time or providing work experience.
- 14. There is currently no money/fund available for providing access to work funding for work experience unless that is guaranteed to lead to a job. Means disabled people don't have the same opportunities for work experience
- 15. Setting up a social enterprise e.g. Replicate Petrol station in Gloucester (or service station) that employs local people, disabled people.
- 16. MR to work on designing inclusivity and diversity. Sense of community is a word, but can this be created by design.

#### **Business Event, 15<sup>th</sup> December 2016**

Number in attendance: 23 business attendees and BCC staff and cabinet members

#### Solutions-focussed Discussion

- Stephen Hughes: These events and consultation process are not just about the consultation paper, but about what is the nature of the future relationship between business and the city.
- Discretionary services are very valued so how can we do these together?
- Q: Should councils, and businesses concentrate on what they do best, for example should Bristol being setting up an energy company? There are already some socially conscious energy companies, give the level of risk in setting this up should BCC being doing this?
- Marvin Rees: Councils need to rethink what they do and what their purpose is, boundaries between the sectors are blurring (e.g. businesses growing involvement with education, and business skills in the voluntary sector). In the current climate we need to consider how we can generate income and be more entrepreneurial.
- Q: Request for clarity regarding the reduction in public sector grant and the impact on business rates and city income levels.

- Stephen Hughes: There is a lot of rhetoric around business rates that doesn't match reality. Although we collect them, there are top ups and tariffs (redistribution by Government) that means under business rates devolution the figures are the same in terms of what receive locally.
- In 2020 when there is 100% devolution of business rates and a review of needs at the same time, we hope we can keep additional business rates locally (as happens through the Enterprise zone deal).
- In essence there may be some flexibility around the edges but HM Treasury still has the controls.
- Q: What incentive is there for LAs to encourage growth? At present (up to 2020) we can keep any additional business rates generated.
- Cllr Holland: There are areas where we can keep a proportion of business rates the enterprise
  zones. We need business to support us on this. Government have granted permission to raise Council
  Tax to cover social care, however the extra income generated only covers a small proportion of the
  growing social care bill.
- Q: Small business owners are expecting business rates to increase. There is agreement we need to work together but this concept needs boundaries. Suggested boundary is a commitment not to increase business rates which can seriously impact small businesses. Is there a formula used to anticipate how many small businesses would go out of business at different increase levels?
- Stephen Hughes: As we do not control the rateable value of business premises or the multiple indicator, LAs cannot actually influence business rate levels. If changes are wanted should use business sector representatives to have conversations with Government every Government so far has put rates up by the maximum allowable. There is a taper so small businesses pay less, and rate relief.
- Lively debate around hardship payments and write-offs noting that if the council gives hardship relief, equivalent savings will need to come from elsewhere.
- Q: Why are we having this conversation, the business community does not bring its problems to the City Council?
- This is an attempt to deal with the reality of the financial situation, and properly engage with and involve business and the whole city.
- Q: We need realism; Government is broke, Local Government is broke, we need to create a democracy that is more effective. Suggests possibilities:
- Single tier LA
- Shared services
- Look at spend
- Get back to basics
- Stop expanding

Response: We do work in partnership with neighbouring LAs and have looked to share some services where possible, it can be difficult getting consensus as we face different issues and the scale of the problem is different in Bristol.

- Floor: This is a great opportunity to work in partnership. It's a shame there are not more businesses here to show willingness to engage. Businesses often do not understand the scale of issues faced by the Council and don't always trust the LA. Hopefully events like this start to change this.

#### **Table discussions**

#### Q: What are your priorities for the city?

- Transport investment is essential especially in South Bristol. Good, regular, and reasonably priced public transport is needed.
  - The council could raise funds through charging a levy to businesses that provide parking
- Businesses in the city centre must be prioritised over out-of-town developments (such as Cribbs Causeway)
- Clear, open, honest engagement with the city

- Quality of life is key we must remain a great place to live and work
- Vibrancy and diversity of businesses especially independents
- A simpler system for tax collection
- A clean and safe environment
- Maximise the opportunities presented by a properly integrated transport authority, the new Combined Authority and Metro Mayor
- Value of investing in employability for young people in particular adds value
- Set up SME's, apprenticeships, start-up support around city.
- Capital investment by Council would help, but recognise barriers to this; therefore work in partnership across city e.g. people/orgs working on improving/building property to benefit business growth etc. (e.g. Bristol Together)

#### Q: What challenges or barriers are your business and Bristol facing?

- Transport in and out of Bristol, but also across the city. Congestion and a lack of good quality, affordable public transport is a major barrier to employment and business success.
  - Cycling safety cycling has a huge potential to reduce congestion and improve health but many are still put off by not feeling safe
- There is a huge need for genuinely affordable housing and not just housing that meets a definition of affordable because it is eg. 80% of market rate. Viability assessments result in too few affordable homes in new developments.
- Labour market: many people are not employment ready, there is a need for upskilling and to raise aspirations, how to connect those not actively seeking work to the opportunities available
- We need to think about how we enhance our city offer to make it more attractive (we have a beautiful city, but need to make more of it in face of competition)
  - Affordable business rates
  - Attractive, clean environment (civic pride)
  - o Independent shopping zones (local business initiatives)
  - Diverse with more to do than just shop
  - Cardiff cited as good example of this.
- Too many shop units and residential properties are empty we need to use property more effectively in the city – be creative with pop-ups, combining with developing skills, start-up support etc.

#### Q: What can Bristol's businesses do to help support the City Council?

- Sharing knowledge and tech expertise
- Street scene business will be prepared to invest in local street environments where this will increase footfall – for example with Christmas lights
- Use of third party providers can we make more/better/more efficient use of these?
- Council engagement with business on culture and sponsorship can we do this better look at the success of SS Great Britain in leveraging private sector money. Bristol businesses advertise the attractiveness of Bristol as a place to live – it is fair to ask for their support in maintaining this through eg. investment in culture.
- Bristol bears the financial brunt of the cultural offer in the region, should for example major employers in S. Glos whose employees live and work in Bristol contribute to Bristol's cultural services. Their employees are attracted to the area in part because of Bristol's vibrancy.
- Secondments into/with local business, to gain a full understanding of the opportunities to share.
- Work experience, mentoring, apprenticeships
- Build networks and relationships within and across sectors e.g. businesses and schools, provide role models.
- Give business the opportunity to do what they do best:
  - o Entrepreneurial approach
  - Make best use of knowledge and expertise within city. E.g. charitable business HR groups work with on recruitment etc.
  - Supporting people (in particular young people) through working in partnership

- Utilising young people's ideas through apprenticeships, national citizen service etc to realise new and growing business
- o Make business responsible for providing work experience to help people earn an income (reduces welfare spend)

#### Q: How should the city work to support inclusive growth?

- Improvements in communication community groups need to be aware of the opportunities out there
- Nurture the mixture of business types and sizes (which also increases resilience)
- Promote positive attitudes and advertise the opportunities available in the city e.g. one business representative mentioned having met young people from Lawrence Weston who have never been to **Bristol City Centre**
- Important to recognise in policy the difference in prosperity across the city in particular North versus South, whilst recognising that many areas in the North are less prosperous too
- Don't let big business dictate their needs to the city the independence of the city is important
  - Wapping Wharf development cited as good example
  - Council procurement/commissioning to help support this
- Examine LA spend, where we achieve VFM /what works best
- Website 'Fiver' as a model of how to support/commission smaller work packages that give opportunities to SMEs

#### Summing up

Key issues:

- Transport
- **Business Rates**
- Housing affordability of rents and house prices
- Communication –getting a clear message that there are opportunities to more actively network, plus opportunities to consult on specific issues.

Suggestion: BCC could present at one of the Business West breakfasts to continue more focussed discussions on these topics.

Additional feedback from suggestion box:

- Get businesses to provide work experience (pro-rata to their size of employees) would reduce benefit costs in the long term.
- Look at the services you are paying for when you are funding programmes that are delivering the same (agency fee costs)
- All food for meetings to be banned (catering) when under 5 hours
- Turn the heating down in the Council chamber save energy

#### Easton & Lawrence Hill Neighbourhood Forum, 12 December 2016

Date: 12th December, 6:30-8:30pm Location: City Academy, Easton and Lawrence Hill

Number of attendees: 22

**Corporate Strategy Consultation meeting** Neighbourhood Forums are organised by Up Our Street

#### Setting the scene

Ruth Pickersgill, Councillor for Easton Ward introduced the background to the corporate strategy

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service Page 408

consultation. Asher Craig (Cabinet member for Neighbourhoods) and Janet Ditte (Bristol City Council Finance Officer) went through the financial situation faced by BCC and the options being considered and pursued by the council.

#### **Discussions at tables**

The meeting divided into different subject areas to discuss the council's proposals in more depth. Notes and ideas recorded:

#### **Transport**

- Do BCC have any ability to run profitable bus services so that money can be used to subsidise other routes, as mentioned by the Mayor in his election pledges.
- It was raised that more information about which bus routes are subsidised and which might be at risk would be useful.
- Bus pass holders may be willing to pay a small fee (for example 50p) for journeys, reducing the burden of subsidising bus travel for older people.
- Do all people 60+ require a bus pass? Many are still working and quite well off.
- There was a discussion about outsourcing of key services due to lack of skills within BCC. For example quantity surveyors and highways engineers – more people with these skills could be contracted out to create income for the Council, as in the private sector. Using more in house staff would reduce costs of contracting out services.
- Freight consolidation. An idea was suggested to look at incentives for city centre businesses to receive deliveries at night. This happens at Avonmeads to great effect, reduces vehicle movements during busy
- Lollipop people an observation was made that not many people let children travel alone to school so may be less needed. Zebra crossings cost more to start with but less ongoing costs.

#### **Strategy and Governance**

- Concerned about the future of NP's, we need to work with the process to improve it.
- Can't deliver the agreed strategy on half the money.
- Cutting preventative care is short sighted.
- ICT can play a role, people able to more online won't need 1:1 support.
- Community hubs basic info/ citizen points.
- Volunteers for parks, play areas and trails. Commercialisation of the parks.
- Coordinated day of action across all core cities to raise profile of impact of cuts on communities all women went on strike in Sweden for a day. 2
- Universities to pay / contribute to the city for the student accommodation, universities have a lot of money but students pay no council tax.
- Consultations need to have accessible language, no jargon and technical terms. More background needed before options are proposed. Not understood what the broader impacts of the proposals are.

#### **Our Home**

Housing situation in Bristol put into perspective.

- 26,500 council homes
- 500 council homes are empty
- 9,500 families are on the waiting list
- 30% private stock
- 74 rough sleepers
- 520 families in emergency accommodation

#### **Proposals:**

- More assertive CPO strategy.
- Expedite process to move people out of emergency housing, a local case involved BCC paying £100 per

day to an emergency landlord.

- Leverage against student accommodation developments.
- More affordable housing.
- Rent capping for social equality.
- In-housing enforcement.
- Establish compulsory training courses for landlords which they pay to attend.
- Ethical lettings agency.
- Mansion tax.
- More stringent checks on single occupancy properties, and greater awareness about illegal subletting.

### Black South West Network Event, 4<sup>th</sup> January 2017

Location: City Hall Date: 4th January 2017, 10.15 am - 12.30 pm

Number of attendees: 26, plus facilitators (6)

Notes:

# Black South West Network BAME Consultation event Bristol City Council Corporate Strategy – A BAME/ Race Equality perspective

Following the launch of Bristol City Council's draft Corporate Strategy consultation seeking people's views on a draft five-year plan for the city, Black South West Network working with Cllr Asher Craig & Bristol City Council (BCC) Policy Team, decided to host a Race Equality focused consultation meeting to explore challenges and opportunities for the BAME community that can be fed into the strategy.

There were three areas of focus for the workshop:

#### 1. Bold Ideas, 'Big decisions, tough choices'

Participants were invited to express their position on how BCC can run services differently in the city in the face of the large savings they need to make, which included looking at the cuts proposed in the 'Big decisions, tough choices' proposal, and evaluation what impact could be faced by the BME communities, and which of the proposals were positively impacting chances of the BME communities.

Notes and findings – see Appendix A.

#### 2. Spending Cuts, First Workshop Session

Considering the amount of participants, the workshop was designed for 4 groups of 8 to 12 individuals to work with a facilitator on one of the areas of the spending cuts. The areas summarized for this workshop

#### were as follows:

- 1. Families in Crisis and Housing
- 2. Voice and Participation
- 3. Young People and the Arts
- 4. Transport and Access

In order to effectively discuss each of these areas and the proposals attached to them, the group were asked 3 questions:

Question 1 - What do you think will be the key impacts upon the BAME community of these proposals?

Question 2 – Do you have any suggested changes to these proposals?

Question 3 – Would you change any of the allocated capital spending to reduce the spending cuts discussed, if so which ones, by how much, and why?

Notes and Findings:

#### Families in Crisis and Housing - Group 1, Facilitated by Matt

Families and individuals experiencing crisis and in need of IAG support (CF8) - the BAME community is currently over-represented in this group in relation to the population of Bristol. Therefore, and change to IAG services will disproportionately impact on BAME communities. The proposal is to create a single, city-wide approach to IAG services, reducing the allocation by £800k.

This approach tends to create a universal service designed to meet universal needs, rather than a service that will meet the specific needs of certain communities, such as the BAME community. The proposal also includes the roll-out of an online service, which is also problematic for the BAME community, given limited access to the internet, English language skills for some. A universal service will exacerbate an existing problem in support services and IAG, which is a lack of diversity within the delivery staff – with the exception of a few service providers e.g., Nilaari, Somali Resource Centre, Black Carers Association, the majority of services are provided by White British led organisations, and staff.

The result of an inappropriate service will be that fewer individuals and families from the BAME community will access the service, there by not receiving relevant information, advice and guidance. This lack of information on the support they could receive, whether this be in the form of financial support, benefits advice, poverty alleviation advice, or sign-posting to other services, will lead to the worsening of their crisis situation.

This could lead to an increase in other negative outcomes, such as homelessness, mental health issues, drug dependency, criminality, and ill health, which is not only detrimental to the individual, their family, and the BAME community, but also to specialist service providers who will experience an increased demand for their service as the crises develop.

Reducing the Local Crisis and Prevention Fund (RS10) – it is not clear the extent to which the BAME community utilise this service, which means it is difficult to assess direct impact of this cut. However, given that BAME individuals and families are disproportionately represented in the figures regarding living in poverty and homelessness, the cut is likely to have a disproportionate impact on them. Furthermore, if individuals and families are not accessing the universal IAG service, they may not be aware that they could apply for this funding, if there is any available, which compounds the problem further for the BAME community. It is likely that this cut will lead to an increase in the numbers of BAME individuals and families experiencing crisis, homelessness, and the attendant issues associated with experiencing crisis without

support – mental health issues, drug dependency, criminality, etc.

Recommissioning homelessness support for adults and families (CF2) - the proposal indicates cuts to better align supply with demand, however, it was felt that supply does not currently meet demand, and that the other cuts discussed will actually increase homelessness and consequently, demand. Given this, that BAME communities are disproportionately represented in the figures on homelessness, and the compound impact of the other proposals increasing homelessness in the BAME community, the logic of this cut was deemed to be inherently flawed.

Reduced use of temporary accommodation (CF4) – It is unclear how BCC plan to deliver earlier intervention for families experiencing crisis and thereby reduce the need for temporary accommodation, particularly given the problems associated with the other proposals discussed here. If the use of temporary accommodation is reduced whilst situations of crisis are increasing for BAME individuals and families, there will a further increase in the numbers of BAME individuals and families experiencing homelessness.

#### **Further Comments**

Major concerns were expressed regarding the inter-related nature of the issues that individuals and families experiencing crisis have:

The stress caused by prolonged crisis can cause mental health issues, if undiagnosed, individuals won't get the necessary support under the Mental Health Act. Drug dependency can result for people experiencing crisis and mental health issues, which often leads to criminality and custodial sentences.

Whilst in prison, people either continue to use drugs, or begin to due to high levels of stress and the ease of availability. There is little support for people leaving prison with drug additions, and no 'half-way house' type accommodation available. This means that ex-offenders tend to be housed in hostels where many of the other residents are drug users. This often leads to ex-offenders continuing to use, or relapsing into use, and subsequently leading them back into criminality.

Young homeless people, and young people leaving care at 18 with nowhere to live are also often housed in hostels where drug and alcohol use is prevalent. This creates a significantly increased risk of these young people using, particularly if experiencing stress and crisis about the homelessness.

There needs to be an integrated prevention and early intervention service that combines housing support with mental health service, drug dependency services, ex-offender resettlement and support services, and care leavers services to seek to break these multiple cycles of crisis.

#### **BCC Capital Programme**

The workshop looked at the proposed areas of expenditure with a view to recommending changes that could be redirected so as to support the issues identified from the proposed spending cuts. The savings identified below should be used to build suitable accommodation units for those classified as homeless, those living in temporary accommodation, ex-offenders, and young care leavers, with a proportion of the funding used to provide support services to the tenants. These units should NOT be hostel type accommodation but smaller units integrated into settled communities across Bristol to support people's sustainable development and break the cycles of crisis mentioned above.

Questions were raised about the Affordable Housing Enabling Budget and the Affordable Housing Enabling Budget (Get Bristol Building) regarding whether any of this housing programme would include not just 'affordable housing' but also accommodation units for those classified as homeless, those living in temporary accommodation, ex-offenders, and young care leavers?

It is understood that there is an alternative proposal for the East Bristol Pool that will cost £1 million, rather than £4.5 million. (£3.5 million saved)

Questions were asked about the level of investment into the Energy Company and whether the £7.6 million could be reduced. More info is required to suggest an amount, but even a reduction of £1 million will help. (£1 million saved)

The environmental improvements and Legible City project expenditure was deemed an unnecessary luxury and should be cut. (£1.3 million saved)

Questions were asked about the £700 k investment in the Bottleyard Studios and whether this was essential? Could this money be reallocated to this proposal?

The Smart ticketing project was thought to be good but not a priority and that the funding should be cut by 50% (£2.25 million saved)

Questions were asked about the Energy Programme Workstream 2 and whether £14 million for this was absolutely necessary? The group asked for more information with which to take a view on this.

The group felt that Bristol City Council's continued investment in Colston Hall should cease entirely and the £8.4 million contribution to its refurbishment halted. (£8.4 million saved)

Total savings £16.45 million (minimum) to go towards the provision of supported accommodation for target groups. This accommodation and associated services should be designed such that BAME communities can benefit from them proportionally to their representation within the target groups, which is disproportionate to the communities percentage of the population of Bristol.

#### Voice and Participation - Group 2, Facilitated by Sado & Vernon

This group discussed proposals **CF7** (Reshape our approach to civic engagement and local empowerment and reform Neighbourhood Partnerships), **RS3** (Removal of devolved NP Capitol allocation), and **RS9** (Reduce the number of council run libraries)

#### **Neighbourhood Partnerships**

The voice and participation group focused mainly on reshaping our approach to civic engagement and local empowerment and reform neighbourhood partnerships (Ref: CF7)

Cllr Craig was able to give some valuable context to this particular issue by highlighting the intention to review and reform Neighbourhood Partnerships and support BAME communities being better able to influence and engage in local community priorities and outcomes.

Much discussion from the group provided the following 3 broad areas of agreement on why new approaches should be taken:

- Neighbourhood Partnerships are not inclusive: most of the decision-making processes within
  partnerships tended to be dominated by a few individuals-mainly middle-aged/older white males.
  As a result, priorities for many local areas do not adequately represent the needs of the broader
  constituency of people in localities.
- Neighbourhood Partnerships underutilise social capital: neighbourhood partnerships need to
  take stock of the social capital already present in each locality and the new emerging structures
  need to better harness the knowledge skills and expertise of a broad range of a broader
  representation of local interests. It was felt there is significant underutilised potential 1) for better
  civic engagement of young entrepreneurial minded individuals with energy and ideas to be help
  drive the agendas forward and, 2) better ways of tapping into the competencies already present in
  communities but not currently being engaged.

Neighbourhood partnerships are not sustainable: the majority of spend in this area is allocated to "administrative" functions via the Council where limited spend is actually committed to delivering (ratio of around 80% admin to 20% delivery). With the pressure on the council to find £92 million in cuts over the next five years the shift from being a deliverer to an enabler needs to be reflected in the "future" structures" as there will be less council monies available for this area of activity going forward.

#### Question two

Overall the group felt that **community capacity building** needed to be an important feature of structures superseding the current neighbourhood partnerships. This will enable more involvement and engagement of the BAME communities. Going forward, greater consideration should be given to leveraging the benefit of asset transfers being included in the resourcing considerations & utilisation of existing BME organisations such as BSWN/ Nilaari etc

An event to be delivered at City Hall on 4<sup>th</sup> February 2017 was highlighted as a good place to consider good practice around the country for other local authority areas and the models they are employing as alternatives to Bristol's current neighbourhood partnership structures.

BME community needs to advocate for a new community led model that's relevant & current to offer an effective model of engagement to get diverse voices in decision making processes

#### Question three

Brief discussions around capital spend highlighted the difficulty for the group in determining which areas of spend were "actually" already committed to the point where agreements, partnerships, and current arrangements make it difficult to make any significant changes (especially to those larger areas of capital spend commitment such as the arena complex, the Colston Hall, and the "aggregate" spend commitment to several energy saving initiatives listed"

Pragmatically, the group felt it would be more valuable to have a better understanding of the potential for this capital spend to generate a return on investment which could then be reinvested to address needs in Bristol.

In addition, some felt that the committed capital spend areas should be assessed on their ability to attract other alternative funding sources to underwrite the investment. However, it was also highlighted within the group that once investments go into the hands of the private sector it may be difficult to have control over significant revenue generated (which may mean accrued profits may not significantly benefit the residents of Bristol).

#### Young People and the Arts – Group 3, Facilitated by Cherene

#### CF13 (Early Help Review)

This sort of support service is vital for families living in areas of socio-economic disadvantage. BME families experience additional disadvantage due to systemic racism in society, so these services are even more important to them. The closure of centres supporting BME families will have numerous compound effects, particularly when the cute to other services above – transport, emergency accommodation, IAG, Youth Links, etc – are considered.

Additionally, this reads like the development of universal service model, which, as previously mentioned re IAG, invariably leads to inappropriate services for BME communities. This will lead to a further compounding effect of the cuts.

this should not impact on disadvantaged communities

- what type of buildings e.g multipurpose use and its impact
- new buildings need to be built with a multipurpose in mind
- how can underused hubs be used better/differently
- utilising staffing of different services
- baselining and monitoring of services under threat

Impact of cost savings on wider services:

- a collective overview should be done on all services together to calculate true impact
- prioritising where there's a gap in services
- passing on services there others providing already e.g health visitors
- once cuts are made we'll need to know exactly where the gaps are

#### **CF11 (Bristol Youth Links)**

This will have a major impact on the BME communities of Bristol. Services for young BME people were dramatically hit when Youth Links was first introduced; a further reduction in services will only worsen the situation for them. With youth unemployment, low educational attainment, victimisation and criminalisation of BME young people, and their representation in the criminal justice system already at worryingly high rates, and there already being very few support services for BME young people available, a £900k cut will disproportionately impact upon them.

How do we balance the cuts against a growing youth population?

- which aspects can be monetised e.g rife mag?
- which communities are being underserved by these organisations?
- what role do universities have to play in supporting?
- becoming more enterprising/resilient

#### **RS15** (Reduce funding to Bristol Music Trust)

There is a question here about the degree to which BME communities access and utilise Colston Hall, and the degree to which it successfully engages with the BME community through its outreach work... The answers to these will condition the impact of the cuts, as far as the BME communities are concerned.

There is a wider issue about access to the cultural capital of Bristol and how reduced funding may impact negatively on that, but this questions is far wider than simply funding for places like Colston Hall and relates to other issues such as transport and poverty, but also cultural relevancy and sensitivity – the very name of Colston Hall being a point at hand for much of the BME community of Bristol.

- yes it's a credible institution but money should/could be redistributed to smaller organisations
- they can take the hit and should be an enabler
- any funding given should have stringent inclusion conditions

#### RS16 (50% reduction to Key Arts Providers (KAP))

With the attendant reduction of funding to Youth Links, this could have a major impact on BME young people who seek some form of release through art and music. Critical to understanding this impact will be

information regarding who will lose funding, and who wont...

- invest spend on culture compared to other cities
- impact on city's reputation
- impact on activity
- Business playing a bigger part
- reduce the size of the cut mitigation or phase it out
- bigger cuts for the bigger organisations
- create and use to stamp on cross industry and historic approach to delivering e.g harbourside and St.Paul's carnival working together
- bedroom tax aligned to cultural sector
- chasing money for events from other places

#### **CF17 (Economy - Reduce Funding to Destination Bristol)**

- indirectly support carnival and Ujima
- expectation of return from spend
- they need a stronger link in the BME community and should use more BME talent

#### <u>Transport and Access – Group 4, Facilitated by Deborah</u>

This group focused their discussion on the following proposed revenue savings:

- RS2 Supported bus service reduction
- RS4 Remove companion concessionary rates
- RS5 Withdrawal of School crossing patrols

#### In relation to the questions:

- Q1 What do you think will be the key impacts upon the BAME community of these proposals?
- Q2 Do you have any suggested changes to these proposals?

#### Points raised as follows;

- If the Council and City want to promote social mobility, integration and access, these proposals will reduce that and increase the gap between rich and poor.
- These proposals go wider than transport, they impact on wellbeing too.
- There is a risk too that these proposed cuts will impact more significantly on members of the BME community (higher bus usage? but check Bristol data), especially those living in outlying areas, particularly where predominantly white communities (Southmead, Lawrence Weston, Avonmouth, Whitchurch, Hengrove etc).
- These proposals will have a major impact, but don't offer much in the way significant savings (therefore impact more than they offer back)
- There is also the need to look at the cumulative impact particularly between RS2 and RS4.
- Interest to know what First bus have said on these proposals, especially Carer's transport. Carer's are often offered free access to services/events, this should extend (or remain) for travel
  - Council needs a more muscular approach to this issue, needs to put responsibility to travel/bus companies. They need to offer more support through corporate social responsibility and support subsidies themselves by offsetting against profits elsewhere (balance).
  - Impacts on other smaller travel companies too.

#### In terms of other ideas to support transport and access in the City:

- Continue to look across different providers to work together for better use of transport, so all relevant fleet vehicles can be optimised – more efficient and effective, making savings.
- Further explore lift projects, shared walking routes, cycling and city cycle hubs in neighbourhoods etc:
  - Is there something culturally we could address here? Think about how we encourage, promote, build confidence/tackle feelings of safety, to use public transport/cycling, walking, car share etc.
  - Work more with different workplaces and communities to promote further.
  - o Interest in new options such as the 'Slide' service.
- Promote train routes/promote community shuttle hub points/alternative routes A-B.
- Encourage greater bus use through encouraging faster routes to City centre as well as balancing with slower services that go through different neighbourhoods (Henbury etc).
- Cost of public transport often still too high.
- On school crossing patrols:
  - Suggest looking to schools to manage themselves, utilising parents, teachers, local communities to help cover patrols on a volunteer basis, also look to local business support to help.
  - Do more to tackle traffic management around schools to reduce risks
  - Approach David Prowse, the original and Bristol based Green cross code man to help promote road safety in the City. Even get everyone to dress up in Star Wars outfits.

#### On **Question 3 on Capital spend** the group looked at the following:

- Smart ticketing
- Rail stations improvement programme

#### Responses were:

#### On smart ticketing

- o Why are the Council paying for this? The travel providers should be paying.
- Given technology already moving fast on this issue can we not explore use of apps on mobile phones or using debit cards as London already does instead?
- Need to compare value and how done more elsewhere, taking account of points above.
- Query whether bus companies pay Council to run services in the City?

#### • On rail station improvement

o Consider £1.6m wouldn't offer much benefit, compared to value capital/other spend can add to other services through supporting vulnerable groups (e.g carer's rates on buses).

#### 3. The Future, Second Workshop Session

In order to gage how we might work together in the next 5 years to address the persistent economic, health, and educational inequalities experienced by people from BAME communities to ensure that everyone benefits from Bristol's success, the attendees were asked this question as the second part of the workshop:

How should the BAME community/sector respond to the new environment, given the proposed funding cuts, and Bristol City Council's new way of working – as an 'enabler', rather than as a service provider?

Notes and Findings:

#### **Group 1, Facilitated by Matt**

Undertake a mapping exercise of the community/sector to identify available skills of individuals working in the sector, irrespective of who they work for – example of the different skills around the table was given – and to identify the BAME led VCS and private sector organisations in Bristol.

Use this map to identify the gaps in service provision delivered by BAME led organisations.

Use this map to identify potential collaborations for both delivering services and creating consortia to increase the likelihood of BAME led organisations being commissioned/taking advantage of market opportunities.

Undertake work to understand why there is a historical and current lack of collaboration between BAME led organisations both in terms of service delivery and the exchange of knowledge and good practice. (NB: It is important that BCC support these pieces of work)
Hold more workshops with the BAME community

#### Group 2, Facilitated by Sado & Vernon

There were several key things that the BAME communities/sector should consider in response to the changing environment with the backdrop of propose funding cuts as follows:

**Healthy self-interest:** For BAME communities to be more involved in finding and delivering solutions in difficult funding environment, there needs to be clarity in areas of common purpose which reflect sufficient "benefits" for local people to volunteer their time, talent and effort to sustain positive responses to challenges such as the current funding environment and well in the medium to long-term.

**Greater networking and community engagement:** a big opportunity for the BAME agenda to be embedded in developing proposals and delivering activities would be provided by increasing levels of engagement and participation of various sections of the be a BAME communities of Bristol.

**Timescales for real change:** it was recognised that is old habits of poor engagement by BAME communities needed to be overcome and that this would not happen as a short term knee-jerk reaction to propose cuts from the council, but rather the process which was about medium to long-term change.

Change more than just community development: using models of community development to achieve greater engagements and networking is nothing new, however it was felt the BAME communities should respond to the changing environment by leveraging a greater emphasis on entrepreneurial skills associated with asset management and ownership, social enterprise and community capacity building.

**Community asset stock take**: a schedule of all community assets should be undertaken to understand the "worth" of the capital currently locked up assets which should be transferred into community ownership with the correct capacity building support to enable proper management of these resources.

#### **Group 3, Facilitated by Cherene**

- Need for a list of BME community assets we have no idea what and where they are (especially inner city)
- Better collaboration, individual and organisational community networks, empowering, sharing of information, mentoring
- Reiteration of the same message partnership, collaboration, long term commitment
- Need a different way of think and condition people to have ambitions to make change, and develop communities and people to generate income
- Less containment and restrained freedom to voice and influence

#### Group 4, Facilitated by Deborah

Strengthen BAME voice and influence through continuing to work through and with good existing

organisations.

- Communities look at supporting local services where it makes sense, but with right support to initiate.
- Better utilise student community: they have the time, energy and interest in the city (including BAME student groups). However, need to find a better way to enable this. (example given of Bath Student company look at this as a poss example)
  - Work more closely with Universities more generally/strategically to support integration and network building.
  - o Utilise faith networks, Fresher fairs, work with Council to support promotion/messaging.
- Do things across the year, not just focused on one month such as Black History month.
- Generally broaden and develop City networks
- Utilise cultural societies more.

#### **Black South West Network Event Appendix A - Corporate Strategy**

# Bold Ideas Persistent economic, health, and educational inequalities

Bristol is a city of contrasts and there are persistent economic, health, and educational inequalities between different parts of the city. We want to ensure that everyone benefits from Bristol's success.

Please place a tick in the relevant box

Questions	Yes	No	Don't know
Do you agree with the following ideas for dealing with this challenge?			
The council will lead the way in building a			
fairer city by:			
Adding 'social value' to all the contracts it awards, for example by requiring contractors to provide a quality work experience placement for a young person.	Y (18)		
<b>\$</b> 20			
<ul> <li>Increase fairness in our employment practices and contracts.</li> </ul>	Y (15)		
Working through the Mayor's Women's Commission and Manifesto Leadership Group to develop a change programme to eliminate the gender, social deprivation and race pay gap.	Y (15)		
Encourage private landlords to endorse and adopt	Y (15)		

the ACORN Ethical Letting Charter.		
Through the auspices of the City Office we will:		
Establish a partnership with business that will encourage all Bristol businesses to pay their employees the Living Wage	Y (15)	
We will encourage organisations in the city not to use zero hours contracts	Y (15)	
<ul> <li>Do you have any comments or suggestions on dealing v</li> <li>Apprenticeships need to be a core offer within further the city.</li> </ul>	-	•

#### **Housing and increased homelessness**

We have a chronic shortage of housing and increased homelessness. In addition to addressing an urgent need for more homes in the city, new housing contributes to economic growth, and can help increase the amount of council tax available to cover key services.

Questions	Yes	No	Don't know	
Do you agree with the following ideas for dealing with this challenge?				
We are planning a business case for a new local housing company owned by the council, which will be another way of building new homes.	Y (9)		Y (5)	
• We'll focus on preventing street homelessness in a new way – by involving multiple agencies and groups in a joint approach.	Y (14)			
There's always a tension between the need for homes and keeping what makes Bristol special in terms of green space and aesthetics. We will need to discuss having higher density housing including taller buildings in some places.	Y (6)	Y (2)	Y (4)	

Do you have any comments or suggestions on dealing with the challenge of housing and homelessness?

- Who are stakeholders of this housing company?
  - o BME rep?
  - o Details?
- Concern for balance between green spaces and homes

#### Congestion

Congestion is one of the single biggest issues in terms of transport and health.

Questions	Yes	No	Don't know
Do you agree with the following ideas for dealing with this challenge?			
The Mayor has just announced a Task Group to examine the issue of the city's congestion and transport flow. Part of the consultation on this Corporate plan will ask people what options they think the Congestion Task Group should consider. All options are on the table.	Y (18)	Y (1)	
What options do you think the task group should consider?  Need another review/needs assessment (2 responses)  Building houses = congestion increase			

#### **Corporate Strategy Bold Ideas**

#### Rising demand for services

A rising demand for services is one of the main things creating a huge financial challenge over the next five years.

Questions	Yes	No	Don't know
Do you agree with the following ideas for dealing with this			

challenge?		
We want to have a conversation about the possibility of people paying more Council Tax, on the understanding that a portion of this will directly benefit their own local neighbourhood, through for example setting up an Urban Parish. An Urban Parish can help residents have a more direct impact on decision-making	Y (12)	Y (5)

Do you have any comments or suggestions on dealing with the challenge of a rising demand for services?

- How will the money be distributed?
- Concern about gap between rich and poor and disadvantage to poor households

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## **Corporate Strategy Bold Ideas**

#### Our growing population

Our growing population is putting pressure on all sorts of things – from school places to health and social care costs.

Questions	Yes	No	Don't know
Do you agree with the following ideas for dealing with this challenge?			
We are prioritising the basic infrastructure that we most need, like schools. This may require us to reprioritise our other building or infrastructure projects.	Y (17)		Y (3)

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Do you have any comments or suggestions on dealing with the challenge of our growing population?

|--|--|

#### **Council and community buildings**

People have high expectations and often care greatly about associating a specific service with a specific building, such as 'My Library'. We can't afford gold-level services or to keep all our assets.

<b>Q</b> uestions	Yes	No	Don't know
you agree with the following ideas for dealing with this allenge?			
<u> </u>			
We need to protect the services that people value, but sometimes the buildings they are based in are costly to run. Rather than lose the services, we would like to look at mixed uses in some council owned buildings, so that more services are based in the same place. This would be more convenient for people and has the potential to save services, but does mean we must move away from a preference on dedicating buildings like libraries and community centres for single services. This may mean more community hubs with mixed uses and more access to convenient online services, rather than retaining all our library and Citizen Service buildings	Y (16)		Y (1)
Do you have any comments or suggestions on the use of coun	cil or community	/ buildings?	

- Council already has several places in use what would change?
- Concern about disabled, elderly isolation (libraries) and accessibility in general.

#### **Economic growth has plateaued**

region is one of the most economically productive but economic growth has plateaued. We need more powers and more ability to do economic economic which benefits everyone.

estions	Yes	No	Don't know
Do you agree with the following ideas for dealing with this challenge?			
We are seeking more local control by asking the government to transfer specific powers and funding to a regional body which we'd be part of. This is known as devolution.	Y (15)		

Do you have any comments or suggestions on dealing with the challenge of Bristol's economic growth having plateaued?

- More BME Representation
- Involve students

T

Gloucester road – more visibility, subsidised rental?

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#### Sharing more responsibility and functions with local people

We are redefining what a local council looks like and what can be expected from it. This will mean being leaner, more focused and sharing more responsibility and functions with local people, either as volunteers or more informally through doing more for others in their local neighbourhood, community groups and others.

Questions	Yes	No	Don't know	
Do you agree with the following ideas for dealing with this challenge?				
• Everyone in the city has the ability to help in some way, whether that is through responsible recycling, offering to drive an elderly neighbour to an important appointment, volunteering or promptly paying their council tax.	Y (11)			
With less money available for our services, it is vital that everyone who lives in Bristol thinks about the actions they can take to help the council target scarce resources to the most vulnerable and those in greatest need. Without the support of citizens and local institutions, we will have to make further reductions to services.	Y (9)			

Do you have any comments or suggestions on dealing with the challenge of sharing more responsibility and functions with local people?

- Community champions?
- How will impact of increased participation be measured?

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• Similar to Big Society concept – was unsuccessful – how is this different?

#### **Your views on Council Tax**

We anticipate a Council Tax increase of 1.95% per year. We are also planning to continue applying a 2% Adult Social Care Levy. Together this adds up to around £1.10 per week to the average B and D bill.

Questions	Yes	No	Don't know
What is your view on this increase in Council Tax?			
The increase should be higher.  Consequence: each 1% raises £2 million per year but any increase of 2% or more requires us holding a public referendum and the public accepting the increase. A referendum would cost around £0.6 million to run.	Y (3)		
This increase is about right.  Consequence: the council can deliver the level of service proposed.	Y (9)		
The increase should be lower.  Our Consequence: the budget gap would increase, resulting in a need for more savings.			
If the tax you pay was spent on your specific locality, would you be willing to pay more Council Tax; for example to the urban equivalent of a parish council?	Y (6)		
Additional comments		I	I
<ul> <li>Transparent money spent locally</li> <li>Yes, especially for deprived areas less tax.</li> </ul>			

#### Your views on our Business Plans

#### **Our Future – Education and Skills**

Consider our objectives and actions for all these plans and let us know what you think. You can choose the plans that interest you the most to comment on and pick two from the list (your priority one and priority two).

#### What we want for Bristol

We have an ambitious vision for Bristol as a Learning City where:

- All individuals and communities are proud to learn throughout their lives
- Every organisation has a committed, skilled and diverse workforce and
- The city's success is shared by all.

To make this real we'll need:

Greater awareness about the value of learning

Increased participation in learning for all ages

Improved achievement and life chances for everyone.

Questions	Priority one	Priority two
In your view, which of these are most important for the city? Tick two from the list		
Use our leadership and influence with key partners to improve educational outcomes for children, young people and adults, championing the cause of those who don't currently enjoy such good outcomes. This includes disadvantaged learners, ethnic minority groups, children in care and those with Special Educational Needs or Disabilities.	13 responses (most responses priority one)	1 response
Through our Learning City Partnership, work together on new	1	0

	ways to collectively lead on Education & Skills.		
•	Improve policies and practice across the sector for Inclusion, Equalities and Safeguarding, making Bristol fully compliant with the Children's & Family Act for students with Special Educational Needs and Disabilities.	0	3
•	Deliver good quality work experience and apprenticeships for every young person.	1	4
•	Generate decent jobs, skills and apprenticeships, ensuring opportunities for enterprises to thrive in all parts of the city. Promote targeted skills training and create a Bristol Apprenticeship kite mark which guarantees quality apprenticeships that can be trusted.	3	5 (most responses priority two)
ge	Create a sustainable model for 'trading with schools'. This will sustain high quality services and support education in partnership with our schools.	0	1
₩.	Focus council funded services for education and skills on core statutory duties to provide a strong local authority role aligned to new national expectations.	0	0
•	Make sure we have enough high-quality places to provide education and skills training by putting in place our Integrated Education & Capital Strategy. Provide a real choice for 16 year olds when it comes to their education, training and employment opportunities.	1	2
•	Work with schools to maximise the funding available to support the most disadvantaged families and to increase access to breakfast or out of school clubs (i.e. the Pupil Premium).	0	4
•	Secure a sustainable business model for Trading with Schools.	0	0
ge <b>4</b> 3	opportunities for enterprises to thrive in all parts of the city. Promote targeted skills training and create a Bristol Apprenticeship kite mark which guarantees quality apprenticeships that can be trusted.  Create a sustainable model for 'trading with schools'. This will sustain high quality services and support education in partnership with our schools.  Focus council funded services for education and skills on core statutory duties to provide a strong local authority role aligned to new national expectations.  Make sure we have enough high-quality places to provide education and skills training by putting in place our Integrated Education & Capital Strategy. Provide a real choice for 16 year olds when it comes to their education, training and employment opportunities.  Work with schools to maximise the funding available to support the most disadvantaged families and to increase access to breakfast or out of school clubs (i.e. the Pupil Premium).	0 0 1	(most responses priority two)  1  0  2

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If you have any comments on this plan or your own ideas for this area, please place here:

#### **Our Health and Wellbeing**

#### What we want for Bristol:

We will work with the Health and Wellbeing Board to make it a leader of population health to ensure that:

- Bristol is a city where health and wellbeing are improving and health inequalities are reducing, through focussing on prevention and early intervention and the causes of ill health.
- Good health and wellbeing shape all aspects of life in the city, and that it is as important to look after mental health as it is to ensure physical wellbeing.
- Bristol is a caring city where getting older is a positive prospect and where barriers to a healthy and satisfying life are broken down.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list	•	
Tackling health inequalities with a refreshed Health and Wellbeing Strategy, Public Health Vision and Priorities, Joint Strategic Needs Assessment and Director of Public Health Annual Report 2016.	9 responses (most responses priority one)	4 responses
Improving mental health and wellbeing.	3	11 (most responses priority two)
<ul> <li>Tackling alcohol misuse through a refreshed Health and Wellbeing Strategy.</li> </ul>	1	1
<ul> <li>Tackling unhealthy weight through promoting healthy eating and increasing levels of physical activity.</li> </ul>	4	1
Reducing harm from tobacco.	2	0

• Utilise more BAME organisations for outreach

#### **Homes**

#### What we want for Bristol:

We believe that decent affordable homes are the foundation of a successful city. To do this:

- People must be able to afford to live here and live well.
- Housing should provide a springboard to achieving a high quality of life.
- We create the opportunity for all to thrive in mixed communities of their choice.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list		
Deliver More Homes – we'll be building 2,000 homes by 2020 – 800 of which are affordable.	6 responses	6 responses (most responses priority two)
Make the Best Use of Stock and Improve Standards.	4	5
Early Intervention and Prevent Homelessness	13 (most responses priority one)	4

If you have any comments on this plan or your own ideas for this area, please place here:

- What does early intervention really mean?
- What do affordable homes in Bristol look like?

#### **Our Transport**

#### What we want for Bristol:

Delivering an integrated, accessible and sustainable public transport system is essential to our city's future. We will address the importance of getting Bristol moving, from protecting pedestrians to planning integrated travel to join up our city. We want an affordable, low carbon, accessible, clean, efficient and reliable transport network to achieve a more competitive economy and better connected, more active and healthy communities.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list		
To be working as part of an integrated transport authority to coordinate public transport services across the area and develop major transport investment projects.	1	4
To have delivered on our promise to review residents' parking schemes and 20mph speed limits with local councillors and be able to respond to community priorities for highway improvements.  To see MetroBus services fully operational as part of the wider	0	2
To see MetroBus services fully operational as part of the wider public transport network, the first phase of MetroWest open to passengers and the second phase well on course to delivery with clear plans to extend and improve local rail services across the city region.	0	1
To have a fully integrated ticketing and journey planning system in place across all public transport, which improves bus journey times and reliability and enhances cross-city connectivity.		1
• To secure the best available technology and innovation for	0	2

Bristol so that all buses and, over time, other vehicles, are not polluting the city or adding to global warming.		
To produce a comprehensive Bristol Transport Plan with a particular focus on the steps required to deliver against the key objective of tackling congestion	2	7 (most responses priority two)
If you have any comments on this plan or your own ideas for this are	a, please place here:	

#### Neighbourhoods

## Too What we want for Bristol

mer neighbourhoods will be great places for people of all ages to live, work, learn and play. We will work with Bristol citizens and city partners to create meighbourhoods that are clean, green, healthy, safe and inclusive. Places where citizens are active and engaged in any decisions made about their communities.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list		
To re-shape the voice and influence of communities in civic engagement and self-directed action by reforming Neighbourhood Partnerships to ensure that meaningful local decision-making is supported.	5	2

Have a zero-tolerance approach to gender-based violence, abuse, harassment and exploitation	7 (most responses priority one)	1
<ul> <li>To support the Mayoral Clean Streets Campaign working with Bristol Waste Company, community organisations and schools to promote behaviour change.</li> </ul>	2	3
<ul> <li>Develop new models of community asset management and leadership of key neighbourhood assets, including libraries, customer service points, community buildings, parks and green spaces.</li> </ul>	0	5 (shared highest priority two)
Open a new Recycling centre on Hartcliffe Way.	0	0
<ul> <li>Increase recycling, setting a target of 55% for all waste by 2020 and increasing provision of recycling facilities across the whole city.</li> </ul>	4	5 (shared highest priority two)
you have any comments on this plan or your own ideas for this are	a, please place here:	

#### **People**

#### What we want for Bristol:

Together we will work across the life course with the citizens of Bristol and our partners to make the best use of resources to deliver the greatest impact by:

- Getting involved early to reduce risks later early intervention reduces the impact of problems later on.
- Promoting independence supporting people to live as independently as possible in their community.

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service

- Safeguarding the most vulnerable fulfilling the statutory responsibility of the city to protect vulnerable children and safeguard adults.
- Leading and championing learning and skills keeping Bristol working and learning.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list		
Safeguarding those who need it most.	5	1
Early Intervention: using the extensive knowledge, data and intelligence across the city to predict and prevent. Finding local solutions and acting quickly to stop problems from becoming worse.	1	0
• Changing behaviours of workforce and changing the expectations of citizens, in order to embed our approach: the three-tier model.	0	1
Becoming all age friendly: whether WHO Age Friendly, Dementia Friendly, or Unicef Child Friendly, Bristol will be a city that is welcoming (City of Sanctuary) and a great place for people of all ages to live.	3	1
Being ambitious for the future: champion for children, offering the best start in life, Learning City, growing the future generation of city leaders, demanding the best for the children in our care.	4	2
<ul> <li>Working in partnership, driving innovation and creativity; exploiting digital technology.</li> </ul>	2	1
<ul> <li>Addressing inequality: doing all we can to make sure families do not live in poverty in a city of wealth and opportunity;</li> </ul>	7 (most responses priority one)	2

ensuring nobody is left behind because of the circumstances of their birth.		
<ul> <li>Creating resilience: supporting individuals to help themselves to find solutions to difficulties and adversities, helping families stay together and building resilient communities that harness local expertise, resources and passion to create great places to live.</li> </ul>	3	4 (most responses priority two)
Making cost savings whilst holding our ambition to improving outcomes and keeping "people" at the heart of what we do.	0	1
Ensuring we have different conversations with stakeholders, families, service users, based on our three-tiered approach.	0	0
If you have any comments on this plan or your own ideas for this are	a, please place here:	,

What we want for Bristol:

Bristol needs to maintain and grow its strong economy but it has to be the right kind of economy where everyone benefits from its success.

To achieve this we need to fund, build, modernise and maintain the city; including the physical, environmental and cultural infrastructure necessary to support good growth. The extensive range of arts and cultural activity in the city not only contributes to the health, wellbeing and enjoyment of Bristol's citizens it also makes a significant contribution to the economy.

**Place** 

We are committed to supporting and enabling that diversity of activity as well as ensuring it reaches every section of the community across the whole city.

We want an innovative, cohesive, vibrant and sustainable Bristol where the city works for us all, today and over the longer term. We want to keep, improve and add to the special physical character of Bristol as a quality place, as it not only makes Bristol a great city to live in, but also because it makes Bristol attractive for investment in the industries and economy of the future.

We want Bristol to have the communities, culture, institutions, businesses, and systems necessary for it to be resilient when faced with economic adversity and change. We want people to be able to build better lives in better places.

Questions	Priority one	Priority two
In your view, which of these objectives are most important for the city? Tick two from the list		
Bristol is carbon neutral by 2050.	4	1
We will be a leading cultural city, making culture and sport accessible to all.	9 (most responses to priority one)	1
The Arena is completed and is accessible to all communities.	5	2
Here is greater accountability and openness in the Local terprise Partnership and it targets resources at areas of deprivation.	1	7 (most responses to priority two)
Ensure longer term planning for economic development, including planning for apprenticeships.	2	1
Work with businesses, neighbouring Local Authorities and our public sector partners to strengthen Bristol's devolution bid.		1
<ul> <li>If you have any comments on this plan or your own ideas for this are</li> <li>Include VCS Partners explicitly</li> </ul>	a, please place here:	

#### Governance

#### What we want for Bristol

Bristol needs a well-run council which:

- Is transparent and approachable.
- Has a firm handle on its finances.
- Has efficient and well-run IT to support our services.
- Has people policies that are both fair and affordable.
- Performs well, knows where the gaps are and makes sound and lawful decisions.

Priority one	Priority two
10 (most responses priority one)	4
5	6 (most responses priority two)
2	2
5	3
	10 (most responses priority one) 5

Work more closely with Race equality manifesto group to ensure this is qualified.

## **Corporate Strategy Appendix D:**

## **Responses from individuals**

- 1. Staff feedback from Sandy Park I feel very strongly that the Lollipop lady at my children's school may be done away with due to cost cuts. Can you explain why you can spend considerable money at this time installing some 4 5 hundred trackers on council vehicles at the cost of somewhere in the regions of £200,000 and then spend a yearly fee of between £30-40k to run the system when trackers are already fitted to the phones we have and new phones that are going to be given out shortly. I feel that my child's safety is far more important than money spent on something that is already in place, i.e. the phone.
- 2. We have already replied on the Corporate Strategy. But we have seen something on the news this morning that prompts us to add another suggestion to aid Bristol's finances. Some years ago, a 'workplace parking levy' was looked into. Nottingham actually imposed this, and today's news reports that they are raising £9,000,000 (nine million pounds) a year (which they spend on public transport). Surely it's time Bristol imposed this, as it also helps to cut congestion. (Apparently, Oxford and Cambridge are also looking into this possibility.)
- 3. As Bristol now has a Mayor, is there really a need for 70+ Councillors? I don't have much understanding as to what these Councillors do behind the scenes but I have been wondering for quite some time if some significant savings could be made there. I don't wish to talk anyone out of a job that's the last thing I'd want to do but I think the elephant in the room is that the service the Council provides is already at breaking point (without even considering the spending restrictions). I'm certain another waves of cuts will be heading our way sometime next year and I believe that if we cut more frontline staff, this organisation has a real chance of being crippled.
- 4. I did not choose to have a mayor of Bristol to have it become a political position. The mayor of Bristol is for all citizens and organisations and his/her job is to run the city and provide direction and services for all. It is not to indulge their particular political philosophy. Marvin Rees should stop playing politics and get on and run the city and make it punch its weight. Focusing and prioritizing on the needs of one small and vulnerable group will not accomplish that. The taxpayers expect and deserve their taxes to be spent on key issues that impact all of them and not used disproportionately for a small minority. Running down key city amenties and assets such as parks that improve the quality of life of all citizens is not appropriate.
- 5. I don't have time to complete the whole survey (I started but it's way too long), but the one point I really have to emphasise is please, please, please no more council tax rises! Council tax in Bristol is already higher than some places in central London! My salary certainly doesn't increase by 4% then 2% every year after that. Unfortunately the harsh reality is that if you don't have the money to provide something, then you can't provide it...
  Also, I'm not sure if you should really be using emails collected for the purpose of providing council tax bills online for collecting responses to a survey, but I'll forgive you as you have alerted me to such a serious thing going on :-)
- 6. The consultation tool does not appear to allow me space to provide my viewpoint on the proposed increase in Council Tax, only offering simplistic 'yes'/'no' options, and so I thought I would respond to you by email. Will the additional increases in Council Tax be applied across all tax bands? If so, I feel obligated to ask why deprived areas are once again shouldering the majority of the burden of social care issues? Deprived areas already have a far higher instances of these problems, whilst the majority of solutions to those problems such as probationary housing, homeless shelters, and harm reduction services are placed within those same areas. This exacerbates trends of anti-social behaviour and crime associated with these problems, creating ghettos across the city. Yet now these same deprived areas are intended to pay for the privilege of keeping more salubrious areas safe and clean? It would make far more sense to add this additional cost to properties in wealthier areas, making sure that the cost of social care is spread more fairly across the city keeping in mind that the cost is far more that financial in deprived areas. Also, it would avoid pushing additional costs to the very families who are

- most likely to be affected directly by these social care issues I don't see much point in charging families with substance abuse issues the costs of resolving those issues!
- 7. First my disclaimer of interest: I own and have run a small recycling, reclamation, second hand tool business in the centre of Bristol for over 30 years after scientific research and a PhD at the University of Bristol. I think environmental issues are important, but also economics and a rational analysis of problems. These comments are not organized in the best possible way, but hopefully will not be too difficult to follow.

**Possible Ways to Save Money** (not in any particular order) along with income generation:

A. Stop expenditure on "Traffic Calming" measures. Generally designed as "Pinch Points" to slow already slow traffic. Really seem to be designed to make driving in Bristol more difficult, probably causes more pollution with the stop-start it forces, and put up business costs due to slower movement. These seem an expensive use of resources which have bad secondary repercussions on costs and business efficiency.

- B. Cut down on translation services. Much of this should be offered by the respective communities as volunteer service. Have heard (second hand) that in some council offices little or no assistance is given to white, middle aged native born but all hands instantly turn to newly arrived immigrants to find translation services and other assistance. Causing some real backlash feelings (driving the most unlikely people to UKIP). Provide only limited print items in anything other than English. As recent report also highlights makes it less likely that women will integrate and be able to leave the house as no need to learn English.
- C. Data Collection and Analysis. Stop collecting, hence also stop spending on analysing, the questions on gender, sexual preferences, race, religion, etc. that occur on nearly every council questionnaire. Often these questions have no relevance to the main body of the questionnaire, often cost extra paper, take staff time to analyse. Money could be better spent elsewhere. Yes, keep if they are questions particularly relevant to the remainder of the questionnaire but only then.
- D. Cut the number of highly paid council jobs. Some / many posts (administrative, managerial, directors) could be filled very adequately with lower pay. Seems to be a status symbol to offer high pay. Jobs offering pay over, say, twice the national average should be advertised at lower pay first and only allowed at higher pay in very desperate situations when No candidates at lower levels exist.
- E. Over £50 million has been spent on cycling projects in the past 2 years, yet we still have potholes, uneven road surfaces which can throw a cyclist. The cycling budget would be better spent on repairing roads than some of the cycle lanes which have minimal use, i.e. need better realistic analyses of most cost effective spend. Use some of the money to provide the old fashioned "defensive cycling" techniques which taught how to avoid being a road casualty.
- F. For both safety and income generation, cyclists breaking the law such as cycling without lights, running red lights, locking bikes so they cause obstructions, cycling on pavements, should have fines imposed or bikes confiscated. This would quickly improve cycle safety and could raise revenue if treated with the same zest as car drivers are treated.
- G. Cut down on the use of consultants, cut down on their fees. I have had local experience of city funded consultants doing survey, offering advice on local area and payments seemed way excessive for doing nearly a non-job. They explained that being highly paid gave them the kudos to seem more believable. Seems to be rather a lot of this.
- H. Reduce the "poles in the ground" along roads. Each sign, traffic light, bollard, etc. all cost

money; costs to install, costs to maintain, costs for work on pavements, etc.. Some junctions have literally hundreds of this type of street furniture. Stop highways department from allowing this proliferation. I gather research on reducing traffic lights shows traffic moves smoother (cuts pollution doing that) when lights are removed but many other posts are not really necessary. Some signage, such as pedestrian direction information ones, are non standard and very expensive to produce. Don't commission any more, use less expensive (and with larger lettering) ones when needed. Told by the young designer that these signs were done deliberately small so people in cars couldn't read them, but even as a pedestrian often can't read form other side of junction – not a good signage system.

- I. Reduce expenditure on "fact finding missions", but opening it up to the general population to gather information and report back from their time on holidays. Could be done at a fraction of the cost of current "fact finding missions" and would bring a lot of real interest and community spirit.
- J. Graffiti and tagging are a real eye sore in Bristol, makes everything look very run down. Council funding to support graffiti is very two edged, it legitimises it to an extent but may also provide a creative outlet. Any found outside of authorized locations, try and find perpetrator and charge and fine heavily. Tagging costs money to clean up both for the council but more for individuals and businesses. It really needs to have prosecutions to discourage it.

#### **Accommodation**

**Housing**, Really much more of a crisis than seems to be acknowledged. The proposals are too little, too slow, too late, needlessly expensive and not diverse enough. Yes, what is proposed is generally good as one aspect of solving the housing problem, but the proposals are much too limited. In addition to brownfield sites some greenfield sites should be made available. Generally useable houses should not be demolished to build new (sometimes happens as a way of producing a brownfield site to build on). The build requirements are too restrictive to allow the rapid and quantity building actually needed. Housing or more correctly population density is too high – gone are the escapes like craft rooms, garden sheds, storage space, even spare bedrooms which allow families to get away from each other. The old idea that the garden shed, allowing husband to have his own space, kept married couples together might well have something in it. OK, some of the housing problem is due to government regulation, but ways around some of the restrictions such as use of static mobile homes for filling short term (5-10 years) housing needs should be found along with other "PreFab", "Manufactured" houses.

- a. Council land we hear has been released/sold for development, but not built on (speculators waiting as land prices to go up). Don't sell land but lease it with a variety of tenure lengths and covenants that its to be used for affordable housing. Some of this could have relatively short leases, even 5 to 15 years or less (see below) when it is in a location that might want longer term more major development. Other plots could be leased for longer periods (10-20 years) for more substantial housing but still with concepts of the housing being temporary. Then of course still longer leases for long term permanent homes.
- b. Allow manufactured, prefab, type constructions. Some could almost be at the PortaCabin, Shipping Container, level rather like that used in the migrant camp at Calais, set up on the short term leased plots with rents that could be down to £100/week or less. Rent high enough to cover the rental of the land plus give a payback of say 10 percent on the costs of the container. If no more than 1 to 3 of these were allowed on a single plot of land and scattered around the city they wouldn't cause a ghetto effect. Could find hundreds of people trying to rent as could be much better housing than some of the damp, mouldy private rental property now in use. Funding for this could be by crowed sourcing as a payback better than current savings as well as socially useful. Yes, this would be fought against by private landlords, the planning department and even some demanding housing groups but it could solve some immediate problems. It would be financially neutral to profitable for the city. Time frame could be almost weeks if council really wanted (sidestep, overrule planning department).

c. Allow manufactured housing, more substantial but still of a semi temporary nature on city land let on 20 plus year lease. Again on smaller plots, but could have numbers high enough to form tight communities. Construction methods can be diverse like some of the fixed caravans or some of the American "manufactured" housing. These could be in the affordable rental range of £150 - £250/week price, so catering for some families, working individuals. Time frame for building could be in months.







If Bristol worked with adjacent local authorities could hopefully find land which could be leased for manufacturing site(s) for offsite building of homes, ideally multiple companies each with their own ideas / designs. This could be a major employing sector, produce for the region. Pre-manufacturing can and should be to a variety of budgets from inexpensive up, not just the current upmarket variety.

d. More provisions of land for self-build and small builders are a good idea. The proposal put forward at open discussion of the council budget meeting of renting/selling out council housing land in an affordable way was great.

The current proposals seem to perpetuate the exclusivity of housing, not providing enough to meet demand. I understand building regulations and control are one of the slow processes, it should be within the councils ability to speed this up, do it. The other problem is affordable land which could be met with council land where houses could be built on leased, not sold, land.

Opening housing up to really affordable homes could help to spur some private landlords to improve their offerings and would allow many more people some security. If houses could be leased for say £100/month, even if they were insulated shipping containers, hundreds to thousands would probably be let as fast as they could be installed.

Financing really really cheap housing- with council land lease, then crowed funding of individual or small groups of container / prefab homes I suspect would or could happen quickly with no council cost and generated a feeling of community good for getting something done. Rents could be set to give a payback to investors of 10% with a 10 year life on the building. Insulated large containers with windows and doors could probably delivered in 2-4 months or quicker allowing rental at that £100/month (or sale).

Some land is being considered for building on which is in flood plain or prone to flooding. These area should have uses that would have minimal impact of being flooded like open space, parks. If building are to go they should have stipulations of being on stilts so not affected by high water. This can be very effective, prevent spending large sums on money on flood prevention.





#### Other housing groups

A. **Homeless:** Current proposals for the homeless are old fashioned or at least not overly imaginative. Some chose to live outside, others would happily rent one of the above inexpensive container homes. To really help some of the homeless individuals addition facilities where homeless (or anyone else) could have a safe secure storage space for a few belongings are needed. Theft is a constant problem for anyone living on the street, so set up a scattered network of lockers which could be in the new concept of library/community centres. Charge a small rent on the lockers so could self fund though wouldn't generate great income. Other things needed for the homeless are places for showering, washing – currently problems are that hostels often require residency to use showers. Non-alcoholics, non-drug user homeless find hostels threatening as many residents are addicted and can be violent so these individuals not abusing substances won't stay.

- B. **Student housing**, stop further expansion in central Bristol as this is already distorting the environment for anyone else trying to live here along with distorting the business possibilities. The centre of Bristol is effectively becoming or has become a student ghetto. To much is already built, more has permission so stop it at that. As for other aspects of student housing:
- a. Enforce waste disposal regulations I know the city can't charge students any rates or landlords for anything to do with students but they disproportionately produce rubbish and seemingly not interested in recycling. Locally we find students are happy to just dump rubbish near bins instead of opening the tops to put it in. They aren't bothered to use the provided recycling bins as easier just to leave on the street.
- b. Not just students causing the problem and expense of cleaning off advertising posters, but at least some cities are fining gigs, bars, festivals that are fly posting advertisements on public and private property. The cleaning up of the mess this causes should not fall on the council.



c. The building and letting of student accommodation is incredibly profitable, make sure that planning gains are substantial for any approval (but please no more in central area). It seems most other uses of land or buildings can't compete with profits from student lets so preventing other uses.

#### A resilient city

In the "Reaching the future – setting our strategic direction" mention is made of making Bristol a resilient city, which seems a good concept. Resiliency does include aspects of redundancy so everything doesn't grind to a halt with any small glitch. This needs to include roads and provision for cars not just public transport. We have virtually no redundancy in transport infrastructure and a single accident easily brings road traffic to a standstill often for hours. Resilience should include ring roads and other ways that cars can bypass the main area of Bristol. With the new government proposals for money toward transport infrastructure Bristol should be prepared to bid for road improvements and new roads. Transport in Bristol is poor, not just public but also private, the promise when RPZ were brought in was that any revenue in excess of running was only going to be used for transport improvement. This promise seems to have been broken, it needs to be reinstated. Car transport is often essential for some. but the concept of "emphasis on people being able to help themselves as much as possible before the council's services need to be engaged" is undermined by the council making car use more costly and difficult. Of course housing and ability to move house is also part of resilience. Cities, such as the much hated / maligned Los Angeles, California, have policies of a minimum of 10 percent empty usable housing. When it dips below this it is time to start building. This is to allow for people moving house, for expansion, for building works, etc. We have an impossible chance to do that, but policy should be having enough housing always free that people can find accommodation at all levels.

Telecoms and broadband provision is a bit poor in parts of Bristol. The emphasis has been on fibre, but some of the copper needs improvements or at least fibre to all cabinets. Broadband speeds in the centre of Bristol can drop to 3 or 4 kbps or less, almost using these low speeds as blackmail to force customers onto more expensive fibre. This needs to change, not everyone can afford fibre prices however much one would like it so copper cable needs work. Some more adventuresome cities have or are putting in public high speed WiFi, maybe it could come to Bristol (talk to Google). Jobs / work: much is made of "creativity and innovation" which is good, but workshop space is in very short supply. Larger creative institutions such as the BBC need encouragement to remain and expand in Bristol. This fosters many smaller start-up entrepreneurial businesses. Housing that has room for home workshops would help, rental workshops are also needed. Creative industries cover a wide field and currently many policies limit them.

#### **Health and fitness:**

The cycling city does (or has) receive large amounts of funding, but totally misses on some aspects. In many other countries buses (as well as trains and trams) transport cyclists with their bikes with cycle

racks on the front so extending the range that a cyclist can travel. Why not here? Some of the millions of pounds spent on cycling could be supporting this type of initiative.

Bristol long ago privatized access to community leisure centres, sold off school playing fields and tries to sell off open spaces used by many for recreation. What it could do a little (or even no cost by opening to sponsors) is have simple exercise stations scattered along footpaths, in parks. Many cities abroad have this in a variety of forms and with a bit of thought it can be done cheaply. Would improve health and fitness.









Install drinking fountains and water bottle refilling stations in schools, public building and ultimately in parks. Cuts down on pollution caused by all the disposable water bottles, saves cost of providing cups or bottled water. Don't provide bottled water at meetings or events. The proliferation of wood burning stoves is now causing a significant increase in pollution. Their environmentally friendly persona has serious issues both due to the sources of wood but the fine particles and toxic chemicals produced. No public buildings should be burning wood and maybe his should be discouraged in the residential sector. In the USA this has been recognized as a problem for some time and fires are categorized for pollution levels with burning restrictions applied with increasing pollution levels. It is beginning to be seen as a problem in the UK competing with cars for polluting. Leaving dead leaves on the road and pavements also causes pollution as broken down into dust to become airborne (along with clogging drains). Just some ideas from a citizen concerned about council spending and sometimes the directions that policies take the city.

- 8. I tried to complete the survey but it is just way too lengthy and the questions are biased. Asking someone to choose two options out of a list presupposes that there are options in the list which they agree with. For example if you give a vegetarian the option to kill one chicken or two chickens for lunch which are they supposed to choose. There should be the 'none of the above' option
- 9. I am open minded to empowering communities and devolution in general. I am not a supporter of urban parish council as I believe fundamentally that act against so many of our Labour values and these are the reasons:-
  - 1. They engrain social and economic differences. Why? Because rich areas are able to raise more in precept than poor areas thus ensuring better public infrastructure, services and furthering the gulf which rich and poorer areas of the city.
  - 2. It's an unfair tax. Now I am not against tax however they tax and we (Labour controlled Council and Mayor) will get the blame for that. The other obvious fact is poorer areas are struggling to make ends meet now. If we tax more, and the precept is a regressive tax, it is likely to push more people to the breadline.

- 3. Undermine & confuse city councillors role. At the moment we are developing a real civic duty amongst councillors and people have taken that challenge forward by advocating for their areas. Parish councillors will confuse that space and give a hiding place for poor city councillors not do to the right thing for their areas.
- 4. Allow a political platform for fringe parties. A real worry is that BNP and other nasty fringe political groups often find refuge in parish councillor seats. In some locations some parish council seats are not even contested. I think it's a real worry and we would not want to give a platform to those people.
- 5. They fragment services with the result that services are often more expensive and the quality poorer that with well managed council services. The unions have been dead set against devolution as you would imagine that if you give more control locally you end up with costs going up and potentially terms of conditions of workers being forced down.

It's a concern and I think further consideration should be given to allowing services to be responsive to local people without losing economies of scale and synergies that you retain from a city wide service.

#### 10. Comment redacted

- 11. I am unsure whether you are proposing to close more public toilets? I really hope that you are not. I consider them essential to health and wellbeing for myself and many, many others. I am 65 years old, fit and able at the moment despite a having had cancer a few years ago. I hope to keep fit for a long time to come. I regularly run, walk and cycle. I therefore rely on public toilets a lot. Without them I would be travelling by car and giving up these sports. The idea of using cafes and pubs is not feasible, especially when part way through a run or in a large group. I have been turned away when I have tried, even though I was on my own at the time. Some cafes only have one toilet which is in heavy use from their customers. Cafe Retreat on the Downs is one such example. Please do not close any further public toilets. Obesity and Type 2 Diabetes are already crippling the health service. Running, walking and cycling are gaining in popularity, particularly amongst mature people. Please do not hamper or stop people doing these activities by closing public toilets or shortening the opening hours.
- 12. I ask that Bristol City Council consider the following items in response to the proposals within the Corporate Strategy 2017-2022 document. Whilst the proposals refer to the Revenue budget, the Capital budget also needs examination.
  - o Use some of the reserves to progressively introduce change.
  - o Officers' salaries should be capped at the salary of a Minister of State.
  - o University student's exemption from Council Rates should be removed in part or whole, or in the alternative, paid by the University where they are the landlord.
  - Sell the Council's Energy Company.
  - T117 Sell the Bristol Arena.
  - CF6 It is not possible for volunteer groups to take over the maintenance and running of parks and green spaces.
  - Community festivals, sporting events and, road closures should be funded entirely by sponsors; we are regularly told that the events "bring in millions to Bristol". BCC should provide management expertise at commercial rates.
  - T122 It was understood that the £1m from the sale of the Docks freehold had been assigned to the Neighbourhood Partnerships by the previous elected mayor.
  - o T304 BCC should not provide £7m for further cycling enhancements whilst abolishing bus passes for carer companions.
  - T308 The proposal for a rail platform was examined in the NW Fringe Park and Ride Sites report (March 1996). It was found that a second Severn Beach track would have to be provided with additional rolling stock to provide a nominal number of additional trips from the Park & Ride.

13. I do not have a particular view on other issues and I am aware that cost savings need to be made across the board!

Firstly, I am concerned that withdrawing Concessionary Bus Pass re-imbursement from Community Transport Operators may result in these operations being shut down due to their financial viability – this would directly impact the most vulnerable people who use public transport (perhaps only once a week) and for whom there is likely to be no alternative bus service available.

Reducing the amount spent on supporting non-commercially viable (supported) bus services would also need to be considered carefully to avoid the same outcome.

Thirdly, I am concerned that changing the start time of the Concessionary Fares Scheme from 09.00 to 09.30 will not actually achieve any real savings, as the majority of pensioners will simply leave home ½ hour later, since for most their journey is not time-critical. There is also a greater likelihood of overcrowding on some bus services as everyone leaves home to catch the first available bus after 09.30. Also, those booking doctors' appointments, etc., will be more restricted in the times they can be available, as they will be reluctant to pay bus fares to the surgery...

I hope these comments will be seriously considered - they are born out of 16 years' experience in public transport operations!

These comments relate mainly to the need for "bold ideas" to meet our "five year challenge". I would suggest the following way forward:

1. Particularly when money is short, I understand that the Council needs to have very clear priorities for its spending

So in order to have enough money for badly needed housing and social facilities, expenditure on nonessential facilities should be delayed or avoided completely at least for the time being. Therefore I suggest that:

- (a) Expenditure on the 'Arena' is delayed.
- (b) Expenditure by the Council on Music and Art facilities (such as the Colston Hall facilities) is avoided. They should pay for themselves.
- (c) The 'Metrobus' project is carefully studied to find possible savings.
- 2. Achieve a major increase in the provision of housing by:
- (a) Expansion of the City where possible for mainly housing use (local shops and common facilities would also be needed).
- (b) Development of Castle Park as shown on the attached sketch layout.
- (c) Compulsory purchase of unused office/workshop buildings and sites for conversion to housing.
- (d) Exploring the possibility of using currently unused or very little used public buildings such as churches for other public uses such as schools, health centres and community rooms so releasing buildings and sites for housing.
- 3. Make new development as economic and sustainable as possible by:
- (a) Planning development as compactly as possible so that walking distances are minimised so reducing the need for travel by car. Schools (particularly primaries), shops, community facilities and health centres should be within walking distance wherever possible.
- (b) Planning development with low external wall and roof areas and good thermal insulation to minimise construction costs and heat loss (and therefore energy use).
- (c) Using the buildings to shelter the streets, so they should be about three to five storeys high. (Single-storey, detached and semi-detached buildings which are more expensive to build and insulate should be avoided.) Streets should be kept fairly narrow ideally about ten to twelve metres wide again this will be economic in the cost of land.

However tall buildings (more than seven or eight storeys high) should be avoided because:

- They are considerably more expensive to build.
- They can cause very high winds at street level.
- There is no longer any visual contact between the street and the highest floors.
- They dwarf the lower buildings and human activitiy in the streets.
- 4. Make the City particularly the streets, squares and public buildings beautiful again by:
- (a) Ensuring top quality and frequent street cleaning (with fines for leaving rubbish in them). To encourage good sustainable rubbish disposal, waive the charge for green bins and bulk collection by the Council, because the current charge just leads to fly-tipping.
- (b) Insisting on high quality street elevations using natural materials such as stone, clay and painted wood.
- 5. To tackle congestion, make public transport free (at least for local people)
  This would probably mean increasing the local rates to some extent, but most people would make a saving overall and the benefit would be enormous:
- (a) Car use would probably be very substantially reduced.
- (b) Public transport would be faster and cheaper because ticketing could be minimised or eliminated.
- (c) Congestion would no longer be a problem, making the City's economy much more efficient.
- (d) Transport would suddenly become very sustainable.
- (e) The streets would become much safer.
- 6. With Central Government agreement if needed modify the current town planning system in the City to be able to plan well and efficiently in the future and to ensure a sufficient supply of housing (and other uses)

The reformed system would work as follows:

- (a) The City Planning Department to plan all development in outline (i.e. the pattern of all streets, squares and public open spaces, the locations of all public buildings) and design all elevations onto these public spaces (often called 'The Public Realm').
- (b) Key rules to be introduced for private property to cover matters affecting neighbours such as:
- The emission of noise/effluent.
- Overlooking of other property.
- The requirement for licences for special uses such as drinking establishments, shops, substantial workshops, major offices, etc.
- (c) The City (rather than Central Government departments) to decide on the locations of public facilities such as schools, colleges, health centres, hospitals, etc. so that these facilities can fit properly into the City Plan (at present such facilities are often very poorly located, making access and travel to them long and difficult).
- (d) The above would allow the requirement for Planning Approval to be abolished saving much time and money.

14. In light of this year proposed savings of 27 million and 92 million in five years. I warmly invite Bristol City Council to continue on their transparent journey for the collective mobilization of new ideas, insights and innovation to co-create, impactful change to deal with the array of complex and interwoven social and financial concerns to re-shape Bristol City Council to enable the draft proposal the new changes be with in the financial reach of everyone benefits from the city's success which ensures no-one is left behind'.

I reading previous reading of <a href="Empowering communities: making the most of local assets - Locality">Empowering communities: making the most of local assets - Locality</a> and 'Saving money by doing the right thing - Locality. The draft Bristol City Council 2017 -2022 Corporate Strategy will be adopting the Social Care framework.

I am seeking clarity by adopting this framework has there been a clear evidenced statistical data. Supported by Neighbouring wards listening record and data, which accurately reflects the wider social adoption in the hearts and minds for many community wards in Bristol.

I also have grave concerns regarding Bristol youth Links and Early Help. This draft document is in contradiction of the some of it vision namely 'Bristol to be a city. In which everyone benefits from the city's success and no-one is left behind Where life chances and health are not determined by wealth and background "' p.5. The apparent short sightedness which goes against the predictive analytic data which confirms many children, young people and families living in difficult circumstances of which some notably still on the facing multiple deprivation factors as well as some remaining on the edge of care. Early help and Bristol Youth Links are deeply enmeshed with social health and wellbeing policies and cannot be treated as a single entity. The disparaging cuts to take place at the heart of the most vulnerable citizens, of young people with no voice '18,900 children under 16 (23%) live in low income families in Bristol, more than national average of 20%' There is evidence to suggest in Ashley ward every other child /young person. I pass is living with social and economic disadvantage and deprivation factors. This document is not clear on the steps that will be taken to support and maintain their resilience to deal with situations beyond their control is bellies. Bristol City strategic direction.

#### Issues with the document

- This document is too big. Too many hyperlinks in the full document and acronyms in this report to make it readable. Not all residents will have the time or a PHD to interject the level of research skills needed to traverses this document fairly and objectively. Some context is missing for a lot of the points information is so minimal or allusive deeper reading is a must to understand
- Throughout the whole document there appears to be No deadline- , who is responsible to follow up implement KPIs.
- Lack of budgets by some headings. How can we gain a full understanding if the 2017- 2018 budget has not been approved yet
- Not clear what theory good practice underpins Bristol City Council change or internal heart changing to making this happen not just spoken about?

#### Questions

I had great attention to respond point by point. I have filled in your questionnaire and see the below questions and highlighted notations on the attached document.

- It has been shown that citizens in diverse communities need culturally reflective breathing space where by intrinsic bi- cultural competence and social capital prevail and Combining resources has its dual benefits namely to help vital organisations to thrive.
- Have all the internal and interdepartmental BCC budgetary been correctly accounted for in this
  document. Some BCC departments are still working I work in silos to their own tune. Bristol
  Community Hubs are mentioned with no budget or departmental changes references. Is this a new
  service with a neighbourhood objective if so this information is not being shared in the right
  settings and how does it interlink with
- Urban Parish what is this, what will it cost, look like. Is this an effective model used to enable
  residents positive engagement at grass roots levels to deepen civic responsibility to impact fully
  empower improvement on system drivers within the BCC and government
- P. 10 can you be clearer in giving specific details of other costs with in the £ 149 m (13%)
- No budget set aside for re training and reframing for staff. Cost of implementation and distention of this change model process to ensure sustainability
- Suggestion of Urban Parishes what is this. Neighbourhood Partnership in Ashley hasn't even mentioned this. No councillor can explain without a different interpretation what it is or this model may not be used.
- What is meant by a regional body- who will govern this and ensure the aims of BBC draft document is achieved?
- What is the Capital programme? The BBC draft document alludes that is up for revision especially as the document says it can be up for revision
- Unclear how just refinancing Hen grove leisure centre alone will enable the saving suggested in the document

#### **Education**

- Nothing said about the powerful role of Community citizenship in education and how this can be used as an influential driver to to maintain and aspire engagement in school and further learning.
- Education does not seem to benefit from the inclusion of external community resources.
- On p . 2 Develop Recruitment & Retention action plan diverse workforce should refer to the original aim.
- Develop a campaign to promote the uptake of Pupil Premium and breakfast clubs/out of schools clubs to disadvantaged families in how you are going to achieve this no mention of the community improved engagement and a clear understanding that several deprived communities remain digitally excluded and
- What is the Bristol WORKS Hub? How does this have an outcome on education outcomes? This is not clear
- Implement the Bristol Learning City Partnership Employment and Skills Strategy what is this? Will it
  have an effect on Neighbourhood partnership or Urban Parish supporting a local awareness and
  approach?

- 15. Ideas to raise/save money:
  - It is so difficult to find a reliable trade person painter, decorator, plumber, carpenter etc in Bristol, Why don't we use our BCC trade persons to do work for private people as well the profit comes to the council and the citizens get a reliable craft worker.
  - Ask citizens to kill the weeds on the pavements outside their houses themselves
  - When you change the libraries into multi-function hubs ensure that this includes income generation projects, for instance converting part of a library into a gym (Lambeth have been doing this I think)
  - Take back the management/running of leisure centres into the council to benefit from the profit. This can be used to fund other parts of the council. Why did we handed over profit making businesses to the private sector in the first place?
- 16. I would like to express my concern at the proposed charging for Vassals Park car parking on p56 of the Corporate Strategy. I live on St Matthias Road, a nearby road off Oldbury Court Road and I believe implementing charges would cause parking problems where I live. Two years ago when the car park was closed for resurfacing there were parking issues as people parked on surrounding roads (as they no doubt would to avoid charges should fees be introduced).
  I look forward to hearing from you and hope that you will reconsider proposed charges for the sake of the nearby residents. I have a toddler and need to be able to park near my house.
- 17. I wish to submit my response to the above proposal as a resident of Oldbury Court Drive. I have only consulted my own family about the issues detailed by residents of the near by Perrymans Close, all of which I would echo, especially point no.1. This road is often inconvenienced due to people parking when the current car park is either full, (hence your plans to extend???) and on Bank Holidays when closed.
  - 1. Significant Inconvenience to local residents caused by obstruction of local roads and footpaths.

Many visitors to the estate will simply park in the many residential streets surrounding the estate, rather than pay for parking. This will greatly increase the likelihood of obstruction of roads and footpaths. This will obstruct access for deliveries, service and emergency vehicles, and support services including nursing and home care staff, and seriously inconvenience local residents. Notes: Unlike Ashton Court and Blaise Castle Estates, Oldbury Court Estate has no convenient public transport, and the car park is effectively located at the end of a long cul-de-sac, and is surrounded by residential streets, many of which are narrow and easily obstructed. Lack of sufficient parking at the Estate has been recognised by the council (see recent planning approval for an overflow car park at Oldbury Court Estate). Charging for parking will simply exacerbate existing problems for local residents.

The car park is heavily used from dawn to dusk, throughout the year (even on cold wet winter days). Many visitors are regular users.

If parking charges are introduced, visitors will seek to park in adjacent residential streets.

## 2. The Economic Case for Revenue Generation at Oldbury Court Estate has not been demonstrated

The reason for charging is to raise revenue for the council. There is extensive on street parking in adjacent residential streets. Many visitors will avoid the charges by parking in local streets. This will significantly reduce any revenue generated for the council and call into question the economic viability of charging.

Note: The corporate plan indicates charging would raise £100,000 annually but no detailed business case has been provided to show how this would be achieved.

There is no breakdown of what sums would be raised at each of the three parks mentioned, and no indication of how charges would be enforced or how the council would mitigate the adverse effects (as above) caused by parking charges.

Consequently, there is currently no demonstrated case that charging at Oldbury Court Estate would be economically viable.

I have read that the residents of Perrymans Close would want to see additional parking restrictions/residents only parking arrangements in place if the proposal to charge for parking goes ahead. I would support this extending to all local roads potentially affected by those who may choose to avoid paying to park at this beautiful park facility. Quite how BCC will ensure restrictions are adhered to concerns

- 18. I was surprised to read recently that our government have given around 4 million pounds to an African girl band, in Africa. I am a dancer and musician and have been involved with Brazilian community arts for over 20 years. I am shocked at the general lack of concern or interest, investment in celebrating our own roots here in the UK both in the urban environment and as a cohesive intact practice regarding the integrity of our ecosystems, which can be very bountyful and beautful. I am very keen to raise consciousness of our indigenous ways and practices.
  - As a dancer myself I feel our own cultural heritage and knowledge in artistic practices is massively underfunded and unseen and of course much has been lost, but there is a groundswell and surge of public interest and I believe the people are ready for, need and desire identity nourishment, soul purpose and human care. I propose there is much to gain with cultural investment and especially as we may be running for capital of culture let it be a celebration of our own culture for the running at least!! I would be happy to raise some more specific ideas. For example a carnival style procession celebrating our heritage and natural elements. This could involve year round preparation and education, and giving to creating more community cohesion. These could be celebratory points or centres honouring the respect of life giving properties of elements such as water for example or building resources.
- 19. It is quite clear that the task given to Bristol City Council of balancing its budgets given the reduction in funding from Central Government, is impossible. The savings put forward in the Strategy do not achieve the balanced budget, and many of the proposals put forward are unachievable. I am presuming the Council will increase council tax by the 3% rather than 2% for Social Care, as recently allowed by the Government, as well as the 1.9% general increase. I would suggest representations are made to Central Government to review central taxation to allow especially Health and Social Care to be funded appropriately. My feeling on this is that what amounts to £1 a week increases won't be noticed by most people, and they would be happy to pay more to have Health & Social care services operate properly. Looking at the specific proposals, there are several I have particular concern over, as a carer and as a Charity based volunteer provider of services for people with disabilities.
  - RS1. Saving £552K 1.1 M from Drug and Alcohol services. A saving of this magnitude can only be
    achieved by reducing quality and quantity of services provided. This is going to give bigger
    problems in many other areas domestic abuse, homelessness, policing etc, all areas where other
    attempts to make cuts are being aspired to. If central Government had implemented minimum
    pricing for Alcohol, that might have been a start! Tackling the issue through a "Health and Wellbeing
    strategy" while cutting services, is hypocrisy!
  - The system is all inter related, and squeezing one area like a balloon, results in a bulge in problems somewhere else. The amount of squeezing proposed can only make the balloon burst!

- CF2 & CF3: £250K 500K savings envisaged in homeless support services and then £150K in preventing homelessness. This cannot be achieved simply by efficiency! More will be homeless as a result especially given the housing problems in Bristol and the reduction in drug & alcohol services.
- Several of the proposals look really quite discriminatory specifically impacting people with Disabilities:
- IN2: £200 charge for a Disabled parking bay. If you need a disabled parking bay you really do need it! If you are well enough off, you will have a driveway to park on! This is another tax on disability!
- RS4: £400K saving by removing the travel companion concession for carers of people who "Cannot travel alone". This adds cost to carers most of whom are making sacrifices to care, or paid the minimum wage to do so. This I would suggest would contravene the Disability Discrimination Act. Where is the Equality Impact Assessment for this?
- RS6: £195K saving by cutting the subsidy for concessionary bus passes, putting it back to the Bus service providers – who will withdraw it and blame the council! Again impacting the elderly & disabled who cannot drive! Again not DDA Compliant.
- CF10. Save £413K by closing one or more of the Bristol Community Links Centres. There are only 3
  of these, and they replaced 12 Day centres only a couple of years ago. These take the most
  severely disabled service users, who will not be able to find easily alternative services to go to. This
  I believe would contravene the obligations the Council has under the Care act, as well as the
  Disability Discrimination Act. They have also just had a major capital injection in refurbishment!
- CF16. Save £50K means testing Carers and charging them for services they receive. This really
  adds insult to injury! Carers invariably provide round the clock care and support for their family
  members at great personal cost, please do not add to their difficulties by this measure.
- RS11: Save £572K by reducing Police Community Support Officers. These Officers with all due
  respect, are already police on the cheap! This is yet another squeeze of the balloon which will make
  problems pop up elsewhere, especially with the reduction in drug funding etc as above!!

As with most savings proposals, these are unlikely to succeed completely, will not be able to be implemented in the timely manner envisaged, or are just totally unrealistic and are unachievable, and may result in legal challenges suggesting the Care Act or Disability Discrimination law is being broken. Many of the proposals if implemented will interact with other cuts and result in a significant deterioration in civil society in Bristol. Whilst I understand the need for balancing the budget, it should not be at the cost of undermining society, and as a result of some of these proposals, probably the cost of individual lives. We need to solve the problem by funding services properly.

I have commented on proposals that deal with Health & Social care particularly, many others will comment on other aspects, as everyone else did at the Henbury School meeting. I will not tread on their grounds of expertise.

One simple idea however to reduce traffic congestion - remove or limit Bus Lanes! These reduce road carrying capacity significantly. The best example of this is the portway. The bus lane causes huge congestion in car traffic, for at the best 6 buses an hour. If cars could use both lanes and merge after the traffic lights at Bridge Valley Rd, there would be no congestion, along with its associated extra pollution and cost!

20. I have reviewed your proposed corporate strategy, and while I agree that the Council should consider a re-structure and review its operations and ways

of working, I believe that funding does not need to be raised by an increase in council tax as there are alternative options available to the Council.

Please find below my own input regarding how to improve operations, structure and funding for Bristol City Council.

I have sent this prior to the deadline of completing your survey by 4th January, as again the questions posed by the questionnaire capture intangible

ideas and quantitative data rather than actual solutions and implementation approaches to drive the results you require.

#### 1. GET THE BASICS RIGHT

- a) From a city council perspective:
- List the 'must haves' what MUST you do to meet
- o the strategic plan
- o legal obligations
- o governmental obligations
- b) From a city perspective:
- List the 'must haves' to meet basic city operations
- c) Any other activities are a 'nice to have' terminate them.

#### 2. DRIVE EFFICIENCY

Analyse council business processes and workforce operations – a basic 'labour standards' exercise to achieve process improvement.

- What people in each department are required to complete an end to end task?
- How long does it currently take to complete each task and how many colleagues are involved? Is this an acceptable time-frame? Can the number

of colleagues involved be reduced?

- Where are the interfaces between other departments to complete a task? What are the time-frames for these interfaces to respond?
- Where are gaps in the process, time delays, overly manned decisions? Where can the process and time-frames be improved and unnecessary

activity stripped out.

The above is a very high-level summary of an activity which will give you a template across the council to improve basic operations and reduce cost

through improved performance. It also starts the process of identifying where roles can be merged or removed to greatest effect.

End flexible working hours. It is not cost-effective and creates over-resourcing across the organisation. Anyone who disagrees can leave, which when

part of a redundancy programme creates efficiencies through voluntary redundancies.

## 3. THINK 'END TO END' SOLUTION, NOT INDIVIDUAL TASK – PLAN AND DELIVERY SERVICES TO MEET THE NEEDS OF BOTH THE COUNCIL

#### AND RESIDENTS

Stop thinking in terms of department tasks and deliverables and start thinking in terms of 'organisation' tasks and deliverables. Ask yourself 'what is the

job to be done' not, what is the job title, or department, or who has a pre-defined role.

Great examples of where money, time and resource is wasted on council deliverables are:

- The parking team re-mark the parking bays
- The road team then re-surface the road, removing all the paint for the nice new bays
- Bristol water lay new pipes, digging up the new surfaces. Seriously?!

Corporate Strategy Consultation Report – Appendices produced by Consultation and Intelligence Team. Email consultation@bristol.gov.uk Performance, Information and Intelligence Service Page 459

My personal favourite are the gentlemen employed to blow leaves off the pavement and into the gutter. It then rains. We have blocked drains, which

the council then has to clear. What happened to the team who collect leaves and bag them at the same time? End to end thinking saves time, money.

resource and avoids additional problems.

These situations can be avoided with visual working techniques found throughout businesses, especially manufacturing – get some calendars up on

your walls and plan all works and activities together. Not difficult, hugely cost-effective.

#### 4. SPEND MONEY TO MAKE MONEY - CREATE A COMMERCIALISATION PROGRAMME

Simply raising the cost council tax is short-sighted, not a well thought through solution, and is a short-term solution as the cost of living gradually

increases. The council and mayoral office already have initiatives in place that you are not capitalising on. a) Traffic regulations

Bristol is the only city I have ever lived in either in the UK or abroad that allows people to completely ignore traffic and parking regulations. Install road

cameras and fine people who block yellow boxes, ignore red lights, double yellows, zig zags, roundabouts (the clue is in the name!) and no left/right turn

signs. I have never met another city where these basic safety and traffic flow regulations are so blatantly ignored. The fines raised would pay for the

equipment installed and fund council activities and initiatives. Talk to any London council and they can advise on this! America also stops and fines

cyclists who ignore traffic regulations and put drivers and pedestrians at risk. You will also find you reduce congestion and traffic jams by forcing

residents to drive and park more responsibly. With this potential at your finger-tips, why do you need to raise council tax?

#### a) Parking regulations

Why install a parking scheme across the majority of the city then reduce its success by not putting in place initiatives to uphold its regulations? Hire

more parking attendants. They will generate increased revenue, which will both cover their salary and fund council initiatives – either through fines or

through payment for permits. In my road alone this year I have seen 3 builders park their vans Monday – Friday every week from July 2015 to

December 2016. They have perhaps received 3 parking fines each during this period. By my calculation this totals a lost revenue in parking fines of 19

months x 20 days per month = 1,140 parking ticket fees. If a ticket = a £40 fine, that's £45,600 raised simply by patrolling outside one house in one street in the city.

And if you really want to make some easy money, work with the Downs parking team and have parking attendants patrolling the Downs every Bank

Holiday. Tow cars that park on the grass and fine those without tickets.

In London you know if you don't buy a ticket you'll receive a fine within 15 minutes of parking. Funds raised may be considered an additional tax by

Londoners, but these fines raise millions, reduce parking and congestion issues, raise funds and pay for council initiatives.

C) Act like a business and move away from old school public sector thinking

You have documents on your site which list the costs of installing CCTV cameras. Look beyond the numbers. With Bristol Council's buying power you

can enter into commercial deals with suppliers and together agree innovative procurement solutions to get these initiatives started and start raising funds.

#### 5. LEARN FROM OTHERS

There are many councils in the UK who are already operating in a significantly more commercial way and are hiring externals to drive improved working

and operational understanding. Contact them, listen and learn.

Ask for help, not just opinions – Bristol is full of experienced consultants and professionals like me who resolve problems like this for organisations

every day, working to fixed deliverables, fees and timeframes. Long-term, having those with experience to advise and work alongside you is much

cheaper than trying to do it yourself in addition to your day job.

Ask if qualified and experienced residents would donate some of their time to help and advise. I myself would be happy to offer some of my time.

Bristol is a great city, but it acts like it's a small country town. It needs to step up and start acting like a professional City Council, and it needs to move

fast as it is falling behind many other major UK cities. If this continues we will lose businesses, investors, and employers. It's time create an achievable

and realistic direction for the Council and move away from outdated behaviours and principles that stem from the last century.



# Appendix 9

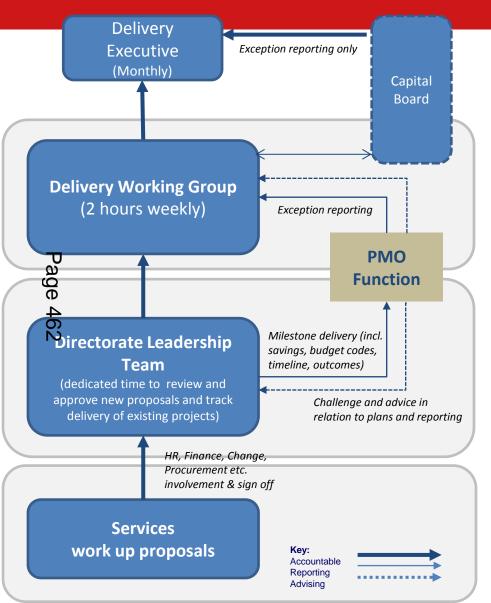
# Governance & Transformation Lifecycle – further information for Full Council

# **Principles for Governance and Transformation** Lifecycle

- Enables fast and flexible decision making.
- Works to a single version of the truth.
- Visible & transparent to all.

  Accountability and ownership with services.
- Proportionate rigour.
- Don't reinvent the wheel.

## Governance



#### **Key Features**

- Delivery Executive (Portfolio Holder for Finance, Governance & Performance, CEX, Monitoring Officer, Director of Finance, Mayor will attend on a quarterly basis)
- Strategic & Service Directors report into the Delivery
   Working Group and Delivery Executive as appropriate e.g. to
   expedite resolution of delivery of transformation and savings
   that are off track.
- Delivery Working Group chaired by Chief Executive and a rep from each Directorate Leadership Team (DLT) and supported by other members to provide challenge of business cases and savings tracking (including Director of HR, Change & Communications, S151 and others as appropriate and agreed). This group would provide:
  - Approval of financial commitment
  - Tracking and ensuring accountability
  - Cross council new concepts/business case decisions
  - Resource allocation
  - Benefits realisation and tracking savings (subject to key decision requirements)
- Project Management Office (PMO) function will support the Delivery Working Group to have all appropriate information to sign off and have manageability of the programme.
- All business cases for resources, funding, changes to IT/data, workforce etc. would follow this process subject to key decision criteria

# Outline lifecycle for transformation proposals

Note that all steps and documentation are iterative and adhere to HMT "green book" principles **Delivery &** Delivery Idea (Within (Within (Within **Working Group** Monitoring Directorate) Directorate) Directorate) **Approve** οf Close Refine Approve and **Business** case Approved and transformation business case prioritise development FBC prioritise & savings HR DR ER

#### **Business Case lifecycle:**

- Mandate
- OBC Outline Business Case (incl. options analysis)
- FBC Full Business Case (includes detailed spend and benefits)

#### **Project Plans:**

- HL MS PLAN: High Level Milestone Plan
- MS PLAN: Milestone Plan
- BASE PLAN: Baseline Plan
- DETAIL PLAN: Detailed Plan(s)

#### **Risk Management:**

- RAID: Risks,
   Assumptions, Issues and
   Dependencies
   captured.
- Exception Report (as required)

#### **Regular Project Reporting:**

- HR: Highlight Report (includes detailed monitoring of project progress, spend & savings)
- DR Director reporting
- CR Closure Report

# The right culture to support successful change delivery

- Always striving for success and measurability
- Accepted accountability
- RED is highlighted and is a call to action to resolve (not something to be ashamed of) Page 464
  - Promotes service ownership and leadership
  - Recognises the unpredictable nature of transformation
  - Is supportive
  - Is all about driving successful delivery and sustaining transformation

## Appendix 10

Questions and Responses from Civic Meetings to the Budget Proposals for 2017/18

# Addendum to Full Council papers – 21<sup>st</sup> February 2017 Questions and Responses from Civic Meetings to the Budget Proposals for 17/18

Throughout the consultation and budget setting process for 17/18 there has been a great deal of valuable input from elected members, members of the public and representatives of groups and organisations. The Corporate Strategy Consultation Response was published as part of the 24<sup>th</sup> January Cabinet Papers, which shared the views of the survey and many other public meetings undertaken during the 3 month period. Since that point, there have also been a number of Civic Meetings where questions and issues and been raised by elected members and the public and considered by Cabinet. These questions and statements have formed a key part of the considerations of the Mayor and Cabinet in both finalising their recommendations for the Budget but also informing their thinking with officers regarding how the work should move forward beyond the Full Council decision.

The statements, questions and responses from these sessions are compiled in this report for ease of access and transparency.

#### Overview and Scrutiny Comments to Cabinet Regarding the Council's Revenue Budget for 2017/18

Overview and Scrutiny played an active role in reviewing the City Council's Corporate Strategy 2017-2022, as well as the savings and investment proposals that form the basis of the Council's Revenue Budget for 2017/18 and Capital Programme for 2017 – 2022. Discussions took place at a number of Scrutiny Commission meetings between October 16 and January 17 and the reports and minutes from these sessions can be found on the City Council's website at the following links;

**Business Change and Resources Scrutiny Commission** 

**Neighbourhoods Scrutiny Commission** 

**People Scrutiny Commission** 

**Place Scrutiny Commission** 

At the Overview and Scrutiny Management Board meeting on 19<sup>th</sup> January 17, Members considered the information that had been provided during the course of the budget discussions and requested that the following comments regarding the proposals be submitted to Cabinet;

#### **Budget Process**

- a. Members commented on the process to date for setting the budget, acknowledging that it had been a very complex task for all parties to gather the relevant information, particularly due to the levels of savings that needed to be identified.
- b. The Board suggested that scrutiny could be a useful forum for developing any proposals that require more work for this budget.
- c. Concern was expressed about the timescales and rapidly changing nature of proposals and it was suggested that lessons could be learnt from this process for the future.
- d. The Board agreed that scrutiny would like to play more of an active role in setting future budgets and hoped they could work with the Mayor, Cabinet and senior officers to improve the level of engagement and information flow in subsequent years particularly with communities and external partners.

#### Impact of Proposals specifically the Equalities Impact Assessments

- e. The Board considered the Cumulative Equalities Impacts Assessment (EqIAs) that had been prepared to accompany the budget proposals. There was strong consensus that the impact of service changes on equalities groups needed to be carefully assessed if the Council were to continue to serve and protect those most in need of services.
- f. It was felt that in future a breakdown of equalities impact by directorate (not just by individual proposal) would be useful but that this must feed into a robust overall picture. In addition the impact of proposals taken forward should also be tracked cross council to create a 'whole council' view of the impact. There was concern that proposals may have been developed in directorates and impacts in other areas had not been fully considered.
- g. Members agreed that EqIAs were an essential part of any review of spending and suggested that they needed to be prepared earlier in the process, during the early design stage, so they could shape emerging ideas, rather than assessing the impact of a decision once it was close to the point of being made.
- h. Concerns were raised about the quality of the impact assessments available. It was acknowledged that these were being updated and this was a reflection of the tight timescales being worked to by officers.
- i. Members also highlighted concern about the process for engaging other service providers and partners during the design of the proposals. It was felt this should be strengthened in future and brought in during the early design phase.

#### Prioritising spend across the council

- j. Consideration was given to the scale of proposed reductions to the People directorate budget, which included Children's Services and Adult Social Care. Members noted, with reluctance and unhappiness, that there would be significant cutbacks in some areas, which would inevitably affect service provision for some residents. There was particular concern about the proposed reductions in funding for early intervention schemes, such as Children's Centres and housing for the vulnerable, since stopping spending on preventative measures often resulted in additional spend later down the line.
- k. Members accepted that the savings required in the current financial year meant that reductions were necessary across all directorates. However, they were concerned that overtime the Council could find itself channelling the vast majority of its budget into supporting the People directorate at the expense of many other important elements of the Council's work, for example infrastructure provision, community amenities and so on.
- I. The Board suggested that a debate should take place to agree the longer term strategy around spending priorities that explores the balance between investment in the economy, provision of statutory services and early intervention. It was highlighted that a cross directorate approach should be taken and consider both the short, medium and long term implications. Certain areas, if protected from savings, could have longer term benefits that could be transferred to supporting other services. It was raised that once certain facilities or amenities were lost they would not be regained and consideration should be given to the longer term implications of this.

#### Specific savings proposals - Council tax, Neighbourhood Partnerships, Libraries & Parks

These points were highlighted specifically by a number of members of OSMB. This is however not a reflection of unanimous support for all the remaining proposals.

- m. The Board considered the proposals in relation to increasing Council Tax by 5%. Members were concerned that the rise could affect the most vulnerable residents but reluctantly acknowledged that it was necessary in order to produce a balanced budget.
- n. There was strong opposition to the plans in relation to changes to Neighbourhood Partnerships (NPs). Members were firstly concerned about the suggestion that NPs be replaced with other mechanisms for community engagement as some had been very effective at facilitating the relationship between the Council and local residents. Secondly, Members were disappointed to see that the NPs appeared to be winding down before any formal decision had been made, and they expressed concern about timing and communication around the proposed changes to enable communities to adjust as required.
- o. Members were also disappointed to see the plans in relation to libraries. The Board agreed that the current network of libraries provided vital community assets across the city and once they had been scaled back they would never be replaced. Members expressed regret that the plans to develop libraries into community hubs that offered shared services from a number of providers had not fully materialised and saw this as a missed opportunity.
- p. Members were also concerned about the extent of the savings proposed for the Parks service and questioned the deliverability of this level of savings and self-financing options.

#### • Income generation and commercialisation

q. The Board went on to consider the role that income generation and commercialisation should play in future plans for the Council. There was universal agreement that whilst income generation inevitably required some investment it was essential for the Council to develop other sources of income if it was to become more self-sufficient. Members suggested that Scrutiny would be the ideal vehicle for exploring new opportunities for generating income and hoped the Executive would embrace joint working in this area.

### 2. Overview and Scrutiny Questions Submitted to the Mayor

In order to increase their understanding of the budget proposals and inform their discussions, Members of the Overview and Scrutiny Management Board submitted a number of questions to the Mayor in advance of their meeting on 19<sup>th</sup> January 17. Below is a summary of the questions and the answers provided;

No	Question
Q1	Can Members be provided with the total budget line by line?
A1	Appendix 1 of the Cabinet report published on 17th January 2017 for the Cabinet meeting to be held on 24 <sup>th</sup> January 2017 contains more detailed budget information by Service Division and Area. Additional information is also provided on spend type, for example employee or premises.
Q2	Can Members receive a summary of any changes made in these proposals compared to the proposals previously shared with Scrutiny and also if there are any changes between the information provided to OSM and the information in the Cabinet Report?
A2	There are no material changes to the savings proposals provided to Overview and Scrutiny for this meeting and the Budget Report.
	Within the Budget Report to Cabinet, Section 23 - Consultation and Scrutiny Input, includes a list of those savings ideas that formed part of the public consultation. After consideration of the consultation feedback, a number of savings were not endorsed for progression, totalling £7.2m. The details are included in paragraph 23.2 on page 27.
	Appendix 6 of the report includes a full summary of all the savings proposals recommended for approval. The final column on this appendix identifies if this is a new or existing proposal.
	For clarification a "New" status is a proposal which is either completely new or has not been published in this format before. Some of these were counted under a 'Business Efficiency' total in our October consultation without publishing their full description.
	Business Change Response;
	See Corporate response above
	Neighbourhoods Response;
	Business Efficiencies
	<ul> <li>Business efficiencies in terms of planned restructures in parks, neighbourhood enforcement, Citizen redesign, Housing Solutions</li> <li>As part of looking at reducing costs to the council, Bristol Waste Company was asked to put forward savings options for their delivery of their services. The 4 proposals were not part of the original suite of savings and can be delivered without any negative impact on the delivery of their recently agreed business plan.</li> </ul>
	Changing how we fund and provide services
	<ul> <li>There is a reduction in the value of savings from Third Party payments in 19/20 to £4.4m in 19/20 to reflect savings captured through separate budget lines e.g. waste</li> <li>There is a significant increase in the savings identified for Parks to £3.9m with a clear direction of travel to make parks cost neutral to the council.</li> </ul>

### No Question

- The saving range for Neighbourhood Partnerships is proposed at the higher end
- Recommissioning of housing related support for homeless household is now included
- New ways of providing public toilets is now included
- In house enforcement now has a higher savings target for 17/18 as further work has identified a greater opportunity
- Reducing the use of temporary accommodation is now included following a reshaping of the team and new approach

### Increasing our income

- Increase our income from Cems and Crems through additional sales of remembrances
- Staff supporting approved licensing schemes to be funded from that income stream rather than the General Fund
- Increase income from Bulky waste collections following increase in fees in line with other authorities
- Increase in income from litter fines as part of new enforcement team restructure
- Increase income from translation and interpreting service
- Faster recovery of Housing Benefit debt in line with DWP best practice

### **Reducing or stopping services**

- Library service redesign was originally a range of savings but is now proposed to be £1.4m over 3 years
- Local Crisis & Prevention fund reduction of 55% a range presented to Scrutiny
- Limit Partly Occupied relief for business rates added as an option
- Reduce funding for PCSO's originally identified as a range of savings. £181k to be saved in 17/18 which will equate to losing approximately 10 PCSO's from the currently funded 20
- Reduce Discretionary Rate Relief for business rates added
- Alternative funding models for Aston Court Mansion added
- Reduction in Wellbeing Grant added
- Remove council subsidy from Jubilee Pool added
- · Seagull prevention added
- Subsidy for salary costs for wildlife programme added
- Remove council contribution to Bristol in Bloom added

### People Response;

See corporate response and Appendix 6 of the Cabinet Report

Changed	17/18	18/19	19/20	Total
	£'000	£'000	£'000	£'000
Changed				
Reshape Children's Centres Services – increased by £400k	750	750		1,500
New				
Reduced Education Service Grant Investment (See	500	1,320		1,820
Appendix 5)				
Charge for some Community Links services	50		50	100
Reduce supporting people services	643	1,157		1,800
Reduce funding for employment support services	100			100
Remove subsidy for adult education at Stoke Lodge	55	55		110
New but previously in Business Efficiency				
Respite Policy Review	454			454

No	Question			
	Restructure of Staff Teams	982		982
	Consolidate Apprenticeship Service	50		50
	Implement new model of care & support for adults	2,685		2,685
	Recommission Community Support Services	2,106		2,106
	More efficient home to school travel	225		225
	Commission a youth housing pathway	94	126	220
	Increase support living provision	198		198
	Change the way we deliver night time services	163		163
	Develop a partnership model to deliver learning	122	40	162
	difficulties employment and training			
	Provide in-house Early Years training	48		48
	Increase income from fee paying adult learning services	10		10

Place Response – see corporate response above

What are the 5 highest risk savings in your directorate and what are you doing to mitigate against them?

### **Business Change Response**

Q3

А3

There are three savings regarded as a risk which are shown as follows:

- Cross council ABS restructure £1.046m. We are currently identifying the ABS restructure as a risk because it is due to be transferred into the Resources Directorate in April and therefore the detail and delivery plans need to be reviewed to ensure that savings are delivered on schedule.
- Transport efficiency via the Region's Mayoral combined authority £2m. There will be continual negotiation with partners to deliver this saving and we will be seeking opportunities for external funding to deliver the objectives.
- ICT £569k. There are currently two risks highlighted for ICT. In the first instance the risk relates to unforeseen costs that may incur as service propositions are developed which may relate to one off pressures or ongoing delivery costs such as licensing. The second relates to unforeseen costs in relation to implementation of statutory or regulatory requirements that will bring about an unknown and natural pressure against the service.

#### **Neighbourhoods Response**

- Neighbourhood partnerships New approach to Neighbourhood Partnerships is required. Whilst £500k will come out of the budget in 17/18 feedback from councillors has been that we may need to look at the profiling for future years savings in order to support any transition to a new model. A cross party councillor working group has been set up to help steer what a new model may look like and there is an event planned on 4<sup>th</sup> Feb to look at models from across the country which is being externally facilitated.
- Parks To move in the direction of making our parks cost neutral we will need a robust exploration of the options available and a detailed plan. The plan will be delivered in the summer utilising external expertise and working with partners. This will need to link in with the MTFP refresh.
- **Libraries** We already hold a lot of information following the extensive work that was undertaken through Libraries for the Future. We will need to work with the city to deliver a smaller high quality library service, looking at how we might also deliver a different offer in some communities.
- Local Crisis & Prevention Fund This is a reduction in short term help and we will need to revisit how this is currently allocated to ensure those in the greatest need have greatest access.

### **People Response**

### No Question

#### **Service Impact Risks and Mitigation**

1) Supporting People ensuring that service users in preventative services don't tip into more costly statutory services

<u>Mitigation</u>: We are working with both providers and service users to co-design and are planning to take a smaller saving in 2017/18 and preparing for 2018/19.

- 2) Youth Links where the proposed saving is £1.2m which is about 25% of the current total. Mitigation: We are taking time to make the savings with new contracts not in place till 2018/19. We have a strong Children Young People and Families Strategy and a framework to work with providers to access other funds. We have already started joint working with the youth voluntary sector to plan for savings.
- 3) Services for people with disabilities

<u>Mitigation:</u> This is cross cutting, but in Social Care we are implementing the 3-tier model to ensure we can best meet growing demands in the city.

4) Loss of the Education Services Grant

<u>Mitigation</u>: We are mitigating through the Learning City Partnership working and through the investment made to taper the Education Services Grant reduction over 2 years.

5) Managing the increasing demand for adult social care

<u>Mitigation:</u> Implementing our 3-tier model of care and investment into supporting adult social care including using the full social care precept and grant.

### **Service Delivery Risks and Mitigation**

We have well established governance in place to oversee the delivery of savings proposals within the People Directorate comprising all Service Directors, HR and Finance Business Partners. And regular reporting to and monitoring by both Cabinet Members and People Scrutiny This predates the current spending review, and new proposals were submitted with full visibility of our existing commitments.

Even in the context of the recent round of voluntary severance, we have retained a high number of long-serving staff whose expertise and knowledge in the areas that represent most risk will be an key mitigation in the reduction of impact to service users.

A full range of Relevance Checks or Full EqIAs have been produced for each proposal. In addition, our input into the Cumulative EqIA has further informed our understanding of the impacts across the full range of savings across the Council, allowing us to feed this directly back into the design and delivery of our own work.

Refreshed Corporate governance and oversight of savings delivery will provide challenge and assurance that individual proposals are 'on track' as well identify and seek to mitigate any corporate level risks emerging from the implementation of such a wide reaching range of savings.

### **Place Response**

- BE2 Review our property savings (£2,500k). The Property Realisation Board is charged to deliver this but will require the corporate support of all departments to contract their needs and asks of the corporate estate and facilities.
- IN01 Reviewing on-street parking charges (£1,077k income). Mitigation: the tariff increase will follow statutory Traffic Regulation procedures which will ensure any objections are fully taken into account.
- IN04 Establish City Centre business rate development team (£480k). Mitigation: This saving is dependent on legislative change which presents a challenge to the delivery of this project. Upfront costs during 2017/18 and 2018/19 need to be recovered against income yielded from 2019/20. We will widen the

# No Question focus on those buildings across the wider city that represent the highest prospect of delivering a positive outcome RS11 Reduce funding to key arts providers (£380k). Mitigation: The budget reduction has been aligned with the contract cycle i.e. 2018/19. All Arts organisations will have the opportunity to bid into the reduced pot. BE16 Reduce staffing in Museum Service (£200k). Mitigation: We are working on a full Business Case and how it can be achieved to minimise the impact on the public and there will be a full consultation with staff. There will be public consultation if there is a significant impact. Q4 What are the 5 highest opportunity areas for income generation in your directorate? What are you doing to take these forward? Is there any impact on these from the savings proposals? Α4 **Business Change Response;** There are three areas of income generation in the Resources directorate and all have savings targets against them: Registrar's **Mansion House** Legal services The only potential impact is in the area of registrar's and this will be kept under review. Neighbourhoods Response; **Opps Centre** – part of the savings proposals following a business case and previous cabinet approval. Building work currently underway to create the facility at Temple Street and income opportunities generated for example through selling space to other public sector services and expanding telecare services

## People Response;

#### 1) Social Care Contributions

We currently already charge the maximum we are able to under legislation for contribution to care costs and access to Care services.

Oldbury Court. Will need some investment where we need to introduce

Parking – part of the savings proposals to increase/introduce parking costs at Ashton Court and Blaise and

### 2) Carers Income

Local Authorities are able to charge carers for access to carer's service, this was put forward in the budget consultation as a potential saving, however this was withdrawn following the Consultation process.

### 3) Trading with Schools

Currently the Council has a traded schools service which generates a surplus which supports delivery of other education services provided by the local authority. Due to the changing Education landscape and cuts to Education Services Grant there is little scope to increase the level of surplus further at this point. We are working in partnership with schools to look at future models for a Learning City traded service.

### Place Response;

IN01 Reviewing on-street parking charges (£1,077k)

# No Question The tariff increase will follow statutory Traffic Regulation procedures. IN03 Residents' parking income (£696k) Income from the existing Residents' Parking Schemes is ring-fenced to cover operation costs and to pay back capital borrowed for implementation; any surplus in future years can by law only be used for transport functions. IN04 Establish city centre business rate development team (£480k) As the government moves to retention of business rates, there is a direct link between economic development and council income. Establishing a team to promote empty premises could lead to an uplift in retained business rates. This project will examine in detail the opportunity and put in place a team dedicated to ensuring an uplift. This is dependent on a change in government policy and an indication that Bristol can benefit from uplift in the expected way. IN05 Increase income from museum buildings (£236k) The main areas we are focussing on are retail, cafes and events business, exhibitions and site permissions. We will build on the growth of the past 2 years and we will continue to be more commercial in our outlook and practice. Increased income is included within the forecast budget from 2017/18. IN07 Reintroduce Sunday charging for parking on-street (£200k) The tariff increase will follow statutory Traffic Regulation procedures. Q5 What are the biggest five areas of spend in your directorate that have been protected from efficiency savings and why? Α5 Appendix 1 of the Budget Report provides an analysis of the savings by Division and Service Area, which may provide a guide to areas that currently have no savings aligned to them. **Business Change Response**; No areas in the directorate have been protected from efficiency savings. All areas have been subject to efficiency reviews. Appendix 1 of the Budget Report provides an analysis of the savings by Division and Service Area, which may provide a guide to areas that currently have no savings aligned to them. **Neighbourhoods Response**; Food safety – Statutory function in terms of inspections and we are underperforming in terms of numbers. Therefore we have not taken any staffing efficiencies through this process and have increased the investment through Public Health Voluntary & community sector grants – no additional reduction in VCS grants over and above the taper contained in the agreed Prospectus Commissioned Safer Bristol services (hate crime, domestic violence) – core services that support tackling hate crime and victims of domestic violence which are key priorities Women's Commission – Small £5k budget that supports the Mayor's Commission which delivers more than £5k worth of benefit People Response; All areas of spend are subject to delivering efficiencies in the way we work and the contracts we hold.

### No Question Place Response; Appendix 1 of the Budget Report provides an analysis of the savings by Division and Service Area, which may provide a guide to areas that currently have no savings aligned to them however all services in the Directorate have been considered and reviewed at depth in terms of savings and income as part of the budget process. The following area which was included in the consultation proposed 2017/18 budget has not been progressed: Companion Concessionary travel (£400k) Discretionary time period for concessionary travel (£70k) Community transport concession (£195k) All changes to the concessionary scheme where it exceeds the statutory minimum need to be agreed by three out of the four West of England authorities; additionally this function is being transferred to the MCA and we need to ensure consistency across the wider area. Also the impact on people with disabilities of reductions in this budget is deemed to be high and therefore the previously proposed savings were not taken forward. Q6 For each staff saving, what percentage of FTEs does the saving represent and what are the grades in each case? Q7 What is the percentage of lower graded officers being impacted upon vs the management structure? A6/7 At this stage, it is not possible to provide an overall percentage of FTE savings and grades in each case. This is due to the fact that many of the proposals will be subject to further consultation with the affected staff groups which will not commence until the proposals are approved. However, reviewing the voluntary severance process to date may give us a possible indication of where future workforce reductions may fall, the table below sets this out for members information: **Equivalent Grade** FTE % of cohort BG2-4 1.30 4.47 BG5-6 27.05 BG7-8 70.14 4.65 3.74 BG9-10 59.80 BG11-12 51.80 4.90 38.58 6.75 BG13-15 Senior Managers/Professional 11.14 5.56

Service Directors

Total

It is proposed that the organisational redesign (Line EE7) will lead to a significant reduction in the senior management structure over and above wider workforce. The redesign will need to be undertaken by the incoming Chief Executive and could impact on all of the senior management posts, set out in the table below:

1.00\*

260.81

4.54

<sup>\* 2</sup> further Service Director posts were also deleted as part of this exercise

No	Question					
	Tier	(T)	Grade	FTE	Total Cost	
		tegic				
		dership				
	Tear		STR	5.0	905,994	
	Serv	rice ectors	SD	25.2	2,997,728	
			HoS	29.0	2,557,957	
	Seni	_	TP2	34.5	2,835,756	
		agers and essional	TP1	43.9	3,515,077	
	Grad		Other*	7.7	741,839	
	Gran	nd Total		145.3	13,554,351	
						1
	*specialist professional ro	oles				
Q8	What percentage of the o	overall direc	torate bud	get does eac	h saving equate t	o?
	POF			0	0 - 4	
	Summary Appendix 1					
A8	with % saving information					
Q9	What amount and percer	ntage of eac	h directora	te budget is	ring fenced for sp	pecific areas?
A9						an be utilised. This includes, for
	-			_	_	ncil has limited flexibility on how that flexibility e.g. leisure services
	can deliver Public Health		ilicii cali ali	gii iiiaiii sti e	aiii seivices witiiii	T that nexibility e.g. leisure services
					g for example the	Housing Revenue Account and
	Dedicated Schools Grant	which are m	uch more r	estricted.		
	No ring fenced services ha	aya baan ay	cluded from	a officionav r	avious and hudget	process
	No ring renced services no	ave been ex	ciuaea iron	n efficiency re	eview and budget	process.
Q10	What amount and percer	ntage of eac	h directora	te budget is	spent on statutor	ry services?
A10		to a questio	n to Full Co	ouncil on 13 <sup>th</sup>	December 2016	on the spend relating to statutory
	services, as follows:					
	Local authorities do not a	and are not i	required to	. account for	statutory and disc	cretionary services. To undertake a
			•		•	e area provided with the service
	_			•		nary elements of each the various
	services and in what dept	th the service	e is provide	ed.		
	This is been said to the	- 4h !	ahaaliii		tataman settet t	d
	this is impossible to do as case law.	s there is no	apsolute ca	ast iron defin	ition available and	d we would also need to refer to
	case law.					
	Libraries are a really good	d example of	why it is in	npossible. Th	e council has a sta	atutory responsibility to provide a
	comprehensive service bu	ut there is no	o detail of h	now the servi	ce has to be provi	ded.
	Najahhawahaada Barr					
	Neighbourhoods Respons	se;				
	The two key areas for Nei	ighbourhood	ds are the ri	ing fenced pu	ıblic health grant	of £33.3m for 2017/18 and the
	1 2 2 2 12 7 21 2 2 2 2 1 2 1 1 2 2	5 : 2 :		U 220. PC		

No	Question
	revenue budget for the ring fenced Housing Revenue Account of £121.9m. These are separate from the net general fund budget for Neighbourhoods of £67m.
	People Response;
	The People gross budget includes ring-fenced grants such as Dedicated Schools Grant, Troubled Families Grant, Skills Funding Agency Grant and Better Care Fund.
	Place Response;
	See corporate response however:
	Ring fenced Grants (£) Arts Council funding £2.2m Energy grants £1.7m
	Transport grants £9m  Income (£) Parking to support parking services costs / transport related expenditure) £17.7m
Q11	Can full EqIAs be provided for each saving? OSM would like to highlight that we have concerns about the quality of the EQIAs.
A11	Business Change Response;
	Where relevant all EQIAs/relevance checks have been completed for resources.
	Place response;
	Either an Equality Relevance Check or a full EqIA have been completed and signed off by the Equalities Officer for each proposal.

### 3. Questions to Cabinet 30th January 17

keep projects on track;

delivery.

**Cllr Carla Denyer** 

Q2

highlight and act upon any risks and issues quickly; and

ensure optimum costs / benefit is realised.

At a meeting on 30<sup>th</sup> January 17, the Cabinet considered the budget recommendations that would be going to Full Council, as well as the Medium Term Financial Strategy and Treasury Management Strategy. Councillors and members of the public submitted a number of questions in advance of the meeting. The following is a summary, including the responses provided;

### **Questions from Councillors;**

No	Question
Q1	Clir Anthony Negus
	The criteria for identifying and defining the listed savings is unclear but it is assumed that it was ultimately a cross-departmental process.
	Nevertheless even checking first the Neighbourhoods' savings and then reviewed as a whole there appear to be many areas where the impacts (and financial consequences) are either included as a net assessment within each primary saving item, or ignored.
	It seems that the latter is the more likely as following through some of the items highlights a number of unresolved issues. This may achieve a numerically-balanced budget but it will be neither deliverable or sustainable.
	<ol> <li>Has this crucial overview and risk audit been undertaken and if so by whom?</li> <li>How can this budget be seen to be robust if only the primary saving element has been identified?</li> </ol>
A1	As outlined in the budget report, there will always be risks inherent in any budget process - what is important is that these are identified and mitigated / managed effectively. The overview and risk audit has been undertaken and considered by the Service Director - Finance
	The risk associated with the delivery of the propositions has been assessed and provision made for partial non-delivery for those items with lower confidence level due to their stage of development. In some instances further public consultation may be required in relation to a new proposal or specific implementation of an existing proposition within the approved cash limits. The decision (and consultation) in respect of detailed operational proposals will be considered by myself and Cabinet; and we will decide how best to allocate funds within the designated cash limits and whether any call is required on the consultation element of the risk reserve.
	2. The proposals for savings vary in their value and complexity and as part of the ongoing assessment of the propositions during the concept phase and readiness to deliver; account has been taken of the estimated cost and savings attributed to each, with net savings reported where applicable.
	For projects considered more complex, or where it is anticipated that project management skills and specialist resources will assist, a central resource has been established with a proposed governance approach designed to:  • enable officers to make timely decisions;

This will ensure that we are always getting best value for the city from the changes we are making, whilst looking to make swift decisions to ensure the momentum behind these initiatives is maintained and culminates in timely

# No Question Reminders for voter registration: I am shocked by the proposal to stop sending reminders to register to vote. Although this is not going to result in actual harm to vulnerable people's wellbeing, as some of the other proposed cuts surely will, it is likely to further increase voter disenfranchisement. If people feel disempowered, they are less likely to push back when politicians do things they don't like, like cut their services, and so the cycle of local government destruction goes on. 1. I would like to know whether any other Councils have stopped sending household notification letters, and if so, what was the impact on the number of people registered to vote a few years later, especially in young and/or transient areas? Potential expansion of approved licensing schemes: I welcome the potential expansion of landlord licensing schemes into other areas of the city, as you know - I've been banging on about this for a couple of years now. However, I am confused about the budget implication. The description of this line item explains that the staff costs will be funded by the license fee, implying it will be cost-neutral to the Council. But then the Savings column says £95k will be saved by expanding the licensing scheme. 2. Please could we have some explanation of how, especially since I presume the license fee is not allowed to be used as an income-generating scheme. Was it that the fees for the current discretionary licensing areas were not sufficiently covering staff costs? **A2** Reminders for voter registration: I believe all political parties have a role to play in the continual and constant need to grow and improve voter registration. Specifically regarding the Household Notification Letter, councils in Liverpool, Leeds, Newcastle, Manchester and Nottingham will no longer be sending HNLs citing budget pressures. Also, for the Combined Authority election in May, it is important to have consistency of communication to the electorate across the areas. South Gloucestershire Council and B&NES do not send an HNL and do not have the budget to do so for May 2017. There is however the statutory annual household canvass process, through which Household Enquiry Forms are sent to all 197,000 households inviting them to register.

Potential expansion of approved licensing schemes:

The saving is created as officer posts are deleted from the general fund. The posts will transfer into property licensing and these will result in a general fund saving of £95K in 2017-18. Property licensing raises income from licence fees which is ring-fenced to pay for scheme costs.

Non-responders are followed up with two reminders and eventually making a personal visit.

### Q3 Cllr Clive Stevens

#### Regarding the proposed changes to Planning

In the future there is likelihood that Government will empower the private sector to process some planning applications. How this will be done is not clear, but we have a chance to shape the Planning Department and the local market to be able to take advantage of this. A threat can be turned to an opportunity. For example:

• Competition would normally start with simple applications, if so and to compete the Council needs an efficient and effective system for simple applications, perhaps a fast track system to do this.

No	Question
	<ul> <li>PreApps are a way to simplify the process by ensuring the developer gets things right for a speedy full application. Any PreApp therefore that gets a fast approval will be most valuable to a developer. It looks like you are progressing something like this at BE33. There may be more opportunity for other business ideas such as considered a sub-committee to consider a PreApp, a simple "guidebook" of priorities (e.g. with affordable housing top of the list), or an insurance policy that developers could buy alongside a PreApp.</li> <li>To shape the local market to be advantageous to the Council, we will need tighter enforcement. That increases the care which the architect and developer will need to take, to avoid delays they would be more likely to invest in a good PreApp. This would encourage the product we are selling. Yet RS20 looks like the Council plans to cut enforcement.</li> </ul>
	I would therefore like to ask:
	1. Could the Cabinet Member for Place share with me please the strategic plan for developing the Planning Department, making it fit for the future and so it can thrive?
	2. If a strategic plan is not yet in place, what scope is there for councillors to contribute to developing one?
А3	Despite rumours to the contrary, Planning is a core competence of the Council, it adds much value and if structured and nurtured well could be a real money spinner, even with competition.
AJ	I am aware of Central Government's intentions to test competition in the processing of planning applications and I agree that this apparent threat could be turned into an opportunity. DCLG consulted on this in the first quarter of last year and, whilst DCLG's response to the consultation is still awaited, the Council's Planning service reacted immediately in order to put ourselves in a good position to deal with this challenge.
	The savings proposal in question (BE32) is the full year effect of the re-design of the Development Management (DM) service implemented in 16/17. Whilst there is a saving associated with this, a key driver behind the service re-design was to make the DM service more responsive to both customer needs and also the specific types of applications being submitted to us.
	I believe that the redesigned DM service will be able to respond quickly to any pilot proposals for competition in this area, and in general will improve our consistency in delivering this service across the city.
	These proposals were shared with the DC Leads group (DC Chairs, Vice Chairs & party leads) in 2016 and received support.
	Following a successful pilot, and with my support, the DM service has recently consulted on and implemented a refreshed pre-application service. A key element of this is a "premium" service where developers can pay a higher fee to receive a dedicated service to an agreed programme. The additional income (full year effect) that this will generate is, as you say, included as savings proposal BE33. I am however, also reassured that the impartial nature of this regulatory service will be maintained and that the Council's high standards for community involvement will continue to be promoted as part of this service.
	I also concur that the credibility of the planning service depends on there being an effective enforcement function. The enforcement team is funded through planning application income so we have a duty to ensure that this function operates as efficiently as possible. Savings proposal RS20 seeks to do this by maintaining the reactive enforcement service (response to complaints) but ending the proactive monitoring of development sites. Instead, sites will be monitored for commencements as this generates CIL payments to the Council.
Q4	Cllr Jerome Thomas
	Would it be prudent to delay key proposed transport savings for 17/18 until it is clear whether the new combined mayoral authority could fund some of this expenditure that BCC is struggling to afford?

No	Question
A4	<ol> <li>The Government has yet to publish the financial order which is the statutory instrument setting out the financial arrangements of the new West of England Combined Authority (although the draft order for setting up the authority has been published).</li> <li>The budget report sets out current budget assumptions, the net impact of which are currently estimated to be neutral for 2017/18.</li> <li>A number of assumptions as set out in the report were prepared in advance of the draft order setting out the final arrangements for the new authority, and these are currently being reviewed. Our initial view is that none of the proposed transport savings relate to the functions or funding transferring to the Mayoral Combined Authority although supported bus services will become a joint function.</li> <li>The Council has already started the tender process for supported bus services, following the consultation exercise in the autumn of 2016. The timescales for awarding new contracts to commence in September 2017 are already tight, so any delay until the MCA is in a position to influence this would risk services not being in place.</li> </ol>
Q5	Cllr Paula R'Rourke
	As the Mayor has invested so much effort in building relationships with the City Partners and has put so much emphasis on health, is it not concerning that a good example of sharing services is being prejudiced by a decision made to withdraw funding of 15K from Bristol Zoo?  I refer to the withdrawal of the grant to the Avon Gorge and Downs Wildlife Trust. This is just a small example, in financial terms, but it exemplifies how the planned cuts will result in a withdrawal of services which will, in turn, damage the health of the people of Bristol.  I am not asking the Mayor to take the 15K from elsewhere, as there is no fat elsewhere to cut, I'm asking the Mayor to acknowledge that Central government must revise how local government is funded
A5	1. The council invests £25k in the Avon Gorge and Downs Wildlife project - this funding was due to be tapered in 2017-18 and the budget proposal removes the council contribution.
	2. We recognise that the trust does a lot of excellent work through education programmes and conservation work in the Avon Gorge and Downs area. The money that the council invests supports the salary costs of a conservation officer employed by the zoo and a casual employee who contribute to this work.
	3. The council's Parks and Green Spaces service is moving towards a model of being self-funded through income generation and commercialisation. This means that the service is no longer going to have the capacity to contribute to other organisations that have the chance to fundraise for themselves. The Zoo and the Avon Gorge and Downs Wildlife Trust are both set up as organisations that can receive donations and fundraise and I would suggest that they are in a strong position to do so.
	4. Council officers will continue to work with the zoo and the trust, but the council is no longer able to offer the cash contribution to the project.
Q6	Cllr Charlie Bolton
	The parks forum have sent a statement to us stating that:
	In our view managing parks on a cost neutral basis is totally unrealistic and undeliverable. We simply don't believe it can be done – if it could then undoubtedly other cities would be doing it.
	Given the proposed £4m of savings, can you advise me what the plan is to meet these savings?
<b>A6</b>	1. This budget proposal signals a direction of travel for Parks and Green Spaces which is about maximising the

# No Question potential income from council assets and using this income to subsidise and maintain the assets, and also to look at different models for management of parks and green spaces that could involve more community ownership or other relevant models that allow different sorts of financing. 2. The first step will be to undertake a comprehensive piece of work to assess the realistic income generation potential of the Parks and Green spaces assets. Taking the view that because others haven't done something, it cant be due to the wrong approach. To the contrary, there are examples across the world of successful income generation models in parks, our task is to look at these and see how far they can go in generating enough income to manage parks across a whole city. This will start immediately and will be complete in 17/18 financial year, and will provide the plan needed to maximise the income from parks and also the likely levels of income that can be realised. Q7 **Cllr Martin Fodor** Restructuring and service re-designs: Shorter hours such as six hour days or four day weeks are often found to be as productive as the current five day full-hours working week. 1. What flexible and reduced hours options have been looked at instead of using redundancies to 'restructure' services and would the Mayor agree to propose a shorter working week in dialogue with the trades unions and workforce? Partnership working grants: Small sums for project initiation and small grants for local groups typically unlock many times more in other funds and resources. The added value can be what provides vital services and facilities. It stimulates partnership and match funding. 2. Will the Mayor undertake to ensure there are local small budgets and/or small grants funds so that it is demonstrated to community groups and local partners that we really do want to support involvement and help them unlock grants and donations? Α7 Restructuring and service re-designs: As part of service redesign our managing change policy contains a provision which enables managers and employees to consider reduced working hours to avoid redundancies. This is a requirement of the policy. Reducing working hours and the working week for all employees would potentially require a large scale and lengthy re-negotiation process and would mean staff could suffer a pay reduction due to this. It could also disproportionately affect lower paid staff, many of whom already work part-time. We continually seek to avoid compulsory redundancies and the recent Voluntary Severance scheme has mitigated the need for compulsory redundancies. Partnership working grants: 1. We recognise that small amounts of seed funding can unlock other grants and donations. However, given the budget pressures on the council, discretionary funding such as small grants must be considered and it is proposed that £100k is removed from a budget of £371k.

2. There is no intention of removing all money related to small grants, remaining funding will be concentrated in

No	Question
	areas that most need this funding in order to raise prospects and reduce deprivation.
	3. Crowd sourcing and other online donation platforms, and other, more traditional forms of local fundraising, have been successful in other parts of the country in enabling neighbourhoods to raise their own money to support local initiatives. Grants are also available to local communities through some businesses and commercial organisations.
Q8	Cllr Stephen Clarke
	One of the items in the document called 'Budget Saving Proposals' is entitled 'Review our property services'. This item says that BCC will 'complete a major review of our property estate and seek operational efficiencies to identify the best strategic options to deliver those services'. The savings anticipated are £2.5m.
	In common with a number of other items in the list, this is a very big number with no detail behind it. I appreciate that no firm decisions may have been made about the operational impact of these cuts but there must be some 'workings' behind these figures.
	1. Can the Mayor please explain -in broad terms- how such a large saving can be made as soon as 2017/18?
	Another of the items in the document called 'Budget Saving Proposals' is entitled 'Local Crisis and Prevention Fund reduction'. This proposes the reduction of the budget for this emergency fund of £1.05m in 2017/18.
	This seems to be a classic case of a false economy. People who are denied this final emergency financial safety net may well end up on the streets or in prison where they cost both the City and the nation far more.
	2. Would the Mayor be prepared to utilise this city's considerable financial reserves to continue to provide this vital service?
A8	The £2.5m savings in 17/18 from the property estate comprise reductions in the size of the operational estate, efficiency savings in facilities management and increased income from the council's portfolio of investment properties. Preparatory work to realise the savings and income is in-hand or is complete:
	<ul> <li>The council has identified buildings that it no longer requires to deliver operational services and these will be let, sold or redeployed.</li> <li>The costs of looking after the council's buildings and accommodation will reduce by streamlining</li> </ul>
	<ul> <li>working practices and getting better value from procuring works, goods and services.</li> <li>Income from the investment estate will increase as a result of lease renegotiations and new income streams such as from the recent purchase of the City Point building and digital advertising hoardings on council land.</li> </ul>
	The consultation process outlined a range of options available including the total removal of the fund. The proposed reduction while significant does enable vulnerable citizens to still access and receive support through this fund. There are also other options available such as the Discretionary Hardship Fund which provides support for vulnerable citizens struggling to meet their housing costs.
	2. Reserves
	No - The Council holds a number of reserves as part of its approach to maintaining a sound financial position; these are one-off in nature and not the answer to balancing the Councils ongoing budget deficit. The actual balance within these reserves for 2017/18 will not be determined until the 2016/17 accounts are closed; however are estimated to be as follows for 2017/18:

No	Question
	• The Strategic and General Fund Reserve is expected to be retained at a level of c. £20m (5%-6% of the council's net revenue budget) to cover emergency events such as unforeseen financial liabilities, natural disasters or one-
	off and limited on-going revenue spending.
	• Earmarked reserves have been reviewed for their continuing need, alignment with council priorities, it is
	estimated that £71m is required to meet identified spending commitments. These reserves will only be used for the one off expenditure for which they were created.
Q9	Cllr Tim Kent
	1. Can the Mayor confirm that the failure to properly publish the equality impact studies according to local government access to information legislation does not put the council at additional legal risk if the budget were to be challenged by residents or staff in court?
	2. There is a proposal to cut £4.436m in 2019/20 by reducing 3rd party payments. The description states that this amounts to £88m of services by external partners and lists Sport Contracts, Trees, Waste, and Voluntary and Community Sector grants. Can the Mayor provide a breakdown of how much each of the areas listed currently cost the council and also any other 3rd party payments that make up the £88m that have not been highlighted as an area for cuts?
А9	1. The cumulative impact assessment has been published. This has been prepared to set out the overall impact of the proposals for Cabinet and Full Council so that due regard can be given to the impact when setting the budget.
	Full Council will set the service cash limit but not make decisions on operation issues within the service budget. The decisions in respect of detailed operational proposals are a matter for Cabinet and detailed EQUIAs will be considered for each decision to be taken.
	Assessments develop over time. Some proposals are more developed than others, for some, it has been possible to identify whether an assessment is needed and this has been undertaken. Some proposals do not need an assessment, and some are not well developed enough yet to be able to undertake an EQUIA. These will be developed and will be considered by Cabinet in relation to specific decisions.
	2. Yes, the areas listed amount to:
	Sports contracts - £658k
	Trees - £525k
	Waste – £34m VCS - £2.2m
	A full list of the total £88m third party payments within Neighbourhoods can be provided, the four areas mentioned above were provided in the description as examples of these.
	Specific areas have not been highlighted for cuts at this stage. Our plan is to make a percentage reduction to our funding across this broad category of spend where we and our partners can improve the efficiency of delivery.
Q10	Budget proposals: Cumulative Equality Impact Assessment
	Can the cabinet reassure councillors that they have looked closely at all means available to mitigate the adverse impact of budget savings on the most vulnerable equalities communities?  I am particularly concerned about the major cut to the local crisis and prevention plan, which will potentially lose nearly all of its budget. Have alternative sources of funding yet been identified? If other sources of
	funding cannot be found, what measures will be taken to protect vulnerable groups who would normally rely on this fund to avoid falling into conditions of severe deprivation?

	Question
	'The proposal to remove £475k from the local crisis and prevention fund is compounded by the proposals to remove a further £575k, which is nearly all of the current budget, on the assumption that partnership work will enable other sources of funding to be found for this work. If this is not found, this will have a negative impact on the majority users of household good services (single parent/women households, large families, disabled people and BME people) and of emergency payments (younger people. Specific attention will be needed to identify how people living in hostels and refuges will be able to source essential goods such as beds and make provision for cooking when moving into unfurnished accommodation'.
A10	<ul> <li>In response to the first the question of alternative funding stream; these have been explored but none are easily accessible at present</li> </ul>
	• In response to mitigation to protect 'vulnerable groups', who would normally rely on this fund, we would be looking at an approx. 1/3 and 2/3 spilt respectively and scaling back on total possible awards per year and total grants/goods awarded plus a reclassification of 'essential' items. We will also look at further maximising the use of second/recycled goods, noting this isn't possible in all areas of household goods supply.
	<ul> <li>There are a limited amount of charities that provide limited provision of household goods to specific groups of people and will again look at maximise the use of these, but noting cut backs in some of these areas. We are also starting to see if there is an scope to look at potential further/greater use of food banks.</li> </ul>
	<ul> <li>We will be looking at scaling back/less frequent awards as opposed to ending awards for specific classes/types of persons</li> </ul>
	1. Whilst I understand that the council have some very tough decisions to make. I feel the proposed cut to the neighbourhood partnership budget will have a detrimental effect on the local community and their ability to make positive changes to their own area. How will you ensure that effected communities will not be disadvantaged if they are left to fend for themselves and what support will be available to communities to prepare them for the model where they will need to be self directed, if the neighbourhood partnership model is to survive in their area.
	neighbourhood partnership budget will have a detrimental effect on the local community and their ability to make positive changes to their own area. How will you ensure that effected communities will not be disadvantaged if they are left to fend for themselves and what support will be available to communities to
A11	neighbourhood partnership budget will have a detrimental effect on the local community and their ability to make positive changes to their own area. How will you ensure that effected communities will not be disadvantaged if they are left to fend for themselves and what support will be available to communities to prepare them for the model where they will need to be self directed, if the neighbourhood partnership model is to survive in their area.  2. Can you tell me what criteria you will use to decide which areas will still get council resources and will any budgets still be devolved to neighbourhoods, if so which ones and what will be the mechanism to apply for them.  1. On 4 <sup>th</sup> February the consultation will commence about how to implement the reduction in the neighbourhood partnership budget. The consultation will include working with Neighbourhood
<b>A11</b>	neighbourhood partnership budget will have a detrimental effect on the local community and their ability to make positive changes to their own area. How will you ensure that effected communities will not be disadvantaged if they are left to fend for themselves and what support will be available to communities to prepare them for the model where they will need to be self directed, if the neighbourhood partnership model is to survive in their area.  2. Can you tell me what criteria you will use to decide which areas will still get council resources and will any budgets still be devolved to neighbourhoods, if so which ones and what will be the mechanism to apply for them.  1. On 4 <sup>th</sup> February the consultation will commence about how to implement the reduction in the neighbourhood partnership budget. The consultation will include working with Neighbourhood Partnerships to determine what is right for that area and what support they might need to get there, and
A11	neighbourhood partnership budget will have a detrimental effect on the local community and their ability to make positive changes to their own area. How will you ensure that effected communities will not be disadvantaged if they are left to fend for themselves and what support will be available to communities to prepare them for the model where they will need to be self directed, if the neighbourhood partnership model is to survive in their area.  2. Can you tell me what criteria you will use to decide which areas will still get council resources and will any budgets still be devolved to neighbourhoods, if so which ones and what will be the mechanism to apply for them.  1. On 4 <sup>th</sup> February the consultation will commence about how to implement the reduction in the neighbourhood partnership budget. The consultation will include working with Neighbourhood Partnerships to determine what is right for that area and what support they might need to get there, and using this to reshape the team to offer the right support to neighbourhoods that most need it.  2. The criteria for how to apportion remaining resources and budgets, and the methods for doing so will

No	Question
	2) Given that the first notification to the pool management was Wednesday 18th January that the subsidy would be removed, can the mayor tell me what clear assurances he has obtained regarding the continued provision of this much valued local facility?
A12	Answer to Question 1
	<ol> <li>There have been 3,380 school swimming attendances recorded during 2016 (Jan – Dec).</li> <li>There are 200 live memberships and 64 swim only memberships (as of December 2016).</li> <li>Total attendances for 2016, are 42,497. By comparison Bristol South Pool had c. 99,000 attendances over the same period.</li> </ol>
	Answer to Question 2
	<ol> <li>January 18<sup>th</sup> was not the first notification to the leisure operator (Parkwood Leisure) of needing to achieve savings through Jubilee Pool. In August 2016 the leisure operator presented a proposal to the Council requesting a five year extension to the existing contract in return for a zero based management fee from October 31<sup>st</sup> 2017. The Council currently pays the leisure operator a management fee of £20k per annum. And this is contracted to continue until September 2017.</li> <li>In addition the Council pays all utility costs c£47k per annum and a maintenance contribution of c£15k per annum. A total of c.£62k per annum on maintenance and utility costs.</li> <li>Since August 2016 and as part of any contract extension beyond September 2017, officers have requested that the leisure operator runs the facility at cost neutral for the Council ie also absorb the cost of utilities and maintenance as part of their operational costs and relieve the Council of this liability.</li> <li>The meeting on the 18<sup>th</sup> January was to review the position with the contractor and discussions are ongoing as to how this saving could be achieved, recognising the challenging position of the council in relation to the revenue budget.</li> </ol>
Q13	Cllr Harriet Clough
	1. Has the potential impact on social services of withdrawing the augmentation of the Concessionary Passes for OAPs/Disabled been assessed. For example increased isolation, or changes in use patterns for Day Facilities? Have these cuts been assessed in connection with the proposed reduction to the Home to School travel budgets, including the sustainability of Companion passes?
	2. The budget includes significant cuts to supported bus services; are there proposals as to what forms these cuts will take? Will the cuts be piecemeal or cutting away entire routes?
A13	<ol> <li>All proposals to make changes to the Concessionary Fares Scheme have been withdrawn so there will no longer be any impact. An Equalities Impact Assessment was carried out on the proposals but this was not in as much depth as to assess the knock on effects on other services.</li> <li>We are currently considering the options on how to implement the savings to ensure that the impact is minimised. It is a priority to avoid the cutting of entire routes which leave communities unserved.</li> </ol>
Q14	Cllr Gary Hopkins
	Protecting our parks.
	The mayor has already shown his disregard for the importance of parks by seizing locally provided funds for identified improvements to parks, planning to use important open space to build on , reducing parks frontline staff and having officers organise opposition to the views of a much respected park group and now publishing proposals to remove all net funding from our parks service.

No	Question					
	1. Can the mayor please explain what services will continue to be paid for by the council in our parks after the					
	next 3 years ,who will provide them and what the costs are.					
	2. Can the mayor please provide the details, or even good estimates, of income that he is proposing to raise these funds.					
A14	<ul> <li>1. This budget proposal signals a direction of travel for Parks and Green Spaces which is about maximising the potential income from council assets and using this income to subsidise and maintain the assets, and also to look at different models for management of parks and green spaces that could involve more community ownership or other relevant models that allow different sorts of financing.</li> </ul>					
	• 2. The first step will be to undertake a comprehensive piece of work to assess the realistic income generation potential of the Parks and Green spaces assets. There are examples across the world of successful income generation models in parks, our task is to look at these and see how far they can go in generating enough income to manage parks across a whole city. This will start immediately and will be complete in 17/18 financial year, and will provide the plan needed to maximise the income from parks and also the likely levels of income that can be realised.					
Q15	Cllr Ruth Pickersgill					
	Many disabled and older people's groups believe that our strategic aims to 'promote independence and support people to live as independently as possible in the community' and to 'tackle inequality', will be unachievable with the proposed £1,459k cuts to targeted support for older and disabled people, (communed and day services to adults) and a £7,204k cut to Care and Support to adults (including Supporting People, community support, respite care, dementia support etc.)  Within Supporting People, a 50% reduction in mental health floating support, older people's floating support generic support, a 20% cut in physical and sensory impairment support support, a 40% cut in wards					
	sheltered alarms and 100% reduction in HIV support, will inevitably lead to increased need for more expensive residential placements, or will add pressure to crumbling NHS services and the 'humanitarian crisis', as people require more medical interventions and hospital beds.					
	Supporting People services, adult day centres and drop ins and also respite services enable many older and disabled people (particularly those with learning difficulties) to live independently and contribute to society at a relatively low cost. These cuts, coupled with national government cuts to Independent Living Fund, Employment Support Allowance, Access to Work, Disabled Living Allowance etc., and with increased rationing of direct payments (numbers are already reducing locally), are going to make it impossible for many older and disabled people to live independently or in supported settings in the community.					
	<ul> <li>Please can we be told exactly how each of the cuts to these areas of the People budget will impact of the ability of disabled and older people to live independently, how we mitigate any adverse impact in terms of equality, and how we can be sure none of them leads to additional costs elsewhere in the NHS or social care system?</li> </ul>					
	• Please can further consideration be given by the Cabinet to prioritising maintaining the level of funding to adult social care in this round of cuts to allow adequate services for the most vulnerable in our City to survive, while pressure can be built nationally to get the Government to invest adequately in social care and the NHS?					
A15	<ol> <li>The Council has looked at all areas of spend in arriving at this budget for 2017/18 and the next few years and are aiming to balance savings across statutory and discretionary services.</li> <li>There are savings across Care and Support Adults which impact on service users but this is also balanced by investments in the budget to mitigate the impact of demographic pressures on social care, and cover</li> </ol>					

No	Question			
	some of the costs of growing demand. These are set out in Appendix 5 of Cabinet budget report.  3. The Cumulative Impact Assessment sets out in summary the impact of savings proposals and I would draw your attention to page 3 of Appendix 7 – the Cumulative Impact Assessment, which sets out some			
	<ul> <li>of the initiatives under way in re-design of services for people with disabilities in particular.</li> <li>4. The Council will work with social care providers to review impact and to ensure continued good use of the resources we have. As part of this we are proposing to invest £1.355m to meet the costs of the national living wage as part of this commitment to working with our providers and supporting social care workforce.</li> </ul>			
	We do not underestimate impact of changes and I and my senior officers in People are working with Carers, Service Users, Health and Social Care partners to manage this process well and in collaboration, and officers are planning further partnership and engagement events to start following tonight's decision.			

### Questions from Members of the Public;

### Q16 Simon Garrett and Bryan Carroll

Questions to Cabinet regarding proposal RS28 Remove the subsidy for salary costs for the Avon Gorge and Downs Wildlife Programme - from Simon Garrett (Bristol Zoological Society).

The Avon Gorge and Downs Wildlife Project is a partnership project, co-ordinated by Bristol City Council.

Launched in 1999, the project works to protect this internationally important and nationally designated wildlife site through wildlife surveying and monitoring and habitat management. It also enables citizens to discover and learn about the wildlife and landscape, and take advantage of the known health benefits of access to green spaces.

In 2001 the project employed a full-time Education Officer to provide an education programme and other activities for people of all ages and backgrounds. Since 2008, a Seasonal Education Officer has been employed to help meet demand for events and education sessions during the peak months and to further increase the range and diversity of people visiting the site. Through our community work, and since the start of the 'Your Downs' initiative, the project has been very successful in attracting people from many areas of deprivation through working with health groups and the Inner City Health Improvement Team. To date, 95,568 have directly engaged with the education programme on the Downs, equivalent to a quarter of Bristol's population.

Other partners in the project include Bristol Zoological Society (BZS), Natural England, University of Bristol, the Merchant Venturers and Downs Committee. Each partner in the project supports and funds specific areas of the project's work. On behalf of the project partnership, BZS has hosted and managed the education officers (an in-kind contribution valued at £12,000) and part-funded the Education Officer with a £15,000 contribution. In 2016/17 Bristol City Council's financial contribution to this partnership was £25,804 towards the costs of the Education Officer's post, and a part-time Seasonal Education Officer post.

Last August, Bristol City Council advised the partnership that the £10,000 funding for the Seasonal Education Officer post would be cut from the 2017/18 council budget, but we were told that the £15,000 contribution to Avon Gorge & Downs Biodiversity Education Officer would be maintained. On behalf of the partnership, BZS began seeking alternative funding for the seasonal post, so that the education programme could continue in 2017.

Cutting the project funding by a further £15,000, and at such short notice, makes the delivery of the planned programme impossible, for a project which overall is worth £50,000. A wide range of events and activities have already been planned for 2017 including: eight events with the Bristol City Council Inner City Health

Improvement team (adults and families from areas of the city with high indices of deprivation); three walks for Headway (a charity that works with people with head injuries); schools have booked education sessions for the spring and summer (schools from all over the city come to the Downs for our sessions); and walks, talks, courses, children's and family events have been published in the spring – summer Avon Gorge and Downs events programme (bookings have already been taken).

We therefore would like to ask the following questions:

- 1. Whilst we understood that the funding for the Seasonal Education Officer would be cut, we were told that the £15,000 contribution to the Avon Gorge & Downs Education Officer role would be maintained for 2017/18. The timing of the proposed cut does not allow us sufficient time to find alternative sources of funding; we will need 6 -12 months to apply to grants and trusts. The project partners fund different aspects of the project's work; they have been consulted and are unable to provide additional funding to support the education programme. Would the Mayor allow Bristol City Council funding to continue for 2017 to allow the partnership time to find alternative funding?
- 2. Could the Mayor set out what support Bristol City Council can give the Avon Gorge & Downs Wildlife Project partners in seeking further funding by 2018?
- The council invests £25k in the Avon Gorge and Downs Wildlife project this funding was due to be tapered in 2017-18 and the budget proposal removes the council contribution.
- We recognise that the trust does a lot of excellent work through education programmes and
  conservation work in the Avon Gorge and Downs area. The money that the council invests supports the
  salary costs of a conservation officer employed by the zoo and a casual employee who contribute to this
  work.
- The council's Parks and Green Spaces service is moving towards a model of being self-funded through income generation and commercialisation. This means that the service is no longer going to have the capacity to contribute to other organisations who have the chance to fundraise for themselves. The Zoo and the Avon Gorge and Downs Wildlife Trust are both set up as organisations that can receive donations and fund raise.
- Council officers will continue to work with the zoo and the trust, but the council is no longer able to offer the cash contribution to the project.

### Q17 Robert Rowe Chartered FCIPD, Acting Chief Executive, The Brandon Trust

Supported living services formally funded under Supporting People consultation

This proposal represents a further cut in funding as we head towards full service rev

This proposal represents a further cut in funding as we head towards full service reviews under the new CSS framework and also start to understand how the Care Home DPS will impact on our own care home provision. How will BCC support us and other providers during a time when additional costs continue to spiral and expectations and monitoring of outcomes increase?

A17

A16

- The financial position of the Council makes it imperative that we look at both efficiencies within our statutory
  responsibilities and look to reduce discretionary spend which, in this case, are the preventative services
  formally funded under supporting people.
- The proposal for Supported Living services which are currently funded under Supporting People is to seek a
  saving of 5% which is a reasonable cost efficiency. It is proposed that any new placement into supported
  living schemes is made under the Council's Community Support Service (CSS) Framework. The transfer to CSS
  will only take place as existing clients move on, so will be a slower transition over time and we believe
  manageable.
- We will work with providers to manage the transition to CSS and to agree how 5% efficiency savings can be achieved whilst the transition to CSS takes place.
- The proposed budget includes proposals to increase funding to some areas of adult social care to reflect some of the cost pressures, and this will be considered as part of the budget setting process.

### Q18 Rami Ghali, Project Coordinator, Brigstowe Project

On Thursday 12th January we were advised of the proposal to decommission our Floating Support Service for people living with HIV.

The context of HIV in Bristol is that the number of people living with HIV is growing each year, with Bristol now considered to be a high prevalence area. In addition, due mainly to the retendering of sexual health services by Public Health, our partner organisation Terrence Higgins Trust, are reducing their support staff from four people to just one and closing their building. We were already concerned about the additional demand for our services this would bring and are in discussions with Terrence Higgins Trust about how we can manage this change.

People living with HIV are disproportionately affected by poverty, homelessness and mental health problems. The number of people living with HIV are also higher in communities that are already marginalised, such as black African and Caribbean, and gay communities. There is often additional stigma of HIV in these communities, meaning that our support clients are not just marginalised, but are often the marginalised within already marginalised groups. Whilst protected under the Equalities Act 2010, this can be hard to enforce without further disclosure, and people living with HIV still face discrimination and stigma in the work place, health care settings and their personal life, leading to significant inequalities. These inequalities are growing as people age with HIV and the long-term effects of the disease and medication are affecting physical and mental health in older age.

People living with HIV still experience stigma on a regular basis. This result is fears around accessing mainstream services and telling others about their diagnosis leading to isolation, mental health problems and poverty. People consistently tell us that they need an HIV specific service that understands about confidentiality and the psychosocial, as well as medical, ways that HIV can impact on their lives.

When added to the changes at Terrence Higgins Trust, decommissioning of this service would represent Bristol turning its back on one of the most disadvantaged groups in the city that is too often unable or finds it too intimidating to speak up for fear of the reaction and responses they may receive. Brigstowe achieves very high levels of added value. For every £1 of this contract we have managed to secure an additional £1.41 from charitable trusts. Both our Migrant Support Service and our Peer Support Service are funded exclusively from charitable funds. The loss of this contract would make Brigstowe unviable leading to the loss of considerable additional funding.

Brigstowe's services are preventative and have a direct impact on reducing homelessness, onward transmission of HIV, hospital admissions & the need for mental health statutory services through building people's resilience to deal with their diagnosis and other issues they face. Cuts as deep as those proposed are a false economy, and their true impact will be felt later on, with the potential for increases in transmission, decreases in public knowledge and awareness of HIV, and the decrease in the quality of life of those who are currently living with HIV.

Given this additional information, what impact do you feel this proposal will have on people living with HIV?

- 1. You are right that the proposal will have an impact on people with HIV who are currently receiving a floating support service. To mitigate some of the impact of this, the council will work with the current provider to identify service users who may have ongoing support needs, and where appropriate, ensure that continued support for them is available.
  - 2. The current proposal outlines a 50% reduction across all Mental Health, Older People and Generic floating support services that were previously funded through supporting people, and a 100% reduction for HIV services. These are discretionary services and the council has had to prioritise the retention of funding to statutory services in this instance.

- 3. The proposals set out have taken account of the high costs, per service user, compared to other floating support services. The council is proposing that we do not purchase small, very specialist services, where the needs of these service users can be met through support from more generic services. This has been the approach taken previously in homeless services, for example.
- 4. We will consult with providers, service users and carers to agree how best to implement this reduction in floating support service provision. This will include reviewing equalities data to ensure that remaining floating support services are targeted to, and can meet the needs, of all appropriate communities across the city.

### Q19 Francis Greenacre, Member of the Downs Committee

Question to Cabinet, 30th January 2017 from Savings propositions (App. 2, p.11). Neighbourhoods: remove salary costs for Avon Gorge and Downs Wildlife education programme, £25,000 (15K education officer, 10K seasonal post).

Members of the Downs Committee heard indirectly in July that consideration was being given to cutting the £10,000 supporting the seasonal education officer's post. Only on Friday, last week, was the Downs Committee informed (in the committee papers for our next meeting on January 23rd) of proposals to end support for both posts. There had previously been no contact, consultation or information whatsoever concerning this proposal between officers and the Downs Committee. This is the committee to which the education officer reports and from whose budget these two grants come. There is serious concern that the recommendation has been made without proper enquiry.

The Avon Gorge and Downs Wildlife Project, an initiative of the Council through the Downs Committee, set up the Downs education programme in 2001. A full-time education officer was appointed for a three year period and the post was funded through sponsorship generated by Bristol Zoo Gardens. Since 2004 the funding has been shared equally between the Zoo and the Downs Committee and since 2008 a part-time seasonal education officer has also been appointed.

Over 95,000 people have taken part in talks, walks, courses, family events and over 600 formal education sessions. Nature trail guides, guided walk pamphlets and permanent information panels have been written and have reached a still wider audience. An exceptional amount of publicity, local and national, drawing attention to the Avon Gorge and Downs has also been generated.

The Downs Committee's basic grant of £15,000 supports a programme costing at least £40,000 annually and benefiting children, families, university students and a wide variety of community groups from across the city, including those working with people with learning difficulties and disabilities. Over 6000 hours of voluntary help has given vital support to the programme and an excellent team has been established. The present education officer has been in post for fifteen years and has continually developed and advanced the award-winning programme. She is universally admired. And she has been increasingly successful in reaching schools, groups and families far beyond the area immediately surrounding the Downs. It is, of course, accepted that the Downs Committee must contribute to the council's spending cuts. With the

generous assistance of Bristol Zoo Gardens it may be possible to find alternative sponsorship for the seasonal post, but the removal of the grant of £15,000 towards the education officer's post threatens the programme as a whole, which will be unable to survive beyond the summer.

Can you and your fellow members of Cabinet not recommend that support is reduced from £25,000 to £15,000 and thus enable a project of such proven success to continue?

A19

As I said in my answer to question PQ 1 from Simon Garrett, we recognise that the trust does a lot of
excellent work through education programmes and conservation work in the Avon Gorge and Downs
area. The money that the council invests supports the salary costs of a conservation officer employed by
the zoo and a casual employee who contribute to this work.

- The council's Parks and Green Spaces service is moving towards a model of being self-funded through income generation and commercialisation. This means that the service is no longer going to have the capacity to contribute to other organisations that have the chance to fundraise for themselves. The Zoo and the Avon Gorge and Downs Wildlife Trust are both set up as organisations that can receive donations and fundraise.
- Council officers will continue to work with the zoo and the trust, but the council is no longer able to offer the cash contribution to the project.

### Q20 David Melling, Director, Centre for Deaf People

I have been made aware of a proposal to cut funding for the Sensory Support Services (SSS) which is a concern as it will have an negative impact on the Deaf community of Bristol. I therefore would like to ask the following questions:

- 1. At what ratio or percentage would the funding cut before for this service. And will the cuts be reduction of staff, reduced services or change of location?
  - 3. How do you propose to replace access to the services needed by the Deaf community. If they need to visit the general service, the cost of interpreters would increase spending. Are there similar cuts to services within Housing department that the SSS provide support in, and how does the Council propose to inform the Deaf Community of the changes (if it happens) and lessen the impact?
- The financial position of the Council makes it necessary that we consider our discretionary spend, which in this case are the preventative services formally funded under supporting people and arrangements made through Service Agreements. All reductions outlined in the proposals will be subject to further consultation which will include service users and carers.
  - 1. The proposal does outline that floating support services provided directly by Bristol City Council, for this client group, are subject to a reduction of 20%. We are already discussing this proposal with the Sensory Support Services about how they can deliver some of these reductions through efficiency savings but with a reduction of 20% it is unlikely that this can be achieved without some reductions to staffing.
  - 2. We want to work with providers during this period to look at ways to mitigate the impact of these reductions wherever possible. However, it is acknowledged that reductions of this extent to supporting people services will have an effect on the services provided across a range of service user groups.

### Q21 Claire O'Mahony

Regarding the proposed cuts to the Sensory Support Service: I have a few questions about these proposed cuts and I am very concerned at the impact of these cuts on the deaf, hearing impaired, visually impaired and deafblind community as so many people from these groups rely on services that specialise in their specific area of sensory support such as the Sensory Support Service.

- 1. If cuts are being made to staffing, I would imagine this could also impact any in house interpreters. If in house interpreters were to be affected by these cuts, it would mean a greater cost to the council because the cost of a freelance interpreter. For example, considering the cost of a freelance interpreter would average at £300 per day x 5 days per week x 52 weeks per year this would cost a further £78,000. This would be the cost for only one interpreter. Surely this would mean the council would still spend more in the long run and it would be more financially liable to employ an in house interpreter?
- 2. A vast majority of BSL users find the information that is accessible to the public inaccessible to them due to

the BSL/hearing language barrier. This is also reflective in BSL users responding to 'accessible' information. This is not an easy task for BSL users and I understand this part of the service is invaluable to the BSL community. How will you expect service users to access this information? A vast majority of service users live alone or don't have family or friends that they could ask to translate this information for them. Even when service users do have family or friends to help them, there is no privacy in this and reduces that persons independence considerably.

Regarding the above, interpreters could not do this for the service users. For example, the completion of forms which would need to be done in written English or translated to the service user into BSL so that it is understandable can not be done by an interpreter - this is a role. This would then require the employment of other support to assist the service user. Who is going to provide that support?

I hope to receive answers to these questions and most importantly I hope the proposed 20% cuts are not made to the Sensory Support Service as I cannot express the value they add to the communities of deaf, hearing impaired, visually impaired and deafblind people and the importance of having a contact to help them do things that they would be able to do without assistance if it weren't for their sensory loss.

The financial position of the Council makes it imperative that we look at both efficiencies within our statutory responsibilities and look to reduce discretionary spend which, in this case, are the preventative services formally funded under supporting people.

In relation to your first question, the proposed reductions will impact the Sensory Support Services rather than interpretation services. During the consultation period, we will work closely with the service to assess how any impact can be mitigated by how we use remaining resources. In recognition of these issues (and our interpreting responsibilities under the Equalities Act) the proposal is a reduction of 20% to the floating support service provided directly by Bristol City Council, which is less in comparison to other floating support services, where we are proposing reductions of between 50-100%.

In relation to your second question, I recognise the importance of the Sensory Support Service in supporting individuals to fully understand information and indeed their rights. Again, we will work with the service on how we can best implement the reduction in a way that can minimise the impact across the service.

### Q22 Jim Kyle

I have just learned of proposed budget cuts proposed for the Sensory Support Service. I understand that some response from the community can be taken at this time.

I have the following question to pose:

Deaf people are one of the most marginalised groups within our community and literally have no voice; can we be assured that priority will be given to cuts in material assets, rather than to staffing and that service delivery to the Deaf community can be assured?

The Deaf Studies Trust is an established charity in Bristol since 1984, working closely with the Deaf community. We consider that the financial problems of the last few years at national and local levels have severely stressed the community resulting in fragmentation and disempowerment. Further reduction in services would be a disaster.

- 1. The financial position of the Council makes it necessary that we consider our discretionary spend, which in this case are the preventative services formally funded under supporting people and arrangements made through Service Agreements.
  - 2. Our proposals, at this stage, do not include specifics about how the reductions will be delivered and we want to work with service providers as part of the wider consultation period to discuss with them the best service

delivery options moving forward, with the reduced budget envelope.

3. Whilst we can't rule our reductions in staff, we do want to engage with providers, users and wider stakeholders to look at what options may look like, as outlined above.

### Q23 Claire Wickham

The Trustees of the Centre for Deaf People have today received information that the Sensory Support Service will have cuts of 20%. We have no further details but understand that there will be a public meeting on Monday January 30th. We further understand that the deadline for questions for this meeting is 17.00 today (Jan 24th) and the deadline for statements is 12 noon on Friday Jan 27th.

Our first request is for further information about both the cuts and the proposed meeting.

Without more information we can only ask generic questions. Our questions therefore are:

- 1. How will the Council ensure that these cuts do not result in a loss of professional expertise and effective communication in the delivery of services to Deaf people?
- 2. What plans does the Council have to support the voluntary sector to enable them to mitigate the effects of these cuts on the lives of Deaf people; and how will the Council monitor and assess the impact of the proposed cuts on Deaf people and the Deaf Community?

#### **A23**

- 1. The financial position of the Council makes it imperative that we look at both efficiencies within our statutory responsibilities and look to reduce discretionary spend which, in this case, are the preventative services formally funded under supporting people.
- 2. Our proposals, at this stage, do not include specifics about how the reductions will be delivered and we want to work with service providers as part of the wider consultation period to discuss with them the best service delivery options moving forward, with the reduced budget envelope.
- 3. We want to work with providers during this period to look at ways to mitigate the impact of these reductions wherever possible. However, it is acknowledged that reductions of this extent to supporting people services will have an effect on the services provided across a range of service user groups.

### **Public Forum Statements**

At each of the aforementioned meetings that have taken place to consider the budget proposals, Councillors and Members of the public also had the opportunity to submit statements commenting on the suggestions. These are attached at appendix A

Appendix A – Budget related public forum statements.

### **Budget Consultation**

### Public Forum received (chronological order)

Meeting	Date	Number of Public Forum Statements received	Pages
People Scrutiny Commission	20 10 16	2	2 - 5
Neighbourhoods Scrutiny Commission	27 10 16	1	6 - 13
Neighbourhoods Scrutiny Commission	26 01 17	1 (the statement had originally been incorrectly sent to the People Scrutiny commission but then referred to the Neighbourhoods )	14
Cabinet	30 01 17	<ul> <li>1 x Cllr statement         (corporate strategy)</li> <li>46 x Public Forum         statements (Budget         recommendations to Full         Council)</li> <li>9 x Cllr statements (Budget         recommendations to Full         Council)</li> </ul>	18 19 - 85 86 - 95

# People Scrutiny Commission 20 October 2016 Public Forum items



- 1. Judith Brown Budget Consultation Agenda Item 7
- 2. Julie Boston Budget Consultation Agenda Item 7

# People Scrutiny Commission 20<sup>th</sup> October 2016

### **PS 01 Judith Brown**

Public Statement to the 'People' Scrutiny Committee 20.10.16

Following the publication of the Mayor's list of proposed cuts, in the 'Post" I have deluged by comments from members of B.O.P.F. While I am grateful to be allowed to speak as 'Expert Witness', rather than take up all your time I have summarised them as follows.

- people not online are not able to take part in the consultation on the Budget cuts.
- If there is telephone number to ring for a paper copy on the website, people don't know what it is because they are not online. The Council should publicise the number so that as many citizens as possible can state their view.
- 3. The Budget cuts seem to fall mainly on the vulnerable.
- 4. Changing the time of the bus pass use from 9.00 to 9.30 not only directly contradicts previous statements from elected Councillors but will disadvantage pensioners as follows:

People will not be able to get to early morning hospital appointments and will have to re-schedule which could put their treatment back weeks if not months.

People will not be able to get to G.P. early morning appointments ditto. People will not be able to get to the 'walking' groups in the city for the 9.30 meeting time which will react adversely on their health since such walks make people healthier, fitter,less lonely and isolated, more stimulated. People will not be able to volunteer for morning shifts because they will have started. Volunteering keeps people healthy and stimulated.

People are more alert earlier on, and more willing to leave the house then. The Council says it is centralising things at 100 Temple Street, If buses are cut and the times to use buses are restricted, it will affect how people get there. A centralised point should be central to buses and be be easier to get to.

- 5. The Council spends money on making Sunday special and giving children breakfasts their parents should pay for but not on care.
- 6.CF4. Delivering how highways information and Guidance is delivered is suggested to deliver more through the Council website. Once again, this will discriminate against people not online.
- 7. Assisted Digital hubs- again, more digital exclusion.

- 8.RS7. This should be kept open as it stops many large lorries coming into the city, which is polluted enough, parking on pavements which hinder blind and disabled people.
- 8. Once again Carers are being penalised, these are the people who should be supported. If Carers and their loved ones don't get the support they need, they may decide they can't cope any more and put their loved ones into residential care which will cost the Council more money.
- 9. There were strong feelings that the cuts will make life worse for pensioners and disabled/vulnerable people.
- 10. How can you charge a disabled person 2000 for a parking space outside their house? This is not right.

I have not mentioned the people who felt that the new Mayor was reneging on his promise to make the city more caring and egalitarian, by acceding to the Government's desire for more cuts, but this is strongly felt.

At the last Scrutiny, I asked whether the Director was actively working with others in the Association of District Councils, and other national organisations, to put the case for more funding for Social Care to the Government. I want to repeat that question, and to urge the Mayor to work with all our Members of Parliament to make the case for Bristol. It must be clear that while the Accident and Emergency Wards are saying they are over whelmed because of people not going to G.P.s, and people say they don't go to G.P.s because you have to wait for an appointment, and hospitals say they have no beds for people in A & E because old people can't be released home for lack of care, that the system is at tipping point. Governments have our money, it depends what they want to spend it on. More must be spent on Social Care.

Judith Brown on behalf of Bristol Older People's Forum.

### **People Scrutiny Commission 20th October 2016**

### **PS02 Julie Boston**

The debate so far has been polarised between 'accept the government's cuts' or 'set an illegal budget'. I suggest we extend the debate.

Ideally local councillors lead a discussion in our libraries, schools, pubs and meeting places so that those who want to can challenge the government.

### The next 3 months

Councillors will draw up their budgets between now and the budget setting meeting in February 2017. We need to know what progress, if any, Mayors from the core cities have achieved by meeting with government ministers. Whatever the response, I would like to make these points.

The government has chosen to make cuts by hitting the vulnerable.

There is no shortage of money. The government could stop projects such as

- road building billions on an underpass at Stonehenge
- academies and free schools
- Trident and weapons of mass destruction

### They could

- tax those who earn over £60k
- impose restrictions on new buildings. In Berlin, for example, local government insists on standards such as insulation of new buildings which benefits residents not speculators.
- Introduce the Robin Hood Tax.
- Provide free recreational facilities especially for young and old.
- Oppose the Bus Bill. <a href="https://weownit.org.uk/act-now/we-want-buses-people-not-profit">https://weownit.org.uk/act-now/we-want-buses-people-not-profit</a>

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Economists such as Thomas Piketty, Paul Krugman and Joseph E. Stiglitz have argued against the austerity agenda in books which are stocked in Libraries West which can be reserved free of charge.

### Don't go back to the thirties.

I remember the thirties and remember more clearly the war. The government insisted on a standard loaf, food rations for everyone, Lord Walton's Pork Pies and school dinners. 1946 is in my mind because I was friendly with a girl who lived in my street passed the 11 plus to Aylesbury Grammar School. As she was one of a family of about 12 children she could not afford the school uniform so my mother paid for it. This girl died of TB at about 15 years of age. Don't go back to the thirties.

Julie Boston 18 October 2016

Statement Number 1 SAVING From David Redgentle MONEY ON IAW Becker PUBLIC SERVICES Theory Rayet South West Haspart Public Statement Nehvall Neighborhood Struting Commission 27, oct 2016 at loan. FAO IAN Hard Democratic Series We are Concerned about the Loss of PCSO With the City and their Work on the Transport Network Support First Croup and Wersex Buses espeaty at times of anti Social behower. In resent times Bus Service 51 Bristl city Centre to Whotelinich Vin Knowle and We Wish to See full Consultation With Parpage 50 Groups over then Proposals British Transport Police and the Port of Brishl Police

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Name: Julie Boston

Received: Thu 19/01/17 08:10

Democratic Services People Scrutiny meeting on 23 January 2017.

**Bristol City Council Service Points** 

Bristol pensioners urge the Mayor and councillors to defend Bristol Service Points in Fishponds, Hartcliffe, Southmead and Ridingleaze .

before the BCC Cabinet meeting on Tuesday 24 January or after it?

Without a Neighbourhood Partnership scheme or a Service Point, people will be stranded plus burdened with an increased 5% council tax.

# **CABINET - 30 JANUARY 2017**

# **PUBLIC FORUM ITEMS**

# Statements have been received as follows (full details are attached):

## Re: Agenda item 8 – Corporate Strategy

#### **Councillor statement:**

CS 8.1 Cllr Clive Stevens – transport infrastructure

# Re: Agenda item 10 - Budget recommendations to Full Council

# Public statements:PS 10.1 Sandy Hore-Ruthven - impact of budget savingsPS 10.2 Jack Penrose - Avon Gorge and Downs wildlife education

PS 10.2	Jack Penrose - Avon Gorge and Downs wildlife education
	programme
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PS 10.3	Robin Haward - Avon Gorge and Downs wildlife education
	programme

PS 10.4	Robert Rowe - Supported living services	
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PS 10.5	Simon Garrett - Avon Gorge and Downs wildlife education
	programme

PS 10.6	Steve Crawshaw, Bristol Unison – impact on services and jobs
DS 10 7	Kerry Bailes - CSB and library Harteliffe and Withwood

1 3 10.7	Kerry Bailes CSI and library, Hartenine and Withywoo
PS 10.8	Statement originally submitted has been withdrawn

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PS 10.10	Jane Memmott & Nicholas Wray - Avon Gorge and Downs wildlife
	education programme

PS 10.11	Wendy Stephenson, VOSCUR -budget reductions - impact and
	implementation

PS 10.12	David Redgewell - transport investment

PS 10.13	Joanna Brown - Culture team/museum	service
13 10.13	Joanna brown - Culture team/museum	SCI VICE

PS 10.14	Martin Collins - Avon Gorge and Downs wildlife education
	programme

PS 10.15	Claire Williams - Supported living	g services
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PS 10.16 Rob Acton-Campbell - Parks and green spaces maintenance

PS 10.17	Julie Boston - impact of budget reductions
PS 10.18	Alderwoman Glenise Morgan - Avon Gorge and Downs wildlife
	education programme
PS 10.19	Alice Archer - sensory support service
PS 10.20	Jayne Whittlestone - supported living services
PS 10.21	Dr Patricia Smith - neighbourhood partnerships
PS 10.22	Bernadette Tamsitt - sensory support service
PS 10.23	Heather Banks - sensory support service
PS 10.24	Dai O'Brien - sensory support service
PS 10.25	Eileen Stonebridge - parks funding
PS 10.26	Hilary Sutherland - sensory support service
PS 10.27	Ben Whitehouse - parks funding
PS 10.28	Len Wyatt - parks and green spaces funding
PS 10.29	Sharon Hunt - sensory support service
PS 10.30	Sam Thomson - parks and green spaces funding
PS 10.31	Justin Rodway - supported living services
PS 10.32	Anna-Marie Reilly - sensory support service
PS 10.33	John O'Mahony - sensory support service
PS 10.34	Rami Ghali - equalities impact assessment regarding the proposal
	to decommission the HIV support service
PS 10.35	Simon Cox - sensory support service
PS 10.36	Keith Way - Dundry View Neighbourhood Partnership
PS 10.37	Julie Parker - Parks funding
PS 10.38	Kevin Molloy - Parks funding
PS 10.39	Lynn Stewart-Taylor - sensory support service
PS 10.40	Matthew Carey - opposition to budget cuts
PS 10.41	Martin Hughes - sensory support service
PS 10.42	Gill Behenna - sensory support service
PS 10.43	Laura Welti - budget impacts on disabled people and their
	families
PS 10.44	Stephen Pill - parks funding
PS 10.45	Alderman Brian Price - education issues
PS 10.46	Eileen Francis - mental health floating support service
Councillor statements:	
CS 10.1	Cllr Ruth Pickersgill - budget impacts
CS 10.2	Cllrs Harriet Bradley and Mike Langley - library service
CS 10.3	Cllrs Mark Brain and Paul Goggin - Hartcliffe CSP
CS 10.4	Cllrs Mark Brain and Paul Goggin - funding Wham
	<del>-</del>

Cllr Tony Carey - reduction of subsidies for bus routes with low
numbers of passengers
Cllr Gary Hopkins - parks and the budget
Cllr Mark Wright - RPZ budget
Cllr Carla Denyer - museum service
Cllr Anthony Negus - landlord services

#### **STATEMENT CS 8.1**

# STATEMENT TO CABINET - Mon 30<sup>th</sup> Jan 2017

SUBMITTED BY GREEN COUNCILLORS

Agenda Item 8: Corporate Strategy

#### **Councillor Clive Stevens**

I refer to page 39 of the business plan (p46 of the papers). The author mentions that money to invest in transport infrastructure is hard to come by, of course it is, which is why the infrastructure we do put in needs to be effective.

In my ward we have four pretty new, raised level, bus stops - some with the flashy led displays and all of which are now completely unused because the bus operator decided to reroute the buses because the routes weren't making enough profit. Buses don't stop at any of them now. This must be £60,000 plus of stranded transport infrastructure, for which we are now looking for creative ideas to reuse.

I have since been informed there is a similar newly unused bus stop in the neighbouring ward of Clifton, so now we have five.

As this is a statement I can't ask questions, but if I could have, I would have asked please if the Cabinet member for Transport could find out please whether there are many more stranded (expensive) bus stops in Bristol. And also I would have asked please, whether the Council could negotiate with the private bus companies so they contractually use new stops for a reasonable time period after they have been installed - thank you.

#### Sandy Hore-Ruthven

The proposals being put forward for cabinet approval today will have a huge impact on the vulnerable and disadvantaged in our city. Not just the young but across the board. Many people I speak to say this is now the time when the voluntary sector can no longer carry on filling the gaps in local authority funding. We have managed, largely, over the last 5 years to do that, raising funds from elsewhere, becoming more business-like, generating our own income and working more efficiently but there is a point at which we cannot stretch our services any more.

There is a real danger that because cutting early intervention services, like Bristol Youth Links, will not lead to immediate chaos on the streets or homelessness or school drop outs, that the local authority will feel it has 'got away with' the cuts. But we need to learn our lessons from the past. Successive governments of all political colours disregarded the need for new housing which has left us in a crisis 20-30 years later. The same will be true if we cut our front line services now.

But I also understand many of these cuts are being forced onto you and you have little choice and very difficult decisions to make. I would therefore like to offer our help in any way to highlight with you the impact of these cuts to central government in the hope that campaigning for early intervention and front line services will, in the end, help central government to see the light and understand that investment now will save lives and money in the future.



## To the Mayor of Bristol

Re Cabinet, January 24<sup>th</sup> 2017 Savings Proposition (App2, p11) Neighbourhoods: remove salary costs for Avon Gorge and Downs Wildlife education programme, (£25,000)

Sir

The City Council is a partner in this project with the Zoo which established a programme of education about the Downs and its wildlife in 2001. It has been an outstanding success for the children of the whole city under the leadership of an enthusiastic and highly effective officer who has worked closely with us. We have particularly been involved with her efforts to reach the disabled and disadvantaged, and with the growing understanding of the improvement in health that walking on the Downs provides.

We accept that the city has to make cuts, but believe that they should be done in a way that encourages alternative sources of funding to be found. There has been no consultation with either the Downs Committee or Bristol Zoo, and thus no opportunity to seek grants elsewhere for this important work.

We hope that you may find it possible to delay the implementation of this cut, which is for you a trivial sum so that alternative funding can be found in time to save a project which is of importance to the whole city.

Yours sincerely Jack Penrose Chairman Friends of the Downs and Avon Gorge.

Dear Mayor Rees and Cabinet,

Re Proposal to cut the funding for the Avon Gorge and Downs Wildlife Education programme.

I understand that you are forced to make cuts in City Council expenditure but I would ask you to reconsider this particular 'saving'.

The project, through the Education Officer and seasonal assistant, has yielded a great deal more value for the people of Bristol than the grant figure suggests.

The Education Officer's programme has been extensively used by schools as well as by the Bristol public (through evening meetings, courses and lectures). In addition special groups have benefitted enormously - for example Easton Family Centre, groups with special needs (for example the deaf) and those recovering from heart attack or stroke. The strength of the project lies in its inclusivity and its celebration and education about the Downs and Gorge - surely a major Bristol asset. The project echoes Green Capital and certainly sits perfectly with Bristol as a Learning City.

It is my view that this project should be maintained as it brings enormous and evidence based value to the people of Bristol and to Bristol's standing as a leading City.

Robin Haward

Primary School Governor

19/01/2017

Dear Sir/Madam

#### Supported living services formally funded under Supporting People consultation

I am very much aware of the funding pressures that Bristol Council are facing. However, our organisation is rapidly heading toward a tipping point of viability which can only be avoided by engaging in constructive dialogue with you about alternatives rather than imposing cuts to supported living services formally funded under Supporting People without the consideration of other options.

You will know that all social care providers have already absorbed huge cost pressures relating to statutory increases in the National Living Wage (NLW), Auto Enrolment, increases in National Insurance and costs associated with case law around payment for sleep-ins and holiday pay. In the coming year, these statutory increases are only set to rise further alongside the addition of the Apprenticeship Levy and the ever-growing cost of regulation.

We urge you not to impose cuts on organisations like ours, we believe it will exacerbate the financial problems that you face and would ask you to consider dialogue between us and other providers in our area to seek other solutions.

#### **Robert Rowe Chartered FCIPD**

**Acting Chief Executive** 

#### **The Brandon Trust**

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# Re Agenda item 10 – Budget recommendations to Full Council

Statement to Cabinet regarding proposal RS28 Remove the subsidy for salary costs for the Avon Gorge and Downs Wildlife Programme - from Simon Garrett (Bristol Zoological Society).

The Avon Gorge and Downs Wildlife Project is a partnership project, co-ordinated by Bristol City Council.

Launched in 1999, the project works to protect this internationally important and nationally designated wildlife site through wildlife surveying and monitoring and habitat management. It also enables citizens to discover and learn about the wildlife and landscape, and take advantage of the known health benefits of access to green spaces.

In 2001 the project employed a full-time Avon Gorge & Downs Biodiversity Education Officer to provide an education programme and other activities for people of all ages and backgrounds. Since 2008, a Seasonal Education Officer has been employed to help meet demand for events and school education sessions during the peak months and to further increase the range and diversity of people visiting the site. Through our community work, and since the start of the 'Your Downs' initiative, the project has been very successful in attracting people from many areas of deprivation through working with health groups and the Inner City Health Improvement Team. To date, 95,568 have directly engaged with the education programme on the Downs, equivalent to a quarter of Bristol's population.

Other partners in the project include Bristol Zoological Society (BZS), Natural England, University of Bristol, the Merchant Venturers and Downs Committee. Each partner in the project supports and funds specific areas of the project's work. On behalf of the project partnership, BZS has hosted and managed the education officers (an in-kind contribution valued at £12,000) and part-funded the Education Officer with a £15,000 contribution. In 2016/17 Bristol City Council's financial contribution to this partnership was £25,804 towards the costs of the Education Officer's post, and a part-time Seasonal Education Officer post.

Last August, Bristol City Council advised the partnership that the £10,000 funding for the Seasonal Education Officer post would be cut from the 2017/18 council budget, but we were told that the £15,000 contribution to Education Officer would be maintained. On behalf of the partnership, BZS began seeking alternative funding for the seasonal post, so that the education programme could continue in 2017.

Cutting the project funding by a further £15,000, and at such short notice, makes the delivery of the planned programme impossible, for a project which overall is worth £50,000. A wide range of events and activities have already been planned for 2017 including: eight events with the Bristol City Council Inner City Health Improvement team (adults and families from areas of the city with high indices of deprivation); three walks for Headway (a charity that works with people with head injuries); schools have booked education sessions for the

spring and summer (schools from all over the city come to the Downs for our sessions); and walks, talks, courses, children's and family events have been published in the spring – summer Avon Gorge and Downs events programme (bookings have already been taken).

We were shocked and dismayed that the project partners were not consulted before the proposal to remove the funding for the Education Officer was published in the budget cuts document. The timing of the proposed cut does not allow us sufficient time to find alternative sources of funding; we will need 6 -12 months to apply to grants and trusts. Since we received this devastating news the partners have been consulted and are unable to provide additional funding to support the education programme fund (their funds are already committed to different aspects of the project's work). If the funding cut for the Education Officer post can be delayed, we are confident we can secure alternative funding to enable this well respected education programme to continue.



# Bristol UNISON: Statement to Bristol City Council Cabinet: 30<sup>th</sup> January

Steve Crawshaw

**Branch Secretary** 

We would like to refer the cabinet to our submission on the Corporate Strategy starting on page 135 of Appendix 8 which sets out our concerns in terms of impacts on services and our members' jobs.

We understand the scale of the politically imposed financial challenge that the council faces, and also the Mayor's desire to work with partners to identify solutions. However, as a trade union we cannot be in the business of suggesting different areas to cut than those proposed. Our membership covers all grades of employee within the council and over 280 employers in the city, many of whom rely on direct or indirect funding from the council. Hence cuts that do not fall on one group of members are likely to fall on another.

We call on Cabinet members to be robust in challenging the cuts that fall disproportionately on vulnerable people. We ask members to be realistic about the prospects of running services in neighbourhoods such as parks and libraries with volunteers. We ask them to trust (with appropriate challenge) the advice of officers when considering the design of services. We also remind the council of its responsibility to mitigate compulsory redundancy through e.g. voluntary severance and transferred redundancy. We ask for resources for training to ensure that employees who are made compulsorily redundant and who want to continue to work can attain high quality work, either in different roles in the council or elsewhere.

Finally we must state that further attacks on our terms and conditions will be resisted. Local government workers have experienced severe pay restraint, attacks on pensions, removal of allowances and changes to contracts in the last 7 years. Further erosion of our T&C's will damage industrial relations and the ability of trade unions to work in partnership with the council in effecting change.

As an active community member and recently elected residents rep for my local NP Dundry view I along with others are extremely concerned about how some of the proposed cuts will affect the area of Hartcliffe & Withywood which is and always has been a very deprived area of Bristol

Two of my main personal concerns is the possible closure of our Library Service And Customer Service Point. The Library is not just a Library but a vibrant part of the Community Hub which serves a vast amount of the local people, its a meeting place, a source of reference and knowledge and many services are run from the same building including the Domestic Violence Service Southern Link. Domestic Violence is 4 times higher in Hartcliffe! Our Library is also a source of access to the internet for many people especially those that claim benefits such JSA Etc. as a large number of claimants cannot afford internet access in their own homes and should the Library close they will become further isolated from the employment and Benefit help available as well as keeping the job centre aware of their daily activities. If this service is taken away it will have a devastating effect on many families and others. Taking away such an important facility is a double edged sword if the job centre isn't satisfied with claimants entries on their very strict universal gateway the claimant is very likely to suffer sanctions through no fault of their own, meaning they will have no money to feed themselves or pay they bills, Clearly this could then have a knock on effect on the wider communities causing the crime rate to increase.

I fear that closing of the Customer Service Point will also have a detrimental affect on an area that is already suffering from previous cuts to services again a great deal of people relie on the internet access to pay there bills such as rent and community charge and the cutting of this service may well cause people to fall in to arrears, also the Social Services is located at this facility and a number of people again relie on the use of this department. Public transport is unaffordable to many living on low income and in poverty, why should we be continually penalised for being less fortunate than other areas of the City. There is a risk that losing these two important facilities could have a knock on effect with the Children's Centre which does an amazing job within the local community again we have no assurances at this time that this facility will not become part of the cuts programme.

Another concern is he proposed funding cuts to transport services like the community cat bus and concessionary bus pass users. Since the 36 bus has been cut users of the cat bus rely on this service to keep themselves independent and active, taking it away will make them isolated and possibly housebound and unable to socialise or do their shopping. Many grandparents across the country provide free childcare whilst their family work meaning concessionary bus pass users often take their grandchildren to school on the bus, cutting the hours that passes can be used will mean that OAP passengers will then have to pay the fare which is extremely unfair and unaffordable 5 days a week.

I and many local residents feel that these cuts and so many other proposals especially cuts to drug and alcohol misuse services will cause massive disadvantages to our area, these cuts are murderous when you consider just how deprived Hartliffe already is and always has been. We have worked hard with very little council funding to make the best of our area, we have a strong community spirit that you wont find anywhere else. If anything we need an injection of money for redevelopment so that we can thrive and prosper as the rest of Bristol does we have always fought to be given the same chances in life that everyone else is given but personally I feel that its often fallen on deaf ears so I urge you not to take away our services but give us more. The Harcliffe riots were as a result of depravation and lack of facilities and investment are we about to set sail on another collision course? Sadly imposing such cuts on this community could well lead to the implosion

**Kerry Bailes** 



Judith Brown
Chair
Bristol Older peoples Forum
judithirenebrown@blueyonder.co.uk

Cabinet Members
Bristol City Council

24 January 2016

## **RE: Proposed Budget Savings affecting older people in Bristol**

**Dear Cabinet Member** 

Bristol older People's Forum and Age UK Bristol understands the difficulties the council faces responding to unfair central government cuts. We know it is impossible for you to make savings of this magnitude without it affecting quality of life in Bristol. We speak to you as important strategic partners in the city who believe some of these measures undermine our joint ambition to protect those most in need of our support. We believe the cuts referred to below will often mean service users having to present at other more expensive locations within the health and social care / NHS system, which as we know is already in crisis.

We have examined your latest savings proposals. Many, which most adversely affect older people, have just been added. I would like to bring to your attention those we are most concerned about. I note that many of these have very large savings attached to them, which while delivering savings will have the potential for significant adverse impact.

Some proposals have descriptions, which are difficult for people outside the council to understand or assess their impact. Some of the proposals descriptions suggest no adverse impact while delivering substantial savings. Without knowing any of the detail, it is difficult from outside to assess how realistic this is.

While we hope you will seriously reconsider the proposed savings outlined below, Bristol Older People's Forum and Age UK Bristol are committed to continue to work closely with the council to mitigate as far as possible the effects of all these savings and better understand and share their impact, both long and short term.

#### Implementing a new model of care and support for adults. (Name of proposal)

Description: As part of our response to the Care Act, we are moving to a 3-tier model of providing care and support to adults. This means helping people to help themselves as much as possible before engaging council services. We will improve the information, advice and guidance available online and introduce pre-payment cards for people who receive Direct Payments. We will also review service users of adult care and support and our Resource Allocation System to make sure that we are providing the right services in line with need.

Bristol Older Peoples Forum and Age UK Bristol supports the 3-tier model and will support the council in its delivery. However, these are very ambitious savings and at short notice and lack of

information, it is hard to see how these savings can be applied without a major impact on the most vulnerable older people.

Younger service users are more likely to be able to engage with this model. They will increasingly benefit from their increased engagement with their own health and wellbeing. Older people on the other hand will find it far more difficult to adjust to this 3- tier system and benefit from on online information systems, which are at its heart. You will know that many older people do not have access to the internet and those that do can find it difficult to navigate the information provided. We urge you to limit your savings ambitions where this proposal affects older people. We offer our support in developing how this proposal is taken forward.

#### **Reduce Supporting People services (Name of proposal)**

Description: We will refocus our efforts on supporting those people who would require a statutory service were they not receiving Supporting People services. This will result in reduced access to floating support services, sheltered housing, supported living and other advice and guidance services.

In Mark Baker (CEO Age UK Bristol) letter, which looks at how your savings proposals directly affect Age UK Bristol clients, he outlined how important Age UK Bristol's Supporting People service is and presented you with case studies. Reducing funding to other Supporting People Services, which support older people, will have a similar adverse effect.

Proposed savings to Supporting People services, which will have significant adverse impact on older people, are:

- Reductions to Floating Support: 50% reduction older people floating support (£172k) voluntary sector"- This affects Age UK Bristol and Brunelcare.
- Reductions to Floating Support: 50% reduction generic floating support (£344k) in-house
- Reductions to Floating Support: 20% physical/sensory impairment support (£55k) in-house
- Reduction in Sheltered Housing: 40% reduction in all sheltered housing services voluntary sector

We believe older people benefitting from these services will be diverted to much more expensive interventions if the Supporting People services are reduced.

#### **Review provision of day service to adults** (Name of proposal)

Description: We propose to change the way we use Bristol Community Links and Adult Drop-in Centres to deliver day services to adults. This could mean closing one or more of the centres, commissioning external partners to run them or combining with other services. People who use these services would receive an appropriate alternative. We will work with key stakeholders to co-design a new service model

The description implies no adverse effect on older people. This will be challenging given the level of savings required. Bristol Older People's Forum and Age UK Bristol would be pleased to be involved in any review and support the council redesign. However we consider the size of the savings unrealistic and would urge you to reduce these.

#### **Recommission Community Support Services (Name of proposal)**

Description: Community support services help people to be as independent, improve wellbeing and aim to reduce the need for more care later. We will recommission these services to get the best quality and value from new contracts.

The tendering and recommissioning of these services is currently underway and day services for older people are just a part of this. In terms of the older people day services, we worry that the savings are over-estimated. The level of frailty of those referred is continuing to rise. We are aware that some older people day service providers, delivering spot purchase contacts, are already subsidising the service and have indicated they are not willing to continue doing so. Please note the financial model presented in the retendering will generally result in lower payments to providers. For example Age UK Bristol's Service in Withywood can continue under existing funding but would be put at risk if funding were to be seriously reduced. In this situation, Age UK Bristol would be forced to close the service. We believe other service providers would behave similarly.

The recommissioning of Community Support Services has been extended to December 2017. At this moment, we do not have confidence it will deliver better services for older people or the savings you hope for. We believe there are five organisations delivering significant day services to older people. All of these services will be at risk if funding is reduced.

#### Reduce Discretionary Rate Relief for business rates (Name of proposal)

Description: We are proposing to reduce the Discretionary Rate Relief (DRR) awarded to charities, voluntary groups and not or profit organisations. This means they may pay the full cost of the Business Rate bills.

The proposal does not make it clear to what extent this measure will be applied. At present Age UK Bristol and other charities, receive an 80% reduction. For example if this measure were imposed to the maximum, it would increase Age UK Bristol's costs by £18,000.

The council has accepted its decreasing role as a provider. Charities who share council values and recognise the cities priorities will be vital going forward. Increasing tax on charities while reducing their funding will put many out of business.

In the last 5 years, the council and voluntary sector have increasingly aligned their vision and ambitions. An example of this is Age UK Bristol's leadership of Bristol Ageing Better (BAB, £6million lottery programme) where Bristol Older People's Forum and the other 200 BAB partners have agreed a joint strategy with the city council. The development of the council's voluntary and community sector Impact Fund is another excellent example of co-production. If the council increases business rates on their partners it is likely to diminish this growing sense of common purpose and decrease the charitable resources to deliver vital services.

# Change the way reablement, rehabilitation and intermediate care services are provided in the city (Name of proposal)

Description: Develop a new reablement, rehabilitation and intermediate care offer through our existing partnership. The council will look to consider all options in the provision of these services.

The description implies no adverse effect on older people. This will be challenging given the level of savings required which may be unrealistic. Again Age UK Bristol and Bristol Older people's Forum are willing to help explore alternatives with the council including how voluntary sector organisations can help.

#### Reduce 3rd party payments (Name of proposal)

Description: To consider our third party payments to deliver improved efficiency in delivery of £88m services for the local authority by external partners. Sports contracts, trees, waste, Voluntary and Community Sector grants.

Age UK Bristol has worked with the council and other key voluntary sector agencies to co-design the Impact Fund (*Voluntary and Community Sector grants*). We are sad that funds available will decrease, but have confidence that the new strategic direction will better impact on the cities priorities. Some voluntary sector agencies who have been in receipt of council grants will lose their funding. This may have an adverse effect on these agencies sustainability and their loss may be keenly felt.

#### Agree the best future for the provision on Community Meals

Description: We are proposing a review of our community meals provision. This may involve us no longer directly providing the service and instead signposting to other providers in the market

This is an important service. The savings required are ambitious. We hope there is a way to meet the savings without an adverse impact on quality and numbers who have access to this service.

In summary, I would like to highlight the following:

- The cuts proposed affect older people disproportionately (£6m of £34m).
- The largest cut proposals contain too little information to be able to comment properly.
- Supporting people cuts will hit a largely hidden but really needy cohort hard- and push them onto all kinds of other statutory services
- Proposals for adult support, day services and re-ablement describe re-patterning and redesign- with no details and very significant cost savings. These will damage older people.
- No charities in Bristol will be able to pay for increased business rates without severe pain and it not threatening their very viability.

Mark Baker and I would welcome the chance to meet with you to discuss this further.

**Yours Sincerely** 

Judith Brown



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20<sup>th</sup> January 2017

Statement to Cabinet regarding proposal RS28 Remove the subsidy for salary costs for the Avon Gorge & Downs Wildlife Programme - from Professor Jane Memmott & Nicholas Wray (University of Bristol).

To the Mayor of Bristol, Marvin Rees,

We would like to express concern at the threat facing the Avon Gorge & Downs Wildlife Project Education Programme. The University is a partner in the Avon Gorge & Downs Wildlife Project and has sat on its advisory panel since its foundation (represented by Professor Jane Memmott, Professor Simon Hiscock and currently Nicholas Wray, Curator of the Botanic Garden). The University Botanic Garden is adjacent to the Downs and over the years there have been joint initiatives and regular contact between the Education Officer via staff and students at the University School of Biological Sciences and Botanic Garden. The proposed withdrawal of funding undermines the partnership.

Bristol is a very special city on the biodiversity front and the Avon Gorge and associated habitats are the jewel in its crown. Consequently the University has a long history of research in the Avon Gorge, this ranging from heavy metal pollution, to the conservation of rare trees and other plants, to work on pollinators; we also teach field ecology on the Downs each year to 270 first year students and the Education Officers help has been enormously useful here. We would be concerned that the withdraw of funding could impact on Bristol City Council's legislative compliance, undermining Biodiversity Action Plans and educational & public engagement work as part of the Global Strategy for Plant Conservation.

The Education Officer's position has contributed substantially towards showcasing the Avon Gorge & Downs and interpreting this part of the city to many thousands of school children and tens of thousands of other visitors, both locals and tourists. There is a real body of enthusiasm for the conservation and enjoyment of biodiversity in the Avon Gorge and on the Downs and this has been spearheaded by the Avon Gorge & Downs Wildlife Project Education Programme.

We realise that the Council is currently in a very difficult position, but this project is funded from a variety of sources and, for a relatively small contribution from Bristol City Council, an excellent job has been done over the years and represents great value for money. Is there an opportunity for seeking alternative funding streams if the Council cannot continue to contribute?

Yours sincerely,

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Supporting
Developing
Representing

#### Voscur statement to Cabinet 24.1.17

Voscur has submitted a comprehensive response to the Mayor's initial budget proposals, describing our concerns and detailing how we can work with the Council to manage change, support community asset transfer and co-location of services, promote Social Value and continue to support the voluntary sector to play a key role in the city.

We note the subsequent changes to the initial budget proposals and the actions included in the report 'Draft Cumulative Impact of the Indicative Budget Savings 2017/18 – 2021/22'. We welcome the commitment to retaining as much funding as possible to protect voluntary sector investment, and the acknowledgement that the sector is best placed to support those at risk in our communities.

It is of concern, therefore, that the Council is proposing to reduce the Discretionary Rate Relief (DRR) awarded to charities, voluntary groups and not for profit organisations in 2018/19. This is a valuable source of in-kind support to the sector and we would expect to see full consultation on this proposal.

#### We also welcome:

the proposed investment to support community asset transfer to ensure that community assets are fully accessible

targeted support for organisations with equalities expertise to ensure this is shared with wider community groups

recognition of the value of projects delivered by and for BME communities

the decision to protect the Bristol Impact Fund

the Council's commitment to ensuring that services will be located for the best possible benefit of any at risk communities.

#### We remain concerned about:

the implied reliance on social action and volunteering (neighbourhoods, parks, community hubs, libraries) given the acknowledgement that some communities find it harder to self-organise into social networks and groupings that allow people to do things for themselves. We would want to work with the











Council to ensure that individuals and groups will be appropriately supported in any such ventures.

the future of Community Transport provision given the removal of commercial bus services subsidies, and we hope that this will be addressed through the Bristol Impact Fund.

Many of these proposals impact the most vulnerable people in the city. We note that the Council is planning to set a one year budget and that this allows more time for consultation in relation to specific changes. Voscur can work with the Council to ensure that Voluntary and Community Sector organisations are fully consulted in relation to specific proposals impacting them and their service users.

SWTN, Railfuture and Bus Users UK wish to make the following points :-

We are very concerned over the loss of bus services if the Council's in the proposed combined authority cut bus services especially in East Bristol, Bath and Keynsham where routes under threat could include service 16 UWE - Hanham, 18A Emersons Green - Shirehampton via Bristol Parkway, 17 Keynsham - Southmead Hospital, 19/10A Bath - Cribbs Causeway, 36 South Bristol, 37 Bristol - Bath. Many of these routes are evening and Sunday services.

500 group services in Bristol and rural buses in BANES re: service 267.

We would urge the cabinet and council not to cut services or local rail investment at a time when we are trying to build MetroBus and MetroRail.

We are also very concerned about services 50 & 51 in South Bristol City Centre - Whitchurch and South Bristol Hospital and a need to find a solution for the replacement service 6 & 7 in Bath using the Swainswick shuttle.

We are worried over the loss of PCSO's on the transport network in Bristol and money for Ashley Down and Portway Park and Ride stations in the capital programme and the need to maintain funding for tourism initiatives in Bristol and Bath.

Thanks
David Redgewell

To the Mayor and Bristol City Councillors

As Chairman of the Friends of Bristol Art Gallery I am writing in the strongest terms to Bristol City Council regarding the proposal to impose a further £200,000 of cuts over 3 years on the Culture team of the Museum Service on top of the £400,000 of savings already achieved by the Head of the Service and her senior staff. That reorganisation has been successfully completed so without details of the present proposal it has to be presumed that further cuts will inevitably fall on the curatorial, conservation and documentation areas

The very substantial cuts of 2009 reduced the staff in these areas to a bare minimum. Nonetheless the standards achieved by the City Museum & Art Gallery are outstanding, raising its profile nationally, internationally and above all providing education and enjoyment for all our communities of all ages. It is accepted that the cultural life of a city is crucial to its success and wellbeing.

To have achieved all this with an already reduced staff is laudable, but to introduce further cuts amongst curators and other backroom staff who produce the exhibitions, etc. which it is hoped will engender income in the order of £286,000 can only be self-defeating. We respect the efforts which are already bearing fruit, but to impose further reductions of a 'set to fail' nature appear to the Friends to be less than sensible.

Finally my committee finds it repugnant that a sum in the order of £100 million is being set aside for the construction of an arena when cuts of the proposed size are likely to be imposed on all aspects of the City's life and trusts that further consideration will be given to the above comments.

Joanna Brown Chairman, Friends of Bristol Art Gallery

To the Mayor of Bristol, Marvin Rees, Sir,

Cabinet, January 30th 2017

Savings propositions (App, 2, p.11). Neighbourhoods: remove salary costs for Avon Gorge and Dowms Wildlife Education Programme, (AGDWP): £25,000 (£15,000 education officer + £10,000 seasonal post)

Like tens of thousands of Bristolians, who have benefitted enormously from its contribution to their lives, I was horrified and dumbfounded to read of the proposal to withdraw the modest, yet vital, financial support given towards the post of Education Officer for AGDWP by the Bristol City Council (BCC).

Make no mistake, this would be a threat to the very survival of the post and to the initiative, the loss of a resource whose value far outweighs the money given to it, and the effective dismissal of someone whose passion for her role and loyalty to you as her part-employer has been a by-word for commitment and professionalism for 16 years,

The decision, should it be implemented is in my opinion wrong for so many reasons, most of which will have been brought to your attention by letters from the general public and from members of the partnership of organisations involved in this imaginative initiative whose brain- and heart-child was the AGDWP (including Natural England, Bristol Zoo, the Merchant Venturers and the Universities of Bristol and of the West of England as well as BCC)

However I will start with its complete abnegation of the principles which led to Bristol being celebrated throughout Europe and in many other parts of the world as European Green Capital for 2016......just one year ago. It was the practical realisation of these principles by Bristol's natural environment movement , and pre-eminent amongst them the current AGDWP Chief Education Officer – Mandy Leivers - that this honour was bestowed on the city.

#### THIS IS WHAT YOU WOULD BE ABANDONING BY ADOPTING THIS PROPOSAL

Next your socialist manifesto, to paraphrase, spoke of being committed to social justice and to creating a society in Bristol which cares about the environment; of someone whose political platform included the aspiration to provide opportunities for people of all ages, creeds, ethnicities, physical and mental abilities, economic circumstances and social backgrounds to perhaps escape from the stresses of their every-day circumstances, perhaps to learn to appreciate and value the natural world and, in some cases, perhaps to become involved in maintaining this precious heritage. – the very aspirations are that has always informed everything done by Mandy and AGDWP.

THIS IS WHAT YOU WOULD BE ABANDONING BY ADOPTING THIS PROPOSAL

Next, if your ambition is still to share access to educational experiences and opportunities more equitably to all members of Bristol's diverse communities, there must be a singular and significant lack of awareness amongst city councilors and their officers of the work done by AGDWP and by Mandy Leivers in particular over many years towards achieving this. Her thorough monthly and annual Reports to BCC via the Downs Committee, bear detailed documentary evidence of what has been achieved and make inspirational reading in the light of which the current proposal seems even more "puzzling"

#### THIS IS WHAT YOU WOULD BE SACRIFICING BY ADOPTING THIS PROPOSAL

...and next, as a founder member of the Friends of the Downs and Avon Gorge (FOD+AG) set up as a voluntary body at the behest of BCC in 2008, and still a member of the Committee with responsibility for the natural environment of the Downs and Avon Gorge, I have had the privilege and pleasure of working with Mandy on numerous occasions and am constantly humbled by just how much of herself she gives to her role. I am always inspired by her enthusiasm, energy, imagination and flair in reaching out to, and touching the lives of, people across the social spectrum of the city and beyond and of opening their eyes to the wonders and joys of the natural world

#### THIS TOO YOU WOULD BE SACRIFICING BY ADOPTING THIS PROPOSAL

As must be evident, this letter could easily become a treatise on the dangers of making short term economic decisions on the basis of insufficiently informed or inadequately researched knowledge and understanding. To my mind the sacrifices described cannot be justified even in the current financial circumstances in the name of political expediency. I would therefore request and hope that the cabinet will decide to continue to support this highly successful project

Yours sincerely,

Martin Collins



#### Support service to sheltered housing residents

## A briefing note from Anchor Retirement Housing

#### Introduction

We have noted Bristol's plans to look at making further changes to the way support is provided to sheltered housing residents through the Supporting People programme in the area.

Anchor Retirement Housing is the largest housing association provider of sheltered accommodation for rent in England with over 23,000 residents living in 700 sheltered housing schemes. In this area we have 1 sheltered housing scheme, Penfield Court, Mina Road, St Werburghs comprising of 22 properties, the Tenants of which are likely to be affected by any further changes you may make. Tenants eligible for funding are already having to pay a 'top up' as there is a shortfall between the level of funding provided by the Council and the cost of the support service provided.

We understand the financial pressures Supporting People commissioners are under in delivering a high quality support service, but we are not convinced these proposals will allow us to maintain the quality of our service to residents. We have particular concerns about the impact of the current plans on the scheme manager service we (and other sheltered housing managers) provide in our locations.

This short briefing note sets out those concerns and our views of how new ways forward might be achieved which will meet South Gloucestershire's ambitions for the service, and ensure Anchor residents continue to receive the best quality service we can provide.

#### What Scheme Managers do

The Scheme Manager role is not always well understood. Anchor believes that it remains an absolutely essential component of the service to older people that Anchor wants to provide in sheltered homes.

Scheme Managers are crucial to the provision of high quality services in sheltered housing for a number of reasons, including:

- The sense of security, safety and 'help at hand' they impart to residents who are often becoming more vulnerable with age.
- They offer a pro-active service, including very rapid response and support in the event of a resident needing help; a much quicker physical, comforting presence to the vulnerable person than could be achieved in any other way.
- The Scheme Manager becomes vital to the 'personality' of the scheme; the ambience and sense of friendliness and belonging residents get, which cannot be achieved by off-site or visiting manager

- provision. This can prolong active life and delay the onset of higher care needs.
- Because they see most residents most days, Scheme Managers are able to note even minor changes in a person's physical or mental wellbeing and take the appropriate steps with relatives or carers.
- The daily, consistent, high quality, low level support Scheme Managers provide prevents many residents needing higher levels of support and care at much greater cost to local commissioners.
- Their presence also enables earlier discharge from hospitals and prevents emergency re-admissions in many instances, again at considerable saving to the public purse.
- They ensure residents do not become isolated or institutionalised in a
  way off-site or visiting provision cannot deliver. The Scheme
  Manager's presence helps residents maintain their independence,
  decision-making over their own lives and dignity in old age.
- Because they live at the same place as the residents themselves and are often active in the local community, they are excellent sources of local information and advice for residents – about new or changed local services or about how residents can meet their health, shopping, social, welfare or other needs – and they facilitate access to those services.
- Scheme Managers perform important housing management roles as well. Not only acting as a first point of contact and liaison on tenancy matters, but noting maintenance issues around the building and in people's flats which off-site or visiting support may well miss.
- Their presence is a crime deterrent, helping ensure unwelcome visitors are not admitted and acting as a 'gatekeeper' to the building – a role otherwise unfulfilled, often at the cost of real anxiety to residents.
- The presence of an on-site Scheme Manager is frequently a core reason why the older person (and their relative) chooses to live at a particular scheme – moving to a different form of provision would be seen as 'reneging' on the agreed service level.

Further to the most recent Customer Satisfaction survey 90% of Anchor Retirement Housing residents are satisfied or very satisfied with the service that we provide.

Sheltered housing is a low-cost, high impact service that keeps older people independent for longer and saves money for the state

#### The implications of the proposed service changes

Anchor is committed to providing a Scheme Manager service in all of its sheltered housing schemes. Our view is that this is the service current residents signed up to when they came to live at our local scheme and that the Scheme Manager role has too many important benefits to residents for it to be right to either withdraw or dilute that service. The Scheme Manager is a completely crucial part of ensuring we can deliver the quality of service we wish to provide.

The changes to the support service and the possibility of further reductions in funding would make it difficult for Anchor to provide the quality of service to older people in our homes which we feel is essential.

An ageing population, coupled with pressures on local authorities and the NHS, mean specialist housing for older people has a crucial role in meeting our communities' needs. Yet potential changes threaten the sector's ability to maintain current levels of specialist support, let alone develop to meet increasing demand.

Sheltered housing helps older people maintain their independence for longer. It improves their quality of life, while freeing up larger properties for families and managing demand for social care and the NHS.

Sheltered housing helps older people maintain their independence and reduces the risks of them needing higher-cost social care and health services. It does this by:

- preventing falls and allowing existing conditions to be managed
- heading off crises that would otherwise end up in A&E
- allowing safe discharge from hospital and preventing re-admissions
- tackling loneliness and isolation

There is a proven link between poor quality housing and poor health, especially among older people. Poor housing costs the NHS £2.5bn a year across all age groups. Cold and damp homes contribute to England having 40,000 more winter deaths than would otherwise be expected, while falls cost the NHS upwards of £600m a year<sup>i</sup>. In those aged 65+, there is also an association between lower socio-economic status and more physical, psychological, cognitive and overall frailty<sup>ii</sup>.

Sheltered housing is safe and fit-for-purpose. In 2014, 99.1% of homes owned by private registered providers of social housing (including sheltered) were at a decent standard<sup>iii</sup>.

Alongside good quality housing, sheltered housing providers deliver vital services which support older people to remain in their communities for longer, including support with tenancy management and financial wellbeing, practical support to manage health conditions, access to healthy living initiatives, social engagement, sign-posting to local support, early intervention, crisis support and help with hospital discharge. There is growing evidence for the positive impact of these activities on older people's health and wellbeing, and on health and social care budgets.

In addition, the government has indicated a desire to improve mental health and retirement housing is a low-cost option. A recent report from ILC-UK into retirement villages, a particular form of retirement housing, found that a large proportion of people avoid loneliness and isolation and have a higher quality of life. iv

The proportion of households where the oldest person is 85+ will grow faster than any other group. By 2037, there will be 1.42m more such households By 2040, 1 in 4 people in the UK are projected to be aged 65 or over, and there will be a 100% increase in the over 85s by 2035

The National Housing Federation estimates nearly 50,000 specialist properties are needed over the next decade to meet changing demographics. Without this growth, older people will be increasingly housed in private rented accommodation. Older people relying on private rented accommodation which is not adapted to their needs will contribute to increased isolation and health problems among frail older people<sup>v</sup>.

## Moving forward in a constructive way

If funding is not forthcoming, providers will have to review their services. This is likely to lead to reduced support for vulnerable elderly people, including the closure of schemes, which will clearly have a huge impact on all tenants, including those who are not in receipt of Housing Benefit.

A survey of housing associations by the National Housing Federation shortly after the changes were first proposed found that an estimated 156,000 homes across the supported housing sector would become unviable and be forced to close.

Anchor is very keen to help Bristol City Council explore all avenues to ensure the best solution for the future is achieved for service users, for the council and for providers of homes and services.

We believe taking the views of residents on board fully before any final decisions are made will be vital to achieving a lasting settlement. Older residents have a right to be fully involved in decisions affecting their homes and services for several reasons:

- The current proposals would mean changes in services which residents did not know about or agree to when coming to live at the schemes.
- Changes, even relatively small changes, can cause major trauma for older and more vulnerable residents, on occasions with significant health consequences.
- Most residents are on very limited incomes and for some there will be personal financial consequences if the proposed changes are implemented.

We also have considerable concerns about how our residents will react if further reductions were made in the grant allocated. Anchor sheltered housing residents are often very independent, vociferous, determined and keen to be involved in all decisions affecting their homes and support. However, they are also old and, in some cases, becoming increasingly vulnerable.

We think that any further changes will lead to a mix of fear, anxiety about the future and anger among our residents. We would expect the council to find

similar reactions for other providers of sheltered housing. This is a combustible mix which will not only spoil the atmosphere in several local schemes where ambience is a key aspect of continued health and wellbeing, but could spill into the public domain as that fear and anger is vented.

In these circumstances, we think it is vital to open a debate with local older people who use the relevant services before any official proposals come forward. It is important people understand the context for any coming decisions and have awareness in advance of the pressures and difficulties inherent in the Supporting People system. It is also important to show how alternatives have been properly explored, with an open mind, and how conclusions have been reached.

http://www.housinglin.org.uk/\_library/Resources/Housing/OtherOrganisation/IL C-UK Village Life FINAL.pdf

http://www.housinglin.org.uk/\_library/Resources/Housing/OtherOrganisation/IL C-UK Village Life FINAL.pdf

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<sup>&</sup>lt;sup>i</sup> Future of an Ageing Population, Government Office for Science, p58

<sup>&</sup>quot;Ibid, p81

The Economics of Housing & Health, The Kings Fund, p12

http://www.ageuk.org.uk/latest-news/squalor-and-distress-life-for-older-people-in-the-private-rented-sector/

https://kfcontent.blob.core.windows.net/research/696/documents/en/2016-3770.pdf

<sup>&</sup>lt;sup>v</sup> Future of an Ageing Population, Government Office for Science, p58 <sup>v</sup> Ibid, p81

The Economics of Housing & Health, The Kings Fund, p12

<sup>&</sup>lt;sup>v</sup> http://www.ageuk.org.uk/latest-news/squalor-and-distress-life-for-older-people-in-the-private-rented-sector/



# **Bristol Parks Forum**

representing resident led park groups and citywide organisations involved in protecting and improving Bristol's green spaces

# Statement to Cabinet – 30th January 2017

# **Bristol City Council Corporate Strategy & Savings Proposals**

# **Parks & Green Spaces Maintenance**

#### from Bristol Parks Forum Committee

#### **Key Points**

- Parks and Green Spaces are one of Bristol's key attractions they need to be treated as a vital asset, not as a burdensome cost liability
- Core parks budget needs to be maintained as there is no viable proven alternative available
- Cost neutral budget is unachievable

We welcome Cllr Asher Craig's statement at the Overview and Scrutiny Management Board that 'we need to look again at whether the savings targets can be achieved'. We look forward to further discussions on parks funding in the near future.

In the interim we call on the Mayor and Cabinet to declare their continued ongoing commitment to maintaining Bristol's parks & green spaces. The Corporate Strategy should be revised to make it clear that while all options for reducing costs & increasing income from parks will be considered the Council will continue to provide the necessary core funding if other options do not close the gap.

The statement below was submitted to the Overview and Scrutiny Management Board meeting on 19<sup>th</sup> January but was not listed in the Public Forum due to a BCC IT glitch; though we understand it was later circulated to members. It explains why we consider the current proposals to be unachievable.

\_\_\_\_\_

Bristol Parks Forum Committee is aware of the budget pressures that the Council is facing as a result of the cuts imposed by the Government. We are also aware that the Parks are not a statutory service – see our submission to the Communities and Local Government Committee, Public parks inquiry - <a href="https://www.bristolparksforum.org.uk/CLGCsubmissionFinal.pdf">www.bristolparksforum.org.uk/CLGCsubmissionFinal.pdf</a>

We therefore anticipated that cuts would be proposed for parks in these budget proposals, but the scale is for greater than we anticipated and in our view unachievable.

The proposals state in relation to parks:

"We want to work towards making the cost of running our Parks Service cost neutral to the council. There will be a robust exploration of the options available resulting in a detailed plan for the long term future. This might include looking at commercial business models, increasing our income and working with communities."

Budget savings over the next 3 years are proposed to be:

2017/18 - £425,000; 2018/19 - £632,000; 2019/20 - £2,862,000

Total over 3 years = £3,920,000

During the consultation period we met with Cllr Asher Craig and made it clear that we were open to looking at new models for managing parks (including trusts); exploring ways in which community groups could take a more active role and ways in which income could be increased. That remains our position; we are willing to take part in 'a robust exploration of the options'.

These proposals envisage that a way will be found to ensure that the current level of maintenance of parks can be maintained at zero cost to the Council.

In our view managing parks on a cost neutral basis is totally unrealistic and undeliverable. We simply don't believe it can be done – if it could then undoubtedly other cities would be doing it.

The Government Parks Inquiry has been considering the funding of parks and is due to report soon. Submissions to the inquiry came from all parts of the country, including many Local Authorities. At one of the oral sessions considerable time was given to looking at whether trusts could take on running parks. It is clear that a trust is only viable with sufficient funding, either in the form of a large endowment or in the form of a guaranteed income from the Local Authority.

You will be aware that Bristol Parks Forum, Bristol City Council, and LUC secured funding from the UK 'Rethinking Parks' Programme run by Nesta in partnership with the Heritage Lottery Fund and the Big Lottery Fund in 2014, it was one of 11 projects to have received funding from 209 Expressions of Interest. See <a href="https://www.bristolparksforum.org.uk/parkwork/">www.bristolparksforum.org.uk/parkwork/</a>

Rethinking Parks was specifically aimed at finding ways to bring new funds into parks or reduce the cost of running them. ParkWork was one of the more successful projects in that the value of work being completed is significantly above the cost of running the project. But in terms of the overall Parks budget the savings are small – and that is true of all the other projects.

The submissions to the Government Inquiry and our experience working with Nesta support our view that a cost neutral budget it unachievable. Examples from around the country include:

Liverpool's attempts to achieve a zero budget came up with no clear answer (no overriding answer or silver bullet) after a twelve month investigation jointly led by local entrepreneurs, local government officers, academics and horticultural experts.

Sheffield estimated that they would require an endowment of at least £100m to establish a viable trust; they worked with the National Trust to review this option and concluded that there were too many unanswered questions and risks.

Parks in Milton Keynes are managed by a trust - a trust that was given a large endowment (in the form of investment property) at the time that the City was established.

Even if sufficient funding could be found to allow the establishment of a trust to manage Bristol's parks then the time that it would take to put together funding, the legal processes and the number of other partners that would need to be engaged in such an activity would make a three year timing unattainable.

There is no magic wand. Whatever model is used core funding for City parks needs to come from the Local Authority.

Bristol's parks and green spaces form a key part of Bristol's attraction for residents, business and tourists. Parks are the most used leisure resource in the city; used by more than 80% of Bristol Residents. Parks also provide documented health benefits and have huge potential in the developing field of 'social prescription'.

The level of investment required for our parks and green spaces is on a par with that of our new arena. Arguably providing more benefit for all.

The current proposals need to be revised; parks need ongoing funding from revenue or a large capital investment to set up an endowment. The council is duty bound to approve a workable/achievable budget and if these proposals are followed that will not be achieved.

.....

Bristol Parks Forum Committee Mark Logan (Chair) Sam Thomson (Vice Chair) Rob Acton-Campbell (Secretary) Derek Hawkins (Treasurer) Hugh Holden Fraser Bridgeford Sian Parry

For Bristol Parks Forum www.bristolparksforum.org.uk info@bristolparksforum.org.uk

25th January 2017

#### Statement for Bristol City Council Cabinet meeting on Monday 30 Jan 2017.

I urge Mayor Marvin Rees, Bristol MPs, Bristol councillors, Bristol Trades Union Council and Neighbourhood Partnerships to debate Bristol City Council's response to the government's proposed £100 million cuts with the aim of defending what's left of the public sector.

Many people don't know what's going on.

They do not realise that BCC Corporate Strategy's ambition means closing Bristol City Council Citizen Service Points in Fishponds, Hartcliffe, Southmead and Ridingleaze. . (The closure will save £238,000. Bristol Post 13 January 2017).

Leaflets saying 'Your Housing Office is likely to close', for example, would have alerted BCC tenants that in future they would have to go to 100 Temple Street which -

- · Has no BCC logo so is hard to find
- · Has a map of Bristol which cuts off Hartcliffe and Withywood!
- · Has a poor bus service and costly service
- · Has limited car parking space
- · Has workers standing on a mushroom all day.

We should keep Citizen Service Points, Neighbourhood Partnerships where they are needed and all Bristol libraries as these provide 'hubs' for local communities.

The plan to increase Bristol Council Tax by 5 % while privatising public assets is not in keeping with BCC Corporate Strategy's ambition.

If councillors feel so threatened that they vote for the £100m cuts they are also voting for a fractured society divided between the rich and poor.

Gated communities and ghettoes could be the future but it doesn't have to be.

Julie Boston.

Statement to Cabinet regarding proposal RS28 Remove the subsidy for salary costs for the Avon Gorge & Downs Wildlife Programme – From Alderwoman Glenise Morgan, former member of the Downs Committee

I wish to support in the strongest possible terms, the request from Bristol Zoological Society to delay the Council's budget cut of £15,000 that supports the Biodiversity Education Officer post. If I were not away from Bristol, I would certainly be present to speak to my statement.

I was a Councillor member of the Downs Committee from 2009, with one short break, until 2016. During that time I was also a member of the Avon Gorge & Downs Wildlife Project (AGDWP) Working Group. I am therefore very familiar with the work of the Education Officer, and was proactive in seeking more secure funding for a Seasonal Education officer. I have been deeply shocked to learn that not just one but both posts are at risk.

I know others are submitting statements. I therefore wish to focus on the consequences of losing the current Education Officer, Mandy Leivers, who has held this post for the past 15 years.

I can't think of anyone who has such a **broad knowledge** of the Avon Gorge and Downs, its flora and fauna, its history, its international reputation as a Site of Special Scientific Interest and its value to the city. Mandy attends Downs Committee, AGDWP, FODAG (Friends of the Downs & Avon Gorge) and sub-group meetings to provide information, reports and an informed opinion. Committee members and officers come and go but Mandy has been present over the 15 years of her employment. She is therefore a font of knowledge that cannot be easily replaced. She has built up **relationships** with partners, schools, volunteer groups, local organisations from across the city. She has trained and managed the seasonal officers and managed the project budget.

She has **excellent interpersonal skills** which mean that she is a most effective communicator, friendly and enthusiastic and a great ambassador for the Downs, regularly submitting articles on the Avon Gorge and Downs or appearing on local and national TV. Her activities are fun and engaging as well as educational. She is also a most **efficient organiser**, ensuring publicity is updated when necessary, activities and events are planned well in advance, but also ready to take part in new initiatives at very short notice.

Every report Mandy presents shows more **outreach** than the previous one (See the Avon Gorge and Downs education programme review 2001-2016) and have been universally applauded by the Downs Committee. Two bits of feedback: "Excellent delivery of session by Mandy – incredibly informative! This is what education should look like!" (St Michael's on the Mount) and "Just to say thank you to Ana and Mandy ... for the great session the children took part in. For some of them coming to play scheme is all the holiday they get and experiences like this make it a memorable holiday." (Project Manager at Working in Southmead for Health)

Others have pointed out her work with **public health** and addressing **inequalities**, priority areas for this Cabinet. All the progress made and relationships established could be lost. If funding ceases in April, the **programme** for this coming year, already published with activities booked, may have to be **cancelled**, bringing reputational damage and loss of income.

I believe the arguments for retaining funding of this post for one more year are overwhelming. Efforts could then go towards seeking, not just an alternative funding source, but also ensuring the future sustainability of this most valuable partner project.

I wanted to write to you after receiving information about the proposed cuts / relocation of the sensory support service.

The Sensory support service provide a vital service to Bristol residents with sight loss ensuring independence and support, much of which is early intervention. This helps me in my role by ensuring that service users have the support they need to gain greater financial stability and independence before entering into employment. Many of the services they provide around benefits and housing prevents or lessens financial hardship and crises for clients, the reduces the more intensive services they might otherwise need in the long run. Their presence in the RNIB building fits with the other services on offer here from RNIB and Action for Blind People and gives people with limited mobility greater access to the range of services available, as well as offering a 'one stop shop' without the need for clients to travel to different locations for different services. This is very useful for those who have sight loss as mobility and travelling to unfamiliar locations is often challenging for them. Without their service and presence in the building, I feel there would be a detrimental impact on blind and partially sighted people in Bristol who may have not have equal access to benefits and housing.

Outside of my role here, I am also involved in the Deaf community. I know that the sensory support service is a well known within that community and many people rely on the support provided by the team to continue living independently. The services provided both by the team here and at Buckley Court support the Deaf and Deafblind community in their own language, allowing better access to services and again earlier and more successful interventions to support independence.

Kind regards

Alice Archer

We are contacting you to request you reverse a funding decision made by BCC to make substantially cuts to service formally funded under supporting people. This funding allows us to deliver service to BME Elders at Roshni Ghar. The scheme consists of 26 homes that are owned and managed by United Communities, a locally based housing association.

Roshni Ghar is in the heart of the Easton Community, just off Stapleton Road, and it opened in 1993 to address a specific housing requirement, which was to support the needs of older BME residents in the city. Within the scheme there are over 11 languages spoken including Hindi, Guajarati, Urdu, Punjabi, Chinese, Cantonese, Polish and Swhahi. We feel this is a very special community and the funding we receive from Bristol City Council supports this vital service.

The £35k annual funding we receive form Bristol City Council enables us to employ staff to assist residents to live independently, to break down barriers regarding isolations, encourages residents to remain active citizens within their own community and to support an out of hours emergency alarm service that is a life line for many whom live at the scheme. Without this service we estimate over half of the residents will need residential care which will add further pressure to the public purse. Over 50% of the residents have no family support and 75% have serious health issue's. Roshni Ghar is used as a hub for other minority groups in Easton including the Chinese Women's Group and Dhek Bhal.

We are well aware of the pressures facing Bristol City Council Budgets however we don't believe the elderly should bear the burden of these cuts and we are concerned that Bristol may lose the only specific BME accommodation in the city. Therefore we asking you to reconsider your position and not to impose these cuts to the Supporting People funding. We have been advised this needs to be submitted for the cabinet to consider before 27<sup>th</sup> January 2017.

Many thanks for reading this and I hope to hear from you soon.

Jayne

Jayne Whittlestone

**Communities and Neighbourhoods Manager** 

### Richmond Area Residents' Association (RARA)

c/o 11 Richmond Hill, Clifton, Bristol BS8 1AT rara-clifton@hotmail.com

Democratic Services City Hall College Green Bristol BS1 5TR

26th January 2017

#### **Neighbourhood Partnerships**

#### Statement to Cabinet Meeting, 30th January 2017

The Richmond Area Residents' Association represents an area of c.750 homes in the Clifton Ward. RARA is a Partner within the Central, Clifton and Hotwells Neighbourhood Partnership.

RARA greatly values the Neighbourhood Partnership framework. It supports Bristol's democratic process for individual citizens and for the Members who represent them.

We understand the need to manage the Partnerships more efficiently, but the existing Partnership Meetings and Forums should continue uninterrupted until such time as a new system has been consulted on and put in place.

Dr Patricia Smith RARA Committee Member

We are gravely concerned about the proposal to reduce the Sensory Support Team at 10 Still house Lane, Bedminster. This team have worked amazingly well with my team here at Action for Blind People for years now.

The team are friendly, approachable, supportive and 100% Person focused in everything they do. We rely on this team heavily for support as our own services are going through changes. We make more referrals to this team than we have ever done previously.

The Clients they support would not be able to access our services as we only support people with a sight loss specifically. Having that dual sensory services in this building means that we are a one-stop shop for people with sensory loss across Bristol.

The team work extremely hard and give everything they can to support every individual that comes to their service for help.

It would a devastating loss to the current teams, like us, at Still house lane if any reduction in service was to happen.

This would also add to the already stretched services for people with sensory loss across the city.

Please make every effort to save this wonderful team from any reduction in service provision as it would desperately affect the dual sensory Customers of Bristol that depend on the service and team so much.

Kind Regards & thanks,

Bernie

Bernadette Tamsitt

I am writing in response to the current consultation about the Council's Sensory Support Team and the possibility of them being moved from the building they currently share with Action for Blind People and RNIB. As an Engagement Officer and previously an Employment Co-ordinator for Action, I have found tremendous value in being able to offer a seamless service to blind and partially sighted customers by sharing our office space with the Sensory Support Team and being able to cross-refer customers to each other's services. I would ask you to reconsider your decision to relocate this team.

Kind Regards

**Heather Banks** 

My name is Dr Dai O'Brien, Lecturer in BSL and Deaf Studies in York St John University. I was the Primary Investigator in a year-long project in Bristol funded by the Arts and Humanities Research Council called Lost Spaces from 2015 to 2016. The aim of the project was to investigate the effects of the closure of the Deaf Club in Bristol on the deaf community in the city, and how the community responded to the loss of their community places.

The findings of the project clearly show that there is a great feeling of loss, of disconnection and fragmentation within the community. There is confusion about where to find information and support, services which used to be readily available in the Deaf Club. Now that the Club has gone, many people are at risk of isolation and are disenfranchised from wider society. Closure of the Sensory Support Service would further isolate and disempower this community, who have very specific communication and access needs.

I hope you will reconsider any plans to cut the very valuable services offered by the Sensory Support team.

Best wishes,

Dai O'Brien

Statement from the Friends Of Old Sneed Park Nature Reserve for the meeting 30 January

The Friends of Old Sneed Park Nature Reserve fully endorse the views of Bristol Parks Forum Committee and remind the Council of John Ruskin's words

"....a measure of a city's greatness is to be found in the quality of its public spaces, its parks and squares"

Community groups cannot take the place of an adequately funded parks service.

Submitted by Eileen Stonebridge (vice Chair FOSPNR)

Dr Hilary Sutherland (Acting Chair for Board of Trustees)
Centre for Deaf and Hard of Hearing People
Vassall Centre
Gill Avenue
Bristol BS16 2QQ

Sensory Support Service

I would like to stress why this service is so necessary is because they have a specialised team that comprises of Deaf and hearing staff who are very experienced in supporting their Deaf clients in a way that their needs are being appropriately met.

One of the strengths of this service is that they have Deaf staff who are very Deaf aware and are able to communicate with a range of different communication needs, especially those with limited communication/language. Not only are they able to support Deaf people but they are also able to signpost them in the right direction. It is essential that Deaf people feel empowered and are encouraged to be as independent as possible so they can make important decisions and have informed choices, that is, if they are given appropriate information to do this.

The venue that they are using is very accessible for Deaf people and they have been going there for over 15 years. It is also a place where Deaf people feel comfortable and have the expectation that they will be fully understood and be supported as appropriate. With many Deaf people not having the adult-appropriate reading skills, simple letters from health services or from Councils can appear to be quite frightening or stressful and even in some cases Deaf people do not the confidence to deal with or simply do not have the basic knowledge to know which letters can be ignored as being part of the junk or scam scheme. Many people are not aware of these particular difficulties that most of us would take for granted.

Their emotional well-being is also very important as they are four times more likely to be at risk in developing mental health problems as compared with the general population. Therefore it is really important that support, however big or small, is given at a time where they can be signposted to appropriate organisations immediately. This would be more cost efficient in the long run than if we were to ignore this particular group of vulnerable people, should an emergency intervention become necessary then communication will become an important factor that could act as a barrier rather than as part of preventative measures.

Understanding Deaf people's health issues is also another important factor, the Sensory Support Service is a place where they can learn to understand and how to ask appropriate questions that may answer some of their concerns without delay and in their own language. Even a simple thing such as making a request for BSL interpreters to be present for their health appointment so that they can participate in making decisions concerning their treatment is one good example of how the Sensory Support Service support Deaf people.

Many Deaf people leave school with very little or with no qualifications and are often not well equipped to deal with adulthood and again it is vital that this particular group are not overlooked to the extent that they may become withdrawn from the mainstream society, especially if they are not able to converse through their first language-BSL. The Sensory Support Service help to be that bridge in which they can learn to develop different strategies from the various role models so that they can in turn become better equipped. Therefore it is really essential that this service is to be exempt from any threat of cuts so they are able to carry on with their good work that cannot be provided elsewhere.

I have just found out about the proposals to withdraw funding completely from Bristol's parks.

This is completely outrageous.

The urban environment is tough - congestion, pollution, swathes of concrete. Parks provide urban residents with an essential sanctuary - green space, fresh air, trees, wildlife, as well as recreation and leisure. They are also an important sanctuary for urban wildlife - birds, squirrels, insects - and the concentration of trees contributes towards cleaning Bristol's polluted air (recognised as a serious problem that actually kills people)

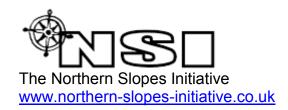
Bristol's parks contribute greatly to the physical and mental wellbeing of your citizens. Don't pull the funding or you will end up spending more elsewhere on dealing with an unhappier and unhealthier population. It is a false economy.

I realise there is pressure on funding but, please, don't take away our FREE and open green spaces. I feel really emotional at the thought of losing my lovely local park (Horfield Common) or it slipping into shabbiness and decay through neglect or, God forbid, sold off for even more housing in this already intensely developed city.

Bristol needs breathing spaces. It cannot be wall to wall concrete. You are risking a serious diminution in the quality of urban life. Don't do it.

Yours

Ben Whitehouse



27 January 2017. By email only.

# Statement to Cabinet – 30<sup>th</sup> January 2017 Bristol City Council Corporate Strategy and Savings Proposals Actions to make Parks and Green Spaces Cost Neutral Northern Slopes Initiative

As the voluntary group involved in maintain and improving the Northern Slopes in South Bristol, we are writing to make the following points:

- 1) We support the Statement from the Bristol Parks Forum of 25<sup>th</sup> January 2017, including recognition of situation that the Council finds itself.
- 2) We would like the Cabinet to consider the following points:
- We believe that the proposals as they stand are too much, too fast for the Council and other parties to be able to reach cost neutrality.
  - A slower and more measured timetable should apply; and budgets allocated for when "having no money" is not possible to use as a reason for inactivity.
- There should be more details now of what is involved in taking forward the
  proposals, what is continued and what changes when even if a slower and
  more measured timetable is applied. Rather than leave groups and users
  wondering what is going to happen next.
- There should be a statement clarifying, as part of agreeing the scope of the review, whether the Council intends to remain as landowners for parks and green spaces, or will lease or even sell off to third parties relevant areas.
- There should be full consideration of the effects of the changes on other agendas in the Corporate Strategy of the changes to the Parks and Green Spaces.

The Northern Slopes – one of Bristol's brilliant green spaces for people and wildlife – now and in the future.

The Northern Slopes even though not the most well-known of green spaces, with its problems and opportunities, contributes significantly to the health and well-being of Bristol as it provides a place for:

- Exercising including walking the dog
- Exploring, playing or just relaxing
- Education forest schools, pre-school groups, school viists
- Company and organisation awaydays
- Countering isolation through group activities
- Capturing carbon and providing mitigation for air pollution
- Slowing down and storing water running off of built up areas
- Picnics
- Admiring stunning views over Bristol
- Experiencing nature
- Cycling
- Foraging for blackberries and other wild food
- Seeing hot air balloons and firework displays
- Sledging in snowy winters

We are sure other parks and green spaces provide similar services to Bristol; and these will be even more important as our population increases and the area of housing and density of that housing increases.

Finally, while not strictly part of the Strategy can we speak up for staff involved in the Parks Department, who over many years – regardless of the differences of opinion and disagreement on some items, have been professional, supportive and committed to what they are doing.

Long may that positive relationship continue.

Thank you for your time.

The Northern Slopes Initiative's aim is to actively seek to improve the environment and facilities for all individuals living and working in the area of benefit.

Its vision is to "maintain, conserve and enhance the Northern Slopes in order to encourage involvement and appropriate use by the surrounding communities, for recreation, education, relaxation, and for opportunities in employment and training – while maintaining its unique character."

Len Wyatt Secretary For the Northern Slopes Initiative.

The Northern Slopes – one of Bristol's brilliant green spaces for people and wildlife – now and in the future.

I am a registered Sign Language Interpreter and I work regularly with the Sensory Support Service. I vehemently believe that there should be no cuts within this team and they should remain at the RNIB building. As a professional interpreter working in varies Counties, including my home County of Somerset, it is a terrible shame that these Counties do not have this kind of specialist service. Any reduction in staffing levels or cuts would have a detrimental impact on the Deaf community in Bristol. This is a specialist team with the specific skills to support Deaf people in their own language. I meet many Deaf people in my work and they know that if there is a problem with communication, housing, benefits etc then they go to the RNIB building to get support. The Deaf community rely on this service and know where to find them. There is no other service in Bristol (or the surrounding areas) who can provide this kind of specialist service.

In my role as an interpreter I work with the Deaf staff under the Access to Work scheme but I also work in the community with clients who are being supported by the Sensory Support Service. I have also interpreted at Buckley Court for training and tenancy agreements. My role as an interpreter is to facilitate communication, in some circumstances the Deaf client will have additional needs, mental health issues or minimal language skills. This is where the Sensory support staff excel and support me in my role, thus making the communication more fluent and reduce the need for repeat appointments. For example, if a client has complex language which is not standard BSL then invariably the support worker has worked with them over time and knows how to communicate efficiently so that we can work together professionally to ensure that no information is missed and all communication is understood, thus minimising costs of repeat appointments or reducing the impact on their wellbeing or in many cases, their mental health.

In my experience this is an efficient, superbly led team whose knowledge and expertise should be coveted around the country. They have a rare and an enviable ability to support the Deaf community of Bristol in their own language; breaking down barriers and empowering them.

I truly believe that if this service was to have fewer staff then this would impact on other teams, that is, other services would need to book English/BSL interpreters to communicate with Deaf clients and possibly Deaf relay interpreters. Notwithstanding the extra pressure put on mental health services and social care to name but two.

As a professional I implore you to look at the bigger picture and comprehend the valuable service every member of this team provides.

Yours Faithfully

**Sharon Hunt** 



Statement to Cabinet - 30th January 2017

Bristol City Council Corporate Strategy and Savings Proposals: Actions to make Parks and Green Spaces Cost Neutral

Friends of Horfield Common is the voluntary group affiliated with Bristol City Council and supporting maintenance of and improvements to Horfield Common in North Bristol.

We support the Statement from the Bristol Parks Forum of 25th January 2017, including recognition of the situation that the Council finds itself in.

We believe that the proposals for Bristol's Parks as they stand are unachieveable. The timescale being proposed for the Council and other parties to be able to reach cost neutrality for the management of Bristol's Parks is unrealistic (if achievable at all, without provision of a significant endowment).

There need to be more details made available of specifically what is being proposed before taking forward proposals to reduce the budget for Bristol's Parks.

There should be full consideration of the effects of the changes on other agendas in the Corporate Strategy of the changes being proposed for funding of Bristol's Parks and Green Spaces.

Bristol's Parks contribute to the health and wellbeing of communities citywide; they are spaces where communities can meet, they provide space for exercise and activities which support improved public health (including mental health), they help to reduce flood risk and the other impacts of climate change, they provide places for children and families to play, explore and relax. Bristol's Parks are also well used a education resources, for Forest Schools and many other activities.

Horfield Common is a very well-used community space which contributes significantly to the health and wellbeing of local and wider Bristol residents as it provides all of the above - ongoing availability of a maintained public park is supporting the reduction of social isolation (specifically identified as an issue in this area through the Joint Strategic Needs Assessment, 2015) amongst older residents.

FOHC volunteers collectively contribute thousands of volunteer hours annually to support BCC to achieve its corporate objectives. The contribution of volunteers to support BCC to achieve the budget savings required is crucial, and we are playing our part in supporting this but we can only do this if there is a BCC parks service we can work with.

Reduction of staffing within BCC parks will mean it is not possible for our group (& the many other members of Bristol Parks Forum citywide) to contribute - including through external grant capture - to improvements **Rago** 56

In practical terms, we need to agree permission for projects and improvements which we fundraise for (currently, for example we have secured external grant funding for a new path to improve access for people with disabilities to areas of the common which are inaccessible for significant parts of the year); we need to seek advice from professionals about the scope of projects and volunteer-led work parties which support practical improvements in the park.

Over the last 2 years our group has raised more than £100k to support improvements to the park, and has contributed thousands of volunteer hours to support enhancements. It will not be possible for our volunteers to continue to contribute in this way if BCC proceeds with the proposed budget cuts to BCC's Parks Service.

If BCC does not have Parks officers we can work with we will not be able to continue to fundraise for, or contribute this funding to support improvements to the park for the benefit of all local people and wider Bristol residents. We will not be able to lead volunteer-work parties in the park, without advice and guidance from professionals in BCC Parks - who can support us with appropriate guidance and direction - to undertake this work.

The cuts to BCC Parks being proposed will mean the potential loss of the hundreds of thousands of hours of volunteers time citywide which is currently contributing to the maintenance and enhancement of Bristol's Parks for all residents.

We understand the pressures that BCC is facing but believe that proposals to cut funding to BCC Parks without having fully articulated and defined plans which objectively consider how the negative impacts of this decision may amplify rather than help to resolve the issues the city is facing will be detrimental.

Sam Thomson on behalf of Friends of Horfield Common Chair

Friends of Horfield Common / www.friendsofhorfieldcommon.com

Correspondence Address: 16 Oak Road, Horfield, Bristol BS7 8RY

I am writing to respond to the proposals to set out the impact on our service users.

Our service is fairly unique, in that we are unable to claim exempt housing costs through the HB benefit system. This means that we have to use the support funded by SP to provide this element of our service users placements. For example, this means that for our SP hourly rate of just over £16 per hour, we not only have to provide the hour of support, we have to provide the IHM on top of that to ensure the service user maintains their tenancy. RPs can claim this through Housing Benefit.

In addition, efficiency savings are impossible when you have already had to make them every year since 2003 (apart from last year- when we received a modest inflationary uplift). In real terms, our funding has been cut every year for the past 13 years.

So we have already gone past the point where the housing element of the service is unviable. With an additional 5% cut (which would be more like 7% in real terms), then we could not continue to provide the housing element of the service. This would mean we would regrettably need to seek re-possession of around 16 units of housing, as our costs are not being met.

With respect to your second proposal; That we will cease to fund new placements under the current funding mechanism. Any future placements into supported living will only be made for service users with eligible needs under the terms of our Community Support Services Framework. Existing service arrangements for existing service users will be maintained.

This is understandable and acceptable to us. In fact, we have only been offering vacant support hours under this contract to the support planning team for the last 18 months in any case. So almost half of our existing service users would have come through the CSS framework if it had been operational.

We do understand the persistently difficult financial situation the council is in, so we are prepared to meet to discuss what else we can do to help. For example, we could reduce our overall grant by 5%, but only if there was a corresponding reduction in the support hours we are contracted to provide. Continuing as is, but with 5% less grant isn't viable.

Regards

Justin Rodway, General Manager



I am a Deaf citizen who lives in South Gloucestershire but I work in the City of Bristol. Bristol is a vibrant and diverse City with a large Deaf community due to its strong history and infrastructure such as a school for Deaf children, Deaf church, and until 2014, a strong and well attended Deaf Club. Bristol's media scene has embraced the Deaf Community by ensuring more access to events at places such as Watershed and having strong links with BBC See Hear, which is now produced in Bristol. Deaf people have been attracted to Bristol because of its reputation for good access and strong support network. I am proud to work in a City which embraces and provides access to all its citizens.

The Sensory Support Service is a vital line of support for Deaf, Deafblind and blind people in Bristol. The service offers support with daily issues that people may face such as accessing benefits, dealing with debts, housing related issues and translating correspondence to list just a few. The citizens that use the Sensory Support Service feel safe and assured that their needs will be dealt with at first point of contact by a member of staff who can communicate in British Sign Language (BSL).

All staff have a depth of Deaf awareness and an understanding of the issues and barriers faced by Deaf people on a daily basis. Some citizens may have complex needs, specific communication needs (such as Deafblind communication) or minimal language skills, which Sensory Support staff are experienced in accommodating.

Forcing Deaf people to attend a generic Customer Service Point where communication is an instant barrier is adding an unacceptable layer of stress to an individual who may already be concerned about asking for support. Booking a BSL/English Interpreter not only adds a significant cost and delay to each appointment, it also reduces the Deaf persons experience of being dealt with directly by the member of staff. By attending the Sensory Support Service, the need for interpreters is removed and provides Deaf people with a direct face-to-face experience from which they can learn to become empowered in dealing with their affairs.

This self-help education also reduces the likelihood of that individual returning for similar support in the future. The move towards online facilities and digital inclusion is not an option for some Deaf people as the content is heavily English based. Written English is a huge barrier for many Deaf people and results in the Council's website for example being inaccessible. Having to seek clarification would result in the Deaf person having to again attend a Citizen Service Point, request an interpreter and therefore wait another two weeks for an answer to a simple query.

I believe the proposed budget reduction to the Sensory Support Service will have a devastating impact on the Deaf Community. As a resident of South Gloucestershire, I have experienced first-hand the impact of not having sufficient support for Deaf people living in the county. South Gloucestershire has always had an insufficient level of support for Deaf people in comparison to Bristol with the South Gloucestershire Deaf Association being the only point of support. This service saw its funding withdrawn last year and Deaf residents are now faced with no support.

As a member of the South Gloucestershire Users BSL Forum, I have received many complaints from Deaf people who are struggling to receive the right support from generic One Stop shops. They have to request that an interpreter be booked, which inevitably causes a minimum delay of two weeks. Often, deadlines for applications are then missed, benefits stopped and additional stress is placed on the Deaf individual.

I believe that a reduction in budget for the Sensory Support Service will see a rise in apathy from the Deaf community who will become less able and willing to face the stresses of seeking support from Bristol City Council. This is likely to see an increase in reliance on Bristol Social Care, a decline in mental health for Deaf people living in Bristol and a long term adverse effect on the budgets of a Council trying to deal with matters after they have reached crisis point. The Sensory Support Service by comparison, would offer a more cost efficient solution in its early intervention and prevention support.

I hope you will reconsider any plans to cut the very valuable services offered by the Sensory Support Service.

Best wishes,

Anna-Marie Reilly

I am writing to express my concern on hearing that the Sensory Support Service may be reduced and/or relocated.

I work with visually impaired people in Bristol and have worked with the Sensory Support staff on numerous occasions to benefit the lives of visually impaired individuals in the City, some with an additional hearing loss. Staff in the Sensory Support team have amassed a wealth of knowledge and understanding of the needs of visually impaired people and many rely on them to support their independent living. I am also sorry that the team may have to leave the RNIB building in Bedminster which has developed a reputation as a centre of excellence due to the many services that operate from the building and where collaborative working between teams is well established.

I would ask you to consider the impact of a reduction/relocation and recognise that it would not be cost effective as it would lead to hardship and dependency amongst a vulnerable group who would need the support of other services.

Yours sincerely

John O'Mahony



## Statement to Cabinet Meeting on 30<sup>th</sup> January 2017

# This statement relates to the Equalities Impact Assessment regarding the proposal to decommission the HIV Support Service

People living with HIV are specifically covered under the Equality Act due to stigma, discrimination and inequalities that they can face. They often have multiple protected characteristics. Support for people living with HIV has already been cut through the recent retendering of sexual health services by Public Health. The proposal to decommission HIV support will mean that the only option left will be mainstream services. We know that many people will not access these services due to their mental health problems and fears around confidentiality and disclosure.

Both the proposal and the Equalities Impact Assessment have been completed without any consultation. As a result, Bristol City Council has not taken proper account of relevant information.

Our confidence in the value of any forthcoming consultation process has been undermined by this approach. It feels questionable to us whether Bristol City Council has taken due regard for the Public Sector Equality Duty.

We urge the Cabinet not to proceed with this proposal given the inadequate information on which it is based and the adverse impact it will have on people living with HIV.

Rami Ghali
Project Coordinator
Brigstowe Project
Easton Community Centre, Kilburn Street, Bristol, BS5 6AS

I am writing to express my concern regarding the proposed cuts to the Sensory Support Service based at the RNIB building in Bedminster. I work as an Independent Living Coordinator for Action for Blind People and have a collaborative working relationship with this service. I refer a significant amount of clients to this valuable service for benefit checks, form completion and housing support. This team has extensive knowledge around making benefit claims for people with sensory loss which is very effective. We are able to communicate effectively and I take on responsibility for challenging incorrect decisions by DWP to support clients with mandatory reconsiderations and representation at appeals. If this service were to be reduced it would significantly impact on the amount of successful benefit claims and appeals for our mutual clients, waiting times for clients would increase and quality of service, for both organisations, would be reduced.

Kind regards,

Simon Cox

Proposal to close down Dundry View Neighbourhood Partnership.

Dear Councillors,

I am a resident of Hartcliffe. I have been involved with the Dundry View Neighbourhood Partnership since it started and with the Hartcliffe and Withywood Community Partnership before that, going back to 2004.

I grew up in Hartcliffe and it was a good place to live. It has had problems and still does, but there are people trying to make it better.

The Dundry View Neighbourhood Partnership provides a format for local people to work together with their councillors, BCC officers from a number of departments, and other organisations on local issues and to get things done in our area.

A current example is the project we have started on the Macey's area. This involves local resident groups working with the DVNP, Knightstone Housing Association, Bristol Waste and BCC Parks to improve this green space and make it useable for local people. This could not have happened without the DVNP as a focal point.

The Neighbourhood Partnership is extremely important. Shutting it down would have a serious impact on our area and it would severely reduce the involvement and ability of local people to influence local and city-wide issues. I would suggest you come to some of our meetings and see for yourself how it works.

I have been told there is a suggestion that a replacement could be run by local people and be selffunded. But how can we match the funding required to pay for meeting rooms, to make phone calls, to produce leaflets and distribute information?

We do not have the resources for this, especially in Hartcliffe which is an area with high levels of deprivation. We could effectively be denied any opportunity to debate local issues, have any influence on decisions and hold BCC to account.

I understand that in other areas of Bristol the Neighbourhood Partnerships have not been very successful. In which case it makes sense to close them down. But this is not the case in Dundry View. This Neighbourhood Partnership has worked well and though there may have been some problem, this does not warrant shutting it down.

This could be the time chance to refine and improve it.

So I would ask Councillors to find a way for Dundry View Neighbourhood Partnership to continue.

Yours sincerely

Keith Way

I would like to submit comments on the proposal to "make the maintenance of Bristol's parks "cost neutral".

No plan has been specified which details exactly who will be responsible for routine and exceptional maintenance of the Parks, though a "robust exploration" will take place. In this respect, the proposal is like Brexit, and we see the mess that has resulted from a failure to think through the proposal to leave the EU, to specify clearly the consequences of doing so, and the choices over the nature of future engagement with the EU.

If Bristol's parks are to remain in public ownership - which they must, as a public good - then who it is proposed should cut grass, manage trees (including pruning, keeping safe, removing dead trees and replacing them, as well as carrying out autumnal leaf collections). Who will keep weeds in check? Who will collect litter and fly tipping?

Who will maintain park furniture? Who will maintain paths? And, when ash dieback kills ash trees, who will pay the very considerable costs of removing stricken ash trees?

If it is assumed that "community groups" will manage all of this, then I think the plan is unreasonable and unworkable. Reliance upon voluntary labour is not an effective and reliable option to either routine and regular, or one-off maintenance and care. Volunteer labour by its nature cannot be relied upon to be consistent, regular and long term - especially if not managed, and there are, of course, costs of managing volunteers. Who will manage volunteers? Who will be responsible for health, safety and for public liability insurance? Who will provide the specialist equipment needed for routine and specialist care of Parks' assets?

Parks are essential to the physical and psychological well being of urban dwellers, and Bristol's parks are well used by residents (survey showed 80% of residents use our parks). They offer places to exercise (away from the direct impact of vehicle emissions), for quiet reflection, and serve as meeting points for locals who might not otherwise meet each other (eg my local park is a meeting point for dog walkers and for young parents). They thus serve an important purpose in social cohesion. Their trees are essential for urban cooling, and for absorption of carbon dioxide. Parks offer wildlife some habitat (vital in this overdeveloped and overcrowded country), and enrich the biodiversity of our cities, also something many people take pleasure in and a positive contribution to psychological health.

Parks are therefore not an "optional extra" as the Council's proposal implies: something which can be discarded when times get tough. They are essential to urban living, mitigating the effects of noise, pollution, overcrowding and high population densities, but also social isolation.

Any proposal to make commercial entities out of Parks is unthinkable. To restrict access to them to local permit holders, or to charge entrance fees, or to erode their value by developing private commercial assets on them as revenue raising entities is entirely unacceptable. It is difficult to see how a commercial entity could have any interest in managing green spaces without intending to make money from them, and this could only be through means such as those just listed.

The Council has proposed to focus its spending on social care. This is all deficit spending - that is, addressing the negatives in people's lives (poverty, illness, age and so on).

Parks offer citizens a positive - rather than remedying deficits, they provide positive value to people through the services they provide us. It is a huge mistake to think that the benefits they provide are not important, or can be dispensed with.

The Council must continue to be responsible for the maintenance of Parks and drop this foolish idea that, because they are "benefit spending" rather than "deficit spending"

the Council can abnegate responsibility for them. We need our Parks, and we need them to be maintained and cared for. This needs to be done by the Council, and the Council needs

to retain its long term role of responsibility for our Parks, for all the reasons outlined above.

Julie Parker

I am opposed to the proposal to save GBP 661k in the upcoming year.

Our parks and green spaces are a key part of what makes Bristol a city with fabulous environmental and well-being credentials. A saving of this order - particularly if it impacts on the ability of local neighbourhoods to support and improve their local amenities - would be a terrible strategy and a false saving.

I make regular use of several parks and Badocks Wood for walking, bird watching and playing with my grandchildren in the playgrounds and would hate to see any deterioration in the provision.

Please bear my thoughts in mind during your budget discussion on 30 January.

Regards,

**Kevin Molloy** 

Lynn Stewart-Taylor Deaf Consultant/RAD Advocacy

27/01/17

I am a Deaf citizen who lives in South Gloucestershire but I work in the City of Bristol and in the South West.

Sensory Support Service in Bristol is the only unique specialist team in the UK providing support to 16+ citizens who are Deaf, blind or Deafblind. They have a team comprised of both Deaf and hearing staff, with specialist skills in Sign Language and Guide Communication. This service is very Deaf aware and the staff are able to communicate with its citizens who come from different backgrounds and have a range of different communication needs, especially Deaf adults with limited communication/language. This is a vital service in a City that has an estimated Deaf British Sign Language using population of 1,033. Many Deaf people move to Bristol because of the equality of service that is provided by Bristol City Council through its Sensory Support Service.

Deaf children have always found learning to read very difficult and have never become comfortable with written English. The Conrad report in 1979 stated that Deaf children have low expectations in reading. Using the tests and measures of its day, this report showed that large numbers of Deaf children were leaving school with very poor reading skills and often, without the ability to cope with even the basic reading of everyday life. The Deaf children in the study had an average age 15 years 9 months but an average reading age of 9 years old. This has a massive impact for Deaf children when they leave school with little or no qualifications. This often leads to Deaf young people transitioning into the adult world ill-equipped to deal with simple daily tasks independently.

As a Deaf Engagement and Advocacy Officer for the South West, I meet with Deaf adults who are struggling with a number of issues. To date, 100% of my Bristol caseload has been referred to Sensory Support Service for their expertise in supporting people to develop the skills to manage independently with everyday tasks. For example, one client has recently been referred to Sensory Support Service after it was identified that he had misunderstood a letter in relation to his rent. Had the Sensory Support Service not been involved and educated the Deaf person in his tenancy responsibilities, he would have left the letter un-actioned and risked being sent to court, fined and evicted from his home.

It is essential that the Sensory Support Service maintains its current profile and service capacity. Without it or in a reduced form, many Deaf and Deafblind people will return to being reliant on social care for support. They will never learn the self-help skills and obtain the knowledge to deal with matters independently. The Sensory Support Service provides early intervention and prevention support to ensure that problems or barriers do not escalate to higher level consequences and

more costly support needs. With their specialist knowledge, awareness and communication skills, Sensory Support Service staff are able to identify early issues or warning signs that would otherwise go undetected. This early intervention results in a reduced likelihood of matters escalating and support needs increasing at a far greater cost to the public purse.

Please consider the consequences of making cuts to the Sensory Support Service and the specialism that they provide. Without it, Deaf/Deafblind people will have no other service to support them in Bristol.

Best wishes

Lynn Stewart-Taylor

# Statement to Bristol City Council Cabinet extraordinary meeting on Monday 30<sup>th</sup> January from Bristol & District Anti-Cuts Alliance

Bristol & District Anti-Cuts Alliance (BADACA) re-state our opposition to the £101 million of cuts set out in the Corporate Strategy and the first wave of these cuts in the proposed budget for 2017/18.

We also re-state our support for Bristol City Council workers including those represented by Unite, Unison & GMB. We believe that local public services are always best provided by public employees with proper pay, pensions and terms & conditions guaranteed.

We thank the mayor again for meeting with us in the autumn and listening to our concerns and ideas for fighting the cuts. But we are disappointed that he hasn't made more progress in uniting with other Labour authorities against these cuts.

As we said last year, we believe that the ten biggest British cities outside London, (the 'Core Cities',) which are now all controlled by the Labour Party, should take a stand against the cuts in 2017. Using reserves & prudential borrowing, we believe the Labour Party should, perfectly legally, suspend the cuts for 2017/18 and lead a mass campaign to force the Tories to end austerity. The alternative is the horrendous cuts we see outlined in the budget report.

We support the Mayor's anti-austerity beliefs, and we implore him to unite with us, the people of Bristol, the Trade Unions & the Labour Core Cites to take a stand against Tory austerity in 2017!

But either way, we at BADACA will keep building for our March & Rally against the cuts to Bristol City Council (11am – Saturday 18<sup>th</sup> February – College Green.) and work with single issue campaigns as they arise to protect local services.

Matthew Carey, Organising Secretary, Bristol & District Anti Cuts Alliance. My name is Martin Hughes; I live in City of Bristol.

I feel that there should be no budget cuts to the Sensory Support Service.

My reasons for this belief are:

- The Sensory Support Service staff are able to communicate with Deaf people in their preferred language which is British Sign Language (BSL).
- The Sensory Support Service staff have the skills to work with people who are blind, deaf and deafblind.
- Other services may have people with level 1 or 2 BSL who assume this will solve the issues that Deaf people attend with. This is not true as deaf people find it very difficult to communicate with people who are not fluent in BSL as the flow of the communication is stilted and there a lots of misunderstandings due to the lack of communication skills and the miss-use of facial expression within the language. Many hearing staff outside the Sensory Support Service assume that deaf people are angry or rude which is a total misunderstanding. Many deaf people choose not to engage with non-experienced staff who cannot sign their own language.
- Many Deaf people's appointments to meet at the Citizen Service Point are delayed or postponed owing to a lack of awareness and understanding how to book an interpreter. These delays have a detrimental impact on Deaf people and puts them at a higher risk of impacting their mental wellbeing, that is, increased stress levels of having more time to worry, going further into debt or misunderstandings which result in serious outcomes.
- Without the support from the Sensory Support Service, the other service will have to use interpreters for all of the appointments for Deaf citizens and this is not a cost effective way of working, that is, for every appointment you will be paying a member of staff and an interpreter. As BSL is their first language and not English, many deaf people are unable to fill in forms; are the Bristol City Council prepared to support deaf people in completing forms with an interpreter present each time to ensure what has been written is fully understood by the deaf citizens?
- I am not surprised that you do not receive many complaints from the Deaf community about Bristol City Council services. Deaf people are historically renowned for accepting poor service as they have faced barriers all of their life and they are tired of fighting for their rights. Deaf people also find it very difficult to complain as there is not a suitable accessible way for them to complain. Deaf citizens often say to me that they are unhappy and when I advise them to complain they say 'oh, the Council won't help' or they say 'the customer service is rubbish and they know nothing' this causes frustration and stress. They always feel happier when they have been to the Sensory Support Service as they can communicate in their preferred language.
- One of the common support needs is to understand correspondence and bills. For example a letter from the DWP or a Council tax letter which may be a generic letter or statement. You may feel that this is nothing to worry about but lots of people come to the Sensory Support Service to check what these letters actually mean. Would the Citizen Service Point be happy paying £90+ for an interpreter to translate a standard letter? To me it seems a waste of money but it is very important that these Deaf citizens have clarification so they do not spend time worrying, thus affecting their wellbeing.

- The Sensory Support Service staff are highly skilled in ascertaining the correct information from citizens to ensure all application forms are completed correctly. They have knowledge of the citizens they support and the barriers they face on a daily basis. Generic Council staff do not have the necessary Deaf or blind awareness to fully support these citizens.
- If the Bristol City Council are prepared to lose the Sensory Support Service then Deaf people have a right to an interpreter, under the DDA and the Bristol Deaf Charter 2004, for Bristol City Council services. You do the maths an interpreter charges £90+ for a call out or up to £300 a day X 5 days a week. In one year that total would be...? see what the calculator says. I am pretty sure you will agree that Sensory Support Service is value for money.
- The Sensory Support Service provide excellent service as there are no barriers there which in turn reduces stress, frustration, anxiousness which is better for the individual's wellbeing rather than no service or a poor service with staff with no experience in dealing with Deaf, hard of hearing, deafblind or blind people. The standard of other services are poor which are the reasons why lots of Deaf, hard of hearing, deafblind or blind people do not bother to go. They are tired of complaining and trying to break down barrier after barrier.
- Reducing cuts on the Sensory Support Service will have a huge impact on the organisations that refer to them and in the long term will have an adverse and damaging effect on other services within social care. There will be a massive impact on Deaf, blind and deafblind people with a huge risk to their economic wellbeing.

Yours faithfully,

Martin Hughes



Diocese of Bristol | Chaplain with the Deaf Community

27<sup>th</sup> January 2016

Statement to Bristol City Council Cabinet Meeting 30<sup>th</sup> January 2017

#### Proposed cut of 20% to Supporting People - Physical/Sensory Impairment

This proposal was brought to my attention recently by Deaf people who are, naturally, very concerned. The proposal threatens those in our community who are most vulnerable. A 20% cut in services will mean that Deaf, Blind and Deafblind people will have less access to the support services they need. For Deaf and Deafblind people this may mean losing the support of someone who can truly communicate direct with them in their own language, BSL, and who understands their particular stresses and frustrations of living in a hearing, sighted, dominated world.

I was pleased to note that a Full Impact Analysis was carried out concerning this proposal. That being said, this cannot truly express the human impact on individuals of the reduction in terms of human support to a client group for whom *face-to-face* communication is essential. The Impact Analysis recognises this when it states that greater use of assistive technology is unlikely to mitigate the impact.

Some of the staff employed in supporting Deaf and Deafblind people are, themselves Deaf so able to empathise well with clients. Should the cuts mean a loss of jobs for those particular staff, it should be noted that they are a group with protected characteristics. I also note that the "Cumulative Equality Impact" summary doesn't even mention the fact that Deaf BSL users have particular needs around the whole issue of communication.

Ten years ago I was proud to work in the Diocese of Bristol because I could see that Bristol City Council took the needs of Deaf and disabled people seriously. Bristol City Council was the first Authority to sign up to the British Deaf Association BSL Charter in 2003 and, at that time, employed a Deaf Equality Officer and ensured their website was accessible through over 100 BSL videos on their website. This is no longer true and over the years we have seen support for Deaf and Deafblind people eroded little by little. The Charter states that the Council will: "Consult with our local Deaf community on a regular basis" and yet I am not aware that any direct consultation with Deaf people regarding these proposals has happened. Instead, I read that a consultation will be taking place to assess how best to implement the cuts – not whether to implement the cuts.

I urge the Council to reconsider this proposal. I'm am aware that the need to make spending cuts is urgent but a 20% cut in this particular service and a 5% cut in Physical and Sensory Impairment Supported Housing may represent real hardship to vulnerable people.

Cillian & Behenna

Rev Canon Gill Behenna Chaplain with the Deaf Community Diocese of Bristol



## Bristol Disability Equality Forum Statement to Cabinet 30th Jan 2017

Bristol Disability Equality Forum calls upon you forego making a decision on the budget until you have given more serious consideration to the disproportionate impact upon Disabled people and their families, the indirect discrimination that some of the proposals constitute, and the alternatives the Mayor called for but has apparently dismissed without due consideration.

Whilst we understand that the Council has a legal duty to produce a balanced budget, we are deeply concerned at the manner in which the Mayor and Council has approached this task.

We were extremely disappointed that, after stating that he is committed to addressing inequality and transparency, the Mayor:

- 1. released a Corporate Strategy that almost totally excluded Disabled people from his vision and aspirations for the city;
- 2. decided that the vast majority of the proposed cuts would be in those services and support that Disabled people need, regardless of the fact that they are also being the group that has been hardest hit by welfare reform, leaving them to experience even greater disadvantage and inequality;
- 3. has exposed the Council to (potentially successful) legal action for failing to comply with the Equality Act 2010, by its failure to consider the impact of proposals upon those with protected characteristics **before** deciding what to include in the Corporate Strategy despite our attempt to be a 'critical friend' in warning him of this;
- 4. took the unprecedented decision to provide too little information regarding the 'coal-face' impact on services for informed response to be possible despite our attempt, as

'critical friend', to warn him of this and offer a solution to get it back 'on track';

5. has produced a revised Strategy that has simply dropped mentioning certain cuts (other than in the financial information) and is couched in language that seeks to give the impression that far more of the cuts have been dropped, when they clearly have not, and a Cumulative Impact Assessment that is solely a justification for his decisions, not an analysis of impact.

The conduct, and content, of the consultation has produced the least transparent budget consultation we can recall ever contributing to.

Furthermore it sends out a very strong message to Disabled people that they don't count enough to be included in the aspirations of the city and that they should bear the vast majority of the burden of the budget cuts.

The lack of transparency, and the failure to give due consideration to the alternatives he undertook to take seriously, reflects very badly upon the Mayor and the claims he has made for his administration.

We therefore call upon you to suspend any decision-making at this Cabinet meeting and start properly assessing the value and viability of the alternatives proposed before finalising the budget to be put to Full Council.

Failure to do so will leave Disabled people with little alternative but to seek legal redress.

#### Statement to Cabinet, 30.1.2017

I write as a private individual, better informed than the average, more concerned than the average to play a part in democratic process, more involved than most in volunteering (in Bristol's allotments and Parks) and – as a GP - more aware than the average of the positive physical and mental health benefits to individual humans of the Parks of our land.

This statement is necessarily abbreviated to meet the deadline in only minutes' time.

#### In essence:

- I think the analysis given in the public documents fails to account the full – even the partial - positive health benefits of well-run parks to the city's citizens, and therefore a narrow accounting approach fails to do them justice.
- The need for such measures to boost the psychological and physical health – and so to sustain - sustain communities under the current stresses has perhaps never been greater.
- The 'cost neutrality' proposed is not realistic I have examined Liverpool's attempts at this and these provide lessons that have not been learnt in Bristol.
- So the Council must recognise the need to provide the core funding for maintenance of Parks, for the income generating elements of a private model are inimical to obtaining the necessary health benefits, and the limitations on responsibilities volunteers can adopt prohibit a full voluntary model.

I am happy to amplify if wished, what I recognise is a spare argument. Please consider this.

	ırs			

Dr Stephen Pill.

Statement for Cabinet 30<sup>th</sup> Jan 2017-01-27

Dear Mr Mayor

I make this statement as a governor of 'Hope', the Virtual School for Bristol's Children in Care and Care Leavers. I'm chairperson of Finance and Personnel Committee.

On Page 18 of today's Package you make reference to what the Local Authority **must do**, including Looked after Children and Head Teacher for the Virtual School.

You identify commissioned contracted, or shared services (BCC as client) saying "This is a mix of services we must provide and some where we have no legal obligation but are choosing to continue them. This doesn't mean that we have to run them ourselves, so in this tier we will commission other organisations to run things on our behalf or work with partners to run things together." You give examples:

Placement of Children in Care

YoT

0-25 SEN & Disabled children and Young People

Meeting Social Care needs

Carers (I'm not sure if this includes Foster Carers and Young Carers

Waste Collection and Disposal

AND Virtual School for Children in Care (Should included Care Leavers, those in Further Education and Higher Education. The FACT that these are not included highlights that those providing the service were not consulted).

Although I know that Foster Carers can be In House or Independent and Waste Collection has a history of All In or All Out; placing the Education of your Children and Young People in the same Category as Waste Collection has come as a surprise.

I hope for some Clarification today so that any fears can be allayed.

You must learn to appreciate the significance of the Virtual School and its functions, one is improving outcomes.

On Page 28 you mention Improving outcomes

Use our leadership and influence with key partners to improve educational outcomes for children, young people and adults, championing the cause of those who don't currently enjoy such good

outcomes. This includes disadvantaged learners, ethnic minority groups, children in care and those with Special Educational Needs or Disabilities.

The Virtual School and its staff are the way in to the dark places.

On Page 553 It would be prudent to have an advisory link from DLT to the Services so that the USER of ther service can contribute to TRANSITION/CHANGE

I note that GREEN BOOK principles does not Include Scrutiny

Alderman Brian Price

I am writing on behalf of Places for People Mental Health Floating Support Service re the proposal cut in funding.

Our contract started on the 1<sup>st</sup> April 2015 and our remit was to offer Tenancy Support to 116 people across Bristol with Mental Health who are struggling to sustain their tenancies. We have we have worked with a large number of people who Mental Health was such that they were on the brink of losing their tenancies, through either non-payment of rent/ct, not in receipt of any benefits or their benefits has stopped because the benefit system has changed and they were having difficulties understanding the system. This is a common occurrence for a lot of our customers.

With our support, we assist the customer to make a benefit claim, attend the medical appointment (for benefits) with them, and act as an advocate for – we will also support our customers in making an appeal if the medical decision goes against them and attend the appeal hearing with them. we have great success in this area.

We get a lot of customers who are in private let and a are facing eviction or the property is in 'deep poverty' or the tenant is facing eviction because the landlord is selling the property. We will work with the landlord to hold off any eviction procedures until we can secure more appropriate accommodation for our customers. We will also engage with the landlord to carry out the necessary repairs so our customers can live in peace.

We carry out a lot of assessments with our customer group and often we will find that they have been struggling for a long time and not able to ask for support. at this point we will suggest making an appointment to see their GP and accompany them to that appointment. We will advocate for the GP to make a referral to the Mental Health Team for an assessment. Though the Mental health assessment can be a lengthy process, we will continue to support our customer giving emotional support. we will attend the MH assessment with them and ensure that they can a service.

The staff team is very experience in working with people with Mental Health and get great results. We never give up on any of our customers until the job is complete. We work tirelessly to support our customers. We work with a lot of people with the most enduring Mental Health and who are very vulnerable. We make sure that their tenancies are safe, they are in receipt of the correct benefits, link them into mental health services (some of our customers has never been assess until we start working with them.

I am asking that when the committee meet to discuss the cut in funding to our service, that you consider the good working we have been doing for the past two years. the different our service make to the lives of our customers, the long term effect this will have on their lives and avoid more impact on the NHS

and the Mental Health Service. You can ring and visit our office to speak to me, my staff and our Area Manager Peter Stafford about our work

We are very committed and will continue to be so

Thank you for your time

With kind regards

Eileen

Eileen Francis Scheme Manager Mental Health Floating Support Places for People Individual Support

I recognise that the budget setting process this year is particularly painful, as our key services have already been stripped to the bare bones by Government austerity measures. However, we are committed to promoting equality, ensuring the no one is left behind in the City's success, and to safeguarding vulnerable people. These are the principles that need to underpin our budget decisions.

Disabled people (and older people who tend to acquire impairments) have been disproportionally hit by Central Government cuts (thirteen times more than non-disabled people). Cuts have been made to the Independent Living Fund, Disability Living Allowance, Employment Support Allowance and Access to Work —all increasing disabled people's reliance on local authority and VCS services, meaning they cannot take any more-there is no slack. It is now the case that 50% of disabled people or families with disabled members live in poverty, and 46% are unemployed (Joseph Rowntree 2016). Yet it also costs more to be disabled.

We say that our values are to be **bold and caring**. These revised proposals take £17,697,000 out of the People budget in the next three years (£10,734,000 this year). More than half of this will come directly from disabled people's services. I am not convinced that increasing eligibility criteria (implementing a new model of care), reviewing day services provision, re-commissioning community support services, and reducing supporting people services can be done without causing extreme hardship to disabled people, as well as increasing expenditure elsewhere in social care or health services. For example, the Supporting People proposals for a 50% reduction in floating mental health support (when we are prioritising mental health as an issue), 50% cut in older people floating support and 20% cut to sensory impairment support, can only lead to additional costs elsewhere in the system.

To be **bold and caring**, we need to do three things:

- Acknowledge that vulnerable people really are our priority, and that the People Directorate cannot sustain this proportion of cuts without causing catastrophic impact on disabled and older people, and look to bringing back some of the rejected proposals relating to other Directorates
- Set income generation targets for all service areas for the next 3 years to reduce the need for cuts (the VCS has had to do this for years and many useful proposals worth considering have come forward in the consultation).
- Invest in a small team of entrepreneurs who will work with officers in each
  area to come up with creative ways to raise money to meet targets (not
  charging service users for more). Nottingham raised £9 million from a levy on
  parking spaces, Wrexham tried rigorous enforcement of littering fines which
  raised £263,000 in the first six months. Other authorities are looking at a

social care lottery to raise money for key non-statutory services-all quick wins and not impossible to achieve.

Ruth Pickersgill

Councillor for Easton Ward

Statement for Extraordinary Cabinet Meeting January 30th

As a child I used to visit my local library every Saturday morning. It triggered a love of reading and research that set me on the road to academic success and a career. I believe every child should have the opportunity to share the riches I found in books through easy access to a library.

While I of course understand that the cabinet is in a dreadful situation faced with implementing Tory cuts and bound by constraining Tory legislation, I believe the decision to cut library provision is one that must be reconsidered and either limited or rescinded. Libraries, like parks, are the gift of a state to all its citizens. They are a collective good, accessible to all, but particularly loved and useful to children and to the elderly. While other economy measures proposed in the draft budget (such as increased parking charges or cuts to meals on wheels) can be reversed in a time of greater budgetary freedom and public service regression, once a library is closed, its premises used for other purposes and its books disposed of, it is gone for ever.

Modern libraries, however, are not just book repositories, but serve a wealth of purposes. They proved residents with computers and newspapers, access to photocopying, films and music via DVDs and CDs and provide a base for all sorts of community groups and activities, from choir practice to local history. The idea that they should act as a hub for community activities is actually welcome, but it should be acknowledged that local libraries are already evolving in that direction.

For example, Wick Library in Brislington, which is used by many of the residents of my ward, is almost the only community space within the West Brislington boundaries (aside from Hungerford Community Centre which is not within easy walking distance). It is thus growing in importance. With a substantial children's section, it provides holiday activities and reading clubs for children; it is used by a craft group and by a campaign to develop the shopping area. I hold my councillor surgeries there. When I was last there, between 11 and 12.30 on a Saturday, 32 users entered the library, many of whom were children eager to rummage among books and DVDs. One user I spoke to said he went there two or three times a week. The library displays children's art, has a community notice board (otherwise lacking in the area) and holds a summer fete to raise money for local charities. Currently the library space is quite small which limits its use to smaller groups, but if the back premises were converted and slightly extended it would be able to host larger meetings and provide room for more community-building activities. Indeed the library has the land behind it and to the side of it that can be used for extensions. The recent campaign that saved the library under the previous Administration of Mayor Ferguson had two versions of possible extensions professionally drawn up; they were shown to Mayor Rees whilst a candidate and he was very favourably impressed. The drawings would be available for current cabinet members to consider.

I am all for extending the functions of local libraries or developing them into community hubs with library facilities, but please do not take such facilities away from us. I have been informed that when Brislington gave up its Community Hall many years ago for a much-needed school, the Council made a promise to replace the lost facilities, as some senior colleagues may recall. The loss of the library would be a blight to the area, and set back the process of community development which has been successfully fostered by the Neighbourhood Partnership and its officers.

Harriet Bradley
Councillor for Brislington West
and Councillor Mike Langley, Councillor for Brislington East

#### Statement from Cllrs Mark Brain and Paul Goggin regarding Hartcliffe CSP

As councillors for Hartcliffe and Withywood Ward we are asking Cabinet to look again at the CSP service it proposes to offer our constituents in Hartcliffe and Withywood.

The impact of the closure of Symes House would be devastating for the community. We have a higher than average number of older people in our ward. It is one of the most disadvantaged parts of Bristol and some of its super output areas are in the 1% most disadvantaged in the country. The result is that the proportion of those with no access to information technology is much higher than in most of the city.

We accept that there are parts of the inner city that are similarly disadvantaged but those living there will still be relatively close to a central CSP whereas Hartcliffe and Withywood is several miles away. Those wishing to go to the Temple area by public transport will need to catch two buses to get there. For those paying off rent arrears in cash this is significant disincentive.

Those who will be disadvantaged by this closure will be the most vulnerable in our ward and those least able to speak up for themselves therefore we are asking for a fresh look at how a service can be provided.

Clearly Symes House itself is mostly empty now and should close as it is uneconomical and sits on a site that could be used for housing. However we believe there are other options that have not been explored. A facility consisting entirely of customer interface could be located at another, much smaller site in the area. Here are number of suggestions:

@Symes

The Gatehouse Centre

Job Centre Plus

The Withywood Centre

A small shop unit in Imperial Park.

There might be a capital cost involved in taking this course of action but there will be income accruing from the sale of the Symes House site therefore a portion of the receipts could be used to finance the facility.

With regard to revenue budget implications then the current revenue budget must already include the cost of increased officer time in the city centre therefore much of the officer time necessary to staff a new facility must be included in the current proposed budget.

We strongly urge Cabinet to reconsider their position and not to abandon those in need in Hartcliffe and Withywood simply because they live on the edge of the city. This is not equality of treatment which as ward councillors is all that we are asking for.

# Public Forum Statement from Cllr Mark Brain and Cllr Paul Goggin on funding Wham!

As part of the need to reduce expenditure to fill the funding gap cause by the Tory Cuts and the way in which the previous administration managed council finances a great deal of funding for neighbourhood partnerships is to be cut.

We understand that reductions in expenditure need to be made. We further understand that the current system which sees 80% of neighbourhood expenditure being spent on administration rather than communities is not defensible. However, we have a concern that the funding reductions are happening too quickly to allow communities to make the changes necessary to continue to function once funding has ended.

The particular focus of this statement is funding for the Wham magazine produced by the Hartcliffe and Withywood Community Partnership for the Dundry View Neighbourhood Partnership. HWCP would like to continue to produce the magazine and are enthusiastic about doing so commercially.

The Wham is part of the social glue that holds the community together. In an area where free papers are not delivered and sales of the local newspaper are low this is a vital form of communication. It is part of what makes Hartcliffe and Withywood what it is and the proposed revenue budget sees Wham falling over a funding cliff edge because it has not been given adequate time to find a way to take control of its own future.

We are asking that half year funding be found to continue to produce the magazine for the first half of 2017/18. This we believe will provide the breathing space needed to obtain alternative funding and to become commercial.

We recognise that if this funding is found then it would have to be cut from elsewhere but we do not believe this would be a difficult task. Six month's of funding would cost Bristol City Council fifteen thousand pounds. Even in a much reduced budget this is a relatively small amount of money. It could be funded from bringing forward five thousand pounds worth of cuts from next year's budget from three other areas. In truth if one council officer handed in their notice and took ten months to be replaced that would in all likelihood cover the cost.

It is perfectly practical and prudent to find the six month's funding for Wham to allow it a chance to stand on its own two feet. Our proposal would make little difference to your budget but a huge difference to Hartcliffe and Withywood. Please reconsider your proposals and fund the Wham!

# EXTRAORDINARY CABINET MEETING, MONDAY, 30<sup>th</sup> JANUARY 2017

PUBLIC FORUM STATEMENT on Mayor's Revenue Budget proposals, from Councillor Tony Carey (Brislington East)

<u>Budget saving proposal (£450k) in Place Directorate, Reduction of subsidies for bus routes with low numbers of passengers</u>

Firstly, can I say that I appreciate the challenging financial position confronting the Authority and the fact that, moving forward, this necessitates making some difficult decisions and hard choices over what the Council chooses to spend its resources.

Notwithstanding the constraints imposed upon the Mayor and Cabinet to deliver a balanced budget, may I, with respect, draw to the Mayor's attention the critical situation experienced by the elderly and those with limited mobility should sponsored bus services be lost for certain routes running in the east of our city.

The bus services 513 and 514 are the only way that a great many people in Greater Brislington can get to Knowle for banks and shopping, to the surgeries at Brooklyn Health Centre or the hospital in Callington Road. Their loss would also negatively impact hugely on access to Brislington Tesco now that the Abus and First Bus services have been withdrawn.

There are no banks in Brislington East other than one small branch of Barclays on the similarly inaccessible Brislington Trading Estate. Supported bus services were initiated over 30 years ago precisely because of the otherwise inaccessible nature of the Brooklea Health Centre in Wick Road. This caused councillors of that time to take the decision to make sure there was some public transport provision available. Now, with the creation of the new St Anne's Boardmill and the Latimer Close estates, these services are even more critical to the needs of this community.

Other public amenities and local businesses such as libraries, chemists, supermarkets, travel agents etc, all require and rely upon the threatened bus services. It is also obviously important that Bristol retains a comprehensive public transport offer as an alternative to the car. This is needed not only in terms of sustainability, cutting congestion and pollution but also to ensure that all those who may have mobility problems are able to easily move around our city.

For all of the reasons given above, I urge the Mayor to proceed carefully before withdrawing any funding from these specific buses currently operated by Wessex. Failure to do so would leave many people stranded and simply entrench the commercial dominance currently enjoyed by First Bus.

Cllr Tony Carey
Conservative Councillor for Brislington East.

#### Parks and the budget

This has without doubt been the most chaotic budget setting process that I have witnessed in all the time I have been on this council.

There are a whole list of areas where budget decisions have been made without proper analysis but surely the parks budget is the most bizarre of the lot.

To completely remove the budget for Bristol's much valued parks is vandalism of the worst sort.

It is clear that those making the decision have no experience of how parks work and I urge the Mayor to think again and speak to those who have experience before it is too late.

A petition is underway.

Councillor Gary Hopkins

#### Statement on the Budget 2017-18

I am concerned that we again see opaque financial changes being proposed for the RPZ budgets.

Over the last few years, under both Mayors, changes to the financing of the RPZ have been made to release money for spending elsewhere. The law is very clear on the issue of RPZ finances: any surplus made on permit schemes must be plowed back into transport measures in the locality. The surplus finances are <u>not</u> available to be spent on the wider transport budget, and they are certainly <u>not</u> available to be spent on non-transport budgets, or vired into other departments.

At the previous two budgets, the Labour Party has passed amendments that effectively refinanced the loans taken out to fund the installation of the RPZs. This refinancing pushed the pay-off date for the loans many years into the future, and then the freed-up revenue was simply spent elsewhere.

This year under budget heading "*Residents' parking income*" there is £684k cash appearing in year 2020/21 from the RPZs. The accompanying text says the money is freed "*when this* [loan] *is paid back*", even though the pay-off dates are now far in the future.

It's becoming increasingly clear that the administration's goal is to mainstream the citywide RPZ budget surpluses, which are now known to be quite substantial. While the mainstreaming of this surplus to be spent on general Council expenditure might not seem like a bad thing to some people, the crucial point is that this money is coming entirely from a small sub-set of Bristol residents. By coincidence, there are very few Labour councillors in these areas.

What we are ending up with is a general parking tax that is levied only on those residents in certain parts of Bristol - the parts with RPZs. This tax is typically ~£150 per year, added on top of Council tax per household. Not only is this not legal, but this Council made explicit promises in 2008 to concerned residents that this situation would never arise.

Finally, I couldnt help but smile at the plan to cut the seagull-control budget. At Budget Council two years ago, the Green Party proposed cutting this budget to spend on something typically worthy. We were all treated to impassioned speeches and pleas from the Labour Party (Cllr Hibaq Jama in particular) telling us that countless hardworking people would suffer terrible loss of quality of life if the seagulls weren't kept under control. So what changed?

Cllr Mark Wright (Lib Dem) Hotwells & Harbourside ward

#### STATEMENT TO CABINET - Mon 30<sup>th</sup> Jan 2017

SUBMITTED BY GREEN COUNCILLORS

Agenda Item 10: Budget recommendations to Full Council

#### **Councillor Carla Denyer**

Thank you for listening to our feedback regarding museum opening hours. We were worried about the Council inadvertently passing the tipping point where reduction of museum opening times would actually reduce both earned income (due to lower footfall) and grant funding (due to falling beneath a minimum hours criterion).

However, we did not call for the maintaining of the current opening hours to be paid for by cutting staff – this has come as an unwelcome surprise. With Bristol Museum, for example, having lost 9 staff in 2014 to voluntary redundancy, and another 13 in December 2016 to the same, we question whether there is the capacity to absorb these cuts and operate an acceptable service.

There are minimum standards to adhere to in museums, which if not met jeopardise other avenues of funding. Bristol Museum is regarded as a Major Partner by the Arts Council, which means it receives a decent slice of the cake. The next five-year funding cycle commences in 2018. Having fewer Collections Team staff could become an issue when allocating what will be another Arts Council austerity budget. Already exhibitions are on show for longer, and events are fewer. This proposal further threatens not only the standing and efficacy of the Museum, but also its contribution to the local cultural, heritage and tourist economy.

### Statement to Cabinet 30th January 2017

#### From Cllr. Anthony Negus (Cotham ward, LibDem)

#### **Landlords Services**

The Lib Dem group regrets the raft of measures that have combined to wreck the ability of this Council to deliver a sustainable business plan for the maintenance of our council homes.

We support the creation of a separate housing delivery organisation, as recommended at the 2015 Housing Inquiry day largely because of the failure to deliver through our in-house team.

We also welcome the long-overdue review which has been forced on this organisation to achieve a business plan that can sustain our activities for some years. This has at last taken on board recommendations to improve delivery and serve more people in need that were made during the Lib Dem administration; but it is clear that we need to do more. This Council should commission a radical reappraisal of the overall operation, optimum use of land and best use of resources. A report clearly indicating how the effectiveness of our organisation compares with those of similar councils, and those who operate through commissioned organisations.

We should build on the greater efficiency achieved in house as shown in this budget report to deliver an organisation that maximises its potential to deliver more and better housing for those not yet in council accommodation as well as those who are.

# Amendment to the Revenue Budget 2017/18

### **Appendix Liberal Democrats 1**

Submitted by: Lib Dem Group Individual Member: Cllr Tim Kent Date Submitted: 3<sup>rd</sup> February 2017

Directorate/ Service	Description of amendment	Implications of Service Delivery	Estimate d Costs/Saving	Equality Impact Assessment
Cross Directorate	Restruct ure capital finance require ments for 2017-18	The current Capital programme for 2017-18 is fully funded but every year there is slippage. The published programme includes schemes that delays have already been announced for, more than the saving identified here.  This budget amendment recognizes that the Capital Programme traditionally under performs by around 25% each year in delivery. The proposal in the budget is to fully fund the capital programme and this amendment would require an under delivery of projects that are reliant on borrowing.	-500	There is a risk that planned expenditure on good access for disabled people or good design which benefits women could be compromised if projects fail to deliver to annual profile. Protections would need to be in place to ensure that these delays of approximately 25% does not become a target and compromise good design.
Neighbourhoods (FP02)	Reinvest in Parks	This will provide additional funding for parks services across the city. Specifically, it can reverse the cut to staffing at Hengrove Play Park, improve maintenance and reducing savings required.	150	Improved staffing and maintenance in parks improves confidence in the safety of parks which has a positive impact on everyone, but especially people who feel vulnerable in open spaces such as women or older and disabled people
Neighbourhoods (RS22)	Reverse cut in Wellbeing budget and agree new councillor community grant scheme	This would allow councillors to continue to issue small grants and fund community schemes in their area providing benefit across the city. The £350 of wellbeing grant will be used to provide a £5K fund per councillor for community projects in their area.	100	To ensure equal access to funding, the small grants would need to be actively promoted, and include an awards process which can be costly to administrate. Given the diversity of needs in an area, it might be hard for councillors to develop a fair and transparent process to allocate £5k, which balances the needs of the majority population against smaller needs of
Neighbourhoods (RS24)	Reduce cut to subsidy for Jubilee	By reducing the cut in subsidy for jubilee pool we can mitigate any negative impact to the future of this well used leisure facility	36	We cannot identify impact without knowing how the subsidy saving will be achieved.

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Neighbourhoods	Community	With over £1m cut from Neighbourhood	14	This could have a positive impact if it was used to
(FP09)	meeting fund	Partnerships this small fund would allow NPs		ensure meetings could meet the access needs of
		and wards to hold community meetings and		participants, for example ensuring accessible rooms
		continue building strong communities.		are used, and information is in accessible formats
Place (RS06)	Reduce	This would allow the continuation of more	100	This would have a positive impact for the 65%
	cut in	subsidised bus routes until the Metro		women and 35% disabled people and older people
	subsidised	Mayoral authority is established.		who have identified they could not make alternative
		This will reduce the cuts to the library service	100	This would have a positive impact on older people
Neighbourhoods	Reinvest in	allowing for alternative options to be		and parents, impact on other communities would be
(RS04)	libraries	considered rather than closure of		dependent on what alternative options are proposed
		community libraries.		
			£ Total 0	

the net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

Chief Finance Officer/s151 Officer

### Amendment to the Revenue Budget 2017/18

Submitted by: Green Group Individual Member: Cllr Clive Stevens Date Submitted: 7<sup>rd</sup> February 2017

Directorate/ Service	Description of amendment	Implications of Service Delivery	Estimated Costs/Saving s £000	Equality Impact Assessment
Finance	Savings: To generate £1m of one off income to the general fund in 2017/18 offset by acceleration of the drawdown of the MRP	None	£1.00m	This would have no impact on equality communities
People (RS01)	Costs: Reduce the cut to the Supporting People Services Budget which supports organisations across the city to provide essential support.	Reduce some of the most damaging cuts to the 61 organisations which support people across the city.	(£0.455)m	This would have a positive impact on people with protected characteristics, particularly disabled and older people
D Ω (C) (Neighbourhoods (NS05) ω	Costs: Reduce the cut to the Local Crisis Prevention Fund which provides one off emergency support for the most vulnerable.	Approximately halving the cut to the Local Crisis Prevention Fund for 2017/18 to enable the continuation of emergency payments for those most in need.	(£0.455)m	This would have a positive impact on people with protected characteristics, particularly lone parents/women, BME communities and disabled people
Resources (New)	Provide a new post for an Income Generation Manager to develop entrepreneurial income generation opportunities for the Council. To be self- funding using a proportion of income generated from year 18/19.	Work cross directorate to develop and support the Council's income generation.	(£0.090)m	No negative impact and this has the potential to have a positive impact, if bids include tackling inequality objectives
	, <u>-</u> -	£	Total 0	

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa



Submitted by: Green Group Individual Member: Cllr Thomas Date Submitted: 9 February 17

Directorate/ Service	Description of amendment	Implications of Service Delivery	Estimated Costs/ Savings £000	Equality Impact Assessment
	Introducing higher charges for older diesel vehicles in	Revenue in	Revenue	The NICE December 2016 guidelines for
	the residents' parking zones from February 18	February and	£20,000	Consultation on air quality state that any
Transport	With the aim of reducing nitrogen oxide emissions in	March 18 from		reduction in air pollution is likely to help
	the city centre we propose that BCC follows Labour	introduction of		tackle health inequalities. Removing older
	Islington Council's example and raise the cost of a	higher charges for		vehicles from the road would reduce
	residents parking permit for pre-2015 diesel vehicles	older diesel		health inequalities, provided
	(preferably pre-Euro 6 diesel engine standard but this	vehicles.		disadvantaged groups can get to the places
	may be difficult to capture using DVLA current			and services they need.
	systems). We propose the permit price for these			
Page	vehicles becomes the same price as a second vehicle			Additional mitigations would be needed for
ag	permit ie £96. Assuming that 40% of the vehicles in the			disabled drivers who are additionally
	residents parking scheme are affected diesel vehicles			reliant on their vehicles and for whom
594	this would be likely to result in excess of £300,000			public transport is less or not accessible.
4	additional revenue per year. Taking into account the			
	need to give drivers adequate notice of scheme			If diesel drivers are given adequate notice
	changes to change their vehicle if they wish to, we			and wish to, they can sell their diesel
	propose that this change is brought in in February			vehicle and replace it with a petrol engine
	2018. This additional revenue created would be used			vehicle at a similar price, to avoid parking
	in 17/18 to fund the set up costs of the scheme and			scheme charges. It is possible that the local
	beyond 17/18 to fund active and public transport			market for diesel engines could diminish
	improvements.			over time and the value of diesel vehicles
				could be less than a commensurate petrol
				vehicle. Older people are less able to tap
				into the internet car sales market to get a
				good price for their vehicle. Lone parents,
				older people and disabled people can be
				more vulnerable if their cars breakdown
				and therefore feel less able to trade down
				to an unproven vehicle.

Transport	IT programming changes to residents' parking software. Any required amendments in Traffic Regulation Orders. Communication to affected residents.	Costs £20,000	Communication to affected residents would need to include non-digital communication (other than email or text) to ensure equal access for the 50% of older people who do not use the internet.
	£	Total 0	

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

U CKO Finance Officer/s151 Officer

# Amendment to the Revenue Budget 2017/18

Submitted by: Green Group Individual Member: Cllr Eleanor Combley Date Submitted: 10/02/2017

Directorate/Service	Description of amendment	Implications of Service	Estimated	Equalities Impact
		Delivery	Costs/Savings £000	Assessment
Parking	Stop providing free parking permits to councillors, senior leaders and aldermen/women	Spaces currently used on free permits could instead be used by paying customers. Income is conservative estimate, assuming on average a permit prevents a paying customer using the space 6 hours/week (100 permits are issued currently) – NB those with disabilities would be able to get free parking with their blue badge as they can currently anywhere in the city. HR could still issue short term permits for short term injury or illness which wouldn't qualify for a blue badge.	30	Some Councillors may be on a low income and need to reclaim parking costs which may limit the financial benefit. For example councillors who are carers may need to use a car if they are fitting in council business around needing to pick up or drop off or visit people they care for, children or adults. Short term permits would need to consider if parking is needed on account of caring responsibilities as well as parking needs on account of short term
People Directorate/ Supporting People Budget (RS01)	Reduce cuts to Supporting People budget	Supporting People Services help some of our most vulnerable people –	-30	injury of illness. The supporting people cuts will have a negative effect on

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this is a drop in the ocean compared to the cuts they face, but it's better than nothing and would provide a small amount of flexibility in renegotiating these services.		people with protected characteristics including disabled and older people and this fund could enable some flexibility in maintaining some care packages which would have a positive impact on those affected
£	Total 0	

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

Chief Finance Officer/s151 Officer

### Amendment to the Revenue Budget 2017/18

### **Appendix Green 4**

Submitted by: Green Group Individual Member: Cllr Paula O'Rourke Date Submitted: 10.02.17

Directorate/ Service	Description of amendment	Implications of Service Delivery	Estimated Costs/ Savings £000	Equality Impact Assessment
Finance	Savings: to generate £776K of one off income to the general fund in 2017/18 offset by acceleration of the drawdown of the MRP	None	£767	No Equality impact
Neighbourhoods (New) Page 598	Costs: To create a fund to support the transition from Council funded to community led services and facilities, for example libraries or parks.	The fund will allow groups to develop their skills in leading and managing citywide, 'bottom up' community assets through training and support, or to buy in expertise in business planning, asset management, etc. The fund would be used citywide to support processes of transition.	£767	The fund principles and allocation process would need to ensure bidders understand their obligations under the Equality Act 2010. The allocations process needs to enable equal access for smaller equalities led groups as well as more experienced generic groups. The fund could enable inexperienced community led organisations to understand and take into account the interests and access needs of a wide range of communities, particularly in areas with little experience of diversity. It could also allow for positive action recruitment onto local boards.
		£	Total 0	

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

Chief Finance Officer/s151 Officer

# Amendment to the Revenue/Capital Budget 2018/19

Submitted by: Conservative Group Individual Member: Cllr Geoff Gollop Date Submitted: 10<sup>th</sup> February 2017

Directorate/Service	Description of amendment	Implications of Service Delivery	Estimated Costs/Savings £000
Cross Directorate	CHANGE TO LOCAL COUNCIL TAX REDUCTION SCHEME Bristol is the only Council amongst the major metropolitan authorities and Core Cities which currently offers a discretionary discount of up to 100% under its Local Council Tax Reduction (LCTR) scheme. Future financial modelling of how this provision operates suggests that if no changes are made, it will become increasingly unaffordable. Therefore, it is proposed that a 25% minimum payment in Council Tax be adopted for 2018/19.  Any revenue saving made in this way to be put towards offsetting the planned reduction in funding for the Library Service; children's centres; community Parks and restore funding for devolved local traffic schemes.	Working age claimants who are on low income or unemployed will be most affected. This proposal will remove some of the current protection to children and adults in receipt of some disability benefits, lone parents with children under 5, people in receipt of carers benefits or war pensions and section 7 homeless people/families, so it would have a negative impact on vulnerable people from some equalities communities. Reallocating funding to children's centres could have a positive impact on vulnerable women and children, disabled parents and disabled children and allocating funding to libraries (other than those already prioritised) would have a positive impact on older people and families.	(7,300)
Neighbourhoods (FP09)	Rather than re-profile the planned saving in the cost of administering the 14 Neighbourhood Partnerships (as indicated by the Mayor at the 30 <sup>th</sup> January extraordinary Cabinet), reinstate this reduction for <b>2018/19</b> .	See Equality Impact Assessment for FP09	(562)

£	Total (7,862)
2018/19 and beyond	
Library Services (RS04)	1,100
Children's Centres (RS03)	750
Community Parks (FP02)	3,494
Restore funding for devolved local traffic schemes (RS10)	410
Other reinvestments	1,546
£	Total
	7,862

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

Chief Finance Officer/s151 Officer

Submitted by: Conservative Group Individual Member: Cllr Peter Abraham Date Submitted: 10<sup>th</sup> February 2017

Directorate/Service	Description of amendment	Estimated costs/savings (£000)	Equality Impact Assessment	
Resources Policy, Strategy & Communications	Reduce expenditure on media & communications	(223)	The Public sector equality duty requires the council to promote equality of opportunity and to foster good relations. Good media and communications are key to delivering these provisions. A smaller team would be less able to provide positive images and case studies	
Resources	Delete European & International Programme	(347)	European Funding does offer opportunities to draw funding into the city to benefit equality communities, for example funding to support the integration of refugees. Without this office to support these bids, there is less likelihood bids will be successful	
Place (RS11)	Reduce funding to key arts providers	(110)	See Equality Impact Assessment RS11	
		Total (680)		
Neighbourhoods (RS04)	Restore reduction and redesign of Library Service	300	See Equality Impact Assessment RS04	
Neighbourhoods (RS22)	Restore Wellbeing grant to NPs	100	See Equality Impact Assessment RS22	
People (RS21)	Restore funding for employment support service	100	See Equality Impact Assessment RS21	
Neighbourhoods (IN11)	Cancel parking charges for Oldbury Estate, Blaise Castle	100	See Equality Impact Assessment IN11	

People (RS19)	Retain subsidy for adult education	55	See Equality Impact Assessment RS19
Neighbourhoods	Continue contribution towards education	25	See Equality Impact Assessment RS28
(RS28)	officer (part of Avon Gorge & Downs		
	Wildlife Programme)		
		Total	
		680	

The net financial impact of the amendment on the budget MUST be zero and cannot use capital budgets in place of revenue or vice versa

Chief Finance Officer/s151 Officer

**Submitted by: Conservative Group** 

**Individual Member: Councillor Graham Morris** 

Date Submitted: 10<sup>th</sup> February 2017

Directorate/Service	Description of amendment	Estimated costs/savings (£000)	Equality Impact Assessment
Place	Reduce investment in Energy Company	(250)	It is not clear how this would affect the company. It would be important to maintain a quality service for people who struggle with high energy bills which disproportionately affect people from equalities groups
		Total (250)	
Place (New)	Resolve perennial flooding problem of Scotland Lane (saving on annual £30k cost to the Council of closing, cleaning and reopening this important transport route	250	This would have a positive impact on local people living around Scotland Lane. It would not have a differential impact on people from equality groups.
		<b>Total</b> 250	

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Chief Finance Officer/s151 Officer